

GPMS vLive Office Hours Transcript 4.8.2026

McNeace, Meche - ETA CTR 0:16

So welcome everybody. Welcome to our April 8th virtual office hours for GPMS, and we're so glad that you guys have taken time from your busy schedule to come join us today. We actually do have a couple things that we want to kind of kick it off today with. 1st is we're going to go through the most recent GPMS release notes and do a handful of demonstrations and then after we're done with that, I think we have another round of GPMS kind of exercise. So, we're gonna go ahead and start with kind of going through the release notes. So, I'm gonna hand it over to Chanel and Joyce.

So Chanel is going to go through the release notes, and Joyce is gonna demo some things.

So take it away.

Davis, Chanel T - ETA CTR 1:19

Alright, good afternoon, everyone-- at least afternoon for us here in Maryland.

So we have two release notes. So, I'm gonna start with 25.6. One second, I'm gonna share my screen.

Can you all see my screen?

Barcley, Joyce M - ETA CTR 1:34

Yes, ma'am.

Davis, Chanel T - ETA CTR 1:36

Alright. So 25.6 was released on March 20th. So for new features we have back end fields have been added for total hours of paid sick leave for the first, second, third and fourth quarters of each program year in the data sent to WIPS.

A back end field has been added for total hours of paid participant required action activities in the data sent to WIPS. Several new features have been implemented related to return to service.

An optional comment field has been added to return to service to record notes about our participants return to the program. The return to service date is now displayed in participant history and labels have been updated from right of return to right of service in the GPMS user interface.

Alright, moving to enhancements. Users will no longer be able to edit an assignment to a date that is after an approved break start date.

Approved breaks must begin after the assignment date.

Users will no longer be able to edit an exit date to a date after the placement start date.

If an assignment date is entered while there is an open break, the user will receive the following message.

“FYI: There is an open break for this case.” Please click on the approved break tab to manage the break.”

Tasks associated with a deleted case will be removed from the task dashboard. And for known issues following the deployment of release 25.6, some users with roles across multiple sub grantees experienced an issue where they are unable to access all cases associated with their assigned sub grantees and user roles on the cases screen.

This enhancement has been rolled back and the issue has been resolved.

So I'm gonna go ahead and move on to the next and that is release note version 25.6.1, which was released on March 31st.

So for enhancements, redesign of the most any waiver factor actions report.

So for this report now has improved filtering in the UI and the exported report.

Users will now be able to use the filters to select all participants for a selected program year.

Only current active participants and only exited participants.

The UI of the report has been streamlined for easier navigation and selection.

Users, particularly those from large grantees, should notice improvements in the time needed to generate and export in the MINWFA report.

Previously reported issues with this report has been resolved. Dynamic Summary section based on these filters.

Authorize and modify positions have been updated to reflect national guarantee changes in New Hampshire and Massachusetts, effective January 1, 2026, and there were no known issues on this release note, so I'm going to pass it over to Joyce and she's going to demo some of those enhancements.

Barcley, Joyce M - ETA CTR 4:57

I saw you struggling with the name of that report, MINWFA.

Davis, Chanel T - ETA CTR 5:02

MINWFA.

Barcley, Joyce M - ETA CTR 5:03

MINWFA report OK.

Barcley, Joyce M - ETA CTR 5:07

Well, I'm going to go back to the-- bear with me just a sec...

To the first release notes, and we're gonna demo some of the new features, or at least

one of the new features. Bear with me while I share my screen.

Which doesn't want to share. OK.

Here we go. Alrighty.

Are you seeing my screen?

Davis, Chanel T - ETA CTR 5:36

Yes, ma'am.

Barcley, Joyce M - ETA CTR 5:37

Super. So we're going to talk about the return to service features that were added.

So of course, when you're returning to service, you've been exited from the program.

So this participant is exited and closed.

So the first new feature was an optional comment field was added to the return of service to record notes about the participants return.

So of course, to bring somebody back in, we have to go and modify this exit.

And that's where we're going to find the return to service information.

So we go down to the modify exit and we go down to the very bottom to edit this exit.

And we're going to just go down to return to service.

I'll put in today's date.

And now you saw the comment field opened and this is where you would enter your comments and then you would just submit and close.

And I'm not going to save this, but that's where you would find it.

Next, we're going to talk about the return to service date is now displayed in the participant history. So another participant. Just look at the participant history and you'll see. So, when you come into this participant, I'm sorry, I should have just had it the summary.

Davis, Chanel T - ETA CTR 6:59

One second, Joyce. They're asking if you could just slow down just a little in the chat.

Barcley, Joyce M - ETA CTR 7:00

Oh! Okie dokie.

So here we have the summary field. We're going to be looking at the return to service is now displayed in the participant history. When you open any case it defaults to this summary page and you just go down and you go to the participant history.

And you'll see anything that the participant has activity in, you should see reflected in the participant history.

So here we see that the participant has had a couple of cases. We see that there's an

assignment history, and here you have the return to service.

So this is where you would see it on the participant page.

So if the participant did not return to service because they hadn't exited, then you won't see this particular section because it hadn't happened yet.

So that's where you would find the return to service date being displayed and the participant history.

And lastly, we're going to take a look at the labels have been changed in the... Actually we're not going to look at this cause it's going to be everywhere where it used to say right of return, it now says return to service. So it's just in several places where you would go through. As we saw when we went to the related actions and we were modifying the exit, we saw the return to service date, so it no longer says right of return, it says return to service.

So that was from the first release notes and the second release notes, we're going to take a look at-- bear with me again.

OK. We're gonna take a look at the MINWFA: the most in need waiver factor report.

And again you access it by going to your report tabs, entering in your grantee and your sub grantee if your sub grantee is needed and that will display all of your reports.

So we're going into the most of need waiver factor actions report.

And we're going to see it looks a little different now.

So we used to see a few different things in the filters, so now we have the program year and you can select the current program year, the previous program year and the dates are in or the year numbers are in there.

And both and then when it comes over to the details section, you can show all participants for these selected program year.

Participants with pending waiver factors for the selected program year.

Current active participants, or only the exited participants, and this is really nice.

For instance, I'm going to select both program years and I'm going to say show me all of the participants with pending waiver factors.

Barcley, Joyce M - ETA CTR 10:07

And you just have to refresh a little bit. Just a reminder for folks to mute themselves.

Barcley, Joyce M - ETA CTR 10:13

Please mute yourselves if you're not going to ask a question.

So here we're just refreshing until the screen opens and now it looks pretty familiar where we see the summary up on top, the number of participants, the number one year away from their durational limit, and then it shows the program years.

Here's PY 25, here's PY 24 and then we have the number of participants one year away

from their durational limit in the current program year.

And then we have in the percentage in the current program year and then beyond their durational limit in the current program year and the percentage of that number.

So that pretty much hasn't changed.

But when we get down into the table and again we've got this beautiful, I love this where you can just hop around based on if you're just looking for a person or a group of people halfway through the alphabet, you don't have to be scrolling through all the pages you just jump to that letter.

And when you want to look at a particular participant, you just click on the little lines in front of their name and scroll down. And this is the information that you will see if you exported this report.

This is the information you would see for each participant.

It'll show the 2024 waiver factors.

Because don't forget I wanted to see both years.

So here's the 2024 and then here's the 2025.

And you can see for 2025, it's still time. It says still time for credit.

It so you can update your waiver factors and here, but it's already too late for PY 24 and it's just reminding you that you cannot update anything in PY 24.

It's too late in the following program year to do that.

It takes a little while to export, so I did export another report previously.

And are you seeing the report?

Davis, Chanel T - ETA CTR 12:13

Yes.

Barcley, Joyce M - ETA CTR 12:15

OK, cool. So, it has pretty much all the same information that you had seen previously as far as the participant, their PID, their contact information and so forth. If they're within one year of their durational limit date.

And here's where we get to the waiver factor information, and you can see there's PY 25 is over here and then your PY 24 is over here.

So all of your information is there and it's separated by the two years, so.

So it's really it's really easy now to follow.

I think it's easier than it was previously.

So that is the end of our demonstration.

Are there any questions?

Davis, Chanel T - ETA CTR 13:03

Nothing in the chat.

Barcley, Joyce M - ETA CTR 13:06

Oh.

McNeace, Meche - ETA CTR 13:11

It was beautiful, Joyce.

Davis, Chanel T - ETA CTR 13:12

Who?

Barcley, Joyce M - ETA CTR 13:14

Oh, thank you.

McNeace, Meche - ETA CTR 13:14

And Chanel.

Barcley, Joyce M - ETA CTR 13:17

I always love partnering with Chanel.

Davis, Chanel T - ETA CTR 13:18

Alright.

You too, Joyce.

It's mutual. So. Oh, we have a question.

Marsigliano, Lalena (DLT) 13:29

Hi. I'm sorry I missed the beginning of it.

Like when you went to report, how did you get that MINWFA report?

I was just trying to jot it down quickly.

Barcley, Joyce M - ETA CTR 13:39

Sure. Just give me a sec.

I'll share my screen again.

Marsigliano, Lalena (DLT) 13:43

I'm just trying to follow in GPMS myself.

Barcley, Joyce M - ETA CTR 13:46

Absolutely.

OK.

So what you do is you go to reports up here on the navigation tab.

And you click your grantee and enter your sub grantee if it's needed.

Grantee administrators don't need to enter a sub grantee. I'm in as a grantee administrator. That's why it's not a required field.

And you click search that pops up all of the reports for that grantee and sub grantee and you just click down to the most in need waiver factor actions report-- and it opens up!

Marsigliano, Lalena (DLT) 14:28

OK. Thank you.

Barcley, Joyce M - ETA CTR 14:30

You're welcome.

Marsigliano, Lalena (DLT) 14:34

And that report shows... I'm not used to doing the report, so you can just help me a little bit.

Barcley, Joyce M - ETA CTR 14:41

Sure.

Marsigliano, Lalena (DLT) 14:42

To explain what this what the reports.

Barcley, Joyce M - ETA CTR 14:44

OK so.

The some grantees offer durational limit extensions and if your grantee does then you have to enter the waiver factors every year because they're based on waiver factors, those extensions.

Marsigliano, Lalena (DLT) 15:03

OK.

Barcley, Joyce M - ETA CTR 15:04

Michi do you want to go through the details or just?

McNeace, Meche - ETA CTR 15:09

No, I mean you're right.

So the it's not just for extensions, but in order for you to continue to get credit for the most in need performance measure.

And in order to get the opportunity to use waiver factors for any grantees that offer durational limit extensions.

So you have to go in there and update these waiver factors each program year in order to continue to get credit for the most in need performance measures.

So that's the purpose for that. So the system does tell you who has what waiver factors that were entered at the time that the data was entered into the system and then it'll tell you which waiver factors need to be updated.

So that's what Joyce is showing now.

Barcley, Joyce M - ETA CTR 16:02

So for this particular participant, because I do have the two years, so you could this is informational.

McNeace, Meche - ETA CTR 16:03

And.

Barcley, Joyce M - ETA CTR 16:10

So it's a report you can't enter the data from here, but it gives you at a glance.

So if you export the report, you can see who's. I'm going to hop quickly to the report.

You can see the blank fields, so it's like these folks.

Whoops, sorry, that's PY 24.

It's too late for them, so here's PY 25 and it says still time, but they're all blank.

They should have dates in here so you can go back.

You can now make a list because you have your participant ID numbers and your participant names.

You can go in and you can enter the participant waiver factors either from the Admin Console or you can do it from the individual participant case.

But this gives you the list of participants who have not had waiver factors updated in that current program year.

And it, which is great because now at a glance you can tell who you need to go in and update.

Did that answer your question?

Marsigliano, Lalena (DLT) 17:13

Yes, thank you.

Barcley, Joyce M - ETA CTR 17:15

You're welcome.

McNeace, Meche - ETA CTR 17:18

So there's a question.

What date is the waiver factors due by?

So there is not a specific date, but they do need to be entered by-- when Joyce? Within what period prior to?

Barcley, Joyce M - ETA CTR 17:32

Well, you.

Yeah, you should enter him in the current program year.

But if it's the first quarter of the next program year, so we're in, you know we're at the end of our... Let's say it's July and you didn't enter your waiver factors in for the for the prior year.

You can enter that information in the first quarter of the subsequent program year.

So you do have, you know, a year and then the following first quarter only. That's why it was too late for some for PY 24 or actually for all of them for PY 24 because that window's open for the first quarter of the subsequent program year.

So we will have until we're currently in PY 25? So when PY 26 starts in July you'll have that first quarter from July through September to continue entering the waiver factors that you hadn't entered for PY 25 yet.

So you have kind of like that extra cushion to be able to get that that credit?

McNeace, Meche - ETA CTR 18:35

Yep. And to make it clear, is not entering waiver factors is entering the date. Updated date and the for each waiver factor in the system.

Barcley, Joyce M - ETA CTR 18:39

Correct for the waiver factor, yeah.

Yep, yep.

McNeace, Meche - ETA CTR 18:47

So, theoretically, from what Joyce is saying, there's four quarters plus one more five

quarters that you have the opportunity to ensure that your waiver factors are updated throughout a program year.

So I hope that answers your question.

Alright, Chanel, we're back at you.

Davis, Chanel T - ETA CTR 19:13

Yes. So, to our exercise, it's kind of quiet today.

So I'm hoping this will get everyone going.

So I'm gonna share my screen and this is a bit of a...

McNeace, Meche - ETA CTR 19:21

Oh, we're all done with release notes?

Davis, Chanel T - ETA CTR 19:24

Yes.

Barcley, Joyce M - ETA CTR 19:24

Yeah, that's it.

McNeace, Meche - ETA CTR 19:25

Oh wow. OK.

I was like still stuck on release notes my.

Davis, Chanel T - ETA CTR 19:30

We're getting to the fun part, getting to the fun part. One second, I'm gonna share my screen.

Barcley, Joyce M - ETA CTR 19:34

But before you share your screen, there is a question in the chat that says is the information from the recert?

Davis, Chanel T - ETA CTR 19:37

Oh, OK.

Barcley, Joyce M - ETA CTR 19:43

Janine, do you want to unmute yourself? And I don't understand your question.

Janine Culver 19:48

OK.

So the information that we're putting in the GPMS for the most in needs waiver factor is that information that we pull from the participant's recertifications and put into the GPMS for the year 2025.

Where are we getting the information from?

McNeace, Meche - ETA CTR 20:09

Actually, waiver factors. So can you guys pop up the system and show all the waiver factors so we can show what that is?

Your most in need.

Barcley, Joyce M - ETA CTR 20:18

OK.

So yeah.

McNeace, Meche - ETA CTR 20:19

While you do that, so the time that you enter the date of the first time for new cases, new enrollment, there's a list of most in need, waiver factors that you will determine with the participant whether or not that they have or qualify for these waiver factors. So as you can see here, those are either severe disability, frail, 75 or older, formally incarcerated.

McNeace, Meche - ETA CTR 20:49

Severely limited employment prospect in an area. Persistent unemployment. What else do we have here? Limited English proficiency limited.

Barcley, Joyce M - ETA CTR 20:59

Oh.

McNeace, Meche - ETA CTR 21:00

Let's see, old enough, but not receiving Social Security.

McNeace, Meche - ETA CTR 21:05

And low literacy skills. That's right.

So at the time of your application, you're making this determination. And so, if you put yes for any of those and then some of them may require documentation validation. So, at that point in time is in the system.

Now, in order to update them, you can make it as part of validating, you know, that

these things still apply during recertification.

Cause that's when you're really talking to the participants, right? 75 and older. If a participant comes in and they're 74, and they turn 75, the system will automatically validate that and update that for you.

So these other ones you need to validate and I would do it and that's a good advice is do it during recert, especially like for severe disability or frail, you know things of that nature so. You can make the update process as part of your recertification.

Should basically is what I'm saying.

Does that help?

Janine Culver 22:12

Yes, it does. Thank you.

McNeace, Meche - ETA CTR 22:13

You're welcome and that way you're putting that date in the system too. Once you're doing the recert cause, you have to put the recert date and eligibility date in the system at the same time.

Barcley, Joyce M - ETA CTR 22:23

And just to let you know, you don't edit this to enter those dates. You would go into your related actions if you're doing it on a person by person basis and here you would manage their waiver factors and you would go in and this is where you would enter the date. Either yes/no. I should have just showed you this screen, Michi.

Yes/No and then you would enter the date here and then you would just click save in this bottom corner and that's how you would enter on a person by person basis.

McNeace, Meche - ETA CTR 22:57

Perfecto and you wouldn't do it for an exit and closed case.

Barcley, Joyce M - ETA CTR 23:02

True. Well, you could! I guess.

McNeace, Meche - ETA CTR 23:04

You could, if it's me, said yeah.

But yeah, there you go.

Barcley, Joyce M - ETA CTR 23:08

Yeah.

Janine Culver 23:08

Well, if we're still following along after they exit for a year, it would make sense to do that.

McNeace, Meche - ETA CTR 23:15

No, because the person's exit it and you're not going to continue to get credit ongoing credit.

Janine Culver 23:17

No. OK.

Oh. OK, makes sense. OK.

McNeace, Meche - ETA CTR 23:22

The MINWFA kind of reminds me of WWF or something like that.

Barcley, Joyce M - ETA CTR 23:32

Yeah.

Davis, Chanel T - ETA CTR 23:37

Alright, can you all see my screen?

Davis, Chanel T - ETA CTR 23:39

It's white right now.

Barcley, Joyce M - ETA CTR 23:41

It's white.

Davis, Chanel T - ETA CTR 23:41

Are you all seeing a white screen?

Barcley, Joyce M - ETA CTR 23:42

Yep, it's white.

Davis, Chanel T - ETA CTR 23:42

Alright, so we're getting ready for some... uh oh.

McNeace, Meche - ETA CTR 23:43

Yeah.

Davis, Chanel T - ETA CTR 23:47

GPMS trivia.

So this is a bit of a test your knowledge, but even if you don't know the answer, I do encourage you just to take a guess right.

Barcley, Joyce M - ETA CTR 23:50

True.

Davis, Chanel T - ETA CTR 23:55

So some people are new to GPMS. So if you want to answer a question, take a stab at it.

You raise your hand in the top navigation or you can put the answer in the chat.

Alright. First question: Reassessments are completed blank in a month period.

This is considered one of four blank.

No, Michi. Someone else?

Anybody wanna take a guess?

Wanna put it in the chat if you're shy?

Barcley, Joyce M - ETA CTR 24:34

Cindy says once is.

Davis, Chanel T - ETA CTR 24:35

Even if you wanna guess 1 blank.

Barcley, Joyce M - ETA CTR 24:37

Cindy says once in a six month period.

McNeace, Meche - ETA CTR 24:44

You want to finish it out.

Davis, Chanel T - ETA CTR 24:48

What about that first blank?

Barcley, Joyce M - ETA CTR 24:52

The first one is once. Adelia says once and six, Linda says twice in a 12 month period.

Davis, Chanel T - ETA CTR 24:54

OK, once.

Barcley, Joyce M - ETA CTR 25:00

Rashonda says six months and one year.

No one's giving you the third answer.

Davis, Chanel T - ETA CTR 25:07

Yeah, they are right.

And then I think it was the second one.

They're right on with the answer for the first two.

Anyone wanna guess that last one before I reveal the answer?

Barcley, Joyce M - ETA CTR 25:16

Cheryl, our friend Cheryl, two times in a 12 month period and PRA.

Davis, Chanel T - ETA CTR 25:22

Yes, it's Ding, Ding, Ding!

Barcley, Joyce M - ETA CTR 25:22

Luiz and Rita has PRA, Cindy has PRA.

McNeace, Meche - ETA CTR 25:26

Cindy has it right.

Barcley, Joyce M - ETA CTR 25:29

Yep.

Davis, Chanel T - ETA CTR 25:30

Yes. So, reassessments are completed twice in a 12 month period.

This is considered one of four PRAs.

Any questions?

McNeace, Meche - ETA CTR 25:40

I would have gotten them all wrong.

Davis, Chanel T - ETA CTR 25:43

OK. Then you would have confused everyone, so I'm glad I didn't let you go.

Barcley, Joyce M - ETA CTR 25:48

Oh Janine's saying PRA question mark, so that's participant required at. No, what is it?

McNeace, Meche - ETA CTR 25:53

Yep, you're right. Participant required actions.

Davis, Chanel T - ETA CTR 25:54

Yes, participate required action.

Barcley, Joyce M - ETA CTR 25:56

Required actions.

Sorry, I have a cold.

I have like little brain fog going on here.

Davis, Chanel T - ETA CTR 26:02

Right question #2.

The blank roll can move and transfer cases.

Which role in GPMS can move and transfer cases?

McNeace, Meche - ETA CTR 26:16

Role meaning user role?

Davis, Chanel T - ETA CTR 26:18

Yes, which user role.

McNeace, Meche - ETA CTR 26:19

OK.

Barcley, Joyce M - ETA CTR 26:20

No buttered roll.

McNeace, Meche - ETA CTR 26:22

Oh, OK.

Croissant.

Barcley, Joyce M - ETA CTR 26:26

Yeah. So, we've got a lot of admins, GA, administrator, grant administrator. Oh, OK, Byron. He wants jelly.

McNeace, Meche - ETA CTR 26:34

Jelly roll? That's what I'm talking about.

Barcley, Joyce M - ETA CTR 26:38

Admin grant, admin.

McNeace, Meche - ETA CTR 26:41

I was gonna say that Texas Roadhouse rolls.

Barcley, Joyce M - ETA CTR 26:42

Admin.

Davis, Chanel T - ETA CTR 26:46

The best butter. So I heard that.

Barcley, Joyce M - ETA CTR 26:47

Subgrantee administrator.

Davis, Chanel T - ETA CTR 26:50

I heard the right one.

It is actually.

Grantee administrator so that GA role.

Barcley, Joyce M - ETA CTR 26:58

Yay.

McNeace, Meche - ETA CTR 26:58

The GA is the only user role that can move and transfer cases.

Davis, Chanel T - ETA CTR 27:10

OK, question #3. Or do we have any questions in the chat?

Questions.

Barcley, Joyce M - ETA CTR 27:14

Nope, we're going. Good.

Davis, Chanel T - ETA CTR 27:17

Alrighty, this is multiple choice.

Which report can you use to find which grantee operate in which state and or county?

Is it A, equitable distribution reports? Is it B, QPR report or C assignment by host agency report?

Barcley, Joyce M - ETA CTR 27:37

Oh, we have a bunch of A's so far.

McNeace, Meche - ETA CTR 27:40

How come there wasn't a none of the above choice?

Barcley, Joyce M - ETA CTR 27:40

All A's.

We have all A's equitable distribution.

Davis, Chanel T - ETA CTR 27:46

Cause.

Barcley, Joyce M - ETA CTR 27:54

Adelia says.

Adelia, you're saying C?

I'm looking up above for your name.

Nope, didn't show before.

So it's.

Davis, Chanel T - ETA CTR 28:09

Mostly A's.

Barcley, Joyce M - ETA CTR 28:09

Thanks. It's a mostly A's. Yep.

Davis, Chanel T - ETA CTR 28:12

And they would be correct.

You have those equity distribution reports. You have authorized position by state and modified positions by state.

Any questions on this one?

Barcley, Joyce M - ETA CTR 28:29

There's nothing in the chat.

No hands raised. So, we're doing good.

Davis, Chanel T - ETA CTR 28:37

True or false?

The help request module, also known as HRM, only allows users to review ticket process updates.

Is this true or false?

Barcley, Joyce M - ETA CTR 28:50

Cindy's given us started us with a false. We've got a bunch of falses. We've got one true.

More false. So it looked. The general consensus is false.

Davis, Chanel T - ETA CTR 29:06

Ya'll are on a roll today.

Yes, this is false. The HRM allows you just to submit, review, and provide communication for GPMS help desk tickets so it can do quite a bit in the HRM.

Any questions on that one?

Barcley, Joyce M - ETA CTR 29:24

No. Looks like we're good.

Davis, Chanel T - ETA CTR 29:27

Keep rolling.

A case is blank when it has not been exited for blank blank.

McNeace, Meche - ETA CTR 29:37

Blankety blank, huh?

Davis, Chanel T - ETA CTR 29:39

Mm-hmm.

McNeace, Meche - ETA CTR 29:41

Hmm, that case is blank when it has not been exited for blankety blank.

Davis, Chanel T - ETA CTR 29:47

Thanks, goodnight.

McNeace, Meche - ETA CTR 29:49

Wow.

Barcley, Joyce M - ETA CTR 29:49

Go ahead, Kathy, unmute yourself.

Davis, Chanel T - ETA CTR 29:50

Yes, Kathy.

Barcley, Joyce M - ETA CTR 29:55

Go ahead, Kathy, unmute yourself.

Kathy Eichhorst 29:57

Oh, a case is locked when it has not been exited for durational limit.

Davis, Chanel T - ETA CTR 30:03

Ding ding. Yes, Kathy. Yes. A case is locked when it has not been exited for durational limit.

McNeace, Meche - ETA CTR 30:11

A lot of folks in the chat had the same.

Barcley, Joyce M - ETA CTR 30:14

The same Yep.

Davis, Chanel T - ETA CTR 30:18

Are you?

Barcley, Joyce M - ETA CTR 30:18

I tell you that.

I think that's a tough one.

Davis, Chanel T - ETA CTR 30:21

It's too.

McNeace, Meche - ETA CTR 30:22

Cindy said closed for unsubsidized employment. And that's correct too.

Barcley, Joyce M - ETA CTR 30:30

That actually, yeah, that does work, yeah.

McNeace, Meche - ETA CTR 30:30

And yeah, that's correct.

Davis, Chanel T - ETA CTR 30:31

makes sense.

McNeace, Meche - ETA CTR 30:33

So Cindy, she gets.

She gets credit too.

Barcley, Joyce M - ETA CTR 30:36

Ding, Ding, Ding, Ding, Ding.

Let's see if there's a little my icons don't have any metals.

Davis, Chanel T - ETA CTR 30:46

They should or like a star.

Barcley, Joyce M - ETA CTR 30:48

Oh, wait a minute.

Here's the sports thing. Alrighty. She's got a medal.

Davis, Chanel T - ETA CTR 30:55

Which waiver factor is?

Barcley, Joyce M - ETA CTR 30:56

Oh, wait, wait, wait, wait, wait, wait. Janine says define locked.

McNeace, Meche - ETA CTR 31:03

Locked means that the case itself has been basically shut down locked, which means the users cannot do anything, cannot edit, they can't do anything with that case until it becomes unlocked. And the system locks it. And the only way to unlock it is.

Davis, Chanel T - ETA CTR 31:04

You can't make any.

McNeace, Meche - ETA CTR 31:24

To submit an HRM ticket requesting that the case be unlocked, and once you've done that, you only have a short amount of time to do what you need to do with that.

In this case, exit them before it becomes re locked again, like by 11:59 PM of the day that you submitted the ticket that they unlocked the case for you.

And Benjamin has his hands up.

Rogers, Benjamin, ALTSD 31:51

Oh, hi.

Thank you.

Barcley, Joyce M - ETA CTR 31:51

OK.

Rogers, Benjamin, ALTSD 31:52

Yeah, this is Benjamin Rogers from the New Mexico program.

I also know it seemed to me like ones are locked.

I don't know if this happened or this just looked that way, but ones get locked when the they're past the durational limit.

McNeace, Meche - ETA CTR 32:10

That's exactly the reason for the record being locked is if it goes passing at seven days, they give you up to seven days to exit that participant.

And when they exceed the 7th day then the record becomes locked.

Thanks, Benjamin. Of course he's from my home state.

Davis, Chanel T - ETA CTR 32:33

Anything else any?

Barcley, Joyce M - ETA CTR 32:33

So Chanel did you?

I don't know if you asked your question or if we jumped the gun on you.

McNeace, Meche - ETA CTR 32:39

No, we jumped it.

Davis, Chanel T - ETA CTR 32:40

Yep, it's just, it's just been waiting.

McNeace, Meche - ETA CTR 32:40

So she's gonna have to go and do that.

Davis, Chanel T - ETA CTR 32:43

Alright, so which waiver factor is automatically calculated in the system?

Is it A, 75 or older?

B, formally incarcerated or C both A&B.

Barcley, Joyce M - ETA CTR 32:57

In the chat we have some A's and we have some Cs. The A's do outweigh the C's, though.

Davis, Chanel T - ETA CTR 33:03

Let's see.

Doesn't want to show you all.

A-75 or older is automatically calculated in the system.

Barcley, Joyce M - ETA CTR 33:18

Michi just was talking about that, and the waiver factors that the age automatically calculates for you.

Davis, Chanel T - ETA CTR 33:22

Mm-hmm.

She gave you all that answer.

McNeace, Meche - ETA CTR 33:28

What if the system makes me older than I really am?

Davis, Chanel T - ETA CTR 33:32

There may be an error with the birthday so may wanna go ahead and double check that birthday.

McNeace, Meche - ETA CTR 33:33

Then what?

What if I'm only 35, but it's saying I'm 75 or older?

Barcley, Joyce M - ETA CTR 33:43

You have some funky documentation.

Davis, Chanel T - ETA CTR 33:43

You shouldn't be in SCSEP.

Yes, Cheryl.

Barcley, Joyce M - ETA CTR 33:49

Cheryl, go ahead and unmute yourself.

Young, Cheryl 33:53

I have a question about this question.

When you enter formally incarcerated in one section.

In the other one it's already marked, so if this person is incarcerated and you go down to the second set of characteristics, it's automatically checked.

Davis, Chanel T - ETA CTR 34:18

Straight out.

McNeace, Meche - ETA CTR 34:18

Yeah. So, she's saying if you put it in priority of service, then it's checked in most in need factor, so that's correct.

Young, Cheryl 34:24

OK.

Davis, Chanel T - ETA CTR 34:26

Yup.

McNeace, Meche - ETA CTR 34:27

Yeah.

Davis, Chanel T - ETA CTR 34:27

That is true.

It'll just be grayed out.

It'll just say no or yes.

So yep, that's true.

McNeace, Meche - ETA CTR 34:32

Though it does carry over from priority of service into the most in need.

Young, Cheryl 34:32

OK.

Barcley, Joyce M - ETA CTR 34:38

So kind of A&B, yeah.

Young, Cheryl 34:38

Perfect. Thank you.

Davis, Chanel T - ETA CTR 34:40

I guess the word.

Young, Cheryl 34:41

Yeah.

Davis, Chanel T - ETA CTR 34:41

I guess the word is calculated.

Maybe you know cause it's count the date.

McNeace, Meche - ETA CTR 34:44

Yeah, the operative word is calculated.

So there's some trick wording in these questions.

Young, Cheryl 34:47

OK.

Davis, Chanel T - ETA CTR 34:47

Is.

Young, Cheryl 34:49

It's a trick question.

McNeace, Meche - ETA CTR 34:50

Yeah, yeah.

So Chanel is being a little tricky over here.

Barcley, Joyce M - ETA CTR 34:58

Natalia got it said.

But it's not calculated.

Davis, Chanel T - ETA CTR 35:03

Words the words right.

Next question.

True or false?

I can withdraw a participant after they are active in the program.

Is this true or false?

Barcley, Joyce M - ETA CTR 35:25.

False.

Davis, Chanel T - ETA CTR 35:38

Y'all got it.

Barcley, Joyce M - ETA CTR 35:39

False.

Davis, Chanel T - ETA CTR 35:41

False. A participant cannot be withdrawn after enrollment, so once they have that assignment, they cannot be withdrawn.

McNeace, Meche - ETA CTR 35:50

I have a question.

Davis, Chanel T - ETA CTR 35:52

Yes.

McNeace, Meche - ETA CTR 35:53

And not for you guys to answer.

So when can a participant be withdrawn?

That's for the audience.

Barcley, Joyce M - ETA CTR 36:01

And for those of you who are here last session, that was one of our questions in the last session.

McNeace, Meche - ETA CTR 36:01

Anybody.

Barcley, Joyce M - ETA CTR 36:09

And we have Natalia again saying, when there is no assignment attached and Cindy says. Where'd you go, Cindy?

When they are in the eligibility status. Robin says before they are on boarded. Cheryl says before assignment. Before they've been assigned, before enrollment is complete. Does that answer your question, Michi?

Davis, Chanel T - ETA CTR 36:41

You're on mute.

McNeace, Meche - ETA CTR 36:43

I was like, yes, it does.

Thank you.

Barcley, Joyce M - ETA CTR 36:47

They're good.

They know their stuff.

Davis, Chanel T - ETA CTR 36:55

Another true or false?

True or false, you can identify participants in need of waiver updates by utilizing the participant actions report. This report identifies participants that need any of their waiver factors updated.

Hmm.

Is this true or false?

Barcley, Joyce M - ETA CTR 37:15

So.

McNeace, Meche - ETA CTR 37:16

Well, you kind of gave it away, Chanel.

Barcley, Joyce M - ETA CTR 37:20

But we've got false know we have a true.

McNeace, Meche - ETA CTR 37:20

Hmm.

It's true.

Barcley, Joyce M - ETA CTR 37:24

False. No true, false, true.

Oh, so we're all over the place. Some of each.

Davis, Chanel T - ETA CTR 37:32

Alright for the reveal.

False. The waiver of durational limit report provides this information.

McNeace, Meche - ETA CTR 37:44

Does the participant action report give you any of that information at all?

I'm just trying to help those that said, true.

Barcley, Joyce M - ETA CTR 37:56

Gotta go in there and take a look.

McNeace, Meche - ETA CTR 37:56

I'm here for you.

Davis, Chanel T - ETA CTR 37:57

I was not.

Yeah, we're going to pull it.

McNeace, Meche - ETA CTR 37:58

I'm here for the true users here, OK, so.

Barcley, Joyce M - ETA CTR 38:00

The true users.

Davis, Chanel T - ETA CTR 38:02

Taking a look.

McNeace, Meche - ETA CTR 38:02

Yes.

Davis, Chanel T - ETA CTR 38:02

Now, Joyce is taking a look.

Barcley, Joyce M - ETA CTR 38:05

Participant actions report.

McNeace, Meche - ETA CTR 38:05

Cindy.

Barcley, Joyce M - ETA CTR 38:10

Here, I'm gonna share my screen.

Let's take a look.

McNeace, Meche - ETA CTR 38:11

Yes.

Barcley, Joyce M - ETA CTR 38:14

Let's see who lives in the Show Me state?

McNeace, Meche - ETA CTR 38:17

Missouri.

Barcley, Joyce M - ETA CTR 38:20

Where is this? Trying to find the screen to share... OK.

Davis, Chanel T - ETA CTR 38:26

Kathy, I see you have a question.

Barcley, Joyce M - ETA CTR 38:26

So here's our participant action.
Here's our participant actions report.
Oops, I lost. Now I lost teams. Where did teams go?
Oh, there you are.

McNeace, Meche - ETA CTR 38:35

We see your we see your screen though.

Davis, Chanel T - ETA CTR 38:37

Here.

Barcley, Joyce M - ETA CTR 38:39

OK, what am I looking for?

McNeace, Meche - ETA CTR 38:42

Whether the participant action report shows anything related to waiver factors.

Barcley, Joyce M - ETA CTR 38:51

Well, this is the participant actions report and what you're going to be looking for are the PRAs.

So the PRAs are not the waiver factors.

McNeace, Meche - ETA CTR 39:03

Thank you for that.

I tried you guys.

Cindy, is on point.

Davis, Chanel T - ETA CTR 39:08

Got something in the chat.

McNeace, Meche - ETA CTR 39:10

She said no. You see her mean? No.

Uh uh. No way, no.

So.

Davis, Chanel T - ETA CTR 39:23

I think we had a hand from Kathy.

Barcley, Joyce M - ETA CTR 39:24

OK.

Wait a minute, Rita is saying use the participant waiver factors from the admin console, OK. Let's go in there and take a look.

Oh dear, this is blocking it. OK, so you want to see the waiver factors. I got to find your comment again it got moved.

McNeace, Meche - ETA CTR 39:44

To use the participant waiver factor from the admin console. So, you click on 6.

Barcley, Joyce M - ETA CTR 39:48

OK. Well, that's where you would look and you would get the waiver factors.

McNeace, Meche - ETA CTR 40:09

You would put... You can update the waiver factors.

Barcley, Joyce M - ETA CTR 40:11

Mm-hmm.

McNeace, Meche - ETA CTR 40:14

Then, yes. And then Rita's saying the red ones need assistance and update where the green one means that you've already updated it.

Barcley, Joyce M - ETA CTR 40:22

Yep. Let me go back.

Told you, these people know their stuff.

McNeace, Meche - ETA CTR 40:27

It's right there.

So you see the waiver update.

Barcley, Joyce M - ETA CTR 40:29

So here's the red. Yep, and here's this one was done.

McNeace, Meche - ETA CTR 40:32

Rita says but the rest need to have their waiver factors update for program year 25.

Whoever this case belongs to, y'all are slacking on your waiver factor update, so you

need to get that taken care of because you only have this quarter and next first quarter to get it done. I don't even want to see what goes on the next page.
You have 58 of them.

Barcley, Joyce M - ETA CTR 40:59

I know.

Davis, Chanel T - ETA CTR 41:04

Do we have any more questions?

Barcley, Joyce M - ETA CTR 41:07

I think that's it.

That looks like it. Yep.

Davis, Chanel T - ETA CTR 41:13

Which exits do not require a termination letter?

McNeace, Meche - ETA CTR 41:20

What?

Barcley, Joyce M - ETA CTR 41:25

Employment, voluntary health, voluntary quit, voluntary health, employment, medical.

Move to unsubsidized employment.

Sadly, death or voluntary.

True, Adelia.

Davis, Chanel T - ETA CTR 41:48

Alright, time for the reveal.

Barcley, Joyce M - ETA CTR 41:49

unsubsidized employment, volunteer health assist.

There we go.

Davis, Chanel T - ETA CTR 41:54

Exits to employment and voluntary exits.

So I think a lot of them will fall under voluntary. Yep.

Barcley, Joyce M - ETA CTR 42:00

Aaron. Yep. Yep.

Davis, Chanel T - ETA CTR 42:03

Y'all make teachers proud.

Y'all making trainers proud. Alright.

What will cause a user to receive a 401 error code preventing them from signing into GPMS?

Is it a) GPMS is closed for maintenance. B) the account is deactivated due to not logging in for 30 days or C) the user account is locked due to pending overdue task.

Is it A,B or C?

Barcley, Joyce M - ETA CTR 42:38

We got a few B.

We have 4 B's 5-6 B's.

Cindy says GPMS is glitching.

Davis, Chanel T - ETA CTR 42:57

Yeah, I thought I was gonna get some of them.

Barcley, Joyce M - ETA CTR 42:57

So we have all Bs.

Davis, Chanel T - ETA CTR 42:59

Yeah, they got it.

I didn't get you all with this one.

B. I thought I was gonna get. I thought I did.

Barcley, Joyce M - ETA CTR 43:03

You thought you were gonna get them with that one.

Davis, Chanel T - ETA CTR 43:07

Account is deactivated due to not logging in for over 30 days.

So please, please be sure you log in there 30 day length of time.

Barcley, Joyce M - ETA CTR 43:20

Yeah, one says. Good to know.

Davis, Chanel T - ETA CTR 43:21

Once a month.

At least once a month.

Barcley, Joyce M - ETA CTR 43:24

Yep, when your e-mail is spelled incorrectly, I like that.

Oh, Susan.

Is that what was the problem?

Your e-mail was spelled incorrectly. Wow.

McNeace, Meche - ETA CTR 43:37

Is that, Susan Bradley?

Barcley, Joyce M - ETA CTR 43:39

It is Susan Bradley.

McNeace, Meche - ETA CTR 43:43

It was a long journey, huh, Susan? But it was resolved.

Davis, Chanel T - ETA CTR 43:47

Yes.

Barcley, Joyce M - ETA CTR 43:49

Yeah.

Davis, Chanel T - ETA CTR 43:50

Mm-hmm.

Next question, when a participant exits for unsubsidized employment, then loses their job and would like to return to SCSEP, it is called blank. A, reenrollment B, right of return or C, return to service.

Barcley, Joyce M - ETA CTR 44:14

We have we have B, we have Cs, Bs.

I got Cs.

Davis, Chanel T - ETA CTR 44:21

Alrighty.

Barcley, Joyce M - ETA CTR 44:22

I was gonna say more B's and C's, but it looks kinda even.

Cindy says if it meets conditions right of return, a couple more C's.

Cindy says not more than 30 days employment in 90 days after exit.

Davis, Chanel T - ETA CTR 44:44

OK. It is called return to service.

Which is the new term.

Barcley, Joyce M - ETA CTR 44:53

Remember, there's no more right of return, yeah.

Davis, Chanel T - ETA CTR 44:53

There is no more right. There is no more right of return, yes.

Barcley, Joyce M - ETA CTR 44:59

Yep, sure you got it.

The new name.

Davis, Chanel T - ETA CTR 45:02

Yep, new and improved return to service.

Barcley, Joyce M - ETA CTR 45:09

And Cindy, just so you know, the conditions for right of return have kind of like just been rolled into what's being called return to service.

Davis, Chanel T - ETA CTR 45:21

Yeah broader.

Barcley, Joyce M - ETA CTR 45:22

Yeah, and it's not the same requirements like it used to be. So, like you can have more than one return to service. It doesn't mean that they have to have lost their job through no fault of their own. So those conditions have been removed.

Davis, Chanel T - ETA CTR 45:40

Cindy has her hand up.

You can unmute Cindy.

Barcley, Joyce M - ETA CTR 45:42

Thank you.

Yeah, go ahead, Cindy.

Cindy L. Lehmann 45:46

OK, so I think you have already answered my question, but we go out to employment. We work for 90 days now there's no concern about income eligibility.

Barcley, Joyce M - ETA CTR 46:01

You would... so, like with the recert you have to do a recert if you know conditions have changed. But don't forget you're doing a 12 month look back and if they've only been employed for a short while. Likelihood in the last six months, their income has not exceeded, but you would definitely want to check that out.

Cindy L. Lehmann 46:27

So you're recerting them upon that request to return to service. If they went out to employment.

Barcley, Joyce M - ETA CTR 46:36

It's a good practice.

It's not required, but it's a good practice.

Because your requirement is to do a recert within a 12-month period.

Because your eligibility is good for 12 months.

McNeace, Meche - ETA CTR 46:51

So what was the question again, if the person left for employment and they lost their job, then that they want to come back within that 90 days.

Barcley, Joyce M - ETA CTR 46:55

Employment and comes back.

McNeace, Meche - ETA CTR 47:01

And so they want.

Cindy L. Lehmann 47:02

So.

McNeace, Meche - ETA CTR 47:03

So basically the return to service is like the right of return. It reverses that exit.
So theoretically.

Barcley, Joyce M - ETA CTR 47:11

She was asking about a recert, was a recert necessary?

Cindy L. Lehmann 47:11

OK.

Davis, Chanel T - ETA CTR 47:13

About the income she was. Mm-hmm.

McNeace, Meche - ETA CTR 47:14

Yes, I was saying theoretically you don't have to do a recert because you're reversing the exit. But like we had mentioned. Mm-hmm.

Cindy L. Lehmann 47:25

So let's say scenario where they go out to high income and they've worked for 90 days, OK. So now we're at the 90th day and they're requesting to return to service. Now we don't. We would do a recert to just make sure that they're still income eligible or we would not do it.

McNeace, Meche - ETA CTR 47:48

You could do it like Joyce says it's, you know, it's up to you.

It's a good practice so in this situation like this like you described and you know they exit for a high paying job and they worked, you know 89 days.

So this only get the right return to service, only takes them to 90 days and so and they want to come back because they lost their job. First you got to confirm that they're not employed. And then secondly, if you feel like, hey, I want to do a recertification you can do so. It's a good practice and in a situation like this but also know that if they exit and they wanna come back that utilizing the return to service does reverse the exit.

Cindy L. Lehmann 48:29

OK.

Barcley, Joyce M - ETA CTR 48:30

Rita is asking if we know what TEGL it is.

McNeace, Meche - ETA CTR 48:37

TEGL for?

Barcley, Joyce M - ETA CTR 48:39

The return to service. Can you review this topic again? What TEGL?

McNeace, Meche - ETA CTR 48:44

There's no TEGL for return to service.

There was an e-mail that was sent out to all points of contact, grantee points of contact back in early January.

That said that they were now changing the right of return to the return to service, which means that it's no longer applies just for those who exit for employment.

So anybody who exits the program except for durational limit that they can exercise return to service within the 1st 90 days of exit.

McNeace, Meche - ETA CTR 49:18

So I can look for the e-mail Rita and re-forward it to you. But there's no TEGL.

Barcley, Joyce M - ETA CTR 49:28

Rashonda saying so sub grantee doesn't get credit also right because it has to be for one year or find employment before a year is over.

Rashonda, do you want to unmute yourself?

I'm not sure what your question is.

Rashonda Dawson 49:47

Good afternoon, everyone. So, once the person receives unsubsidized employment, you follow them for up to one year.

Rashonda Dawson 49:55

So if they return under the right to service because they're coming back to the program within the first...

And help me first sixty months to 90 days.

And that is reversed at that point?

So it's as if they never left the program, right?

Barcley, Joyce M - ETA CTR 50:21

Correct.

Rashonda Dawson 50:22

OK. Understanding that in order to get credit for that person that received unsubsidized employment, they have to be at that job for up to one year.

Barcley, Joyce M - ETA CTR 50:36

Well, they have to be... Don't forget your benchmarks for performance for employment are the second quarter after exit.

Rashonda Dawson 50:44

Right. OK. Yeah.

Barcley, Joyce M - ETA CTR 50:45

Your exit quarter, so 90 days would be 1/4 and if they were not employed.

Rashonda Dawson 50:48

Got you.

OK, makes sense. I got you.

Thank you so much for clarifying.

Barcley, Joyce M - ETA CTR 50:56

You're absolutely welcome.

I don't see any other questions and no hands up.

Davis, Chanel T - ETA CTR 51:05

Alright. Next question.

Where can you access a list of participants that are currently on break?

Any takers?

Barcley, Joyce M - ETA CTR 51:25

Not yet. Rashonda says reports.

Joie says cases. Rita says reports.

Look at your active cases from Ben.

Davis, Chanel T - ETA CTR 51:55

Alright, so those who says cases is correct, there isn't a report for, well, currently there isn't a report to show those who are active on break.

But yes, you can go to your cases page, reset your filters, select active.

Check the box active on break and then that will give you the list of those participants that are currently on break.

Any questions on that question?

Barcley, Joyce M - ETA CTR 52:25

I don't see anything in the chat and I don't see any.

Uh, Rita says.

You can pull from cases active, but on break as a subset, yes.

Davis, Chanel T - ETA CTR 52:34

Mm-hmm. Yep.

And I believe that's. Oh, no, it's not.

We have another sorry, but that was the last one.

Barcley, Joyce M - ETA CTR 52:40

Oh.

Davis, Chanel T - ETA CTR 52:41

OK, the blank section on the priority of service auto populates based on the ZIP code that is entered.

Barcley, Joyce M - ETA CTR 52:58

And Cheryl's urban or rural?

McNeace, Meche - ETA CTR 52:59

Section in the priority service.

Barcley, Joyce M - ETA CTR 53:02

Jeff rural. Rita says no.

The no section.

Davis, Chanel T - ETA CTR 53:07

There's no section.

Barcley, Joyce M - ETA CTR 53:08

Kelly says urban rural.

Davis, Chanel T - ETA CTR 53:13

You all are correct.

It is urban/rural. I have a problem with that word you guys.

That auto populates depending on the ZIP code that is entered.

And I believe, oh, oh, oh, we have way more than. I'm steady hitting the thing, OK.

Next question.

Barcley, Joyce M - ETA CTR 53:37

It's surprising yourself, Chanel.

Davis, Chanel T - ETA CTR 53:39

And I'm like, oh, there's more.

Barcley, Joyce M - ETA CTR 53:39

They're just, they're just gonna.

They're growing.

Davis, Chanel T - ETA CTR 53:41

Wait, there's more.

Barcley, Joyce M - ETA CTR 53:41

They're multiplying.

Davis, Chanel T - ETA CTR 53:44

True or false when a host agency is no longer active, you can remove them from the system in the admin console.

True or false?

Barcley, Joyce M - ETA CTR 53:57

Kelly says, maybe.

We have a bunch of false coming in.

So far just false.

Davis, Chanel T - ETA CTR 54:14

You all are correct, it is false. The host agency cannot be removed from GPMS.
So even if they are no longer active, no longer linked, that agency and their information
will still be in GPMS forever and ever.
Any questions on that?

Barcley, Joyce M - ETA CTR 54:39

I don't see anything in the chat.
I don't see any hands raised.
Oh, that was the last one. Son of a gun.

Davis, Chanel T - ETA CTR 54:45

Great. And that that was the last one.

Barcley, Joyce M - ETA CTR 54:49

Rita says on the manage host agency's admin console, you can make them active or
inactive. Correct.
But it doesn't delete them.

Davis, Chanel T - ETA CTR 55:00

And yeah, they still exist in the system, but yes, that is true.

Barcley, Joyce M - ETA CTR 55:01

Yeah, they still exist.
They're just not active.

Davis, Chanel T - ETA CTR 55:06

Alright. And that ends trivia.

McNeace, Meche - ETA CTR 55:07

Alright.

Barcley, Joyce M - ETA CTR 55:07

And that's it.

Davis, Chanel T - ETA CTR 55:09

That was good. You all.

Barcley, Joyce M - ETA CTR 55:10

Yay, great job.

McNeace, Meche - ETA CTR 55:13

Yay. So, it is now 3:00.

Barcley, Joyce M - ETA CTR 55:25

2:58, you're early.

McNeace, Meche - ETA CTR 55:29

Whatever Miss Joyce. Awesome.

So Rita was saying on the manage host agency, Admin Console, you can make them active or inactive.

Barcley, Joyce M - ETA CTR 55:38

Yep, we just read that.

McNeace, Meche - ETA CTR 55:39

OK. My bad. Anything else that we can... that we need to address?

Is there any questions out there or anything you guys want to share?

Is there any challenges or anything that you want to share about any workarounds or successes or anything of that nature?

Barcley, Joyce M - ETA CTR 56:07

Natalia and Luis, they both have to jump off.

McNeace, Meche - ETA CTR 56:07

Bye, Luis.

Barcley, Joyce M - ETA CTR 56:13

Rita, thank you so much.

McNeace, Meche - ETA CTR 56:14

Thank you, Rita. Yeah.

Do we have?

Barcley, Joyce M - ETA CTR 56:22

I don't see anything and nothing coming up yet.

McNeace, Meche - ETA CTR 56:25

Nothing, no questions. No show me.

Barcley, Joyce M - ETA CTR 56:28

This group did a great job.

McNeace, Meche - ETA CTR 56:31

I know.

Barcley, Joyce M - ETA CTR 56:33

On that trivia, I mean, I was kind of stumped.

McNeace, Meche - ETA CTR 56:38

I told you she was being tricky.

Barcley, Joyce M - ETA CTR 56:40

I know.

McNeace, Meche - ETA CTR 56:43

Alrighty.

Davis, Chanel T - ETA CTR 56:43

They still got it, I know.

Barcley, Joyce M - ETA CTR 56:45

I know they're good.

McNeace, Meche - ETA CTR 56:48

She's like. You're not gonna get me caught up.

Davis, Chanel T - ETA CTR 56:53

Tricky here. Next time.

McNeace, Meche - ETA CTR 56:56

In the famous words of our dear Lamia Chapman, and I think Byron's still here.
You're not gonna put us in a trick bag.
Yeah.

Davis, Chanel T - ETA CTR 57:10

Mm-hmm.

Barcley, Joyce M - ETA CTR 57:10

Yes, Byron. Tricky and trick bag.

McNeace, Meche - ETA CTR 57:14

So we have 30 more minutes and as you all know, we are always going to stay here until 3:30, our full 90 minutes.

And since it's a tad bit quiet, I just want to kind of remind everybody that you know, to avoid getting that trick question that 401 error code that was on one of the questions. To avoid getting that or to avoid being deactivated.

Make sure all users log in a couple of times within a 30 day period. cause if you do not, then your account automatically gets deactivated and then when you try to sign in, you're gonna see that 401 error code. Si Adelia.

Barcley, Joyce M - ETA CTR 58:02

You're muted.

Just hit the unmute button.

ADELIA APONTE PARSI 58:06

OK. Can you hear me now?

Barcley, Joyce M - ETA CTR 58:08

Yes, ma'am.

ADELIA APONTE PARSI 58:09

OK. This was great. What I'm gonna tell you something that has nothing to do with today's topic. It has to do with. I did an interview today that is not gonna gain me. There's no enrollment, any improvement for my CAP or anything like that, but it reminded me of why I love the program.

And it tugs at my heart. It's a 56-year-old woman from the island of Vieques and I had to do it on the phone. First of all, I get you know those.

It's not. The sea is not trustworthy lately we've had a lot of tourists drowning in the last two weeks because they'll go.

Barcley, Joyce M - ETA CTR 58:52

Oh.

McNeace, Meche - ETA CTR 58:53

What?

ADELIA APONTE PARSI 58:53

There's a lot of undertow and people, you know, there's red flags and there's warnings and, but they don't listen to the weather report, and they just go in.

They think, oh, I can swim. You cannot swim against undertow or 6 to 12 feet waves, I mean anyway.

Barcley, Joyce M - ETA CTR 59:12

Wow.

ADELIA APONTE PARSI 59:16

She was in school till she was 21. In this little island.

In the special needs programs and you know at 21 they kicked them out and since then she married this guy who then left her with two kids. Luckily for her, one of the kids' lives in the States and the other one lives on the main island. But she doesn't like to travel, so she hasn't seen her son again since he went only once since he moved to the mainland, so she doesn't know her grandkids. But the thing is that she's taken care of for the last two years. She was trained by the municipality to be like a limited home health care aid.

McNeace, Meche - ETA CTR 1:00:01

Mm-hmm.

ADELIA APONTE PARSI 1:00:01

And which are very much needed there. And the guy he's taken care of is a guy who's in his 40s who used to work for the. I don't know the motor vehicle department of the municipality. Truck driver. But he was at home when there was a lot of rain about two years ago and we had flooding.

And he was trying to make sure that his parent's balcony, you know, the second was okay and he slipped. Fell, had brain damage is bedridden, but the thing is that he talks a lot. The other thing is he thinks that he's. He sees her as his rescue and he talks about

that and I told her, you know what? He's happy because even though he can't move. Except from the, you know, he can talk. And so, when I think of all the problems we're having, I'm thinking look at that. I mean, this woman is very happy with her situation, and she doesn't have to worry about Trump on that 24-hour thing or whether in two weeks. We're gonna have a bomb. None of that. Because their reality is their day-to-day getting by.

Anyway, thanks for listening.

McNeace, Meche - ETA CTR 1:01:30

Thank you for sharing. I appreciate that.

Barcley, Joyce M - ETA CTR 1:01:31

Yeah, that's good reminder.

ADELIA APONTE PARSI 1:01:35

Yeah.

McNeace, Meche - ETA CTR 1:01:35

Yeah, that's true, I mean.

ADELIA APONTE PARSI 1:01:42

Anyway.

McNeace, Meche - ETA CTR 1:01:42

So Jeff said that he actually has a monthly calendar reminder to log in and all of his systems monthly to avoid being locked out like GPMS, WIPS and other systems.

ADELIA APONTE PARSI 1:01:52

How he has to teach me how to do that. I could use that.

McNeace, Meche - ETA CTR 1:01:56

Just put it on your.

ADELIA APONTE PARSI 1:01:57

I'm gonna mute myself.

McNeace, Meche - ETA CTR 1:01:58

A reoccurring notice on your calendar and then put it in there for the pick a day of each month that you says login.

ADELIA APONTE PARSI 1:02:08

OK.

McNeace, Meche - ETA CTR 1:02:09

Yeah.

ADELIA APONTE PARSI 1:02:09

Alright. I'm gonna take turn the camera off. cause. I gotta go somewhere
You can't go. Bye.

McNeace, Meche - ETA CTR 1:02:14

OK. Thanks for sharing.

ADELIA APONTE PARSI 1:02:16

OK.

McNeace, Meche - ETA CTR 1:02:22

Alright. Anything else? Kevin's saying set it for the last Friday of each month or the first Monday, etc. Yep. That's true, especially if you're not. If you don't log in on a regular basis. OK. It's 3:05, nothing else that anybody wants to share?

Nada. Well, you know, we're gonna be here. Is there a song selection anybody has?

Is there something that we can show you in GPMS?

That would be most helpful.

Barcley, Joyce M - ETA CTR 1:03:30

Jeff says his final class is Tuesday and then just his dissertation.

Woohoo is right.

McNeace, Meche - ETA CTR 1:03:34

What?

Barcley, Joyce M - ETA CTR 1:03:35

Good for you, Jeff.

McNeace, Meche - ETA CTR 1:03:38

Jeff.

Barcley, Joyce M - ETA CTR 1:03:38

Whoa, that's fantastic.

McNeace, Meche - ETA CTR 1:03:41

Almost there. Congrats.

Barcley, Joyce M - ETA CTR 1:03:43

It's been a long journey.

McNeace, Meche - ETA CTR 1:03:44

Woo Hoo.

Hands up.

So how do we do we do a virtual party next time then?

Barcley, Joyce M - ETA CTR 1:03:56

I think we should.

McNeace, Meche - ETA CTR 1:03:57

To celebrate, Jeff, I think so.

Barcley, Joyce M - ETA CTR 1:03:58

Yeah.

McNeace, Meche - ETA CTR 1:04:02

That would be awesome.

Barcley, Joyce M - ETA CTR 1:04:04

Or do we have to wait until after he completes his dissertation?

McNeace, Meche - ETA CTR 1:04:08

Yes, let's just get it all done.

He'll let us know when, right?

OK. So, there's a question, the monitoring checklist entering is an admin console.

Which monitoring checklist? You want to unmute yourself.

McKenzie, Enriquez, ALTSD 1:04:42

Yes, yes. So that when you visit the host agency, the monitoring checklist you enter in admin console.

So when you visit the host agencies, can you show me that one more time? Because I know we went over it the last time, but yeah, so I just wanted to go over it again.

Barcley, Joyce M - ETA CTR 1:04:54

Sure.

McNeace, Meche - ETA CTR 1:04:57

Yeah.

Barcley, Joyce M - ETA CTR 1:04:58

That's. Give me a chance to get into the admin console.

McKenzie, Enriquez, ALTSD 1:05:04

Thank you.

Barcley, Joyce M - ETA CTR 1:05:05

Sure.

McNeace, Meche - ETA CTR 1:05:05

Oh, you're most welcome.

Barcley, Joyce M - ETA CTR 1:05:07

That's what we're here for.

OK, manage organizations and contacts.

And I'm just going to pick any.

Indiana, I hope I spelled it right.

OK, let's. Just pick this one and see what it takes us, OK?

So this is the additional details for the organization. So, you would have to make sure that this organization is linked to you, so you have to put yourself in.

McKenzie, Enriquez, ALTSD 1:05:53

OK.

Barcley, Joyce M - ETA CTR 1:05:56

And then you search.

McKenzie, Enriquez, ALTSD 1:05:58

OK.

Barcley, Joyce M - ETA CTR 1:05:59

Because this is not listed as a host agency for your organization.

You would just click add new. It's already in the system, so all you have to do is say it's a host agency and this is where you would enter your host agency agreement and your host agency monitoring visit.

McKenzie, Enriquez, ALTSD 1:06:13

OK.

Oh, great. OK. Thank you. That makes sense and I appreciate it. Thank you.

Barcley, Joyce M - ETA CTR 1:06:23

You're welcome.

McNeace, Meche - ETA CTR 1:06:28

Alrighty. Anything else we can show someone? Oh, here's one.

Nicholas says I have a question regarding when bringing in a new participant, how many barriers does the new participant need to join the program?

They don't have to have a barrier.

Barcley, Joyce M - ETA CTR 1:06:47

Good question.

McNeace, Meche - ETA CTR 1:06:51

As long as they meet the SCSEP eligibility requirements, which is 55 or older, they meet the income requirement for family size they're of course they're unemployed.

They're not job ready and they pretty much live in the county that you serve.

The barriers equate to your most in need factor in order to meet your performance measures. You know you have a performance goal for your most in need and so in order to ensure that you're gonna meet your performance goal, then you have to kind of see with your overall participant pool, how many barriers do they have?

So if you have a 2.9 most in need performance goals. So, you wanna kind of ensure that

majority of your participants that were enrolled comes with at least 3 barriers.
And those are easy barriers, because you have living in an your urban/rural.

Barcley, Joyce M - ETA CTR 1:07:46

There's also.
The.

McNeace, Meche - ETA CTR 1:07:52

What else?
Living low employment prospects, right?
So things of that nature.

Barcley, Joyce M - ETA CTR 1:07:57

At risk of homelessness, if you're low income, you're most likely at risk of homelessness.

McNeace, Meche - ETA CTR 1:08:00

Yeah.

Barcley, Joyce M - ETA CTR 1:08:02

But those are also the priorities of service.
So if you're asking like how many barriers do people have to consider bringing them in because you have more applicants than you have positions to fill, then you would take a look at your priorities and see who is the highest priority of service to based on those priorities of service to bring into the program.
But that's only if you have more applicants than you have positions to fill that you have to really look at that. That's how you'd prioritize bringing people in.
Hope that helps, Nicholas and with that, I don't see any questions.

McNeace, Meche - ETA CTR 1:08:54

No questions.

McKenzie, Enriquez, ALTSD 1:08:55

I do have an additional question.

Barcley, Joyce M - ETA CTR 1:08:56

I don't see any.

Barcley, Joyce M - ETA CTR 1:09:00

Sure.

McKenzie, Enriquez, ALTSD 1:09:00

Regarding barriers, as far as the barriers is veteran status above all else, above all other applicants? Do veterans take priority above all other applicants?

McNeace, Meche - ETA CTR 1:09:15

They are one of the priority of service and I believe there was.

McKenzie, Enriquez, ALTSD 1:09:21

You.

McNeace, Meche - ETA CTR 1:09:21

Many, many, many, many, many, many years ago where there was some sort of guidance that said that veterans should take first priority, right? If you're going through the list of priority of services and you know you got to choose.

McKenzie, Enriquez, ALTSD 1:09:30

Right.

McNeace, Meche - ETA CTR 1:09:36

You have 5 applicants and one slot, and then you look at what barriers do those five applicants have and you do have a veteran.

So.

McKenzie, Enriquez, ALTSD 1:09:48

Yes. That makes sense.

McNeace, Meche - ETA CTR 1:09:52

Yes.

McKenzie, Enriquez, ALTSD 1:09:53

OK.

Thank you.

McNeace, Meche - ETA CTR 1:09:55

No, you're very welcome.

Barcley, Joyce M - ETA CTR 1:10:02

Adelia said back when VOW was approved. She thinks it was 2016.

McNeace, Meche - ETA CTR 1:10:08

Oh, OK.

OK.

Barcley, Joyce M - ETA CTR 1:10:14

Jeff says we WIOA gives vets first priority and we follow the same logic in SCSEP up in Tennessee.

McNeace, Meche - ETA CTR 1:10:30

Awesome. Thanks, Jeff.

Any other questions?

No, it was those tricky questions that Chanel had earlier, huh?

Barcley, Joyce M - ETA CTR 1:10:47

Yeah, I know.

McNeace, Meche - ETA CTR 1:10:47

It just kind of covered everything which is great, which is awesome.

Barcley, Joyce M - ETA CTR 1:10:52

But didn't trick them.

McNeace, Meche - ETA CTR 1:10:54

So now. Well, there was someone to calculate, you know? Does it automatically calculate?

So there was some little cooperative tricky words in there.

So we are now at 3:14... Oh, and the other thing that I always remind you guys to do too.

Is when you're going to searching in your cases section of the GPMS always remember to go in and hit that reset button. So that you can see all of your cases.

Alright. So that's. Those are the two.

Log in and reset, reset and login.

Something like that, right?

Barcley, Joyce M - ETA CTR 1:11:36

I think you need to set that to a melody.

McNeace, Meche - ETA CTR 1:11:39

Log in and reset.

Barcley, Joyce M - ETA CTR 1:11:39

Don't you think? Yeah.

McNeace, Meche - ETA CTR 1:11:41

Log in and reset.

Barcley, Joyce M - ETA CTR 1:11:43

Like make it a theme, what they call it, not a slogan, but something you know the music.

No, it's like.

Davis, Chanel T - ETA CTR 1:11:54

Jingle.

Barcley, Joyce M - ETA CTR 1:11:56

What do they call it?

It's like a Jingle for, like, a tagline or something.

I can't think of it, brain fog.

McNeace, Meche - ETA CTR 1:12:08

Alright. It's like a jingle, like you said.

A Jingle, huh?

So I don't know.

We have some talented folks here, so maybe they can come up with a Jingle next time.

It's like you know, login and reset, reset and login. It's gonna be a shock. Don't have us.

Don't. Don't tease me with a good time, Joyce.

Davis, Chanel T - ETA CTR 1:12:27

Yeah.

McNeace, Meche - ETA CTR 1:12:28

You know, we'll come up with something.

Davis, Chanel T - ETA CTR 1:12:29

I was gonna say don't.

McNeace, Meche - ETA CTR 1:12:34

We will come up with something.

Alright, so we have is 3:15 and since we don't have any questions or anything at this point in time, we're not going to end at this point in time.

But I do want to go ahead and introduce the older workers unit chief. You guys never see her on these calls because she's always like running around that Francis Perkins building from meeting to meeting. And, you know, just saving the world of SCSEP for us. So I wanna introduce the unit chief, Toni Wilson. She's here with us now. If I'm not mistaken, I see your name.

Toni, are you there?

Wilson, Toni K - SCSEP 1:13:21

Yes.

McNeace, Meche - ETA CTR 1:13:22

But before you jump in, we do have.

Lalena, did you have one last question?

Barcley, Joyce M - ETA CTR 1:13:27

Lalena.

Marsigliano, Lalena (DLT) 1:13:28

I did. I'm sorry.

McNeace, Meche - ETA CTR 1:13:30

That's OK.

Marsigliano, Lalena (DLT) 1:13:32

I wanted to go back to the participant waiver factors when I clicked on one that had the Red X a box appears and it has a bunch of you know, yes, no questions with last updated date. My question is this is: where do you get all of this information from? Is it from the original application when they first applied or is it from a recertification that was done?

The yearly.

McNeace, Meche - ETA CTR 1:14:02

Your first response, when the when you when they first come in and you do your application.

All of those questions, do you have XY and Z?

All of those waiver factors should be in your application or should be asked of your participants, and if they answer yes, then that's the information and the data you would put in the system. And so, the system will have them in there. And then so when you go.

Marsigliano, Lalena (DLT) 1:14:24

Right.

McNeace, Meche - ETA CTR 1:14:25

In and they said yes to Veteran status.

So then you get the validation, the documentation.

And then you would put that in when you go to put the data into the system.

Marsigliano, Lalena (DLT) 1:14:38

But it asks. So, for instance, if it says limited English proficiency, I would select yes.

But next to it, there's a box where it says last updated date.

So what date is that?

McNeace, Meche - ETA CTR 1:14:55

The date that it'll show is your initial date that you put it in the first time, right?

Your enrollment date that'll have that. The first enrollment date, the first date will be in there. So, if you enrolled Joyce today and she says yes to, let's just say veteran status and then that would be the date.

So then you have and then if we go into the next program year, so like Joyce said, we're in PY 25 now. We're going into program year 26 in order to continue to get that credit for that veteran status for Joyce and program year 26, you have those four quarters to go in there and update it. So, your report will show you that her waiver factors need to be updated.

Marsigliano, Lalena (DLT) 1:15:22

Had to get something from.

McNeace, Meche - ETA CTR 1:15:36

And that's where you saw the red X and then the green check mark.

Marsigliano, Lalena (DLT) 1:15:43

Yeah, yeah.

So I clicked on one that shows that has a green check mark and the dates are already populated.

McNeace, Meche - ETA CTR 1:15:48

Mm-hmm.

Marsigliano, Lalena (DLT) 1:15:51

But on one where it's the red X it is it.

Am I accurate in saying this that... I'm fairly new.

I've been here less than a year.

McNeace, Meche - ETA CTR 1:16:01

No, that's OK.

Marsigliano, Lalena (DLT) 1:16:03

So oh am I. Am I accurate in saying that it was never done if there was a red X?

McNeace, Meche - ETA CTR 1:16:04

That it needed that a date needs to be a new date needs to be put in.

So yes, you do need to put in an updated date.

Marsigliano, Lalena (DLT) 1:16:18

So what would the updated?

Where would I get the updated date from?

Because they're not reapplying for a new application.

McNeace, Meche - ETA CTR 1:16:30

OK.

So let's say for instance, if somebody had severe disability, right? It required you to, you know, go ahead and recheck their disability documentation.

So if you got that information today, then you would put in today's date and so it validates that they can continue under severe disability.

There's certain things like veteran status and things like that that doesn't require.

Ongoing redocumentation. So earlier on I think there was somebody that says, can they do it during recert, and we're like, yeah, that would be the best time? You could just go

ahead and your recert date was today and then you go in there and say they're a veteran; you just put in today's date for the waiver update the recertification date. Things of that nature.

Marsigliano, Lalena (DLT) 1:17:17

OK. So basically, so for the for the participants that have been here prior to me coming aboard, I'm gonna look at the recert date because they're gonna ask all those questions again, and I'm gonna use that recert date.

McNeace, Meche - ETA CTR 1:17:29

I'm going to assume that's maybe the process that they used, so I.

Barcley, Joyce M - ETA CTR 1:17:36

Or it could be during the assessment and IEP update because during the IEP you're also assessing a participant's needs and if they let's just go back to the disability and if they do have a disability, you want to make sure that and if they need assistance...

McNeace, Meche - ETA CTR 1:17:38

Would.

Yep, you're right.

Barcley, Joyce M - ETA CTR 1:17:55

You need to make sure that their IEP includes information about connecting them to some interior or exterior services that they may need to help them on their journey to employment. So, it can happen at multiple places, but it just has to happen during the year and when it does occur, there's no required time frame for putting it in.

It's when you learn of that information could be during an assessment could be during a recert. Then you would just enter that information into the system.

Marsigliano, Lalena (DLT) 1:18:26

OK so.

My... OK.

I just have a bunch, a lot of Red X's and like a little freaked out right now.

McNeace, Meche - ETA CTR 1:18:34

No, don't be freaked out.

You know what, Lalena?

Marsigliano, Lalena (DLT) 1:18:36

So.

McNeace, Meche - ETA CTR 1:18:36

What we can do is after vLive today we can get on a call with you and kind of go through each of those with you if you if you like? We have no problem or even tomorrow, or you know, Friday, but.

Marsigliano, Lalena (DLT) 1:18:49

Yeah.

Friday would be perfect.

McNeace, Meche - ETA CTR 1:18:54

OK.

So do me a favor and send an e-mail and somebody put the SCSEP technical assistance at dol.gov in the chat.

Send an e-mail with some preferred times.

Marsigliano, Lalena (DLT) 1:19:06

A help request.

McNeace, Meche - ETA CTR 1:19:07

Yeah, for Friday. And then what we'll do is send a meeting invite and then we can just get on the call and discuss. Go through all your red marks.



Marsigliano, Lalena (DLT) 1:19:09

OK.

Oh my God. That would be so helpful. Would you know?

McNeace, Meche - ETA CTR 1:19:21

It's not gonna be as bad as you think?

Marsigliano, Lalena (DLT) 1:19:24

OK. Well, this is the first time I'm hearing of it so.

So I was like, wait a minute. I was.

I was like, Oh my God. I had so many.

So would this affect our? Like if we were to take a look at the perform like many of our if

we're behind on performance targets. Would this impact some of the performance target like goals?

McNeace, Meche - ETA CTR 1:19:53

It'll impact one you're most in need performance measure if they're not updated, it does impact that one performance measure.

Marsigliano, Lalena (DLT) 1:19:58

OK.

Alright so.

McNeace, Meche - ETA CTR 1:20:05

She sounds stressed.

Marsigliano, Lalena (DLT) 1:20:07

I am a little bit.

McNeace, Meche - ETA CTR 1:20:08

Don't be stressed, don't be stressed.

We'll get with you on Friday, and you're gonna be like, oh, ok, no worries.

Marsigliano, Lalena (DLT) 1:20:15

Oh, my God. OK alright.

Barcley, Joyce M - ETA CTR 1:20:16

They just.

You may have the information, it just isn't entered in GPMS.

Marsigliano, Lalena (DLT) 1:20:20

Yes, I'm hoping that's it, OK.

So what would you like the subject to be?

McNeace, Meche - ETA CTR 1:20:28

Just say you know.

Marsigliano, Lalena (DLT) 1:20:28

I.

McNeace, Meche - ETA CTR 1:20:29

Just say you know GPMS TA.

That's all.

Marsigliano, Lalena (DLT) 1:20:32

GPMS.

McNeace, Meche - ETA CTR 1:20:36

Yeah.

Marsigliano, Lalena (DLT) 1:20:36

TA.

OK. And the topic?

McNeace, Meche - ETA CTR 1:20:41

Most in need.

Marsigliano, Lalena (DLT) 1:20:42

Most.

Barcley, Joyce M - ETA CTR 1:20:42

Oh, wait a minute.

Don't put it in the HRM in the in GPMS.

Marsigliano, Lalena (DLT) 1:20:44

In.

Barcley, Joyce M - ETA CTR 1:20:46

Just send an e-mail.

Marsigliano, Lalena (DLT) 1:20:46

Oh, OK.

McNeace, Meche - ETA CTR 1:20:48

No, no. Send an e-mail to SCSEP technical assistance.

Barcley, Joyce M - ETA CTR 1:20:48

Yeah, just send.

Yeah, the e-mail is in the chat.

Marsigliano, Lalena (DLT) 1:20:51

Ah, OK.

Oh, thank God.

Barcley, Joyce M - ETA CTR 1:20:53

Look in the chat, Kevin put the e-mail address in there.

Marsigliano, Lalena (DLT) 1:20:55

Yes, OK, alright. I'm gonna do that right now.

Barcley, Joyce M - ETA CTR 1:20:58

Yeah, I can hear her walking through the HRM ticket.

McNeace, Meche - ETA CTR 1:20:59

Alright. Oh. Oh, OK, got sorry.

Cool beans, and then we'll, we'll walk you through it.

Davis, Chanel T - ETA CTR 1:21:05

That was a good catch, Joyce.

McNeace, Meche - ETA CTR 1:21:10

Yeah, it was a good catch.

Marsigliano, Lalena (DLT) 1:21:10

It was a good catch.

McNeace, Meche - ETA CTR 1:21:12

They're like what?

What's going on here?

So alrighly.

Marsigliano, Lalena (DLT) 1:21:16

OK.

Thank you.

McNeace, Meche - ETA CTR 1:21:20

No, you're always very, very welcome.

Anybody else have any anything else?

Toni, it's like it's like what is Double Dutch?

It's double Dutch, Toni.

Jump in there.

Wilson, Toni K - SCSEP 1:21:34

I'm jumping in, though I was never good at Double Dutch.

McNeace, Meche - ETA CTR 1:21:41

Hi.

Wilson, Toni K - SCSEP 1:21:42

Hi everyone.

Good afternoon to the GPMS vLive community.

As Michi stated, I am Toni Wilson and I am the SCSEP unit chief here at the older workers unit here at Department of Labor. I want to first start out by thanking everybody and participating in these vLive sessions. I know we're now a few years in.

And collectively you've made this a very good community. Every once in a while I'll see things popping up and I just have to giggle because it just looks like you guys are having such a great time over here and so I love that.

I wanted to start out by saying that SCSEP is been learning about the work that's been happening here with the vLive. We love the fact that it's been set up in a way that you can both learn, but also have, you know, a little fun in the process cause that's a really great way of learning things. And I wanted also say that our technical assistance contractors TwoTech, which you see them or at least most of them on the screen right now. Have definitely made this a very successful session. I wanted to personally thank TwoTech and their team. So Michi, Chanel Joyce and all of those, I believe Jada's there, Kevin and all of those that are behind the scenes and the great work and the dedication that you've put in making this a learning and a fun opportunity. We definitely appreciate all the great work that you've done.

I unfortunately have jumped on this call to inform you that their current contract expires as of April 15th and we are currently in a public competition to secure the next technical assistance contract and what this means for you guys is that we've made a decision to put the vLive on pause until we have the contract, the new contract back in place.

Pause would mean that we are looking at the rest of April and through July, we're hoping

it would be earlier, but that would be the latest.

So we'll just plan for the for the latest.

And then we would then hopefully be able to reconvene the vLive. In the meantime, if people do have questions or any anything in reference to the GPMS that they need, we would ask that they put in a help desk ticket. That we would respond through that. We do have a full performance team that would be able to assist. In addition to that, we do have GPMS resources on our COP. There's a GPMS tab and you'll be able to tap into that. So I know this is not good news. You know, as you can imagine, I think we're all we're like, no. But we will be back up and running soon as soon as possible.

So we definitely appreciate your patience. And I've basically just want to end with saying thank you to TwoTech and I'm only talking in reference to today.

I don't know what the future will bring, but thank you for the work that you've done up so far. For the vLive and if we can all just give like a round of applause. cause this has just been an impressive piece of work. So thank you for that.

And for those that are not on the call, not that they can hear, but if you go back, we will also be announcing this on our All Grantee Call.

So we'll make sure that the full SCSEP community is aware of this, but I wanted to just personally jump on and thank TwoTech for their work.

So that's why it jumped on. So thank you guys and we will reconvene in July. And as I said you know, continue to use the help desk.

And if we can get it up sooner, we will.

We're doing, you know, the best that we can behind the scenes to make that happen.

McNeace, Meche - ETA CTR 1:26:15

Alright. Thank you, Toni.

Thank you very much.

Wilson, Toni K - SCSEP 1:26:18

Thank you.

Thanks, Michi.

Appreciate you.

McNeace, Meche - ETA CTR 1:26:22

We appreciate you back.

Wilson, Toni K - SCSEP 1:26:25

Alrighty, well, I'm going to.

McNeace, Meche - ETA CTR 1:26:26

So everybody.

But go ahead, Toni. Toni, no. It's like we're just saying it's one minute out. So you can have the last minute.

Wilson, Toni K - SCSEP 1:26:29

No, no, no. You go ahead.

I was going.

No, I was gonna say you guys should have the last minute, and I know, you know, that's basically what I was gonna say.

I would love to stay on, but I think I'm gonna jump off and just let people put into the chat. And if there's anything, anyone, anyone wants to say with me, not around will be fine. But you know how I feel about you guys and thank you so much for all the work that you do. Alright, everyone.

McNeace, Meche - ETA CTR 1:27:00

Thank you.

Wilson, Toni K - SCSEP 1:27:00

I'm gonna jump off and I'll see some of you on Wednesday that are All Grantee Call.

Will communicate through the help desk and we will send out a e-mail as soon as we are back live.

Davis, Chanel T - ETA CTR 1:27:13

Thanks Toni.

Wilson, Toni K - SCSEP 1:27:14

Alrighty.

McNeace, Meche - ETA CTR 1:27:15

Thank you.

Barcley, Joyce M - ETA CTR 1:27:16

Thanks Toni.

McNeace, Meche - ETA CTR 1:27:20

Alrighty. So, with that being said, we are now at the 3:30 mark. So, I just want everybody

to know, we were staying positive and vLive will be back one way or the other.
So in the next couple of months, y'all just hang in there and think of some wild stuff that you can do for the upcoming new vLive sessions.

Barcley, Joyce M - ETA CTR 1:27:43

There was a.

McNeace, Meche - ETA CTR 1:27:47

What we're gonna say, Joyce?

Barcley, Joyce M - ETA CTR 1:27:49

There was a question in the chat asking will the SCSEP technical assistance e-mail be on hold?

McNeace, Meche - ETA CTR 1:27:56

No, that is still going to be monitored.

So yes, so you can always send in inquiries to the SCSEPtechnicalassistance@dol.gov .
Alrighty.

Barcley, Joyce M - ETA CTR 1:28:11

Did you want Chanel to share her screen? Were you playing that?

McNeace, Meche - ETA CTR 1:28:19

Oh, Chanel, I want you guys to know Chanel is, you know, she has all of these talents, right?

Davis, Chanel T - ETA CTR 1:28:20

Did you?

McNeace, Meche - ETA CTR 1:28:29

And one of them she becoming what we call a short film editor.

Davis, Chanel T - ETA CTR 1:28:29

Thank you.

McNeace, Meche - ETA CTR 1:28:35

And you know, she just loves Canva and all this other stuff.

McNeace, Meche - ETA CTR 1:28:39

So she created this little something that's pop up for you guys.

Cause, we're always gonna bring a smile to your face one way or the other.

So you see this pretend like this is all of us sitting in the conference room together.

Davis, Chanel T - ETA CTR 1:28:56

You'll let me.

This is a until next time, everybody.

McNeace, Meche - ETA CTR 1:29:11

Cool beans.

Alright, that's our Chanel. Look at Cindy. Bye.

Alrighty, you guys. We'll see you all on another day. Another month.

Take care. Stay out of trouble.

Mauro, Kevin M - ETA CTR stopped transcription