

Transcript for vLive, April 9, 2025

Burnett, Lauren S - ETA CTR 0:23

We kindly ask that you keep your microphones muted throughout today's meeting to ensure a seamless experience for everyone.

Should you have any questions, please don't hesitate to raise your hand or type your question in the chat. So, without further delay office hours are officially open. Back to you, Michi.

McNeace, Meche - ETA CTR 0:40

Thank you, Lauren. Appreciate it.

Welcome everybody.

Welcome to our April 9th virtual office hours for the month of April.

It's a beautiful spring day here in the East Coast in Maryland.

I hope you guys are having the same type of weather wherever you are logging in from so, happy spring.

Today we only have one little enhancement from the release notes that came up so Joyce, can you pop that up real quick?

It's a real quick and easy one.

So for those that may have gotten the release notes, those that are looking for the release notes, the only new enhancement that was reported that we can talk about is the help request module, which is now called the HRM.

It is available in the production site in GPMS, so it's available even though the release note says it's available for all users.

That's technically not true.

It is available, it is active, however, at this point in time the HRM should only be used by those grantees who have been identified as part of the pilot test group that were testing the HRM during the development phase.

So all other users outside of those pilot groups and they know who they are, should not be using the HRM or the help request module in GPMS for now. Further guidance will come out and a timeline as to when it will be available for all users to be using it.

So, but for now, if you're not part of the pilot group, please continue to submit your help desk tickets to Zendesk like you normally do during the Zendesk process.

So if you have any questions, you can put them in the chat.

You can ask that, but that is the only thing we have from a release notes perspective as of today. So, with that being said, we thought we'd open up and just see if you guys have anything that you wanted to talk to us about or you know if there's something that you

want us to address or go over with you all so that it's open to anybody, anybody have anything that they want to share, talk about?

Barcley, Joyce M - ETA CTR 3:14

Oops.

Let's see. We have a. Oh, no. Somebody in the waiting room.

Just let them in.

And I don't see any hands raised and I don't see anything in chat.

McNeace, Meche - ETA CTR 3:35

I'm sure you guys got something right. Something that you want to talk about.

Yes. No.

Maybe so.

Well.

Well, OK. So in order to help us get more engaged and you know and get our juices flowing right here.

What we do is we do have GPMS trivia that we do have prepared just in case for events like this where everybody wants to be just so quiet and shy.

So we're gonna get that started.

We're gonna get this virtual office started with GPMS trivia for the day.

So that will be, I'm going to bring Miss. Lauren and she is going to get us going with that GPMS trivia.

Good luck everybody.

Now I do hope you guys participate.

Answer those questions because I know you have all the answers.

Lauren, it's on. It's there.

It's all you.

Burnett, Lauren S - ETA CTR 4:49

Thank you.

Thank you.

Let's make sure I'm sharing the right one.

Can you guys see my screen?

McNeace, Meche - ETA CTR 5:05

Yes Lauren.

Barcley, Joyce M - ETA CTR 5:05

Yes, we can.

Burnett, Lauren S - ETA CTR 5:07

OK.

So, good afternoon again everyone. And as you all know or if you are new to GPMS trivia, we will have some questions for you.

And if you would like to answer, you can drop it in the chat, type it in the chat or you can raise your hand.

We would prefer if you would raise your hand so we can actually have you speak and engage with us, but if you're not able to, then again, like I said, you can put your answer in the chat.

So, let's get started.

McNeace, Meche - ETA CTR 5:42

Let's get started.

Burnett, Lauren S - ETA CTR 5:48

When does a record get locked and how do you unlock it?

Wilkins, Patricia A - ETA CTR 5:58

Cindy is ready. Go ahead, Cindy.

Cindy L. Lehmann 6:06

OK. Can you hear me?

Records lock after seven days after the participants Individual Durational Limit date and in order to unlock them you would have to reach out to your grantee provider and or Zendesk to request the record to be unlocked.

Burnett, Lauren S - ETA CTR 6:27

Look at you with the perfection in your answer.

Records are locked seven days after the durational limit date to unlock a record. The grantee administrator must submit a Zendesk ticket requesting the record be unlocked.

Thank you. Thank you. Thank you.

All right, let's go to the next one.

Can anyone submit a new user for GPMS?

Anyone, anyone.

McNeace, Meche - ETA CTR 7:04

Oh, let me put my hand down before Lauren smacks me. You're welcome.

Burnett, Lauren S - ETA CTR 7:07

Thanks, Michi.

Wilkins, Patricia A - ETA CTR 7:12

Kelly had her hand up, but now it's down.

Come back, Kelly.

There she is.

Go ahead and unmute yourself.

Kelly.

OK.

Johnson, Kelly, c 7:32

Sorry, I hadn't answered the question. So, I believe grantee administrators have to submit for a new user.

Burnett, Lauren S - ETA CTR 7:43

You got it.

They're the only one that can submit that request.

Thank you.

Let's go to the next question.

Where would you find the months remaining in program for a participant?

Where would we find this?

Wilkins, Patricia A - ETA CTR 8:15

Yay Erika.

Go ahead, Erika, and mute yourself.

Erika Payne 8:24

That'd be the summary.

Burnett, Lauren S - ETA CTR 8:28

That would be right on the case summary page.

We're off to a really good start, everyone.

Let's go to the next one.

Where is the host agency agreement date updated?

Where is this updated?

I know.

I asked everyone to put their extra thinking caps on.

Wilkins, Patricia A - ETA CTR 9:05

Hmm.

Burnett, Lauren S - ETA CTR 9:07

No takers?

McNeace, Meche - ETA CTR 9:08

Are you asking where is it updated in GPMS?

Burnett, Lauren S - ETA CTR 9:13

Correct, this is GPMS trivia.

McNeace, Meche - ETA CTR 9:14

In the cloud, in the ether, where are we updating it, OK.

Burnett, Lauren S - ETA CTR 9:20

Well, this is an ether training or ether trivia.

McNeace, Meche - ETA CTR 9:23

I'm just asking.

I'm just asking for my own clarification.

Burnett, Lauren S - ETA CTR 9:26

Beat. Beat it Michi. Beat it Michi.

Wilkins, Patricia A - ETA CTR 9:30

Well, Robin is ready to answer.

Robin Jutz 9:35

You have to go in to manage organizations and contacts.

Burnett, Lauren S - ETA CTR 9:35

What you think, right?

Robin Jutz 9:41

And then search for the host agency.

Burnett, Lauren S - ETA CTR 9:45

Got it. From the admin console manage organizations and then additional details.
Thank you so much.

McNeace, Meche - ETA CTR 9:54

Yay, Robin.

See, she was able to answer that question cause of my clarification question.

Burnett, Lauren S - ETA CTR 10:01

Really. Oh, OK.

I guess she put her Ether memo down.

Barcley, Joyce M - ETA CTR 10:07

OK. We'll go with that.

We'll go with that.

Burnett, Lauren S - ETA CTR 10:12

Next question.

If a host agency becomes an employer, what should be done before entering the participant's placement?

Wilkins, Patricia A - ETA CTR 10:25

That's a good one.

Burnett, Lauren S - ETA CTR 10:25

What should be done?

Wilkins, Patricia A - ETA CTR 10:30

And Robin's got her hand up again. Go ahead, Robin.

Robin Jutz 10:34

The host agency has to be updated to be a host agency and an employer underneath that same section, the manage organization and contacts.

Burnett, Lauren S - ETA CTR 10:50

I think Robin is going for the Gold Star today. Update the host agency's record in GPMS to add employer as an additional type.

Alright, that's the next one.

Where can you find SCSEP and GPMS resources in one place?

Hmm, this sounds like what Kevin tells us.

You know every week and when he puts that lovely slide up for us at the end of each session.

Every hand should be raised at this point. I even gave a clue.

Wilkins, Patricia A - ETA CTR 11:36

Yeah, Jeff's ready.

Go ahead and unmute yourself, Jeff.

Jeff Hughes 11:40

I'm assuming you're talking about the COP on Workforce GPS.

Burnett, Lauren S - ETA CTR 11:44

You got it, Jeff.

Mr. PhD, I hope it's going well over there.

Jeff Hughes 11:51

Hi it's. I'm just waiting on those test results so I can start my dissertation.

So supposed to get them by tomorrow.

Burnett, Lauren S - ETA CTR 11:56

Good, good for you. Good for you.

Wilkins, Patricia A - ETA CTR 11:57

Nice.

Burnett, Lauren S - ETA CTR 12:00

Alright, as Jeff said Workforce GPS older workers, community of practice.

All right.

Next one.

When you have an applicant on the wait list who no longer wants to participate, what can you do?

What do we do?

They said I've been waiting way too long and think I'm no longer interested, unfortunately.

So what do we do with this applicant?

Wilkins, Patricia A - ETA CTR 12:36

Right, Cindy.

Cindy L. Lehmann 12:39

You can withdraw the application.

Burnett, Lauren S - ETA CTR 12:42

You got it. We withdraw their case.

Alright. Next question.

McNeace, Meche - ETA CTR 12:49

I have a question.

Burnett, Lauren S - ETA CTR 12:51

Sure.

McNeace, Meche - ETA CTR 12:52

You can't delete that case?

Burnett, Lauren S - ETA CTR 12:57

Pat or Joyce wanna answer Michi, or should we throw it out to our contestants?

Wilkins, Patricia A - ETA CTR 13:00

No, ma'am.

McNeace, Meche - ETA CTR 13:07

Either way.

Wilkins, Patricia A - ETA CTR 13:07

Let's throw it out.

Yeah, let's throw it out and see what we get.

McNeace, Meche - ETA CTR 13:12

Can you delete it?

Can you just go in there and just delete it?

Just get rid of it.

Wilkins, Patricia A - ETA CTR 13:17

Right, Kelly.

Burnett, Lauren S - ETA CTR 13:17

I know the answer.

Let let's see what else everyone else says.

Wilkins, Patricia A - ETA CTR 13:23

Come back, Kelly.

Johnson, Kelly, c 13:28

No, you have to withdraw it.

You can't delete it.

Burnett, Lauren S - ETA CTR 13:33

Is there a why?

You are correct, by the way, but is there a why?

Johnson, Kelly, c 13:37

Because it's the rules.

So that's what I got.

McNeace, Meche - ETA CTR 13:43

See Kelly.

No, it is the rules.

You can't go around deleting stuff.

Burnett, Lauren S - ETA CTR 13:46

That is the rule.

Johnson, Kelly, c 13:49

Exactly.

McNeace, Meche - ETA CTR 13:51

Thank you, Kelly.

Burnett, Lauren S - ETA CTR 13:51

That's right.

McNeace, Meche - ETA CTR 13:54

You can't delete it even if you tried.

Burnett, Lauren S - ETA CTR 13:54

Will that suffice, Michi?

Will that answer suffice?

McNeace, Meche - ETA CTR 14:02

Yes, thank you. Thank you everybody.

Burnett, Lauren S - ETA CTR 14:04

OK.

McNeace, Meche - ETA CTR 14:05

Thank you.

Burnett, Lauren S - ETA CTR 14:06

You're very welcome, OK.

In how many places can you do a participant search?

Wilkins, Patricia A - ETA CTR 14:15

Good question.

Burnett, Lauren S - ETA CTR 14:17

That's pretty easy.

How many places?

McNeace, Meche - ETA CTR 14:32

How many places can you go?

How many places can you go?

1234, I know. Michi, calm down.

Burnett, Lauren S - ETA CTR 14:43

I think she had a little too much caffeine today, everyone.

McNeace, Meche - ETA CTR 14:49

I think so.

Wilkins, Patricia A - ETA CTR 14:50

Yep, there's Helene.

Helene, you wanna unmute yourself?

Burnett, Lauren S - ETA CTR 15:00

Hey, Helene.

Helene Rookard 15:01

Hi, Helene.

Wilkins, Patricia A - ETA CTR 15:04

Oh, sorry, Helene.

Burnett, Lauren S - ETA CTR 15:04

Hi, Helene.

McNeace, Meche - ETA CTR 15:04

Helene.

Burnett, Lauren S - ETA CTR 15:05

I'm sorry, Helene.

Helene Rookard 15:05

That's OK.

It's alright.

I think it's under cases and under the admin console.

Burnett, Lauren S - ETA CTR 15:15

You got it, two places from the admin console participant search and from the cases page. Thank you, Helene.

Helene Rookard 15:21

OK.

You're welcome.

Burnett, Lauren S - ETA CTR 15:27

OK.

Which report is used to find both authorized and modified positions and variances in enrollment?

What report is this?

Wilkins, Patricia A - ETA CTR 15:50

Yeah, Erika.

Erika Payne 15:54

I'm gonna take a guess.

The equitable distribution.

Burnett, Lauren S - ETA CTR 15:59

And your guess is right.

Barcley, Joyce M - ETA CTR 16:02

Yay. Whoa.

Burnett, Lauren S - ETA CTR 16:03

Equitable distribution reports, ED reports.

Alright, how often must a safety consultation be completed?

And where is it entered in GPMS.

Any takers?

Wilkins, Patricia A - ETA CTR 16:34

Erika, go ahead and unmute yourself again.

Erika Payne 16:38

Annually and under the, I think it's the intake or enrollment.

Burnett, Lauren S - ETA CTR 16:45

But you had the first part correct. Who can help Erika?

Wilkins, Patricia A - ETA CTR 16:52

Here it looks like Teri has the answer.

Burnett, Lauren S - ETA CTR 16:56

OK.

Teri Gunther 16:58

It's participant actions.

Burnett, Lauren S - ETA CTR 17:02

You got it.

The safety consultation is conducted annually and with the participant at the host agency and the date is recorded in the participants required actions in GPMS.

Alright.

Name three or four actions that can be assessed from more than one place in GPMS

Accessed, I'm sorry from more than one place in GPMS.

So think of all the actions that we can take.

And where we can take them.

There's a few.

Barcley, Joyce M - ETA CTR 17:56

Michi, she's not giving any hints.

McNeace, Meche - ETA CTR 18:03

No, no, I'm. I'm. I'm trying to just like.

Barcley, Joyce M - ETA CTR 18:04

No.

Burnett, Lauren S - ETA CTR 18:11

Who put baby in the corner.

McNeace, Meche - ETA CTR 18:13

You did.

You did.

Wilkins, Patricia A - ETA CTR 18:24

This is stumping folks today.

Nope. There's Joie.

Unmute yourself Joie.

Burnett, Lauren S - ETA CTR 18:30

OK.

Joie Bentrez 18:33

Hi, is it this?

Wilkins, Patricia A - ETA CTR 18:35

Hi.

Joie Bentrez 18:37

Is it the create a CSA?

Oh wait, name three or four actions that can be accessed from, one would be the CSA and then I let others answer the other three.

But one is CSA.

You can do it in the assignment and then say add an assignment or you can go to ok, I am lost again, OK.

Burnett, Lauren S - ETA CTR 19:15

Not lost, you're on the right track.

Let's see if anybody else can jump in and help.

Joie Bentrez 19:18

So, add assignment is there.

All related actions you can go to related actions.

Burnett, Lauren S - ETA CTR 19:27

OK.

That's one.

Joie Bentrez 19:27

And then add assignment.

Burnett, Lauren S - ETA CTR 19:31

OK.

What other actions can we?

Joie Bentrez 19:35

Oh, also manage paid hours.

Burnett, Lauren S - ETA CTR 19:35

Do I need to?

Joie Bentrez 19:39

You can go to the console.

Burnett, Lauren S - ETA CTR 19:40

Mhmm.

Joie Bentrez 19:43

Or you can do it under a participant.

Burnett, Lauren S - ETA CTR 19:51

Correct. So, you started us off. Anyone else can help Joie?

Wilkins, Patricia A - ETA CTR 19:57

Teri's ready to help.

Teri Gunther 20:00

Yeah. Well, I think I am, I think.

Can't she do a participant search from several places in GPMS?

Burnett, Lauren S - ETA CTR 20:07

Yes, that was just one of our questions that you are correct.

Anything else we can do? Multiple areas?

Teri Gunther 20:15

I have to get back with you on that.

Burnett, Lauren S - ETA CTR 20:24

OK.

Not a problem.

Anybody else can help Teri out?

McNeace, Meche - ETA CTR 20:36

I wasn't paying attention 'cause I had to respond to something.

What were some of the areas participants search and what else?

Barcley, Joyce M - ETA CTR 20:45

The community service assignment.

Wilkins, Patricia A - ETA CTR 20:46

Add an assignment, yeah.

McNeace, Meche - ETA CTR 20:47

Oh, OK.

I know you guys know another one.

I know you do.

I know I do. I do.

Can I give a hint?

Joie Bentrez 20:58

Excuse.

Barcley, Joyce M - ETA CTR 21:00

Yeah.

McNeace, Meche - ETA CTR 21:01

OK.

Burnett, Lauren S - ETA CTR 21:01

I think everybody knows this. I feel like we.

McNeace, Meche - ETA CTR 21:04

The first I'm gonna give them the first word.

The first word starts with manage.

Helene is back.

Helene Rookard 21:15

I think recertification was that the same as related participant related actions.

Burnett, Lauren S - ETA CTR 21:24

Our recertification is different.

Helene Rookard 21:27

OK.

Burnett, Lauren S - ETA CTR 21:33

Let's see.

You're on the right track.

Helene Rookard 21:35

Or a break OK.

Burnett, Lauren S - ETA CTR 21:38

Yes, yes, yes, what else?

Helene Rookard 21:39

OK.

Do exit.

Burnett, Lauren S - ETA CTR 21:45

When you think of break, what's more? Yeah. Mm hmm.

Helene Rookard 21:49

And probably assignment.

No. Well, I don't know. OK. OK.

Burnett, Lauren S - ETA CTR 21:52

Mm hmm, yes you are right.

You are right, you're right.

Helene Rookard 21:58

OK.

That's all I have.

Burnett, Lauren S - ETA CTR 21:59

So you're right.

They are all of the combined answers you guys all did really well.

So we have add assignment, break, exit, manage waiver factors, manage paid hours, search, so there's multiple things that we can, multiple actions that can be accessed from more than one place in GPMS.

So you all did great.

Thank you.

How many excludable exits are there, and what are they, and where do you find them?

Excludable exits.

Wilkins, Patricia A - ETA CTR 22:38

Helene, are you wanting to answer or you didn't lower your hand from before?

Yep.

Barcley, Joyce M - ETA CTR 22:44

I took care of that.

Wilkins, Patricia A - ETA CTR 22:45

Gotcha. I know, right?

So who's got an answer?

Burnett, Lauren S - ETA CTR 22:55

One person can answer one part. Another person can answer the second third.

Wilkins, Patricia A - ETA CTR 23:01

You guys know you can use the system?

You can go in there and check it out.

Burnett, Lauren S - ETA CTR 23:06

Mm hmm.

Wilkins, Patricia A - ETA CTR 23:09

Cindy's ready.

Cindy.

Burnett, Lauren S - ETA CTR 23:13

Come on down, Cindy.

Cindy L. Lehmann 23:15

Well, I see a really great answer in the chat.

Barcley, Joyce M - ETA CTR 23:18

Yeah.

Wilkins, Patricia A - ETA CTR 23:23

Let's see what's in here.

Cindy L. Lehmann 23:24

Well I wasn't aware of the reserved forces called to active duty, so that doesn't happen often, but.

Wilkins, Patricia A - ETA CTR 23:32

Cool. Thank you.

Eric, do you see that Lauren, in the chat?

Burnett, Lauren S - ETA CTR 23:36

I cannot see the chat.

So will you let me know what it says please?

Wilkins, Patricia A - ETA CTR 23:39

Yep.

McNeace, Meche - ETA CTR 23:40

Yeah it does.

Wilkins, Patricia A - ETA CTR 23:41

It's institutionalized, reserve forces call to active duty, deceased, participant health or medical and eligible at recertification due to income.

Burnett, Lauren S - ETA CTR 23:53

Perfect.

And where are they located?

Wilkins, Patricia A - ETA CTR 23:56

And that was from Eric.

Burnett, Lauren S - ETA CTR 23:58

Thank you, Eric.

And where are these excludable exits located?

Wilkins, Patricia A - ETA CTR 24:14

Cindy.

Cindy L. Lehmann 24:16

I'll finish that, there on the drop down when you add the exit to the case record.

Burnett, Lauren S - ETA CTR 24:24

You got it.

So again, like Eric has stated in the chat, there are 5 excludable exits.

Institutionalization, participant health, medical, deceased, reserved forces called to active duty, ineligible at recertification due to income and these are all located in the other reasons for exit on the exit page.

So thank you again everyone.

What's the difference between moving a case and transferring a case?

Wilkins, Patricia A - ETA CTR 24:59

That's a good one.

Burnett, Lauren S - ETA CTR 25:03

What's the difference between these two?

Wilkins, Patricia A - ETA CTR 25:09

Erika, come on in.

Erika Payne 25:11

One you close.

I'm just guessing.

Burnett, Lauren S - ETA CTR 25:18

That was a good guess.

A little to the left.

Erika Payne 25:22

I think because I had a transfer file, and they sent the information, and it went to the grantee and then came to me. And then another, we closed the file.

Burnett, Lauren S - ETA CTR 25:40

Good rationale if anyone can help her.

Wilkins, Patricia A - ETA CTR 25:51

Yeah, Deborah brown.

Deborah Brown 25:54

Yes, I'm guessing, but it sounds like moving a case would be from one grantee to another and transferring a case would be moving them from one host agency to another.

No.

Wilkins, Patricia A - ETA CTR 26:13

So close.

Oh, so close.

Burnett, Lauren S - ETA CTR 26:16

So close.

Deborah Brown 26:17

OK.

Burnett, Lauren S - ETA CTR 26:19

Very close.

Do we have one more taker before I review?

Wilkins, Patricia A - ETA CTR 26:24

We do.

Jeff is ready to answer. Come on, Jeff.

Jeff Hughes 26:29

Well, she was right on moving. When you're moving it from one grantee to another, but transferring would just be like moving it from one case worker to another case worker.

Burnett, Lauren S - ETA CTR 26:39

You guys are very, very close.

So we will reveal a move is between sub grantees while a transfer is between grantees. Everyone was just right around it.

All right. Great job everyone.

What role can initiate moves and transfers and where is it done in GPMS? So now that we were just on that topic, who does the move?

McNeace, Meche - ETA CTR 27:10

Transfers only, right?

Wilkins, Patricia A - ETA CTR 27:13

Moves and transfers. All right, Teri.

McNeace, Meche - ETA CTR 27:16

No.

So.

Teri Gunther 27:17

Yeah, I had a quick question regarding that.

Would a move be considered a rotation, when you rotate a participant from one host agency to another?

McNeace, Meche - ETA CTR 27:26

Yeah.

Burnett, Lauren S - ETA CTR 27:35

Joyce, Michi, Pat.

McNeace, Meche - ETA CTR 27:35

No, that would just be like a reassignment.

So just you know, you're just reassigning them, but I think in the case that we, in the situation we're talking about, maybe it's more.

Where is that?

If we have any grantee administrators or sub grantee administrators on the call, we

were just trying to target like different user roles.
So this would be a function at their level if anybody's on here.

Teri Gunther 28:02

Oh, OK.

OK.

Thank you for that clarification.

I appreciate that.

McNeace, Meche - ETA CTR 28:08

No, no worries, I know.

Sometimes we just throw stuff out that could be out there.

That could be tricky.

Isn't that a song?

Tricky is that part of a song?

Burnett, Lauren S - ETA CTR 28:19

Our DJ Kev on the ones and twos he would know that.

McNeace, Meche - ETA CTR 28:23

OK, we'll come back to that.

Burnett, Lauren S - ETA CTR 28:27

But thank you, Michi.

OK.

Does anyone have an answer for our question?

Wilkins, Patricia A - ETA CTR 28:33

Teri's hand is up.

Burnett, Lauren S - ETA CTR 28:36

OK.

Teri Gunther 28:37

My hand keeps going up for no reason.

I don't know what's going on.

McNeace, Meche - ETA CTR 28:39

No.

Teri Gunther 28:43

There's a glitch in my system here.

It's getting me in trouble but the sub grantee or the grantee.

Burnett, Lauren S - ETA CTR 28:52

The latter.

Teri Gunther 28:52

That would what role can initiate that?

So it would have to come from there, correct?

Burnett, Lauren S - ETA CTR 28:58

Correct, it will be the latter. The grantee administrator and do you know where we can do this?

Teri Gunther 29:04

Yeah.

Burnett, Lauren S - ETA CTR 29:04

A move and a transfer.

Teri Gunther 29:09

In GPMS.

Burnett, Lauren S - ETA CTR 29:11

Yes.

McNeace, Meche - ETA CTR 29:12

I love it. I love it.

That is absolutely correct.

Burnett, Lauren S - ETA CTR 29:17

Touché, touché.

Teri Gunther 29:21

I would need to do a little more research on that.

Burnett, Lauren S - ETA CTR 29:25

OK.

Well, thank you for the first part.

Anyone can help her?

Where can we do this?

Wilkins, Patricia A - ETA CTR 29:29

I think you actually have to give it to her for that one though.

McNeace, Meche - ETA CTR 29:32

Exactly. I'm giving it to her.

She gets that one.

Burnett, Lauren S - ETA CTR 29:36

Her answer is technically correct, but the answer that we are looking for.

Wilkins, Patricia A - ETA CTR 29:42

Well, let's see if Joie has that answer.

Burnett, Lauren S - ETA CTR 29:45

OK.

Wilkins, Patricia A - ETA CTR 29:50

So you can unmute yourself.

Joie Bentrez 29:52

Yeah. I think you go to the cases.

And you highlight, you highlight the person and then you select the action.

Burnett, Lauren S - ETA CTR 30:00

You got it.

That is absolutely correct.

Joie Bentrez 30:06

You can do transfer or whatever.

Burnett, Lauren S - ETA CTR 30:10

That's correct.

So only the grantee administrator can initiate a move or a transfer using the actions drop down on the cases page.

Joie Bentrez 30:12

You.

Burnett, Lauren S - ETA CTR 30:20

So thank you everyone.

Joie Bentrez 30:20

Yeah.

Burnett, Lauren S - ETA CTR 30:21

Thank you. Thank you.

All right.

Name of some of the case statuses in GPMS.

Wilkins, Patricia A - ETA CTR 30:31

Everybody to know this, yeah.

Burnett, Lauren S - ETA CTR 30:31

So we have a bunch.

Mm hmm.

Let's see.

Wilkins, Patricia A - ETA CTR 30:42

Now everybody's hand would be up here.

Teri is your hand flying up again, or are you ready to answer?

Burnett, Lauren S - ETA CTR 30:46

So easy.

Teri Gunther 30:50

Yes, it is for real.

Wilkins, Patricia A - ETA CTR 30:52

I don't understand.

Teri Gunther 30:54

So for me, some of the statuses, case statuses could be pending, pending eligibility approval, eligible, active.

We like that one.

It could be exited in follow up.

It could be that locked when it's been exited, after a little while and then exited closed.

Burnett, Lauren S - ETA CTR 31:20

You almost got everyone.

I think you only missed maybe two or three.

McNeace, Meche - ETA CTR 31:24

She didn't miss.

She didn't miss any of them, I don't think.

Burnett, Lauren S - ETA CTR 31:27

No, she missed.

She missed 3.

She got the majority mm hmm.

McNeace, Meche - ETA CTR 31:29

Did she?

Which one did she miss?

Wilkins, Patricia A - ETA CTR 31:32

Let's see if oops, I was gonna see you had a couple of hands up.

Burnett, Lauren S - ETA CTR 31:34

You missed ineligible.

Oh, we did.

Teri Gunther 31:39

I forgot the wait list.

McNeace, Meche - ETA CTR 31:41

Oh.

Burnett, Lauren S - ETA CTR 31:43

Eligible, waitlist and withdrawn.

Teri Gunther 31:43

And withdrawn.

Burnett, Lauren S - ETA CTR 31:45

Yeah, but she almost knocked it out the park.

McNeace, Meche - ETA CTR 31:49

But you didn't let Kelly do have her part before you show the answer.

You cheated, Kelly.

Burnett, Lauren S - ETA CTR 31:54

3.

Wilkins, Patricia A - ETA CTR 31:55

Or Helene. Helene had her hand up. Yeah.

Johnson, Kelly, c 31:55

And I was gonna answer all of those.

McNeace, Meche - ETA CTR 31:57

I know, right?

Kelly, I knew you had them all. I knew you had them all.

Johnson, Kelly, c 31:59

I had all of them.

You know the one.

I don't see what about on break. Would that be one?

Teri Gunther 32:09

Oh, that's a good one, isn't it?

Wilkins, Patricia A - ETA CTR 32:10

Yeah.

Barcley, Joyce M - ETA CTR 32:11

That got removed.

Remember that got removed. It's a sub.

It's a subcategory of active now where you have to check on break.

Johnson, Kelly, c 32:18

OK.

Burnett, Lauren S - ETA CTR 32:19

Oh yeah.

A good one. That was one.

Barcley, Joyce M - ETA CTR 32:22

That was good, yeah.

Burnett, Lauren S - ETA CTR 32:24

And again, I apologize for having a quick finger and showing everything again but thank you.

McNeace, Meche - ETA CTR 32:32

And Sherry, put something in the chat too. So, she gets credit too.

Burnett, Lauren S - ETA CTR 32:37

Thank you, Sherry.

McNeace, Meche - ETA CTR 32:39

I got you all I got you all's back. Don't worry, you know.

Burnett, Lauren S - ETA CTR 32:43

Alright, pipe it down.

Now pipe it down.

OK.

So we have to our very last question, what is the difference between authorized and modified positions?

Yeah.

McNeace, Meche - ETA CTR 33:01

Hmm.

Wilkins, Patricia A - ETA CTR 33:09

Cindy is ready.

Burnett, Lauren S - ETA CTR 33:10

What's the difference? OK.

Come on, Cindy, let's take it home.

Cindy L. Lehmann 33:16

Authorized positions are based on the federal minimum wage of 7.25 per hour, and sometimes states have higher minimum wages. Therefore, their positions have to be modified to accommodate that higher minimum wage.

Barcley, Joyce M - ETA CTR 33:30

Woo.

Burnett, Lauren S - ETA CTR 33:34

That one.

Let's see if we can hear another one.

I'll give whoever wants a chance this time before I reveal.

But that was a good answer, Cindy. Anyone else?

Any other takers?

Give a few more seconds.

McNeace, Meche - ETA CTR 34:02

Question.

Can I ask?

Burnett, Lauren S - ETA CTR 34:06

For Michi.

McNeace, Meche - ETA CTR 34:08

I'm going to ask it after, Helene says she's got her hand up and Luis has his hand up, so I'll ask it after that too.

Wilkins, Patricia A - ETA CTR 34:18

Mm hmm.

Helene Rookard 34:19

OK.

So I would think that one is like actual.

And I was gonna mix it up, but one is actual and one is like, I don't know, not fake, but you know.

It's not the actual.

One's the actual one is fake. That's all I know.

Burnett, Lauren S - ETA CTR 34:46

OK. That was that was a good one.

Helene Rookard 34:48

OK.

Wilkins, Patricia A - ETA CTR 34:50

Let's see what Luis has. Hey there.

Burnett, Lauren S - ETA CTR 34:51

Thank you.

OK.

Rodriguez, Luis 34:55

Hi there.

So an authorized position is what the Department of Labor normally assigns to a state or a grantee according to the population of that area, however, like in Illinois, because our minimum wage is so high, and this federal minimum wage is 7.25, it's impossible for us to have a number of slots that match that, so let's suppose you're normally according to the population, you'd have 90 slots.

I'm hypothetically using that number, but because our minimum wage is so high.

The modified number of slots is what would be supportable, I guess sustainable under

the grant.

So it'd be maybe 50 people because, you know, instead of 7.25, our minimum wage is 15.

I think that makes sense.

That does that match.

Burnett, Lauren S - ETA CTR 35:50

It does. So, thank you all for your answers and I will finally reveal, and everybody was, you know, saying the right thing in their own separate way.

Burnett, Lauren S - ETA CTR 36:01

So we have authorized positions are based on census data that determines the allocation of SCSEP positions, while modified positions are based on the local minimum wage and used for calculating performance.

So I feel like everybody has a good handle on understanding the difference.

And if you didn't prior to then I hope you do now and thank you again. Michi, you had a follow up question.

McNeace, Meche - ETA CTR 36:30

I do. So, based on authorized and modified where in GPMS can we find those numbers? Are there one or two or three areas in GPMS we can go and find what is the authorized or and modified positions?

Burnett, Lauren S - ETA CTR 36:41

That's a good one.

Wilkins, Patricia A - ETA CTR 36:51

Go ahead, Kelly.

Johnson, Kelly, c 36:54

There is one that I know of in the ED report.

Burnett, Lauren S - ETA CTR 37:00

Sounds good to me.

Is good enough for you, Michi?

McNeace, Meche - ETA CTR 37:04

There's another way. Isn't there another way?

Wilkins, Patricia A - ETA CTR 37:08

And Teri has her hand up.

And Luis.

So let's see what Teri's going to.

Teri Gunther 37:12

Well, actually once again, my hands up at the wrong time.

Wilkins, Patricia A - ETA CTR 37:13

Yes.

Teri Gunther 37:18

But I do have another question, not relative to this that I wanted to ask, so I'll just put my hand down and ask it after were closed out here.

If that's OK.

Wilkins, Patricia A - ETA CTR 37:29

OK.

Burnett, Lauren S - ETA CTR 37:29

OK.

McNeace, Meche - ETA CTR 37:32

Couple of other places to find that well, Helene said something in the chat. She was right.

Wilkins, Patricia A - ETA CTR 37:41

Luis till has his hand up.

Burnett, Lauren S - ETA CTR 37:41

OK.

McNeace, Meche - ETA CTR 37:43

Jeff is right.

Rodriguez, Luis 37:44

In the admin console.

Burnett, Lauren S - ETA CTR 37:48

OK.

McNeace, Meche - ETA CTR 37:48

Yeah.

Where in the admin console?

Burnett, Lauren S - ETA CTR 37:48

That's another good one.

Rodriguez, Luis 37:50

Oh wow.

Usually choice #3, which is manage authorized positions, you'll be able to see per county.

Oh, well per grantee, the number of authorized and modified positions.

McNeace, Meche - ETA CTR 38:03

OK.

That was just, I just had to throw in a question.

Burnett, Lauren S - ETA CTR 38:06

He told you Michi.

McNeace, Meche - ETA CTR 38:10

He did all three of them told me they were all on point on four of them. They were four, all right answers.

And I mean, I couldn't even debate with that one.

It was like OK.

So we could go to, was it Teri that had a question?

Burnett, Lauren S - ETA CTR 38:22

Sounds good.

McNeace, Meche - ETA CTR 38:25

So we're done with trivia, right?

Barcley, Joyce M - ETA CTR 38:27

Catherine.

Burnett, Lauren S - ETA CTR 38:28

Yes, thanks for playing everyone.

McNeace, Meche - ETA CTR 38:30

OK.

This was great. Loved it.

Teri Gunther 38:36

This was fun.

McNeace, Meche - ETA CTR 38:37

So it is I.

Teri Gunther 38:39

So.

McNeace, Meche - ETA CTR 38:39

So Teri, did you have a question for us?

Teri Gunther 38:41

Yes, yes, ma'am.

So my question is if I could just get a quick overview on the annual program overview and when you would use that?

Because it seems like, yeah, it's under participant actions.

McNeace, Meche - ETA CTR 38:54

Annual.

Teri Gunther 39:00

And it has just been added, I think. I don't think it's been there very long, but I was just wondering what exactly that's for and when would we use it?

Wilkins, Patricia A - ETA CTR 39:10

So I can share my screen.
You guys see my screen OK.

Barcley, Joyce M - ETA CTR 39:18

Yes.

Burnett, Lauren S - ETA CTR 39:18

Yes.

McNeace, Meche - ETA CTR 39:19

Mm hmm.

Wilkins, Patricia A - ETA CTR 39:19

OK.

So you are correct, under participant required actions and it was recently added.
It is not a required action, however it is optional and this is when you can use this when you know when you're working with the participant and you're coming to like maybe recertify or some other information that comes up.
This is just like where you can put information of what you discuss with the participant or what happened, but it is not a required field.
Just like a note.

Teri Gunther 39:51

Oh, thank you. OK.
Thank you for that. Appreciate that clarification.

Wilkins, Patricia A - ETA CTR 39:54

You're welcome.

McNeace, Meche - ETA CTR 39:58

Hmm.

Wilkins, Patricia A - ETA CTR 39:59

Alright.

Barcley, Joyce M - ETA CTR 40:00

We have some questions that go back in the chat.

One of them is back to 2:10 like 1/2 hour ago.

So very patiently Catherine asked.

Barcley, Joyce M - ETA CTR 40:10

Hi, can you show how to run QPR reports and how to read the reports please?

McNeace, Meche - ETA CTR 40:17

So Joyce and Pat or whoever can Joyce, can you pop up running a QPR and quickly going through that?

Is that OK?

Barcley, Joyce M - ETA CTR 40:27

Sure I have.

McNeace, Meche - ETA CTR 40:28

All right.

Well, you do that. I'm getting ready to have a coughing attack, so I'm gonna go grab a cough drop while you do that, OK?

Barcley, Joyce M - ETA CTR 40:36

OK.

So I'm going to share my screen because I have to run a report.

You might as well.

Oops, I don't want to run that report. Let's see.

Get to another screen, OK?

Alrighty, are you seeing my screen?

Wilkins, Patricia A - ETA CTR 40:54

Yes, ma'am.

Barcley, Joyce M - ETA CTR 40:55

Cool. OK.

Let me get into the, are you seeing the admin console?

Wilkins, Patricia A - ETA CTR 41:00

Yep, we are.

Barcley, Joyce M - ETA CTR 41:01

Great. OK.

So here we're gonna go down and we're going to generate an internal QPR report.

And we're just going to click on it.

And we're going to select the year and we'll go to an earlier quarter.

And my grantee.

We're in the training site, so these are my grantees.

And I'm going to export now.

Here's where it gets a little pinky. Once your internal report is complete, you will receive an e-mail to download the link.

So I can't show you the report immediately because I have to wait for the e-mail to come and then I'll be able to do that.

So we will come back to that. How's that?

Because we have some more questions in the chat.

So Catherine, we will come back when we have a QPR for you to take a look at, but in the meantime Pat, would you be able to show Anna how to transfer a case from one person to another person?

Wilkins, Patricia A - ETA CTR 42:09

Well, let's see.

Barcley, Joyce M - ETA CTR 42:12

If you don't, I have my cases page open.

Wilkins, Patricia A - ETA CTR 42:15

Yeah, I'm in as an SGA and it's hit or miss for me with the SGA sometimes.

So if you want to go, thank you.

Barcley, Joyce M - ETA CTR 42:22

OK.

Sure I have.

Let me just get into my cases page. OK, so I was sharing still, sorry.

Let me share.

And are you seeing my participant cases?

McNeace, Meche - ETA CTR 42:41

Yep.

Wilkins, Patricia A - ETA CTR 42:41

Yeah.

Barcley, Joyce M - ETA CTR 42:42

OK.

So two things to remember when you're trying to do anything with these actions.

Typically, the participant has to have an active status.

So obviously, if they're pending, they're not in the program yet and so forth.

But if you're just going to move from one case manager. I'm trying to find your question again from one person to another, you would just check off the check box in front of the participant's name.

McNeace, Meche - ETA CTR 43:01

Hmm.

Barcley, Joyce M - ETA CTR 43:09

It can be one person or more than one person. Once you click that check mark, we unclick it. Once you click that check mark, let me find her again.

You'll notice this actions box opens up and here you can say you're going to reassign.

So you're moving from one person to another. That's called reassign.

And you're just going to reassign to another person.

So right now this is assigned to Joyce case manager.

We're going to submit.

Oh.

Well.

McNeace, Meche - ETA CTR 43:41

And then you get an error evaluation. That's.

Barcley, Joyce M - ETA CTR 43:45

This isn't what you should get, but this is what I got.

So sometimes this clears up on its own.

McNeace, Meche - ETA CTR 43:50

Let me sign in.

Let me see what, I could do one really quick in pre prod.

Barcley, Joyce M - ETA CTR 44:00

So sorry.

McNeace, Meche - ETA CTR 44:03

It happens.

Wilkins, Patricia A - ETA CTR 44:04

Mine is working Michi.

I can try it.

Now.

McNeace, Meche - ETA CTR 44:07

Wow.

Wilkins, Patricia A - ETA CTR 44:08

Alright, let me share my screen.

Barcley, Joyce M - ETA CTR 44:09

Cool.

Wilkins, Patricia A - ETA CTR 44:14

It's hit or miss these days. All right, so as Joyce was stating that most of these, they have to be active.

There are some instances where you can transfer different case type, but on this when you select it you'll see the action box is there, you'll select reassign and submit.

And it will show all the information about the participant and who they're currently assigned to.

So there should be a list of users that are assigned to that grant.

You can go through the list and pick whoever it is you want to reassign it to.

I'm gonna do it to a case supervisor and click on reassign.

Action completed and it comes back here and you'll see that it's now Patricia, case supervisor, who is responsible for that case.

That answer your question?

Barcley, Joyce M - ETA CTR 45:14

OK.

That was from Anna, and she go ahead, Anna unmute yourself.

Anna Palo 45:20

Yep, got it.

Oh yes, now it does.

But can I do that with participants who are inactive?

Wilkins, Patricia A - ETA CTR 45:29

Let's see.

Like maybe a participant who is just eligible.

Anna Palo 45:35

No, they were in the program.

Wilkins, Patricia A - ETA CTR 45:36

Or.

Anna Palo 45:37

They were.

They've done their four years.

This could be 4-5 six years ago.

Wilkins, Patricia A - ETA CTR 45:42

Alright, let's take a look.

We'll do exit it closed.

Anna Palo 45:44

OK.

Wilkins, Patricia A - ETA CTR 46:00

It appears that she can.

Anna Palo 46:12

OK.

Wilkins, Patricia A - ETA CTR 46:15

I think when you're doing a move, those cases all have to be active.

But when you're doing a reassignment, they do not have to be active. It can be an exited one like we just saw.

Anna Palo 46:28

OK, OK.

Wilkins, Patricia A - ETA CTR 46:28

Thank you.

Anna Palo 46:29

Because I have like well a page full of people that I have to transfer to.

We lost Jeremiah and now I have to transfer them to Amanda in our agency.

So there's quite a few people that I have to do this for.

Wilkins, Patricia A - ETA CTR 46:44

So you could also if you're doing multiples, let me see if crossing my fingers that this is going to work.

Anna Palo 46:48

Yeah.

McNeace, Meche - ETA CTR 46:53

So I have a question.

Why would you transfer participants that are exited to someone else?

Anna Palo 47:01

Well, that was.

That's what I was thinking. But Enock emailed me, and he said, Anna, can you transfer?

Could you please transfer all cases under Jeremiah to Amanda?

And I'm like, well, half of them were exited.

We only have four people that are enrolled.

McNeace, Meche - ETA CTR 47:21

Unless you had those that were exited in follow up, I could see that so that you can make sure the follow-ups are being done.

Anna Palo 47:21

So.

And.

McNeace, Meche - ETA CTR 47:27

But if they're exited and closed, I don't know why.

Anna Palo 47:30

Then there would be no need.

McNeace, Meche - ETA CTR 47:33

No reason to.

Anna Palo 47:35

Yeah, that's true.

I have a list so I can see if what the status is with each one of them, each one of them, I can't talk today.

Jeez.

Wilkins, Patricia A - ETA CTR 47:54

No, it is.

It's possible if you're doing all from one subgrantee to another sub grantee.

McNeace, Meche - ETA CTR 47:58

Oh.

Wilkins, Patricia A - ETA CTR 48:03

That you should be able to do them all together.

Anna Palo 48:07

OK.

Wilkins, Patricia A - ETA CTR 48:07

See, I'm gonna take a couple here.

Anna Palo 48:12

OK.

Wilkins, Patricia A - ETA CTR 48:13

I'll take Jackson. There's another.

Oops, Jack. So, let's try to.

Anna Palo 48:22

OK.

Ah.

Nope.

Wilkins, Patricia A - ETA CTR 48:30

Hmm, sorry, so sorry, let me see.

Anna Palo 48:35

By one then, huh?

Wilkins, Patricia A - ETA CTR 48:36

Yeah.

We should have taken it. But let me ask.

McNeace, Meche - ETA CTR 48:41

I'm getting that error in pre prod 2 Pat.

Wilkins, Patricia A - ETA CTR 48:45

OK. Yeah.

Yeah, it should allow you to do it like I said, as long as they're from the same grantee going to the same sub grantee.

So it could just be a bug on our side right now.

Anna Palo 49:01

OK.

Wilkins, Patricia A - ETA CTR 49:02

OK.

All right.

Anna Palo 49:07

OK.

Thank you.

Wilkins, Patricia A - ETA CTR 49:09

You're welcome.

Sorry, couldn't give you the other information, but check it out and let us know if you're able to do it.

Anna Palo 49:15

OK.

I'm gonna work on it right now while I listen to you.

Wilkins, Patricia A - ETA CTR 49:19

Thank you.

Anna Palo 49:20

Yep, thanks.

Barcley, Joyce M - ETA CTR 49:21

We also have a couple more hands raised, one from Kelly.

Would you like to unmute yourself?

Kelly, would you like to unmute yourself and ask your question?

Johnson, Kelly, c 49:40

Oops, I may have done it in error.

I don't have question. Thanks.

Barcley, Joyce M - ETA CTR 49:43

OK.

Great. How about Olga?

Yulikova, Olga (ELD) 49:49

Am I muted? I am OK, good.

Barcley, Joyce M - ETA CTR 49:49

Would you like to?

You're not now.

Yulikova, Olga (ELD) 49:53

Now.

Barcley, Joyce M - ETA CTR 49:55

No, no, you're not muted.

Yulikova, Olga (ELD) 49:56

Oh, OK, OK.

Sorry, so question for you guys. It's slightly different in the, like the performance measure part.

We had a monitoring and people said that we don't have negotiated performance measures for like two things, service level and community service hours.

And I was like, huh?

I guess you're right. When I went in there, but like am I the one who's setting up.

I don't think so, right?

I think that's the National Office.

Who gives us those numbers and why aren't they in GPMS?

Or am I missing something?

McNeace, Meche - ETA CTR 50:43

Oh OK, I got it.

I got it now.

So yes.

So, because of this national SCSEP competition that occurred last year in 2024, so because of the timing, no grantees were given any service level and community service hour goals for program year 24.

Yulikova, Olga (ELD) 50:53

Yeah.

You're right.

McNeace, Meche - ETA CTR 51:06

So it would not be in your QPR.

Yulikova, Olga (ELD) 51:07

Yeah.

So why do you think he included it as like something for us to fix?

Like how am I supposed to fix that which we couldn't have?

You know.

McNeace, Meche - ETA CTR 51:22

I'm not sure.

I'm not sure what he's asking you, but if he was asking, well, if he was asking about that

Olga, I would just maybe I would suggest you go back and just clarify what your FPO say.

Yulikova, Olga (ELD) 51:26

OK.

Hold on.

McNeace, Meche - ETA CTR 51:36

Are you asking why do we not have it?

Yulikova, Olga (ELD) 51:36

OK.

McNeace, Meche - ETA CTR 51:38

And then just explain to him what we explained to you.

No grantee has them for PY 24.

Yulikova, Olga (ELD) 51:42

OK.

OK, beautiful. Thank you.

McNeace, Meche - ETA CTR 51:46

Yeah. So.

Barcley, Joyce M - ETA CTR 51:50

Great.

McNeace, Meche - ETA CTR 51:50

But I do think that if I'm sure I'm not wrong, but in PY 25 those will be back.

We'll have your goals put back in.

And then, of course, you know, every year before the new goals are implemented, there's an opportunity for grantees to negotiate their goals.

Cool beans?

Barcley, Joyce M - ETA CTR 52:23

Cool.

McNeace, Meche - ETA CTR 52:24

Alrighty.

Barcley, Joyce M - ETA CTR 52:24

I know we have.

We just had a hand go up, but I also see, oh, I was also Sherri's question in chat. I was going to go do next and it says I would like an expanded conversation regarding pending. So, Sherri, why don't you unmute yourself and have a chat?

Caldwell, Sherri 52:41

That was a previous question.

I have one more after that when it says pending, pending eligible. Can you give a little bit more what's going on when something is pending?

Barcley, Joyce M - ETA CTR 52:45

Sure.

McNeace, Meche - ETA CTR 52:59

One of you guys want to take it or.

Barcley, Joyce M - ETA CTR 53:03

Sure, I can take that.

Wilkins, Patricia A - ETA CTR 53:04

Oh, go ahead.

Barcley, Joyce M - ETA CTR 53:05

Did or Pat you go right ahead.

Wilkins, Patricia A - ETA CTR 53:07

So pending you may have started the application, you may have started the process, but you haven't gotten to the point where you have.

McNeace, Meche - ETA CTR 53:13

Mm hmm.

Wilkins, Patricia A - ETA CTR 53:15

They have been deemed eligible, so it's just pending.

Caldwell, Sherri 53:17

I gotcha.

Wilkins, Patricia A - ETA CTR 53:18

It's an application that's in there. If it's pending eligibility approval, it means that you've gone through. You've deemed that they are eligible and you're just waiting for a case supervisor or above.

Caldwell, Sherri 53:21

OK.

Wilkins, Patricia A - ETA CTR 53:33

To approve the eligibility.

Caldwell, Sherri 53:36

Gotcha.

Wilkins, Patricia A - ETA CTR 53:37

That makes sense, OK.

Caldwell, Sherri 53:38

Yes it does.

My next question is NEOWW. Do we have dates set already for 2025?

McNeace, Meche - ETA CTR 53:46

NEOWW is always the third full week in September.

Caldwell, Sherri 53:53

Thank you.

McNeace, Meche - ETA CTR 53:54

So basically that's all we can give you now.

So you can always just always know that that is when NEOWW is celebrated the third

full week.

So I believe it's from and Kevin's on here.

Mauro, Kevin M - ETA CTR 54:09

Yeah.

McNeace, Meche - ETA CTR 54:10

Sunday to Saturday? Or is it Saturday to Sunday? I get OK.

Mauro, Kevin M - ETA CTR 54:13

It's Sunday to Saturday, so this year it'll be the 21st to the 27th of September.

Caldwell, Sherri 54:19

OK.

McNeace, Meche - ETA CTR 54:20

All right.

Caldwell, Sherri 54:20

Thank you so much.

McNeace, Meche - ETA CTR 54:22

And Cindy is correct.

May is Older Americans Month.

And the theme for older Americans month this year is done with HHS.

And it is.

What is that?

Kevin, it's.

Mauro, Kevin M - ETA CTR 54:37

Flip the script on aging.

McNeace, Meche - ETA CTR 54:39

There you go.

Wilkins, Patricia A - ETA CTR 54:39

Hmm.

McNeace, Meche - ETA CTR 54:44

Flip the script.

Barcley, Joyce M - ETA CTR 54:48

OK.

Let's flip over to the next question.

Which I think was already answered in a couple of ways.

So this is from Helene, and she's asking under what circumstances when someone moved after having been exited from the program. And I think this may go back to the discussion about reassigning to a new case manager. And Jean put an answer to complete follow-ups, so that would make sense.

And then Helene did a follow up question saying why would this be done?

And Helene, would you unmute yourself?

I'm not sure what your question is.

Helene Rookard 55:23

OK.

So if someone has been exited already and as she said, I don't remember her name for like maybe 4-6 years, what would be the, why would you move them?

Why would they have to be reassigned for purpose?

I don't understand.

Barcley, Joyce M - ETA CTR 55:52

I think Michi, go ahead, yeah.

Wilkins, Patricia A - ETA CTR 55:53

Yeah. As I said, I think Michi clarified that if they were exited in follow up, then there's still work that needs to be done.

So if you had to reassign them, that would be one of the reasons to do that.

McNeace, Meche - ETA CTR 56:08

Because you want to make sure that the case manager is completing those follow-ups.

Helene Rookard 56:17

Right. I mean I understand the follow up part up, OK, alright, OK.

McNeace, Meche - ETA CTR 56:17

So.

But then we said Helene that we too, I ask the question why would anybody want to transfer a case that was exited and closed to another case manager, for instance, and so they were asking the same question.

Helene Rookard 56:28

Right.

Right.

McNeace, Meche - ETA CTR 56:34

So we all have the same question.

Why would you transfer that?

You don't have to.

Helene Rookard 56:39

OK.

McNeace, Meche - ETA CTR 56:40

There's not a need to do it, but you know, I guess it's all dependent on the, at the grantee level what they would like done, but.

Helene Rookard 56:49

OK.

McNeace, Meche - ETA CTR 56:50

There you go.

Helene Rookard 56:51

All right.

Thank you.

McNeace, Meche - ETA CTR 56:53

No, you're welcome.

Wilkins, Patricia A - ETA CTR 56:54

And hey, while we're on that subject, I'm going to share my screen again because I now remember this was an issue that I think either Joyce and I had or Lauren and I had.

So when we were talking about you can transfer like multiple cases if they're from the

same grantee.

So I picked three different ones, three different statuses, and if you go to reassign and submit, it's only gonna give you that one case and I think we have a ticket for this.

We're not sure why even though I selected three different cases, it only displays one case, so I can't remember who that was. I was going through and I said you probably could select quite a few and do it. If you're seeing this as we're seeing it, just do one at a time until we find out why it allows you to select three or four but only will transfer one at a time.

McNeace, Meche - ETA CTR 57:56

And this is the training site in production. It may be that they can transfer multiple ones, and they all showed up show up so.

Wilkins, Patricia A - ETA CTR 58:07

Let us know.

Let us know if that's the case, yeah.

McNeace, Meche - ETA CTR 58:08

Yeah.

Barcley, Joyce M - ETA CTR 58:10

And it could be the status situation because this particular person is pending or eligible, but the other two were pending, so it could be the status, who knows.

Wilkins, Patricia A - ETA CTR 58:22

OK.

I just wanted to come back to that.

Barcley, Joyce M - ETA CTR 58:25

That's cool.

Thanks Pat.

Wilkins, Patricia A - ETA CTR 58:28

You're welcome, Joyce.

Barcley, Joyce M - ETA CTR 58:31

So we have a follow up from, Eric says.

May I follow up on a question a while back for priority of service such as formerly

incarcerated? The participant disclosed after the fact after the enrollment that they were formerly incarcerated within five years from the enrollment date.

Normally we don't update unless there is a data entry error.

Do we update this characteristic in GPMS?

McNeace, Meche - ETA CTR 59:04

So this is that one where we talked about the can you go and fix the formally incarcerated as a priority of service, and remember, at one time the data collection handbook says you can go back and fix it if you found an error, right?

And that's the only time you can change it is if there was an error at the time of enrollment.

But didn't we also find that this is one of those areas that cannot be updated regardless, and the DC handbook is just outdated?

Remember that whole conversation we had.

Wilkins, Patricia A - ETA CTR 59:56

I do.

I do.

I can't say I remember what the final determination was so.

McNeace, Meche - ETA CTR 59:59

So.

It was that this waiver factor cannot be changed.

Kathy Eichhorst 1:00:06

I can jump in 'cause I think that was my one of my questions a while back. This is Kathy.

Yes, yes.

McNeace, Meche - ETA CTR 1:00:06

By yes.

Kathy, yes.

Kathy Eichhorst 1:00:16

The thing we discovered was that if they became formerly incarcerated while they were currently enrolled, we could not go back and change that. Now, if I had somebody I was enrolling and found out that they had met that criteria.

Yeah, but maybe they didn't share that with me while I was enrolling them.

I would think that as long as we're still in the same program year, we could go back and correct that.

McNeace, Meche - ETA CTR 1:00:49

I remember we had this whole discussion on that. So, we covered yours where when we first gave you the guidance that based on what was in the data collection handbook, we're like, oh, you can.

But then later we found out it was somebody that became incarcerated after being enrolled.

Kathy Eichhorst 1:01:05

Right.

McNeace, Meche - ETA CTR 1:01:06

So no, you can't exactly, but in the collection handbook it says that if you found you made an error, that you should be able to go back and update that in the system and.

Barcley, Joyce M - ETA CTR 1:01:27

I think you have to submit a ticket if you need it updated.

McNeace, Meche - ETA CTR 1:01:32

So is that just?

But yeah, so you know what?

Sometimes we kind of get the.

Things get changed.

I went in and I was able to update that.

You go in there and you update the priority of service from formally incarcerated, I was able to update from yes to no and no to yes.

Barcley, Joyce M - ETA CTR 1:02:01

Huh.

Wilkins, Patricia A - ETA CTR 1:02:03

And it saved it. Also, Michi?

McNeace, Meche - ETA CTR 1:02:08

Yep.

Wilkins, Patricia A - ETA CTR 1:02:09

Wow, OK.

McNeace, Meche - ETA CTR 1:02:11

So if you can bring up your training and see 'cause now I have a case where it's no and I'm gonna change it to yes. And that's formally incarcerated in the characteristics section, under priority of service and I changed it to yes and it saved.

So that's so if you found that you have an error and that person was formally incarcerated prior to your enrollment in the program, and you need to go change it, the priority of service and from no to yes, go in there now and see if that'll work for you, Eric.

Barcley, Joyce M - ETA CTR 1:03:20

He says thank you.

McNeace, Meche - ETA CTR 1:03:22

So sometimes you know it's just kind of the little nuances of our beautiful little GPMS is still.

Which, if this is, if they're able to do that, then I think that's good.

And we don't have to update the data collection handbook, but yes.

Mm hmm.

Barcley, Joyce M - ETA CTR 1:03:45

OK, I have been trying to get a QPR to run and I'm not getting any e-mail notification of my QPR being ready.

McNeace, Meche - ETA CTR 1:03:55

Or maybe could just pop-up a, you have a QPR?

Barcley, Joyce M - ETA CTR 1:03:58

I don't have a QPR saved.

Do you have a QPR saved?

McNeace, Meche - ETA CTR 1:04:04

I think I could pop one up for you to go through and just tell me where you want me to go, all right.

Barcley, Joyce M - ETA CTR 1:04:13

Sure.

McNeace, Meche - ETA CTR 1:04:14

Direct my hand, Joyce.

Direct my. Tell me. I will be your.

Barcley, Joyce M - ETA CTR 1:04:21

You'll be my navigator. My, my.

McNeace, Meche - ETA CTR 1:04:24

Your navigator if I find one.

I think I do have one, so let me check real quick.

Barcley, Joyce M - ETA CTR 1:04:36

Actually, you know what?

I'm wondering if they let me go into the BCT help site.

And just see if the QPR handbook is in there.

McNeace, Meche - ETA CTR 1:04:46

No, I got one for you.

I got one.

I got a PY 23 nationwide.

Barcley, Joyce M - ETA CTR 1:04:50

OK.

Hmm.

McNeace, Meche - ETA CTR 1:04:56

Can I?

Barcley, Joyce M - ETA CTR 1:04:56

It should be the same.

McNeace, Meche - ETA CTR 1:04:58

It is the same.

It's just got more data.

Barcley, Joyce M - ETA CTR 1:04:59

I just, OK.

OK.

McNeace, Meche - ETA CTR 1:05:02

Why would it not be the same?

Barcley, Joyce M - ETA CTR 1:05:04

I don't know if maybe something was changed or fixed or.

McNeace, Meche - ETA CTR 1:05:06

No, there you go.

Barcley, Joyce M - ETA CTR 1:05:08

OK. If you could just enlarge it.

I'll just put you on my other screen so I can enlarge it.

McNeace, Meche - ETA CTR 1:05:14

Can everybody see the screen?

Barcley, Joyce M - ETA CTR 1:05:17

And see your screen.

McNeace, Meche - ETA CTR 1:05:18

You're right.

Here it is.

Barcley, Joyce M - ETA CTR 1:05:19

OK.

So we're gonna start with the grant overview and as you can see, it has all your grantee information.

Now this is the nationwide one, so that's why it says nationwide.

So it's not talking about one particular grantee. It's taking all of the grantees nationwide and it's aggregating all of their information.

So it's giving you the average for everything nationwide.

So just starting in the top row, we have our grantee that grantee code the authorized positions.

Remember those are based on census data, the average project duration and remember the average project duration is 28 months. Am I right?

McNeace, Meche - ETA CTR 1:06:01

Have it.

Yep, average project duration is yes.

Barcley, Joyce M - ETA CTR 1:06:02

Thank you.

And then we go down.

That's what the goal is 28 months.

So the whole idea is to have churn in your program.

Then we have the sub grantee information.

In this case, it's not applicable and then we would have the grant number and so forth.

The modified positions which are modified down from the authorized positions based on the minimum wage. And then we have our average project duration, I think the top one is for the quarter and then the bottom one is for the last four quarters.

And then if we scroll down, we'll have our performance items.

McNeace, Meche - ETA CTR 1:06:41

Here we go.

Barcley, Joyce M - ETA CTR 1:06:42

That will start.

This is really the demographic information for your participants and if we can just see the column headings.

McNeace, Meche - ETA CTR 1:06:49

Alright, here we go.

Barcley, Joyce M - ETA CTR 1:06:51

OK. Just going across the column headings, we have the total served for the quarter, the percentage of the participants served and then we go back to total participants percentage, total and percentage.

So if you're looking at, if we go like into the sex, we have the male and female and it gives you the total numbers and it gives you the percentages for the quarter, sorry.

Barcley, Joyce M - ETA CTR 1:07:18

I'm sorry. Did somebody have a question?

OK.

So we have the characteristics and they all just follow the quarter, the year to date and then the last four quarters.

So you would just read that data across the screen for each one of those participant characteristics. If you want to keep scrolling down Michi till we get to the.

So that's all of your characteristics.

And then we get down to B which are your core measures, which are your performance.

And here at the top row we have the specific measure is the title of that row.

And then we have the current quarter.

We have the year to date and we have the last four quarters, which is a common theme throughout the QPR.

So we start with the service level and it shows the goal.

Remember, this is last year's, which is why we're seeing goals where Michi just advised one of the askers why there weren't any goals for some of the specific measures. This is PY 23, so that's why there are goals.

So you have your service level and shows your goal and for the current quarter. And the same will apply for the year to date and the last four quarters you have your rate and it's showing your goal is 136, it's showing the rate as 97.4, now you say, well, how the heck did you get 97.4?

Well, it gives you the raw data right behind it, which is the new right under it, which is the numerator and the denominator.

So that's just the math that's used.

That's the 29,000 divided by the 30,000 and that's when you get your 97.4%.

So that's how you would calculate the percentage rate and the same thing applies when you go down community service. Of course service levels for the number of people you're serving.

The community service which is below it, is again the same.

It's 72 now.

This is kind of like your churn.

How many people are actually?

I take it back, sorry.

Service level is your churn the number of people who go through.

So you're always going to be serving more than 100% of the positions that you have because of your churn. People who exit the new people come in. So, you're unduplicated count should always be over 100% and be close to your goal. Your community service is going to be based on the number of people that are recorded in community service and that's based on your community service hours that you actually

enter into every quarter, you have to enter those community service hours, and these are the ones that you record under in person or remote CSA. And again, you have your goal here of 72.

Somewhere. OK, there it is.

And then you have your rate and it's showing 1.6% because your numerator and your denominator is giving you that percentage.

McNeace, Meche - ETA CTR 1:10:24

And that was for the current quarter and this QPR is based on the quarter three.

Barcley, Joyce M - ETA CTR 1:10:26

Yeah.

OK.

Thank you.

McNeace, Meche - ETA CTR 1:10:32

You're welcome.

Barcley, Joyce M - ETA CTR 1:10:34

And then we have our most in need and we know our most in need goal comes from those characteristics that are entered upon intake, and we have 2.9 and again right here we see that it's for. I forget what I think this is the current quarter. It's 2.85 based on the numerator and denominator information below and the same thing for your employer survey is actually showing I don't think we did an employer survey last year.

If I'm not mistaken, which maybe we did, I don't know why it's zero, but.

McNeace, Meche - ETA CTR 1:11:03

We did.

We did, but this is third quarter.

So yeah, there was some something hanky going on.

Barcley, Joyce M - ETA CTR 1:11:08

OK.

McNeace, Meche - ETA CTR 1:11:10

So don't worry about that.

Barcley, Joyce M - ETA CTR 1:11:13

And then the same thing for the participant and the host agency surveys and then we get down to the employment outcomes. And again, we have the current quarter, the year to date and the last four quarters and we have the three performance measures, which is employment rate, the.

Second quarter after exit, then we have the employment rate, the fourth quarter after exit and then we have the median earnings for the second quarter after exit.

So we have our targets and we have our rates.

And we have the numerator and the denominator, which is the raw data.

So if you ever need to go back and try to figure out why is my, I think I should be higher or lower, you can use that raw data to figure out if the system is picking up everything.

Or maybe you don't have everything entered that you thought you had entered in the system.

So that's where you get this information from. And then the last level, the last section is the participant level information. If you wanna scroll down to section C, Michi.

OK, and we have employment and earnings and we have for like for the current quarter.

It shows how many people were carried over from the previous program year.

How many are new participants?

Don't forget this is quarter and the year to date and goes through for all of the different categories for the enrollments.

It goes through the same information for the exitors.

And then on the right side was Section D your summary information.

Trying to read sideways, it goes training, placements and community service.

McNeace, Meche - ETA CTR 1:12:51

Training, training, number of hours of training.

Barcley, Joyce M - ETA CTR 1:12:57

Yep, and it shows for your quarter and your year to date.

So this is just aggregated summary information and it shows like for instance for placements in the last quarter there were 742 placements, but for the whole year there were 2,709 placements and not too many people are using oje and it shows you the numbers there, so it's the same thing going across. It's just the aggregated information.

In summary, for all those activities, for all of the grantees nationwide, and this is a really important when you think of it, it's a really important QPR, this nationwide QPR especially for the year end QPR because this is the information that goes to the legislators so when they're saying out of our what is \$136 million that we're putting into this program, what's the percentage rate of people who are getting employed?

So this is what they look at this statistical information.

So this is a really important piece of information for our year end for grantees and this is the nationwide one and each grantee has their own and you can run it by grantee you can run it by sub grantee and cut and dice and slice and dice.

McNeace, Meche - ETA CTR 1:13:58

Yeah.

Barcley, Joyce M - ETA CTR 1:14:06

And whatever you want to do with the information to see if you're getting what you what you need.

McNeace, Meche - ETA CTR 1:14:11

Thanks, Joyce.

Barcley, Joyce M - ETA CTR 1:14:11

And I hope that helps.

McNeace, Meche - ETA CTR 1:14:15

Yeah it does.

Barcley, Joyce M - ETA CTR 1:14:17

Good. Thank you.

McNeace, Meche - ETA CTR 1:14:18

So also know when the enrollment summer, if you always wanted to find out how many participants were served throughout in the quarter or year to date is you take the total carryover number and add the new participants, which will give you the total participants served here these two.

Should add up to this, which equates to.

Voila here.

Barcley, Joyce M - ETA CTR 1:14:41

What?

McNeace, Meche - ETA CTR 1:14:43

Same here.

Barcley, Joyce M - ETA CTR 1:14:43

That's a good point. Yep.

McNeace, Meche - ETA CTR 1:14:45

Same here with your community service hours.

You know, doing more of that statistical data like you said here, you're like, OK.

Barcley, Joyce M - ETA CTR 1:14:53

Mm hmm.

McNeace, Meche - ETA CTR 1:14:53

Why am I low? Then you look at how many people have we put in training the hours high there because your training hours do not count towards community service hours so.

You know, I mean, we can go all day and kind of cover what, how to use it to manage your performance. And I also know that this is one of Ali's wheelhouse.

So if you guys ever should need, you know, hey, can you guys spend some time?

Is there training on using the QPR performance outcomes?

Then send an e-mail to SCSEP Technical Assistance and we'll work with Ali to see what we can do.

Cool. Did that help?

So somebody asks, does the goals change yearly or quarterly?

These goals don't change quarterly. This set goal here, but they can change annually.

Sometimes there is no change and then sometimes there could be a change.

And like I had mentioned earlier, grantees at the beginning of a new program year before the program year starts has an opportunity to negotiate their goals.

All right.

Barcley, Joyce M - ETA CTR 1:16:15

Groovy.

McNeace, Meche - ETA CTR 1:16:17

Groovy, totally far out, Joyce.

Barcley, Joyce M - ETA CTR 1:16:18

Groovy. You got it.

Up, out of sight and in the groove, baby. OK.

Now we got that covered.

McNeace, Meche - ETA CTR 1:16:29

That.

Barcley, Joyce M - ETA CTR 1:16:29

I know there's Lauren and Pat.

Just shaking their heads, OK.

OK.

Now we have Catherine who says, who asks, can you go back into participants exits DL to add missing CSA in order to apply quarter hours.

So can you go back?

So somebody exited for duration of limit.

Can you go back in and add CSA hours?

I think I got that right.

Catherine, go ahead and go ahead and unmute yourself, Catherine.

Wilkins, Patricia A - ETA CTR 1:17:04

Hey, Michi. Oops.

Catherine Irving 1:17:06

Yeah, but it is the participant was exited, but there they were missing a CSA.

So in order to apply the last quarterly hours that CSA needs to be applied in GPMS so, how do we go back in after the participants already been exited for durational limit?

Barcley, Joyce M - ETA CTR 1:17:30

Hmm.

Catherine Irving 1:17:31

And add that CSA to missing CSA.

Wilkins, Patricia A - ETA CTR 1:17:32

Yeah.

Let's see here.

McNeace, Meche - ETA CTR 1:17:39

Can you?

Can you go back into an exited case?

Barcley, Joyce M - ETA CTR 1:17:44

For durational limit.

McNeace, Meche - ETA CTR 1:17:47

Well, they're still exited, but can you go add a community service assignment?

Catherine Irving 1:17:52

Yeah, the original assignment was issued well before the durational limit date for the participant work, but the assignment was never input into GPMS.

McNeace, Meche - ETA CTR 1:17:59

Yeah. Yeah, they had to have had an assignment.

Catherine Irving 1:18:08

There were three assignments that the participant should have had, and there was only two showing, so the third assignment CSA needed to be applied in order to complete the last quarter hours.

McNeace, Meche - ETA CTR 1:18:24

Oh, so you need to put in the last.

The hours, the last quarter hour.

Catherine Irving 1:18:30

But we can't because it's not only because they're exited, we don't.

The CSA for that quarter is missing.

Barcley, Joyce M - ETA CTR 1:18:42

Does your CSA that ended with the durational limit is the assignment end date? The DL end date?

The DL date so that you could try to go back into that assignment and edit it and put in the correct end date and then try adding another assignment.

Catherine Irving 1:18:49

Uh, huh. Yeah, yes.

Barcley, Joyce M - ETA CTR 1:19:01

Have you tried that?

Catherine Irving 1:19:03

Yes.

The CSA that's in there, you know, it's kind of crazy.

The CSA that's in there.

They did have.

They did apply the durational limit date as the end date, but it was applied to the wrong CSA because the participant had been rotated in between.

Barcley, Joyce M - ETA CTR 1:19:27

Can you edit those dates so they're accurate?

Catherine Irving 1:19:33

I can try, I don't.

Perhaps the ETS go into it.

McNeace, Meche - ETA CTR 1:19:41

Catherine, do you want to stay on after we're done with the live? And then we can you can pop up your screen and we can walk through it with you.

Catherine Irving 1:19:46

OK.

Thank you. OK.

McNeace, Meche - ETA CTR 1:19:51

Just stay on. Don't leave us.

Catherine Irving 1:19:54

I won't.

McNeace, Meche - ETA CTR 1:19:55

OK.

Barcley, Joyce M - ETA CTR 1:19:59

OK, great. So, the next question, we're running out of time is from Anna.

I'm sorry I was able to reassign the cases.

Yay to the right person.

Thank you.

I do have another question for you.

I have a few participants whose status in GPMS says exited in follow up. These should say exited close. Is there more follow up needed?

How do I update these in GPMS?

McNeace, Meche - ETA CTR 1:20:29

If they're an exited and closed.

Barcley, Joyce M - ETA CTR 1:20:30

I'm smiling.

Can I answer this? I'm smiling.

McNeace, Meche - ETA CTR 1:20:34

Yes, yes. Go, please do Joyce.

Barcley, Joyce M - ETA CTR 1:20:35

I had this exact same question because there's only two.

There's only two statuses for exit, it's exited in follow up and exited and closed. If you exit for employment, your exit status will always be exit and follow up.

It doesn't matter if your follow-ups are completed. If you exited for any other reason, it'll always be exit and closed.

So there's no, it's never going to change from exited and follow up to exit and closed.

It's always going to be exited and follow up for anybody who exits with employment. It doesn't matter if the follow-ups were completed.

There was a suggestion made that they look into creating another status and at some point, in the future, we hope that they'll do that.

Does that answer your question, Anna?

Anna Palo 1:21:27

It sure does. Thank you. Appreciate it.

Barcley, Joyce M - ETA CTR 1:21:29

OK.

That's why I was smiling.

Because I just had this conversation.

Anna Palo 1:21:34

Well, I was looking at him.

I'm like these guys do not need a follow up.
They have been closed since like 2002.

Barcley, Joyce M - ETA CTR 1:21:42

Yep.

Anna Palo 1:21:43

So no follow up needed.

Barcley, Joyce M - ETA CTR 1:21:45

Yep.

Anna Palo 1:21:46

I'll just leave it. OK. Thanks.

Barcley, Joyce M - ETA CTR 1:21:48

Great. And say I think you answered Gene already to the quote.

Did the goals change yearly or quarterly?

And presuming that's the QPR one and yep, that is.

And Ross has a question. If a participant has a leave of absence leading up to the exit, you can't enter manage paid hours.

You have to manually address the leave of absence, approved break to a day earlier, as an example, enter the managed paid hours and then readjust the break back to the corrected dates.

This is the response from Zendesk, and it does work.

Oh cool.

McNeace, Meche - ETA CTR 1:22:34

Makes sense, OK.

Barcley, Joyce M - ETA CTR 1:22:38

So the upshot, Ross, if I'm reading this correctly, just to paraphrase so making sure I understand it is you had somebody who had a leave leading up to their exit, they exited, you couldn't enter their paid hours. So, you had to manually adjust their break to a day earlier and that worked. OK, cool. Thank you.

Ross Farnsworth 1:23:02

Correct.

Yep. And there's no fix or explanation, but that's the answer.
So when we do it, it works.

Barcley, Joyce M - ETA CTR 1:23:12

Great. Thank you.

Ross Farnsworth 1:23:12

So at least there's a workaround.
But yep, it's a lot of work.

Barcley, Joyce M - ETA CTR 1:23:16

Yeah, Kathy says.

That's a lot of work for us to work around their issue.

OK.

And Joie has a question.

Are the equitable distribution reports AP and MP per grantee report generated from managed authorized positions console data.

So are you looking for where do you get the ED reports?

Joie, you wanna unmute yourself?

Joie Bentrez 1:23:54

Oh, I just want to know that they are the same information in those two places.

Barcley, Joyce M - ETA CTR 1:24:05

The ED report generated from the managed, authorized. Oh, I see.

So you're asking is what's in the ED report the same as the management authorized positions?

Joie Bentrez 1:24:14

Yes.

Barcley, Joyce M - ETA CTR 1:24:15

It should be. If it's not, you might want to submit a ticket.

Joie Bentrez 1:24:17

Yeah, yeah, yeah. OK.

McNeace, Meche - ETA CTR 1:24:17

It should be.

Joie Bentrez 1:24:21

Yeah, because it's hard to look at the managed authorized position.
You have to go page by page.

Barcley, Joyce M - ETA CTR 1:24:30

Ah.

Joie Bentrez 1:24:30

While the other one has you can do a spreadsheet.

McNeace, Meche - ETA CTR 1:24:35

Yeah. So, it just gives you your total for your grant or your sub grants?
Well, I mean it gives it for your grant, for all the States and counties that you serve, if there's multiple States and of course, multiple counties.
So gives you that breakdown in Equitable distribution report. So, you're right.

Joie Bentrez 1:24:56

Thank you.

Barcley, Joyce M - ETA CTR 1:24:56

And that is all I see.
You're welcome, Joie.
That's all I see in the chat, and there are no hands raised at 3:29.
Wow.

McNeace, Meche - ETA CTR 1:25:08

3:29 we made it.
Yay, we knew we had to get their blood going.

Barcley, Joyce M - ETA CTR 1:25:11

And we thought it was going to be a quiet day again.

McNeace, Meche - ETA CTR 1:25:14

You know, get them stimulated and get it going.

So this is great.

Great questions, great interaction like we always do, and I just want to say, you know as always, we completely appreciate each and every one of you for coming and joining us you know, twice a month. This is one of those times where we look forward to having these virtual office hours with you 'cause we learn from you as well as we hope we, you know you learn from us too.

So thank you again and Joyce put in the chat that the next virtual office hours is scheduled for April 23rd.

And as we always say, remember reset, reset, reset and at least log into GPMS once at least once within a 30 day period.

But hopefully more than once. And here are the GPMS resources.

Should you need that, and we're always here and available for you guys.

And then I believe we have somebody who's going to stay on with us, right?

And then other than that, we're just gonna say everybody have a great rest of your day.

Have a great evening and the great rest of your week.

Barcley, Joyce M - ETA CTR 1:26:26

Yep, we do.

Before you leave, Anna has a question.

McNeace, Meche - ETA CTR 1:26:37

Before you leave, Anna has a question.

Barcley, Joyce M - ETA CTR 1:26:41

How do you get on the e-mail list for these meetings?

McNeace, Meche - ETA CTR 1:26:45

Anna, throw your e-mail address in the chat and we'll just throw it into the meeting invite.

Anna Palo 1:26:57

Actually it would be for two more people, not me.

I'm already on.

I'm already invited to these meetings.

McNeace, Meche - ETA CTR 1:27:04

OK.

Anna Palo 1:27:05

It would be two other people that are kind of taking over.

McNeace, Meche - ETA CTR 1:27:07

Oh.

All you need.

Barcley, Joyce M - ETA CTR 1:27:08

Let me just forward, yeah.

McNeace, Meche - ETA CTR 1:27:09

All you need to do is forward the invite to them and they'll automatically be added.

Anna Palo 1:27:13

Please forward.

McNeace, Meche - ETA CTR 1:27:14

Yeah, just forward it.

Anna Palo 1:27:15

OK.

Easy enough.

McNeace, Meche - ETA CTR 1:27:16

Easy, easy breezy.

Anna Palo 1:27:19

OK.

Thanks guys. Appreciate it.

McNeace, Meche - ETA CTR 1:27:21

Oh, we appreciate you back.

Barcley, Joyce M - ETA CTR 1:27:25

And Catherine, you're hanging in with us for a while.

OK, cool.

McNeace, Meche - ETA CTR 1:27:31

Thank you everybody.

Wilkins, Patricia A - ETA CTR 1:27:34

Bye everyone.

Mauro, Kevin M - ETA CTR stopped transcription