

GPMS Office Hours (2nd Wednesday)- 20260812_140621-Meeting Recording

August 12, 2026, 6:06PM

1h 34m 30s

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Sierra-sanchez, Orlis A - ETA CTR 0:20

If you have unmuted your mic, we kindly ask you that you re-mute your mic now. Please keep your microphone muted throughout the session to ensure a seamless experience for everyone. Should you have any questions, please don't hesitate to raise the animated hand located in the toolbar above or type your questions in the chat. Without further delay, Office hours are officially open.

M

Mcneace, Meche A - ETA CTR 0:43

Thank you, Orlis, the animated hand. So maybe it's not animated because it doesn't do anything, right?

There we go. Welcome again. Welcome again. It's our August 12th G Live session. So today, I think we're going to kind of, we have something that we're going to kind of kickstart our session off with, and that is that we're going to go over some

D

Davis, Chanel T1 - ETA CTR 0:57

Yeah.

M

Mcneace, Meche A - ETA CTR 1:11

tips on certain things in GPMS, but also some reminders that are happening, you know, this month. So, with that being said, I am going to go ahead and pass it off to Joyce and Chanel.

D

Davis, Chanel T1 - ETA CTR 1:29

Good afternoon, everyone. Welcome to August. Just like Michi said, we're going to start off with some good tips and reminders. As we show the tips Joyce is going to demo some of those as well. And if you all have any questions, feel free to raise your hand or drop it in the chat. So, the first tip,

M **Mcneace, Meche A - ETA CTR** 1:36

Yeah.

D **Davis, Chanel T1 - ETA CTR** 1:48

Can you all see my screen?

B **Barcley, Joyce M1 - ETA CTR** 1:50

Yes.

D **Davis, Chanel T1 - ETA CTR** 1:51

Okay, perfect.

So this one is regarding case notes. So, we do hope that you all have been going in the system and playing with that awesome new case note function. So, when you're entering case notes in GPMS, the system automatically records the date the note was entered or modified. However, this date reflects when you made the entry and not necessarily the date of the actual activity that you're describing in the note.

So if you want your case note to reflect the real date of the activity, you can simply type the activity date directly into the case note details. And so, Joyce is going to pop up GPMS and show you how to do that.

M **Mcneace, Meche A - ETA CTR** 2:19

Okay.

B **Barcley, Joyce M1 - ETA CTR** 2:29

Thanks, Chanel. Let me know when you see my screen.

D **Davis, Chanel T1 - ETA CTR** 2:30

You're welcome.

I can see it.

B **Barcley, Joyce M1 - ETA CTR** 2:36

Super. Okay, so as you can see, we're in the participant summary and to access the case notes, you go over to the case notes tab.

And just for an example, we're looking at this case note that has already been

entered. And you can see that the created date and the modified date are the same. They were created on the same date and there was no modification, so it just shows modified as the same date. However, this activity took place on 7-27, even though the created date was 8-12.

So by entering the date in the case note, you will have when the activity actually occurred without having to go through other notes and trying to find that information. And now just a couple of follow-up tips on the case notes. And are you seeing Deborah Anderson?

D Davis, Chanel T1 - ETA CTR 3:26
Yes.

B Barclay, Joyce M1 - ETA CTR 3:27
Super. And we go into her case notes. We've got a bunch of case notes. And if you remember, these can all be sorted, ascending and descending by any of the column headings, except tags. You can't sort by tags. So, we're just going to sort randomly by category, and you see that it's in ascending order. However, if you have been putting dates in your case notes, like right now, I could put case, put notes like this, well. And we're gonna see, because we start with a sort starts with numeric before alpha, you'll see that we have the dates we have June, July, and August case notes for this participant because those dates were entered. And if you enter them with the four digit year, the two digit month, and the two digit date, they will sort chronologically for you. So, if you're going through this case note, the case notes for this particular participant, and there's a bunch of case notes, like pages and pages of case notes. If they all have the dates in it, you don't have to go crazy trying to find a particular note that you're looking for back a couple of months ago. And also, another tip is there's these three little dots at the end of every note.

M Mcneace, Meche A - ETA CTR 4:41
Okay.

B Barclay, Joyce M1 - ETA CTR 4:50
If you just hover, it'll display the note, or if you click on it, it'll open the note. And you can just go among all the notes. When you click on another one, the previous one will close. So, it's a really easy way to go back and forth between all the notes for the

participants. So, if you have them dated and you use the little three dot function, you'll have a lot easier time being able to go through case notes without having to export all the case notes or opening up, like opening this one, then closing it, opening this one and closing it. You can just skip around to all the different case notes.

And back to you, Chanel.

D Davis, Chanel T1 - ETA CTR 5:29

All right, do we have any questions? Again, please feel free to raise your hand if you want to see something again, or you can put it in the chat.

M Mcneace, Meche A - ETA CTR 5:41

Very cool.

D Davis, Chanel T1 - ETA CTR 5:43

All right, I'm going to share my screen again, and we're going to move on to Tip, or reminder, two. So, the QPR for quarter four will be frozen on August 15th. I believe that's Friday. I believe so. You want to ensure you have all your data from Q1 through Q4 in the system, especially those that impact your performance.

So there are a few reports in GPMS that we believe will be really helpful for you all, just to cross-check some things to make sure that you have that data in the system in GPMS so that it's captured. So, Joyce is going to show you those reports.

M Mcneace, Meche A - ETA CTR 6:26

So August 15th is a Saturday, but it's recommended that try and get all your data in by Friday if possible. But

D Davis, Chanel T1 - ETA CTR 6:30

On Saturday.

B Barclay, Joyce M1 - ETA CTR 6:42

Are you seeing my screen?

D Davis, Chanel T1 - ETA CTR 6:44

Yes, ma'am.

M Mcneace, Meche A - ETA CTR 6:44

Yes.

B Barclay, Joyce M1 - ETA CTR 6:45

Okay, so we're going to go to the admin console because that's where you find the QPRs. And scrolling down we have our Generate Internal QPR. Now, this is the one that if we want to see our grantees, our grants performance, this is the one that we would use. And it has the word "generate," which means every time you open it, it's going to cycle through the whole system and why it takes a little bit of time for it to actually run. And then you'll get the notification when it's ready to open up in GPMS. The View Frozen QPR, a frozen QPR is just that, it's frozen. It's never going to change. Even when it gets warm out, it's not going to change. So, it's frozen in that point in time. And so, for the fourth quarter, what will happen is, it is, it's not going to melt. Like Snoopy's.

M Mcneace, Meche A - ETA CTR 7:31

I just, I just, it just hit me that what you said, Joyce, sorry.

B Barclay, Joyce M1 - ETA CTR 7:35

Popsicle.

D Davis, Chanel T1 - ETA CTR 7:37

Yeah.

B Barclay, Joyce M1 - ETA CTR 7:40

Well, I was like, Snoopy's Popsicle never melted. I can't get over that. But anyway, so it'll never change. And because it is a static report, it's just view. When you click it open, we're going to go into 25 and we're going to do the full year and we're going to do internal because that's for a grantee. National would be national, and I'm just picking anybody and view report, and it'll pop right up for download and you would just open it up really quickly.

And there's your QPR. It's frozen. This QPR will never change. Once it's been frozen and it's published and you access it through GPMS, it's never going to change. And that's it. We're not going to be going through the QPR, but if anybody has any questions on accessing the frozen versus internal QPR, we can answer those now.

M **Mcneace, Meche A - ETA CTR** 8:42

Linda was saying that wasn't the full year. It was first quarter, she thinks. So, you downloaded Frozen QPR.

B **Barcley, Joyce M1 - ETA CTR** 8:48

Ohh, let's go back.

Yeah, it only gave me one for PY25, it only gave me one option.

As you see, it gave me one option, so that's all I could select from there.

M **Mcneace, Meche A - ETA CTR** 9:02

Oh yeah, that was only for quarter one, so if you go to...

B **Barcley, Joyce M1 - ETA CTR** 9:05

Let's try 24. Yeah, same thing.

M **Mcneace, Meche A - ETA CTR** 9:09

Quarter one. So, the system that Joyce is showing is the test system that is used for the back-end testing of, you know, for GPMS. So, it doesn't have all of the updated data, if you will, for us to show. So, Joyce, if anybody needs to see that, we need a pop up.

B **Barcley, Joyce M1 - ETA CTR** 9:12

Yeah.

M **Mcneace, Meche A - ETA CTR** 9:29

Read only.

Production, but that's if anybody needs to see it.

B **Barcley, Joyce M1 - ETA CTR** 9:33

Yeah.

M **Mcneace, Meche A - ETA CTR** 9:36
Cool beans.

B **Barcley, Joyce M1 - ETA CTR** 9:38
Cool beans.

YC **Young, Cheryl** 9:40
Yeah.

M **Mcneace, Meche A - ETA CTR** 9:40
Okay, those beans are cool.
So there's a question. Amy is saying, I have a question about GPMS access generally.

B **Barcley, Joyce M1 - ETA CTR** 9:44
Yes.

M **Mcneace, Meche A - ETA CTR** 9:50
So, Amy, go ahead. You can unmute yourself and ask your question.

AC **Amy Harris - Colorado** 9:56
Oh great, thank you. Can you hear me okay?

D **Davis, Chanel T1 - ETA CTR** 9:58
Yes.

M **Mcneace, Meche A - ETA CTR** 9:58
Yes, we can.

AC **Amy Harris - Colorado** 9:59
Oh, wonderful. So, hey, it's Amy Harris in Colorado. I'm with the State Unit on Aging.
So, I'm, you know, getting ready to submit my quarterly reports. But what happens to me, and this happened last time too for last quarter, is that I'll get an error 401 unauthorized error.
And I don't know, do I just need to be logging into the system more frequently or is

there a way that I can avoid that? Because it's happened again and I sure hope they're able to, you know, re-grant me access before things get frozen. But I just wanted to check in, like, should I set a reminder on my calendar or something to just log in once a month or something like that to prevent that so I don't have to keep on reaching out to the poor technical assistance folks.

AC **Mcneace, Meche A - ETA CTR** 10:44

That's us, Amy, and we like hearing from you, okay? So, we're the same one, and it was me who submitted the HRM ticket on your behalf today, or was it yesterday? But yes, no. Well, you are too, but yes, yes, yes. We always say in our G-Live sessions to always remember to log in within the 30-day period, because if you go over that, it's going to deactivate.

AC **Amy Harris - Colorado** 10:47

Oh, you're so nice. Thank you.

AC **Amy Harris - Colorado** 10:56

Oh, you're the best. Thank you.

YC **Young, Cheryl** 11:01

Yeah.

AC **Amy Harris - Colorado** 11:07

Okay.

M **Mcneace, Meche A - ETA CTR** 11:09

There is no other workaround. So, I would set a reminder at least log in to be on the safe side a couple of times a month if you're not regularly in the system. You know.

AC **Amy Harris - Colorado** 11:19

Okay, all right. I will set reminders on my calendar. Thank you for that.

M **Mcneace, Meche A - ETA CTR** 11:23

Oh no, you're very welcome.

And please know we don't we don't mind when we get your guys's request saying,

hey, I'm logged out. I don't, I can't get in the system and you're deactivated. You know, that's we have no problem submitting the ticket for you guys.
So what we'll do is that...

YC **Young, Cheryl** 11:42
Yes.

M **Mcneace, Meche A - ETA CTR** 11:44
because you want to upload your stuff. I'll follow up on the ticket and ask them if they can kind of expedite it, okay?
Because sometimes that.

AC **Amy Harris - Colorado** 11:54
Okay, thank you so much for doing that. Sorry, I'm so last minute here with this report, but at least it wasn't the day it was due.

M **Mcneace, Meche A - ETA CTR** 11:57
You're welcome. No, it happens.
There you go. I mean, it's not like you can't submit it the day after. I mean, the due date is actually the 15th, unless you want to work on a Saturday. But then that following.

D **Davis, Chanel T1 - ETA CTR** 12:11
Mhm.

AC **Amy Harris - Colorado** 12:11
Well, I'm trying to avoid it, so I appreciate the any kind of expediting you can do.

M **Mcneace, Meche A - ETA CTR** 12:13
I don't blame you.

AC **Amy Harris - Colorado** 12:18
Thank you so much for that.

M **Mcneace, Meche A - ETA CTR** 12:20

No, you're very, very welcome.

B **Barcley, Joyce M1 - ETA CTR** 12:24

Back to you, Chanel.

M **Mcneace, Meche A - ETA CTR** 12:26

No, we have a couple more questions. Hold on, wait a minute.

B **Barcley, Joyce M1 - ETA CTR** 12:27

Oh, we do.

Okie dokie.

M **Mcneace, Meche A - ETA CTR** 12:31

Who should we request at your office to remove from the GPMS system? The program manager has been switched to another project and is no longer seeing the state CSEP program. So what you would need to do is put in an HRM ticket so that somebody, you got the screen up. Click on HRM help request up there, whoever's sharing their screen.

NS **Nancy Shepherd** 12:31

Yeah.

M **Mcneace, Meche A - ETA CTR** 12:55

you would submit a HRM ticket.

And it would go to new help request.

And then the drop down topic, if we just go down to the drop down topic, we don't need to fill it all out. The topic will be account activate or deactivate. And then you would tell them in the details who you would like to be deactivated from your account.

Tarla.

K.

No, you're very welcome.

All right. Jeff is sharing with Amy that he has a reoccurring reminder on his calendar

for every two weeks for GPMS and any other systems that he goes, I have to log into. And that is very handy and helpful.

YC **Young, Cheryl** 13:52
Yeah.

M **Mcneace, Meche A - ETA CTR** 13:53
Very handy and helpful. Thank you, Jeff.
And then when we get an opportunity, we, Jeff, we want to know, do we, can we start calling you Dr. Jeff soon? You know, we just, you know, we're all family. We're here for you.

D **Davis, Chanel T1 - ETA CTR** 14:07
Yeah.

JH **Jeff Hughes** 14:09
But.
It's getting closer. I don't know if I'm gonna get. I'm waiting on defending my prospectus and writing my chapters, but we're nudging to the end.

M **Mcneace, Meche A - ETA CTR** 14:14
It's getting closer.

D **Davis, Chanel T1 - ETA CTR** 14:14
Mhm.

M **Mcneace, Meche A - ETA CTR** 14:22
Okay!

JH **Jeff Hughes** 14:23
Hey, I was going to add a tidbit to your deactivation thing that has helpful too. Before you can submit that, or I guess you can still submit it, if they have any cases assigned to them, they have to be reassigned before they will deactivate those accounts.

M **Mcneace, Meche A - ETA CTR** 14:40
Yeah.

YC **Young, Cheryl** 14:41
Yeah.

M **Mcneace, Meche A - ETA CTR** 14:42
For those are for like case managers and case supervisors, if they're a grantee administrator or even a sub-grantee administrator, you normally don't have to do that. But like Jeff said, if there are cases assigned, you would want to reassign those too.

JH **Jeff Hughes** 14:46
Right.

M **Mcneace, Meche A - ETA CTR** 14:59
You can still reassign them after they've been deactivated, but it's good to just kind of do the whole flow together.
Thank you.
Soon to be Dr. Jeff, we appreciate you.

D **Davis, Chanel T1 - ETA CTR** 15:12
No.
I am snatching back the screen. Can you all see it?

B **Barcley, Joyce M1 - ETA CTR** 15:20
Yes.

M **Mcneace, Meche A - ETA CTR** 15:20
Yeah.

D **Davis, Chanel T1 - ETA CTR** 15:21
All right, moving on. So, this one is for our grant administrators, if we have any on

the call. The deadline for GAs to upload their QPR and WIPS is also August 15th. So, we have a few deadlines approaching quickly.

M **Mcneace, Meche A - ETA CTR** 15:38

Oh yeah, another one. If you can get upload your WIPS QPR by close of business, your close of business on Friday would be the best. So also there was an e-mail that went out that if you do not upload your WIPS, you don't want to miss being part of the wage pool. So, if you don't upload and certify your QPR in WIPS by a certain time, then your data will not be part of the wage pool. So, you do want to get that done.

D **Davis, Chanel T1 - ETA CTR** 16:07

Yeah.

NS **Nancy Shepherd** 16:10

I think I missed that. I apologize.

M **Mcneace, Meche A - ETA CTR** 16:13

That's okay. Let's like just make sure you that you, these are for grantee administrators only that they have to upload their QPR into WIPS. And so that is due the 15th of this month. So, we're just kind of doing a reminder for any grant administrators on here, too.

NS **Nancy Shepherd** 16:20

Okay.

M **Mcneace, Meche A - ETA CTR** 16:33

Make sure you guys get that done by the due date and make sure it gets, do it early so that you, if there are any errors, you have time to clear the errors and get it certified.

MB **Miller, Brigitte** 16:43

Hey, Michi, I have a question. In doing follow-up, there used to be where it will tell you that the follow-up was successful, but now in that Q4 where the, no, I think it's Q2, the wages,

they're not populating anymore. So we don't see what those wages are when we run the report. So how, yeah, no, not in, well, it's not in WIPS. No, when we run the, I don't even know if it's in WIPS.

M **Mcneace, Meche A - ETA CTR** 17:09
And WIPS.
Yes.

MB **Miller, Brigitte** 17:18
But for each individual subcontractor, when we pull the report to do the follow-up, it used to show the dollar amount, right, that we keyed in, but all that's blanked out now. And it's not populating whatever the conversion is, you know, what their, what the wages were.

M **Mcneace, Meche A - ETA CTR** 17:26
Mhm.

MB **Miller, Brigitte** 17:39
Does that make sense?

M **Mcneace, Meche A - ETA CTR** 17:41
I think so. So, Joyce, can you pop up?

B **Barcley, Joyce M1 - ETA CTR** 17:45
Okay.

M **Mcneace, Meche A - ETA CTR** 17:46
Because I think now it's going to segue into some of those reports and the follow-up report was one of them.
So, you're talking about when you go here?

MB **Miller, Brigitte** 17:55
Yes, when you pull the report, like you can just pull it for, you know, one of my subs or whomever.

M **Mcneace, Meche A - ETA CTR** 17:57

Yes.

MB **Miller, Brigitte** 18:02

Um...

Yep.

So, like I said, it used to show what those wages are, but now...

B **Barcley, Joyce M1 - ETA CTR** 18:13

Yeah, this is the test site. Yeah.

MB **Miller, Brigitte** 18:13

The earning.

MB **Miller, Brigitte** 18:16

Oh, that's the test site. Okay. Well, you see where it says the earnings? It doesn't show the earnings anymore in the live site.

B **Barcley, Joyce M1 - ETA CTR** 18:18

But here it shows the earnings here. Yeah.

YC **Young, Cheryl** 18:24

It.

D **Davis, Chanel T1 - ETA CTR** 18:25

Mhm.

M **Mcneace, Meche A - ETA CTR** 18:25

So we see earnings there, right? As a result.

B **Barcley, Joyce M1 - ETA CTR** 18:28

Well, do you want me to pop into production?

M **Mcneace, Meche A - ETA CTR** 18:32
Um...

MB **Miller, Brigitte** 18:34
It's not in the live site. No, ma'am, it doesn't.

YC **Young, Cheryl** 18:34
The.

M **Mcneace, Meche A - ETA CTR** 18:35
Yeah, go into production and see. She's going to pop into the production site.

MB **Miller, Brigitte** 18:42
And I was just wondering when they do the wage match, I was wondering why that's not populated in there so that we could see exactly what those wages were.

M **Mcneace, Meche A - ETA CTR** 18:53
I think when they do it in WIPS, it does pull that data because it is pulling it from the QPR. It's not pulling it from your follow-up report at all. Okay. So it is pulling it from the QPR. So that's done, but we want to look at what's your report. What's the grantee?

MB **Miller, Brigitte** 18:58
Are we done?

YC **Young, Cheryl** 19:02
Yeah.

MB **Miller, Brigitte** 19:08
Okay.
You can just do Greenville, be fine. Oh, GII, I'm with Goodwill.

M **Mcneace, Meche A - ETA CTR** 19:18
Here we are.

MB Miller, Brigitte 19:23

And you can just pull up, just do Greenville. No, that's the retire. Where? No, no, no, Greenville. Go down to. Yeah, do that one. Yeah. Yep.

M Mcneace, Meche A - ETA CTR 19:25

There's Greenville.
Okay.

B Barclay, Joyce M1 - ETA CTR 19:28

Thank you.

M Mcneace, Meche A - ETA CTR 19:32

Yeah.

B Barclay, Joyce M1 - ETA CTR 19:57

Taking a little time there. There we go.

MB Miller, Brigitte 19:59

Yes, it is.

M Mcneace, Meche A - ETA CTR 20:02

Let's see, earnings I see, I see the earnings tab.

B Barclay, Joyce M1 - ETA CTR 20:03

Down to the bottom.

MB Miller, Brigitte 20:06

Yeah.

B Barclay, Joyce M1 - ETA CTR 20:06

Things, yeah, right there.

MB Miller, Brigitte 20:08

Ohh, the other.

M **Mcneace, Meche A - ETA CTR** 20:08
Their earnings are there. Yeah, they're there.

B **Barcley, Joyce M1 - ETA CTR** 20:10
Yeah.

MB **Miller, Brigitte** 20:10
Oh, they are there. Well, what the heck? Okay, can you export that and see?

D **Davis, Chanel T1 - ETA CTR** 20:14
Yes.

MB **Miller, Brigitte** 20:16
Maybe.
Maybe I'm tricking, or maybe it's...

B **Barcley, Joyce M1 - ETA CTR** 20:19
Yes.

MB **Miller, Brigitte** 20:23
starting to populate now. Who knows? I don't know.

M **Mcneace, Meche A - ETA CTR** 20:27
Do you know what? Don't second guess yourself because trust and believe this week, last week, we were getting ready to do this sector-based training and nothing was working for me too. So I was just like.

YC **Young, Cheryl** 20:27
Yeah.

MB **Miller, Brigitte** 20:30
I know.
No.
Okay. Wow. Okay, it's in there. Maybe something changed.

D Davis, Chanel T1 - ETA CTR 20:40
Mhm.

M Mcneace, Meche A - ETA CTR 20:43
Yeah.

So sometimes the glitches happen and then it keeps happening because my glitch that happened for three days in a row for some reason worked yesterday.

MB Miller, Brigitte 20:47
All right.
Yes. Okay.

YC Young, Cheryl 20:54
Yes.

MB Miller, Brigitte 20:55
Thank you. Okay. Thank you.

D Davis, Chanel T1 - ETA CTR 20:56
Mmhm.

M Mcneace, Meche A - ETA CTR 20:59
No, you're welcome.

D Davis, Chanel T1 - ETA CTR 20:59
Good old technology.

B Barcley, Joyce M1 - ETA CTR 20:59
So.

M Mcneace, Meche A - ETA CTR 21:01
The.
So, it's there.

So we have another question before we move on, not a GPMS question, just curious.

We have a curiosity question. So, if we know whether DOL will have any information on NEOW, if I recall, I understand information wouldn't be available until closer to September.

D Davis, Chanel T1 - ETA CTR 21:11
Okay.

MB Miller, Brigitte 21:16
Yes.

M Mcneace, Meche A - ETA CTR 21:27
Ashley, my darling, as much as it hurts our feelings, too, because we get excited to prepare for DIO. Unfortunately, we have not been able to do any kind of NEOW promotion from the program office. And, again, for this year, we will not be doing any NEOW promotions, so it's unfortunate. So, we won't be producing any posters or anything of that nature again.
Sorry.
But, I mean, if you guys do any kind of promotion out there in the grantee world and you want to share them, please do so. You could share them with us. I mean, we want to live vicariously through you guys.

D Davis, Chanel T1 - ETA CTR 22:14
Hmm.

M Mcneace, Meche A - ETA CTR 22:15
We do that when we do the posters too. You know, we create the posters and set, you know, you guys have access to them and then you guys do all your fabulous events. And so, we just like to be able to see what y'all are doing.

YC Young, Cheryl 22:19
Yeah.

M Mcneace, Meche A - ETA CTR 22:32
All right, I think that was the last question so far.

D Davis, Chanel T1 - ETA CTR 22:36

Alrighty, moving on. So, we know there's quite often you're in the system and you may be looking to enter multiple activities for a participant. So, we're going to share a really cool tip, something that we do quite often, and that's while you're in GPMS and you want to, I thought you had your hand on Michi, and you want

M Mcneace, Meche A - ETA CTR 22:57

I did, but I'm gonna let you finish this.

D Davis, Chanel T1 - ETA CTR 22:59

Okay. And you're entering data from multiple activities for a participant. You can actually open multiple tabs and this can help you save time. So, Joyce is going to show you all how to do that.

B Barclay, Joyce M1 - ETA CTR 23:14

May I know when you can see my screen?

M Mcneace, Meche A - ETA CTR 23:17

We do.

B Barclay, Joyce M1 - ETA CTR 23:18

Alrighty. So, you can see I do have multiple tabs up here and this is how I was bouncing around before to get into different places. So, we don't have the admin console up. I need to get into the admin console to look up an organization. So, I right click and I just open in a new window.

And there's my admin console. All my other tabs are still open. I can go back to this participant. I can go back to reports. I can go back to cases. I can select another participant, right click on it, open in a new tab and the new participant pops up. Now I can bounce between a number of participants if I'm doing different things and a bunch of different participants, like entering, oh, I don't know, entering case notes or what have you. It is a huge time saver. I hope folks find it helpful.

D Davis, Chanel T1 - ETA CTR 24:09

Mhm.

Got some thumbs up.

M **Mcneace, Meche A - ETA CTR** 24:15

Yeah, we find it very helpful.

D **Davis, Chanel T1 - ETA CTR** 24:15

Yes.

B **Barcley, Joyce M1 - ETA CTR** 24:18

Yeah.

M **Mcneace, Meche A - ETA CTR** 24:22

Nice, OK.

D **Davis, Chanel T1 - ETA CTR** 24:25

And I believe that was our last tip, tip and reminder.

M **Mcneace, Meche A - ETA CTR** 24:29

So, I have a question.

Did we segue into, when we were talking about get all your data in the system, did we segue into what kind of reports are available?

YC **Young, Cheryl** 24:40

Okay.

D **Davis, Chanel T1 - ETA CTR** 24:41

No.

M **Mcneace, Meche A - ETA CTR** 24:44

Yeah, so Chanel, what kind of reports are there out there that could help them get all their data in and make sure that their, you know, their performance data is at, you know, perfection, if you will.

D **Davis, Chanel T1 - ETA CTR** 25:01

Yes, so we have the follow up report, which is what Joyce just showed us. We also have the most in the waiver factor report, where you can see those upcoming waiver factors that need to be updated. So, are we going to open that up, Joyce? And then we showed the follow up report. All right.

B **Barcley, Joyce M1 - ETA CTR** 25:16
Stewart.

M **Mcneace, Meche A - ETA CTR** 25:18
And what does a waiver factors report in updating? What is that? What performance measure does that support?

D **Davis, Chanel T1 - ETA CTR** 25:25
Most in need.

B **Barcley, Joyce M1 - ETA CTR** 25:30
So because my particular purpose here is to make sure all my data is entered, I'm going to show all my participants with pending waiver factors for the selected program year, which is 2025, and click on that. And sometimes you have to refresh it a little bit.

B **Barcley, Joyce M1 - ETA CTR** 25:48
Just give it a moment as it's going through all the data.
Getting your report together.
And, as we scroll down...
We have all the participants here showing that they have some pending information. So, you would click on the hamburger icon to then display the particular participant down below. And I love this feature. So we're looking at 2025, which ended in June, but there's still time for credit. So, if you go in, I love that. There's still time for credit. So, if you go in, you can actually export this so you have the whole list of the participants. Unfortunately, this is read only, so you can't enter it here, but you can export the information, and you can go back and you can enter all of those waiver factors to be updated to get the most credit for the program year.

M **Mcneace, Meche A - ETA CTR** 26:50
Very cool. Do we have any other reports?

D **Davis, Chanel T1 - ETA CTR** 26:51
Thanks, Joyce.

YC **Young, Cheryl** 26:53
Yeah.

B **Barcley, Joyce M1 - ETA CTR** 26:54
Yes, ma'am.
Of course there are. Let's see. Let's go back to reports.

D **Davis, Chanel T1 - ETA CTR** 27:00
All right, so which one did I miss? I said follow up, most in need, and wait till you pull it up, Joyce.

B **Barcley, Joyce M1 - ETA CTR** 27:01
And just.

D **Davis, Chanel T1 - ETA CTR** 27:07
in the paid hours, the hours report, participant hours.

B **Barcley, Joyce M1 - ETA CTR** 27:12
Right, because we need that for our community service. So, we go into PY25. Let's show everybody enrolled and exited. So you could pick either active or exited, or if you leave it blank, it'll show both. And I want to see, yhose with only zero hours, meaning they don't have any hours in for the year and then I know that I probably need to go and enter some.
So as you can see, we've got a list, we've got a bunch of folks that have zero hours for some of their quarters or all of their quarters. Again, clicking the hamburger you can scroll down and we can see that no hours have been entered for this person. So we know we have to go in and enter hours. And again, if you export this list, you know you have to go into each of these participant files, because this is read-only, to

enter the actual hours, or you can use the admin council and do the... the group together. You can go through either from the admin council or you can go into the individual records to enter the hours to make sure you get all the credit that you are deserving of. Don't want to leave any credit on the table.

M **Mcneace, Meche A - ETA CTR** 28:30

Sounds like gambling to me, but okay. Can you go through the follow-up report again and show the follow-up section down there?

B **Barcley, Joyce M1 - ETA CTR** 28:31

It does, it does.

D **Davis, Chanel T1 - ETA CTR** 28:33

Yeah.

M **Mcneace, Meche A - ETA CTR** 28:41

So the follow-up report is for which performance measures?

B **Barcley, Joyce M1 - ETA CTR** 28:46

This is for your employment and earnings measures.

B **Barcley, Joyce M1 - ETA CTR** 28:52

So, follow up category, we want all want to see what's pending, what's overdue. "Expired" doesn't matter because you can't do anything with it. Successful, it's not something that needs your urgent activity. You already know what it is and you already know what negative is. So, I'm just going to do pending and overdue and click search.

And, as we can see, use the scroll bar down at the bottom.

So we have the participant information, and then we get into the exit date. And remember, follow-up one is the second quarter after exit. So, for this particular one, it shows the date was scheduled for April, and it hasn't been done, so it's overdue.

Let me find somebody that and exited. Okay, this one is a good one.

So, 6-23-25 shows that the follow-up is scheduled for October and that it is overdue.

And then we have 1-1-26. It hasn't been done yet either. And that I'm surprised it doesn't say overdue over here. But anyway, it's showing you which ones are overdue

and which ones are overdue, that's what we're seeing here. And of course, you can export this as well and have your whole list. So, you can go through your list and make sure you're entering all the follow up information for those participants.

M **Mcneace, Meche A - ETA CTR** 30:35
Okay, thank you.

NS **Nancy Shepherd** 30:36
Question.

B **Barcley, Joyce M1 - ETA CTR** 30:36
Did that move her? Do you wanted to see?

NS **Nancy Shepherd** 30:40
No, but I have a question on that. So I have one in follow up that their phone number and everything is gone.
So I'll just indicate unable to contact whatever, and that information is going to continue. Correct? So, I can't verify earnings. I can't verify any of that. What do you do?

M **Mcneace, Meche A - ETA CTR** 30:53
Yeah.

B **Barcley, Joyce M1 - ETA CTR** 31:06
Have you tried reaching out to the employer?

NS **Nancy Shepherd** 31:09
I did. Yeah. And I haven't been able to get anyone on the phone that will verify that they're even employed. So I'm trying to get to their HR office, which it's a, it's more like a convenient clothing store. And I'm just not, I'm like, okay, well,

B **Barcley, Joyce M1 - ETA CTR** 31:11
Yes.

NS Nancy Shepherd 31:30

So, it's one of those, but...

B Barclay, Joyce M1 - ETA CTR 31:31

Did they sign the certification allowing you to contact their employer?

NS Nancy Shepherd 31:36

Yes.

Yes.

B Barclay, Joyce M1 - ETA CTR 31:39

because the employer actually needs to see that to be able to release the information. So, if you can find somebody in HR, you can tell them you can send the certification to them, allowing them to release the information to you.

NS Nancy Shepherd 31:44

Okay.

And that's probably what it is, because I have not verified that. So yeah, okay.

M Mcneace, Meche A - ETA CTR 32:00

Yeah, makes sense. Or you can always, back in the day, somebody mentioned in the chat that we're going to get to in a few minutes, they mentioned SPARQ. So back in the SPARQ days, then when there were employer surveys, the employer surveys actually required you to either mail them to the employer or physically take them to those employers. So sometimes maybe you take that certification form and take it to the employer, be like, look at here, I got this piece of paper that tells me you could give me information. Just kind of be how assertive you want to be, right?

NS Nancy Shepherd 32:22

Right.

It works. Yeah.

B Barclay, Joyce M1 - ETA CTR 32:37

Yeah, yeah.

NS Nancy Shepherd 32:39

Yeah, that works.

M Mcneace, Meche A - ETA CTR 32:39

OK, alright, there is a hand up, Lalena.

ML Marsigliano, Lalena (DLT) 32:49

Hi, good afternoon. How are you?

M Mcneace, Meche A - ETA CTR 32:52

Good, how are you?

D Davis, Chanel T1 - ETA CTR 32:52

Hello!

B Barclay, Joyce M1 - ETA CTR 32:53

Yeah, thanks.

ML Marsigliano, Lalena (DLT) 32:53

Good. I have a quick question on a follow-up. So, I had an individual...

We had the first follow up was due January 1st of 2026 through 9-30-26. And I checked our system where we would look for earnings on January 26th. So at that point in time, there were not any wages reported. So I clicked no any wages for second quarter after exit. However, I went in the system today to see if there were any wages reported for October, November, December of 2025, and there are \$210, but I can't, I guess, change that.

M Mcneace, Meche A - ETA CTR 33:43

Can they edit their follow-up?

B Barclay, Joyce M1 - ETA CTR 33:45

Play.

ML Marsigliano, Lalena (DLT) 33:46

No, I did that. Yeah, I hit edit, but because that box where it says any wages for second quarter after exit, back in January, I had selected no, but now as I go into the system, I see that there were earnings for October, November, and December in the amount of \$210.

M **Mcneace, Meche A - ETA CTR** 34:12

Okay, so see Joyce is going to go and try and see what happens there.

ML **Marsigliano, Lalena (DLT)** 34:17

So...

M **Mcneace, Meche A - ETA CTR** 34:17

Let's see, Lalena, if...

ML **Marsigliano, Lalena (DLT)** 34:20

I have the, yeah, I don't know, I have her name.

B **Barcley, Joyce M1 - ETA CTR** 34:25

Do you want to, do you want me to open up the?

ML **Marsigliano, Lalena (DLT)** 34:27

Sure, sure, that would be great.

M **Mcneace, Meche A - ETA CTR** 34:31

Joyce isn't going to be... What site are you in, Joyce?

B **Barcley, Joyce M1 - ETA CTR** 34:36

This would be production, not in read-only. I won't be able to see it.

M **Mcneace, Meche A - ETA CTR** 34:39

You will be able to see it, but you can't do anything.

B **Barcley, Joyce M1 - ETA CTR** 34:41

Yeah, true, true. Because you should be able to modify the...

M **Mcneace, Meche A - ETA CTR** 34:47

If you, if you go into pre-prod and find one that and see if you can modify there.

B **Barcley, Joyce M1 - ETA CTR** 34:51

Good idea.

ML **Marsigliano, Lalena (DLT)** 34:51

I could put a snip in the chat.

But it doesn't like when I click on edit.

Follow up two is grayed out and follow up three is open. Like I could.

B **Barcley, Joyce M1 - ETA CTR** 35:04

Replacements.

M **Mcneace, Meche A - ETA CTR** 35:08

Because follow-up 2 is grayed out because there was no wages when you that.

B **Barcley, Joyce M1 - ETA CTR** 35:14

Well, because she said that there was no employment, so you can't get two if you don't have one.

M **Mcneace, Meche A - ETA CTR** 35:14

So I think that.

So, yeah.

ML **Marsigliano, Lalena (DLT)** 35:20

Right, but then how do you get to three?

M **Mcneace, Meche A - ETA CTR** 35:25

Let's see here.

B **Barcley, Joyce M1 - ETA CTR** 35:28

Just have to find somebody. These are all exit and follow-up, but there's no

placements.

Again, this is a test site, so you know we know that this information is.

M **Mcneace, Meche A - ETA CTR** 35:39

Let's go, so you have some that's exit and follow-up, is there that's assigned to you?

B **Barcley, Joyce M1 - ETA CTR** 35:47

Yeah, and I was, I did one.

M **Mcneace, Meche A - ETA CTR** 35:50

No, not that, though.

B **Barcley, Joyce M1 - ETA CTR** 35:52

Let me try this one.

SC **Shanell Clayton** 35:55

When we get done with this one, can I ask about placement follow-ups because I am on the struggle bus?

M **Mcneace, Meche A - ETA CTR** 36:02

Of course!

ML **Marsigliano, Lalena (DLT)** 36:02

Yeah.

B **Barcley, Joyce M1 - ETA CTR** 36:03

Oh, the struggle bus. Oh my goodness. Struggle bus.

M **Mcneace, Meche A - ETA CTR** 36:05

Let's get on the struggle bus with you. Let's see. Let's see if we can get you off the struggle bus.

SC **Shanell Clayton** 36:05

I am, I am piloting the struggle bus.

ML Marsigliano, Lalena (DLT) 36:05

Okay.

B Barclay, Joyce M1 - ETA CTR 36:09

Woo.

Okay, so because this isn't working, let me take an active case.

M Mcneace, Meche A - ETA CTR 36:16

So let us play with that a little bit, Lalena, but at the end of the day, what happens is that even if you don't capture it in your follow-ups, right, in GPMS,

ML Marsigliano, Lalena (DLT) 36:27

Mm.

M Mcneace, Meche A - ETA CTR 36:28

The beauty of now uploading to WIPS is WIPS in the system will capture all of that for you regardless.

ML Marsigliano, Lalena (DLT) 36:36

But the thing is that I don't update to WIPS. That's my superior. So I just want to get credit for the wages.

M Mcneace, Meche A - ETA CTR 36:43

Yeah, but when...

So, when your grant administrator uploads your SCSEP QPR, right, to WIPS, and once WIPS goes through its thing, it will, you know, that's what we're saying. It'll pull the wage record. So, when WIPS does it, it does show that, you know, there's an employment. So, you want to see for yourself that it shows there.

ML Marsigliano, Lalena (DLT) 37:00

Right, like when you just did that report where it showed wages.

M Mcneace, Meche A - ETA CTR 37:18

Yeah.

ML **Marsigliano, Lalena (DLT)** 37:22

Yeah, for this individual, it's not going to show anything.

M **Mcneace, Meche A - ETA CTR** 37:28

All right, well, let us play with this a little bit, see if we get you the right answer and see if we can do an edit too, because we have to go into a system where there is an employer. So that's what Joyce is doing now. She's trying to create a case where there is employment.

ML **Marsigliano, Lalena (DLT)** 37:30

Okay.

Okay, no worries. Thanks.

Okay, no worries. Thank you.

M **Mcneace, Meche A - ETA CTR** 37:46

Alrighty, but no, we're gonna come back to it, so we'll just give her some time to go figure out, you know, what she needs to do. Cool beans.

ML **Marsigliano, Lalena (DLT)** 37:50

Okay.

Cool beans, thanks.

M **Mcneace, Meche A - ETA CTR** 37:56

All right, now we're going to move on to the struggle bus. What's the struggle? The struggle is real.

SC **Shanell Clayton** 38:02

The struggle is real. So, here's what we're running into. When we go to add a placement, if you click self-employed, no. Host agency, tried it both ways, yes, because we've had some that have obviously they've transitioned to employment with the host agency.

M **Mcneace, Meche A - ETA CTR** 38:23

Mhm.

SC Shanell Clayton 38:24

And it will not take it if you search from there. If you try to add an organization from there, it says this organization already exists. So the only workaround that we found is...

To go and say, "Self-employed, yes," change their name to the actual organization, then click no for it to pop up. It just keeps defaulting to self-employment, no matter what we do.

M Mcneace, Meche A - ETA CTR 38:52

Mhm.

SC Shanell Clayton 38:58

And.

M Mcneace, Meche A - ETA CTR 38:59

Weird, that's kind of, so when you go, it's not self-employment though, right?

SC Shanell Clayton 39:02

and you think about how to go around it. When you go, it's not self-employment. So if you go to like do a host agency and you're like, hey.

M Mcneace, Meche A - ETA CTR 39:09

It's like what she's like she's doing now. So the other my first question is, is that host agency that's in the system also?

M Mcneace, Meche A - ETA CTR 39:19

noted as an employer.

SC Shanell Clayton 39:21

Well, I think it's very important that you tell me the difference, as like, how can you how can you see the difference?

M Mcneace, Meche A - ETA CTR 39:27

So, when you when you when you create an organization or you can manage the

organization, so if you have a host agency and you put them in as either the they're a host agency, so it's part of the manage organization, so we're gonna go through this little step with you here.

SC Shanell Clayton 39:42

Yes.

Right.

Yes, this makes sense. I've been here and done this.

M Mcneace, Meche A - ETA CTR 39:49

Okay, we're gonna go.

SC Shanell Clayton 39:50

Maybe didn't do it all the way right, but this looks familiar.

M Mcneace, Meche A - ETA CTR 39:53

That's okay. So we're going to come up with a, we're going to come up with something.

I don't know who the ghost clicker is, but that's OK. So, we have an Xavier employer, so...

D Davis, Chanel T1 - ETA CTR 40:05

Mhm.

SC Shanell Clayton 40:08

Okay.

M Mcneace, Meche A - ETA CTR 40:09

So when you have your organization, here's the details, right?

SC Shanell Clayton 40:13

Right, right.

M Mcneace, Meche A - ETA CTR 40:14

So over here in additional details, you have to know whether the organization is an

employer, whether it is a host agency or service provider. It could be one or all three. Okay. So when you go to search, you'll see organization function here. And in this case,

SC Shanell Clayton 40:28
Right.

M Mcneace, Meche A - ETA CTR 40:35
For Xavier employer, the Xavier employer is listed as being an employer and a service provider.

SC Shanell Clayton 40:43
Okay.

M Mcneace, Meche A - ETA CTR 40:44
So in your case for the host agency, you would go back to your manage organization, find the host agency name, click on it, come to the organization detail, then go to the additional detail that's over here, note, and then search for them in the filters like we did.

SC Shanell Clayton 40:50
Yeah.
Ohh.
Okay.

M Mcneace, Meche A - ETA CTR 41:03
And when you hit search, it'll pop up and then it'll show you what organization function that is for that host agency. If it just says host agency and you need to make them an employer too, then you would go down and say add new, click on add.

SC Shanell Clayton 41:18
Yep.
Mm-hmm.

M Mcneace, Meche A - ETA CTR 41:22

You?

and then another drop down and then you select employer.

SC Shanell Clayton 41:28

Okay.

M Mcneace, Meche A - ETA CTR 41:28

So in this case, they're already an employer and service provider. We're going to make them a host agency too, for the sake of it. Then you make them available.

SC Shanell Clayton 41:33

Gotcha, gotcha.

Yep.

Yep.

M Mcneace, Meche A - ETA CTR 41:38

And then that's what you do. Then see if that works. See if that works first.

SC Shanell Clayton 41:40

Okay.

That makes sense to me. Now, here's the second part. So that's like the right way to do it. What if, like we did, they weren't, we kind of going in the back door and we have a placement and we said, okay, we ended up adding them as an organization and it ended up being okay.

M Mcneace, Meche A - ETA CTR 41:48

Yeah.

Ohh.

SC Shanell Clayton 42:02

But we had to like trick it to say self-employed, yes, enter the information, add it, and then no. And it still looks like it's right, but I'm afraid I don't know if it's going to be or not. So I need to run the report just to make sure. But what I'm gathering is the right way to do this is to make sure you add them under organization and contacts and add them whatever they are, and then it should pop.

M **Mcneace, Meche A - ETA CTR** 42:19

Yeah.

SC **Shanell Clayton** 42:26

Populate.

M **Mcneace, Meche A - ETA CTR** 42:28

Yes, I'm thinking that's where the hiccup is for you. We could be wrong, but I'm kind of thinking that's it.

SC **Shanell Clayton** 42:29

Okay.

Yeah, because sometimes...

Like sometimes we have not like, yes, they're employed. You know, we've had a couple instances where it's like they did not give us the employer name, things like that. And it's like, oh no, you know what I mean? There was a few that we're trying to follow back up on to make sure we get that information. What do you guys suggest if you don't have that information.

M **Mcneace, Meche A - ETA CTR** 42:57

If you're unable to get the employer information, unfortunately, it's going to be an unsuccessful employment. And even though, yeah.

SC **Shanell Clayton** 43:03

Yeah, that's what I thought, but okay, yeah, alright, well...

M **Mcneace, Meche A - ETA CTR** 43:09

But again, in the bigger scheme of things, you know.

WIPS does do the wages, so I mean, it does pick this up through that system, but unfortunately, for each grantee, it shows as unsuccessful follow-ups.

SC **Shanell Clayton** 43:17

Sure.

I gotcha. Okay, well, this was, I just didn't realize you had to go in there and click that beforehand. Thank you so much.

M **Mcneace, Meche A - ETA CTR** 43:33

Oh no, you're always very welcome. That's what we're here for, G Live, right? We're trying to... Have you, are you off the struggle bus?

SC **Shanell Clayton** 43:38

I love it. I am no longer on the struggle bus.

Well, for this reason, yes, I'm sure there's another reason going to come on real soon. It's all learning experience.

M **Mcneace, Meche A - ETA CTR** 43:48

Okay, okay.

M **Mcneace, Meche A - ETA CTR** 43:54

Hey, we hit one goal today day. We got her off the struggle bus today, so that's good.

All right, so before we go to the next hands up, we got a couple of questions in the chat, right? We had one from Shanell and we said, I have a GPMS question regarding unsubsidized employment issues I'm running into.

SC **Shanell Clayton** 44:16

That was me, you guys just took care of me.

M **Mcneace, Meche A - ETA CTR** 44:17

That's you, we got you. Okay, next one.

Enrique, I have a question, if a participant was terminated in GPMS, do we still get credit if they secure unsubsidized employment? And the quick answer is, of course, yes, you can still collect the unsubsidized employment credit if you have all of the information you need.

And then, what you would go in there and Joyce could show them if an exited participant.

What do they do if they find that person found a job?

Are you going to be able to get the information?

Exited.

B **Barcley, Joyce M1 - ETA CTR** 45:04

Never saw these two excluded and expired. I don't well.

M **Mcneace, Meche A - ETA CTR** 45:06

Where, where, what?

Look up.

I know, right?

I see, I understand the excluded exit, but what is an expired exit?

B **Barcley, Joyce M1 - ETA CTR** 45:14

Have no idea.

M **Mcneace, Meche A - ETA CTR** 45:19

See, we find out things.

D **Davis, Chanel T1 - ETA CTR** 45:20

Mmh.

B **Barcley, Joyce M1 - ETA CTR** 45:23

And this particular grantee didn't have any of those. And those are their only exits except for follow-ups. Let me try a different grantee.

M **Mcneace, Meche A - ETA CTR** 45:23

No.

B **Barcley, Joyce M1 - ETA CTR** 45:33

Set.

M **Mcneace, Meche A - ETA CTR** 45:34

Why don't you go into, stop doing the grantee and just use, do we have to do, can't you just do it by status without choosing A grantee? So, you can just pick one from the bottom grid.

That is expiring.
Search.
Now, go down.
There you go.
Just find anyone.

B **Barcley, Joyce M1 - ETA CTR** 45:57

I thought that's.
That's somebody who's recent.

M **Mcneace, Meche A - ETA CTR** 46:04

Exit date 7-2-26. That's excluded. It doesn't even matter.

B **Barcley, Joyce M1 - ETA CTR** 46:09

I don't even know what that means, so.

M **Mcneace, Meche A - ETA CTR** 46:12

I think it's that they exit for exclusion.

B **Barcley, Joyce M1 - ETA CTR** 46:15

Okay.
So we want to modify the exit.

M **Mcneace, Meche A - ETA CTR** 46:20

Yes.
Edit.
Yeah, so...

D **Davis, Chanel T1 - ETA CTR** 46:37

Okay.

M **Mcneace, Meche A - ETA CTR** 46:37

So we go and modify the exit and you change the reason to unsubsidized.
We're gonna assume a regular employment.
And then the date, exit date, so...

B **Barcley, Joyce M1 - ETA CTR** 46:52

Everything else stays the same.

M **Mcneace, Meche A - ETA CTR** 46:56

I would put a comment, I would suggest putting a comment in the box there that says, exited, found employment post exit or something like that.

And then...

and then submit.

B **Barcley, Joyce M1 - ETA CTR** 47:18

Yeah, they already have that certification signed, so that's great.

M **Mcneace, Meche A - ETA CTR** 47:29

And then let's go to the summary. Are you gonna, okay, you're gonna add the place map.

B **Barcley, Joyce M1 - ETA CTR** 47:33

Your dad's placement. I mean, you just make it. I don't know what it would be, so...

M **Mcneace, Meche A - ETA CTR** 47:38

Just put in today's day to make up something.

Whatever date you wanna do.

B **Barcley, Joyce M1 - ETA CTR** 47:42

Yeah.

Not be before the exit date. I forgot what the exit date was, so we'll just use today's date like you suggested.

And to get a survey contact, I first need to have...

I am sorry.

M **Mcneace, Meche A - ETA CTR** 48:01

Not self-employed.

B **Barcley, Joyce M1 - ETA CTR** 48:07

See, we are in Virginia.
What's a city in Virginia?

M **Mcneace, Meche A - ETA CTR** 48:18
Norfolk.
It was naval exchange put.

B **Barcley, Joyce M1 - ETA CTR** 48:51
No.

M **Mcneace, Meche A - ETA CTR** 48:51
Yeah, whatever, that helps, that works.

M **Mcneace, Meche A - ETA CTR** 49:03
Computer and mathematics.

B **Barcley, Joyce M1 - ETA CTR** 49:06
Yeah.

M **Mcneace, Meche A - ETA CTR** 49:07
Okay.

B **Barcley, Joyce M1 - ETA CTR** 49:12
Need that?
And that would be the end.

M **Mcneace, Meche A - ETA CTR** 49:21
Put in the wage, put in the wage hours, just put twenty-five for now.
Even though it's not mandatory, but we always say, try to fill in as much information.

M **Mcneace, Meche A - ETA CTR** 49:34
Alright.
And then we go down and hit submit, placement.
And now they are in exit and follow-up.
Does that work for you?

Very. Okie dokie.

We have a hands up.

Is that you, Cheryl?

YC **Young, Cheryl** 50:14

Except me, I have a quick question.

M **Mcneace, Meche A - ETA CTR** 50:14

Sure, that's you. Yes, me. Yes.

YC **Young, Cheryl** 50:18

Can you hear me?

Okay. Going back, way back to the employment follow-ups.

I found out that one of my participants, her third follow-up, she was working there, but the last one, the place closed down. And I don't know an end date. I can't get a hold of her. I can't get a hold of the person that ran this organization because it was disbanded due to funding. So, do I just do the third follow-up and do the 4th follow-up as cannot contact?

M **Mcneace, Meche A - ETA CTR** 51:04

So was first follow-up successful?

YC **Young, Cheryl** 51:07

Yes.

M **Mcneace, Meche A - ETA CTR** 51:09

and with wages.

YC **Young, Cheryl** 51:10

Yes.

M **Mcneace, Meche A - ETA CTR** 51:12

So now you're going in till you did first and second, so now third, fourth quarter after exit quarter.

YC **Young, Cheryl** 51:18
Yes.

M **Mcneace, Meche A - ETA CTR** 51:20
And that is a yes, no.

YC **Young, Cheryl** 51:23
Yes, yes, no.

M **Mcneace, Meche A - ETA CTR** 51:26
Yeah.

YC **Young, Cheryl** 51:27
Yes, we know she was employed third quarter after exit. Fourth quarter after exit, the place disbanded. So, I don't know when it ended.

B **Barcley, Joyce M1 - ETA CTR** 51:27
It's a no.

YC **Young, Cheryl** 51:43
or if it's part of the quarter, there's no way of knowing. So, we've kind of left it up in the air because I wasn't sure.

M **Mcneace, Meche A - ETA CTR** 51:52
So the first day of the fourth quarter after exit quarter, there's no way of knowing if that person was employed the first day of the exit quarter?

YC **Young, Cheryl** 52:01
There's no way of knowing.

M **Mcneace, Meche A - ETA CTR** 52:08
And you can't reach her or him.

YC **Young, Cheryl** 52:11

No, I cannot. There's phone calls, letters, the letters have come back.

M **Mcneace, Meche A - ETA CTR** 52:16

Is there any way you can Google to find out when the organization closed? What day?

YC **Young, Cheryl** 52:20

I've tried, I can do a bigger deep dive and keep going, but it just says no longer.

This office is closed.

Google can't contact them. There's nothing on Yelp. There's nothing in my nonprofit search.

Anything?

YC **Young, Cheryl** 52:45

Yeah, leave it to me to come up with one of these.

M **Mcneace, Meche A - ETA CTR** 52:48

I know, right, Cheryl?

YC **Young, Cheryl** 52:51

Yeah.

M **Mcneace, Meche A - ETA CTR** 52:51

That's a good one.

I would just try to do another kind of search and see if we can find like a month, you know, at least a month as to when they, when, if there's something in there that shows when they actually did close.

YC **Young, Cheryl** 53:02

Yeah.

Okay.

M **Mcneace, Meche A - ETA CTR** 53:14

And you know what you should do? Here's some advice.

YC Use one of the AIs like ChatGPT and ask it to find if they can, because they do a broader search in this, you know what I mean? Yeah, so ask our buddy Chat over there and see if Chat can come up with something for you. And then whatever timeline they give you, then if you know, if it's after, you know, the first day of the fourth quarter after exit, then take the credit.

YC **Young, Cheryl** 53:53
I want the credit. That's why I've been afraid to.

M **Mcneace, Meche A - ETA CTR** 53:54
I know. Well, that's what we're we're referring you to chat, okay?

YC **Young, Cheryl** 54:00
I can do that. All right. That gives me another option of finding this person. Thank you guys.

M **Mcneace, Meche A - ETA CTR** 54:01
Alrighty.
Okay.
You're welcome.

YC **Young, Cheryl** 54:10
Okay.

M **Mcneace, Meche A - ETA CTR** 54:13
All righty, so now in the chat, Wanda, she says, I'm going back to the SPARQ days and recall when we could pull a report that showed active host agency, pending host agency for enrollment, inactive host agency, those 3 groupings show the number of new host agency at any given time.

B **Barcley, Joyce M1 - ETA CTR** 54:21
Yeah.

M **Mcneace, Meche A - ETA CTR** 54:34

And she is absolutely right. I mean, we have, we, GPMS has that kind of sorta, right, Joyce?

B **Barcley, Joyce M1 - ETA CTR** 54:42
No.

M **Mcneace, Meche A - ETA CTR** 54:42
Don't say, I said kind of sort of, Joyce, kind of sort of, you know.

B **Barcley, Joyce M1 - ETA CTR** 54:45
Well, it doesn't have, yeah, no. It doesn't have pending host agency for enrollment and active host agency. Well, yeah, let's go into the report. We can see what we have.

M **Mcneace, Meche A - ETA CTR** 54:49
Yeah.
No, I did say kind of sorta. I tried.

B **Barcley, Joyce M1 - ETA CTR** 55:06
You tried. Because the only thing we really have is assignment by host agency. I mean, that's the only report that has specifically for host agency information.

WP **Wanda Payne** 55:25
Hi guys, this is Wanda. How are you today?

M **Mcneace, Meche A - ETA CTR** 55:25
Yeah.

B **Barcley, Joyce M1 - ETA CTR** 55:26
So.

M **Mcneace, Meche A - ETA CTR** 55:27
Bye, Wanda.

D **Davis, Chanel T1 - ETA CTR** 55:29
Good morning.

WP Wanda Payne 55:31

I really didn't want to cause any problems here, but let me just tell you, it is so much easier for us to see progress when our people in the field are acquiring host agency contracts. And we would like to be able to put them in the system.

M Mcneace, Meche A - ETA CTR 55:39

Yeah.

WP Wanda Payne 55:50

so that we can see from week to week or month to month what the activity has been. Currently, and I may be wrong and you can show us differently, but currently it only shows the active assignment, that host agency assignment that the participant is currently training.

B Barclay, Joyce M1 - ETA CTR 55:53

Start.

I'm sorry.

Yeah.

Sex on you.

Yes.

M Mcneace, Meche A - ETA CTR 56:15

Oh, if we uncheck the box, isn't this the one where we uncheck it and then search and it shows everything?

B Barclay, Joyce M1 - ETA CTR 56:23

Mhm.

WP Wanda Payne 56:25

Yeah, it may show everything, but let's just say, because one of our, I'm just going into a bigger picture. One of the quarterly report questions ask, how many new host agencies have you acquired this quarter? We would like to be able to say that in a report on GPMS so that we could say this quarter we have 5 new host agencies or 10

new host agencies because there are host agencies being obtained quarterly or weekly.

M **Mcneace, Meche A - ETA CTR** 57:02

Got it.

So, I mean, GPMS does not have that function, as you know. So, the only advice we would give is that you run this Excel sheet and then you're going to have to filter it in Excel by date. If there was data, go to the summary. So.

DG **Dorothy Gutierrez** 57:20

Yes.

M **Mcneace, Meche A - ETA CTR** 57:24

It'll show.

B **Barcley, Joyce M1 - ETA CTR** 57:26

Ohh, it says this one has no date. I picked a, I picked a bogus.

M **Mcneace, Meche A - ETA CTR** 57:27

This one has no data.

WP **Wanda Payne** 57:34

What I notice is when you do it by date, it still only shows those that are in an active assignment. It does not show that I have a contract in hand and want to put it in the system.

M **Mcneace, Meche A - ETA CTR** 57:44

Ohh, it will it will never show anything that that's not in the system. If you have a host agency agreement and you haven't put that created that organization in GPMS, there's nothing's gonna show.

WP **Wanda Payne** 58:01

GPMS will not take it if it's not.

M **Mcneace, Meche A - ETA CTR** 58:04

You have to create the organization in GPMS for it to register in your list of active host agencies only. So you can do it by active assignment or just active host agencies only, or you just don't check it at all and it'll just...

M **Mcneace, Meche A - ETA CTR** 58:22
Give you all your host agencies.

DG **Dorothy Gutierrez** 58:24
Yes.

WP **Wanda Payne** 58:26
Okay, but how would you put in a host agency that is not training anyone, but we want to put them in the system?

M **Mcneace, Meche A - ETA CTR** 58:26
Just put them in.
Under manage organization, you're just at, it's just like you're adding an employer organization. That doesn't mean that somebody's actually got a job there at that point in time or a service provider. So, I believe you can just go ahead and put the host agents, create the organization in GPMS without it having any participants assigned to them and what it will show, it'll display active host agencies only, I believe.

WP **Wanda Payne** 59:05
Okay, but so you can do that, but then how can you show in the report that that is, although it's not active, it's a pending host agency partner that is waiting for a trainee. So, we're getting new host agencies, but we don't have any way to show that we have them other than the paper trail.

B **Barcley, Joyce M1 - ETA CTR** 59:35
That's fine.

M **Mcneace, Meche A - ETA CTR** 59:35
Okay. Yeah, I get what you're saying. So even though they're pending, right?

DG **Dorothy Gutierrez** 59:36
Okay.

B **Barcle, Joyce M1 - ETA CTR** 59:37
That's fine.

WP **Wanda Payne** 59:38
Yeah, okay.
Mhm.

M **Mcneace, Meche A - ETA CTR** 59:47
Um...

DG **Dorothy Gutierrez** 59:48
Okay.

M **Mcneace, Meche A - ETA CTR** 59:49
And you want to put them in, and they're already your host agency by agreement.
They've already agreed to do it, correct? So, you have an agreement, they're ready to go. Now they're just waiting for a host participant to be assigned to them.

WP **Wanda Payne** 59:57
Yeah.
Right.

DG **Dorothy Gutierrez** 1:00:05
Just that.

WP **Wanda Payne** 1:00:08
Right.

M **Mcneace, Meche A - ETA CTR** 1:00:09
So you can have gone in there and created an organization in GPMS without anybody assigned to them.

WP Wanda Payne 1:00:21
Okay.

M Mcneace, Meche A - ETA CTR 1:00:22
So.

WP Wanda Payne 1:00:23
So.
How would you show that on a report, though, that this was added in the system this week?

M Mcneace, Meche A - ETA CTR 1:00:35
That specific, there's no report for that.

WP Wanda Payne 1:00:39
Okay, alright.

M Mcneace, Meche A - ETA CTR 1:00:40
The only thing it'll do is that when you run your host agency report and you don't pick a...

WP Wanda Payne 1:01:03
Okay.

M Mcneace, Meche A - ETA CTR 1:01:04
to manipulate the Excel sheet to do what you, you know, kind of filter it the way you want to see it done.

WP Wanda Payne 1:01:12
Okay, alright.

M Mcneace, Meche A - ETA CTR 1:01:17
And then that...

Hopefully that organ, because you're going to tag it in the system as new organization A is now a host agency, right?

WP Wanda Payne 1:01:31

Okay.

M Mcneace, Meche A - ETA CTR 1:01:32

And then you would just filter it by the date.
Let's see, what is there is a date?

M Mcneace, Meche A - ETA CTR 1:01:42

There's no date, only assignment dates, right?

M Barclay, Joyce M1 - ETA CTR 1:01:43

So this, yeah, this is, yeah, this is for the organization itself. And they give you the location, the number of active and inactive participants. That's all you get for the part, the organization itself. There's no date that doesn't tell you if there's a host agency agreement or anything. Then the participant summary is based on the participants that are assigned and whether they're active or inactive. Activity, yes, no, no. And it gives you their start and end dates, but that's about the participant. It's not about the host agency.

That's where the host agency agreement would be. How can?

M Mcneace, Meche A - ETA CTR 1:02:23

No.

B Barclay, Joyce M1 - ETA CTR 1:02:26

This doesn't have any host agency agreements listed or monitoring.

So if for all of your host agencies that you're recruiting, you have host agency agreements and you enter it into the system and you enter in the host agency agreement date, apparently it will show up here and then you'll at least have the dates of their host agency agreement to kind of know when they were added.

M Mcneace, Meche A - ETA CTR 1:02:59

It's like, that's not what.

B **Barcley, Joyce M1 - ETA CTR** 1:02:59

It's not perfect. It's not perfect. Well, you know what? It's not even going to show here because if they don't have a participant assigned, this is only based on participant assignment.

So, if you'll notice...even if I do ascending, descending.

Let's see.

Yeah, it's only based on participant. So, it's not going to, if somebody doesn't, isn't assigned to them, it's not that they're not going to show up. So that doesn't work.

B **Barcley, Joyce M1 - ETA CTR** 1:03:34

Sounds like it's going to be a manual paper trail for you.

WP **Wanda Payne** 1:03:38

Yeah. I was hoping I would hear something better, but yeah, I understand.

M **Mcneace, Meche A - ETA CTR** 1:03:47

Sorry.

B **Barcley, Joyce M1 - ETA CTR** 1:03:47

We tried. We tried.

M **Mcneace, Meche A - ETA CTR** 1:03:55

Didn't find it.

DG **Dorothy Gutierrez** 1:03:56

Okay.

WP **Wanda Payne** 1:03:58

Is that something you think you might be able to do down the road, or add that to GPMS?

M **Mcneace, Meche A - ETA CTR** 1:04:06

You know what, Wanda? Why don't you send an e-mail to SCSEP Technical Assistance, right, with that suggestion, and what we'll do is we'll pass it on.

WP Wanda Payne 1:04:17
Okay. Will do.

M Mcneace, Meche A - ETA CTR 1:04:19
Be alrighly.

B Barclay, Joyce M1 - ETA CTR 1:04:19
Just.

WP Wanda Payne 1:04:22
Thank you.

M Mcneace, Meche A - ETA CTR 1:04:24
No, you're welcome, and thank you.

B Barclay, Joyce M1 - ETA CTR 1:04:24
So.

M Mcneace, Meche A - ETA CTR 1:04:30
All right, so the next one is in the chat where we have...

M Mcneace, Meche A - ETA CTR 1:04:38
Let's see, did I miss something?
I have Wanda.
Is that it?
I get it.

M Mcneace, Meche A - ETA CTR 1:04:51
Julie, I saw you put something in the chat.
about wanting a SCSEP logo.

CJ Cortright, Julie (DHHS) 1:05:00
I'm good. I just got an e-mail back from you guys. Thank you.

M **Mcneace, Meche A - ETA CTR** 1:05:04

No, you're welcome.

I saw your e-mail yesterday, and I completely forgot you, so thanks for the reminder.

Is that it? Did we get everybody?

B **Barcley, Joyce M1 - ETA CTR** 1:05:20

Looks that way.

M **Mcneace, Meche A - ETA CTR** 1:05:23

Oh, but it's only 3:11.

So, I'm gonna ask, I'm gonna ask Miss Nancy Shepherd there with her sun-kissed glow, how was her vacay?

M **Mcneace, Meche A - ETA CTR** 1:05:41

Do you think you were gonna get away without sharing?

NS **Nancy Shepherd** 1:05:45

Well, let me just say...

M **Mcneace, Meche A - ETA CTR** 1:05:47

As she does this, well, let me just...

D **Davis, Chanel T1 - ETA CTR** 1:05:48

Yeah.

M **Nancy Shepherd** 1:05:50

Wait a minute. Look, y'all know, I am like freaking out with this hair. I can't wait to get it off my head. But I had an amazing time. The wedding was simply beautiful. I am posting more than likely this weekend. I have not had a moment's peace since I've been back. But the wedding was beautiful. The weather was amazing. The resort that we stayed in was Garza Blanca.

Five star resort outside of my sliding glass window on the 9th floor I had a hammock.

NS **Nancy Shepherd** 1:06:39

Can I just tell you every night I made it my business to get in the hammock. I had so much fun. But on the days that we didn't have things planned, I was at the swim up bar all day.

D **Davis, Chanel T1 - ETA CTR** 1:06:53

Mmh.

NS **Nancy Shepherd** 1:06:55

So that's where my glow came from. I'm burnt. I'm burnt to a crisp. I will show you guys. I'm literally burnt, but it was so worth it. My niece was the most beautiful bride I've seen, I have to say. And it was just, it was a memorable week. So, I was glad I got to go and witness their nuptials and see family I hadn't seen in a while and just enjoy some sunshine. It was definitely needed. I missed you guys, though. I have to tell you, I did. And I got several messages because I didn't finish a report

D **Davis, Chanel T1 - ETA CTR** 1:07:26

Mm.

B **Nancy Shepherd** 1:07:34

prior to leaving. So, I was in hot seat. I had to get that done. But now I'm finalizing. So one of the questions, and Wanda just spoke of it, was the fact of how many new host agencies. And that was a great question because it is hard to find unless I go back through my files and look for them. And then I have to look at each date. I try and keep a running log of them as I put them in, but it's not easy to track. So that would be a great facet if they could add that. But I was looking on one of them when you had it pulled up, it showed where it said host agency date. And I do believe if we put those in, it does pull them accordingly. If you get the whole list, it still shows when that was created, if you look at it. So that was just something I noticed previously. So I will go back to it and look again. And I'll shoot you guys a message if in fact it's correct, because I'm almost certain that's how I gathered by last time. But you have to put the data in that you created. So.

M **Mcneace, Meche A - ETA CTR** 1:08:55
Okay.

NS **Nancy Shepherd** 1:08:56
But yeah, it was fun.

D **Davis, Chanel T1 - ETA CTR** 1:09:00
Good.

M **Mcneace, Meche A - ETA CTR** 1:09:00
Thank you for sharing.

NS **Nancy Shepherd** 1:09:02
You're very welcome. I'll make sure my pictures are up so everybody can see, because, boy, oh, boy, it was a time was had.

M **Mcneace, Meche A - ETA CTR** 1:09:11
I bet it was, and I'm just, I'm just still feeling a little, you know, just a little jealous here, so...

NS **Nancy Shepherd** 1:09:17
I did invite. I did invite. Where's what's his name?

M **Mcneace, Meche A - ETA CTR** 1:09:20
Look at me as I'm rolling my eyes, right?
We're just gonna live vicariously through you too.

NS **Nancy Shepherd** 1:09:29
Hey, I can think of somewhere else we can go. How about that?

M **Mcneace, Meche A - ETA CTR** 1:09:29
That's just.
There you go, because even Chanel was saying, she was, you know, saying the other

day too, that she has not been to any beach or anywhere mass amount of water is this entire summer.

D **Davis, Chanel T1 - ETA CTR** 1:09:45
This is as close as I've gotten.

NS **Nancy Shepherd** 1:09:45
Ohh, no!

M **Mcneace, Meche A - ETA CTR** 1:09:46
Yeah.

D **Davis, Chanel T1 - ETA CTR** 1:09:47
Use this background right here.

NS **Nancy Shepherd** 1:09:49
Oh no, you must treat yourself ladies. Take your laptop.

B **Barcley, Joyce M1 - ETA CTR** 1:09:50
Chanel, you and me both. You and me both. That's it.

D **Davis, Chanel T1 - ETA CTR** 1:09:51
Yeah.

M **Mcneace, Meche A - ETA CTR** 1:09:53
You and me three times over here, see?

D **Davis, Chanel T1 - ETA CTR** 1:09:53
I know.

NS **Nancy Shepherd** 1:09:56
Take your laptop, have fun!

D **Davis, Chanel T1 - ETA CTR** 1:09:56

I'm going to add a hammock to mine. When I do our next one, I'm going to put a hammock on it.

NS Nancy Shepherd 1:10:02

Absolutely.

M Mcneace, Meche A - ETA CTR 1:10:04

I'm gonna go put a hammock in my backyard and just sit out there when it's pouring down monsoon rain and this feels like it's...

NS Nancy Shepherd 1:10:05

It was.

NS Nancy Shepherd 1:10:11

Ahh.

Guys, I didn't realize how much relaxation that is, just being able to just lie there. And I mean, there were times I had my book and I would just sit my book down and be like, you know what? No, this is my time and I'm enjoying it. So Yeah.

M Mcneace, Meche A - ETA CTR 1:10:28

Oh, good for you. Good for you. That's what vacations are for. That's why you go to the beach is to just enjoy.

M Mcneace, Meche A - ETA CTR 1:10:36

Oh, well, we have another question. So it is, Enrique, when entering the initial assessment date and IEP date, can the IEP date be entered before the initial assessment date?

M Mcneace, Meche A - ETA CTR 1:10:56

That's a good question.

M Mcneace, Meche A - ETA CTR 1:11:17

Who is gonna do it? Who's gonna do it? Who's gonna do it?

D Davis, Chanel T1 - ETA CTR 1:11:19
I am here. I think I have someone I can use.
Can you all see my screen?

M Mcneace, Meche A - ETA CTR 1:11:26
Yes, we can.

D Davis, Chanel T1 - ETA CTR 1:11:28
All right.
Oh, I may have to come out because this one already has some stuff in.

M Mcneace, Meche A - ETA CTR 1:11:38
No, you can add, you can keep adding, go all the way down. Doesn't it have an add new button?

NS Nancy Shepherd 1:11:51
You have to click the assessment.

D Davis, Chanel T1 - ETA CTR 1:11:52
Yeah.

M Mcneace, Meche A - ETA CTR 1:11:52
What, what, what kind of, what kind of person are you? Did you? She clicked on assessment and reassessment I.E.P. Now go down.

DG Dorothy Gutierrez 1:11:52
Yeah.

D Davis, Chanel T1 - ETA CTR 1:11:56
I read the person.
Mhm.

M Mcneace, Meche A - ETA CTR 1:12:02
What kind of madness do you have going on there?

D Davis, Chanel T1 - ETA CTR 1:12:05
I just picked a random person. Let's try someone else. Let's go back to cases.

NS Nancy Shepherd 1:12:05
Wow.

B Barclay, Joyce M1 - ETA CTR 1:12:13
Now, for everybody who complains about having problems with the real production system.

D Davis, Chanel T1 - ETA CTR 1:12:13
Um...

M Mcneace, Meche A - ETA CTR 1:12:15
Pick, pick Louis.
Pick Louise, because I'm in her case now, so pick her. Now go to...

B Barclay, Joyce M1 - ETA CTR 1:12:25
PRAs.

M Mcneace, Meche A - ETA CTR 1:12:27
PRA, yeah.

M Mcneace, Meche A - ETA CTR 1:12:30
Assessment and reassessment, go down.

DG Dorothy Gutierrez 1:12:31
Yeah.

D Davis, Chanel T1 - ETA CTR 1:12:33
There we go.

B Barclay, Joyce M1 - ETA CTR 1:12:34
Yes, yes.

M **Mcneace, Meche A - ETA CTR** 1:12:34
Now put in, don't, nope, nope, put in the IEP date. Let's put that in first, today.

D **Davis, Chanel T1 - ETA CTR** 1:12:37
Okay.

M **Mcneace, Meche A - ETA CTR** 1:12:46
And I actually put in like Monday's date. Can we go back and change that?
And then go, now go, let's go to assessment date and put in today.
What? There it is. What did it say?

D **Davis, Chanel T1 - ETA CTR** 1:13:07
IEP they cannot do this.

M **Mcneace, Meche A - ETA CTR** 1:13:08
I think before assessment day.

NS **Nancy Shepherd** 1:13:08
Not be a reporting assessment.

D **Davis, Chanel T1 - ETA CTR** 1:13:11
Yeah.

NS **Nancy Shepherd** 1:13:14
I guess it makes sense, because if you're doing the actual assessment, you're going to do the IEP as well. So yeah.

M **Mcneace, Meche A - ETA CTR** 1:13:20
Yep, the IEP follows the assessment. So, it's going to, it could be the same date or the day after. Yes, same date. So if you change the IEP date, change the assessment date to 8-10.

NS **Nancy Shepherd** 1:13:24

Can it be? Can it be after?

Okay.

M **Mcneace, Meche A - ETA CTR** 1:13:36

And then see, it'll do that, or you can change the IEP date to 8-11.

M **Mcneace, Meche A - ETA CTR** 1:13:45

And then go down.

D **Davis, Chanel T1 - ETA CTR** 1:13:45

That's all the way down.

M **Mcneace, Meche A - ETA CTR** 1:13:49

Oh.

NS **Nancy Shepherd** 1:13:49

Click on, click over, like provided by.

M **Mcneace, Meche A - ETA CTR** 1:13:53

Yeah.

Put in your initial or something. There you go.

D **Davis, Chanel T1 - ETA CTR** 1:14:04

Oh, there we go. We got to answer this one too. There we go.

M **Mcneace, Meche A - ETA CTR** 1:14:09

There we go. So there you go. You can do that. So same day or the day after for the IEP.

M **Mcneace, Meche A - ETA CTR** 1:14:22

Cool beans.

NS **Nancy Shepherd** 1:14:24

I have a one. I do have a question for the work site agreements. Do you have to have them every year?

M **Mcneace, Meche A - ETA CTR** 1:14:36

There's no rule or policy that says it has to be a new agreement has to be executed every year. It is just very good practice because your grant renews every year. So why are you not renewing your host agency agreements every year?

NS **Nancy Shepherd** 1:14:51

Okay.

I've been doing that, but I was just wondering, I hadn't seen it in the previous file years. So, I was like, huh, am I doing extra? Just question.

M **Mcneace, Meche A - ETA CTR** 1:15:03

I know there's been, you know, comments like when we go in with FPOs that go out and do monitoring. We've seen host agency agreements that have been in place for like a couple of decades. We're just like, why?

NS **Nancy Shepherd** 1:15:15

Yeah, yeah, yeah.

M **Mcneace, Meche A - ETA CTR** 1:15:17

Has it been that long since you visited them too? So yeah.

NS **Nancy Shepherd** 1:15:22

Yeah.

M **Mcneace, Meche A - ETA CTR** 1:15:23

You know.

NS **Nancy Shepherd** 1:15:24

All right.

M **Mcneace, Meche A - ETA CTR** 1:15:25

It's good to at least try to renew them every year. That way you're, you know, engaging with the person who actually can sign off on them and making sure that your host agency is good and, you know, they're happy and your participants are

happy and so on and so forth because you've got to go out and monitor them every year anyways.

NS Nancy Shepherd 1:15:34

Right.

Yeah.

Sounds good.

M Mcneace, Meche A - ETA CTR 1:15:51

Alrighty.

If you invite us to West Virginia, we'll come out and monitor with you. Or we'll go and visit your host agencies with you.

NS Nancy Shepherd 1:15:59

Come on!

NS Nancy Shepherd 1:16:01

Come on, let me just tell you, you have fun. I don't know how you like driving the winding mountainous terrain.

NS Nancy Shepherd 1:16:11

But it's been really good. It's been really interesting because it's been so much rain. We actually had a tornado hit a couple, well, this was yesterday. It was really bad weather, but we've got a lot of flooding. So, trying to get out right now is not

M Mcneace, Meche A - ETA CTR 1:16:12

I do.

NS Nancy Shepherd 1:16:30

fun because you don't know if you're going to be stopped at any moment from high waters. So, this is not.

M Mcneace, Meche A - ETA CTR 1:16:36

I was like, look, look, Nancy, we're not trying to get out there and be in the middle of a mudslide, okay?

D Davis, Chanel T1 - ETA CTR 1:16:37
Okay.

NS Nancy Shepherd 1:16:42
And I mean, I'm just saying, that's what's been happening here. It's like really crazy. I came home to like waterworks.

M Mcneace, Meche A - ETA CTR 1:16:52
Yeah, it has been raining a lot here too in Maryland. So, I mean, last night I heard it woke me up. It's just a downpour.

NS Nancy Shepherd 1:17:01
Yeah, we had thunderstorms and really bad thunderstorms. So, but yeah, there I do have.

M Mcneace, Meche A - ETA CTR 1:17:02
There we go.

D Davis, Chanel T1 - ETA CTR 1:17:06
Very good.

NS Nancy Shepherd 1:17:10
Look, we're almost over time. I have, like, I have one that is an exit. They actually exited June 30th, right? For whatever reason, I think you were working on it when I first came on because I had a late lunch.

NS Nancy Shepherd 1:17:31
When I tried to do the close and then put in the follow-up information, it is, it's locking. It's not allowing me to enter it.

M Mcneace, Meche A - ETA CTR 1:17:45
The follow up?

NS Nancy Shepherd 1:17:47

So, it'll allow me, it allowed me to close the assignment.
When I went to do the exits, it is not allowing me to do anything.

M **Mcneace, Meche A - ETA CTR** 1:17:59
So when you go to related actions, what do you see?

NS **Nancy Shepherd** 1:17:59
It will.
So hold on, let me see if I can get it.

M **Mcneace, Meche A - ETA CTR** 1:18:06
Do you want to share your screen with us?

NS **Nancy Shepherd** 1:18:09
Not particularly, but I will.

M **Mcneace, Meche A - ETA CTR** 1:18:12
Well, I was going to say, if you want to stay on after we conclude here, we can stay on and we can go through that together. If you don't want to do it now, we don't force you to do anything.

NS **Nancy Shepherd** 1:18:23
Yeah, that'll be fine because it's just really bothering me because I've tried it three times. And I'm like, okay, why is this not closing? It's probably something I'm not doing. So, I thought, well, maybe I'll just ask the question. But I do have the follow up information and where they're working, their hourly pay and everything. But it just threw me. I'm like, what?

M **Mcneace, Meche A - ETA CTR** 1:18:29
All right, so just...
Okay.

NS **Nancy Shepherd** 1:18:44
This is not working.

M **Mcneace, Meche A - ETA CTR** 1:18:46

All right, well, just hang in there with us. We have 5 more minutes left and we can hopefully help you figure it all out.

NS **Nancy Shepherd** 1:18:49

Okay.

Yeah, I still have those ones that were showing on my last QR, QPR, QRP, whatever it is, that they were still showing, like they were, they were supposed to be closed out, but they're not. So, I don't know what happened there. You and I did two of them, but these came up after the fact. So I wanted to have you check those two.

M **Mcneace, Meche A - ETA CTR** 1:19:30

OK, we can do that.

NS **Nancy Shepherd** 1:19:31

But they're not showing on, they're not showing on my end, but that when they did their report, it showed.

M **Mcneace, Meche A - ETA CTR** 1:19:38

Alrighty.

NS **Nancy Shepherd** 1:19:40

Of course I have to be complex. Sorry, guys.

M **Mcneace, Meche A - ETA CTR** 1:19:45

We understand.

And like I said, that's why we're here. Well, we have, what would you say?

NS **Nancy Shepherd** 1:19:51

And we love it.

I said, we love it. We love that we have you all. I was like freaking out when you guys weren't here. How am I gonna do this? What am I gonna do? How can I? Well, guess what?

M **Mcneace, Meche A - ETA CTR** 1:19:57
Oh.

NS **Nancy Shepherd** 1:20:05
I can't tell y'all what that did.

M **Mcneace, Meche A - ETA CTR** 1:20:08
Okay, don't tell us. Well, maybe you should tell us. Maybe we want to know, but no, maybe we don't want to know. Sometimes it's good to not know, right?

D **Davis, Chanel T1 - ETA CTR** 1:20:10
Mhm.

NS **Nancy Shepherd** 1:20:10
I'm not.

B **Barcley, Joyce M1 - ETA CTR** 1:20:12
Thank you.
Ignorance is bliss.

DG **Dorothy Gutierrez** 1:20:19
Okay.

M **Mcneace, Meche A - ETA CTR** 1:20:20
Thank you.
But.

D **Davis, Chanel T1 - ETA CTR** 1:20:22
Yes.

B **Barcley, Joyce M1 - ETA CTR** 1:20:22
Yeah.

M **Mcneace, Meche A - ETA CTR** 1:20:24
Thank you, thank you, but yeah.

NS **Nancy Shepherd** 1:20:26
Which?

M **Mcneace, Meche A - ETA CTR** 1:20:29
But we're glad to be back, too. So, what do we now go on ending?
Three months, basically four months, three months.

D **Davis, Chanel T1 - ETA CTR** 1:20:37
Yeah.
Going in in three, three.

M **Mcneace, Meche A - ETA CTR** 1:20:41
Okay. Alrighty. And I can't believe summer is coming, like getting ready to wind down. And for those, I mean, kids are back at school or they're getting ready to go back to school. And pretty soon it'll be my favorite time of the year, which is fall.

M **Mcneace, Meche A - ETA CTR** 1:21:00
And then it'll be Halloween. Well, what is it? Labor Day, Halloween, and then the winter holidays.

NS **Nancy Shepherd** 1:21:01
Okay.

M **Mcneace, Meche A - ETA CTR** 1:21:11
And I haven't gone on a vacation, no, anywhere, nowhere.
I need to.

NS **Nancy Shepherd** 1:21:15
I tried to get her to go, y'all.

M **Mcneace, Meche A - ETA CTR** 1:21:18

get this one now. Ashley says same. She's ready for the sun to relax and the bugs to go away.

NS Nancy Shepherd 1:21:27
Absolutely.

M Mcneace, Meche A - ETA CTR 1:21:28
I love the fall. That's my favorite time of the year.
But yeah, I'm down with the getting rid of the bugs 'cause I go into my backyard and it's just bugs, just bugs, then dagone lantern flies. I'm like, why are you back?

D Davis, Chanel T1 - ETA CTR 1:21:43
They're everywhere.

M Mcneace, Meche A - ETA CTR 1:21:43
Why are you here?
So, they're back, and ...
We don't have them as bad as we did last year, but the only crazy thing is like in my front entryway in the front patio area, I mean, they die overnight. And so there's, you walk out my front door and you find little dead lantern flies and then they're dead in my backyard. You go out the door too. So, then I have to go, that makes extra work for me.

D Davis, Chanel T1 - ETA CTR 1:22:06
Oh, my God.
Your house is the cemetery.

M Mcneace, Meche A - ETA CTR 1:22:13
For the dead, the dead bugs.

B Barclay, Joyce M1 - ETA CTR 1:22:14
Bug cemetery.

M Mcneace, Meche A - ETA CTR 1:22:18
They need to go somewhere else, so anyway.

D Davis, Chanel T1 - ETA CTR 1:22:19
Yeah.

B Barclay, Joyce M1 - ETA CTR 1:22:19
Stephen King's next book after Pet Cemetery is gonna be McNeese's Bug Cemetery.

NS Nancy Shepherd 1:22:20
No.

D Davis, Chanel T1 - ETA CTR 1:22:23
No.

M Mcneace, Meche A - ETA CTR 1:22:23
See, dead bugs, the crazy wildlife. I'm just like, I'm over it.

D Davis, Chanel T1 - ETA CTR 1:22:29
Yes, starting to sound like the cemetery, the rabbit.

M Mcneace, Meche A - ETA CTR 1:22:33
Yeah.
As long as they don't come back to life, we're good. Okay. I'm okay with that. So, the next office hours that Joyce put in the chat is August 26 from 2 to 3.30 P.m. Eastern Time. And for anybody who needs us or has questions, you don't have to wait till the next GPMS G Live, just send us an e-mail at SCSEP technical assistance at dol.gov and we can help you at any given time in between, any time, all the time, whenever you need us. And two reminders, when you're going to search for cases,

M Mcneace, Meche A - ETA CTR 1:23:13
Always need to do what was it? What is that? Chanel, Joyce, somebody.

D Davis, Chanel T1 - ETA CTR 1:23:19
Yeah.
Click reset.

M **Mcneace, Meche A - ETA CTR** 1:23:23

There you go. Hit that reset to make sure you're getting all your cases. And the other thing, as we suggested earlier, for those who don't log into GPMS regularly because you're not in there every day, make sure you log in at least a couple of times within a 30-day period to avoid being your account being deactivated.

But unfortunately, if it does happen and you need to get access, you can always ask one of your colleagues to submit an HRM ticket or we are always here. Send an e-mail to SCSEPtechnicalassistance@dol.gov and we will submit that request to have your account reactivated for you on your behalf.

And Joie has a question. Hey, Joey.

JB **Joie Bentrez** 1:24:11

Hi, sorry for the late. Sorry for the late question. I just came across one problem. Can I can I change an eligibility date after it has been entered, like edit it?

M **Mcneace, Meche A - ETA CTR** 1:24:33

I don't.

Intake, if we go to intake, there's some things you can change and case detail, right?

D **Davis, Chanel T1 - ETA CTR** 1:24:41

Okay.

B **Barcley, Joyce M1 - ETA CTR** 1:24:45

You can. The preliminary eligibility date can be changed.

D **Davis, Chanel T1 - ETA CTR** 1:24:50

They can okay.

JB **Joie Bentrez** 1:24:52

It can be.

B **Barcley, Joyce M1 - ETA CTR** 1:24:56

Yeah, if you just go into the intake and click on edit for eligibility, you should be able to update it.

D **Davis, Chanel T1 - ETA CTR** 1:25:04
It said, enter Joyce, I'm here, but I don't see any.

B **Barcley, Joyce M1 - ETA CTR** 1:25:06
Yeah.

D **Davis, Chanel T1 - ETA CTR** 1:25:09
Eligibility.

JB **Joie Bentrez** 1:25:09
Intake.

B **Barcley, Joyce M1 - ETA CTR** 1:25:10
I'm sorry, not intake, go into eligibility.

D **Davis, Chanel T1 - ETA CTR** 1:25:11
Gotcha. No problem. Here we go, go to edit.

B **Barcley, Joyce M1 - ETA CTR** 1:25:14
Yeah.
And then just...

D **Davis, Chanel T1 - ETA CTR** 1:25:22
What is?

B **Barcley, Joyce M1 - ETA CTR** 1:25:23
Yep, delete that, yep.

M **Mcneace, Meche A - ETA CTR** 1:25:23
Take that out, put it in here.

JB **Joie Bentrez** 1:25:23
Ohh.

D Davis, Chanel T1 - ETA CTR 1:25:27
You can pick your date today.

JB Joie Bentrez 1:25:27
Oh, so...

NS Nancy Shepherd 1:25:27
Okay.

JB Joie Bentrez 1:25:32
Under, OK, let me go there.

M Mcneace, Meche A - ETA CTR 1:25:35
Go to your, go to your case, go to the eligibility tab.

JB Joie Bentrez 1:25:38
Intake.

B Barclay, Joyce M1 - ETA CTR 1:25:40
Scroll up, Chanel, so she can see where she needs to go.

D Davis, Chanel T1 - ETA CTR 1:25:42
Yeah, Okay. Yep, right here.

M Mcneace, Meche A - ETA CTR 1:25:43
the eligibility tab and then go down to eligibility.
Edit.

D Davis, Chanel T1 - ETA CTR 1:25:52
And it'll bring you here.

JB Joie Bentrez 1:25:53
I am.

M **Mcneace, Meche A - ETA CTR** 1:25:55
close that, cancel that, Chanel.

B **Barcley, Joyce M1 - ETA CTR** 1:25:57
Yeah, I can't cancel that, you know.

M **Mcneace, Meche A - ETA CTR** 1:26:00
So, we go to the eligibility tab, we go eligibility right there, put your mouse over, yep, eligibility, and then go to the edit button to the right, click on edit.
And then go down.

JB **Joie Bentrez** 1:26:14
I don't see an edit. I don't see an edit button here. Could it be it's only for grant administrator?

B **Barcley, Joyce M1 - ETA CTR** 1:26:20
I wonder if it's...
Yeah, might be might be a user restriction.

D **Davis, Chanel T1 - ETA CTR** 1:26:27
Mm.

M **Mcneace, Meche A - ETA CTR** 1:26:27
What's your what's your user role, Joey?

JB **Joie Bentrez** 1:26:28
Oh, okay.
I'm sorry.

M **Mcneace, Meche A - ETA CTR** 1:26:32
What is your user role?

JB **Joie Bentrez** 1:26:35
A sub.

M **Mcneace, Meche A - ETA CTR** 1:26:37
Sub-grantee administrator.

JB **Joie Bentrez** 1:26:40
Yes.

B **Barcley, Joyce M1 - ETA CTR** 1:26:41
Mm.

JB **Joie Bentrez** 1:26:42
And I'm doing I do a.

M **Mcneace, Meche A - ETA CTR** 1:26:43
Hmm.

B **Barcley, Joyce M1 - ETA CTR** 1:26:43
Yeah.
Maybe only grantee administrators can do that.

JB **Joie Bentrez** 1:26:52
Okay, I'll check then because I don't see, I don't see the, you know, the buttons, the edit buttons.

M **Mcneace, Meche A - ETA CTR** 1:26:53
What kind of madness is that?

D **Davis, Chanel T1 - ETA CTR** 1:27:01
Yeah.

B **Barcley, Joyce M1 - ETA CTR** 1:27:03
possible, yeah.

JB **Joie Bentrez** 1:27:03
Okay.

M **Mcneace, Meche A - ETA CTR** 1:27:04
Well, hold on, so we're going to show one more thing. No. Now you got, now you got me curious. So now I need to, I need to find out what Joy, what's your role in Puerto Rico, Joyce?

JB **Joie Bentrez** 1:27:05
OK, sorry to keep you.

D **Davis, Chanel T1 - ETA CTR** 1:27:12
Yeah, no.

B **Barcley, Joyce M1 - ETA CTR** 1:27:18
I'm a sub.

M **Mcneace, Meche A - ETA CTR** 1:27:22
So sign into Puerto Rico because Joey's a sub too, a sub GA.

B **Barcley, Joyce M1 - ETA CTR** 1:27:24
Yeah.

M **Mcneace, Meche A - ETA CTR** 1:27:29
So we're going to try one other way, okay? See if it...

B **Barcley, Joyce M1 - ETA CTR** 1:27:31
Yeah.

JB **Joie Bentrez** 1:27:32
Okay.

M **Mcneace, Meche A - ETA CTR** 1:27:37
Now we want to know.

JB **Joie Bentrez** 1:27:41
Yeah, I'm entering the CSA hours right now and somebody has...

Like the person started working before the eligibility date. So, the eligibility date is wrong in the system.
Well, I'm 4 minutes over.

D **Davis, Chanel T1 - ETA CTR** 1:28:14
Mm.

M **Mcneace, Meche A - ETA CTR** 1:28:15
That's alright.

B **Barcley, Joyce M1 - ETA CTR** 1:28:15
Okay.

JB **Joie Bentrez** 1:28:17
Yeah.
It just came up now.

M **Mcneace, Meche A - ETA CTR** 1:28:25
Let her get, let her get in there.

B **Barcley, Joyce M1 - ETA CTR** 1:28:34
Nope.
Can't edit it.

M **Mcneace, Meche A - ETA CTR** 1:28:37
So it's just for GA, so you have to have your grant administrator do that.

B **Barcley, Joyce M1 - ETA CTR** 1:28:40
What?

JB **Joie Bentrez** 1:28:40
OK, so I'll have to.

B **Barcley, Joyce M1 - ETA CTR** 1:28:42
I wonder if a PA.

M **Mcneace, Meche A - ETA CTR** 1:28:45
Who?

JB **Joie Bentrez** 1:28:46
OK, I'll have to ask them.

M **Mcneace, Meche A - ETA CTR** 1:28:48
But let me see if I can do, let me see if I can do it as a GA before we go sending you off to them. And we're trying to set, we're trying to do the.

JB **Joie Bentrez** 1:28:49
Thank you.

B **Barcley, Joyce M1 - ETA CTR** 1:28:53
Yeah, because it might be a PA.

JB **Joie Bentrez** 1:28:55
Oh.

M **Mcneace, Meche A - ETA CTR** 1:28:59
Eligibility date, right?

B **Barcley, Joyce M1 - ETA CTR** 1:29:01
Correct.

D **Davis, Chanel T1 - ETA CTR** 1:29:02
Mmh.

JB **Joie Bentrez** 1:29:02
Yeah, like the eligibility date is 6-20 and I want to put it to 6-9 because the person actually started working already.

M **Mcneace, Meche A - ETA CTR** 1:29:03

Yep.

Let me find a person.

JB Joie Bentrez 1:29:16

I don't know why they.

M Mcneace, Meche A - ETA CTR 1:29:22

Let's see...

I can understand why they don't.

On break.

Because everybody in there is like.

Eligibility.

I can't do it either and I'm a GA in there.

JB Joie Bentrez 1:29:58

Oh, as a GA. Oh.

M Mcneace, Meche A - ETA CTR 1:30:00

Yeah.

B Barcley, Joyce M1 - ETA CTR 1:30:00

So, must be, yeah, that would, you could probably send the help to it, yeah.

M Mcneace, Meche A - ETA CTR 1:30:02

So you would have to submit a ticket, an HRM ticket.

JB Joie Bentrez 1:30:03

Yeah.

Okay.

I don't have time. Ohh, OK.

Otherwise, we'll just put the hours in the next... Oh no, that will be a different P.Y.

Okay.

B **Barcley, Joyce M1 - ETA CTR** 1:30:25
Hey, Joie, just go into your help requests.

JB **Joie Bentrez** 1:30:30
Yeah, I know.

B **Barcley, Joyce M1 - ETA CTR** 1:30:31
and just do a new health request.

JB **Joie Bentrez** 1:30:35
Okay.

B **Barcley, Joyce M1 - ETA CTR** 1:30:35
and fill out the information and the help request and just give them, don't give them the participant name, just give them their PID.

JB **Joie Bentrez** 1:30:37
Okay.

B **Barcley, Joyce M1 - ETA CTR** 1:30:43
So you just enter your grantee, your sub-grantee, you know, it's to change the, or to correct, say to correct the eligibility date. Find the topic that closely matches what you're looking for. They don't see anything.

JB **Joie Bentrez** 1:30:59
Yeah.

M **Mcneace, Meche A - ETA CTR** 1:31:01
Yeah, it does it.

JB **Joie Bentrez** 1:31:03
Okay, I'll send it right now. Hopefully they can do it right away. Thank you. I'm sorry to keep you.

D Davis, Chanel T1 - ETA CTR 1:31:09
You could just choose other.

M Mcneace, Meche A - ETA CTR 1:31:12
No, no problem.

B Barclay, Joyce M1 - ETA CTR 1:31:12
No worries.

D Davis, Chanel T1 - ETA CTR 1:31:12
Thank you.

JB Joie Bentrez 1:31:14
Mhm.
Thanks.

M Mcneace, Meche A - ETA CTR 1:31:16
At all. You're welcome.
So Wanda said she totally gets why this session can't be recorded using AI. Is there a way I can access today's agenda and any notes from the session for this staff members who aren't able? Yes, so normally what we do is after each session, we do, you know, it takes us about a week. We have a transcript and we also have the recording.
But coming back, you know, in order for us to post that, we always post it on the older workers community of practice on the COP. We haven't been able to do that since we've been back. So, it's on our list that we need to regain that ability to post these on the COP. So, what we were talking about earlier is that what we could do is send out the trans, once we clean up the transcript, is to send that out to everybody that's on the meeting invite so that you'll have the transcript at least have that until we get it posted on the COP. So hopefully that'll give you what you need, Wanda. Cool beans.

WP Wanda Payne 1:32:26
All is well.

M **Mcneace, Meche A - ETA CTR** 1:32:28
Okay, we try to please, we try.

WP **Wanda Payne** 1:32:30
Thank you.
Absolutely, absolutely. Thank you.

M **Mcneace, Meche A - ETA CTR** 1:32:36
You're welcome.

WP **Wanda Payne** 1:32:39
A lot of people that would like to be on the call are not able to be on the call today.
We're trying to meet these goals before December. So, by doing that, you know,
they're not always able to, you know, sit

M **Mcneace, Meche A - ETA CTR** 1:32:52
We understand.

WP **Wanda Payne** 1:32:58
by the computer and do this. So, I appreciate anything that you can do for them to
use as a reference.

M **Mcneace, Meche A - ETA CTR** 1:33:07
No, we understand. So, we will, once we get that cleaned up, we'll send out today's
and July's.

WP **Wanda Payne** 1:33:20
Thank you, I appreciate it.

M **Mcneace, Meche A - ETA CTR** 1:33:22
No, you're very welcome, anytime.
Is that it?
Wow.

We can officially go ahead and say we are going to go ahead and shut our virtual office hours door and lock them.

D **Davis, Chanel T1 - ETA CTR** 1:33:41
Yeah.

M **Mcneace, Meche A - ETA CTR** 1:33:43
We gotta go back and clean up. So, Nancy, we'll see ya. So, we are so glad that you hung in with us up until up to 3.40 P.m. We appreciate it. And again, our next session is August 26th, we'll be back. But in the meanwhile, if you need us, just e-mail us at any given time and we'll.

M **Mcneace, Meche A - ETA CTR** 1:34:06
You know, we'll be there to help you guys. Until then, we'll see you guys in maybe a couple of weeks, yeah.

M **Mcneace, Meche A - ETA CTR** 1:34:14
Have a great rest of your day and a great rest of your week and see you guys soon. And Nancy, you're going to hang in with us, right? We're not abandoning you. All right.

NS **Nancy Shepherd** 1:34:21
I am.

B **Barcley, Joyce M1 - ETA CTR** 1:34:24
The recording stopped.

M **Mcneace, Meche A - ETA CTR** 1:34:25
Thank you, everybody.

● **Barcley, Joyce M1 - ETA CTR** stopped transcription