0:0:0.0 --> 0:0:1.190
Bronson, Bradley K - ETA CTR
Alright, thank you Joyce.

0:0:1.200 --> 0:0:2.290
Bronson, Bradley K - ETA CTR
The recording has started.

0:0:13.900 --> 0:0:14.880
Grant-McGary, Sondra D - ETA
All right.

0:0:15.80 --> 0:0:23.330
Grant-McGary, Sondra D - ETA
We are back in play, so we're going to we have some special presentations for you for you all today.

0:0:23.460 --> 0:0:27.310
Grant-McGary, Sondra D - ETA
So we're going to do things just a little bit different than we normally do.

0:0:33.720 --> 0:0:33.900
Adams, Anita (Irene) - ETA
It's.

0:0:27.400 --> 0:0:42.520
Grant-McGary, Sondra D - ETA
As you know, on the call, we have the National Office and so everyone's going to wave and say, hey, we're here, we also have our contractors from BCT and Charter Oaks as well as Twotech and.

0:0:43.460 --> 0:0:43.640
Adams, Anita (Irene) - ETA
OK.

0:0:42.760 --> 0:0:48.540
Grant-McGary, Sondra D - ETA
However, Twotech has a brief announcement real quick before we move to program announcements. Michi.

0:0:50.190 --> 0:0:51.550
McNeace, Meche - ETA CTR
Hi, thank you.

0:0:51.680 --> 0:0:53.890
McNeace, Meche - ETA CTR
Well, we just wanna do a quick introduction.

0:0:53.900 --> 0:1:5.810
McNeace, Meche - ETA CTR

We do have a new member of our TwoTech team, and her name is Jada Byrd and she is in her second week with us and she will be providing a lot of the administrative support work.

0:1:5.940 --> 0:1:10.60
McNeace, Meche - ETA CTR
So, Jada, if you're out there, say hi.

0:1:10.130 --> 0:1:10.960
McNeace, Meche - ETA CTR
I see you.

0:1:12.110 --> 0:1:12.250
Jada Byrd
Hello.

0:1:12.950 --> 0:1:14.50
Jada Byrd
Hello again.

0:1:14.60 --> 0:1:14.860
Jada Byrd
My name is Jada.

0:1:14.870 --> 0:1:16.780
Jada Byrd
I'm so excited to work with everybody.

0:1:16.840 --> 0:1:19.610
Jada Byrd
Thanks so much for the awesome introduction Michi.

0:1:20.670 --> 0:1:21.330
McNeace, Meche - ETA CTR
Welcome.

0:1:21.590 --> 0:1:22.190
McNeace, Meche - ETA CTR
There we go.

0:1:24.80 --> 0:1:26.570
Grant-McGary, Sondra D - ETA
So without further ado, let's get everything started.

0:1:26.580 --> 0:1:28.940
Grant-McGary, Sondra D - ETA
OK, so we have our program announcements.

0:1:28.950 --> 0:1:33.510
Grant-McGary, Sondra D - ETA
We're gonna start off with some grantee performance information.

0:1:33.520 --> 0:1:35.210
Grant-McGary, Sondra D - ETA
Ali, would you like to take over?

0:1:36.310 --> 0:1:37.740
Slaughter, Alison S - ETA
I would thank you, Sondra.

0:1:37.750 --> 0:1:39.20
Slaughter, Alison S - ETA
Good afternoon everyone.

0:1:39.30 --> 0:1:40.160
Slaughter, Alison S - ETA
I'm Ali Slaughter.

0:1:40.170 --> 0:1:42.360
Slaughter, Alison S - ETA
I focus on SCSEP performance and reporting.

0:1:43.270 --> 0:1:49.600
Slaughter, Alison S - ETA
We are busy working on finalizing the PY 22 grant key performance evaluations.

0:1:49.950 --> 0:2:3.680
Slaughter, Alison S - ETA
That's the evaluation that compares your PY 22 performance, which was received back in January and compares the actual performance to goals after goals have been adjusted using our statistical adjustment model.

0:2:3.970 --> 0:2:18.90
Slaughter, Alison S - ETA
So we hope to be able to publish that and send it out to you all by the end of the month and then we will have a webcast that follows that goes into more details on how goals were adjusted, how the calculation works in a lot more information on that.

0:2:18.190 --> 0:2:22.60
Slaughter, Alison S - ETA
So stay tuned and again, we hope to get that out to you by the end of the month.

0:2:22.820 --> 0:2:23.880
Slaughter, Alison S - ETA
I will turn it back to Sondra.

0:2:31.270 --> 0:2:32.140
Wilson, Toni K - SCSEP
Sondra you're on mute.

0:2:34.860 --> 0:2:37.220
Grant-McGary, Sondra D - ETA
And I'm having a great conversation with myself.

0:2:37.230 --> 0:2:38.360
Grant-McGary, Sondra D - ETA
And no one heard me.

0:2:38.400 --> 0:2:39.290
Grant-McGary, Sondra D - ETA
So now I'm back.

0:2:39.300 --> 0:2:40.270
Grant-McGary, Sondra D - ETA
Hello everyone.

0:2:40.640 --> 0:2:43.50
Grant-McGary, Sondra D - ETA
Toni, would you like to take over and discuss the?

0:2:42.520 --> 0:2:44.240
Wilson, Toni K - SCSEP
Sure, I'll grab that.

0:2:44.250 --> 0:2:45.390
Wilson, Toni K - SCSEP
Thank you so much, Sondra.

0:2:45.280 --> 0:2:45.530
Grant-McGary, Sondra D - ETA
Umm.

0:2:45.580 --> 0:2:54.30
Wilson, Toni K - SCSEP
Hello SCSEP I hope everyone is doing OK just in reference to a few program announcements.

0:2:54.650 --> 0:3:7.20
Wilson, Toni K - SCSEP
Hopefully most of you've already seen that there is a SCSEP sector strategy demonstration, a grant that is posted on grants.gov.

0:3:7.210 --> 0:3:13.240
Wilson, Toni K - SCSEP
This is for a national grantee that have a current grant.

0:3:13.510 --> 0:3:27.990
Wilson, Toni K - SCSEP
So if you have questions on those, unfortunately we're not able to answer questions on an open FOA, so

please use the contact information in the FOA and there will be sure to answer any of your direct questions.

0:3:28.80 --> 0:3:42.410
Wilson, Toni K - SCSEP
We'll also be having a perspective applicant, webinar or webcast on that in the coming weeks, so that'll also give you a chance to get a better sense of some of your questions there.

0:3:42.980 --> 0:3:46.930
Wilson, Toni K - SCSEP
And as you know, we still have our general FOA that's out on the street.

0:3:46.940 --> 0:3:54.10
Wilson, Toni K - SCSEP
So once again, please make sure that you check grants.gov for any questions that you may have.

0:3:54.70 --> 0:3:56.780
Wilson, Toni K - SCSEP
Uh, they need to go through that.

0:3:57.70 --> 0:4:13.570
Wilson, Toni K - SCSEP
And then lastly, I would just say that I know people are kind of waiting in reference to the allotment TEGL and that should be out hopefully by the end of this month, beginning of May.

0:4:13.580 --> 0:4:21.540
Wilson, Toni K - SCSEP
Hopefully then, the end of this month, but you'll be seeing that shortly, so that should be hitting the streets shortly because I know people are looking for that.

0:4:21.620 --> 0:4:25.910
Wilson, Toni K - SCSEP
So just wanted to let you know that we do apologize for the delay, but with.

0:4:27.270 --> 0:4:31.790
Wilson, Toni K - SCSEP
A budgets, it's just the, you know, backlog.

0:4:31.800 --> 0:4:35.130
Wilson, Toni K - SCSEP
And so we're making sure we get those out as soon as possible.

0:4:35.940 --> 0:4:38.810
Wilson, Toni K - SCSEP
Alrighty, I think that's what I have.

0:4:38.820 --> 0:4:39.630
Wilson, Toni K - SCSEP
Sondra, back to you.

0:4:40.430 --> 0:4:41.480
Wilson, Toni K - SCSEP
Unless there's a question.

0:4:41.490 --> 0:4:45.280
Wilson, Toni K - SCSEP
Anna, you just popping up to say hi or just suddenly your face popped up?

0:4:45.280 --> 0:4:46.280
Wilson, Toni K - SCSEP
I didn't know you had a question.

0:4:47.10 --> 0:4:47.920
Wilson, Toni K - SCSEP
It's good to see you.

0:4:47.970 --> 0:4:49.210
Wilson, Toni K - SCSEP
I'll pass it back over to Sondra.

0:4:50.740 --> 0:4:51.570
Grant-McGary, Sondra D - ETA
Thanks Toni.

0:4:51.880 --> 0:4:55.430
Grant-McGary, Sondra D - ETA
So Irene, are you back now?

0:4:55.440 --> 0:4:55.870
Grant-McGary, Sondra D - ETA
Can we hear?

0:4:55.880 --> 0:4:56.460
Grant-McGary, Sondra D - ETA
We hear you now.

0:4:56.470 --> 0:4:58.350
Grant-McGary, Sondra D - ETA
We're gonna move over to Grant management update.

0:4:59.250 --> 0:5:0.400
Adams, Anita (Irene) - ETA
Yes, I'm back.

0:5:0.410 --> 0:5:0.760
Adams, Anita (Irene) - ETA
Can you?

0:5:0.720 --> 0:5:1.200
Grant-McGary, Sondra D - ETA
Thank ya

0:5:0.770 --> 0:5:2.110
Adams, Anita (Irene) - ETA
You can hear me, correct?

0:5:2.550 --> 0:5:3.150
Grant-McGary, Sondra D - ETA
We sure can.

0:5:4.310 --> 0:5:19.680
Adams, Anita (Irene) - ETA
Alright, the first thing I wanna say is that the state IT grant commitments have been completed and I'm sorry and the grants office is currently working on the conditions of awards.

0:5:21.590 --> 0:5:32.40
Adams, Anita (Irene) - ETA
If you apply for the grant, you will be notified in the very near future whether or not you have received, you will be receiving the grant and money.

0:5:32.730 --> 0:5:41.390
Adams, Anita (Irene) - ETA
We really don't say in advance whether or not you get the award until you actually get the award in your hand.

0:5:41.440 --> 0:5:44.60
Adams, Anita (Irene) - ETA
So you should hear shortly.

0:5:47.530 --> 0:6:3.680
Adams, Anita (Irene) - ETA
In regard to whether or not you will have that grant. As for state plans, if you submitted a combined plan, you should be receiving feedback from your reviewers, whether it's SCSEP or any of the other partners.

0:6:5.760 --> 0:6:9.540
Adams, Anita (Irene) - ETA
Please be at the I'm sorry, I'm a little distracted.

0:6:10.560 --> 0:6:13.400
Adams, Anita (Irene) - ETA
Feedback from the reviewers there at that WIOA portal.

0:6:13.860 --> 0:6:26.590
Adams, Anita (Irene) - ETA
If you have submitted a combined plan or unified plan, please respond promptly to the requirements to the request to make your state plan compliant.

0:6:27.510 --> 0:6:42.530
Adams, Anita (Irene) - ETA
The main question that has been asked is if the state plan went out for comments when you do the revisions, will it have to go back out for comments?

0:6:42.820 --> 0:6:43.930
Adams, Anita (Irene) - ETA
That is a no.

0:6:44.160 --> 0:6:45.940
Adams, Anita (Irene) - ETA
You don't have to send it back out for comments.

0:6:45.950 --> 0:6:58.60
Adams, Anita (Irene) - ETA
You just make sure that it is compliant and send in and turn it back over to the federal reviewers for standalone the due date was March 29th and most start are in.

0:6:58.860 --> 0:7:3.710
Adams, Anita (Irene) - ETA
You should be receiving your feedback from FPO's if you haven't already.

0:7:3.720 --> 0:7:4.250
Adams, Anita (Irene) - ETA
Shortly.

0:7:5.160 --> 0:7:10.890
Adams, Anita (Irene) - ETA
So be sure you work with your FPO's on making your standalone plans compliant.

0:7:11.20 --> 0:7:38.960
Adams, Anita (Irene) - ETA
The next steps after that is that the program office will compile 3 different types of letters, either on a full approval, a conditional approval, which means you have to meet some requirements, or straight out denial, which means that you will have to really clean up your state plan and make sure that it is at least decent enough to get a conditional approval prior to July 1.

0:7:39.450 --> 0:7:43.260
Adams, Anita (Irene) - ETA
And that's all I have for state plans and grants management updates.

0:7:45.120 --> 0:7:46.810
Grant-McGary, Sondra D - ETA
Thank you, Irene.

0:7:47.360 --> 0:7:57.950
Grant-McGary, Sondra D - ETA
Moving right along to communication and outreach, but the words are really small on my laptop so I can't see them, but we're gonna move on.

0:7:58.490 --> 0:8:0.340
Grant-McGary, Sondra D - ETA
We're starting with the COP update, Kevin.

0:8:4.50 --> 0:8:7.470
Mauro, Kevin M - ETA CTR
Thank you, Sondra, and thank you all for joining us this afternoon.

0:8:8.920 --> 0:8:17.810
Mauro, Kevin M - ETA CTR
We just want to remind you that April is Second Chance month, and we have some materials up on the COP for you if you haven't come to check that out already.

0:8:18.380 --> 0:8:25.270
Mauro, Kevin M - ETA CTR
And we are also putting materials together for May, which is Older Americans month.

0:8:25.280 --> 0:8:34.640
Mauro, Kevin M - ETA CTR
We plan on putting up some materials to help you celebrate and to help you recognize that month, which is sort of all about what SCSEP is about.

0:8:36.20 --> 0:9:8.520
Mauro, Kevin M - ETA CTR
And as I do every year I did wanna also say if you and your organization are doing anything to commemorate Older Americans month or if you're having any events or anything, any positive stories that you could share with us and that you wouldn't mind us sharing on the COP, please tell your FPO or tell your NOL or you can always email us directly at SCSEPtechnical@dol.gov and that's what we have coming on the COP.

0:9:8.950 --> 0:9:13.60
Mauro, Kevin M - ETA CTR
I will hand it over briefly to Michi for a GPMS update.

0:9:14.640 --> 0:9:15.610
McNeace, Meche - ETA C
Thanks, Kevin.

0:9:16.460 --> 0:9:35.290
McNeace, Meche - ETA CTR
We don't have much of an update as it relates to our GPMS virtual office hours, but rather just wanna take this opportunity again to say thank you to each and everyone of you and your end users for continuing to participate in our bimonthly GPMS virtual office hours.

0:9:35.550 --> 0:9:44.990
McNeace, Meche - ETA CTR
And we plan to continue them and provide this venue for the end users to stop by and receive technical assistance and share.

0:9:45.70 --> 0:9:51.580
McNeace, Meche - ETA CTR
Even their best practices and their challenges with us and then hopefully we can help them work through that.

0:9:51.910 --> 0:9:53.540
McNeace, Meche - ETA CTR
So other than that.

0:9:53.610 --> 0:9:56.200
McNeace, Meche - ETA CTR
Just wanted to say is thank you again.

0:9:56.310 --> 0:9:57.150
McNeace, Meche - ETA CTR
That's all I have.

0:10:0.90 --> 0:10:0.280
McNeace, Meche - ETA CTR
Umm.

0:9:58.540 --> 0:10:7.650
Wilson, Toni K - SCSEP
And Michi just wanted to add before you pass it over, back over to Sondra, that I also wanted to thank those that do attend the vLive.

0:10:7.830 --> 0:10:15.200
Wilson, Toni K - SCSEP
And it has been a great opportunity for us to kind of hear some of the specific items you know as we continue to.

0:10:17.110 --> 0:10:19.380
Wilson, Toni K - SCSEP
Stabilize or GPMS system.

0:10:19.390 --> 0:10:26.460
Wilson, Toni K - SCSEP
We've been able to get some real time feedback and that's really helped in reference to some of the updates that we have.

0:10:26.530 --> 0:10:35.560
Wilson, Toni K - SCSEP
So just wanted to also, I mean I tell Michi every day that I thank her, but also want to thank those that attend.

0:10:35.770 --> 0:10:38.470
Wilson, Toni K - SCSEP
You know, it’s really helping us in reference to moving this forward.

0:10:38.770 --> 0:10:41.20
Wilson, Toni K - SCSEP
So with that said, I'll pass it back to Sondra.

0:10:42.790 --> 0:10:43.980
Grant-McGary, Sondra D - ETA
Thank you.

0:10:44.90 --> 0:10:46.330
Grant-McGary, Sondra D - ETA
So now we're gonna move on to the GPMS update.

0:10:46.340 --> 0:10:49.240
Grant-McGary, Sondra D - ETA
So usually we go right into the GPMS newsletter.

0:10:49.490 --> 0:10:50.980
Grant-McGary, Sondra D - ETA
However, Byron, we're going.

0:10:50.990 --> 0:10:52.240
Grant-McGary, Sondra D - ETA
I'm gonna shift things around.

0:10:52.250 --> 0:10:56.480
Grant-McGary, Sondra D - ETA
Just a little bit so that you can present the newsletter right before the presentation.

0:10:56.730 --> 0:11:0.380
Grant-McGary, Sondra D - ETA
So we're gonna kick off things with GPMS releases.

0:11:0.910 --> 0:11:2.70
Grant-McGary, Sondra D - ETA
Leila, are you available?

0:11:2.780 --> 0:11:3.700
Lynch, Leila I - ETA CTR
Yes, I am.

0:11:3.710 --> 0:11:5.70
Lynch, Leila I - ETA CTR
Good afternoon everyone.

0:11:5.80 --> 0:11:27.570
Lynch, Leila I - ETA CTR
I'm Leila Lynch from representing the SCSEP help team, and we'd like to share with you that the latest release to GPMS, which has released 2.5.1, was deployed yesterday and this release focuses on updating the GPMS with the grant numbers for program year 2023 and changes to the managed paid hours.

0:11:28.850 --> 0:11:34.850
Lynch, Leila I - ETA CTR
Details of the release will be forthcoming and sent to the grantee community shortly.

0:11:36.540 --> 0:11:45.590
Lynch, Leila I - ETA CTR
The SCSEP help team has been receiving technical assistance requests regarding the PY 21 end of year reject rate.

0:11:46.590 --> 0:11:48.570
Lynch, Leila I - ETA CTR
That grantee needs for their FOA.

0:11:50.440 --> 0:12:1.740
Lynch, Leila I - ETA CTR
This information can be derived from the B1B2 and B5B fields on the QPR's the PY 21 end of year.

0:12:1.750 --> 0:12:11.750
Lynch, Leila I - ETA CTR
QPR's are not found in GPMS, but can be located on the SCSEP Help website, which is SCSEP-.

0:12:12.430 --> 0:12:19.420
Lynch, Leila I - ETA CTR
help.com, and the rate for the FOA can be calculated.

0:12:25.410 --> 0:12:36.80
Lynch, Leila I - ETA CTR
By doing B5B, field B5B divided by B1 plus B2 year to date information.

0:12:38.800 --> 0:12:46.230
Lynch, Leila I - ETA CTR
We would also like to remind the user community that the QPR’s in GPMS are still in flux.

0:12:47.800 --> 0:12:54.680
Lynch, Leila I - ETA CTR
The QPR’s are not to be evaluated for accuracy at the early stages of our quarter.

0:12:56.420 --> 0:13:3.40
Lynch, Leila I - ETA CTR
Grantees should use the quarterly QPR analysis provided by the SCSEP help team.

0:13:4.500 --> 0:13:11.30
Lynch, Leila I - ETA CTR
The QPR analysis for PY 23 quarter two was sent to everyone last Friday.

0:13:12.880 --> 0:13:25.790
Lynch, Leila I - ETA CTR
As always, if you have any questions with this or any other subject, please contact us at SCSEP help.zenddesk.com.

0:13:28.10 --> 0:13:38.810
Lynch, Leila I - ETA CTR
We have scheduled the extraction of the PY 23 quarter three data snapshot from GPMS for Friday, April 26.

0:13:40.820 --> 0:13:46.950
Lynch, Leila I - ETA CTR
Even after quarter three QPR will be pivotal in establishing goals.

0:13:48.570 --> 0:13:54.500
Lynch, Leila I - ETA CTR
It is crucial that your data is both complete and accurate.

0:13:54.570 --> 0:14:0.100
Lynch, Leila I - ETA CTR
Kindly ensure that all your quarter three CSA hours.

0:14:1.40 --> 0:14:13.280
Lynch, Leila I - ETA CTR
Are entered before April 26, the PY 2023 hours serve as a foundation for establishing a baseline for the program.

0:14:13.290 --> 0:14:16.960
Lynch, Leila I - ETA CTR
Year 24 and 25 goal setting.

0:14:18.440 --> 0:14:30.590
Lynch, Leila I - ETA CTR
Additionally, this will enhance the accuracy of the PY 23 data and potentially lead to adjustments in the PY 23 goals.

0:14:33.240 --> 0:14:39.580
Lynch, Leila I - ETA CTR
We understand that some grantees have experienced issues with hours previously entered and saved.

0:14:40.510 --> 0:14:42.550
Lynch, Leila I - ETA CTR
Have vanished from the system.

0:14:44.460 --> 0:15:3.670
Lynch, Leila I - ETA CTR
Please note that the bulk update function and manage paid hours screens from the admin console has been disabled as this was identified as the source of the issue for the missing or incorrect hours.

0:15:5.760 --> 0:15:10.890
Lynch, Leila I - ETA CTR
You can safely enter hours using one of the following three paths.

0:15:12.240 --> 0:15:39.990
Lynch, Leila I - ETA CTR
The paid hours utility, accessible at admin console, managed paid hours or the assignment paid hours feature located at cases, assignments, paid hours, or managed paid hours via the navigational path related actions managed paid hours.

0:15:41.780 --> 0:15:51.180
Lynch, Leila I - ETA CTR
An email was also sent to selected grantees yesterday to remind them how to avoid records becoming locked.

0:15:52.420 --> 0:16:5.750
Lynch, Leila I - ETA CTR
Remember that the waiver of durational limit reports and notifications are available to be used to track records that are reaching their DLD.

0:16:7.700 --> 0:16:11.260
Lynch, Leila I - ETA CTR
The tip of the month relates to on-the-job experience.

0:16:13.200 --> 0:16:17.760
Lynch, Leila I - ETA CTR
Our analysis of the OJ's not keeping with the numbers for previous years.

0:16:19.80 --> 0:16:39.120
Lynch, Leila I - ETA CTR
As such, we'd like to remind users that the participants, if a participant exits and uses the same employer as they had on that assignment with OJE service, then yes, must be selected for the field.

0:16:40.0 --> 0:16:46.40
Lynch, Leila I - ETA CTR
Did employer provide an OJE training on the placement record?

0:16:47.770 --> 0:16:49.250
Lynch, Leila I - ETA CTR
Thank you so much for listening.

0:16:50.430 --> 0:16:51.240
Lynch, Leila I - ETA CTR
I'll now pass the.

0:16:51.250 --> 0:16:52.390
Lynch, Leila I - ETA CTR
Session to Ron.

0:16:58.40 --> 0:17:17.290
Grant-McGary, Sondra D - ETA
What, real quick before you start, Ron, we do have a couple of questions in the chat and one of the

questions are, is one of the questions is are reports available to help grantees identify the missing quarterly hours as of the last update, those were not available.

0:17:19.220 --> 0:17:23.470
Grant-McGary, Sondra D - ETA
Are Leila, or Denise, are you are able or even Ali.

0:17:23.480 --> 0:17:24.640
Grant-McGary, Sondra D - ETA
Are you able to speak to that?

0:17:31.520 --> 0:17:31.650
Lynch, Leila I - ETA CTR
And.

0:17:31.250 --> 0:17:43.780
Slaughter, Alison S - ETA
I can share that we have the participant hours report and part of the release notes that you'll receive is that you can now download or export all individuals together.

0:17:43.790 --> 0:17:57.520
Slaughter, Alison S - ETA
It's not just an export one by one, so although that list is gonna tell you who has hours, that should help you with the process of elimination of who does not have hours in the system so that export feature should be able to help you with that.

0:17:58.810 --> 0:17:59.240
Slaughter, Alison S - ETA
Umm.

0:18:0.90 --> 0:18:4.240
Slaughter, Alison S - ETA
And to Leila, anything else you would add for resources for that?

0:18:4.250 --> 0:18:5.20
Slaughter, Alison S - ETA
Or is their paid hours?

0:18:5.30 --> 0:18:5.930
Slaughter, Alison S - ETA
Are our main feature?

0:18:6.500 --> 0:18:7.920
Lynch, Leila I - ETA CTR
The paid hours is the main feature.

0:18:9.80 --> 0:18:9.750
Slaughter, Alison S - ETA
OK, great.

0:18:9.760 --> 0:18:10.150
Slaughter, Alison S - ETA
Thank you.

0:18:10.160 --> 0:18:12.20
Slaughter, Alison S - ETA
And then for Joan’s question.

0:18:14.50 --> 0:18:15.280
Slaughter, Alison S - ETA
There is.

0:18:15.330 --> 0:18:18.200
Slaughter, Alison S - ETA
I'd recommend that you submit a ticket.

0:18:18.210 --> 0:18:27.780
Slaughter, Alison S - ETA
Joan, I'm not sure what might be going on your end, but I think we see all the ways to enter hours are working currently for others.

0:18:27.790 --> 0:18:33.10
Slaughter, Alison S - ETA
So if you want to submit a ticket for that, our technical assistance team sounds like you already submitted a ticket.

0:18:33.20 --> 0:18:33.350
Slaughter, Alison S - ETA
Great.

0:18:33.360 --> 0:18:35.610
Slaughter, Alison S - ETA
They will get back to you as they're looking at that.

0:18:35.620 --> 0:18:36.440
Slaughter, Alison S - ETA
So thanks Joan.

0:18:38.990 --> 0:18:39.310
Grant-McGary, Sondra D - ETA
Thanks.

0:18:39.320 --> 0:18:39.920
Grant-McGary, Sondra D - ETA
Thanks Ali.

0:18:40.370 --> 0:18:42.420
Grant-McGary, Sondra D - ETA
Ohh Ron is all on you.

0:18:38.640 --> 0:18:43.550
Ron Schack
So I want it's OK. Thanks.

0:18:42.470 --> 0:18:44.470
Grant-McGary, Sondra D - ETA
I'm going on mute, take off.

0:18:45.610 --> 0:18:55.30
Ron Schack
So as Ali mentioned, we're finalizing the PY 22 grantee performance evaluation that should be out very shortly.

0:18:55.40 --> 0:19:9.250
Ron Schack
And we're gonna do a webinar to explain how the PY 22 goals were adjusted and what factors were utilized as well as just the whole process of finally calculating your aggregate percent of goal.

0:19:10.160 --> 0:19:10.500
Ron Schack
Umm.

0:19:11.320 --> 0:19:20.0
Ron Schack
Other than that, we also are finalizing the PY 22 minority report, which should be out by the end of this week.

0:19:20.620 --> 0:19:24.140
Ron Schack
At least it should be completed it it'll be out shortly.

0:19:24.860 --> 0:19:25.390
Ron Schack
Umm.

0:19:25.700 --> 0:19:30.520
Ron Schack
And that will be for both participation and outcomes.

0:19:31.560 --> 0:19:36.260
Ron Schack
Uh, so that should be a help to you in identifying if you have any.

0:19:38.820 --> 0:19:53.690
Ron Schack
Disparities that you need to address in your planning, and then we also have the participant customer satisfaction report, the nationwide report that will be issued also by the end of next week.

0:19:53.910 --> 0:19:57.210
Ron Schack
So if we've got a lot of data coming out, that should be helpful.

0:19:57.920 --> 0:19:58.260
Ron Schack
Umm.

0:19:58.680 --> 0:20:13.710
Ron Schack
And that sets the stage for using the quarter three data, which will be frozen or at least captured on around April 26th.

0:20:13.860 --> 0:20:22.910
Ron Schack
The quarter three data will be utilized to serve as a baseline for setting goals for PY 24 and 25.

0:20:23.160 --> 0:20:25.50
Ron Schack
So lots to do.

0:20:25.120 --> 0:20:26.780
Ron Schack
Lots of good data to chew on.

0:20:27.590 --> 0:20:28.520
Ron Schack
I'm excited.

0:20:28.580 --> 0:20:29.900
Ron Schack
Hopefully you are too.

0:20:30.70 --> 0:20:30.690
Ron Schack
Thanks everybody.

0:20:33.100 --> 0:20:34.390
Grant-McGary, Sondra D - ETA
Thanks a lot, Ron.

0:20:34.600 --> 0:20:37.950
Grant-McGary, Sondra D - ETA
Last, but not least, absolutely.

0:20:38.40 --> 0:20:40.150
Grant-McGary, Sondra D - ETA
We're gonna turn everything over to Byron.

0:20:40.160 --> 0:20:46.160
Grant-McGary, Sondra D - ETA
He's gonna give us an update on the GPMS newsletter and roll us right into some presentations. Byron.

0:20:46.980 --> 0:20:47.340
Kline, Byron - ETA
Great.

0:20:47.350 --> 0:20:48.130
Kline, Byron - ETA
Thanks Sondra.

0:20:48.740 --> 0:20:54.390
Kline, Byron - ETA
So the April edition of the SCSEP GPMS newsletter is out in this latest issue.

0:20:54.400 --> 0:20:58.570
Kline, Byron - ETA
We're spotlighting an issue that was actually brought up last month.

0:20:58.760 --> 0:21:8.120
Kline, Byron - ETA
It's about reducing the number of locked participant records in GPMS there's some helpful background information and hints to what to do when that comes up.

0:21:8.230 --> 0:21:14.360
Kline, Byron - ETA
As always, remember that you can reach out to SCSEP technical assistance for help with that.

0:21:15.670 --> 0:21:32.300
Kline, Byron - ETA
There are also links, as always to the latest vLive recordings, as well as notes from the latest GPMS releases, and once more is always all of this information is available on the older workers community of Practice page.

0:21:32.580 --> 0:21:33.40
Kline, Byron - ETA
OK.

0:21:33.930 --> 0:21:36.740
Kline, Byron - ETA
So that's it for the newsletter.

0:21:37.310 --> 0:21:42.440
Kline, Byron - ETA
I now want to turn things over to region three’s.

0:21:42.450 --> 0:21:44.200
Kline, Byron - ETA
Channah B Yisra EL.

0:21:44.270 --> 0:21:48.320
Kline, Byron - ETA
Who will introduce our presenters for today?

0:21:48.670 --> 0:21:49.600
Kline, Byron - ETA
Channah, it's on you.

0:21:51.980 --> 0:21:53.940
Yisra EL, Channah B - ETA
Hey, good day everyone.

0:21:53.950 --> 0:21:54.150
Yisra EL, Channah B - ETA
Can you all hear me?

0:21:58.130 --> 0:21:58.520
Wilson, Toni K - SCSEP
Yes.

0:21:58.220 --> 0:21:58.830
Yisra EL, Channah B - ETA
Hello.

0:21:58.800 --> 0:21:58.940
Barcley, Joyce M - ETA CTR
Yes.

0:21:58.530 --> 0:21:59.450
Wilson, Toni K - SCSEP
Welcome, Channah. Yes.

0:21:58.880 --> 0:21:59.490
Yisra EL, Channah B - ETA
OK.

0:22:0.200 --> 0:22:0.320
Grant-McGary, Sondra D - ETA
Yes.

0:21:59.620 --> 0:22:0.730
Yisra EL, Channah B - ETA
Thank you.

0:22:0.800 --> 0:22:1.950
Yisra EL, Channah B - ETA
OK, good day all.

0:22:1.960 --> 0:22:14.350
Yisra EL, Channah B - ETA
On behalf of the management staff and the region 3 grantees, we welcome the opportunity to present to you today some things that are happening in region 3.

0:22:14.640 --> 0:22:26.920
Yisra EL, Channah B - ETA
My name is Channah Israel, and I am the federal project officer for the senior Community Service Employment program, better known as SCSEP, and my backup for this is Antonio Barnes.

0:22:27.410 --> 0:22:31.920
Yisra EL, Channah B - ETA
Today we will hear from 2 grantees in the region.

0:22:31.930 --> 0:22:40.640
Yisra EL, Channah B - ETA
Who will share with you what they are doing to help them be successful with the program and to highlight some successes

0:22:40.990 --> 0:22:50.980
Yisra EL, Channah B - ETA
So we will begin first with Florida and after the Florida presents then we will have a presentation from North Carolina.

0:22:51.90 --> 0:22:55.270
Yisra EL, Channah B - ETA
And at this time, I'm going to turn it over to the grantees from Florida.

0:22:55.670 --> 0:22:56.310
Yisra EL, Channah B - ETA
Go right ahead.

0:23:1.740 --> 0:23:4.730
Rande Hoffman
Hello, can you hear me? Hello.

0:23:5.480 --> 0:23:6.420
Barcley, Joyce M - ETA CTR
Yes, we can hear you.

0:23:6.940 --> 0:23:7.550
Rande Hoffman
Perfect.

0:23:7.560 --> 0:23:9.170
Rande Hoffman
Hi, my name is Rande Hoffman.

0:23:9.220 --> 0:23:12.70
Rande Hoffman
I'm a SCSEP contract manager for the state of Florida.

0:23:12.480 --> 0:23:13.140
Rande Hoffman
I'm here today.

0:23:13.150 --> 0:23:16.850
Rande Hoffman
I wanna share some insights into our newly implemented case management system.

0:23:17.180 --> 0:23:21.820
Rande Hoffman
I also wanna note that it's separate from GPMS and in no way designed to replace it.

0:23:22.650 --> 0:23:27.840
Rande Hoffman
We noticed the need for a more efficient method of file sharing and storage.

0:23:28.170 --> 0:23:33.620
Rande Hoffman
So we went down to our IT team here at the Department of Elder Affairs to set out to address this need.

0:23:34.410 --> 0:23:42.500
Rande Hoffman
They leverage the capabilities of both the SharePoint app as well as power apps, and developed a tailored platform to streamline our specific processes.

0:23:43.90 --> 0:23:47.470
Rande Hoffman
It only took a few short months, and the system was officially launched for PY 23.

0:23:48.280 --> 0:23:52.100
Rande Hoffman
Since its implementation, we've observed several notable benefits.

0:23:53.20 --> 0:24:5.850
Rande Hoffman
First, the system significantly improved our file sharing capabilities files and our seamlessly shared through our subgrantee AARP Foundation to the SharePoint platform, providing a centralized location for all necessary documentation.

0:24:6.400 --> 0:24:27.470
Rande Hoffman

Additionally, the user friendly interface of the case management system has enhanced our operational efficiency task that previously required manual intervention or multiple requests for information are now streamlined and accessible within the system, and perhaps one of the most impactful aspects of the system will take place in data validation with more standardized processes.

0:24:27.960 --> 0:24:31.40
Rande Hoffman
We anticipate a much smoother and more accurate validation process.

0:24:32.10 --> 0:24:41.420
Rande Hoffman
In essence our system is a strategic investment to try to improve our programs, efficiency and effectiveness, to better serve our participants in communities.

0:24:44.760 --> 0:24:45.160
Rande Hoffman
Thank you.

0:24:47.950 --> 0:24:50.500
Yisra EL, Channah B - ETA
Thank you very much for your presentation.

0:24:50.630 --> 0:24:56.750
Yisra EL, Channah B - ETA
Now we will turn it over to North Carolina, who will share some success stories, go right ahead, North Carolina.

0:24:57.840 --> 0:24:58.750
Johnson, Kelly
Good afternoon.

0:24:58.760 --> 0:25:0.90
Johnson, Kelly
Greetings from North Carolina.

0:25:0.100 --> 0:25:1.230
Johnson, Kelly
My name is Kelly Johnson.

0:25:1.240 --> 0:25:7.610
Johnson, Kelly
I'm the program coordinator here at the Department of Health and Human Services, State of North Carolina.

0:25:9.40 --> 0:25:9.670
Katherine Lanier
Good afternoon.

0:25:9.680 --> 0:25:10.500
Katherine Lanier
I'm Katherine Lanier.

0:25:10.510 --> 0:25:14.80
Katherine Lanier
I'm the section chief and I work closely with Kelly, with SCSEP.

0:25:14.370 --> 0:25:16.930
Katherine Lanier
So we're excited to share some of our success stories.

0:25:16.940 --> 0:25:24.940
Johnson, Kelly
So the first one, we're gonna start off with is Suzette T. Suzette was a SCSEP participant for approximately 4 years.

0:25:25.130 --> 0:25:32.20
Johnson, Kelly
She came to the program with several barriers, including low literacy skills, social isolation and risk of homelessness.

0:25:32.610 --> 0:25:44.720
Johnson, Kelly
After searching employment for more than a year, Suzette discovered SCSEP program in her small, rural, North Carolina community, by word of mouth. Although Suzette had a varied job history.

0:25:44.730 --> 0:25:48.680
Johnson, Kelly
She felt intimidated by new technology, and it's use in the workplace.

0:25:49.90 --> 0:25:56.640
Johnson, Kelly
Most jobs ask for resumes and cover letters, and Suzanne felt that she wasn't up to speed on how to effectively job search.

0:25:56.980 --> 0:26:0.980
Johnson, Kelly
Suzette visited the SCSEP office and began the eligibility process.

0:26:1.290 --> 0:26:10.720
Johnson, Kelly
After eligibility determination, Suzette participated in a full assessment with the SCSEP team, which identified her strengths, weaknesses, and strongest job interest.

0:26:11.210 --> 0:26:25.990
Johnson, Kelly
Suzette began her training at a local Community Center that served as a food bank and clothing closet,

along with providing other community resources through information and referral, Suzette learned to work with difficult clients who often require a little more time and patience.

0:26:26.400 --> 0:26:29.790
Johnson, Kelly
Her supervisor shared that she was perfect for this training position.

0:26:30.180 --> 0:26:36.70
Johnson, Kelly
Suzette remained in this role until Transportation became a barrier with her 20 minute daily commute.

0:26:36.520 --> 0:26:44.290
Johnson, Kelly
The SCSEP team found a new training site that was geographically closer to Suzette, and one where she could learn additional skills.

0:26:44.750 --> 0:26:54.260
Johnson, Kelly
Suzette adapted quickly to the Care Resource Center in partnership with local university as she began to settle in and learn new skills.

0:26:54.270 --> 0:26:58.220
Johnson, Kelly
The pandemic forced the agency to close operations.

0:26:58.570 --> 0:27:8.950
Johnson, Kelly
Fortunately, the SCSEP program created a complete training program for its participants, focused on decreasing social isolation risk and while increasing job skills.

0:27:9.710 --> 0:27:21.210
Johnson, Kelly
This training enables Suzette to train from home at her own pace while learning new job skills, Suzette learned, new resume writing tips, interviewing skills and how to sell herself on the job.

0:27:21.600 --> 0:27:26.430
Johnson, Kelly
Unfortunately, Suzette's husband passed away while training at her host agency.

0:27:26.720 --> 0:27:31.310
Johnson, Kelly
This took a toll on Suzette's emotional health, and she expressed feeling depressed.

0:27:31.740 --> 0:27:36.30
Johnson, Kelly
The university acted quickly and provided her counseling free of charge on campus.

0:27:36.460 --> 0:27:41.990
Johnson, Kelly

Suzette returned to her host agency assignment and reported that being there with the students made her feel better.

0:27:42.300 --> 0:27:44.270
Johnson, Kelly
And the work assignment gave her purpose.

0:27:44.280 --> 0:27:52.390
Johnson, Kelly
Each day. Suzette reported no longer feeling isolated because of living alone, and she had the students and staff interact with each day.

0:27:53.110 --> 0:27:54.540
Johnson, Kelly
Suzette utilized the training.

0:27:54.550 --> 0:27:58.540
Johnson, Kelly
She participated in at while at home and quickly paid off.

0:27:58.630 --> 0:28:5.460
Johnson, Kelly
She learned additional operations at the Care Resource Center and learned how to help navigate students through challenges.

0:28:5.830 --> 0:28:11.380
Johnson, Kelly
In addition to learning soft skills, Suzette improved her computer skills as well as through basic tasks.

0:28:11.650 --> 0:28:17.950
Johnson, Kelly
Suzette appreciated her insight, and the university staff valued her reliability and increased dedication.

0:28:19.70 --> 0:28:24.830
Johnson, Kelly
In November 2023, the Care Resource Center hired Suzette as a student support specialist.

0:28:25.50 --> 0:28:31.900
Johnson, Kelly
She works 25 hours per week at a rate of pay of $10 per hour, which allows her to continue her disability benefits.

0:28:32.170 --> 0:28:38.720
Johnson, Kelly
Suzette reports that the hours are more than sufficient, and she is earning wages and feels a sense of purpose and responsibility.

0:28:38.970 --> 0:28:45.280
Johnson, Kelly
So Suzette was with us from November 2018 until November 2023.

0:28:49.450 --> 0:28:53.220
Johnson, Kelly
So our next participant, we would like to share is Janet J.

0:28:53.990 --> 0:29:7.300
Johnson, Kelly
Janet was anxious about her attempts to return to the workforce after diagnosis and treatment of stage four breast cancer, but she knew she must, to earn wages and secure her financial future. She needed to be employed.

0:29:7.550 --> 0:29:13.960
Johnson, Kelly
She learned about SCSEP after making trips to the local NC Works Career Center in her small town in North Carolina.

0:29:14.310 --> 0:29:20.600
Johnson, Kelly
Danny called the SCSEP office to set up an intake appointment, following eligibility determination and an assessment.

0:29:20.610 --> 0:29:24.340
Johnson, Kelly
She was placed at a host agency that would meet her job interest.

0:29:24.770 --> 0:29:31.760
Johnson, Kelly
During her assessment, Janet shared that she could no longer work in her previous field as a nursing assistant due to her physical limitations.

0:29:32.170 --> 0:29:41.100
Johnson, Kelly
Although jobs were plentiful and well paid in that area, Janice shared that she felt she could perform office and clerical work, and that she had always wanted to learn more.

0:29:41.410 --> 0:29:50.100
Johnson, Kelly
For this reason, she was placed at her county Senior Services Office, where she would learn clerical skills and be able to interact with other people on a daily basis.

0:29:50.570 --> 0:29:58.770
Johnson, Kelly
Janet shared that both were important to her as she lived alone and needed the social interaction for her healing process.

0:29:59.380 --> 0:30:14.830
Johnson, Kelly
Janet began to quickly learn and enrolled in some computer courses to improve her computer literacy. During the pandemic, Janet participated in self-paced trainings in the areas of customer service and computer literacy, as these will serve her well in her training room.

0:30:15.440 --> 0:30:18.830
Johnson, Kelly
Janet completed several training modules and excelled in each one.

0:30:18.920 --> 0:30:23.800
Johnson, Kelly
Janet stated that the training each day gave her something to look forward to and to be proud of.

0:30:24.210 --> 0:30:36.260
Johnson, Kelly
She learned conference call etiquette as well as zoom. After the pandemic, Janet returned to the senior community service office, after training for another year in mastering food handling courses.

0:30:36.450 --> 0:30:38.450
Johnson, Kelly
So she could assist in the nutrition site.

0:30:39.290 --> 0:30:41.820
Johnson, Kelly
Janet was approached about applying for a position.

0:30:41.830 --> 0:30:48.200
Johnson, Kelly
She was shocked and shared that she never expected to have an offer to work with county benefits and security.

0:30:48.650 --> 0:30:53.480
Johnson, Kelly
Janet applied for the job and excelled at the interview and the resume she provided.

0:30:53.780 --> 0:30:59.440
Johnson, Kelly
Janet was hired as a clerk in the county service County Senior Services Office.

0:30:59.770 --> 0:31:4.550
Johnson, Kelly
In this new position, Janet earns $14.00 per hour and has benefits and a new outlook on life.

0:31:5.500 --> 0:31:13.270
Johnson, Kelly
Janet shared that although she knew she would not allow cancer to defeat her, the SCSEP program gave her the push she needed to improve her quality of life.

0:31:13.520 --> 0:31:14.690
Johnson, Kelly
She additionally shared that.

0:31:14.700 --> 0:31:20.930
Johnson, Kelly
She learned that she didn't have to take any job, but that the program was tailored to help her meet her individual employment needs.

0:31:21.240 --> 0:31:26.640
Johnson, Kelly
And Janet was with us from December 2019 until July 2023.

0:31:27.550 --> 0:31:28.280
Johnson, Kelly
And we have one more.

0:31:29.570 --> 0:31:38.20
Johnson, Kelly
So our last one is Sharita L. Sharita came to the SCSEP program with a self-attested disability in November 23.

0:31:38.590 --> 0:31:50.220
Johnson, Kelly
She was no longer able to perform the job duties as the tutor where she worked due to rheumatoid arthritis, which required her to walk long distances from the parking lot to her assignment.

0:31:50.710 --> 0:31:57.380
Johnson, Kelly
Sharita was referred to SCSEP after unsuccessful attempts with employment services through disability services.

0:31:58.10 --> 0:32:10.590
Johnson, Kelly
Initially, Sharita began training as administrative assistant at the local university as she was able to quickly master assign task in about 3 months, she began to learn facility management skills.

0:32:10.920 --> 0:32:15.810
Johnson, Kelly
Sharita learned to arrange tours, book meetings and conference room for interested parties.

0:32:16.40 --> 0:32:32.670
Johnson, Kelly
She also learned how to prep for events and how to schedule them, utilizing the universities digital calendar system. The host agency, in addition to the employment training, provided a form of abetment for Sharita as she provided care for her mother, who had to be placed in assisted living.

0:32:33.60 --> 0:32:37.870
Johnson, Kelly
This was mentally difficult for Sharita, so the training also provided an outlet for her.

0:32:38.420 --> 0:32:41.850
Johnson, Kelly
Sharita also has a disabled son, whom she provides care for.

0:32:42.400 --> 0:32:47.810
Johnson, Kelly
She shared that she often found that she wanted to escape and look forward to her next day trip to the beach.

0:32:47.820 --> 0:33:1.90
Johnson, Kelly
But now that she had purpose and fulfillment, she was fine and didn't need it to escape as much. As of last week, Sharita was hired part time as a facility manager assistant at the university.

0:33:1.280 --> 0:33:8.30
Johnson, Kelly
Her rate of pay is $10 per hour, which allows her also to not exceed her maximum earnings while receiving disability.

0:33:8.620 --> 0:33:18.230
Johnson, Kelly
Additionally, the office in which she works is 1/2 mile away from the university's main campus and is much closer, has accessible parking, and which is much better suited for Sharita.

0:33:18.740 --> 0:33:28.530
Johnson, Kelly
Sharita was one of our participants that had the opportunity to participate in our monitoring last month and to interview with our FPO and was happy and excited to do so.

0:33:28.710 --> 0:33:33.980
Johnson, Kelly
So Sharita was with us from November 23 until this month.

0:33:34.210 --> 0:33:37.110
Johnson, Kelly
So these are our success stories.

0:33:37.120 --> 0:33:41.40
Johnson, Kelly
We're very proud of these and many more.

0:33:41.50 --> 0:33:44.230
Johnson, Kelly
So these are the ones that we want to present, and we hope to have more.

0:33:47.970 --> 0:33:48.400
Yisra EL, Channah B - ETA
Thank you.

0:33:48.170 --> 0:33:48.570
Johnson, Kelly
Thank you.

0:33:48.410 --> 0:33:50.180
Yisra EL, Channah B - ETA
Very thank you very much.

0:33:50.190 --> 0:33:53.160
Yisra EL, Channah B - ETA
North Carolina. We'll turn it back over to.

0:33:53.170 --> 0:33:54.170
Yisra EL, Channah B - ETA
Sondra, thank you all.

0:33:56.790 --> 0:33:59.630
Grant-McGary, Sondra D - ETA
Byron did you have any follow up that you wanted to do before we moved on?

0:34:0.530 --> 0:34:1.60
Kline, Byron - ETA
Uh.

0:34:1.70 --> 0:34:9.560
Kline, Byron - ETA
Just quickly, just wanted to say thank you to both Florida and North Carolina for these stories.

0:34:9.620 --> 0:34:35.730
Kline, Byron - ETA
They had many more examples of success, but this is something that we wanted to integrate into our all grantee calls and I thank them for being the Guinea pigs and being bold and jumping out and presenting these stories where we're aware of these stories every month because we see them in your QPR's but we just wanted to give an opportunity to highlight these on this stage.

0:34:35.740 --> 0:34:38.0
Kline, Byron - ETA
So congratulations to you guys for doing that.

0:34:39.730 --> 0:34:48.560
Kline, Byron - ETA
I have some questions, but I wanted to make sure that anyone in our audience had an opportunity to ask questions first.

0:34:50.890 --> 0:34:52.50
Kline, Byron - ETA
Do you all have any questions?

0:34:54.910 --> 0:34:56.670
Kline, Byron - ETA
Uh, that I can jump in with mine.

0:35:2.630 --> 0:35:9.380
Kline, Byron - ETA
Well, while you're maybe thinking about some questions, I have a couple that I'll just throw out.

0:35:9.390 --> 0:35:15.50
Kline, Byron - ETA
And if you have some additional ones, please feel free to put them in the chat. First with Florida.

0:35:15.880 --> 0:35:27.280
Kline, Byron - ETA
One of the questions I had is, is what kind of feedback have you been receiving regarding those changes that you've made with your case management system?

0:35:27.830 --> 0:35:31.670
Kline, Byron - ETA
Have you gotten some feedback from your stakeholders i.e.

0:35:31.680 --> 0:35:32.820
Kline, Byron - ETA
Your participants.

0:35:33.440 --> 0:35:35.290
Kline, Byron - ETA
Uh host agencies or staff?

0:35:35.300 --> 0:35:36.10
Kline, Byron - ETA
What does that look like?

0:35:46.270 --> 0:35:47.740
Kline, Byron - ETA
This was directed at Florida.

0:35:57.150 --> 0:35:57.390
Yisra EL, Channah B - ETA
It's.

0:35:57.100 --> 0:35:57.450
Kline, Byron - ETA
I'm sorry.

0:35:58.780 --> 0:35:59.170
Yisra EL, Channah B - ETA
I don't know.

0:35:59.180 --> 0:36:3.740
Yisra EL, Channah B - ETA
They are muted, or I've already jumped off.

0:36:4.10 --> 0:36:5.30
Kline, Byron - ETA
It's Florida still on.

0:36:7.710 --> 0:36:7.910
Yisra EL, Channah B - ETA
It's.

0:36:7.430 --> 0:36:8.500
Rande Hoffman
I'm sorry about that.

0:36:8.510 --> 0:36:9.200
Rande Hoffman
We couldn't unmute.

0:36:12.880 --> 0:36:17.270
Rande Hoffman
So the feedback that we've had is really it's just a lot smoother on our end.

0:36:17.280 --> 0:36:18.600
Rande Hoffman
It's really the system.

0:36:19.980 --> 0:36:21.390
Rande Hoffman
It just moves a lot smoother.

0:36:21.400 --> 0:36:22.850
Rande Hoffman
It's a lot user-friendly.

0:36:22.960 --> 0:36:31.250
Rande Hoffman
All of our documents are in one place, and I know I shared about manual intervention having to go back to get document now it's all in one place.

0:36:31.260 --> 0:36:41.220
Rande Hoffman
Both our Subgrantee and us can get it and it just makes everything a lot smoother and we really think that when data validation comes around that it'll make it a lot smoother as well.

0:36:44.750 --> 0:36:45.110
Kline, Byron - ETA
Great.

0:36:45.190 --> 0:36:47.940
Kline, Byron - ETA
Thank you for that and thank you for mentioning data validation.

0:36:47.950 --> 0:36:50.310
Kline, Byron - ETA
That's something that you'll be hearing more from.

0:36:50.370 --> 0:36:54.30
Kline, Byron - ETA
From all our grantees later on but thank you.

0:36:54.730 --> 0:36:55.110
Rande Hoffman
Of course.

0:36:54.940 --> 0:36:58.160
Kline, Byron - ETA
Uh, and a quick question for North Carolina.

0:36:58.880 --> 0:36:59.800
Kline, Byron - ETA
Ohm.

0:37:0.580 --> 0:37:13.530
Kline, Byron - ETA
What impact have you know, those individuals' success stories had on both your other participants and also on your staff.

0:37:13.540 --> 0:37:19.660
Kline, Byron - ETA
You had lots of rich stories, but I know that you know the impact of them must be broad.

0:37:21.350 --> 0:37:25.450
Johnson, Kelly
So the impact that it's had on the staff is that staff has a sense of pride.

0:37:25.460 --> 0:37:46.500
Johnson, Kelly
They're very happy for their participation and seeing the program start be successful from beginning to end with unsubsidized employment and in terms of the other participants, it's very motivating to have one of your peers to go from being in a training position and going on to have the unsubsidized employment.

0:37:46.510 --> 0:37:54.650
Johnson, Kelly
So that's been very good to see and one of the other things that we're using is that and when we have these success stories, it helps us to recruit as well.

0:37:54.980 --> 0:38:7.880
Johnson, Kelly
So to get the buy in with the minimum wage, the 7.25 or working part time, we show that if you start here and you train, these are the areas in which you can grow and go into with unsubsidized employment.

0:38:7.890 --> 0:38:11.250
Johnson, Kelly
So we have used all of these success stories as motivators.

0:38:13.930 --> 0:38:14.780
Kline, Byron - ETA
Great. Great.

0:38:14.790 --> 0:38:15.410
Kline, Byron - ETA
Thank you for that.

0:38:16.130 --> 0:38:21.310
Kline, Byron - ETA
I I have one last question and thanks for anticipating my second question there.

0:38:22.580 --> 0:38:22.990
Kline, Byron - ETA
What

0:38:23.40 --> 0:38:28.110
Kline, Byron - ETA
What kind of community service assignments do you wish were available to your participants?

0:38:28.710 --> 0:38:38.550
Kline, Byron - ETA
And I know that goes part and parcel with what kind of host agencies you have available, but do you have an idea of what that would look like?

0:38:38.560 --> 0:38:43.680
Kline, Byron - ETA
And this is a question not only for North Carolina, but also for Florida.

0:38:45.910 --> 0:39:8.920
Johnson, Kelly
So with North Carolina, we wish we had more entry level positions for participants that have low literacy skills and in conjunction with that, what we would like to see a host agency that can accommodate those

with low literacy skills and also be multifaceted so that they can grow within that host agency and not have to maybe transfer to a new host agency.

0:39:8.930 --> 0:39:17.80
Johnson, Kelly
So we would like to see the host agency provide a variety of skill sets that can accommodate our participants.

0:39:21.230 --> 0:39:21.660
Kline, Byron - ETA
Great.

0:39:21.670 --> 0:39:24.980
Kline, Byron - ETA
Thanks and I know I'm putting Florida on the spot a little bit.

0:39:25.510 --> 0:39:26.120
Kline, Byron - ETA
Did.

0:39:26.130 --> 0:39:33.480
Kline, Byron - ETA
You have any ideas about what kind of community services assignments you wish were available to your participants?

0:39:34.800 --> 0:39:43.870
Rande Hoffman
We're honestly just looking for the most quality host agencies that we can, to make sure that our participants are getting the training that they need to enter the workforce.

0:39:44.260 --> 0:39:51.0
Rande Hoffman
So I think not necessarily positioned, but the host agencies, the better they are, the better it is for the participants as well.

0:39:55.190 --> 0:39:56.280
Kline, Byron - ETA
Great. Well, thank you both.

0:39:57.110 --> 0:40:0.610
Kline, Byron - ETA
Are there any other questions from our other grantees?

0:40:3.500 --> 0:40:6.370
Kline, Byron - ETA
If not, thank you both Florida and North Carolina.

0:40:6.380 --> 0:40:7.580
Kline, Byron - ETA
We really appreciate that.

0:40:8.700 --> 0:40:9.530
Johnson, Kelly
Thank you for having us.

0:40:10.280 --> 0:40:10.920
Kline, Byron - ETA
Great.

0:40:11.810 --> 0:40:11.980
Rande Hoffman
Yeah.

0:40:11.20 --> 0:40:14.40
Kline, Byron - ETA
And I will turn things back over to Sondra.

0:40:16.120 --> 0:40:17.210
Grant-McGary, Sondra D - ETA
Thanks Byron.

0:40:17.280 --> 0:40:18.30
Grant-McGary, Sondra D - ETA
Thanks, Florida.

0:40:18.40 --> 0:40:19.90
Grant-McGary, Sondra D - ETA
Thanks, North Carolina.

0:40:19.100 --> 0:40:19.950
Grant-McGary, Sondra D - ETA
Thanks Channah.

0:40:19.960 --> 0:40:22.140
Grant-McGary, Sondra D - ETA
Thanks region 3, awesome presentation.

0:40:23.580 --> 0:40:25.630
Grant-McGary, Sondra D - ETA
I know the team, everyone on.

0:40:25.760 --> 0:40:31.110
Grant-McGary, Sondra D - ETA
We get so caught up in just performance and FOA.

0:40:31.260 --> 0:40:42.450
Grant-McGary, Sondra D - ETA

It's always good to remember to share best practices and remember our why. We do have 15 minutes left for grantee highlights and questions.

0:40:42.460 --> 0:40:50.230
Grant-McGary, Sondra D - ETA
If anyone has been inspired to want to share something that's going on, awesome, on a success story from their region, the floor is yours.

0:40:50.580 --> 0:40:58.770
Grant-McGary, Sondra D - ETA
Additionally, also if there's any questions about anything that was covered or any questions that had not been covered, that's also open right now.

0:40:59.270 --> 0:41:0.550
Grant-McGary, Sondra D - ETA
The team is here.

0:41:0.830 --> 0:41:11.340
Grant-McGary, Sondra D - ETA
Just a quick reminder before we all jump in and rush in to share our next AGC call on Wednesday, May 22nd.

0:41:11.350 --> 0:41:20.480
Grant-McGary, Sondra D - ETA
So and the floor is open, and if there is no one, I will turn everything over to our unit chief Toni, to closest out.

0:41:21.460 --> 0:41:22.340
Grant-McGary, Sondra D - ETA
I do have a question.

0:41:22.350 --> 0:41:27.240
Grant-McGary, Sondra D - ETA
Has there been any update on the no cost extension for IT grant?

0:41:30.160 --> 0:41:31.540
Grant-McGary, Sondra D - ETA
Uh, do you?

0:41:31.640 --> 0:41:32.290
Grant-McGary, Sondra D - ETA
There's OK.

0:41:32.300 --> 0:41:32.730
Grant-McGary, Sondra D - ETA
Tell me that.

0:41:32.170 --> 0:41:33.740
Wilson, Toni K - SCSEP
So I'm here.

0:41:33.750 --> 0:41:34.300
Wilson, Toni K - SCSEP
Hi.

0:41:34.710 --> 0:41:39.700
Wilson, Toni K - SCSEP
So those are being treated on a individual basis.

0:41:39.710 --> 0:41:42.760
Wilson, Toni K - SCSEP
So I don't have it across the board answer on that.

0:41:43.190 --> 0:41:51.550
Wilson, Toni K - SCSEP
Please work with your FPO and put in your request because we are closing out these grant years.

0:41:52.140 --> 0:41:59.860
Wilson, Toni K - SCSEP
It's, you know, we have to kind of look at and reference see the time left on that grant and what you're using that for.

0:42:0.290 --> 0:42:6.300
Wilson, Toni K - SCSEP
So please just work with your FPO and we'll work with the Grant office on a case by case.

0:42:14.960 --> 0:42:18.930
Wilson, Toni K - SCSEP
And if I was to do a closeout, sorry, wasn't prepared for that. Whoops.

0:42:22.300 --> 0:42:23.400
Wilson, Toni K - SCSEP
I was told sorry.

0:42:23.410 --> 0:42:24.750
Wilson, Toni K - SCSEP
There's another question here.

0:42:25.30 --> 0:42:25.230
Grant-McGary, Sondra D - ETA
Mm-hmm.

0:42:25.40 --> 0:42:31.630
Wilson, Toni K - SCSEP
Question is I was totally no cost extension was not permitted but we could put in for put it in for a new grant.

0:42:32.820 --> 0:43:1.60
Wilson, Toni K - SCSEP
So if I'm understanding the question or maybe I can just clarify and that'll be the best way to answer the question, for those current grantees in reference to the IT grant, if you are looking for a modification, the things that we may consider is sometimes people just need a few extra months to close things out or doing kind of a, you know, budget mod, that type of thing.

0:43:1.70 --> 0:43:11.660
Wilson, Toni K - SCSEP
Those are type of things that we would be looking at because this is a situation where these grants will be closing and now will be starting a completely new grant class.

0:43:12.210 --> 0:43:30.710
Wilson, Toni K - SCSEP
We're not doing like yearlong extensions going into your new grant class under the new grant class, we have extended that for you know there's an IT TGL out on the street for States and you'll get that information.

0:43:30.760 --> 0:43:41.210
Wilson, Toni K - SCSEP
And then once we have our new grant class, we will look at what the possibilities are around the IT at that time.

0:43:41.780 --> 0:43:45.750
Wilson, Toni K - SCSEP
But I'm not able to answer that at right now because we don't have that class in place yet.

0:43:46.460 --> 0:43:57.380
Wilson, Toni K - SCSEP
So that's the only reason why so in reference to modifications, if you feel like you need a modification for this current grant which ends June 30th, please work with your FPO.

0:43:57.650 --> 0:44:6.50
Wilson, Toni K - SCSEP
As I said, case by case, most of the time it's because people need that kind of extra time to kind of wrap things up.

0:44:8.440 --> 0:44:11.500
Wilson, Toni K - SCSEP
Hopefully that provided some clarity to you.

0:44:11.730 --> 0:44:12.150
Wilson, Toni K - SCSEP
Joan.

0:44:17.660 --> 0:44:18.410
Wilson, Toni K - SCSEP
You're welcome.

0:44:19.20 --> 0:44:22.770
Wilson, Toni K - SCSEP
Alright, if there are no additional questions.

0:44:25.150 --> 0:44:26.620
Wilson, Toni K - SCSEP
I'm not going to hold anyone.

0:44:26.630 --> 0:44:32.440
Wilson, Toni K - SCSEP
I know everyone has lots and lots of work to do, so everybody could use the extra 10 minutes, I am sure.

0:44:32.870 --> 0:44:37.840
Wilson, Toni K - SCSEP
So I will let you guys go and I look forward to talking to you guys in May.

0:44:37.850 --> 0:44:50.980
Wilson, Toni K - SCSEP
And as a reminder of you, you know any questions on any of these grant things, please reach out to the mailbox that's in the application and they'll be able to make sure they answer your questions.

0:44:51.170 --> 0:44:53.440
Wilson, Toni K - SCSEP
In the meantime, we'll see you in May.

0:44:53.670 --> 0:44:54.830
Wilson, Toni K - SCSEP
Have a good one, SCSEP.

0:44:55.940 --> 0:44:58.750
Wilson, Toni K - SCSEP
Thanks everyone and thanks again to our guest speakers.

0:44:58.760 --> 0:44:59.490
Wilson, Toni K - SCSEP
We appreciate you.