March 2023 Monthly All Grantee Call Transcript

0:0:0.0 --> 0:0:8.120
Wilson, Toni K - SCSEP
All right, I know that there was an GPMS office hour that a little bit of crossover. So, are people joining?

0:0:8.750 --> 0:0:10.440
Wilson, Toni K - SCSEP
Thank you for moving over now.

0:0:38.540 --> 0:0:41.460
Kline, Byron - ETA
OK, we'll wait a few minutes before we get started.

0:1:53.510 --> 0:2:23.840
Kline, Byron - ETA
Well, good afternoon, everyone, and welcome to the April's all grantee call. I'm Byron Kline from the SCSEP national office team. And I'll be your moderator for today's call. We've got a lot to cover today, including a presentation from Gloria Bell, Nieves Contentnea, who was part of the research team for the older worker study. She'll be providing updates on the study, including upcoming evaluation activities.

0:2:24.740 --> 0:2:33.200
Kline, Byron - ETA
And we also have our normal program announcements, grant management updates along with what's new with communications and outreach.

0:2:35.850 --> 0:2:37.500
Kline, Byron - ETA
And technical assistance.

0:2:38.820 --> 0:2:57.130
Kline, Byron - ETA
So let's get started with the introductions from our National Office staff and our contractor partners. I'll start again. I'm Byron Kline, workforce analyst for SCSEP and National Office liaison for region three. Who else do we have online from the National office team?

0:3:0.870 --> 0:3:9.740
Riley, Sondra D - ETA
I guess I'll jump in. I'm Sandra Riley. I'm the workforce analyst and I'm also the National Office liaison for Region 6, hi everybody.

0:3:10.590 --> 0:3:10.850
Kline, Byron - ETA
Hey.

0:3:11.880 --> 0:3:17.810
Nimmo, Kristine J - ETA
Hi, everybody Kristine Nimmo here. I am the workforce analyst and National Office liaison for Regions two and four.

0:3:20.380 --> 0:3:37.390
Wilson, Toni K - SCSEP
All right, and hi everyone. This is Toni Wilson. I'm the unit chief here at SCSEP. So it's very good to see everyone. And, Irene Adams is on leave today, but she is the NOL for regions one and five.

0:3:39.950 --> 0:3:50.400
Kline, Byron - ETA
Great. Thank you, Toni. And now we'll introduce our national contractors. We'll start with our partner BCT.

0:3:52.350 --> 0:3:55.310
Denise Thompson
Hi everyone. This is Denise Thompson from BCT.

0:4:0.30 --> 0:4:2.940
Tina Ward
Good afternoon, everyone. This is Tina Ward with BCT.

0:4:5.220 --> 0:4:5.530
Kline, Byron - ETA
Great.

0:4:8.520 --> 0:4:16.350
Kline, Byron - ETA
Ah, if that's everyone from BCT, uh, I think we have, Ron from CharterOak.

0:4:16.590 --> 0:4:20.270
Ron Schack
Yes. Hi everyone. This is Ron Schack from the CharterOak group.

0:4:21.840 --> 0:4:22.840
Kline, Byron - ETA
Great. Thank you, Ron.

0:4:24.270 --> 0:4:29.810
Kline, Byron - ETA
And lastly, our partners at TwoTech, can you please introduce yourselves?

0:4:30.760 --> 0:4:33.550
Bronson, Bradley K - ETA CTR
Hello everyone, this is Bradley Bronson with TwoTech.

0:4:36.220 --> 0:4:39.410
Mauro, Kevin M - ETA CTR
Hello everyone. This is Kevin Mauro. I'm also with TwoTech.

0:4:40.960 --> 0:4:44.130
Melakebirhan, Betelhem A - ETA CTR
Good afternoon, everyone. This is very Betelhem Melakebirhan.

0:4:51.860 --> 0:4:55.600
Melakebirhan, Betelhem A - ETA CTR
I think that's all from us because the rest of the team is on the vLive.

0:4:55.180 --> 0:4:57.850
Kline, Byron - ETA
Ah, OK, great. Thank you, Betty. I appreciate that.

0:4:59.10 --> 0:5:9.720
Kline, Byron - ETA
OK, so let's get started with our program announcements. I'm gonna turn things over to our unit chief briefly to get us started. Toni Wilson.

0:5:13.920 --> 0:5:43.830
Wilson, Toni K - SCSEP
Off mute that always help. Thank you so much, Byron, and good day everyone. So, I wanted to start out by talking about the TEGL 10-22 change one. As you know in our last meeting, we had discussed TEGL 10-22, and I did take to heart a lot of the feedback that we got especially around the quick turnaround. We did the best that we can working with you know our leadership.

0:5:43.980 --> 0:6:15.550
Wilson, Toni K - SCSEP
And we were able to at least get an additional few week to that timeline. So TEGL 10-22 change one is just letting the field know that that is now due May 1st and this is that IT infrastructure TEGL all things that will help support your GPMS. So, this is an opportunity to hire temporary staff that may be able to do some data entry or support staff. You have some people that are convening and bringing groups together to do some trainings. Others are buying equipment or even doing, you know, a larger IT infrastructure work. The main thing is I encourage you to get it in by that due date. We can definitely work with you on the other end once you've applied. If we need to make any modifications or tweaks, but we're not able to extend. So please get those in if you're interested.

0:6:47.160 --> 0:7:0.590
Wilson, Toni K - SCSEP
And as I said, we'll work with you on the other end and you'll see in the agenda that was sent out, if you haven't seen that title change one, the link is also there.

0:7:1.700 --> 0:7:5.780
Wilson, Toni K - SCSEP
so let me stop there and see if there's any questions.

0:7:9.90 --> 0:7:12.340
Wilson, Toni K - SCSEP
Can't see in the chat? Let me just check the chat.

0:7:17.410 --> 0:7:17.690
Kline, Byron - ETA
OK.

0:7:15.90 --> 0:7:25.780
Wilson, Toni K - SCSEP
All right. I think we're good. If not, we'll have Q&A at the end. But I didn't wanna not give an opportunity if there was any specific questions on this. But if you think of something for the end, we can do that.

0:7:29.740 --> 0:7:56.370
Wilson, Toni K - SCSEP
Next in the agenda item under program announcements is that we have been working with departments of Labor's Chief Evaluation Office on an older workers impact study and we're very excited about that evaluation. There's a lot of potential and reference to what we'll be doing with that in the future and we were.

0:7:57.580 --> 0:7:59.150
Wilson, Toni K - SCSEP
Happy to say that.

0:8:0.300 --> 0:8:18.200
Wilson, Toni K - SCSEP
Oh – hold on, we changed the presenters. So I had to catch that for a second is here to talk to us in reference to some updates about this older workers study. So I'm gonna pass this over so we can hear about what's going on and those results.

0:8:32.290 --> 0:8:38.120
Wilson, Toni K - SCSEP
You're both. You're speaking, you're on mute. We just wanna get you unmuted there first.

0:8:38.540 --> 0:8:44.130
Nieves-Cartagena - ETA
Perfect. Thank you. Sorry about that. thank you, Toni, and good afternoon everyone.

0:8:45.250 --> 0:9:16.240
Nieves-Cartagena - ETA
I am very happy to be here this afternoon as Toni and Byron indicated, my name is Gloria, Nieves-Cartagena. I am a workforce analyst at EPA's Office of Policy Development and Research, and I have been leading this evaluation study with Quan Chi Shan from the Chief Evaluation Office. Unfortunately, when she couldn't join us today due to the last minute conflict, but on her behalf and on behalf of the US Department of Labor.

0:9:16.510 --> 0:9:39.570
Nieves-Cartagena - ETA

Umm, I would like to take a minute to thank all the grantees and the sub grantees, staff who have helped us with our data collection efforts. We really appreciate your time, your support and participation. And today I would like to introduce you to some members of our research team from the Urban Institute.

0:9:40.180 --> 0:9:45.390
Nieves-Cartagena - ETA
Who will be giving you some updates on the project on the project, and it will share also some findings from one of our key study component which is the early implementation study. So, without further ado, I would like to introduce you to Miss Pam Loprest, who is our study Director from Urban Institute. Thank you, Pam.

0:10:22.450 --> 0:10:30.10
Wilson, Toni K - SCSEP
Based on the chat, Pam might need some help unmuting her line, so if we can get tech support on there.

0:10:35.270 --> 0:10:36.910
Wilson, Toni K - SCSEP
I'm looking for myself.

0:10:38.500 --> 0:10:39.950
Wilson, Toni K - SCSEP
I'm sorry for.

0:10:41.580 --> 0:10:42.610
Wilson, Toni K - SCSEP
The little bit of.

0:10:57.180 --> 0:11:1.990
Wilson, Toni K - SCSEP
Hey, I don't know if you were able to at least undo your camera, so we're looking for you so we can get you unmuted.

0:11:3.380 --> 0:11:6.290
Bronson, Bradley K - ETA CTR
try to unmute yourself now should work.

0:11:10.20 --> 0:11:31.990
Loprest, Pamela
Thank you so much. I appreciate it. And I am just gonna give a short update of the current status of the work. Welcome. Thank you, everyone. And then up you could also let Amanda brings adjust her mic. So she's going to be given there as findings from the early implementation study. So you could turn to the next slide.

0:11:34.420 --> 0:11:51.920
Loprest, Pamela
Uh, overall, the study our goal is to examine the implementation of the SCSEP program and to look at

other programs serving older workers. We're really here to inform the improvement of SCSEP and develop.

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Loprest, Pamela
Umm ways that in the future we can better serve older workers so we are looking at the implementation of SCSEP now and people and processes and strategies that people are using.

0:12:6.380 --> 0:12:36.730
Loprest, Pamela
National grantees are using that we maybe could bring to everyone else, but also looking for ways of future studies that might actually look at the impacts of different kinds of interventions. The objective for today's meeting is to share some results from our first study that we did as part of the overall study, which is an early and implementation study. Looking at what these grantees did during COVID and what kind of strategies they would bring into the current program.

0:12:36.870 --> 0:12:39.230
Loprest, Pamela
So Amanda Briggs is going to be talking about that.

0:12:40.220 --> 0:12:45.940
Loprest, Pamela
And we have the website there that has the on the DOL website is the study.

0:12:46.640 --> 0:12:51.80
Loprest, Pamela
That description of the overall study and the early implementation study is listed there.

0:12:52.480 --> 0:12:52.860
Loprest, Pamela
Next.

0:12:55.930 --> 0:13:26.260
Loprest, Pamela
Right now, for the current and future study activities, as Laura Bell said. We are doing a survey of your sub-grantees and we really appreciate all of the work you have been doing to encourage them to do this really important survey so that we can understand what is going on in the field all across the country and bring it together and we'll be sharing those results with you. We'll then be doing a more in-depth study of a few places in the country up to maybe 20 where we are.

0:13:26.350 --> 0:13:37.330
Loprest, Pamela
We're going to be doing them virtually, interviewing a few of your partners and some of you, so hopefully look forward to that this summer. And thank you in advance for participating.

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Loprest, Pamela
The draft findings of our final report will be in the fall and winter, probably in December will be our draft

report and the final report will be next spring and we'll make sure to share that all with all of you. So I'll turn it over to Amanda now, who's all from my colleague from the Urban Institute to talk about this early implementation study. Thank you.

0:14:14.350 --> 0:14:14.990
Nieves-Cartagena - ETA
Yeah, yeah.

0:14:14.390 --> 0:14:15.120
Wilson, Toni K - SCSEP
Right thing.

0:14:13.420 --> 0:14:17.210
Loprest, Pamela
Oh yes, it it looks like Amanda. It's looking for some help unmuting.

0:14:17.60 --> 0:14:23.220
Nieves-Cartagena - ETA
Yeah, she's also experiencing some difficulty with her microphone, so I don't know.

0:14:22.560 --> 0:14:23.970
Bronson, Bradley K - ETA CTR
OK, it's.

0:14:24.890 --> 0:14:25.440
Nieves-Cartagena - ETA
Perfect.

0:14:22.570 --> 0:14:26.180
Melakebirhan, Betelhem A - ETA CTR
Yeah, I open it now. She can unmute herself and speak.

0:14:25.820 --> 0:14:26.300
Loprest, Pamela
Thank you.

0:14:30.330 --> 0:15:3.270
Briggs, Amanda
Thanks so much. Well good afternoon everyone. I'm Amanda Briggs, a senior research associate at the Urban Institute, and I conducted this study from crisis to opportunity. A snapshot of strategies adopted during the pandemic by SCSEP program national grantees with my colleague Shane Spalding and Athea Adjami, who are also on the phone today. The study of early results focuses on a snapshot of strategies adopted during the COVID-19 pandemic by SCSEP. National grantees. We won't be able to cover all of the strategies and examples in depth that are featured in this report.

0:15:3.410 --> 0:15:12.740
Briggs, Amanda
Short time that we have today, but you can find the full report at the link here on the screen and also in the chat and we're happy to take any questions that you have at the end of the call.

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Briggs, Amanda
Next slide please.

0:15:24.20 --> 0:15:54.880
Briggs, Amanda
Right. So just some background in terms of our research questions and methods according to the 9 guarantees interviewed for this study that COVID-19 pandemic created numerous challenges for CCEP grantees, staff participants and partners. And this exploratory qualitative study offers insights from grantee leaders on promising strategies and practices emerging from efforts implemented during the pandemic to address these challenges. As part of this study, we aim to answer the following research questions. The first was how did SCSEP grantees?

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Briggs, Amanda
Adapt and implement strategies in response to challenges during the pandemic and the second, which strategies and practices did programs consider retaining going forward and why?

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Briggs, Amanda
Our findings are informed by a scan of relevant literature, interviews with organizational leaders of nine selected national SCSEP grantees out of 19 total national grantees, and a review of grantee documents and progress reports. We do wanna note that a limitation of the study is that these insights and reflections are not representative of the experiences of all SCSEP grantees, since we were only able to talk with representatives of nine grantee organizations. Next slide, please.

0:16:35.240 --> 0:16:50.70
Briggs, Amanda
Here you can see the nine selected nationals and the sub grantees. So we spoke with this part of the study. The primary criteria for grantee selection for this study centered on the service delivery strategies that grantees implemented or adopted during the pandemic.

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Briggs, Amanda
To assemble a diverse group of grantees, secondary criteria involved grantee characteristics, including the number of sub grantee sites and the annual number and race and ethnicity of SCSEP participants served.

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Briggs, Amanda
We constructed a list of key themes following a review of quarterly narrative report data for all 19 national grantees, and from those Q&R's. The study team identified 9 grantees that adopted new or expanded existing strategies during the pandemic, aligned with each of those themes, with the goal of representing a range of the strategies in the report.

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Briggs, Amanda
Next slide please.

0:17:30.260 --> 0:17:48.490
Briggs, Amanda
So listed here are those strategies to serve older workers that we explored as part of this report via interviews with each of nine national grantees. They included recruitment, outreach, intake and engagement strategies, digital access and technology loaner programs, strategies for providing training remotely.

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Briggs, Amanda
Most agency and employer engagement strategies and staffing strategies to support participants needs.

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Briggs, Amanda
Next slide please.

0:18:0.70 --> 0:18:5.920
Briggs, Amanda
So first, some insights on adopting new recruitment outreach intake and engagement strategies.

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Briggs, Amanda
During the COVID-19 pandemic, grantees adopted a new strategies for marketing the program to participants, often leveraging social media platforms and technology to target participants who might be a match for the program.

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Briggs, Amanda
For example, goodwill had local affiliates that developed creative advertising strategies built on successful approaches used in the past. One affiliate printed paper placemats distributed to local offices, which led to many inquiries from older adults about the program. Goodwill also partnered with food pantries, where staff place Flyers about the program and every food box that went out to older adults, and they place Flyers in the lobbies of the apartment complexes of older adults to attract them to SCSEP.

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Briggs, Amanda
Finally, to expand non digital marketing methods in rural areas, goodwill created yard signs to be placed at host agency locations and when the front yards are participants homes.

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Briggs, Amanda
Grantees that we interviewed shared that the reason for adopting these new outreach and engagement strategies like the one example I just mentioned from goodwill was that existing on the ground partners could not provide as many referrals as in the past due to office closures. And so looking toward the

future grantee shared that there was a desire to continue using one or more of these strategies along with the return to partner based recruitment.

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Briggs, Amanda
Next slide please.

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Briggs, Amanda
The second strategy that we talked through with grantees that we interviewed for the study were strategies for promoting digital access and technology loaner programs in response to the pandemic grantees purchase computers and supported expanded Internet access. In addition to operating lunar programs. For example, the workplace leveraged funds from the state of Connecticut to support the purchase of computers, and this funding allowed the workplace to purchase technology for SCSEP participants located in Connecticut, including necessary equipment.

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Briggs, Amanda
Or digital skills training when we ask grantees about the why or the motivation for adopting these strategies, grantees and reviewed for this study shared that by providing digital access to participants, they felt they were helping participants affected by organizational closures and help to them compete with younger workers by giving them the opportunity to build and practice their digital skills.

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Briggs, Amanda
In terms of future plans, grantees interviewed shared that they are considering how to sustain digital access and loaner program strategies because of the benefits to participants, which again included increasing their competitiveness in the labor market.

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Briggs, Amanda
Next slide please.

0:20:32.470 --> 0:21:5.40
Briggs, Amanda
We also talked with grantees about how they provided training remotely during the pandemic. Grantees developed strategies for assessing and building digital skills and offering training classes remotely. For example, vantage aging developed a digital inclusion program in which SCSEP participants who enrolled in the program trained weekly with a staff member who served as a digital navigator through their participation in the program, participants earn skills based digital certificates focused on understanding Internet basics, including their digital footprint.

0:21:5.100 --> 0:21:9.920
Briggs, Amanda
Microsoft Office suite career search skills and how to navigate telehealth.

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Briggs, Amanda

That program evolved into a 10 week program in partnership with a nationally accredited service provider and the national Digital Inclusion Alliance.

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Briggs, Amanda
Several grant staff that we interviewed shared the perspective that these types of digital skills and job readiness trainings developed were initially developed as an emergency response to the pandemic, but that they can complement to return to in person training moving forward by providing flexibility to participants who can take advantage of remote training options. Although not all SCSEP participants have the digital skills or technology access needed to be able to benefit from these trainings.

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Briggs, Amanda
In terms of future plans guarantee share that there are opportunities to complement in person training with remote options in order to maximize flexibility for some participants.

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Briggs, Amanda
Next slide please.

0:21:58.170 --> 0:22:3.210
Briggs, Amanda
We also talked with grantees about how they adopted new host agency and employer engagement strategies.

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Briggs, Amanda
To attract new partners during the pandemic grantees we interviewed share that they relied on strategies to engage new types of host agencies and employers, and expanded existing engagement strategies to get perspective community based organizations and employer partners interested in the SCSEP program.

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Briggs, Amanda
For example, A4TD help develop a workforce consortium for Western Vermont in partnership with the Vermont Department of Labor and businesses in the region, and the efforts started in 2021 because of employment challenges during the pandemic and during quarterly meetings, A4TD staff shared how he said, could be part of the solution to employers workforce needs. So that's just one of many examples in our report that we have featuring how grantees adopted new host agency and employer engagement strategies.

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Briggs, Amanda
In terms of why they adopted these new strategies, this was viewed as necessary because grantees reported they couldn't rely on existing partners for their CSA placements and subsidized employment.

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Briggs, Amanda

And looking toward the future, grantee shared that the tight labor market has only increased demand and providing the opportunity to build on host agency and employer strategies implemented during the pandemic.

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Briggs, Amanda
Next slide please.

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Briggs, Amanda
The last strategy that we focused on was how grantees interviewed implemented strategies to support SCSEP participants needs the COVID-19 pandemic forced organizations to make changes to infrastructure and staffing to start remote delivery and see sub grantees develop new trainings such as those on trauma informed services or on issues related to racial equity. For example, Mabel created a new role of a job search coach and the Iowa and Nebraska regions, where the business services teams responsible for identifying and working with employer partners. We're not active.

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Briggs, Amanda
Staff in this role supported 2 set participants in rural areas as they look for employment and the coach met with a group of participants weekly to check in on their job search. At the same time they conducted outreach to employers, put job leads into a database, and work to identify participants who were appropriate for the jobs, adding additional capacity to the business service team.

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Briggs, Amanda
Guarantee shared that these types of strategies to support staff were developed in response to staff experiencing immediate stress and isolation during the COVID-19 pandemic.

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Briggs, Amanda
And to provide a way to ensure that their organizations continue to respond to and support staff needs in addition to participant needs, given the stress that everyone was under.

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Briggs, Amanda
Grantees that we spoke with many are planning to continue to provide staff support and the trainings that they developed during the pandemic into the future.

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Briggs, Amanda
Next slide please.

0:24:46.920 --> 0:25:3.820
Briggs, Amanda
Grantee staff reported plans to continue many of these service strategies beyond the pandemic that I just talked through and shared the following insights about policies and practices that could support

these efforts. First, grantees emphasize the importance of a flexible approach to adapt programs to meet participant needs.

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Briggs, Amanda
They appreciated the flexibility that was provided by dwell to be able to respond to the challenges that they faced during the pandemic, and some expressed a desire for flexibility moving forward to support the continuation of innovations in the program.

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Briggs, Amanda
2nd grantees interviewed said that leveraging additional training and supportive services or a TSS funds, philanthropic or state funding or other resources to support technology and training needs during the pandemic was critical. They expressed concerns about being able to support those needs for older workers moving forward without continued access to these resources and funding.

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Briggs, Amanda
3rd although remote training and CSA placements were implemented as an emergency response, grantees viewed these strategies as being helpful in future efforts to help participants develop digital skills, prepare for remote work, and gain valuable experiences for accessing remote jobs.

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Briggs, Amanda
One grantee mentioned the need for DOL policy guidance on the allowability of remote training following the pandemic.

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Briggs, Amanda
4th grantees interviewed shared that pandemic shocks to the economy resulted in many grantee partners and employers shuttering their doors or pausing operations at the start of the pandemic shutdown, which they indicated lead to new ideas about how to expand partnerships in the future. One grantee shared an interest in placing participants in CSA is with other types of nonprofits that are not 501C3 tax-exempt organizations, which is not currently allowable under federal guidelines.

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Briggs, Amanda
And finally grantee shared that they often serve the most disadvantaged job seekers through SCSEP who require intensive and targeted assistance, and that they anticipate that this will continue, especially in a tight labor market where it can be challenging for the SCSEP program to compete with, for example, service sector jobs.

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Briggs, Amanda
So taking all of these lessons together to support the adoption of these strategies moving forward, we think that there are opportunities that exist to draw from these reflections to inform policies, programs and practices moving forward to support older workers, economic security and well-being. Future

research will examine SCSEP implementation across national grantees and in local areas by sub grantees, and explore opportunities for testing new approaches to improve employment outcomes and well-being for the population of workers.

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Briggs, Amanda
Next slide please.

0:27:21.590 --> 0:27:41.470
Briggs, Amanda
That's all the time that we have today, but happy to take any questions from the group that we can help answer about our research or findings and just appreciate everyone's time. And I also want to extend an additional thank you to the representatives from the nine national grantees who we spoke with as part of this study for all of their insights shared. If you have any questions, you can find our contact information here on this slide.

0:27:53.320 --> 0:28:3.210
Kline, Byron - ETA
Well, great. Thank you, Amanda, for leading the talk and thank you, Pamela for your comments.

0:28:4.510 --> 0:28:6.310
Kline, Byron - ETA
Again, any questions right now.

0:28:8.610 --> 0:28:12.280
Wilson, Toni K - SCSEP
Byron I do see a question in the chat from Yvonne.

0:28:12.600 --> 0:28:21.250
Wilson, Toni K - SCSEP
Uh, the question is, how have any of these strategies increased access to jobs and what has been the impact on placement?

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Briggs, Amanda
Also, we weren't answering those questions directly as part of the scope of our research for this particular study, it was more of a qualitative exploratory study, bringing up examples of what grantees did to address the challenges that they encountered during the pandemic. But I don't know Pam, if you want to speak to some of the other study activities that might touch on some of these questions later in the project period.

0:28:51.750 --> 0:28:52.460
Loprest, Pamela
Sure.

0:28:54.580 --> 0:29:8.350
Loprest, Pamela

You know, it takes a special method to actually attach these tragedies to impacts of unemployment, and that is our ultimate goal. Part of our study purview is to.

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Loprest, Pamela
List some ways and some ideas for studies that could be carried out that would try and give more to impacts of different practices and so one of the things that said he did was find out what you think the grantees think is promising and seems to be helping. And then to actually in the future put those forward as candidates for examination of index.

0:29:42.890 --> 0:29:43.220
Wilson, Toni K - SCSEP
OK.

0:29:42.580 --> 0:29:56.270
Briggs, Amanda
And due to the scope of this particular study, we didn't have the opportunity to interview trainees or participants as part of this particular work. I'm not sure Pam, if that's planned for this site, visits or other. OK, great.

0:29:54.460 --> 0:29:58.850
Loprest, Pamela
Yeah, yes. Focus groups. Interviews with individuals, yeah.

0:29:59.860 --> 0:30:10.210
Briggs, Amanda
And I know that other aspects of the research will include additional grantees as well. This was just a small sample of national grantees that we interviewed for this particular study.

0:30:12.580 --> 0:30:43.50
Wilson, Toni K - SCSEP
So umm, if you could bring up the slide again with the contacts would appreciate that just so someone wanted to be able to do a quick screenshot of that. And while that's up you know please know that you know the SCSEP program office is working with CEO and reference to kind of a next stage of this evaluation. So we'll be sure to present kind of what all of that looks like and is involved at and what is involved as we get a little closer to that.

0:30:44.280 --> 0:30:57.210
Wilson, Toni K - SCSEP
And you know, a lot of that is more in reference to some of the questions that we see, you know, connecting it, you know more in reference to a job placement. So just wanted to flag that piece of the work.

0:30:58.710 --> 0:31:3.200
Wilson, Toni K - SCSEP
All right. Thank you for putting that up. Any other questions?

0:31:4.730 --> 0:31:6.780
Wilson, Toni K - SCSEP
We did put the link in the chat.

0:31:7.790 --> 0:31:12.820
Wilson, Toni K - SCSEP
And we will have another update visit from.

0:31:14.0 --> 0:31:31.410
Wilson, Toni K - SCSEP
In reference to that, the next stage of this evaluation and kind of where we're at that time, but I really appreciate you guys joining us today. I don't mean to kind of jump into Byron's facilitating piece of it, but I did want to just at least say that and I'll pass that it back over to you, Byron.

0:31:31.860 --> 0:32:3.120
Kline, Byron - ETA
Great. Thank you, Toni, and thank you to our friends at the Urban Institute. And thank you, Gloria Bell, we really appreciate this and also thank you to the nine national grantees that participated in this. We really appreciate that. OK, all right. With that said, we're going to shift gears and go to what's next on our agenda and that's to talk about the SCSEP peer-to-peer event that's coming up. I'm gonna turn things over to.

0:32:3.200 --> 0:32:9.720
Kline, Byron - ETA
My colleague Kristine Nimmo to talk a little bit about the upcoming peer-to-peer event.

0:32:10.300 --> 0:32:30.390
Nimmo, Kristine J - ETA
No, I'll be real quick, Byron, but thank you. So this Friday from 2:00 to 3:30 is going to be our next peer-to-peer conversation and we are going to be talking about training through employment. So it's gonna be a great conversation. Please tune in Friday. If you haven't gotten the invite, please let us know. Friday, 2:00 to 3:30. Thank you.

0:32:32.730 --> 0:32:58.780
Kline, Byron - ETA
Great. Thank you, Kristine. I'll look forward to having as many folks as possible participate in that event. Our peer to peers are always really a good events and good conversations. OK, moving to what's next on the agenda, the grants management updates. I'm gonna go back to Toni to talk a little bit about the TEGL 10-22 review process.

0:33:0.900 --> 0:33:15.670
Wilson, Toni K - SCSEP
All right. Thank you so much, Byron. So in reference to the TEGL 10-22, I actually mentioned most of this already in the as part of the change one. And just a reminder, we're really encouraging people to.

0:33:15.950 --> 0:33:45.690
Wilson, Toni K - SCSEP
apply and we can always work with you on the other end in reference to some of the details there is a

close to $9.5 million in reference to this IT infrastructure as it links to GPMS. So we do want everyone to have an opportunity to use those funds. If you have any questions you can contact your NOL or your FPO we can assist and once again as a reminder that will be due.

0:33:45.780 --> 0:33:47.610
Wilson, Toni K - SCSEP
On May 1st.

0:33:48.710 --> 0:34:10.440
Wilson, Toni K - SCSEP
The next update here is around the PY 23 planning guidance TEGL. That's basically around the allotments that is should be out of hopefully by the end of this month. So start looking out for that. No, I don't have any highlights of anything.

0:34:11.880 --> 0:34:18.710
Wilson, Toni K - SCSEP
Different uh, so to speak than in the past. Uh, so you can plan for it to be very much.

0:34:19.450 --> 0:34:29.730
Wilson, Toni K - SCSEP
A similar to the traditional ones that we've had in the past. So just wanted to flag that also we have.

0:34:31.200 --> 0:34:59.710
Wilson, Toni K - SCSEP
So Irene, as I said, is on leave and she wanted to. She leads on our process on swaps. She wanted to just go through the process, but unfortunately she's not here today. So we're not prepared to kind of go through that full process. I do know that we are still doing swaps where needed. And Irene Adams is the person to contact for that process. So if you.

0:34:59.910 --> 0:35:24.550
Wilson, Toni K - SCSEP
Are in need of that? Please contact your FPO and we will connect this on with Irene in reference to swaps and we'll be sure that she can walk you through what that process is on the next call. I am sorry I don't wanna kind of butcher that. So we're gonna hold off and let her talk through what that process is where you can talk to her directly on that

0:35:26.290 --> 0:35:31.580
Wilson, Toni K - SCSEP
Through e-mail or through the phone. So I will stop there and pass this back over to Byron.

0:35:33.160 --> 0:35:34.200
Kline, Byron - ETA
Great. Thank you, Toni.

0:35:34.700 --> 0:35:53.80
Kline, Byron - ETA
Uh, let's now talk about communications and outreach, training and technical assistance. I'm gonna turn

things over to our partners at TwoTech to talk about the community of practice activities. Before I do that, I just wanna mention.

0:35:53.450 --> 0:36:24.90
Kline, Byron - ETA
A brief update on our GPMS newsletter. The April edition is out just as a reminder, the GPMS newsletter is a quick one page summary of all things GPMS, all things that appear on the platform. There are links to the GPMS tab on the community of Practice page in this latest issue we're spotlighting the updated TEGL 10-22 change one.

0:36:24.530 --> 0:36:30.660
Kline, Byron - ETA
Uh, which extends the deadline for submitting funding requests uh to May 1st, 2023.

0:36:32.380 --> 0:36:59.440
Kline, Byron - ETA
Additionally, the newsletter highlights why the deadline was extended and talks about whether all these upgrade grantees should consider applying. Here's a hint: they should! the answer is yes, and also the newsletter includes links to the TEGL itself, along with links to grants.gov and a host of other GPMS related resources. As always, thanks to our.

0:37:0.90 --> 0:37:20.330
Kline, Byron - ETA
Partners at TwoTech for their assistance with the newsletter and with the community of Practice website. OK, now with that said, I'm going to turn things over to Kevin Mauro and the team at TwoTech to talk about updates on the community of practice activities and the rest of the agenda. Thank you.

0:37:21.650 --> 0:37:25.160
Mauro, Kevin M - ETA CTR
Hey, thank you, Byron, and thank you all for joining us this afternoon.

0:37:26.360 --> 0:37:41.940
Mauro, Kevin M - ETA CTR
I just wanted to highlight a lot of the updates that we have on the COP. There's a lot going on over there, so if you aren't heading over there regularly, you should and don't forget to smash that subscribe button to the older workers COP while you're there.

0:37:42.640 --> 0:37:47.210
Mauro, Kevin M - ETA CTR
And we do want to highlight first that April is Second Chance month.

0:37:48.360 --> 0:38:15.200
Mauro, Kevin M - ETA CTR
If you are not familiar, each April, we recognize Second Chance Month, which highlights the importance of helping individuals, communities and agencies across the country that play an essential role in supporting the safe and successful reentry of millions of people returning from incarceration each year. So that is sort of front and center on our front page for this month. And if you are not familiar, it's a good opportunity to get acquainted with that.

0:38:15.600 --> 0:38:47.860
Mauro, Kevin M - ETA CTR
And again, we're keeping the COP up to date for you. Any contacts you're looking for? TENs and TEGLS? They're all up there, as well as recordings of any recent trainings that we've had. And Speaking of trainings, the next GPMS training is one week from today, which is April 26th. And that will talk about related actions. One thing we did want to ask of all of you was to make sure that you are sharing the invitation with your end users.

0:38:48.30 --> 0:38:58.680
Mauro, Kevin M - ETA CTR
And your Subs so that everyone who needs to see this training can see it in real time, in real life and participate in a real time.

0:39:0.110 --> 0:39:20.720
Mauro, Kevin M - ETA CTR
We also want to remind you of the vLive Q&A question open office hours series that we have for GPMS. Some of you probably came over from that even today as we had a live session just this afternoon. We will have another V live.

0:39:22.270 --> 0:39:31.200
Mauro, Kevin M - ETA CTR
In two weeks and so again, please share with your Subs and and end users, anyone who might need to

0:39:31.520 --> 0:39:52.330
Mauro, Kevin M - ETA CTR
attend ask any questions they have about the GPS system or how to do, you know, whatever they need to do in the GPS system. I don't want to take anymore time. But if anyone does have any specific questions, you can always reach us at the SCSEP technical assistance mailbox. And that's all I have for you all this month.

0:39:54.910 --> 0:40:5.530
Kline, Byron - ETA
Great. Thank you, Kevin. And just another plug for the GPMS vLive office hours. They've been extremely helpful. The feedback we've gotten from you all is that.

0:40:7.10 --> 0:40:13.730
Kline, Byron - ETA
appreciate this time and it has been very helpful so we encourage you all to continue to take advantage of that. Hey.

0:40:13.850 --> 0:40:27.150
Kline, Byron - ETA
now we will shift to GPMS updates and I will turn things over to our colleagues and our partners at BCT and CharterOak to talk about GPMS.

0:40:29.920 --> 0:40:59.750
Tina Ward
Good afternoon everyone. This is Tina Ward with BCT. I'll be sharing the GPMS updates with you guys

this afternoon. The first topic we'd like to cover is GPMS reports and what we wanted to do this afternoon was give you a refresher course or refresh your list of all the reports that are currently available in GPMS and the first one is the participants current exit detail report and the participant actions report and the follow up reports.

0:40:59.870 --> 0:41:30.110
Tina Ward
And the participant break and waiver extracts and the internal QPR and the nationwide QPR. So those are our list of all the reports that are currently available to all users in GPMS. The next topic we wanna go over is the GPMS release release 1.6 dot one hot fix was deployed to production on March 31st. This release included the clearing and accurate task for participant or participants and exited.

0:41:30.170 --> 0:41:36.80
Tina Ward
That is as well as corrections to the participant actions report and the current exited reports.

0:41:36.720 --> 0:41:56.30
Tina Ward
Release 1.6 dot two hot fix was deployed to production on April 14th and this release included fixes to the internal QPR section C and the performance issues with the nationwide QPR and it's always grantees should refer to the release notes for complete details.

0:41:56.970 --> 0:42:27.60
Tina Ward
Uh, the next section. We're gonna go over is technical assistance. When a user has an e-mail address changed, there's a 2-step process to update your e-mail address for GPMS. The first thing is to update your e-mail address and login.gov. And to do that, a user must go to login.gov customer support and manage your accounts. Those instructions to update your e-mail address can be found there. The second step.

0:42:27.180 --> 0:42:35.240
Tina Ward
Is just the send a ticket in Zendesk so you so we at BCT can update your user account in GPMS.

0:42:36.960 --> 0:43:10.20
Tina Ward
And the next thing on our list is the GPMS for the month and this month, we're gonna go over the admin console, manage organizations and contacts to add an organization such as an employer or a service provider to an existing host agency. You go to manage organizations and contacts and in the filter section, select your grantee and sub grantee and the capability to add a new organization function such as host.

0:43:10.100 --> 0:43:40.460
Tina Ward
Agency service provider or employer will become available to you and as always, if you have any issues, please submit a ticket to Zendesk. We also have some late breaking news. BCT is extremely excited to

announce that SCSEP help.com has been totally revamped and back online and includes archived sparq documentation and previous years SPARQ PR's. In addition to other SCSEP document.

0:43:40.630 --> 0:43:49.30
Tina Ward
Whether sent documentation and resources, an e-mail was sent earlier today with the announcement. Please feel free to visit the site.

0:43:49.880 --> 0:43:55.110
Tina Ward
And I'm going to now introduce Ron and let him take over with his updates. Thanks guys.

0:44:5.560 --> 0:44:6.320
Ron Schack
Hi everybody.

0:44:7.130 --> 0:44:8.260
Ron Schack
Sorry about that.

0:44:9.950 --> 0:44:12.0
Ron Schack
So as far as.

0:44:13.250 --> 0:44:19.660
Ron Schack
What the Charter Oak Group is supporting currently we have some work.

0:44:20.900 --> 0:44:34.0
Ron Schack
We're currently working on drawing the samples for the customer satisfaction survey for participants. We're hoping to get that in the field and may.

0:44:34.660 --> 0:44:47.350
Ron Schack
Umm, we also are completing the PY 21 minority report both the outcome and participation section. So that information is.

0:44:47.860 --> 0:45:18.340
Ron Schack
Uh, going to be ready around the same time as the allotment TEGL, which is wonder of wonders. We've never been able to really pull that off before. So this is great. Well, release that honor around May 1st and we are planning to have an explanatory teams presentation where I show you a little bit of how to read.

0:45:18.430 --> 0:45:25.660
Ron Schack
The minority report and how to use it for your grant planning purposes and react to any.

0:45:27.0 --> 0:45:29.630
Ron Schack
Disparities that are shown in the report.

0:45:31.610 --> 0:45:34.940
Ron Schack
So those are two primary things.

0:45:38.930 --> 0:45:44.420
Ron Schack
Has been mentioned. We're still working on solidifying and.

0:45:44.620 --> 0:46:12.90
Ron Schack
A further refining the data available coming out of GPMS and as that gets further refined and cleaned up, we will probably do another presentation where we talk about really how to use the QPR to manage your performance.

0:46:13.360 --> 0:46:26.930
Ron Schack
And to particularly look at your customer flow and how that impacts your core performance measures, but that will be once then settled down a little bit.

0:46:28.370 --> 0:46:30.130
Ron Schack
And that's really all I have. Thanks.

0:46:36.320 --> 0:46:37.0
Wilson, Toni K - SCSEP
Alright.

0:46:33.190 --> 0:46:37.700
Kline, Byron - ETA
Great. Thank you, Tina, and thank you, Ron. We really appreciate that.

0:46:38.410 --> 0:46:42.630
Wilson, Toni K - SCSEP
And Byron, before you jump off of GPMS, I just had something I wanted to add.

0:46:44.140 --> 0:46:44.480
Kline, Byron - ETA
Yes.

0:46:43.850 --> 0:47:13.620
Wilson, Toni K - SCSEP
That's OK, alright. Uh, so I did want to first of all, just thank everyone for their patience and to the BCT and TwoTech team for their hard work that they've been doing and in reference to working with our designers around GPMS, I did want to flag that. I know we're still having a lot of challenges in reference to the QPR and we are working with the DOL designers.

0:47:13.710 --> 0:47:46.130
Wilson, Toni K - SCSEP
and our leadership in reference to getting this fixed in the meantime, we are in the process the way that it's working right now is that the data going in is correct. So that isn't an issue, but obviously what's coming out is what we're trying to make sure that gets fixed. So we are in the process of getting a basically a data extract for our contractors so that we can at least provide some ad hoc reports.

0:47:46.560 --> 0:47:56.160
Wilson, Toni K - SCSEP
On the customer, some of the key customer information and some of the key performance data points that are needed.

0:47:57.280 --> 0:48:26.180
Wilson, Toni K - SCSEP
Right now we are pulling that information, so I'll have more to share at a later date, but I wanted to let you know that we are in the process of trying to make sure that everyone at least has that information in front of them while we finish working up this transition. I'm hoping that all will be settled by the end of this program year. We've been working really hard to try to get this system stabilized and I do feel that we're very close to that.

0:48:26.710 --> 0:48:56.680
Wilson, Toni K - SCSEP
But in the meantime, we're hoping these ad hoc reports will least give you a picture of your programs, the needed information that you'll need with working with your leadership, and that everybody continues to still train and enter data. And then as those things get fixed, we can get back to the business at hand. So I just wanted to flag that and we'll be sure to keep you guys updated.

0:48:57.260 --> 0:48:59.160
Wilson, Toni K - SCSEP
So I will pass that back over to you, Byron.

0:49:0.280 --> 0:49:7.750
Kline, Byron - ETA
Great. Thank you, Toni. Appreciate that. OK. We are towards the end of the agenda.

0:49:9.450 --> 0:49:34.480
Kline, Byron - ETA
We now wanna take time to unmute the lines, so if any of you have any questions for the group, please feel free to pose them and more importantly, if there are any highlights that you have that you want to share with all of your fellow grantees, we also would like to take this time to hear that.

0:49:35.760 --> 0:49:42.410
Kline, Byron - ETA
So operator, if you will, if you could please open the lines and we'll see what questions we have.

0:49:45.860 --> 0:49:47.960
Melakebirhan, Betelhem A - ETA CTR
The first question is from John.

0:49:49.670 --> 0:49:49.880
John Quinn (Guest)
OK.

0:49:48.900 --> 0:49:51.240
Melakebirhan, Betelhem A - ETA CTR
John, your line is open. You can raise your question.

0:49:52.50 --> 0:50:3.150
John Quinn (Guest)
Hey everybody, I was just wondering if there's any discussion going on currently about considering making the match and the PWFB flexibilities available again.

0:50:3.900 --> 0:50:9.950
John Quinn (Guest)
Uh, for PY 22 that were made available in prior program year is affected by COVID.

0:50:15.140 --> 0:50:38.750
Wilson, Toni K - SCSEP
Sorry I couldn't get off mute fast enough so I can answer that at this time. There is not. That was a one-time consideration. So we are you know you won't see that you know in this allotment that will be going out. I definitely understand the challenges people are having in reference to coming out of the pandemic.

0:50:40.190 --> 0:50:41.850
Wilson, Toni K - SCSEP
But at this time. There will not be in place because we've come out of the pandemic, we're not able to use a COVID as the reason, which is kind of how we were able to get it before. So because of that, the answer is no at this time.

0:51:6.640 --> 0:51:8.680
John Quinn (Guest)
OK, hopefully we'll get to talk about that some more.

0:51:14.230 --> 0:51:14.680
Kline, Byron - ETA
OK.

0:51:14.40 --> 0:51:19.90
Melakebirhan, Betelhem A - ETA CTR
Alright. Our next question is from Debra Carter, Debra unmute yourself and ask question.

0:51:19.950 --> 0:51:27.800
Debra Carter
Hello everyone I hope everyone is well. I just wanna confirm the month again for the ED report.

0:51:34.590 --> 0:51:35.140
Debra Carter
Hello.

0:51:36.280 --> 0:51:38.300
Wilson, Toni K - SCSEP
Can you repeat that question? I'm sorry.

0:51:38.660 --> 0:51:44.120
Debra Carter
Yes, I would like to know the month of for the Ed report when it's due.

0:51:45.660 --> 0:51:53.850
Wilson, Toni K - SCSEP
Let's see, we will be sending out the official date on, but I believe, Ron, I believe we were looking at.

0:51:55.370 --> 0:51:57.30
Wilson, Toni K - SCSEP
Probably around August, correct.

0:51:57.470 --> 0:51:58.390
Ron Schack
That's correct.

0:51:59.660 --> 0:52:0.190
Debra Carter
OK.

0:51:58.560 --> 0:52:1.390
Wilson, Toni K - SCSEP
Yes, but we'll be sending out that official date.

0:52:1.890 --> 0:52:3.90
Debra Carter
Thanks Toni and Ron.

0:52:14.390 --> 0:52:15.910
Kline, Byron - ETA
Are there any more questions?

0:52:17.100 --> 0:52:19.0
Melakebirhan, Betelhem A - ETA CTR
Currently there are no more questions.

0:52:19.290 --> 0:52:21.320
Kline, Byron - ETA
OK, anymore highlights.

0:52:23.540 --> 0:52:23.740
Kline, Byron - ETA
No.

0:52:24.570 --> 0:52:24.980
Kline, Byron - ETA
OK.

0:52:26.910 --> 0:52:27.790
Kline, Byron - ETA
Well, thank.

0:52:29.250 --> 0:52:29.580
Kline, Byron - ETA
Sure.

0:52:27.20 --> 0:52:30.100
Melakebirhan, Betelhem A - ETA CTR
Alright, we have one more question from Lisa.

0:52:31.730 --> 0:52:35.150
Melakebirhan, Betelhem A - ETA CTR
Your line is open unmute yourself and ask your question please.

0:52:39.430 --> 0:52:46.170
Gerrard, Lisa
Hi sorry I missed the umm slots process for the swaps. Can you just go over that again?

0:52:47.0 --> 0:52:47.740
Wilson, Toni K - SCSEP
Yeah. So I'm.

0:52:47.140 --> 0:52:48.620
Gerrard, Lisa
I had to jump on another meeting.

0:52:48.750 --> 0:52:58.770
Wilson, Toni K - SCSEP
No, I understand. And you didn't miss anything. So Irene Adams is our lead in reference to the swaps, and she is actually on leave today.

0:52:59.870 --> 0:53:20.910
Wilson, Toni K - SCSEP
Basically an unplanned leave. So because of that she will be going through the process at our next meeting because we just didn't want to kind of butcher that. She's been leading that. But with that said, if you do have a question or you wanna hear something before that time, you could reach out to your FPO, they'll make sure they connect you with Irene to go over that process with you.

0:53:25.910 --> 0:53:26.300
Wilson, Toni K - SCSEP
OK.

0:53:21.710 --> 0:53:29.810
Gerrard, Lisa
OK. We did just submit something to Irene and our FPO. So I guess I'll just wait to hear back from them.

0:53:30.290 --> 0:53:45.820
Wilson, Toni K - SCSEP
So yes, so she should be contacting uh at least, or at least through your FPO. But you know, you could. You're free to reach out to her directly if you have some questions.

0:53:46.270 --> 0:53:47.620
Gerrard, Lisa
OK, no problem. Thank you.

0:53:47.880 --> 0:53:48.620
Wilson, Toni K - SCSEP
No, no problem.

0:53:53.470 --> 0:53:56.140
Wilson, Toni K - SCSEP
And yes, these calls are recorded just.

0:53:56.830 --> 0:54:10.750
Wilson, Toni K - SCSEP
Flagging that and I do see in the comments, so you know we can definitely keep this conversation going. And you know in reference to match requirements and grants.

0:54:13.10 --> 0:54:16.30
Melakebirhan, Betelhem A - ETA CTR
Right. We have another question from Donti.

0:54:18.890 --> 0:54:20.710
Melakebirhan, Betelhem A - ETA CTR
Now unmute yourself and ask your question.

0:54:21.580 --> 0:54:37.950
McField, Donti (DOES)
Thank you. Good afternoon. Just in terms of a highlight, I wouldn't feel right if I let the opportunity pass and not talk about these great participants and I'm very happy to say our eldest in training and our program is 88 years old and yeah.

0:54:39.330 --> 0:54:40.150
McField, Donti (DOES)
Absolutely.

0:54:37.430 --> 0:54:40.590
Wilson, Toni K - SCSEP
Ah, that is so great. That's so great to hear.

0:54:46.300 --> 0:54:46.740
Kline, Byron - ETA
Ohh.

0:54:40.960 --> 0:55:13.860
McField, Donti (DOES)
And this year, we actually were able to get an 82 year old employed. So I'm saying all that to say that see step is an awesome program because I know so many of us are working with seniors who are living off of very low benefits every month. They are so dependent on this program, it absolutely changes their life. It extends their life. And if there is any way I know we gave out additional money for demo programs last year, but for small programs like Washington, DC where we only have about 25 slots, 23 I think.

0:55:14.600 --> 0:55:32.220
McField, Donti (DOES)
It would be so great if instead of maybe a demo program, we could add that to the funding that we get, you know, through the continuation grant. So just advocating for our programs and our participants, because this program is it just changes lives and it's so needed. So thank you all. Thank you so much.

0:55:33.470 --> 0:55:34.620
Wilson, Toni K - SCSEP
Thank you for sharing that.

0:55:40.640 --> 0:55:44.60
Kline, Byron - ETA
Great. Are there any more questions or highlights?

0:55:46.570 --> 0:55:48.350
Melakebirhan, Betelhem A - ETA CTR
Currently we don't have any more questions.

0:55:48.840 --> 0:55:50.370
Kline, Byron - ETA
OK, alright.

0:55:57.330 --> 0:55:57.920
Kline, Byron - ETA
Yes.

0:55:50.680 --> 0:56:10.640
Wilson, Toni K - SCSEP
For Byron, before you jump off, just in case you weren't going to say it, this is Betty's last call, so I wanted to make sure we say thank you, Betty. She's the one with team to help us transition over to a Teams and taking our notes on etcetera. So we wish you well on your next adventure.

0:56:12.310 --> 0:56:13.130
Melakebirhan, Betelhem A - ETA CTR
Bye everybody.

0:56:11.160 --> 0:56:13.650
Kline, Byron - ETA
Absolutely. Just wanna echo that.

0:56:16.390 --> 0:56:16.940
Kline, Byron - ETA
Great.

0:56:18.190 --> 0:56:18.860
Kline, Byron - ETA
All right.

0:56:20.210 --> 0:56:42.10
Kline, Byron - ETA
Well, that's it folks. Thank you all again for all the great work you do. We know there were many questions and a handful of highlights. We know that there is a lot more good work going on in the field and we appreciate all that you do and for sharing it here. If you didn't get the chance to share it here.

0:56:42.700 --> 0:56:52.280
Kline, Byron - ETA
Please feel free to shoot a your FPO or any of their NOLs message just to let us know.

0:56:53.460 --> 0:57:16.680
Kline, Byron - ETA
In addition to your uh narrative reports, what's going on in the field, we would love to highlight you and what that said, our next all grantee call is Wednesday, May 17th. We look forward to you all participating in that. Again. Thank you all and we will see you next month. Take care.