

Transcript for vLive, February 26, 2025

Barcley, Joyce M - ETA CTR 0:07

Lauren, you're muted.

McNeace, Meche - ETA CTR 0:16

Lauren, you wanna unmute yourself?

Burnett, Lauren S - ETA CTR 0:16

I don't even know where it cut me off.

We kindly ask that you keep your microphones muted throughout today's meeting to ensure a seamless experience for everyone.

Should you have any questions, please don't hesitate to raise your hand or type your question in the chat. So, without further delay, office hours are open.

Back to you, Michi.

McNeace, Meche - ETA CTR 0:41

Thank you. Thank you.

Alright. Again, welcome everybody.

I understand we don't have any release notes to go over today, and we don't have anything on the agenda that we wanna cover. So, it's gonna be kind of an open kind of question, open question and answer session.

McNeace, Meche - ETA CTR 1:05

So we just wanna open it up and see if anybody has any questions.

Or situations or challenges.

Or they just want to share something.

Deborah has her hand up. That's good.

So we're starting off, so Joyce, does she have her hand up?

Barcley, Joyce M - ETA CTR 1:24

You know what she certainly does.

Go ahead, Deborah.

McNeace, Meche - ETA CTR 1:27

All right.

Barcley, Joyce M - ETA CTR 1:28

Unmute yourself and ask your question.

Deborah J. Matiska 1:31

So I know that the Q2 is going.

Barcley, Joyce M - ETA CTR 1:39

Oops, that was me.

Sorry, Deborah. Meant to lower your hand.

I muted you by mistake.

McNeace, Meche - ETA CTR 1:44

I'm gonna need you to keep your fingers off buttons, Joyce.

Barcley, Joyce M - ETA CTR 1:47

I gotta keep lowering people's hands 'cause they forget.

Deborah J. Matiska 1:52

So I know that the Q2 closes on March 8th, I believe is the date we pulled.

We pulled ours just to kind of see where we're at and it appeared that there were still some fairly significant glitches.

And so I was just wondering if there's an update on what that's looking like?

McNeace, Meche - ETA CTR 2:20

You're saying you're having glitches in your, so Q2 ended December, and you said March?

That would be Q3, so.

Deborah J. Matiska 2:28

But I thought they were freezing the QPR for its second quarter on March 8.

McNeace, Meche - ETA CTR 2:31

Oh, gotcha. Gotcha, gotcha.

So I understand there is.

I'm being told that there is a bug for E2 E4. It'll be in Friday's release.

So they are working on it.

So there will be a release on Friday and that should be addressed and hopefully resolved. So, it's the employment rate. That's the reason why.

Deborah J. Matiska 2:55

All right.

Thank you.

McNeace, Meche - ETA CTR 2:55

That's the reason why they delay the freezing of that quarter, QPR.

Deborah J. Matiska 3:02

Awesome. Thank you.

McNeace, Meche - ETA CTR 3:04

You're welcome.

Thank you for the question.

Barcley, Joyce M - ETA CTR 3:07

And we have a couple in chat. So, we've got Carrie starting and she says she's got all her case managers in her office.

So for herself on her cell phone. So let her know and they can ask their questions. So, sounds like they're going to have a group attack.

McNeace, Meche - ETA CTR 3:19

You can ask them now.

We're ready.

Carrie Hern 3:23

Hello Michi and everybody. How are ya? Hello.

McNeace, Meche - ETA CTR 3:24

Bring it on.

Carrie Hern 3:27

Can you hear us?

Barcley, Joyce M - ETA CTR 3:29

Yes, we can, yeah.

Carrie Hern 3:30

Can you hear it OK?

Perfect. OK.

So we have a question, Michi.

This is Carrie and Bob.

Say hi.

So our question you guys, our state grantee, I guess, or sub grant or state side pulled the QPR report and under the core measures on that report, they are telling us that we are only at a 2.02%. and we should be at a 2.9. Which in regarding like the most in need and the waiver factors.

So, like we've been consistently for like three or four days since last week going in and you know checking those waiver factors and all of that and changing the ones that might need updated or changed and the percentage has not changed on their end. What like are we putting this in the wrong place? Like what determines that percentage for the core measures on the most in need factors like if we're at a 2.02 and we need to be at a 2.9, what should we be doing or what is that based on?

McNeace, Meche - ETA CTR 4:42

OK.

So you know, on your most in need you got it. And I'm sure you guys do this. You got to make sure that any of those waiver factors that need to be updated within the program years is updated so that you can continue to get the credit under the most in need. So that's one thing.

Carrie Hern 4:58

Right.

McNeace, Meche - ETA CTR 4:58

That's your responsibility to do and then ensuring that you are actually, you know putting in all the waiver factors that were your most in need for every enrollment, but they're checking now to see there might be a most in need bug in the system.

Carrie Hern 5:11

Right.

McNeace, Meche - ETA CTR 5:19

You know them? Little bugs multiply, right?

They're like gremlins.
You feed them after midnight and they multiply.

Carrie Hern 5:23

Right, right.
Right.

McNeace, Meche - ETA CTR 5:26

So give us a minute.
We're going to find out if that's the case too.
So there might be a little critter floating around there messing with the most in need.

Carrie Hern 5:35

Alright, OK. 'Cause. Yeah, I mean, she needs those by next week and like up to this point, she's running like three times and it's, you know, it's not changed when we've been constantly updating data. We just wanna make sure that we are putting, you know, those waiver factors.

McNeace, Meche - ETA CTR 5:38

Measures.

Carrie Hern 5:52

What determines that?
Or if there's something else, or somewhere else we should be putting things but that, OK.

McNeace, Meche - ETA CTR 5:57

To make sure that you're putting them in when you, you know, enroll and that you're updating the ones that need to be updated.

Carrie Hern 6:04

OK.
Yeah, we're doing that. So, it could be a bug, OK.

McNeace, Meche - ETA CTR 6:05

OK, but as soon as we find out if there's a bug, we'll let you guys know.

McNeace, Meche - ETA CTR 6:10

But there might be OK.

Carrie Hern 6:13

OK.

Thank you.

That's all we have for the moment.

McNeace, Meche - ETA CTR 6:15

No, you're not so good.

Oh, OK, that was easy.

Barcley, Joyce M - ETA CTR 6:18

That was easy.

Carrie Hern 6:20

It was huge because like we've been dealing with this since last week and like, it's not changing.

We don't know what's going on.

And Bob, did you have a question? Nope, no good.

No. OK.

We'll just continue to listen unless we think of something else. Thank you all.

McNeace, Meche - ETA CTR 6:33

Yeah. You're welcome.

Carrie Hern 6:35

Alright.

Barcley, Joyce M - ETA CTR 6:37

Great. Now we have a question from Simone asking. Will we be able to pull agency lists like we did in SPARQ?

Barcley, Joyce M - ETA CTR 6:46

Presumably, yeah.

McNeace, Meche - ETA CTR 6:46

Host agency list?

Outside of what the management reports that are available now.

Is there something else in addition to that?

Barcley, Joyce M - ETA CTR 7:03

No, that's the only one I'm looking at the reports and it's assigned by host agency reports. Yeah.

McNeace, Meche - ETA CTR 7:06

Yeah, so am I.

And 'cause we have the assignments.

The assignment by host agency report, right?

Let me see.

Excuse the background noise.

That's pretty much it right now with the host agencies, it's just the assignment by host agency report.

I don't recall hearing if they're gonna do a host agency extract.

Have you Joyce, Pat?

Barcley, Joyce M - ETA CTR 7:48

I don't recall hearing it.

McNeace, Meche - ETA CTR 7:51

OK.

Wilkins, Patricia A - ETA CTR 7:51

No, neither do I.

Barcley, Joyce M - ETA CTR 7:55

I did write that down that it was requested so.

McNeace, Meche - ETA CTR 7:58

Yeah. OK.

Barcley, Joyce M - ETA CTR 7:59

Add it to the list.

OK, great. Next, I know we like having good information.

McNeace, Meche - ETA CTR 8:01

Sorry.

Barcley, Joyce M - ETA CTR 8:06

Not, you know, vague information.

Ashley's asking are we able to pull data for PY 22/23 QPR which is 7/1/22 to 6/30/23.

We're in the need of retrieving this as soon as possible for our COMMs team. Thank you.

So, it's probably the year before.

McNeace, Meche - ETA CTR 8:28

For program year last year, PY 23 is QPR.

Barcley, Joyce M - ETA CTR 8:31

The year before PY 22.

So it would have been us, yeah.

McNeace, Meche - ETA CTR 8:35

PY 22.

What state again? Which grantee?

Barcley, Joyce M - ETA CTR 8:47

Didn't say, it's Ashley Bradley CDA.

McNeace, Meche - ETA CTR 8:50

Ashley. What, CDA? Hi, Ashley.

California.

Bradley, Ashley@CDA 8:58

Ah, hi, howdy. Audio is being weird.

Barcley, Joyce M - ETA CTR 9:08

No worries.

McNeace, Meche - ETA CTR 9:08

If you go into your admin console and generate internal QPR report, put in PY 22 is what you're saying, Joyce.

Barcley, Joyce M - ETA CTR 9:22

That's what it says.

Yep, 7/1/22.

McNeace, Meche - ETA CTR 9:23

OK, if you put in PY 22 and you do the 7/1 to 6/30.

California don't put in any sub recipients and.

I just did.

Let's see if it comes through.

You should be able to pull PY 22 QPR, the full QPR and your QPR if you will.

But let's give it a minute.

I just sent and I just submitted it and see if that comes through.

Barcley, Joyce M - ETA CTR 9:57

Great. In the meantime, we've got Cheryl asking if there is a delay in finding a host site due to unforeseen circumstances.

Does the income verification have to be redone?

Is there a time besides recertification to reverify?

McNeace, Meche - ETA CTR 10:16

So the rule of thumb is that a grantee can recertify a participant at any given time that they feel is necessary to do so?

So if it's before the annual recertification date, yes, you can do that. Now if you have a participant who does not have an assignment, once you've enrolled them you then you should put them on the wait list. If they're on that wait list for a significant period, let's just say, what is the rule?

The kind of 30 days beyond 30 days and you finally get an assignment, it would be a best practice to re verify the income to ensure that all of that lines up. Because remember, when you do the income eligibility, you're going to the look back period is the date of application on so sitting on the wait list and you're going to pull them off the wait list because you have an assignment.

I would go with.

I would highly suggest that you re verify the income.

Unless Joyce or Pat has something different, or anybody else have something different.

Barcley, Joyce M - ETA CTR 11:22

Nope.

Always better to be safe than sorry.

McNeace, Meche - ETA CTR 11:28

Yes.

Barcley, Joyce M - ETA CTR 11:29

Nobody wants disallowed costs.

McNeace, Meche - ETA CTR 11:34

Nobody wants a headache.

Barcley, Joyce M - ETA CTR 11:38

And now we have a question from Jeff who says as GPMS evolves, will there ever be options to submit forms to participants electronically, or to be able to scan documents to keep and participate online file? Jeff, did you ask this last time and the time before that and the time before that and the time before that?

McNeace, Meche - ETA CTR 12:00

Leave Jeff alone. He wants to ask.

Jeff Hughes 12:00

I don't think I have Joyce but if I have asked, I don't remember asking, but you know I've been monitoring all week, so I don't know what I've asked before.

Barcley, Joyce M - ETA CTR 12:11

You know what?

It might not have been you, Jeff.

It might have been somebody else.

Great minds think alike.

Jeff Hughes 12:17

Right. It would definitely be helpful 'cause, you know, Tennessee's a long state.

It's a lot of this stuff could be very accessible, but when you've got, you know like one file I looked at this morning had like 200 sheets of paper in it and I can't ask a sub grantee to scan me all of that.

That's just, that's just crazy.

McNeace, Meche - ETA CTR 12:35

I don't know why you can.

I'm 200 files, I mean documents in a file.

Just no, you're right, you're right.

I mean, you know, they can do their files and make them all electronic at your sub grantee level.

There's nothing that says that they cannot so.

That might be helpful for them if they have that capacity to kind of do their own electronic files.

Jeff Hughes 13:07

Well, I mean, I can suggest of course at the state level, you know we are disadvantaged 'cause we don't get to apply for the extra funding and things the national grantees do.

Barcley, Joyce M - ETA CTR 13:07

And actually you.

Jeff Hughes 13:16

So you know, we don't have those extra luxury dollars to put into systems and things.

So you know it really does handicap us, but I didn't know if that was something that was being looked at, you know, on a larger scale.

McNeace, Meche - ETA CTR 13:30

I do recall 'cause this question. That's why Joyce was saying, you know, did you ask at the time before and the time before?

So this has been brought up to the management team and developers on is there a way to kind of make, you know, GPMS more of that CMS system where documents can be uploaded and so on and so forth so?

Where they are at?

Is that gonna happen tomorrow or you know, the next few days?

It's probably not, but I do know that that has been part of the discussion, but we'll go ahead and add that to our list again, Jeff.

Jeff Hughes 14:08

Thank you, ladies.

McNeace, Meche - ETA CTR 14:08

And say that no, you're most welcome.

Barcley, Joyce M - ETA CTR 14:12

And you're not alone.

You got a couple thumbs up on that comment.

Let's see.

Ashley saying her audio is being weird.

Joseph saying how and when should a deceased after exit be entered?

I've tried to enter in the summary page, but it won't take it.

McNeace, Meche - ETA CTR 14:35

So he found out that a participant that was exited unfortunately, is now deceased and they want to go in there and change that.

Is there a way one of you ladies can show where to go?

Wilkins, Patricia A - ETA CTR 14:48

Yeah, I can share my screen.

You guys see my screen OK.

Barcley, Joyce M - ETA CTR 14:58

Yes, ma'am.

Wilkins, Patricia A - ETA CTR 14:59

OK.

So this is Sharon.

And let's see.

Sharon is exited in follow up.

So I find out that she is deceased. I believe I've got to get rid of this placement first because if you're showing a placement and can't have a placement and be deceased at the same time.

Barcley, Joyce M - ETA CTR 15:27

You can end.

Wilkins, Patricia A - ETA CTR 15:27

So I'm gonna delete. I'm sorry.

Barcley, Joyce M - ETA CTR 15:28

You can end the placement.

Wilkins, Patricia A - ETA CTR 15:31

You could end it, or you could delete it.

What would be the difference?

McNeace, Meche - ETA CTR 15:34

Why would you? Why?

Wilkins, Patricia A - ETA CTR 15:38

Tell me what would be the difference?

You're not gonna get credit for it if the person is deceased.

Barcley, Joyce M - ETA CTR 15:45

You might have got Q1 and Q2.

Wilkins, Patricia A - ETA CTR 15:45

So being exclusion.

Barcley, Joyce M - ETA CTR 15:47

Credit or follow up one or two, yeah.

McNeace, Meche - ETA CTR 15:48

Yeah. And they were deceased.

Wilkins, Patricia A - ETA CTR 15:49

OK.

McNeace, Meche - ETA CTR 15:51

And so can you show?

Wilkins, Patricia A - ETA CTR 15:52

OK.

McNeace, Meche - ETA CTR 15:53

So can we ask is this?

Are they trying to do that with one that was exited in follow up or exited and closed?
Which one?

Barcley, Joyce M - ETA CTR 16:04

Joseph, was the deceased person in follow up or had they exited for another reason?
You can feel free to unmute yourself and let us know.

Joseph Seftel 16:20

OK.

There we go. I'm sad to say I have had one of each this quarter.

Barcley, Joyce M - ETA CTR 16:26

Oh wow.

McNeace, Meche - ETA CTR 16:27

Oh.

Wilkins, Patricia A - ETA CTR 16:28

That is sad.

Barcley, Joyce M - ETA CTR 16:29

Sorry to hear that.

Joseph Seftel 16:29

And yeah, so I go to the summary page.

I go down to deceased after exit after updating their current status, if necessary, but it just doesn't take the entry checking deceased.

Wilkins, Patricia A - ETA CTR 16:48

OK.

So I'm gonna start.

We'll go through both.

But since I'm already at the exit in follow up, I'm gonna start with this one.

So if I go in.

McNeace, Meche - ETA CTR 16:59

Instead of deleting, it just ended and then go from there.

Wilkins, Patricia A - ETA CTR 17:04

Yeah, that's what I'm about to do.

So I pulled up the placement and I have to go in and edit it and I'll put in an end date of, yeah, let's put in that date.

And then I save it.

So then we'll go into related actions.

And modify the exit.

So here you've got to edit this as well.

So it's saying, you know, right now the exit is for unsubsidized employment.

So you would actually, in order to enter that deceased, you've got to put other reason for exit.

Barcley, Joyce M - ETA CTR 17:47

Actually, pat, excuse me. There's a deceased after exit button right underneath the comments.

Joseph Seftel 17:52

Yeah.

Barcley, Joyce M - ETA CTR 17:52

So you can.

Wilkins, Patricia A - ETA CTR 17:52

I know, but if you're here, unsubsidized employment.

Why would you have the unsub and the deceased at the same time?

I guess would be my question if we've already ended the placement.

Barcley, Joyce M - ETA CTR 18:03

Because wouldn't the person have died after the placement had ended, like they died after they left the job?

Wilkins, Patricia A - ETA CTR 18:06

Yeah.

Barcley, Joyce M - ETA CTR 18:11

Because you still want that credit. If you're gonna change the exit reason, you're not gonna be able to take credit for any follow-ups you may have done.

Wilkins, Patricia A - ETA CTR 18:20

OK, got you.

Are you saying, Joseph, that this button here is not open for you?

Because it wasn't for me at first.

That's why I thought I had to change the exit when I was in here earlier, when we were talking.

But is this button not accessible to you?

Joseph Seftel 18:38

The button is there but it doesn't accept when I check it. It doesn't do anything.

Wilkins, Patricia A - ETA CTR 18:44

OK.

So I've got it checked and I'm gonna go down here to the waiver confidentiality and of course, the person couldn't sign it because they're deceased. So I'm gonna select that and submit an add placement.

A value is required.

That's odd, but OK.

And it looks like it's taking it for us.

I don't see Joyce.

This is why I thought it was better to delete the edit, I mean the placement, because now you've got to go in here and complete all of this information.

Barcley, Joyce M - ETA CTR 19:24

Well, why would you?

Because it's not a. That's a very good question, Pat. You know what we probably need to check this one out.

Wilkins, Patricia A - ETA CTR 19:31

Yeah.

Yeah, we should because it's asking for the placement details. Is this what you're getting, Joseph or something different?

Joseph Seftel 19:41

No, I get as far I go right.

OK, OK, the scenario is this participant had credit for follow up one.

They had credit for follow up two.

During follow up three, I learned they had passed away, so I went in to enter it at that time while they were still technically in follow up the placement was still open. They had the two measures met, but it's just I went right to the summary to the deceased after exit question, but it didn't accept it. There was no message as to why it just didn't respond.

Wilkins, Patricia A - ETA CTR 20:29

Yeah.

Can you possibly share your screen with us so we can see what you're getting 'cause we're getting something a bit different.

Joseph Seftel 20:36

I don't.

I don't have that open at all right now.

Wilkins, Patricia A - ETA CTR 20:40

OK.

McNeace, Meche - ETA CTR 20:42

So let me jump in here.

So if this person has follow up one and two successful but follow up three is not going to be successful.

So when you go to do the follow up three, it would be you wouldn't have if you go to a follow up page on somebody that exit in follow up.

So if follow up three is unsuccessful, you gotta make that notation or you know, you gotta enter that.

Joseph Seftel 21:00

Yeah.

McNeace, Meche - ETA CTR 21:08

In the follow up.

And at that point in time, Pat wouldn't then you can go. Is there a way that you put in, you know, deceased after exit at that point in time with a failed follow up three and then deceased it after exit.

Wilkins, Patricia A - ETA CTR 21:25

Hmm.

McNeace, Meche - ETA CTR 21:26

Would it?

Would it work that way?

'Cause that's kind of in my brains.

How it should work?

So follow up three is not successful, right?

Wilkins, Patricia A - ETA CTR 21:35

So we've got follow one was follow two.

Joseph Seftel 21:36

Yeah.

McNeace, Meche - ETA CTR 21:39

Yeah. Now follow up three is, go to follow up three put earnings alright.

Wilkins, Patricia A - ETA CTR 21:43

Yeah. I just wanted to put something in there. Yep.

McNeace, Meche - ETA CTR 21:46

And then follow up with wages and you put no.

Joseph Seftel 21:50

Mm hmm.

McNeace, Meche - ETA CTR 21:55

And then where would we go to do deceased after exit?

Once that's done.

Wilkins, Patricia A - ETA CTR 22:04

Go back here.

Joseph Seftel 22:08

OK.

McNeace, Meche - ETA CTR 22:18

That you did deceased after exit submit and I don't know why it says submit an add.

Wilkins, Patricia A - ETA CTR 22:25

Placement, yeah.

McNeace, Meche - ETA CTR 22:26

Please.

Barcley, Joyce M - ETA CTR 22:29

Yeah, I just tried it.

Wilkins, Patricia A - ETA CTR 22:31

And it's gonna take me back, yeah.

Barcley, Joyce M - ETA CTR 22:31

In another, and it did the same thing. It brought it to placement details.

Joseph Seftel 22:37

Hmm.

Barcley, Joyce M - ETA CTR 22:41

And it still shows that the person's in the exit and follow up.

McNeace, Meche - ETA CTR 22:42

Yeah.

Let's play around with that and I'm thinking if we can't, if it's not working, then we're going to Joseph, put in a ticket, alright.

Joseph Seftel 22:57

Yeah, sounds good. Thank you.

McNeace, Meche - ETA CTR 23:00

You're very welcome.

Barcley, Joyce M - ETA CTR 23:02

Thank you for asking.

OK.

Next, we have Sherri, who says I received a message from our state sub recipient

regarding participant Action Report. Have there been any glitches you know of?
Participant action report.

McNeace, Meche - ETA CTR 23:22

The message from states that regarding Participant Act has there been any glitches?
I don't think so.
Sherri, South Carolina?
Am I in the right state?

Barcley, Joyce M - ETA CTR 23:43

Sherri, feel free to unmute yourself and join the conversation.

McNeace, Meche - ETA CTR 23:44

Sherri.

Caldwell, Sherri 23:52

Yes, ma'am. You are in the right state.

McNeace, Meche - ETA CTR 23:55

Alright, you know I wanna make sure.
And you only have the one sub which is goodwill, right?

Caldwell, Sherri 24:01

Yes, correct.

McNeace, Meche - ETA CTR 24:02

And they're trying to pull a participant action report.

Caldwell, Sherri 24:07

Yes.

McNeace, Meche - ETA CTR 24:08

Anything. Let me see. All right.
You know what?
Joyce and Pat.
Sherri, it won't let me pull a report.
It won't let me export.
The export button is grayed out, it's not functioning.

Caldwell, Sherri 24:49

OK.

McNeace, Meche - ETA CTR 24:49

So submit a Zendesk ticket, Sherri.

Wilkins, Patricia A - ETA CTR 24:50

I'm looking.

Caldwell, Sherri 24:53

Yes, ma'am.

Barcley, Joyce M - ETA CTR 24:55

OK.

Now I've gotta try it, so give me a SEC.

Wilkins, Patricia A - ETA CTR 24:58

I know, so that I am trying it on my end. Let's see.

McNeace, Meche - ETA CTR 25:01

I have a have a team that likes to see if they can prove me wrong.

Barcley, Joyce M - ETA CTR 25:05

No. We just wanna see if we can verify that.

Wilkins, Patricia A - ETA CTR 25:07

To find out why it's not working.

McNeace, Meche - ETA CTR 25:10

It's not. I even click all the buttons.

You know IEP, physical waiver.

Nothing's working. Safety consultation, nothing.

Barcley, Joyce M - ETA CTR 25:16

OK.

I'm sorry, but mine worked. Mine my worked.

McNeace, Meche - ETA CTR 25:19

Recert. nothing.

Wilkins, Patricia A - ETA CTR 25:21

On my end.

Barcley, Joyce M - ETA CTR 25:22

It's working on my end too.

McNeace, Meche - ETA CTR 25:23

Not working on my end.

Are you in training?

Barcley, Joyce M - ETA CTR 25:26

Yeah.

McNeace, Meche - ETA CTR 25:27

I'm in production.

Barcley, Joyce M - ETA CTR 25:29

Ah.

McNeace, Meche - ETA CTR 25:32

Yeah.

Barcley, Joyce M - ETA CTR 25:34

That explains.

It.

McNeace, Meche - ETA CTR 25:41

Go one other place.

Barcley, Joyce M - ETA CTR 25:41

OK.

I'm going into production and read only.

I should be able to generate a report.

McNeace, Meche - ETA CTR 25:46

Where I am.

Barcley, Joyce M - ETA CTR 25:48

Internal QPR.

McNeace, Meche - ETA CTR 25:51

Now participant action report.

Barcley, Joyce M - ETA CTR 25:53

Oh, participant national reports.

And which state?

McNeace, Meche - ETA CTR 26:01

South Carolina.

Barcley, Joyce M - ETA CTR 26:20

I'm just doing IEP

I'm gonna make it nice and easy.

Just putting one in.

McNeace, Meche - ETA CTR 26:34

See what happens when we have systems that are working.

We just kind of you kind of set us out there to like, OK.

We're gonna try. We're gonna try it.

Barcley, Joyce M - ETA CTR 26:43

I got an IEP report.

It's the excel just is popping up right now.

McNeace, Meche - ETA CTR 26:49

No, mine wouldn't work, yours works.

Barcley, Joyce M - ETA CTR 26:53

I don't know.

I guess it might be glitchy or not glitchy, might be like one up.

So I would definitely submit a ticket for that.
'Cause, if other people can get it and you can't.

McNeace, Meche - ETA CTR 27:07

Got that?

Barcley, Joyce M - ETA CTR 27:07

That means it might just be something, yeah.

McNeace, Meche - ETA CTR 27:07

She was getting.

'Cause even when I go into the other, the live production site, I'm not able to do it either.

Barcley, Joyce M - ETA CTR 27:18

Yeah, I'm in the live production site and I was able to generate one.

Wilkins, Patricia A - ETA CTR 27:19

Yes.

McNeace, Meche - ETA CTR 27:24

OK.

Wilkins, Patricia A - ETA CTR 27:26

Hey, Joyce. Going back to Joseph because he was saying he couldn't do it for exited in follow up or exited and close. And I just wanted to say when I'm in exited and close it doesn't even let me edit the exit anymore.

Barcley, Joyce M - ETA CTR 27:27

Yeah.

Wilkins, Patricia A - ETA CTR 27:43

So I'm not sure what's going on, but definitely he should open up a ticket for those, but we'll keep checking.

Barcley, Joyce M - ETA CTR 27:44

Over now.

Is that in training?

Are you in training, OK?

Wilkins, Patricia A - ETA CTR 27:51

This isn't training. This isn't training. Yeah.

Barcley, Joyce M - ETA CTR 27:53

OK.

Yeah, 'cause I also see just reading down in the notes and the chat.

Carrie says that she has an answer for that.

The reason for exit but you don't wanna change the reason for exit, because that's not the reason for exit. That's why it's termed deceased after exit because it's not the reason for exit.

Carrie Hern 28:17

Right, right.

But I did learn, and it wasn't necessarily about that, but I just saw you were clicking on the drop-down menu when a participant does die, though, and that is the reason for exit. You would choose exclusions at exit because deceased is not an option, and it took me a long.

Barcley, Joyce M - ETA CTR 28:25

Yep.

Yep.

Carrie Hern 28:37

Time to figure that out.

But yeah, that's what I was getting at.

But I had a similar case with one of mine who died.

She passed away after her host agency had hired her.

So I mean it lets me select deceased after exit, but then I have to go through and put the placement like all over again.

So it's very strange.

Barcley, Joyce M - ETA CTR 28:58

The original placement, you have to put in all over again.

Carrie Hern 29:00

Well, no, it's acting like it wants kind of what the gentleman was talking about.

Barcley, Joyce M - ETA CTR 29:03

It wants a placement. Yeah, yeah.

Carrie Hern 29:05

But yeah, like you want to do it again.

Wilkins, Patricia A - ETA CTR 29:06

Yeah.

Carrie Hern 29:07

So yeah, I don't know what's up with same thing, but that's all.

Barcley, Joyce M - ETA CTR 29:07

Yeah. Wow.

Wilkins, Patricia A - ETA CTR 29:08

And that's what we just experienced, yeah.

McNeace, Meche - ETA CTR 29:10

Thanks, Carrie.

I'm gonna go back to Sherri.

So when I go back in there, I can pop out and went back in.

It's working for me too, so Sherri, is this what you're doing?

Let's share our screen.

Do you see my screen?

Barcley, Joyce M - ETA CTR 29:27

Yes, ma'am.

McNeace, Meche - ETA CTR 29:29

Alright so.

Caldwell, Sherri 29:30

Yes, I do. I see.

McNeace, Meche - ETA CTR 29:32

South Carolina.

We go to search and the participant action report.

All right.

And so let's say IEP search.

And there we go.

Then you can export.

Caldwell, Sherri 29:52

OK, I will let them know that it's up and running.

Barcley, Joyce M - ETA CTR 29:58

Well, they may be experiencing a problem.

McNeace, Meche - ETA CTR 30:00

Try it.

Yeah. Tell them to try it again.

Barcley, Joyce M - ETA CTR 30:01

And if they are? Yeah.

Caldwell, Sherri 30:03

OK.

Barcley, Joyce M - ETA CTR 30:04

'Cause if they have a problem, put in a ticket, definitely.

Caldwell, Sherri 30:08

OK.

Thank you so much.

McNeace, Meche - ETA CTR 30:10

You're very welcome.

Barcley, Joyce M - ETA CTR 30:13

OK, Cheryl says she has one of each.

So, sorry to hear of all these participants passing away.

Bridget says, would you not record this as a follow up as well?

I agree with you, Michi.

I don't.

I presume it's something that you were telling someone earlier.

And let's see.

And that's it.

That's it for questions and I see no more hands raised at this time.

McNeace, Meche - ETA CTR 30:45

Going back to Ashley, with CDA. Ashley, I sent you your PY 22 QPR.

Barcley, Joyce M - ETA CTR 30:48

Mm hmm.

McNeace, Meche - ETA CTR 30:53

I emailed it to you so you can run it.

Bradley, Ashley@CDA 30:59

Hi Michi.

Can you guys everyone hear me, OK?

McNeace, Meche - ETA CTR 31:02

Yes.

Bradley, Ashley@CDA 31:03

OK.

Good. Awesome.

Thank you so much for sending that. If that was like the frozen report is that I'm unable to download that for the program year 2022. I can download like the internal reports, but like the frozen ones I was unable to.

McNeace, Meche - ETA CTR 31:23

If you can back in 22 right Joyce, I mean.

Barcley, Joyce M - ETA CTR 31:27

22 yeah, it shows that there's the, well I.

McNeace, Meche - ETA CTR 31:30

She wants to view frozen QPR reports for PY 22.

Barcley, Joyce M - ETA CTR 31:34

Oh, I don't think.

No, I don't think there were anything frozen until I think it was this year. Yeah, 2024.

McNeace, Meche - ETA CTR 31:37

Yeah.

There were not in 2022.

Bradley, Ashley@CDA 31:40

Yeah.

McNeace, Meche - ETA CTR 31:41

That's why.

Bradley, Ashley@CDA 31:43

Yeah, but the one you sent over is perfect.

That's exactly what I was looking for, so I appreciate that.

McNeace, Meche - ETA CTR 31:49

So just know, once the program year has ended and closed and we move on to the next.

Those final year end QPR is the final.

There's no need to pull down the frozen, it's the final.

So there you go, Miss Ashley.

Barcley, Joyce M - ETA CTR 32:12

Super.

Now let's see.

Nope.

This is just somebody's AI and actually for AI, we really can't have. These aren't supposed to have these in the meetings to let folks know.

Wilkins, Patricia A - ETA CTR 32:28

I removed it once so I'm not sure what happened, but I'll remove it again, yeah.

Barcley, Joyce M - ETA CTR 32:31

Yeah.

McNeace, Meche - ETA CTR 32:34

Right.

Barcley, Joyce M - ETA CTR 32:34

So just to let folks know, because it's recording people without their permission.
I mean, we're recording with permission, but they're recording without permission.

Mauro, Kevin M - ETA CTR 32:43

I've been trying to sort of like pick those guys out as I see them, but.

McNeace, Meche - ETA CTR 32:51

So do we have any other questions?

Barcley, Joyce M - ETA CTR 32:53

I don't see any other questions in the chat and there aren't any hands raised at this time.

McNeace, Meche - ETA CTR 32:57

No, not at all.

Barcley, Joyce M - ETA CTR 32:59

Nada.

McNeace, Meche - ETA CTR 33:00

Well, what is it? 2:37 PM.

So we've only got it.

We were able to go through all of them in 37 minutes.

We're just moving fast here.

Next time we should bring snacks, and you know, coffee.

Barcley, Joyce M - ETA CTR 33:17

I was going to suggest happy hour, but you know.

McNeace, Meche - ETA CTR 33:21

No, I'm saying coffee, tea.

You know, juice, stuff like that. Snacks.

So I guess at this point in time, I understand that last GPMS office hours, you all did a new version called what is it GPMS trivia?

Barcley, Joyce M - ETA CTR 33:41

Mm hmm.

McNeace, Meche - ETA CTR 33:43

I personally missed it 'cause I was off doing something else and so I missed it and I wanna see how it works this time.

Barcley, Joyce M - ETA CTR 33:46

Oh.

McNeace, Meche - ETA CTR 33:51

So we're gonna do another round of GPMS trivia, right?

All right. So, I'm gonna hand it over to the trivia Queens.

Barcley, Joyce M - ETA CTR 34:04

The game queen, but before the game Queen takes over, just a second Lauren, we have Joie asking is a modified positions column.

Burnett, Lauren S - ETA CTR 34:04

Thanks Michi.

McNeace, Meche - ETA CTR 34:04

We're ready.

Barcley, Joyce M - ETA CTR 34:12

Updated in manage authorized positions? If not, is there a date?

McNeace, Meche - ETA CTR 34:19

I believe it should be.

Let us find out for you, Joie.

Find out for you.

Barcley, Joyce M - ETA CTR 34:34

And she says, thanks.

So are we going to be doing trivia while you're checking for Joie? Or sure, OK.

McNeace, Meche - ETA CTR 34:43

Yeah, while you guys set up.

Barcley, Joyce M - ETA CTR 34:45

Cool.

McNeace, Meche - ETA CTR 34:46

Sounds like a plan.

Barcley, Joyce M - ETA CTR 34:47

Over to you, Lauren.

McNeace, Meche - ETA CTR 34:50

All right, so modified position got your answer.

Burnett, Lauren S - ETA CTR 34:50

Okie dokie.

McNeace, Meche - ETA CTR 34:53

Look how quick that is, modified position.

Barcley, Joyce M - ETA CTR 34:54

Poor Lauren.

McNeace, Meche - ETA CTR 34:58

That should be updated if you know it's.

It's like the movie trailers coming soon, so it's like they're coming hopefully this week, so it isn't done yet, but it's a coming.

Wilkins, Patricia A - ETA CTR 35:05

Thank you.

McNeace, Meche - ETA CTR 35:13

It's a coming. All right, Joie.

Barcley, Joyce M - ETA CTR 35:21

Thanks again.

McNeace, Meche - ETA CTR 35:22

You're most welcome.

Alright, hopefully we won't interrupt the trivia, Queens.

Burnett, Lauren S - ETA CTR 35:33

Just trying to set up for everyone.

McNeace, Meche - ETA CTR 35:44

We don't have trivia music.

Barcley, Joyce M - ETA CTR 35:46

No, no trivia music. You can sing. Yeah, go ahead, sing.

Mauro, Kevin M - ETA CTR 35:49

I can do. I can do something.

Burnett, Lauren S - ETA CTR 35:53

That would be nice.

Barcley, Joyce M - ETA CTR 35:54

Yeah, it would be nice.

Mauro, Kevin M - ETA CTR 35:54

But then I got it.

Then I got a share screen.

Burnett, Lauren S - ETA CTR 35:58

Oh yeah, that's the only thing.

Barcley, Joyce M - ETA CTR 35:59

Alright.

McNeace, Meche - ETA CTR 36:04

Oh, yeah, yeah, yeah, yeah.

Burnett, Lauren S - ETA CTR 36:05

You can share.

You can share something in the meantime, Kev, until I set up, that could work.

Mauro, Kevin M - ETA CTR 36:11

This is a good screen to share.

Barcley, Joyce M - ETA CTR 36:14

Yeah.

McNeace, Meche - ETA CTR 36:15

And.

Like.

Barcley, Joyce M - ETA CTR 36:41

It always reminds me of jeopardy.

Wilkins, Patricia A - ETA CTR 36:46

Music.

McNeace, Meche - ETA CTR 36:53

The first thing that came to mind was.

What is that, Willy Wonka and the Chocolate Factory?

Wilkins, Patricia A - ETA CTR 37:01

Hmm.

Burnett, Lauren S - ETA CTR 37:21

All right, Kev, I think I'm ready.

Mauro, Kevin M - ETA CTR 37:24

Alright.

If you're gonna share, just grab it.

Burnett, Lauren S - ETA CTR 37:26

Thank you.

Thank you. Thank you.

OK.

Barcley, Joyce M - ETA CTR 37:37

But before you start, Lauren.

We got Ross saying wishful thinking, but is there anything in the way of an update for the group regarding an updated data validation handbook process?

Burnett, Lauren S - ETA CTR 37:40

You got another one.

Barcley, Joyce M - ETA CTR 37:49

Maybe in 2027?

Miss Michi, you still there?

McNeace, Meche - ETA CTR 38:01

Oh, I'm sorry.

I was reading something else about the data validation handbook.

I know there's conversations.

Barcley, Joyce M - ETA CTR 38:05

Is there an update? Yeah.

McNeace, Meche - ETA CTR 38:07

We don't.

Not yet.

I know there's been conversation about, you know.

Data validation going forward. So those kind of guidance will be coming out soon. But right now, they're just trying to work it out and flesh that out and see how data validation will be done going forward.

So until then.

You know, we just use the current data validation handbook that is available.

Barcley, Joyce M - ETA CTR 38:31

I think there was discussion during the grantee call last month.

So if you wanna grab the notes to that, you might find more information.

I might be thinking of the wrong meeting, but I know there was a discussion about data validation.

Almost. Maybe it was a grantee orientation.

Jeff Hughes 38:47

Joyce, it was on our WIPS training that.

Barcley, Joyce M - ETA CTR 38:52

OK.

Jeff Hughes 38:52

Ali talked about 'cause they're gonna merge it with ETA. I mean, not ETA. Sorry, with that TEGL that the others use.

Barcley, Joyce M - ETA CTR 39:00

Right. Thank you for the reminder where it was.

Yeah. So.

McNeace, Meche - ETA CTR 39:04

Yeah, it's in that TEGL.

So they're looking at, you know.

The impact on SCSEP and then how SCSEP does data validation and how SCSEP used to do data validation and how they will validate data going forward.

So that guidance is coming.

Barcley, Joyce M - ETA CTR 39:23

Cool. Thank you.

OK.

Oh, GPMS Trivia is up on the screen, yeah.

Burnett, Lauren S - ETA CTR 39:31

OK, so everyone can see my screen OK.

Yes, Okie dokie.

So pretty simple for everyone. If you weren't able to join us.

Last vLive, GPMS trivia question will pop up on your screen and whoever wants to answer you can raise your hand. If you aren't available to raise your hand and unmute, then you can type it in the chat, and we'll just move along that way. So it's just less competition, not as you know, crazy as a jeopardy.

You know what we've done before, but just still engaging for everyone so let's get started.

What PRA doesn't need to be updated unless it is to correct a data entry error?

Anyone, anyone.

What PRA doesn't need to be updated unless it is to correct a data entry error and no one on our team, no hands from us.

Barcley, Joyce M - ETA CTR 40:46

Well, Carrie has her hand up.

So Carrie, let us know.

Carrie Hern 40:53

It is orientation.

Burnett, Lauren S - ETA CTR 40:56

You got it.

Carrie Hern 40:58

Do I get a point?

Burnett, Lauren S - ETA CTR 40:59

That was.

Yeah, virtual points, virtual points and virtual claps.

Carrie Hern 41:03

Yay, I do.

So many PRAs.

I know them like the back of my hand.

Burnett, Lauren S - ETA CTR 41:09

That's good to know.

Wilkins, Patricia A - ETA CTR 41:09

Yes.

Burnett, Lauren S - ETA CTR 41:11

That is good to know.

Alright, our next one.

Required fields are denoted by what symbol in front of them.

Required fields.

What symbol do we see with the required field?

Barcley, Joyce M - ETA CTR 41:28

And Drew, feel free to unmute yourself.

Burnett, Lauren S - ETA CTR 41:29

Yeah.

Drew T. Mostad 41:33

Can you hear me?

Barcley, Joyce M - ETA CTR 41:36

Yes.

Burnett, Lauren S - ETA CTR 41:36

Yes.

Drew T. Mostad 41:37

Is it an asterisk?

Burnett, Lauren S - ETA CTR 41:41

You got it.

I know the word is really weird to get out, but you got it.

Drew T. Mostad 41:46

Sure is.

Barcley, Joyce M - ETA CTR 41:48

And Lewis also puts an asterisk in the chat.

So good for you.

Burnett, Lauren S - ETA CTR 41:53

Alright, it's a good starter.

These are good starters.

Case creation begins with what activity?

What activity?

These are the easy ones.

Barcley, Joyce M - ETA CTR 42:14

Go ahead, Natisha.
Feel free to unmute yourself, Natisha.
Let us know your answer.

Natisha Wise 42:26

Oh good.
Good afternoon.
I was trying to unmute myself.
Good afternoon, everybody.

Burnett, Lauren S - ETA CTR 42:29

Good afternoon.

Barcley, Joyce M - ETA CTR 42:30

Hi.

Natisha Wise 42:30

It starts with entering in the participant or the consumer Social Security number.

Burnett, Lauren S - ETA CTR 42:39

You got it.

Barcley, Joyce M - ETA CTR 42:40

Yeah.

Natisha Wise 42:40

Yay, thank you.

Burnett, Lauren S - ETA CTR 42:43

You're welcome.
Alright, we're on a roll.

Barcley, Joyce M - ETA CTR 42:48

Lowering hands.
Just a second.

Burnett, Lauren S - ETA CTR 42:51

OK.

What user role is responsible for approving participant eligibility?
What user role is responsible for approving participant eligibility?
Let's see.

Barcley, Joyce M - ETA CTR 43:10

That she keeps trying to raise her hand.

Burnett, Lauren S - ETA CTR 43:14

No Michi. No.

Barcley, Joyce M - ETA CTR 43:17

Like you tell your dogs, down, down.

Burnett, Lauren S - ETA CTR 43:26

What? What's happening?

This is easy.

Barcley, Joyce M - ETA CTR 43:35

Oh, we have Carrie with her hand up again, yeah.

Burnett, Lauren S - ETA CTR 43:39

Hey, Carrie.

Carrie Hern 43:41

Well, I don't.

Is that like GPMS?

Like what role you're assigned within.

Burnett, Lauren S - ETA CTR 43:48

Yeah.

Barcley, Joyce M - ETA CTR 43:49

Carrie, you were, unmute yourself again, Carrie.

Carrie Hern 43:54

I'm sorry, I said.

Barcley, Joyce M - ETA CTR 43:55

No, that was me.

Carrie Hern 43:56

So that's like that's role that's assigned within GPMS like your role within the database, correct?

Burnett, Lauren S - ETA CTR 44:03

Yes, correct.

Carrie Hern 44:04

I mean, I don't know case manager, coordinator.

I think it's different.

Like I don't know the case managers do it where we are.

Burnett, Lauren S - ETA CTR 44:12

You're close.

Carrie Hern 44:13

I mean, we're assigned.

I mean, we can approve it and then our director does it so.

I don't know.

It may be different for everybody.

Barcley, Joyce M - ETA CTR 44:23

Michi, she's looking to clarify.

Carrie Hern 44:25

Yeah.

McNeace, Meche - ETA CTR 44:26

Never mind, I'll just there's another.

There's other hands up. OK, I'll just be quiet.

Barcley, Joyce M - ETA CTR 44:30

Yeah. And before the hands were put up, we had Louis who put into the chat supervisor.

Carrie Hern 44:31

Yeah.

Burnett, Lauren S - ETA CTR 44:31

OK.

OK, anyone else have an answer as well, before we review? I see another hand up.

Barcley, Joyce M - ETA CTR 44:41

Joie.

Go ahead, Joie.

You had your hand up.

Maybe not.

Burnett, Lauren S - ETA CTR 44:54

OK.

Well, we can reveal, it is the case supervisor.

Joie Bentrez 44:57

Yes.

Barcley, Joyce M - ETA CTR 44:59

Yay.

Joie Bentrez 45:00

Oh, OK.

Burnett, Lauren S - ETA CTR 45:04

So maybe set up that way for you, Carrie, for the case manager to submit the eligibility and then someone higher, case supervisor and above would be able to approve the eligibility.

Is that how it's set up?

Carrie Hern 45:19

Right. OK.

Got it.

Yeah, we have a like a an SCSEP coordinator.

Burnett, Lauren S - ETA CTR 45:21

Yeah.

Carrie Hern 45:24

I guess so.

She does that.

Burnett, Lauren S - ETA CTR 45:27

Yeah. OK.

Carrie Hern 45:28

Yep, OK.

Good deal.

Burnett, Lauren S - ETA CTR 45:32

All right, let's go to the next one.

My grantee no longer uses a host agency listed in Gpms.

How do I delete the organization?

Anyone, anyone? How do I delete the organization?

McNeace, Meche - ETA CTR 45:53

Just delete them, just delete them.

Barcley, Joyce M - ETA CTR 45:55

Ashley's got her hand raised.

Go ahead, Ashley.

Bradley, Ashley@CDA 45:59

Hi there wouldn't we need to submit a ticket to the SCSEP help desk?

Burnett, Lauren S - ETA CTR 46:08

Sounds good.

Barcley, Joyce M - ETA CTR 46:12

Karen, also, there we go.

Burnett, Lauren S - ETA CTR 46:13

Users cannot delete an organization in Gpms, although an organization is no longer used by your grantee, it may be used by another grantee.

Karen Sowsy (ELD) 46:27

Mm hmm.

Barcley, Joyce M - ETA CTR 46:29

Yay.

Let's see what we have.

Burnett, Lauren S - ETA CTR 46:33

OK.

Barcley, Joyce M - ETA CTR 46:36

OK. We have Enoch is asking a question to interrupt your trivia.

Can we do that?

Burnett, Lauren S - ETA CTR 46:42

Mm hmm.

Barcley, Joyce M - ETA CTR 46:42

Are we interrupting trivia, Michi?

Or are we just going straight through and then coming back to questions?

McNeace, Meche - ETA CTR 46:47

We can go ahead and answer it.

Barcley, Joyce M - ETA CTR 46:50

OK.

So he's asking regarding WIPS and its capability to populate wage detail Q2, Q4 and median income, is there any other detail you can anticipate this integration will be able to provide?

Also, what will happen to the information that would have been manually captured?

McNeace, Meche - ETA CTR 47:13

That's a good question.

I don't have a good answer right now.

Wilkins, Patricia A - ETA CTR 47:19

Yeah.

McNeace, Meche - ETA CTR 47:22

But let me seek an answer out for you and see if we can get one before our session ends today, OK.

Barcley, Joyce M - ETA CTR 47:32

Sounds good.

Burnett, Lauren S - ETA CTR 47:35

Okie Dokie, next question, what user role can move and transfer cases?
Move and transfer.

Barcley, Joyce M - ETA CTR 47:55

Not yet.

We have Karen with her hand up.

Burnett, Lauren S - ETA CTR 48:02

Karen.

Karen Sowsy (ELD) 48:02

Yeah, the administrator.

Burnett, Lauren S - ETA CTR 48:07

You got it.

She said that so smooth.

Barcley, Joyce M - ETA CTR 48:09

Hey.

Burnett, Lauren S - ETA CTR 48:10

Of course it's the administrator.

Alright, once an organization is created, what information cannot be updated by a grantee user role?

Think of organization.

What cannot be updated?

What information cannot be updated?

Any guesses?

Barcley, Joyce M - ETA CTR 48:47

We got Ashley with her hand up again.

Bradley, Ashley@CDA 48:51

Hi, wouldn't that be like the organization's address? Like we would have to send submit a ticket to that. We're not able, the grantee's not able to do it without assistance.

Burnett, Lauren S - ETA CTR 49:03

I love that for you.

Organization name, organization type the FEIN and address. And of course you added, must be updated through Zendesk.

Bradley, Ashley@CDA 49:06

Thank you.

Burnett, Lauren S - ETA CTR 49:13

So that was great. Thank you.

Barcley, Joyce M - ETA CTR 49:16

What?

McNeace, Meche - ETA CTR 49:17

Can I jump in here before you go to the next one?

Burnett, Lauren S - ETA CTR 49:20

Mm hmm.

McNeace, Meche - ETA CTR 49:21

Thank you.

Enoch, we got an answer for you, but I'm gonna go ahead and pass the mic over to Ali. She's gonna hop on and try to answer that question for you.

Ali.

Slaughter, Alison S - ETA 49:34

Good afternoon, everyone.

It's great to see you all and I love the collaboration and all great questions today.

Wonderful question, Enoch.

A couple items for that.

So not all wages are captured in like UI databases, right?

So things like self-employment we don't expect would show up in our wage matching process. Things like federal employment is not gonna be in state UI databases that could be military as well.

So we call that sometimes our supplemental information that's being collected in GPMS and still gets transmitted. So, if you submit a follow up of an individual's wage and that wage isn't found in the UI wage database, it still counts as a successful employment for that measure.

So that's why we're always encouraging that you still complete those follow-ups. If you do submit one and there is a wage match found.

That wage match will override what you submit, but for anything that you submit that there's not a wage match for, that will still show up as successful.

The nice thing about WIPS is that you'll be able to see both numbers, so you'll see first what the information that you all were able to find and entered into GPMS and how many were found to be successful.

And then you'll get a second rate that will include the wage match.

So I think it will be.

I'm excited and I think hopefully you all will be able to see this as well. Like that jump from just being able to enter follow up into GPMS to what our wage matching databases can find, so you'll be able to see all of that.

Did that answer question?

And if there's anything else, feel free to pop in the chat or unmute yourself.

Kakuuku, Enock (DEED) 51:14

Yes, thank you.

Thank you so much, that really is a good answer.

Thank you.

Slaughter, Alison S - ETA 51:18

Awesome. Good to see you all.

Barcley, Joyce M - ETA CTR 51:21

Thanks Ali.

Burnett, Lauren S - ETA CTR 51:22

Thanks Ali.

McNeace, Meche - ETA CTR 51:26

Thank you, Ali. All right.

Burnett, Lauren S - ETA CTR 51:30

What report would you use to generate information on participant required actions?
What report.

Barcley, Joyce M - ETA CTR 51:42

We just talked about this a little while ago.

Burnett, Lauren S - ETA CTR 51:44

We sure did, Joyce.

Wilkins, Patricia A - ETA CTR 51:47

It's.

Barcley, Joyce M - ETA CTR 51:50

So we have Joie with her hand raised.

Burnett, Lauren S - ETA CTR 51:54

Hey, Joie.

Joie Bentrez 51:56

Is it the PRA report?

Burnett, Lauren S - ETA CTR 52:00

Sure is.

Barcley, Joyce M - ETA CTR 52:02

Yay.

Joie Bentrez 52:02

Oh.

Burnett, Lauren S - ETA CTR 52:07

That was simple enough.

All right, what report can be used to determine if employment outcomes are successful?

I believe we were talking about something regarding this as well.

McNeace, Meche - ETA CTR 52:26

I'm looking.

Burnett, Lauren S - ETA CTR 52:33

Come on guys.

We were just talking about this.

McNeace, Meche - ETA CTR 52:42

You have a hand up.

Barcley, Joyce M - ETA CTR 52:42

Ashley has her hand up.

Burnett, Lauren S - ETA CTR 52:46

Hey, Ashley.

Bradley, Ashley@CDA 52:48

Hi there I have two guesses, I'm going to go with my first one. Would this be like if we're looking at the equitable report?

The Equitable Distribution Reports.

Burnett, Lauren S - ETA CTR 53:00

Not precisely.

Bradley, Ashley@CDA 53:02

Yeah. OK.

Burnett, Lauren S - ETA CTR 53:03

Good guess.

Barcley, Joyce M - ETA CTR 53:04

What's your second guess?

Bradley, Ashley@CDA 53:07

I was going to say, like, the quarter narrative reports that way.

Like you, you kind of get everything in there.

Burnett, Lauren S - ETA CTR 53:17

Your guess is not what we're looking for, but these are good guesses.

Bradley, Ashley@CDA 53:18

OK.

Thank you.

Thank you.

Barcley, Joyce M - ETA CTR 53:22

Well, Carrie had her hand up next.

Carrie, there you go.

Carrie Hern 53:29

Is it gonna be the Most in Need or Waiver of Durational Limit report.

Wilkins, Patricia A - ETA CTR 53:36

Oh, so close.

Carrie Hern 53:37

Closer, yeah.

Burnett, Lauren S - ETA CTR 53:39

Everyone, everyone is right there.

McNeace, Meche - ETA CTR 53:40

So remember the question is what report can be used to determine if Employment Outcomes are successful.

Carrie Hern 53:51

Follow Up reports.

Barcley, Joyce M - ETA CTR 53:55

Woo Hoo!

Carrie Hern 53:56

Yeah.

There we go.

Burnett, Lauren S - ETA CTR 54:00

It was right there.

I guess Michi needed to read the question instead.

Carrie Hern 54:04

There we go.

And I had to re listen to it, re read to me to make the light bulb go off.

Burnett, Lauren S - ETA CTR 54:15

No.

Alright, but those other answers were good answers as well.

OK.

Why are PRAs important?

Can anyone tell me?

What's so important about PRAs?

Barcley, Joyce M - ETA CTR 54:41

Go ahead, Carrie.

Carrie Hern 54:46

Ah, very much know this one.

It helps you.

Burnett, Lauren S - ETA CTR 54:48

Yeah.

Carrie Hern 54:49

It helps you to know when well for one, it micromanages your task list.

And it will tell you when you know someone is due for something.

McNeace, Meche - ETA CTR 55:01

So what are those somethings?

What are those somethings?

Carrie Hern 55:05

IEPs, recertifications, physical waivers. Updating your waiver factors.

All the above.

Am I kinda right?

Barcley, Joyce M - ETA CTR 55:18

Yeah.

McNeace, Meche - ETA CTR 55:19

I did, yes.

Burnett, Lauren S - ETA CTR 55:20

Yeah, kinda.

Carrie Hern 55:22

OK.

McNeace, Meche - ETA CTR 55:26

There you go.

Burnett, Lauren S - ETA CTR 55:26

They contain 4 critical services that a participant must receive at the time of enrollment and during their tenure in the program. PRAs include orientation,

assessment/reassessment and IEP, offer of physical and safety consultation.

These are all critical services the participant must receive at the time of enrollment.

And periodically during their tenure.

Carrie Hern 55:56

Yay.

Burnett, Lauren S - ETA CTR 55:56

Any questions anyone?

Okie dokie.

What 2 reports must grantee administrators upload into WIPS? I think Ali might like this one.

McNeace, Meche - ETA CTR 56:16

You can't answer it.

Burnett, Lauren S - ETA CTR 56:16

What two?

What two reports guys?

Everyone was so focused on WIPS last week.

That's why they couldn't answer.

So what's going on?

Tell me what two reports.

Wilkins, Patricia A - ETA CTR 56:30

Yeah.

Barcley, Joyce M - ETA CTR 56:30

Let's see in chat, we have Victoria saying QNR and QPR.

Burnett, Lauren S - ETA CTR 56:35

Thank you.

Barcley, Joyce M - ETA CTR 56:37

Oh yeah, so did Enoch.

Burnett, Lauren S - ETA CTR 56:38

Thank you.

McNeace, Meche - ETA CTR 56:38

Enoch said it too.

Barcley, Joyce M - ETA CTR 56:38

Yep, he did it first.

Burnett, Lauren S - ETA CTR 56:42

Thank you guys.

Congress passed this act in 1965 in response to concern by policymakers about a lack

of community social services for older persons.

What act is this?

McNeace, Meche - ETA CTR 57:03

Sister act.

Barcley, Joyce M - ETA CTR 57:05

Ha!

Burnett, Lauren S - ETA CTR 57:06

No!

Wilkins, Patricia A - ETA CTR 57:07

One or two. Oh, OK.

Barcley, Joyce M - ETA CTR 57:07

And we have Cindy.

Cindy, saying the Older Americans act.

McNeace, Meche - ETA CTR 57:07

1 and 2.

Burnett, Lauren S - ETA CTR 57:12

Thank you, Cindy.

I don't believe Whoopi was a part of this act.

Barcley, Joyce M - ETA CTR 57:19

But it would have made it a heck of a lot more fun.

Burnett, Lauren S - ETA CTR 57:19

But thanks Michi.

When is eligibility determined?

You know this?

Some new faces, some new hands.

Barcley, Joyce M - ETA CTR 57:43

Let's see.

Burnett, Lauren S - ETA CTR 57:45

Oh, Ashley, don't put it.

Don't put it down.

Barcley, Joyce M - ETA CTR 57:49

I was wondering what happened. I went to see who had their hand up.

Burnett, Lauren S - ETA CTR 57:49

Come on, Ashley, because I said new.

I said new faces. And she's the regular guest at this point.

Barcley, Joyce M - ETA CTR 57:55

Ah.

Well, Cindy is saying before program participation and Jeff is saying at enrollment and recert.

Burnett, Lauren S - ETA CTR 58:07

Let's see.

It's determined at the time of application. Every one's right around me, right around it.

Barcley, Joyce M - ETA CTR 58:10

Yeah, yeah.

Yeah.

McNeace, Meche - ETA CTR 58:17

Alright, yep.

Burnett, Lauren S - ETA CTR 58:21

How long is the individual duration of limit?

How long?

Barcley, Joyce M - ETA CTR 58:32

A long, long time.

So we have two hands raised.

Natisha, you go first.

Burnett, Lauren S - ETA CTR 58:37

Yeah.

Natisha Wise 58:41

48 months, equivalent to four years.

Burnett, Lauren S - ETA CTR 58:46

Thank you.

McNeace, Meche - ETA CTR 58:46

Hello.

Barcley, Joyce M - ETA CTR 58:48

Right off the bat.

Natisha Wise 58:48

You're welcome.

McNeace, Meche - ETA CTR 58:50

Enoch is correct too.

Burnett, Lauren S - ETA CTR 58:54

Everyone's on a roll today.

OK, how many performance measures does SCSEP have and what are they?

Yeah.

Wilkins, Patricia A - ETA CTR 59:05

No.

Burnett, Lauren S - ETA CTR 59:07

Hmm.

Wilkins, Patricia A - ETA CTR 59:09

Who's up for this challenge? Yeah.

Burnett, Lauren S - ETA CTR 59:09

It's getting juicy.

Barcley, Joyce M - ETA CTR 59:10

I know who's up for this one.

Burnett, Lauren S - ETA CTR 59:14

Get juicy.

How many performance measures does SCSEP have and what are they? We can have somebody say how many, we can have someone say what they are.

Barcley, Joyce M - ETA CTR 59:31

Little bit of both.

Burnett, Lauren S - ETA CTR 59:33

Little bit of both.

Barcley, Joyce M - ETA CTR 59:35

Go ahead, Heather.

Wilkins, Patricia A - ETA CTR 59:36

Hey Heather.

Heather Schaefer 59:42

I'll chime in, although I can't probably recite all of them.

Are there 6th and?

Burnett, Lauren S - ETA CTR 59:49

You're close.

Heather Schaefer 59:50

One of them will be service to most in need.

There's a service level one, so the number of enrollments.

And I'll let someone in. Someone else fill in some of the rest of them.

Burnett, Lauren S - ETA CTR 1:00:11

What you got?

That's two so far, who can help Heather out.

No Michi.

McNeace, Meche - ETA CTR 1:00:21

Uh oh.

Barcley, Joyce M - ETA CTR 1:00:23

Down, down, girl.

Burnett, Lauren S - ETA CTR 1:00:28

That's what Kai gets it from.

McNeace, Meche - ETA CTR 1:00:30

I wanna play too.

Burnett, Lauren S - ETA CTR 1:00:35

And anyone in the chat.

Barcley, Joyce M - ETA CTR 1:00:38

Nobody's chatting. Oops, we have.

Go ahead, Carrie.

Carrie Hern 1:00:45

Rate of employment.

Is employment rate one of them?

Burnett, Lauren S - ETA CTR 1:00:49

Yes, we have 3 so far.

Barcley, Joyce M - ETA CTR 1:00:52

Cindy in the chat saying Q2 and Q4 employment and median earnings.

Burnett, Lauren S - ETA CTR 1:00:58

OK.

We have 6 so far.

I think we're missing.

I think we have 1,2,3,4,5.

We're missing 2.

Barcley, Joyce M - ETA CTR 1:01:15

I don't remember what we've said.

What? What were the answers you remember?

I know the employment ones. OK we have.

Burnett, Lauren S - ETA CTR 1:01:20

Service level was said.

Most in need was said, employment rate, second quarter after exit and fourth quarter after exit, median earnings.

So we're missing 2.

Barcley, Joyce M - ETA CTR 1:01:32

Well, we have a.

McNeace, Meche - ETA CTR 1:01:33

So what did you have?

There's two, service level, community service hours, Q2 Q4 that's four.

Burnett, Lauren S - ETA CTR 1:01:39

Michi, you said.

Barcley, Joyce M - ETA CTR 1:01:39

Wait a minute.

Wait, wait, wait, wait, wait.

They didn't give all those answers.

McNeace, Meche - ETA CTR 1:01:43

And look in the chat.

Wilkins, Patricia A - ETA CTR 1:01:44

During the chat, yeah, they're in the chat.

Burnett, Lauren S - ETA CTR 1:01:44

Didn't.

McNeace, Meche - ETA CTR 1:01:45

Look in the chat.

Barcley, Joyce M - ETA CTR 1:01:46

Well, that's I was just starting to read.

McNeace, Meche - ETA CTR 1:01:49

Just because you're slow, don't be cutting me off.

Giving Cindy her flowers.

Burnett, Lauren S - ETA CTR 1:01:54

About to mute Michi.

McNeace, Meche - ETA CTR 1:01:55

She's got the answers there.

Barcley, Joyce M - ETA CTR 1:01:57

And Carrie had her hand raised, so you know.

McNeace, Meche - ETA CTR 1:02:02

There we go.

Barcley, Joyce M - ETA CTR 1:02:02

But good, good, good for all these answers.

Go ahead, Carrie.

Finish it up.

Bring it in.

Carrie Hern 1:02:07

Well, you have your entered employment rate, which is participants who gain employment after exit.

Then you have your employment retention rate, how many kept employment
Also.

Barcley, Joyce M - ETA CTR 1:02:22

Well, they kind of changed.

Burnett, Lauren S - ETA CTR 1:02:22

So we have.

Carrie Hern 1:02:22

Correct.

McNeace, Meche - ETA CTR 1:02:22

Mm hmm.

Barcley, Joyce M - ETA CTR 1:02:23

They kind of changed the names, but you got the right idea.

Carrie Hern 1:02:25

Right, right.

Yeah, whatever they want to call them, but yeah.

Burnett, Lauren S - ETA CTR 1:02:27

Yes.

McNeace, Meche - ETA CTR 1:02:29

So the answer actually is there are 7 performance measures, not 6.

Burnett, Lauren S - ETA CTR 1:02:30

So we'll give.

McNeace, Meche - ETA CTR 1:02:37

And so there's service level, community service hours, most in need, customer satisfaction it is.

It is the and then we have the employment rate, quarter two, quarter four and then median earnings. I didn't think we heard median earnings anywhere, did we, we did.

Burnett, Lauren S - ETA CTR 1:02:53

We did.

Barcley, Joyce M - ETA CTR 1:02:53

Yeah, we did.

McNeace, Meche - ETA CTR 1:02:55

So we didn't hear.

Barcley, Joyce M - ETA CTR 1:02:55

We didn't hear customer satisfaction.

McNeace, Meche - ETA CTR 1:02:57

Customer SAT so 7.

Burnett, Lauren S - ETA CTR 1:02:58

Yeah, we're missing that and community service.

Wilkins, Patricia A - ETA CTR 1:02:59

Thank you.

McNeace, Meche - ETA CTR 1:03:01

7 performance measures.

Barcley, Joyce M - ETA CTR 1:03:01

Hmm.

But good job.

McNeace, Meche - ETA CTR 1:03:03

Cindy has her community service and service level in the chat.

Barcley, Joyce M - ETA CTR 1:03:08

Good job.

Burnett, Lauren S - ETA CTR 1:03:10

Great job everyone.

Teamwork makes the dream work.

When must termination letter dates be entered?

When must termination letter dates be entered?

No one.

Barcley, Joyce M - ETA CTR 1:03:39

Oh no, we have Cindy and Chad saying DL.

We have Enoch saying 30 days prior to durational limit date.

Burnett, Lauren S - ETA CTR 1:03:49

These are good answers, let's see.

30 days before participant leaves for an involuntary exit, DL. Enoch was right.

So we have DL, for cause.

Barcley, Joyce M - ETA CTR 1:04:05

So we had both Cindy and oh Cindy also had DL. That's good.

Burnett, Lauren S - ETA CTR 1:04:10

Oh great.

Why are entering approved breaks in service important?

Why are approved breaks.

Barcley, Joyce M - ETA CTR 1:04:24

Go ahead, Heather. Unmute yourself.

Burnett, Lauren S - ETA CTR 1:04:24

Important.

Heather Schaefer 1:04:27

Because it will stop the clock on their 48-month duration limit.

Burnett, Lauren S - ETA CTR 1:04:32

Woo Hoo.

You got it.

Barcley, Joyce M - ETA CTR 1:04:34

Woo Hoo.

Burnett, Lauren S - ETA CTR 1:04:36

The break stops the durational limit clock and extends the participant's time in the program.

Barcley, Joyce M - ETA CTR 1:04:43

And Enoch and Cindy also had the same answer. In chat. Good jobs.

Burnett, Lauren S - ETA CTR 1:04:49

Everyone is doing great.

Barcley, Joyce M - ETA CTR 1:04:51

Yeah.

Burnett, Lauren S - ETA CTR 1:04:54

When is the transition plan date entered?

Let's see.

Did we finally stump our scholars?

Wilkins, Patricia A - ETA CTR 1:05:08

Wait.

Burnett, Lauren S - ETA CTR 1:05:10

Oh no.

Barcley, Joyce M - ETA CTR 1:05:10

Now we have Ashley with her hand up and we also have Cindy with an answer.

Wilkins, Patricia A - ETA CTR 1:05:11

That's a good question.

Burnett, Lauren S - ETA CTR 1:05:16

Hey Ash.

Barcley, Joyce M - ETA CTR 1:05:16

So go ahead. Yeah. She had her hand up first. Go ahead Ashley.

Burnett, Lauren S - ETA CTR 1:05:21

Hey, Ashley.

Bradley, Ashley@CDA 1:05:23

I was gonna go with Heather on this one. Actually, I thought it was like a year before their DL date.

Burnett, Lauren S - ETA CTR 1:05:30

You got it.

Barcley, Joyce M - ETA CTR 1:05:30

Yeah.

Burnett, Lauren S - ETA CTR 1:05:32

When the participant is within 12 months of their DL date.

Wilkins, Patricia A - ETA CTR 1:05:37

They should have added a separate part on this.

Does everybody know where you enter it?

Where you enter that date.

Barcley, Joyce M - ETA CTR 1:05:42

Oh.

Burnett, Lauren S - ETA CTR 1:05:44

Ohh.

Wilkins, Patricia A - ETA CTR 1:05:45

The transition plan date, yeah.

McNeace, Meche - ETA CTR 1:05:45

That's a good one, Pat.

Barcley, Joyce M - ETA CTR 1:05:47

Save it for next time we'll add it to next time.

Burnett, Lauren S - ETA CTR 1:05:47

That is.

Barcley, Joyce M - ETA CTR 1:05:50

Give people a heads up on the answer.

Burnett, Lauren S - ETA CTR 1:05:53

Yeah. Write that down, Pat.

Barcley, Joyce M - ETA CTR 1:05:54

And Cindy has PRAs, Cindy answered the question, PRA.

Wilkins, Patricia A - ETA CTR 1:05:55

I know, right?

Thanks, Cindy.

Burnett, Lauren S - ETA CTR 1:06:03

Ready.

When can the right of return be exercised after exiting for employment?

Barcley, Joyce M - ETA CTR 1:06:16

We have Heather in the chat saying within 90 days.

And we have Jeff saying within 90 days.

Cindy's saying, oh, this is a tricky one, has two parts.

And then Heather says.

Or maybe it's 60.

Is it 90? Is it 60?

Burnett, Lauren S - ETA CTR 1:06:36

Let's see.

If a participant loses their job within 30 days, due to no fault of their own and within 90 days of exiting the program.

So they got the latter.

Barcley, Joyce M - ETA CTR 1:06:51

And Cindy?

Well, Cindy followed up saying not more than 30 days of employment in the first 90 days.

So that is correct, yeah.

Burnett, Lauren S - ETA CTR 1:06:59

That is, yay, I think Enoch. He had his hand raised. But then I think someone might have answered what he was about to say.

Barcley, Joyce M - ETA CTR 1:07:01

Woohoo.

Burnett, Lauren S - ETA CTR 1:07:11

Alright, we thought this was gonna be.

Barcley, Joyce M - ETA CTR 1:07:13

Wait a minute.

And we had Jennifer saying and isn't over income.

Barcley, Joyce M - ETA CTR 1:07:18

It's a good, good point. Good point.

Burnett, Lauren S - ETA CTR 1:07:21

Good point.

See, I said.

This was gonna be a conversation starter.

McNeace, Meche - ETA CTR 1:07:27

It is.

Burnett, Lauren S - ETA CTR 1:07:28

Anything else?

Barcley, Joyce M - ETA CTR 1:07:30

That's it.

Burnett, Lauren S - ETA CTR 1:07:31

Okey dokey.

Can SCSEP participants. Oh, did we have a hand raised prior to?

Barcley, Joyce M - ETA CTR 1:07:39

Well, the hand just came up.

Burnett, Lauren S - ETA CTR 1:07:39

This question.

Barcley, Joyce M - ETA CTR 1:07:41

So let's put Cindy on the spot to answer this question.

Cindy L. Lehmann 1:07:45

Ha ha ha ha.

Wilkins, Patricia A - ETA CTR 1:07:45

Yeah.

Burnett, Lauren S - ETA CTR 1:07:47

Can SCSEP participants be employed at the time of enrollment for anytime during their time in the program?

Cindy L. Lehmann 1:07:56

It's also a tricky one, so the obvious answer is no.

However.

They can have occasional inconsistent income from sources like babysitting.

But my hand was raised because I'm questioning Jennifer's comment if they're not over income.

Because if they're exercising right of return, we're not counting their income, right?

McNeace, Meche - ETA CTR 1:08:34

Correct.

Cindy L. Lehmann 1:08:36

OK. Just wanted to clarify. Thank you.

Barcley, Joyce M - ETA CTR 1:08:42

And let's see.

So we had.

I think we had the answer. And then Heather saying no, well yeah, we had a really good answer.

Burnett, Lauren S - ETA CTR 1:08:45

So we're good.

OK.

I was just making sure before I went on, she was right in both aspects, but I know if we still had anything trailing from our right of return question.

Barcley, Joyce M - ETA CTR 1:08:55

Yeah.

Burnett, Lauren S - ETA CTR 1:09:04

Okie dokie.

So we're good to go.

Name 4 priorities of service.

Name 4.

Any 4.

McNeace, Meche - ETA CTR 1:09:19

Any 4.

Burnett, Lauren S - ETA CTR 1:09:25

You guys know this like the back of your hand.

Barcley, Joyce M - ETA CTR 1:09:28

They do.

McNeace, Meche - ETA CTR 1:09:28

Let me see.

Barcley, Joyce M - ETA CTR 1:09:29

And Ashley has her hand up to prove it.

Burnett, Lauren S - ETA CTR 1:09:31

Honestly, the reigning MVP, Ashley.

Bradley, Ashley@CDA 1:09:35

Thank you.

So if this is for most in need, it would be like if they're.

No?

McNeace, Meche - ETA CTR 1:09:42

No, no priority of service, Ashley. Priority of service.

Bradley, Ashley@CDA 1:09:48

Oh, I was thinking most in need.

I'm agreeing with some of the answers there.

Barcley, Joyce M - ETA CTR 1:09:53

Well, we do have Heather in the chat saying vets and homeless.

Bradley, Ashley@CDA 1:09:57

Mm hmm.

Burnett, Lauren S - ETA CTR 1:09:59

Come on, Ashley.

You're right there.

You know some.

Bradley, Ashley@CDA 1:10:02

OK. Would that be like a like a low literacy skills?

Burnett, Lauren S - ETA CTR 1:10:06

Yeah, mm hmm.

Bradley, Ashley@CDA 1:10:08

And like, if they're according to like the if they're below the 125% poverty line.

No, I'm sorry Michi.

Yep, that's 1/2.

Burnett, Lauren S - ETA CTR 1:10:17

Not that one. But you got the low literacy.

McNeace, Meche - ETA CTR 1:10:20

You're close.

Burnett, Lauren S - ETA CTR 1:10:20

You got the low literacy

McNeace, Meche - ETA CTR 1:10:21

You're close.

Barcley, Joyce M - ETA CTR 1:10:24

Nitasha had her hand up next.

Next.

Natisha Wise 1:10:27

Age.

McNeace, Meche - ETA CTR 1:10:30

What age? We need a number.

Burnett, Lauren S - ETA CTR 1:10:30

What? What, what's the age?

Natisha Wise 1:10:32

Oh. Oh, I'm sorry 55 or older.

McNeace, Meche - ETA CTR 1:10:36

That's eligibility for the program. So, it's not.

Natisha Wise 1:10:38

Oh, eligibility

Oh, never mind.

Never mind.

Never mind. OK, got you. Got you. OK.

Burnett, Lauren S - ETA CTR 1:10:43

You're close.

Barcley, Joyce M - ETA CTR 1:10:44

Karen saying in the chat.

Disability and formerly incarcerated, and Cindy also said disabled, Heather is saying 75 older and frail, Karen says 75 and older.

Burnett, Lauren S - ETA CTR 1:10:49

Yeah.

Barcley, Joyce M - ETA CTR 1:11:00

A lot of good answers.

Burnett, Lauren S - ETA CTR 1:11:03

Are these priorities of service?

McNeace, Meche - ETA CTR 1:11:06

Priorities of service.

Or are they most in need?

Barcley, Joyce M - ETA CTR 1:11:10

Yes.

McNeace, Meche - ETA CTR 1:11:12

Or are.

Burnett, Lauren S - ETA CTR 1:11:13

Yeah, I feel like we're teetering on most in need because they sound so similar.

McNeace, Meche - ETA CTR 1:11:15

They are

Burnett, Lauren S - ETA CTR 1:11:18

But we did get some good ones. Let's list them out.

65 years or older.

Disability.

LEP or low literacy.

Reside in a rural area, veteran or spouse of have low employment prospects. Failed to find employment after using Title I, homeless or at risk of homelessness and formerly incarcerated.

Barcley, Joyce M - ETA CTR 1:11:48

So we had a bunch of those, yeah.

Burnett, Lauren S - ETA CTR 1:11:48

These are the priorities of service. Mm hmm.

Yep.

Barcley, Joyce M - ETA CTR 1:11:53

Great job.

Wow, that was. That was hard, yeah.

McNeace, Meche - ETA CTR 1:11:54

Good job everybody.

Wilkins, Patricia A - ETA CTR 1:11:56

That's a toughie.

Burnett, Lauren S - ETA CTR 1:11:57

Yep.

OK.

McNeace, Meche - ETA CTR 1:12:01

Hold on. Karen wants to ask a question.

Karen Sowsy (ELD) 1:12:04

Yeah. Hi.

Burnett, Lauren S - ETA CTR 1:12:04

Sure.

Karen Sowsy (ELD) 1:12:06

Thank you.

My question is, you know, we always have an either-or situation. If somebody has limited English automatically, it's assumed that they have low literacy, however, they do not have low literacy, OK?

So my question is then, what do you know, why is it that we can't say that they have limited English and low literacy?

See, because we do get people in that have never had schooling and they do not speak English.

Why can't we take both?

McNeace, Meche - ETA CTR 1:12:48

I know.

I know, I know.

There's an explanation for it, but if I just, I gotta go back and reread it again because I don't wanna misspeak here.

But there is an explanation because this question has come up several times back in the past when you know there was that distinction so.

Karen Sowsy (ELD) 1:13:06

I'm sure, yeah.

McNeace, Meche - ETA CTR 1:13:10

Karen.

Let me go find that.

And then I'll send, I'll e-mail it to you, OK. And then then we'll give the answer.

Karen Sowsy (ELD) 1:13:16

Thank you.

McNeace, Meche - ETA CTR 1:13:21

In the next vLive as well too.

So that everybody that comes will know.

Karen Sowsy (ELD) 1:13:25

Thank you.

McNeace, Meche - ETA CTR 1:13:27

No, you're very welcome.

Burnett, Lauren S - ETA CTR 1:13:29

Thanks, Michi.

McNeace, Meche - ETA CTR 1:13:31

Oh, you're welcome.

Burnett, Lauren S - ETA CTR 1:13:32

OK.

How often must reassessments be completed?

McNeace, Meche - ETA CTR 1:13:40

Every day.

Burnett, Lauren S - ETA CTR 1:13:43

No Michi.

Barcley, Joyce M - ETA CTR 1:13:45

And Ashley, it's with her hand up again. Yay.

Bradley, Ashley@CDA 1:13:50

I'm sorry, I'm trying not to put my hand up every time.

McNeace, Meche - ETA CTR 1:13:55

We want it.

Bradley, Ashley@CDA 1:13:55

But this would be.

Barcley, Joyce M - ETA CTR 1:13:55

Good job.

Burnett, Lauren S - ETA CTR 1:13:55

This is good. We love it.

Bradley, Ashley@CDA 1:13:57

Thank you. But these would be, yes.

Barcley, Joyce M - ETA CTR 1:13:57

Yeah.

Bradley, Ashley@CDA 1:14:00

So agreeing with Carrie there, it's twice a year.

It's every six months.

Burnett, Lauren S - ETA CTR 1:14:06

You got it, twice in a 12-month period.

Barcley, Joyce M - ETA CTR 1:14:07

So Carrie has every six months.

Enoch says at recertification while determining income, one can be considered future income is oh.

That's a question, I think.

OK.

So let's go with the question answers to this question.

So every six months, six months or if something changes.

And Cindy's responding to Enoch's statement about being a look back.

And you got it.

You put the answer up OK, twice in a 12 month period. So, Enoch had said at recertification while determining income can one consider future income if known? For instance, given an SSA form that has a future increase within the next year of certification?

And then Cindy said, no, it is an income look back not a projection.

McNeace, Meche - ETA CTR 1:15:05

And Cindy is absolutely right.

Barcley, Joyce M - ETA CTR 1:15:11

Yay.

Burnett, Lauren S - ETA CTR 1:15:13

Yay.

Now we have our last one, everyone.

Barcley, Joyce M - ETA CTR 1:15:20

Oh, we're gonna cry.

Burnett, Lauren S - ETA CTR 1:15:22

Last but certainly not least, in addition to their CSA, can participants engage in other trainings and what type of training can that be?

What other training?

Barcley, Joyce M - ETA CTR 1:15:40

OK, Carrie.

Carrie Hern 1:15:46

OK.

So yes, they can if they mean like can they take a class?

Can they take some kind of learning module, maybe at their host agency or otherwise?

Is that what that's referring to?

Or like training in another funded program.

McNeace, Meche - ETA CTR 1:16:04

Others out. Any training outside of their community service assignment training.

Carrie Hern 1:16:08

Yes, yes.

McNeace, Meche - ETA CTR 1:16:09

Yeah. So, what kind of training would that be?

Carrie Hern 1:16:13

Well, for instance, I have a participant at a Literacy Council and she's taking like all of the training modules to be able to tutor students.

So she's getting certified in those.

Or like a GED or computer classes.

I mean anything like that they can do.

Burnett, Lauren S - ETA CTR 1:16:33

Thank you.

Thank you. Thank you.

Anything in the chat?

Barcley, Joyce M - ETA CTR 1:16:37

Not that I see.

Oh, wait a minute.

I spoke too soon.

Oh, no, we're getting some graphics.

Burnett, Lauren S - ETA CTR 1:16:45

OK.

Barcley, Joyce M - ETA CTR 1:16:45

Oh. Cindy says the queen is here.

McNeace, Meche - ETA CTR 1:16:46

The queen is here.

Burnett, Lauren S - ETA CTR 1:16:54

Hi.

Barcley, Joyce M - ETA CTR 1:16:55

This was great.

Burnett, Lauren S - ETA CTR 1:16:56

Another wonderful session.

Thank you all for playing with us.

It was great participation.

Everyone knew all of the questions.

That's what it seemed like, because the chat was flooded.

So thank you all.

Thank you. Thank you. Thank you.

McNeace, Meche - ETA CTR 1:17:15

This was fun. I like this even though you wouldn't let me answer any questions, I really like this one.

Barcley, Joyce M - ETA CTR 1:17:17

Yeah.

Burnett, Lauren S - ETA CTR 1:17:24

I'm sorry, did the professors get to answer questions when?

McNeace, Meche - ETA CTR 1:17:24

Look.

Burnett, Lauren S - ETA CTR 1:17:30

They're proctoring an exam.

No.

Barcley, Joyce M - ETA CTR 1:17:35

Ashley saying it was fun. Thank you. And we thank you for all your wonderful answers.

Burnett, Lauren S - ETA CTR 1:17:39

Ashley.

The MVP.

Barcley, Joyce M - ETA CTR 1:17:41

Yeah, I know. We're gonna.

McNeace, Meche - ETA CTR 1:17:42

MVP, MVP.

Barcley, Joyce M - ETA CTR 1:17:42

We have to get trophies.

We have to get trophies.

Send them virtually.

Burnett, Lauren S - ETA CTR 1:17:47

Queen Ash.

Queen Ashley and Cindy.

McNeace, Meche - ETA CTR 1:17:49

I think.

They all are.

Barcley, Joyce M - ETA CTR 1:17:54

Carrie says they're super fun. Good.

Burnett, Lauren S - ETA CTR 1:17:55

Everyone's good, right?

McNeace, Meche - ETA CTR 1:17:58

So everybody, we have been kind of thinking about it.

So you know when we do our GPMS virtual office hours, we also get questions that are just SCSEP program related questions.

So technical assistance, so we do want to encourage you all to come and it doesn't have to always be specifically for GPMS, but if you have SCSEP program questions and you need some answers and to come to the virtual office hours 'cause, we're opening it up not, you know, beyond just GPMS, but SCSEP as well. So, thank you. And the reason why we said, oh, we should do this is because you guys do come and you do have those questions.

So just wanted you to know that they are most definitely welcome during office hours, so maybe we'll just call it SCSEP office hours or some virtual office hours.

Wilkins, Patricia A - ETA CTR 1:18:45

Good idea.

McNeace, Meche - ETA CTR 1:18:47

OK.

Barcley, Joyce M - ETA CTR 1:18:49

Sherri has her hand up.

McNeace, Meche - ETA CTR 1:18:49

So.

Hey, Sherri.

Caldwell, Sherri 1:18:53

Hey I have a question I keep getting return surveys back and I'm still noticing that the apartment.

McNeace, Meche - ETA CTR 1:19:06

Number is missing.

Caldwell, Sherri 1:19:06

Information is not included.

'Cause I was like, I've forgotten somebody's back three times and I know I put the new apartment complex.

McNeace, Meche - ETA CTR 1:19:16

OK. Yeah.

Yeah.

Caldwell, Sherri 1:19:21

So I mean apartment number on there.

So I was just like, I think I better ask this question before the last wave.

McNeace, Meche - ETA CTR 1:19:29

No, no worries.

So just add that to the template and send that back to us if you will.

Caldwell, Sherri 1:19:34

Mm hmm.

McNeace, Meche - ETA CTR 1:19:36

But here's the thing.

Caldwell, Sherri 1:19:36

OK.

McNeace, Meche - ETA CTR 1:19:38

If it's OK, I'm gonna ask you to do this too, because apparently the apartment number issue has been going on since the beginning. So, in order for the participant to get the survey, if there's not a lot of them, if you can, can you re-mail it and put the apartment numbers and mail the re-mail the survey out?

Caldwell, Sherri 1:19:58

Oh, sure.

McNeace, Meche - ETA CTR 1:19:59

To them, but still. OK, that'll be awesome.

Caldwell, Sherri 1:20:00

Oh, sure, that. Yeah.

McNeace, Meche - ETA CTR 1:20:03

So that we know there, you know it's gonna get there, but also fill out that bad address template and note that the apartment number was not included.

You know and then put that in the template as well, and we'll send that over too and let him know that the apartment issues continues to be an issue.

Caldwell, Sherri 1:20:24

OK.

Now I have about 40 of them and some of them I've been writing the apartment numbers on here, but I've also had some to still return and so what do you want me to do with that?

McNeace, Meche - ETA CTR 1:20:39

Even with the apartment number on there.

Caldwell, Sherri 1:20:41

Yeah, well, yeah, no, I'm sorry.

McNeace, Meche - ETA CTR 1:20:43

So.

Caldwell, Sherri 1:20:43

Didn't have the apartment number, but I know I put the apartment number over there.

McNeace, Meche - ETA CTR 1:20:47

You sent it in the bad address template.

Caldwell, Sherri 1:20:49

I did.

McNeace, Meche - ETA CTR 1:20:51

Yeah. So that's what I'm thinking.

That OK, there's still maybe a glitch in the GPMS.

The glitch on the mail house side that they had to figure out something. So, I'm just saying that, you know, 'cause the next round is the final wave three round, right.

Send in the bad template address with the apartment number on there and note that the apartment number was missing on the survey.

Caldwell, Sherri 1:21:14

Mm hmm.

OK.

McNeace, Meche - ETA CTR 1:21:18

And it is in the system, of course 'cause. That's how you know, right?

Caldwell, Sherri 1:21:22

Yes. Uh huh.

McNeace, Meche - ETA CTR 1:21:23

So send that template back to us and then you know, like I said, if you can, if you can just re e-mail that survey out with the correct apartment or the apartment number on that so that we kind of do it. What I'm trying to say is if you can mail it out, we'll send the correction to the Mail house and then they'll re mail it out during wave 3. And that we're just trying to make sure that your return rate is high. So, if the participant gets 2 surveys, at least if they fill out one and send that in, that'll be great.

Caldwell, Sherri 1:21:56

OK.

McNeace, Meche - ETA CTR 1:21:57

I'm just trying to, you know.

Caldwell, Sherri 1:21:59

Yeah, I'm just trying to figure out with these, yeah.

McNeace, Meche - ETA CTR 1:22:01

Get them on both sides.

You mail it and then they mail it.

Caldwell, Sherri 1:22:04

OK, I'll figure it out.

McNeace, Meche - ETA CTR 1:22:05

At least the participant gets it.

But if there's a lot of those and it's too much, it's gonna be a big burden to mail that out, just make sure you just send the template in and just make note of it.

Caldwell, Sherri 1:22:15

I'll send a template.

I'll send the ones that if they send out two or three times, I'll just send it directly.

McNeace, Meche - ETA CTR 1:22:23

OK.

I appreciate it. Thank you.

Caldwell, Sherri 1:22:24

Nope. All right. Thank you, ma'am.

Barcley, Joyce M - ETA CTR 1:22:29

Noted in the chat that there is a known issue. According to the helpdesk that GPMS may be pulling incomplete or original addresses if an address has been changed.

McNeace, Meche - ETA CTR 1:22:44

Would be, but I know we've had some issues about department number not being pulled when they pull the addresses for surveys.

OK.

Thank you.

Barcley, Joyce M - ETA CTR 1:22:57

Wow, 3:27. Wow. We haven't even had a low.

McNeace, Meche - ETA CTR 1:23:02

What?

Barcley, Joyce M - ETA CTR 1:23:04

That's terrific.

McNeace, Meche - ETA CTR 1:23:08

Oh, OK.

Well, I guess it's time for me to say.

What do I normally say?

Barcley, Joyce M - ETA CTR 1:23:19

What's the Mickey Mouse theme?

Now's the time to say goodbye.

McNeace, Meche - ETA CTR 1:23:24

That's right.

Barcley, Joyce M - ETA CTR 1:23:24

To all our company.

Wilkins, Patricia A - ETA CTR 1:23:28

Keep going.

McNeace, Meche - ETA CTR 1:23:29

OK.

Wilkins, Patricia A - ETA CTR 1:23:32

No, Micky.

McNeace, Meche - ETA CTR 1:23:32

No.

Barcley, Joyce M - ETA CTR 1:23:34

MICKEY, see you real soon. Why? Because we like you.

McNeace, Meche - ETA CTR 1:23:39

Why?

Barcley, Joyce M - ETA CTR 1:23:42

MOUSE.

McNeace, Meche - ETA CTR 1:23:45

GPMSS.

Alright, so with that being said, always remember what is that, to log into GPMS at least minimally once within a 30-day period and when you're searching for cases or participants always hit that what?

Burnett, Lauren S - ETA CTR 1:23:50

I am lost.

Barcley, Joyce M - ETA CTR 1:24:08

Reset.

McNeace, Meche - ETA CTR 1:24:10

Hit that reset button so you get the full caseload. Outside of that, if you have any questions in between time, you know, just send that in to see SCSEPtechnicalassistance@dol.gov. If it's a GPMS technical issue, then you would send in a Zendesk ticket.

So our next virtual office hours is when? Is that March something or other eight? 15, 12, look I came up with all kinds of dates.

Wilkins, Patricia A - ETA CTR 1:24:38

That's March already.

McNeace, Meche - ETA CTR 1:24:39

Right.

Mauro, Kevin M - ETA CTR 1:24:40

It should be the 12th.

Burnett, Lauren S - ETA CTR 1:24:40

12th.

Wilkins, Patricia A - ETA CTR 1:24:41

March 12th, yeah.

McNeace, Meche - ETA CTR 1:24:42

March 12th.

There we go.

So we will see you guys on March 12th. Like I said, if you have SCSEP questions, program questions and GPMS, bring them on.

We're gonna. We're here for you all.

So have a great rest of your day and also great rest of the week and we'll see you on the 12th. Thank you everybody.

Burnett, Lauren S - ETA CTR 1:25:05

OK.

Thank you. Bye.

Wilkins, Patricia A - ETA CTR 1:25:07

Bye everybody.

Mauro, Kevin M - ETA CTR stopped transcription