GPMS Office Hours (4th Wednesday)-20260923_140606-Meeting Recording

September 23, 2026, 6:06PM

1h 22m 49s

Mcneace, Meche A - ETA CTR 0:20

Thank you Orlis

All right.

Cool beans. All right, today what we have to get us kick started.

To get us going to get our GPMS blood flowing.

Get us you know, all excited is that we do have another jeopardy game.

Jeopardy right, ladies.

Davis, Chanel T1 - ETA CTR 0:47

GPMS jeopardy

Mcneace, Meche A - ETA CTR 0:49

Oh, OK.

So it is.

We have another GPMS jeopardy game today.

So we want to say welcome to GPMS jeopardy.

Davis, Chanel T1 - ETA CTR 0:59

Yes.

Mcneace, Meche A - ETA CTR 1:00

For the new folks that have joined us, we hope this is something that will help you too.

Because we find that putting some of these functionalities and how to navigate GPMS into this sort of like game style exercises seems to be more helpful.

It kind of just opens up our thought process, right?

So today your GPMS jeopardy host is Chanel.

Davis, Chanel T1 - ETA CTR 1:32

Hello everyone. Back by popular demand GPMS jeopardy.
So this is a judgment free zone, so just go ahead and just throw some answers in the chat.
You can come off mute.
We encourage that.
And sometimes we even learn from you all.
Some you know, some little things that you all throw out there.
So we're going to get started.
Can you all see my screen?

M **Mcneace, Meche A - ETA CTR** 1:52
I have a question.
How do we how do we respond for those that maybe don't know jeopardy, how does it work? How do we respond?

D **Davis, Chanel T1 - ETA CTR** 2:03
Yes. So, each slide will have a clue.
And so you buzz in if you would like to answer. And of course, you're going to answer in the what is style and then the answer
Just like the game jeopardy. So, you can either unmute yourself, you can call out your answer that way, or you can put the answer in the chat.
But just remember to start off with what is and then you state what the answer to the clue is.

M **Mcneace, Meche A - ETA CTR** 2:29
Yeah. So, what is the answer to the clue?

D **Davis, Chanel T1 - ETA CTR** 2:33
What is....

M **Mcneace, Meche A - ETA CTR** 2:33
That kind of answer?
What is the answer to the clue?

D **Davis, Chanel T1 - ETA CTR** 2:36

Dot, dot. Yeah. What is ..dot dot dot the answer.

Mcneace, Meche A - ETA CTR 2:39
What happens if I answer and I forget to say what is?
Do we ignore my answer?

Davis, Chanel T1 - ETA CTR 2:46
We won't ignore you, but you know, we'll just remind you that that's the rules.

Mcneace, Meche A - ETA CTR 2:50
We want to ignore the ones that don't.

Davis, Chanel T1 - ETA CTR 2:51
No, we don't ignore judgment free zone.

Mcneace, Meche A - ETA CTR 2:55
Oh my bad.
All right. I was just saying, if you don't say what is and you don't even get the point.

Davis, Chanel T1 - ETA CTR 3:04
You'll get your point.

Mcneace, Meche A - ETA CTR 3:05
Some says will silently judge you.

Davis, Chanel T1 - ETA CTR 3:09
OK.
That's funny.

Mcneace, Meche A - ETA CTR 3:14
OK.

Davis, Chanel T1 - ETA CTR 3:15
Alright, so we are going to test your GPMS knowledge. Of course, if there's a

question that you have a question about, you can also come off mute or put it in the chat if you want us to demonstrate it or just give you some more information for some clarity.
So for our first clue.
This tab displays a grid of all currently or previously enrolled SCSEP participant cases.
So what tab displays a grid of all currently or previously enrolled SCSEP participant cases?
Again, you can come off mute or you can drop it in the chat.

Mcneace, Meche A - ETA CTR 3:59
Alright, we have some that's in the chat. Joyce, right?

Barcley, Joyce M1 - ETA CTR 4:03
Yes, ma'am. They're saying, what is Cases screen, what is cases?

Barcley, Joyce M1 - ETA CTR 4:13
What is cases.
The consensus seems to be what is cases and they're all the forms of a question.

Davis, Chanel T1 - ETA CTR 4:22
Great. See what is..
And that is right.
What is the SCSEP cases tab?

Mcneace, Meche A - ETA CTR 4:31
I have to say that Luis, Mr. Luis Rodriguez from Illinois, said it perfectly. What is SCSEP cases?

Barcley, Joyce M1 - ETA CTR 4:39
1st.

Davis, Chanel T1 - ETA CTR 4:43
Perfect.

Rodriguez, Luis 4:44
To correct myself.

Rodriguez, Luis 4:45
Sorry, I just said cases and then I realized it's SCSEP cases.

Mcneace, Meche A - ETA CTR 4:50
I see.

Davis, Chanel T1 - ETA CTR 4:53
On point.

Barcley, Joyce M1 - ETA CTR 4:54
I think somebody's in GPMS.

Davis, Chanel T1 - ETA CTR 4:57
Yeah.

Rodriguez, Luis 4:58
No, no, no, no, I'm not.
I'm not. I'm sorry.
I'm trying not to cheat.

Davis, Chanel T1 - ETA CTR 5:05
Go ahead and pull it up.

Barcley, Joyce M1 - ETA CTR 5:06
Excellent.

Davis, Chanel T1 - ETA CTR 5:09
And so I know we have some newbies.
So this is good. The SCSEP cases is actually the landing page. When you go into

GPMS.
So that's the first thing you see when you log in. Nice little tip.

Mcneace, Meche A - ETA CTR 5:20
I like Benjamin from New Mexico.
He says the top of the screen just SCSEP cases.
Let's get real technical here.
OK.
So there you go.

Barcley, Joyce M1 - ETA CTR 5:29
It does the tab in the tab says cases, but the screen says SCSEP cases.

Mcneace, Meche A - ETA CTR 5:35
So all of them are right. Ding, Ding, Ding, Ding, Ding, Ding, Ding!

Barcley, Joyce M1 - ETA CTR 5:37
Everybody's right.

Davis, Chanel T1 - ETA CTR 5:39
Oh yeah, we need a bell.

Mcneace, Meche A - ETA CTR 5:39
We need to do these virtual little you know...
What are those little confetti or something around there?
We're going to work on that.
Next time.

Davis, Chanel T1 - ETA CTR 5:47
Alrighty, next clue.
You click this button to select specific criteria for a case search.
Another hint. It is on that SCSEP cases tab.
What is the button?

M **Mcneace, Meche A - ETA CTR** 6:02
Stop giving hints.

D **Davis, Chanel T1 - ETA CTR** 6:05
OK.

B **Barcley, Joyce M1 - ETA CTR** 6:06
Oh.
Well, we do have a what is show filters?
What is show filters?
What is show filter button?
What is show filters?

M **Mcneace, Meche A - ETA CTR** 6:25
I like that. Anybody with anything else?

B **Barcley, Joyce M1 - ETA CTR** 6:27
Oh, we forgot the jeopardy music.

D **Davis, Chanel T1 - ETA CTR** 6:28
Anything else?

B **Barcley, Joyce M1 - ETA CTR** 6:29
Oh crud.

D **Davis, Chanel T1 - ETA CTR** 6:30
Oh yeah.

B **Barcley, Joyce M1 - ETA CTR** 6:32
Darn it.

D **Davis, Chanel T1 - ETA CTR** 6:33
Give me a second.

Mcneace, Meche A - ETA CTR 6:36
She wants the music.
Let's give her a second because she's going to find it.

Davis, Chanel T1 - ETA CTR 6:39
Hold on.
We'll really get this party started.

Mcneace, Meche A - ETA CTR 6:43
Well, yeah, let's get this party started.

Mcneace, Meche A - ETA CTR 6:49
What is show filters.

Davis, Chanel T1 - ETA CTR 6:50
And everybody.

Barcley, Joyce M1 - ETA CTR 6:55
Oh, and I love Alicia's answer and hit reset immediately. Yay. Good job, Alicia.

Mcneace, Meche A - ETA CTR 6:58
I love it too.

Davis, Chanel T1 - ETA CTR 7:07
All right, let's see.
Can y'all hear it?

Barcley, Joyce M1 - ETA CTR 7:12
There we go.

Mcneace, Meche A - ETA CTR 7:16
Alrighty.
Alright, what's the answer?

D **Davis, Chanel T1 - ETA CTR** 7:26
You all are right.
What is the show filters button?

D **Davis, Chanel T1 - ETA CTR** 7:31
Yay.

M **Mcneace, Meche A - ETA CTR** 7:32
Yay.

D **Davis, Chanel T1 - ETA CTR** 7:35
Alrighty, next clue.
You cannot enter a duplicate of one of these into GPMS if it has the identical name, city and state as an existing entry.

M **Mcneace, Meche A - ETA CTR** 7:52
Music.

B **Barcley, Joyce M1 - ETA CTR** 8:09
We have what is a participant ID.

D **Davis, Chanel T1 - ETA CTR** 8:11
Oh, not quite.

M **Mcneace, Meche A - ETA CTR** 8:13
Is there a Wrong bong?

B **Barcley, Joyce M1 - ETA CTR** 8:22
What is organization host agency?
What is Social Security number?
What is an organization?

What is a host agency?
What is a host agency?
Oh, and we have, Mr. Simpson.

Mcneace, Meche A - ETA CTR 8:35
Yeah, yeah.

Barcley, Joyce M1 - ETA CTR 8:36
I can't remember his name. Homer.

Davis, Chanel T1 - ETA CTR 8:38
Homer.

Mcneace, Meche A - ETA CTR 8:41
That's right.

Davis, Chanel T1 - ETA CTR 8:42
So I think I heard someone. I think we had a few people that got different answers.

Barcley, Joyce M1 - ETA CTR 8:48
Yeah, we had a few organizations.
A few host agencies.
We had Social Security number.
Participant ID.

Davis, Chanel T1 - ETA CTR 8:59
Time for the reveal.
It is actually what is an organization. Whoever said that answer you are correct.

Barcley, Joyce M1 - ETA CTR 9:10
Yeah.

Mcneace, Meche A - ETA CTR 9:11
That would be Jeff from Tennessee.
There's Joie. OK, Joie too.

Davis, Chanel T1 - ETA CTR 9:14
All right. Jeff Woo woo.

Mcneace, Meche A - ETA CTR 9:18
Joie said it, and we're going to give credit for the host agencies too, because it is an organization.

Davis, Chanel T1 - ETA CTR 9:22
Yes, it is. Yep.

Mcneace, Meche A - ETA CTR 9:26
Yes.

Davis, Chanel T1 - ETA CTR 9:26
And I believe, Joyce, you're going to show them this one.
So let's see what comes up.
Alrighty.

Barcley, Joyce M1 - ETA CTR 9:32
Sure.
So we're going to take a look at a case.
Just let me know when you see my screen.

Mcneace, Meche A - ETA CTR 9:37
Yes.

Barcley, Joyce M1 - ETA CTR 9:39
Hey, we're going to be looking at a case from the assignment perspective.
So for a host agency and just for expedience, I just entered the state, the city and the organization's name.
I'll click on the search.
And it says Nope, there aren't any agencies, so I'm just going to go in here and say, oh, rats, I thought I entered them already, but I guess not.

So I'm going to add a new host agency.
And it just goes through the motions here, OK.
And we entered the new host agency name.
Have to look up the address because I don't remember it offhand.
Because remember, if it has the same Name, City, State and address.
And we put the information in.
And you can see at the bottom of the screen it says an organization with this name already exists.
In the selected city and state so I can enter information into the contact.
I can fill in the required fields.
It's really not liking this today.
And you can see it's not letting me. It's not going to let me add because it's already in here.
So that's when you would have to then go in and do a search on the admin console.
For that particular organization and then you will pull them up and you'll be able to see that they already exist.
And we have our manage users and organizations
OK.
Enter the Barton Center and we do a search.
You can see we have the Barton Center, so they're in here.
But what happened was remember, we always talked about the additional details.
It has to be connected to the grantee.

M **Mcneace, Meche A - ETA CTR** 12:35
Mm-hmm.

B **Barcley, Joyce M1 - ETA CTR** 12:37
Not necessarily the sub.
Well, I guess it does have to have the sub, even though there's no asterisk.
And then you search.
And then you add it to your organization as a host agency and then it should come up with all of the information that you need to save that organization.

M **Mcneace, Meche A - ETA CTR** 12:58
And Joyce, before you go, wouldn't you highly advise that when they do that that

they put in the host agency agreement date and the monitoring first monitoring date there?

Barcley, Joyce M1 - ETA CTR 12:59
Uh-huh.
Absolutely everything you want. You can fill in any information too in the contact information, add contacts and so forth.

Mcneace, Meche A - ETA CTR 13:08
All right.

Barcley, Joyce M1 - ETA CTR 13:15
You would do that in there, and as we've seen in the past, if there's a different name to, let's say, a program, say it's two streets away and the name on the door is a program name and not the agency name.
You can also put that information here.
You can have the location name.
You can put the address if they are different.
From what's listed from the parent organization.
And that's how you would add that information.
Back to you, Chanel.

Davis, Chanel T1 - ETA CTR 13:46
Thank you, Joyce.
One second.
I'm going to take the screen back.
Alright. Are you all seeing the clue?

Barcley, Joyce M1 - ETA CTR 13:57
Yes, ma'am.

Davis, Chanel T1 - ETA CTR 13:58
All right.
Next clue. These dates must be entered into GPMS whenever a participant is placed at change or ended at a host agency.

Barcley, Joyce M1 - ETA CTR 14:30
We have some answers. What is assignment date?
Assignment date in the form of a question though, Cindy.

Davis, Chanel T1 - ETA CTR 14:33
OK.
Don't forget what is.

Barcley, Joyce M1 - ETA CTR 14:39
Yeah.

Davis, Chanel T1 - ETA CTR 14:41
Meche, maybe you were right.
We shouldn't give them points.
No one's using it.

Mcneace, Meche A - ETA CTR 14:52
Too late.

Barcley, Joyce M1 - ETA CTR 14:52
I like Benjamin's answer.
What is assignment start day assignment, end date, assignment date?

Davis, Chanel T1 - ETA CTR 15:03
Alrighty.
Yes. Ding, Ding, Ding.
What are the assignment, assignment start and assignment end dates?
Good job everybody.

Barcley, Joyce M1 - ETA CTR 15:15
Yeah. Ding, Ding, Ding, Ding.

Davis, Chanel T1 - ETA CTR 15:18
All right.

B **Barcley, Joyce M1 - ETA CTR** 15:20
I do see a hand raised.
Jody, did you have a question?

M **Mcneace, Meche A - ETA CTR** 15:29
Or comments statement.

JK **Jody Kalafat** 15:29
Didn't mean to raise my hand, sorry.

B **Barcley, Joyce M1 - ETA CTR** 15:32
Okey dokey.

D **Davis, Chanel T1 - ETA CTR** 15:33
OK.

B **Barcley, Joyce M1 - ETA CTR** 15:33
No worries.

JK **Jody Kalafat** 15:34
Thank you.

D **Davis, Chanel T1 - ETA CTR** 15:34
Just giving a wave.

B **Barcley, Joyce M1 - ETA CTR** 15:37
I always do that.
I think I see the raised hand and I think it's like a thumbs up or something.

D **Davis, Chanel T1 - ETA CTR** 15:42
Alright, next clue.

B **Barcley, Joyce M1 - ETA CTR** 15:46
Yeah.

Davis, Chanel T1 - ETA CTR 15:47
All community service assignment hours and other training hours should be entered into GPMS on this frequency.

Barcley, Joyce M1 - ETA CTR 16:05
What is quarterly?
What is quarterly?
What is quarterly?

Barcley, Joyce M1 - ETA CTR 16:18
We'll give Jeff and Benjamin extra points because they actually put in the question mark.

Davis, Chanel T1 - ETA CTR 16:24
perfect format.
Alright.
Everyone seems to be good with that one and it is true. What is quarterly. Good job.

Mcneace, Meche A - ETA CTR 16:33
Ding, ding, ding.

Davis, Chanel T1 - ETA CTR 16:39
Alright, next clue.
This GPMS screen determines if a participant will be counted in employment follow up.
Which screen?
Which screen determines if a participant will be counted in employment follow up?
Guys are kind of shy with this one.

Mcneace, Meche A - ETA CTR 17:14
The big screen.

Barcley, Joyce M1 - ETA CTR 17:14
We have SCSEP cases.

Davis, Chanel T1 - ETA CTR 17:16
The big screen.

Barcley, Joyce M1 - ETA CTR 17:18
What is the exit screen?
What is employment? Close. with four question marks.

Mcneace, Meche A - ETA CTR 17:26
What GPMS screen determines if a participant will be counted in the?

Barcley, Joyce M1 - ETA CTR 17:33
Remember it's GPMS language.
What is the participant history screen?

Davis, Chanel T1 - ETA CTR 17:42
Some are close, some are close.
Maybe go take a peek.

Barcley, Joyce M1 - ETA CTR 17:55
What's another word for employment in GPMS?

Davis, Chanel T1 - ETA CTR 18:00
A clue for a clue?

Barcley, Joyce M1 - ETA CTR 18:02
Oh, I like that, Chanel.

Mcneace, Meche A - ETA CTR 18:03
I don't know.
A clue for clue, OK.

Mcneace, Meche A - ETA CTR 18:07
I do too.
Will be counted in the employment follow up of clue. A clue employment follow up.

Davis, Chanel T1 - ETA CTR 18:18
You are very close.

Mcneace, Meche A - ETA CTR 18:22
You know, I'm not saying anything because. I'm like, don't be giving clues.

Barcley, Joyce M1 - ETA CTR 18:29
What is placement?
Oh, I don't see a question mark though.

Barcley, Joyce M1 - ETA CTR 18:34
OK.
What is a placement history screening?
What is a placement screen?

Davis, Chanel T1 - ETA CTR 18:41
That's correct.
What is the placement for?

Mcneace, Meche A - ETA CTR 18:42
We don't care about your question mark not being there.
Yay, Cindy.

Barcley, Joyce M1 - ETA CTR 18:50
Well, we got to give Jeff that. He got it first, right.

Mcneace, Meche A - ETA CTR 18:53
Where's Jeff? Where's?

Barcley, Joyce M1 - ETA CTR 18:53
He got it right first.
He's right above Cindy.

Mcneace, Meche A - ETA CTR 18:59
Oh, OK, no, he said.
Participant history. What?
Oh, second one.

Barcley, Joyce M1 - ETA CTR 19:04
Right underneath, there's a placement screen.

Mcneace, Meche A - ETA CTR 19:05
He's going on the list.

Davis, Chanel T1 - ETA CTR 19:10
Alrighty, next clue?

Mcneace, Meche A - ETA CTR 19:11
Alright, yay to all of y'all.

Davis, Chanel T1 - ETA CTR 19:15
If you discover an employment placement after the participant is exited in GPMS, you should not change this specific field on the exit screen.

Barcley, Joyce M1 - ETA CTR 19:41
what is exit reason?

Davis, Chanel T1 - ETA CTR 19:46
Yeah.

Barcley, Joyce M1 - ETA CTR 19:47
Part of it is right.

Davis, Chanel T1 - ETA CTR 19:48
Yeah.

Barcley, Joyce M1 - ETA CTR 19:51
What is the assignment end date?
Reason for exit reason, reason for exit assignment, end date.

Davis, Chanel T1 - ETA CTR 20:12
Alright, getting close. Anymore guesses?
Alright the reveal.
What is the exit date?

Barcley, Joyce M1 - ETA CTR 20:30
Right, because. We're not going to change the date that the participant exited.
We're just going to change the reason for exit.
So that was really great.

Davis, Chanel T1 - ETA CTR 20:40
Alright.

Barcley, Joyce M1 - ETA CTR 20:41
I mean, I think yeah, in the right area.

Davis, Chanel T1 - ETA CTR 20:45
Very close.

Mcneace, Meche A - ETA CTR 20:45
Makes sense, you know.

Davis, Chanel T1 - ETA CTR 20:47
Next clue?

GPMS requires this specific date format to be used when entering dates, like the date of termination letter.
What is the format?

Barcley, Joyce M1 - ETA CTR 21:20
We have.
Month, Month, Day, day, year, year, year, year, year, month, Month, Day, day, year, year, year, year, Day, month, year.

Davis, Chanel T1 - ETA CTR 21:26
OK.

Mcneace, Meche A - ETA CTR 21:29
Month date year. Yep.
But his day, month, year.
But his month day year.
All right.

Davis, Chanel T1 - ETA CTR 21:39
Ding, Ding, Ding.

Mcneace, Meche A - ETA CTR 21:41
Ding month date year.

Davis, Chanel T1 - ETA CTR 21:43
What did you say, Joyce?
Month, Month, Day, day, year, year, year, year.

Davis, Chanel T1 - ETA CTR 21:49
Year.

Barcley, Joyce M1 - ETA CTR 21:50

Year.
Oh.

Davis, Chanel T1 - ETA CTR 21:59
Cindy.

Barcley, Joyce M1 - ETA CTR 22:00
I think we're getting a little punchy here.

Mcneace, Meche A - ETA CTR 22:01
Don't mind us today.
Don't mind if it is fall, so there you go.

Davis, Chanel T1 - ETA CTR 22:02
And please ignore us.

Mcneace, Meche A - ETA CTR 22:07
Alright, so Benjamin, Benjamin and Jeff.

Barcley, Joyce M1 - ETA CTR 22:07
And she's just so happy as well.

Davis, Chanel T1 - ETA CTR 22:13
Good job, Jeff is on a roll.

Barcley, Joyce M1 - ETA CTR 22:15
That's Cindy.
Cindy got it too.

Davis, Chanel T1 - ETA CTR 22:17
Cindy you too.

Mcneace, Meche A - ETA CTR 22:17
Now Cindy got day, month and year, unfortunately.

Barcley, Joyce M1 - ETA CTR 22:18
Oh no. She got day, month. Year. Gotcha. Yeah, you're right.

Davis, Chanel T1 - ETA CTR 22:24
Next clue.
These messages appear on the data entry screen to alert users of potential issues, but they do not require corrective action to move forward and save. What are these messages called?

Mcneace, Meche A - ETA CTR 22:42
Are you saying you're going to put us on a cap if we just if we got a message in GPMS?

Davis, Chanel T1 - ETA CTR 22:47
Yes.

Mcneace, Meche A - ETA CTR 22:49
Oh, wow, that's serious.

Barcley, Joyce M1 - ETA CTR 22:50
What are notifications?
So the first answer is what are notifications? Actually, the only answer.

Mcneace, Meche A - ETA CTR 23:08
What is?
This message appears on the data entry screen to alert users of potential issues.

Barcley, Joyce M1 - ETA CTR 23:22
Actually part of the data entry.

Mcneace, Meche A - ETA CTR 23:22

The first few words are the key.
These messages appear on the data entry screen to alert you.

Davis, Chanel T1 - ETA CTR 23:25
Oh yeah.

Mcneace, Meche A - ETA CTR 23:34
No potential issues.

Barcley, Joyce M1 - ETA CTR 23:43
You may need to have memorized the user's guide to have the answer to this. I will say that because I don't think there's anywhere that really explains it other than the user's guide.

Mcneace, Meche A - ETA CTR 23:55
Oh, OK.

Barcley, Joyce M1 - ETA CTR 23:57
So this is a toughie.

Davis, Chanel T1 - ETA CTR 24:00
We got them with this one. All right, well, let's go.

Davis, Chanel T1 - ETA CTR 24:06
What are data validation messages?
So those are the messages you see, on those data entry screens.

Mcneace, Meche A - ETA CTR 24:15
I would like for you to tell me what exactly is a data validation message?

Barcley, Joyce M1 - ETA CTR 24:22
It's like when you go to enter a service and you put in a start date and you don't put in an expected end date and it asks you. Are you sure you don't want to add an end date and an anticipated end date?

Davis, Chanel T1 - ETA CTR 24:35
Mm-hmm.

Barcley, Joyce M1 - ETA CTR 24:39
It doesn't stop you from continuing to enter the data, but it just is something just for data accuracy.
It's like a prompt.

Davis, Chanel T1 - ETA CTR 24:45
Like a warning yep, warning.
Friendly reminder.
Alright, next clue.
If GPMS stops you from saving, you must check for this visual indicator next to a field, which means the field cannot be left blank.

Mcneace, Meche A - ETA CTR 25:10
A visual indicator, huh?

Davis, Chanel T1 - ETA CTR 25:13
Visual.

Barcley, Joyce M1 - ETA CTR 25:25
What is a red asterisk?
What is an asterisk?

Davis, Chanel T1 - ETA CTR 25:38
Ding, Ding, Ding. What is an asterisk?

Barcley, Joyce M1 - ETA CTR 25:43
I've got it good.

Mcneace, Meche A - ETA CTR 25:44
Is Jeff and Benjamin buddies?
Are they in the same office?
What? What's going on here? Yeah.
Tag team over there.

Davis, Chanel T1 - ETA CTR 25:54
Yes, study partners.
Alright, next clue.
Only users with this specific GPMS role have the permission to generate and submit a WIPS QPR.
What role?

Barcley, Joyce M1 - ETA CTR 26:25
What is administrative?
What is grant administrator?
What is GA?
What is an admin?
What is the grantee administrator?
Lots of good answers.
And they're all in the form of a question.

Davis, Chanel T1 - ETA CTR 26:43
Good.
That is correct.

Mcneace, Meche A - ETA CTR 26:46
They even put a question mark, Chanel or Joyce.

Mcneace, Meche A - ETA CTR 26:51
It was Joyce they put us.

Davis, Chanel T1 - ETA CTR 26:51
That was Joyce.
That was Joyce. Joyce is the stickler.

Barcley, Joyce M1 - ETA CTR 26:57
I wasn't being a stickler.
I was giving them credit.
It's like, whoa, they're punctuating. Woho!

Davis, Chanel T1 - ETA CTR 27:04
What is a grantee administrator? Do we have any GAs in the House?
Raise your hand if you're GAs. Put your hands up.

Barcley, Joyce M1 - ETA CTR 27:15
We got hands up.

Mcneace, Meche A - ETA CTR 27:15
Who are you?

Davis, Chanel T1 - ETA CTR 27:20
All right.
Next clue?
True or false when a participant is transferred between subgrantees under the same grantee, GPMS automatically closes the donor's record and creates a new enrollment.
Is this true or is it false?

Barcley, Joyce M1 - ETA CTR 27:40
This sounds good.
You only have a 5050 chance of getting it getting it wrong.

M **Mcneace, Meche A - ETA CTR** 27:43
Yes.

D **Davis, Chanel T1 - ETA CTR** 27:47
And they're so quiet.

M **Mcneace, Meche A - ETA CTR** 27:47
I'll take it.
I'll take it for 400, Joyce.

B **Barcley, Joyce M1 - ETA CTR** 27:50
Here we are.

D **Davis, Chanel T1 - ETA CTR** 27:51
OK.

B **Barcley, Joyce M1 - ETA CTR** 27:53
Take it for 2000, making a daily double.

M **Mcneace, Meche A - ETA CTR** 27:56
Oh, wrong game.

D **Davis, Chanel T1 - ETA CTR** 27:58
Oh, I forgot my music.

B **Barcley, Joyce M1 - ETA CTR** 27:59
What is false?
What is

D **Davis, Chanel T1 - ETA CTR** 28:04
All right.

B **Barcley, Joyce M1 - ETA CTR** 28:05
We have a couple of what is false?

Davis, Chanel T1 - ETA CTR 28:09
What is false?
The entire record moves. That's good guys.

Mcneace, Meche A - ETA CTR 28:16
So it just scoots on over it just scoots over the record. Just kind of scoots over.

Barcley, Joyce M1 - ETA CTR 28:19
That's it, that's.

Davis, Chanel T1 - ETA CTR 28:20
Real smooth.

Mcneace, Meche A - ETA CTR 28:23
OK.

Davis, Chanel T1 - ETA CTR 28:24
Yep, alrighty next clue. When a grantee transfers a participant from 1 subgrantee to another subgrantee, they must take this action on the assignment screen before the recipient subgrantee can assign them to a new host agency.

Mcneace, Meche A - ETA CTR 28:55
Take a deep breath first.
That's what they must do.

Barcley, Joyce M1 - ETA CTR 29:01
We have a what is enter a close date.
What is end the assignment?

Barcley, Joyce M1 - ETA CTR 29:20
Any other takers?

Mcneace, Meche A - ETA CTR 29:23
When a grantee transfer participant from 1 subgrantee to another subgrantee, they

must take this action on the assignment screen before the recipient subgrantee can assign them to a new host agency.
Oh, come on, that's easy.
They're like, yeah, right. Meche, we're, we're. We're, we're not falling for that now.
We're not doing it.

Davis, Chanel T1 - ETA CTR 29:58
It is.

Barcley, Joyce M1 - ETA CTR 29:58
That's OK, because. Yeah.

Davis, Chanel T1 - ETA CTR 30:00
What is ending the active CSA, which is the Community Service Assignment?

Mcneace, Meche A - ETA CTR 30:06
Just got it.

Barcley, Joyce M1 - ETA CTR 30:08
Yep. And Cindy kind of got it too, because she put close date and on that screen the only thing you can close is the assignment.

Mcneace, Meche A - ETA CTR 30:09
Yeah.

Barcley, Joyce M1 - ETA CTR 30:15
So yeah.

Davis, Chanel T1 - ETA CTR 30:19
Next clue.
True or false when initiating participant transfers between grantees, this step must be performed by the HRM help desk team.
Is this true or is it false?
You guys are more shy with the true and false.

Barcley, Joyce M1 - ETA CTR 30:55
2 falses.

Mcneace, Meche A - ETA CTR 31:00
What is false? What is false?
What is false?

Davis, Chanel T1 - ETA CTR 31:05
Correct. What is false.

Mcneace, Meche A - ETA CTR 31:05
What is false?

Davis, Chanel T1 - ETA CTR 31:07
You use the transfer utility on the cases page and Joyce is going to show that.

Mcneace, Meche A - ETA CTR 31:11
Can I see that?
Can I see that?
Can I see that?

Davis, Chanel T1 - ETA CTR 31:14
Yes, ma'am.

Barcley, Joyce M1 - ETA CTR 31:14
It's right in front of you.
See, that's the answer's right there. I'm kidding.

Barcley, Joyce M1 - ETA CTR 31:19
Getting a little punchy.

Mcneace, Meche A - ETA CTR 31:20
Show me. Show me proof.
Show me that it's there.

Barcley, Joyce M1 - ETA CTR 31:25

Show me.

Show me OK.

So here we are on the cases page you want to see the transfer utility.

You can do transfers discretionary transfers for active participants by just checking the button in front of their case ID going to select an action, clicking on transfer submit and you would select the participant and then you would just enter all the transfer information and say submit.

And there you go. That initiates the transfer discretionary transfer between subgrantees.

Mcneace, Meche A - ETA CTR 31:57

Can you do multiple transfers at once?

Barcley, Joyce M1 - ETA CTR 31:59

Yes, ma'am.

You sure can let me go back to the cases page.

Mcneace, Meche A - ETA CTR 32:04

Show me.

Show me.

Barcley, Joyce M1 - ETA CTR 32:05

Show me.

Show me.

I want to see curious minds want to know.

Mcneace, Meche A - ETA CTR 32:10

Mm-hmm.

Barcley, Joyce M1 - ETA CTR 32:11

Again, you need to be active.

So somebody's on break.

You have to end the break before you can do any actions with them and you will just

click all the active participants go up to the selection and click transfer.
Click submit.
And here you go.
You have to do them one at a time because you're doing it from one grantee to another.
So in case there's a different grantee that they're going to you can just do them one at a time.
And then once you clicked submit, the next one would come up and then you would click that one and do the same thing until you finish with all those that are being transferred.
So yeah, you can do them all at once.

Mcneace, Meche A - ETA CTR 32:58
So you're telling me that all three won't be transferred at one time?

Barcley, Joyce M1 - ETA CTR 33:02
Well, if you click on them, they unclick the other people. Let's see if.

Mcneace, Meche A - ETA CTR 33:06
So if you clicked on one and transferred them to another grantee, it won't just transfer the rest because they're not clicked.

Barcley, Joyce M1 - ETA CTR 33:22
I believe not, because we don't have that functionality in preprod.

Mcneace, Meche A - ETA CTR 33:28
You don't have.

Barcley, Joyce M1 - ETA CTR 33:31
Transfer date cannot be more than three days after the latest assignment end date OK.
I'm sorry I didn't check to make sure that the dates were ended or the assignments were ended, so that's a good reminder and that right there is another one of those beautiful messages that doesn't let you continue because information needs to be completed.

Mcneace, Meche A - ETA CTR 33:51
Oh, OK.

Barcley, Joyce M1 - ETA CTR 33:53
So you just have to make sure before you try to do this how your assignments are ended.

Barcley, Joyce M1 - ETA CTR 33:58
They're off of break.
No assignments, no services.

Mcneace, Meche A - ETA CTR 34:02
So Jeff is asking does GPMS send a notification to the receiving grantee to let them know they have pending transfer or is this only seen by checking the notification list?

Barcley, Joyce M1 - ETA CTR 34:15
It's a good question.

Mcneace, Meche A - ETA CTR 34:20
I want to say and I could be wrong because I haven't been part of a transfer in quite some time that the GA does receive notification they don't receive an e-mail, but they'll receive a notification.

Barcley, Joyce M1 - ETA CTR 34:39
Yeah, it's not in the tasks list.
I think it is just a notification that.

Mcneace, Meche A - ETA CTR 34:43
Yeah.

Barcley, Joyce M1 - ETA CTR 34:45
A transfer has been initiated.

Jeff Hughes 34:47

Is there a way to make that maybe a note for a future update. If there's a way for it to somehow because it would be nice if when I mean even though like we may be talking to the person we're sending it to or vice versa, you don't always know when it's put in. So I don't know if there's a way that it could like send out an e-mail notification.
Hey you have a pending transfer or something of that nature?
It would be nice if that was because I don't always ship my notification tab, you know because, it's a long list of a bunch of things that aren't always relevant, so I've noticed before they'll be there.
But they'll be buried way down in there. You have to go through, you know, pages to get to it.

M **Mcneace, Meche A - ETA CTR** 35:26
OK.
We'll add that to the list of suggestions because it doesn't make sense if you're.
I mean, it is also time sensitive too.

JH **Jeff Hughes** 35:36
Yeah, I mean, I don't know if you know, I realized GPMS is a very basic system, but if there's a way you know that it could send out a notification, that would definitely be helpful.
That way the receiving entity knows that, hey, you know it's ready for you to finish your actions.
And we're not keeping the participant, you know, waiting.

M **Mcneace, Meche A - ETA CTR** 35:54
Well, what about if it's a task in addition to a notification?
So it's sitting on your task list.

JH **Jeff Hughes** 36:00
Well, that's what I was saying before.
Sometimes it'll show on my task list, but depending on like me, as the grantee administrator. I see tasks for all of my subgrantees, so it could be buried in there.

Mcneace, Meche A - ETA CTR 36:10
Alright.

Jeff Hughes 36:13
You know, I may have to
It won't necessarily be at the top of my task list because.

Mcneace, Meche A - ETA CTR 36:19
OK, because you have your task list which is in your main grid and then you have your notification that's in your sidebar grid right?

Barcley, Joyce M1 - ETA CTR 36:20
Great.

Mcneace, Meche A - ETA CTR 36:28
You're looking maybe emails would be a better, OK.

Jeff Hughes 36:28
Right.
Which I mean right now it's not bad.
Like if I go to my because
I mean of course, if you go to your task you've got case task and grantee task and now if it shows up on grantee task that would be great because you know that usually pertains to us as the grantee not the subs.
But like my notifications, yeah, they're usually.
They're usually quite lengthy because it, you know, pulls anything out there from my subs.

Mcneace, Meche A - ETA CTR 36:57
Got it.
OK.
We will send that up, Jeff.
That's a good suggestion though.

Davis, Chanel T1 - ETA CTR 37:12
Alright, I am grabbing the screen back.
Can you all see the next clue?

Barcley, Joyce M1 - ETA CTR 37:16
Super-duper.
Yes, ma'am.

Davis, Chanel T1 - ETA CTR 37:19
Alright, this specific historical data remains visible in a participant's case after they are successfully transferred to a new grantee.

Mcneace, Meche A - ETA CTR 37:44
What is?
I don't have an answer.
What is?
What is their durational limit date and days left in the program? Is what answer?
All right. What's the answer?

Davis, Chanel T1 - ETA CTR 38:11
Alrighty, what is all historical assignment training and case notes?

Mcneace, Meche A - ETA CTR 38:18
OK.

Davis, Chanel T1 - ETA CTR 38:19
OK, next clue.
To prevent duplicate enrollments. This is the mandatory system search step a case manager must perform before clicking add new case.

Mcneace, Meche A - ETA CTR 38:43
Even duplicate enrollments.
This is the mandatory system search step.
OK.

Barcley, Joyce M1 - ETA CTR 38:51
What is entering the Social Security number, is the first.
Another one.
What is enter their Social Security number?
Anybody else?

Davis, Chanel T1 - ETA CTR 39:02
Alright.
Ding, Ding, Ding. Yup.
What is Social Security number search you want to enter that Social Security number.
Great job.
Next clue, if an exited participant is being re-enrolled within 90 days of the exit date, the user must complete these actions on participants existing case rather than starting a new case from scratch.

Barcley, Joyce M1 - ETA CTR 39:43
Re-enrolled within 90 days of the exit date.
How do you complete that?

Davis, Chanel T1 - ETA CTR 39:50
Mm-hmm.
Throw out some guesses.
Let's take a stab at it.

Mcneace, Meche A - ETA CTR 40:04
Exit participant is being re enrolled.
So they're coming back and it's within 90 days of the exit day.
The user must complete these actions on the participant existing case rather than starting a new case.

Barcley, Joyce M1 - ETA CTR 40:25
Got some answers.
What's something with right to return steps? Then we have what is right of return.
Then we have what is RTS which is return to service?

Davis, Chanel T1 - ETA CTR 40:39
So it is what is modify, exit and return to service. Remember right a return. Is now return to services.

Mcneace, Meche A - ETA CTR 40:53
What is modify exit 1st and then click on return to service?

Davis, Chanel T1 - ETA CTR 40:57
Yes, ma'am.

Barcley, Joyce M1 - ETA CTR 41:00
Mm-hmm.

Mcneace, Meche A - ETA CTR 41:00
Oh, so it's a 2 stepper.

Davis, Chanel T1 - ETA CTR 41:03
2 steps.

Barcley, Joyce M1 - ETA CTR 41:03
The two-Fer.

Davis, Chanel T1 - ETA CTR 41:05
For next clue. You will receive an error message if you attempt to enter a CSA assignment date that occurs before this key date.

Barcley, Joyce M1 - ETA CTR 41:25
What is the enrollment date?

Davis, Chanel T1 - ETA CTR 41:29
Got some answers in there.

Barcley, Joyce M1 - ETA CTR 41:35
Anyone else have some ideas?

Davis, Chanel T1 - ETA CTR 41:46
Alrighty, time for the reveal.
I think we got another.

Barcley, Joyce M1 - ETA CTR 41:48
What was the eligibility date?
What is eligibility date?
What is assignment date?

Davis, Chanel T1 - ETA CTR 41:57
Ding ding. Some people got it right.
What is eligibility?

Barcley, Joyce M1 - ETA CTR 41:59
Yeah, yeah.

Davis, Chanel T1 - ETA CTR 42:00
The termination date.

Barcley, Joyce M1 - ETA CTR 42:03
Yay, good job.

Davis, Chanel T1 - ETA CTR 42:06
Next clue.
In a single quarter, this is the maximum number of hours allowed to be entered before triggering an error message.

Mcneace, Meche A - ETA CTR 42:29
In a single quarter, OK.

Barcley, Joyce M1 - ETA CTR 42:29
What is?
What is 325? What is 260?

Davis, Chanel T1 - ETA CTR 42:38
I got some guesses, got some answers.

Barcley, Joyce M1 - ETA CTR 42:42
I'm impressed people are throwing numbers out there.

Davis, Chanel T1 - ETA CTR 42:52
The maximum is 560 hours.
Anything over this number will give you an error message and we are actually going to show you all this.

Barcley, Joyce M1 - ETA CTR 43:03
Yeah, before.
Remember, we looked at a message.
It was data validation message and that's something that you can continue to do after you have even, even though you get that message, you can still continue with the data entry and save it, but with an error message you can't do that.
So we're going to take a look at from the related actions going into managed paid hours.
We have a quarter here and to Joie's point.
I think what she was thinking of was the 326, 325. You're cool.
326 you get a data validation warning that if you entered 325.
You might have a problem.
So it still lets you go forward, but to let's see.
We didn't have it there.
We have the 360.
You're cool.
But if you do 361.
Whoops, I'm sorry 560.
560 and 561.
Now you get this error message that says exceeds 560 and you'll also exceed your allowance for the year for the individual. And the reason that it picks 560 is in order to get more than 560 hours, you would need to be putting in more than 40 hours a week, which you can't do in this program, so this stops you from entering that and if

you click submit.
Nothing happens. Doesn't let you go forward.
So that's what an error message does.
An error message.
An error message says it's a definite error.
You can't go forward.
And that's that. Back to you, Chanel.

Davis, Chanel T1 - ETA CTR 44:55
Thank you, Joyce.
Alright, next clue. If you attempt to enter an exit date in GPMS, the system will prevent you from completing the exit if these still have an active status.

Barcley, Joyce M1 - ETA CTR 45:23
Put our breaks.
What our assignments breaks our training services?

Davis, Chanel T1 - ETA CTR 45:38
Anymore answers.
Alright.
What are the CSA and Training and Services?

Barcley, Joyce M1 - ETA CTR 45:51
It's no Benjamin is right too. If you have an open break, I don't think it will let you exit the participant either.

Davis, Chanel T1 - ETA CTR 45:53
You will.
OK.

Barcley, Joyce M1 - ETA CTR 45:59
So everybody's right.

Davis, Chanel T1 - ETA CTR 46:01
Good catch.

Next clue.
Participant barriers should be entered on this screen.

Barcley, Joyce M1 - ETA CTR 46:22
We need some music, Chanel. Come on.

Davis, Chanel T1 - ETA CTR 46:24
OK.
What is the name of this screen?

Barcley, Joyce M1 - ETA CTR 46:36
And its barriers. So, it's early on.

Davis, Chanel T1 - ETA CTR 46:38
Thank you.

Mcneace, Meche A - ETA CTR 46:41
Yeah. What happened to the music chanel?

Davis, Chanel T1 - ETA CTR 46:43
Oh, I shared without.
I was playing just the bobbing my head.
I didn't know you couldn’t hear. Sorry, guys.

Barcley, Joyce M1 - ETA CTR 46:50
Oh, because you're sharing without.

Davis, Chanel T1 - ETA CTR 46:51
Yes.

Barcley, Joyce M1 - ETA CTR 46:52
Oh, without sound OK.

Davis, Chanel T1 - ETA CTR 46:54
There we go.

B **Barcley, Joyce M1 - ETA CTR** 46:57
There you go.

D **Davis, Chanel T1 - ETA CTR** 46:57
Can we hear?

M **Mcneace, Meche A - ETA CTR** 46:59
Yeah.

B **Barcley, Joyce M1 - ETA CTR** 47:00
Yeah.

D **Davis, Chanel T1 - ETA CTR** 47:10
All right.

B **Barcley, Joyce M1 - ETA CTR** 47:12
So what is characteristics? What is characteristics?

D **Davis, Chanel T1 - ETA CTR** 47:16
Correct. What is the characteristic screen?

B **Barcley, Joyce M1 - ETA CTR** 47:20
From the tag team of Ben and Jeff.
Jeff and Ben, Ben and Jeff, I'm thinking Ben and Jerry's.

D **Davis, Chanel T1 - ETA CTR** 47:26
Next clue.
These characteristics, such as severe disability and limited English, must be updated annually to continue receiving most in need credit.

B **Barcley, Joyce M1 - ETA CTR** 47:59
What are waiver factors?
There's only one guess.
I guess those are. I was going to say little used characteristics like severe disability

maybe, but not limited English.
Only one guess.

Davis, Chanel T1 - ETA CTR 48:22
Anymore takers, OK.
So Ding, Ding, Ding.
What are waiver factors?
Alright. And that was actually our last clue. So, thanks everybody.
Is there anything that you want us to revisit?

Barcley, Joyce M1 - ETA CTR 48:41
Great job.

Davis, Chanel T1 - ETA CTR 48:43
Any other questions you can drop in a chat or raise your hand or come off mute?

Mcneace, Meche A - ETA CTR 48:51
OK.
Cool beans.
Jeff has his hand up.

Barcley, Joyce M1 - ETA CTR 49:03
Hand raised.
Yeah, go ahead, Jeff.

Jeff Hughes 49:07
This may or may not be a question that y'all can answer, but I'll ask.
I'll put an HRM in back on the 16th, September 16th.
And of course it says on there they reached out to grantee administrator, but there's no comments to where they reached out to me. So I don't have anything but I've added two comments since then and I've not gotten any updates, so just any issues in HRM if they're behind.
If I'm just being impatient.
Didn't know what was going on with that.

Barcley, Joyce M1 - ETA CTR 49:38
Hmm.

Jeff Hughes 49:40
Because normally they're pretty like on top of it.
I said this may not be a for y'all, but I just thought I'd ask, I mean.

Mcneace, Meche A - ETA CTR 49:53
So you put in an HRM ticket and just is still kind of still pending.

Jeff Hughes 49:59
Well, like so their comments to me, when you well, if you look in the request on hold, it says reached out to grantee administrator.

Jeff Hughes 50:07
But I never received anything and there's no comments.
There's nothing in the ticket to show they sent me anything and I have since added two additional comments, but nobody has followed up or replied to those.

Mcneace, Meche A - ETA CTR 50:20
OK, so in your in your comment.
The comments that they replied it shows the person is right.

Jeff Hughes 50:33
It tells me who put it on hold, but there's been no comments at all from that person in the ticket at all.
All only comments are just from me.
There's been no reply, comments or anything.
I mean I can e-mail them directly, but I mean I just was wondering if you knew of any issues?

Mcneace, Meche A - ETA CTR 50:43
So here's one.
Now, so I would do this, Jeff, just to be sure that you know, they're reading it as to go

back to the go back and add a comment.
But this time tag, that person that put it on hold.

Jeff Hughes 50:59
OK.

Mcneace, Meche A - ETA CTR 51:00
Do you know what I mean by tagging them?
Then you could just put in their name and then their name will pop up and you tag them, so it'll go directly to that person that put it on hold that says you want to know what the status is and your ticket is still on hold.

Jeff Hughes 51:16
Yeah, I can do that.
We all do.
And if I don't hear anything a day or two, I'll just send them an e-mail directly with the ticket number just to make sure that some reason it didn't get lost in the, you know, the Internet world.

Mcneace, Meche A - ETA CTR 51:32
And if that doesn't work, you just submit another ticket. You know they don't like you to submit additional tickets, but I would just submit another ticket.
But if you tag that person, hopefully I think that might just trigger them and they'll respond.

Jeff Hughes 51:40
But also.
Yeah, I also thought I thought I took it off hold that might trigger too, because I'm sure they watched the clock on how long a ticket stays open.

Mcneace, Meche A - ETA CTR 51:53
Yeah.

Barcley, Joyce M1 - ETA CTR 51:57
So we have a couple questions in the chat.

The first is from Kennedy who's asking that she had the transferred case from another grantee and it's reflecting as a new enrollment when running the QPR.
She thought that the transfers did not count as part of the service level as an enrollment.
Has that changed?

Mcneace, Meche A - ETA CTR 52:18
As the recipient grantee, if you get a case transfer to you from another grantee, it does go towards your service level.
It goes towards your participant served numbers.
So does it go as a new participant, new enrollment and I believe it does, which is good thing you want that credit.

Barcley, Joyce M1 - ETA CTR 52:42
Yeah, because, it's new to you.
And we have Sean who is saying, if a state is developing a durational limit extension policy, do they have to list all six reasons for an extension?
All the six regulations outlined in 641570B also does the policy get submitted to the FPO via e-mail or for review? Or is there a different procedure to submit the policy for review?

Mcneace, Meche A - ETA CTR 53:13
So if a state or if a grantee is developing a duration of limit extension policy, so we're going to assume they already have one in place because they had to have one in place.
So if they're updating one or coming up with a new policy.
They need to decide whether what that new policy is and what is their current policy state.
So they have three options.
One is offered no extensions whatsoever or option two is there's a list of eight waiver factors durational limit waiver factors.
Option two says that if a participant's need one of any of these waiver factors, then they would get a one year extension and then the one year extension they can go as far as saying only a one time extension or only a two time extension and then there's option 3 where the grantee is saying a participant must meet two or more of the 8

waiver factors, or they can say they must be 75 plus have limited English proficiency or something of that, so one and two subsets.
So those are the three options that a grantee could implement as a durational limit policy.
So once they do that, then it should be submitted to you, the FPO and their and the National Office liaison.
And you guys will review it to just basically review it to see what their new policy is.
So there is a caveat. If a grantee offers extension and they want to go to a more strict policy.
In other words, they're going to say no more extensions. We're not going to offer it.
There is a time limit which is in 641570 that speaks to that's 120 days that that new policy, the more restrictive policy cannot go into effect until 120 days after they receive approval from the Department of Labor.
Because it's going from offering extensions to not offering extensions and then they have to communicate that 120 days, give them the timeline to communicate that to all the participants that the duration limit policy has changed and those participants that fall within that 120 day period up to who durational limit is coming up they have to honor the current policy and not the new policy.
And that's only if the policy change is more restrictive.
If I make it if I confuse anybody, sometimes confuse myself.
So I hope that helps, Sean.
If not, you know where to find me.

B **Barcley, Joyce M1 - ETA CTR** 56:12
Do they have to provide the reasons for the request for an extension?
Because that's part of the question.
Do they have to list all six reasons for an extension?

M **Mcneace, Meche A - ETA CTR** 56:24
There's no reason it's whether or not they meet those waiver factors.
The waiver factors are the key for extensions, so there are 8 waiver factors.
And we could put those in the chat once we get them out of, pull them from one of the documents we have.
So the waiver factors determine the extensions. So out of the 8 like I said, they can

say participant can meet one of any of the 8 or participant must have two or more of the 8 In order to get an extension.
So there's not a reason why.
It's the waiver factors they got to be able to meet those waiver factors.
And then question two, Joie, can you please clarify total participants served in QPR, participant level?
So if we pull up a QPR.
Do I have a QPR saved?
Participants serve as your total number of participants served.
So let me see Joie, if I have a QPR somewhere I can pull up.
QPR.
Where do I have a QPR somewhere?

D **Davis, Chanel T1 - ETA CTR** 58:00
I'm looking too.

M **Mcneace, Meche A - ETA CTR** 58:04
Nope, that's not a QPR.

B **Barcley, Joyce M1 - ETA CTR** 58:07
I think I may have a QPR.

M **Mcneace, Meche A - ETA CTR** 58:15
Let's pull a QPR.
I guess we could pull a frozen QPR.
That'll give us one real quick.

B **Barcley, Joyce M1 - ETA CTR** 58:24
that'll be fast.

M **Mcneace, Meche A - ETA CTR** 58:31
All right, hold on a SEC.
Let's find a frozen QPR we can pull up.
Just pull up a frozen.

Nationwide.
Just any frozen QPR?

Mcneace, Meche A - ETA CTR 59:12
Nationwide.
All right.
Can you guys see my screen?

Barcley, Joyce M1 - ETA CTR 59:23
Yes, ma'am.

Davis, Chanel T1 - ETA CTR 59:23
Yes.

Mcneace, Meche A - ETA CTR 59:24
Okey Dokey.
So.
We're talking.
“1d” in under participant level information, right, Joie?
So total participants served so total participants serve for the quarter or year to date, so the number should be your carryover number plus your new participants should be total participants served.

Mcneace, Meche A - ETA CTR 1:00:06
Did that make sense?

Joie Bentrez 1:00:09
Oh, it looks.
It doesn't look the same as what I pull like we have a number in ”1A“ which is carried over from previous program here.

Joie Bentrez 1:00:25
Yours doesn't show.

Mcneace, Meche A - ETA CTR 1:00:28
Well, this is a this is this is the nationwide.

Mcneace, Meche A - ETA CTR 1:00:31
I didn't want to pull somebody's QPR so it will show.
Your carryover numbers will show the total numbers you carried over from the previous program year, whatever that number is, right, it'll show here and then it'll show new participants that were enrolled for the quarter or year to date.

Mcneace, Meche A - ETA CTR 1:00:49
Does that what it show for yours?
It should.

Joie Bentrez 1:00:54
Wait, I'm kind of mixing I guess. Basically, my understanding is that total participants served would be.

Mcneace, Meche A - ETA CTR 1:01:07
Is these two numbers?

Joie Bentrez 1:01:07.
The current participants.

Mcneace, Meche A - ETA CTR 1:01:08
Carry over and new ones.

Joie Bentrez 1:01:12
Carry over you once plus exiters.

Mcneace, Meche A - ETA CTR 1:01:14
No.

Joie Bentrez 1:01:18
But why?

Mcneace, Meche A - ETA CTR 1:01:20
Because, it's total participants served, so the total number of participants is what you carried over into your new program year and the total amount of participants that you serve throughout the new. So this is the new participants enroll. So you're adding carryover numbers, new enrollments equals total participants served.
Your exiters, They're part of that, that carry over numbers or new participant number pool already.
But that's just telling you how many people were exited.

Joie Bentrez 1:01:50
Not just.
But let's say we're talking about quarter one.
So say we have 100 people right now, current active.
And from July 1 up to end of September, there were 10 exits.
I would be counting the 10 exits, right? because they were.

Mcneace, Meche A - ETA CTR 1:02:13
Well, that would be right here. Your current participant numbers.

Joie Bentrez 1:02:17
Yeah, that would be "1E"

Mcneace, Meche A - ETA CTR 1:02:18
So you have you have a set of numbers, participants served as carryover plus new. And your current participants is carryover plus new plus exiters. And what is your current participant enrolled now.

Joie Bentrez 1:02:35
Say the current participants current today is 100 , and in the months in the in the three months at the since in quarter 10 people exited.
So I should be counting 100 + 10.
For total participants served correct?

Mcneace, Meche A - ETA CTR 1:03:02
So if your current participant is basically your carry over your new minus your total exiter will give you your current participant number.

Joie Bentrez 1:03:19
Umm.

Mcneace, Meche A - ETA CTR 1:03:21
See, they all have a purpose here.
So serve is just carry over plus new one "A1".
"1B". Current participant is "1A" "1B" minus "1C". Current participant for this reporting quarter or for this year to date?
And then you have your vacancy.
Which means your current participants versus your you know how many slots you still have open.

Joie Bentrez 1:03:53
OK.
So can we go up and look at the service level for this for this one?
What would the numerator be?
The numerator is 24 or year to-date?
Or I don't know.

Mcneace, Meche A - ETA CTR 1:04:06
So current the current quarter.
If you have your year to date, so your numerator is 24 for the quarter for which quarter I think this is the third quarter I pulled.

Joie Bentrez 1:04:20
So let's say 24522.

Mcneace, Meche A - ETA CTR 1:04:22
Is 245222.

Joie Bentrez 1:04:24
So what does it correspond to 24522?
It would be the current plus.

Mcneace, Meche A - ETA CTR 1:04:33
24522.
Or the quarter, so it should equate to.

Joie Bentrez 1:04:50
24522.

Mcneace, Meche A - ETA CTR 1:04:50
You don't have a current participant number for the nationwide here.

Joie Bentrez 1:04:59
I know.

Mcneace, Meche A - ETA CTR 1:05:00
So what is yours show?

Joie Bentrez 1:05:07
Mine is like if I look at the service level I have say a denominator of 128.
I mean numerator of 128 and when I look at the bottom.
The 128 is total participants served.

Mcneace, Meche A - ETA CTR 1:05:26
You know what, Joie?
The easiest way for us because this I'm with this is '26.
This is last program year Q3, right?
And it's the frozen one for the quarter when we come to our conclusion, you can stay on and that way you can show us your QPR.

Joie Bentrez 1:05:55
OK.

Mcneace, Meche A - ETA CTR 1:05:55
Alrighty, and then we'll go through it with you with yours, I think that would be easier. Cool beans.

Joie Bentrez 1:05:58
OK.
Thank you.
Yep. Thank you.

Mcneace, Meche A - ETA CTR 1:06:02
Just stay on with us.

Joie Bentrez 1:06:05
I will.

Mcneace, Meche A - ETA CTR 1:06:09
Alrighty.

Joie Bentrez 1:06:09
Thanks.

Mcneace, Meche A - ETA CTR 1:06:11
No, you're welcome.
Anything else?

Barcley, Joyce M1 - ETA CTR 1:06:20
We have going back to waiver factors.
Ben says.
Can you put the 8 waiver factors for DL in the chat?
Which I did.
I copied and pasted them from GPMS for the waiver factors.
Then he continued by saying.
I see CFR frail and 75 or older are combined, as are limited English and low literacy are also combined.

So yep, that's a very good point.
Because we have an opportunity to list them separately, but in the CFR they are joint.
They're like a combo waiver factor.

Mcneace, Meche A - ETA CTR 1:07:02
Umm.
Yep, and you're right.
In the regulations they do have like low lit and limited English as the combination, but in the case of the GPMS system you can only select one or the other.
So you it's not a combined select both.
So that's why they're separated. And we say there's 8 waiver factors because you can either select limited English proficiency or low literacy. You can't say yes to both.

Mcneace, Meche A - ETA CTR 1:07:35
So 8 waiver factors and then out of those eight is how you would write your policy if you know if a participant has one of any of these eight then they qualify for a waiver or option three can say they can be and I'm going to do this there.
75 and older, plus they have to have a severe disability.
So you have to be able to select.
Yes and yes for option 3.
Or they could say 75 and older have a severe plus you know.
Living severely limited employment prospect.
So that would be the option three when we talk about the subset.

Barcley, Joyce M1 - ETA CTR 1:08:21
And with that, I don't see any hands raised and I don't see any other questions just going back up, making sure we got them all.
Yep, looks like we got them all.

Mcneace, Meche A - ETA CTR 1:08:41
I got excited and exit myself out of the studio.

Mcneace, Meche A - ETA CTR 1:08:49
Bye. I booted myself out.

Barcley, Joyce M1 - ETA CTR 1:08:50
Not the only one.
Yeah, you're not the only one that does that, yeah.

Mcneace, Meche A - ETA CTR 1:08:53
OK.
I booted myself out, so I hope that kind of waiver factor kind of explained why in the system they're separated.
Because, if we didn't, it would be literally only 7 waiver factors that they're technically 8.
It's confusing, we know.
Sometimes.

Barcley, Joyce M1 - ETA CTR 1:09:19
Yeah, because. They also combined the frail and the 75 and older into one as well, like they do for low lit and LED.

Mcneace, Meche A - ETA CTR 1:09:25
Priority of service homeless and at risk of homeless.
You know, they combine it, but they're separate. If you go to, if you go to, you know, select one of the other.

Barcley, Joyce M1 - ETA CTR 1:09:32
Right, Yep.

Mcneace, Meche A - ETA CTR 1:09:35
You can't select both.

Barcley, Joyce M1 - ETA CTR 1:09:35
Right.
Yep.

Mcneace, Meche A - ETA CTR 1:09:41
Hope that helps, Benjamin.

Barcley, Joyce M1 - ETA CTR 1:09:46
Although I kind of take offense to frail and over 75 being added into one meaning, if you're over 75, you're frail.
I mean.

Mcneace, Meche A - ETA CTR 1:09:57
I'm not saying anything.
I'm leaving that one alone.

Barcley, Joyce M1 - ETA CTR 1:10:00
I mean, I mean, you know.

Mcneace, Meche A - ETA CTR 1:10:02
What are they trying to say on the low, right?

Barcley, Joyce M1 - ETA CTR 1:10:04
I know.
Yeah.

Mcneace, Meche A - ETA CTR 1:10:09
Are they insinuating something there?
No, I get it.
OK.
All right.
Any other questions?
No?

Joyce put in the chat when our next GPMS office hours is, huh?

Barcley, Joyce M1 - ETA CTR 1:10:39

You were going to end.
I knew you were going to ask.

Mcneace, Meche A - ETA CTR 1:10:46
You know me so well.
October 14th.

Barcley, Joyce M1 - ETA CTR 1:10:48
You still?
Well, yeah.

Mcneace, Meche A - ETA CTR 1:10:50
So it's our last one for the month.
So I think for you all to join us on October 14th, you got to come with your Halloween costume.
I'm just saying.
What do you have for me?

Barcley, Joyce M1 - ETA CTR 1:11:02
Or wait a minute, is that the October, the last October, which I think is October 28th?

Mcneace, Meche A - ETA CTR 1:11:07
Oh, we have another one on the 28th.

Davis, Chanel T1 - ETA CTR 1:11:07
Oh yeah.

Mcneace, Meche A - ETA CTR 1:11:09
Oh, then don't come with your Halloween costume.

Barcley, Joyce M1 - ETA CTR 1:11:10
Yeah.

Mcneace, Meche A - ETA CTR 1:11:11

You can come all month if you want to with your Halloween costume, but let me do it this way. October 28th y'all got to show up with your Halloween costume on.

Barcley, Joyce M1 - ETA CTR 1:11:22
No custom, no admission, no kidding.

Davis, Chanel T1 - ETA CTR 1:11:24
I mean, no point.

Mcneace, Meche A - ETA CTR 1:11:27
And you have to have your camera turned on, at least for a hot minute.

Barcley, Joyce M1 - ETA CTR 1:11:30
Oh, good point. Good point.

Davis, Chanel T1 - ETA CTR 1:11:32
OK.

Mcneace, Meche A - ETA CTR 1:11:34
So I don't know what we're going to do for the 28th, but we'll figure out something. Yes.

Barcley, Joyce M1 - ETA CTR 1:11:44
We have from Ben. He's saying when we doing research is it oops. Where'd it go?

Mcneace, Meche A - ETA CTR 1:11:44
So we.

Barcley, Joyce M1 - ETA CTR 1:11:49
Is it the case that previous when doing a research, is it the case that previous years SCSEP earnings count? I think that's true, but then could their SCSEP earnings perversely make the make them income ineligible?

Mcneace, Meche A - ETA CTR 1:12:05
Yeah, SCSEP earnings are not counted at all.

So you wouldn't if that's all the wages that they receive are, it is zero, it is, it's an excludable income.
So when you're counting income, even at recertification, new enrollment, the income is going back.
The look back period is either six months back or one year back which whichever is more favorable.
So you're going back those periods?
But for SCSEP wages is not counted.

Barcley, Joyce M1 - ETA CTR 1:12:44
And Sherri would like to hang out for an offline question.

Mcneace, Meche A - ETA CTR 1:12:48
Cool beans.
Alright
And you're very welcome, Benjamin.
OK.
Any other questions we've got?
11 more minutes.

Barcley, Joyce M1 - ETA CTR 1:13:09
Going to do your reminders?

Mcneace, Meche A - ETA CTR 1:13:11
I don't let you do the reminder or you or Chanel do the reminders.
How's that?
Let's just switch it up.

Barcley, Joyce M1 - ETA CTR 1:13:16
She know you do them reminders.
Let's see.
Chanel remembers the reminders.

Davis, Chanel T1 - ETA CTR 1:13:20
Yeah. So I'm like, OK.

Always remember to click, hit reset when searching for cases and also make sure you log in at least 30 days at least once a month so that you can keep access to GPMS.
Did I miss anything?
Reset and log in in 30 days.

Mcneace, Meche A - ETA CTR 1:13:39
No.

Barcley, Joyce M1 - ETA CTR 1:13:41
At least once in 30 days.

Mcneace, Meche A - ETA CTR 1:13:41
Do what?

Davis, Chanel T1 - ETA CTR 1:13:42
At least once in 30 days, yes.

Mcneace, Meche A - ETA CTR 1:13:47
Maybe a little bit more often than once, just to be sure.

Mcneace, Meche A - ETA CTR 1:13:54
So yes, so that you're not deactivated in the system and if you are deactivated and you don't have a colleague to submit an HRM ticket for you on your behalf, you can always send an e-mail to SCSEP technical assistance at dol.gov and we will submit

Mcneace, Meche A - ETA CTR 1:14:15
An HRM ticket on your behalf for you.
It would be our pleasure to do so.
And we will put that e-mail in the chat that Joyce has done. Thank you.
And and oh, look at me. And for everybody we are.
Orlis, where's Orlis?
Let me put him on the spot because he likes to sit in the back and laugh at us. See his little laugh.
Go ahead and put him on blast.

No, we're not going to put him on blast or blast.
Hi everybody.
This is Orlis.
He is the person that keeps our COP up to date it, so he's responsible for putting all of our GPMS recordings and transcripts on the COP and so Orlis are we up to date on this fabulous stuff?

Sierra-sanchez, Orlis A - ETA CTR 1:15:08
We are up to date and it's now live.
I'll make sure to put her on the chat for everyone to check.

Mcneace, Meche A - ETA CTR 1:15:13
All right, so up to the last GPMS, which was September 9th, right?

Sierra-sanchez, Orlis A - ETA CTR 1:15:23
That's correct.

Mcneace, Meche A - ETA CTR 1:15:24
We have the reporting and the transcripts posted on the COP.
There we go.
So we're caught up and then we'll get today's transcript and sealed and recording posted within normally it's within a week from the time we've concluded.
So just wanted y'all to know that it is up to date.
Thank you, Orlis.
We appreciate you him and Chanel both.
They've been working real hard to get everything updated up on there so thank you both.

Davis, Chanel T1 - ETA CTR 1:16:00
Teamwork makes the dream work.

Mcneace, Meche A - ETA CTR 1:16:02
Teamwork, OK.
You want us to raise our hand up?
Anything else?

No newbies that are still with us.
I hope this was helpful for you guys.
You know, please continue to come and join us every other Wednesday.
We'll be here and like I said, don't be shy.
Ask your questions.
And if you do need just one-on-one time and you feel like, OK, I don't want to ask it because I need to show them something then just send us an e-mail too and we can always schedule a one off call with you.
And you're most welcome, Rita.
Thank you for coming and joining and staying with us all the time.
We appreciate you too.

D **Davis, Chanel T1 - ETA CTR** 1:16:51
All right.

M **Mcneace, Meche A - ETA CTR** 1:16:52
Rita's one of those GPMS expert.
One of your peers that you know.

M **Mcneace, Meche A - ETA CTR** 1:16:58
She does bring some work around knowledges and stuff like that.
She's taught us a couple of things GPMS so.
There you are. What's up?

GR **Gray, Rita (DOL)** 1:17:13
Oh, nothing.
We're cold in Alaska.
Ready. Don't wish. Wait. Your summer was already 38° and this is the sunny spot of Alaska.
So don't wish it away.

M **Mcneace, Meche A - ETA CTR** 1:17:22
Did you just say 38°? Well, that's.

GR **Gray, Rita (DOL)** 1:17:24
Yeah, I got 2 sweaters and a coat on because I have the air condition still on.

B **Barcley, Joyce M1 - ETA CTR** 1:17:30
Oh.

D **Davis, Chanel T1 - ETA CTR** 1:17:31
Oh.

M **Mcneace, Meche A - ETA CTR** 1:17:35
The air condition still on.

GR **Gray, Rita (DOL)** 1:17:36
Anyways.

M **Mcneace, Meche A - ETA CTR** 1:17:37
Do you even guys need air conditioning in Alaska?

GR **Gray, Rita (DOL)** 1:17:41
Data processing centers, Department of Labor.

M **Mcneace, Meche A - ETA CTR** 1:17:48
Gotcha.

GR **Gray, Rita (DOL)** 1:17:49
Very hot building.

M **Mcneace, Meche A - ETA CTR** 1:17:52
OK, all them systems and just taking up all the just burning everything up. Alrighty.

M **Mcneace, Meche A - ETA CTR** 1:18:01

So like, like, why would you need an air conditioner?
But OK, got it.

Gray, Rita (DOL) 1:18:05
Got it.

Mcneace, Meche A - ETA CTR 1:18:07
Got it.

Gray, Rita (DOL) 1:18:07
Thanks. Bye guys.

Mcneace, Meche A - ETA CTR 1:18:08
I used to.
I used to harass Rita years ago when I first came on as a contractor. I used to harass her and just like Rita, can you send me some Husky puppies Malamut puppies and she would send me pictures.
Of these puppies.

Davis, Chanel T1 - ETA CTR 1:18:23
Yeah.

Mcneace, Meche A - ETA CTR 1:18:25
I'm like, no, I want a real one from Alaska.
Just send me two.

Gray, Rita (DOL) 1:18:31
And now you have them, don't you?

Mcneace, Meche A - ETA CTR 1:18:33
Well, I have my one Mr. senior dog who's. Yeah, he's part Husky, but yes, he's got his Husky eyes, his Husky attitude, you know? But he's big, he's big but he's a hybrid Husky.
But yes, I do have him.
So he's loving the cold letters, he goes out and back and he's just like, Oh yes, this is

nice.
So yeah, and if anybody goes to Alaska, I have to say not that I'm saying, reach out to Rita, but she is the best Hostess with the mostest.

Gray, Rita (DOL) 1:19:16
We need people.
So if you guys know people that are unemployed, we need them.
That's the thing that Alaska lacks the most is people.

Gray, Rita (DOL) 1:19:24
But you have to like colds and fishing, so send them up if you know them.

Barcley, Joyce M1 - ETA CTR 1:19:28
And dark.

Mcneace, Meche A - ETA CTR 1:19:32
I don't know about the fishing part, Rita.
I can handle the cold.
I don't know about. Maybe I can like fishing.
I don't know.
I'm not against it.

Barcley, Joyce M1 - ETA CTR 1:19:41
And Bears.

Mcneace, Meche A - ETA CTR 1:19:43
Huh. The bears?

Davis, Chanel T1 - ETA CTR 1:19:44
Thank you.

Mcneace, Meche A - ETA CTR 1:19:45
The Bears would be so cool.

Gray, Rita (DOL) 1:19:45
The Bears don't bother people because there's so much fish.

Davis, Chanel T1 - ETA CTR 1:19:49
Hmm.

Barcley, Joyce M1 - ETA CTR 1:19:49
Oh, good point. Yeah, good point.
Now we have bears around here that tear into things because.

Davis, Chanel T1 - ETA CTR 1:19:55
Looking for food?

Barcley, Joyce M1 - ETA CTR 1:19:56
They're looking for food and we have Sherri has her hand raised. Got Sherri.

Mcneace, Meche A - ETA CTR 1:20:07
Sherri Sherri.

Barcley, Joyce M1 - ETA CTR 1:20:07
Cheers.

Caldwell, Sherri 1:20:07
Hey, yes, I got you.
I just got something from one of our subs that a participant is still showing pending eligibility in GPMS.
He's found permanent employment and we are unable to place him until he shows active.

Mcneace, Meche A - ETA CTR 1:20:24
Exactly. So did he have so he never. OK, so he never.

Barcley, Joyce M1 - ETA CTR 1:20:39
Was he ever assigned to a community?

Mcneace, Meche A - ETA CTR 1:20:40
Pending eligibility means he was eligible, but is he pending eligibility because the supervisor didn't approve it yet or he didn't get an assignment, so he never if he's never started a community service assignment, you can't take credit for the placement.

Caldwell, Sherri 1:20:55
Yeah. You know something?
I don't think he has had an assignment, but I just have the e-mail that they sent me.
And I just read the e-mail that they sent to me today.

Mcneace, Meche A - ETA CTR 1:21:04
Oh yeah.

Caldwell, Sherri 1:21:09
While we were on to call

Mcneace, Meche A - ETA CTR 1:21:11
OK, you want to forward that to the SCSEP TA?
We can look it up, but you remember they're not active until they are given.

Caldwell, Sherri 1:21:14
Yep, I sure will.

Mcneace, Meche A - ETA CTR 1:21:22
A community service assignment date, so if he never got the community service assignment date, he was never a participant for anybody to take credit for his placement.

Caldwell, Sherri 1:21:23
OK.
Yep, makes sense.

Mcneace, Meche A - ETA CTR 1:21:31
Unfortunately, they moved.

Mcneace, Meche A - ETA CTR 1:21:33
That's what's happened when you move too slow.

Caldwell, Sherri 1:21:38
I'm going to go on GPMS.
So when I get off this call and look, but I sent over the e-mail they sent.

Mcneace, Meche A - ETA CTR 1:21:42
OK.
OK, we'll look too, but that's what's happening. If he's still pending eligibility. So what they need to do is go ahead and withdraw the case.

Caldwell, Sherri 1:21:54
OK.

Mcneace, Meche A - ETA CTR 1:21:55
OK.

Caldwell, Sherri 1:21:56
I will let them know. Thank you.

Mcneace, Meche A - ETA CTR 1:21:58
You're welcome.

Caldwell, Sherri 1:22:04

And we did get Cynthia and she signed into Laura was out, but she's going to check today to see can she get in the system.

CS **Caldwell, Sherri** 1:22:15
So I appreciate all your hard work on that.

M **Mcneace, Meche A - ETA CTR** 1:22:18
Thank you any time.

CS **Caldwell, Sherri** 1:22:22
Alright, I'm signing off.

M **Mcneace, Meche A - ETA CTR** 1:22:25
Signing off, I got your e-mail though.
Alrighty.

B **Barcley, Joyce M1 - ETA CTR** 1:22:42
Stopping the recording.

◉ **Barcley, Joyce M1 - ETA CTR** stopped transcription