

Transcript for vLive Office Hours August 27, 2025

Byrd, Jada M - ETA CTR 0:03

Since your cameras are off and you are currently muted, if you agree to being recorded at this time, you may turn on your camera or unmute yourself at which time you will then see the prompt at the top of your screen.

I'll give you guys a second to do that.

Now if you unmute yourself to agree to being recorded, Please remember to re-mute.

Now, let's take a moment to review a couple of housekeeping guidelines.

This meeting is now being recorded and a recording of this session will be posted onto the older workers COP.

We kindly ask that you keep your microphones muted throughout today's session to ensure a seamless experience for everyone. Should you have any questions, please don't hesitate to raise your hand or type that question in the chat. As always, thank you. Thank you.

And without further delay, I'll hand it over to our trainers.

McNeace, Meche - ETA CTR 0:53

Thank you, Jada.

Appreciate you. Welcome everybody.

Welcome to our, I guess it is our last virtual office hours for the month of August. We're at the end of August already. So that means summer is going to be over.

Kids are back at school.

And soon fall will come and fall is my favorite time of the year.

I don't know if anybody else agrees with that, but it's my favorite time of the year. So, the weather starts getting cooler and the trees starts changing.

It's going to be wonderful. Look at me.

I just got totally distracted.

So we do have a couple things on our agenda today to get us all started.

So first we're going to go ahead and have Pat go through the most recent release notes that were sent out.

I believe it was last week, am I correct?

Wilkins, Patricia A - ETA CTR 1:44

Yep, yes.

McNeace, Meche - ETA CTR 1:45

All right. It was sent out last week and the release notes kind of numbering sequence has changed, which is great.

So this is going to be released notes 25-1, is that it or?

Wilkins, Patricia A - ETA CTR 1:59

That is it.

McNeace, Meche - ETA CTR 2:01

Alrighty, so to get us started and once we're done with the release notes, there's a couple things that I believe that Joyce will demonstrate in GPMS that are either enhancements or new features in GPMS.

So with that being said, I'm gonna go ahead and pass it over to Patricia.

Wilkins, Patricia A - ETA CTR 2:22

Thank you, Michi McNeace, and I'm gonna hi everybody.

I'm gonna share my screen with you guys.

Let me know if you guys are able to see my screen, OK. I've been having a couple of problems blinking on and off today.

Barcley, Joyce M - ETA CTR 2:41

Yes, it looks good.

Wilkins, Patricia A - ETA CTR 2:43

Awesome. Thank you guys.

So, as Michi mentioned, this is release note, the new version of numbering these is 25, that aligns with the year program year and the calendar year 25.

So this will be version 25.1.

The release date was August 15th, 2025 and as always the releases address, new features, enhancements, bug fixes discovered during the previous release.

So I'm going to start off by going through the new features.

So the first thing that we'll notice that the paid hours utility and the Admin Console and how paid hours are displayed on the cases pages have been updated.

So on the Admin Console for the managed paid hours, you'll see the manage paid hours section has been updated to show 10 entries per page.

Also, users can now select the entries by quarter assignment and type using the new data entry tab paid hours on the participants page, participants case page.

Now you'll see that those paid hours for participant are now located exclusively in the

related actions tab. The layout has been redesigned to be more user-friendly, and that is one of the things that Joyce is going to be demoing in just a few minutes to you guys.

Barcley, Joyce M - ETA CTR 4:00

OK.

Wilkins, Patricia A - ETA CTR 4:08

It really, really looks cool. The new layouts I think you guys, if you haven't seen it, I think you'll like it.

The GPMS QPR section C .1 E current participants.

It no longer defaults to NA instead of value is automatically calculated now under enhancements.

The first one is supportive services. The supportive services provided by field has been updated.

Users can now select more than one provider at a time from three options displayed, and that's grantee or sub recipient, local project, workforce partner or other education and training. When entering education and training, the provider field is now required. For other types of services like supportive services, the field remains optional and that is something also that Joyce will be demoing in just a few minutes.

So let's talk about the fixes.

The WIPS QPR now includes participants who are active in the reporting period and exited in the reporting quarter.

All sections of the GPMS QPR now include participant cases of retired sub grantees if they fall within the reporting period.

Also, users with a different grantee are no longer able to create a new case when the participant already has a case that's in a locked status because they've reached their durational limit date. The most in need, WFA report, if the exit date falls on the exit date from then those cases are now included in the report.

And one of the known issues is the managed paid hours quarterly manage paid hours utility, a filter added to one display type by quarter by assignment or by type is applied to all display types.

This will be resolved in an upcoming release and then just a reminder again that the release series have been renamed to correspond with the program year.

So now you will see they will all start with 25.

Right.

And that is it for this version of 25.1 release notes.

Are there any questions at all about anything on the release notes?

Barcley, Joyce M - ETA CTR 6:32

I don't see anything in the chat and there are no hands raised.

Wilkins, Patricia A - ETA CTR 6:36

Awesome. Thank you.

So I'm gonna turn it over to you, Joyce, to start the demos.

Barcley, Joyce M - ETA CTR 6:40

Okie doke.

Alrighty.

Going to share my screen and let me know when you can see it.

McNeace, Meche - ETA CTR 6:49

We see it.

Barcley, Joyce M - ETA CTR 6:53

Very good. OK.

So the first is we're going to be looking at the paid utilities, paid hours utilities from the Admin Console, some on the Admin Console, and we'll go into the managed paid hours. And remember we are in pre prod so this is not, this is not real information.

And we're going into PY 24 and it says the manage paid hours section has been updated to show 10 entries per page.

So as we go down into the entries, you will see quite a number there and you see that the R1 through 10 are being displayed.

So there are 10 entries. Also, users can now select the entries by quarter assignment and type using the new data entry type. So go back up.

Can you see we have this new data entry type and we have data entry type of quarter assignment and by type and right now it's defaulting to quarter and you can see that we have current selection as quarter one, but you can select quarters two, three or four and when you do that of course you just enter in your quarter information and the nice thing is very easy to follow.

You have your host agency name, the start and end dates.

So you can tell if you're in a certain quarter, if you should not, you can or cannot enter data in.

For instance, looking down at this particular participant, it's showing that there's no end date.

Well, this one has an end date, so it's very easy to follow if you go into the assignment

selection for the data entry type and you'll notice at the top it is working to do that. You'll see now that we're going in by assignment, so it's by host agency, it's participants, sorry about that, its participants, listed by last name and then it has the host agency and it has the start and the end dates and what you would do to enter the information is go into the edit screen and it would provide you with the same information where you would enter by quarter and here it's not, you don't have to go through the quarters, it's just all by that particular host agency. And once the information is entered, you would click close.

Actually you would click submit.

I'm gonna click close just to leave this screen.

And then we'll go into the last data entry type, which is type.

This is also very cool.

So let's just say, you know, no one is on any type of paid hours except for paid CSA. All you have to do is click on that type and these are all just paid CSA hours.

There is a little bug in here for this particular type, and I'm sure they're working on it and that's to correct the data validation.

That's just warning you that there's too many hours.

There aren't, but you're getting the data validation error, so if you go in and use that particular use, the by type and you see that error, don't be concerned, that is a known issue.

So in here, yeah, then you would just change it.

So if you had some paid training in person, then you would just click on that and you would go through and find your participants again listed 10 per page.

And you can do the data entry.

So those are the new features for managed paid hours from the Admin Console.

Now the managed paid or the paid hours and the participants case page.

Let's go into a case.

So in the past you would go into assignments if you were going to be looking at the hours by participant and you'll notice it used to be down here.

It's no longer down under the assignment.

You can go into it up here where it says manage paid hours because it's something we're familiar with seeing. But if you do that, watch your screen; you notice it hopped into related actions.

So you can get to it through one of two ways. You can go in through the assignment and you can go up to if you're accustomed to doing that. Going into manage paid hours, or you can just go directly into related actions, which is where it is now located, and we have our managed paid hours.

And again, it looks pretty much like it used to look where you would go in and you could

enter the information for whichever program year you are looking to enter the data.

And that is it for the managed paid hours.

So the next section is the supportive services section again, which is under assignments.

And here we would go to added assignment service. So the first one we're going to look at is supportive services and the release notes state that the supportive services provided by field has been updated and users can now select more than one provider at a time from three options displayed.

So let's take a look at that.

So here we have our category type which is supportive services.

And once we do that, we scroll down to the supported services provided by which is what the release notes was referring to, and you'll notice you have three options: the grantee sub recipient, the workforce partner and other and you can select more than one. So, if that particular service is being provided by more than one provider, you can enter that information. And as always when there is another selected, let's unselect these two. When another is selected, it's going to ask you to specify who that other is. Now the next enhancement was to the education and training where the provider field is now required.

So notice down here in supportive services. The provider is not required.

There is no asterisk.

But if we change this from supportive services to training, education and training and scroll down.

You'll notice that the provider is now required and you would have to go through and select.

You would select your state, your city and then your service provider organization.

And then again you would just select your provider.

You can then finish.

Well, we presume all this information would be entered and then you can save and either add another service or you can save and close and in this situation I'm just going to cancel this out.

And that takes care of the demonstrations for this version of release notes.

McNeace, Meche - ETA CTR 13:46

OK.

Any questions, comments.

We're all good.

All right. So, does anybody, did anybody come today with any kind of GPMS questions or how to's or you know where do I find XYZ ABC's?

Nada.

Did you come to? Let's see.

Anybody wanna sing a song?

Play an instrument.

Tell us a story.

Caldwell, Sherri 14:26

This is Sherri.

I do have a question.

McNeace, Meche - ETA CTR 14:29

Yay, Sherri.

Caldwell, Sherri 14:32

So with the host agency, let's just say they become inactive.

How do we denote that in GPMS?

Do we take them out or do we just make them inactive?

McNeace, Meche - ETA CTR 14:47

So the host agency you meaning enact that they're no longer going to be an active host agency for you?

You're not going to use them any longer.

Caldwell, Sherri 14:55

Not at this time.

There are few that we're not going to use anymore.

McNeace, Meche - ETA CTR 15:00

OK so.

Caldwell, Sherri 15:00

For different reasons, they may have closed down yet so just making sure that we're documented properly.

McNeace, Meche - ETA CTR 15:02

Yeah.

OK.

You can't delete host agencies, so organizations in GPMS, right ladies?

You cannot.

Barcley, Joyce M - ETA CTR 15:14

Correct.

McNeace, Meche - ETA CTR 15:15

So theoretically, just stop using them.

Caldwell, Sherri 15:19

OK.

McNeace, Meche - ETA CTR 15:20

OK.

Caldwell, Sherri 15:22

OK.

I think they've already deleted them, and I need to follow back up to say they need to put them back in.

McNeace, Meche - ETA CTR 15:30

Can they delete a host agency?

You can delete an assignment, but you don't wanna do that.

Barcley, Joyce M - ETA CTR 15:33

No.

McNeace, Meche - ETA CTR 15:36

You end the assignment, but as for an organization, I don't believe anybody can go in there and just delete an organization and GPMS.

Wilkins, Patricia A - ETA CTR 15:46

That's right.

Caldwell, Sherri 15:47

I'll do a little.

Wilkins, Patricia A - ETA CTR 15:47

They cannot, yeah.

McNeace, Meche - ETA CTR 15:48

So Pat, somebody let us pull it up so that you know what that, we want to make sure what is can somebody go and try and don't sign in as a PA.

Caldwell, Sherri 15:53

OK, OK.

Wilkins, Patricia A - ETA CTR 16:02

Yep, I am in as a GA.

Let me share my screen. You guys gonna have a little side view of me for a second.

OK.

So even though it says manage organizations and contacts and you think you can go in there and you know like you're saying delete or do something, you really cannot. What you can do, let me pull one up here.

Caldwell, Sherri 16:31

Can you pull South Carolina out, I'd like to see ours?

Wilkins, Patricia A - ETA CTR 16:35

I can, but I will not have full access to your information though.

McNeace, Meche - ETA CTR 16:40

Are you in? Are you in?

Wilkins, Patricia A - ETA CTR 16:43

I'm in preprod, yeah.

McNeace, Meche - ETA CTR 16:43

Oh, yeah, yeah. She can't do much unless she signs in under Prod.

Caldwell, Sherri 16:47

OK.

McNeace, Meche - ETA CTR 16:49

So she'll have to use one of the states that she could.

Caldwell, Sherri 16:52

OK.

Wilkins, Patricia A - ETA CTR 16:55

Sorry about that.

Caldwell, Sherri 16:56

Oh no problem.

I'll just, if I have more questions after I see it, I'll just have an offline conversation.

McNeace, Meche - ETA CTR 17:03

We're here for you.

Caldwell, Sherri 17:05

Mm-hmm.

Wilkins, Patricia A - ETA CTR 17:08

I'll take this one.

So when you go in the things that you can manage your update, it's like if there's a different contact, you can add a new contact, a phone number, e-mail, faxes, if there's a new address.

If it's going to be working with the new grantee or sub grantee, those are things you can do.

Caldwell, Sherri 17:28

Mm-hmm.

Wilkins, Patricia A - ETA CTR 17:29

So you'll see.

You see that?

There's an add or an edit button, but there's nowhere on here to delete, so you can't delete an organization which you know employees, supporter services providers and also host agencies.

Caldwell, Sherri 17:47

OK.

Wilkins, Patricia A - ETA CTR 17:49

Yeah.

But let us know if you find out something different.

Caldwell, Sherri 17:53

I just noticed that our host agency list decreased by and I'll, I'll call and ask this question of the sub recipient, you know why that happened.

Wilkins, Patricia A - ETA CTR 17:57

Hmm.

OK.

Yeah, I would be really curious to see.

Caldwell, Sherri 18:09

OK.

McNeace, Meche - ETA CTR 18:09

Well, it'll be if they're not active. If you have a list of all your host agencies and you click on active, it's gonna and you not, and they're no longer active, then that list will decrease.

So you would, yeah.

Caldwell, Sherri 18:22

OK.

Wilkins, Patricia A - ETA CTR 18:22

Like in the reports.

Caldwell, Sherri 18:26

Got it.

McNeace, Meche - ETA CTR 18:28

Let's look at reports and see what they're looking at.

So assignment by host agency.

Refresh, refresh.

Wilkins, Patricia A - ETA CTR 18:45

OK.

MMM.

Barcley, Joyce M - ETA CTR 18:50

That's the one you have to keep refreshing to get to the main screen, so just keep refreshing it until it opens.

Wilkins, Patricia A - ETA CTR 18:53

Yeah.

Caldwell, Sherri 18:54

Mm-hmm.

Wilkins, Patricia A - ETA CTR 18:55

Yeah.

Usually like second time as a charm, but not in this case.

I'm like the fifth time here.

McNeace, Meche - ETA CTR 19:02

Not the refresh one. It's like just keep clicking on it.

Click, click. Click. Click. Click.

Wilkins, Patricia A - ETA CTR 19:09

Yeah. Yeah, yeah, yeah, yeah.

There we go. There we go.

McNeace, Meche - ETA CTR 19:11

Irritate you gotta irritate it, Pat.

Barcley, Joyce M - ETA CTR 19:12

There you go.

Wilkins, Patricia A - ETA CTR 19:15

So maybe what they're looking at is display active host agencies only.
Maybe that's the list that you're seeing.

Caldwell, Sherri 19:20

Mm-hmm.

McNeace, Meche - ETA CTR 19:21

Or active assignments only.

Wilkins, Patricia A - ETA CTR 19:25

Yeah.

Caldwell, Sherri 19:25

OK.

McNeace, Meche - ETA CTR 19:27

So you have. Let's see the number of host agencies is 51, number of active is 51.
So you have 51 host agency, but if you click on display active assignments only.

Caldwell, Sherri 19:42

OK.

McNeace, Meche - ETA CTR 19:43

That might show and unclick the other one that might show.

Caldwell, Sherri 19:47

Mm-hmm.

McNeace, Meche - ETA CTR 19:51

This do you see?

Well, they're. They're all active assignments only.

Wilkins, Patricia A - ETA CTR 19:57

Yeah. The only thing that changed was the length of the assignments, but it still shows the same number of host agencies.

McNeace, Meche - ETA CTR 20:00

Yeah.

Wilkins, Patricia A - ETA CTR 20:05

And average number of participants.

So.

But yeah, that would be the only explanation.

McNeace, Meche - ETA CTR 20:12

Or if you do, if you do the show most recent assignment.

So there's these filtering, so you would need to see what report they gave you.

Cool beans.

Wilkins, Patricia A - ETA CTR 20:24

Ok

Caldwell, Sherri 20:25

And I love that is.

McNeace, Meche - ETA CTR 20:27

Cool beans.

Caldwell, Sherri 20:30

I love it now that it's alphabetized so I don't have to search all over the place.

McNeace, Meche - ETA CTR 20:37

Exactly.

All right.

Anything else?

Barcley, Joyce M - ETA CTR 20:47

Don't see any questions. Oops, sorry.

Caldwell, Sherri 20:47

Nope, I'm good.

Barcley, Joyce M - ETA CTR 20:50

Don't see any questions in the chat and there are no hands raised.

McNeace, Meche - ETA CTR 20:55

What?

It's been forever since we've seen you all.

No questions, no wants needs, complaints?

No, we don't want any complaints.

Well, alright, if you guys have nothing, we have one or two choices from here and it's only 2:24 PM, right?

So we've only been on for 24 minutes, is that we can go ahead and end the live for the day or we can see if we can get Chanel to pop up some true or false kind of exercises for us to get y'all engaged in.

And so I'm sure that they don't want to end it.

So hey, Chanel, what do you think?

Barcley, Joyce M - ETA CTR 21:50

But before Chanel does that Chanel, Rita's asking, has anyone gotten their PY 25 grants?

Davis, Chanel T - ETA CTR 21:50

I got this game.

Barcley, Joyce M - ETA CTR 21:56

What are the dates of performance?

McNeace, Meche - ETA CTR 21:59

I was trying to ignore that question.

Barcley, Joyce M - ETA CTR 22:01

Oh, sorry.

McNeace, Meche - ETA CTR 22:04

Cause we don't have an answer for.

Gray, Rita (DOL) 22:05

For the states, it's really critical because we have to try to decide if we're still. I'm taking a loan from Alaska to keep our program running. But you know at some point they we just really want to know. Since the federal government isn't answering anymore emails, what are the dates of performance?

McNeace, Meche - ETA CTR 22:26

Yeah, unfortunately we don't. We don't.

We don't even know.

So there's. Yeah. Anybody. Anybody on the line?

Gray, Rita (DOL) 22:30

But I was just hoping some other state grantees might be on the line.

McNeace, Meche - ETA CTR 22:41

All righty.

Gray, Rita (DOL) 22:42

So odd.

Thanks anyways.

McNeace, Meche - ETA CTR 22:44

Sorry, Rita. No, but we understand.

Just hang in there. Hang in there, Rita.

Gray, Rita (DOL) 22:49

Oh, we are. Thanks.

McNeace, Meche - ETA CTR 22:51

And so Jeff's made a comment too.

That, of course.

And he wants and needs are above their pay grade.

Unless they're just little muy poquito wants and needs, Jeff.

Then maybe.

Jeff Hughes 23:06

Well, I mean, Rita hit the head on the nail, but I wasn't going to say it in the way, you know, it came through so.

McNeace, Meche - ETA CTR 23:06

She.

Jeff Hughes 23:15

We just, you know, that's the. That's probably why there's no GPMS questions. We can't do anything.

McNeace, Meche - ETA CTR 23:23

Yeah, we get it.

We get it.

All I say is just hang in there. Hang in there.

Davis, Chanel T - ETA CTR 23:31

Alright, well, good afternoon everyone.

We have a game today, so we have the fun part, so we're gonna be playing GPMS true or false.

So of course there are gonna be some statements in regards to GPMS, and we're gonna ask that you participate and you let us know if it's true or false and if it's false, let us know what change could be made to the statement to make it correct. So, if you would like to answer any of the questions, please use the raise hand function or drop it in the chat.

So, first, oh well, first, first, first, first, first, can you all see my screen?

Barcley, Joyce M - ETA CTR 24:04

Yes, ma'am.

Wilkins, Patricia A - ETA CTR 24:04

Yep, we can.

McNeace, Meche - ETA CTR 24:04

Yeah.

Barcley, Joyce M - ETA CTR 24:05

Can't see you, but we can see your screen.

Davis, Chanel T - ETA CTR 24:05

Oh.

OK, perfect.

So first question.

True or false, the managed pay hours utility on the admin console has been updated to show 20 entries per page.

Barcley, Joyce M - ETA CTR 24:31

Oh, we have Robin with her hand raised. Go ahead, Robin.

Robin Jutz 24:36

Updated to show 10.

Davis, Chanel T - ETA CTR 24:39

Yes, that's awesome.

McNeace, Meche - ETA CTR 24:42

Rita got it right too.

Davis, Chanel T - ETA CTR 24:42

That is correct.

Yes. So yep, the most recent release notes show that the change is now 10 entries per page.

Barcley, Joyce M - ETA CTR 24:47

Mm-hmm.

Davis, Chanel T - ETA CTR 24:55

Next statement, true or false from the admin console manage paid hours, users can only enter hours by assignment.

Another hint, this was just discussed from the release notes.

Barcley, Joyce M - ETA CTR 25:09

Robin has her hand up again.

Robin Jutz 25:12

Oh, I forgot to take it down, but it's false.

There's like three options.

Think there's like assignment, grantee and quarter.

I think those are the options.

Davis, Chanel T - ETA CTR 25:26

That's true.

Great job, Robin.

So there are three.

So there's quarter, assignment and type using the data entry type.

Next statement, paid hours for a participant are now located exclusively in the intake tab.

Is this true or false?

McNeace, Meche - ETA CTR 25:51

True.

Barcley, Joyce M - ETA CTR 25:52

Rita says it's false.

Davis, Chanel T - ETA CTR 25:57

Yep, that's true.

But what would make this statement true?

Anyone else have an idea?

McNeace, Meche - ETA CTR 26:14

So are you asking?

Davis, Chanel T - ETA CTR 26:17

Where? Where is it located? Yes.

McNeace, Meche - ETA CTR 26:17

Thank you.

Oh, OK.

Since it's false.

Davis, Chanel T - ETA CTR 26:23

Yes.

McNeace, Meche - ETA CTR 26:25

Alright.

There's an answer.

Barcley, Joyce M - ETA CTR 26:27

And we have, Ashley says, in related actions.

Davis, Chanel T - ETA CTR 26:31

Yep. Perfect.

Barcley, Joyce M - ETA CTR 26:31

And Joie said Admin Console.

Davis, Chanel T - ETA CTR 26:36

Yes, this is false.

It is located in the related actions tab.

McNeace, Meche - ETA CTR 26:43

And admin Console too.

We can access manage paid hours from the Admin Console, so we were half right.

Barcley, Joyce M - ETA CTR 26:52

It's that's true. Yes. Yeah, absolutely, yeah.

Davis, Chanel T - ETA CTR 26:58

That's great.

Great catch.

Barcley, Joyce M - ETA CTR 26:59

Yep.

Davis, Chanel T - ETA CTR 27:03

True or false? The supportive services provided by a field has been updated.

Users can now only select one provider at a time.

Is this true or false?

Barcley, Joyce M - ETA CTR 27:23

And Rita is saying it's false.

It's up to three.

Davis, Chanel T - ETA CTR 27:27

Rita is on a roll, OK?

That is true, false. You can select up to three at a time, so the options there's grantee or sub grantee, sub recipient, local project, workforce partner or other.

Next question or statement rather, when entering education and training, the provider field is now required and for other types of services like supportive services, this field remains optional.

Is this true or false?

Anyone? It's 5050 chance?

Pretty good on.

Barcley, Joyce M - ETA CTR 28:26

And Rita says it's false.

Unless, unless. What, Rita?

Gray, Rita (DOL) 28:33

Well, we try not to use that field because it's usually in other provider and then you have to get a lot more information and so it just gets more complicated.

Davis, Chanel T - ETA CTR 28:44

Yes.

Gray, Rita (DOL) 28:46

So I really didn't want to write all that.

McNeace, Meche - ETA CTR 28:47

Rita is right.

She is absolutely right.

Barcley, Joyce M - ETA CTR 28:57

Yep.

Davis, Chanel T - ETA CTR 28:59

So this one I'll give it a few more minutes.

So this one I think the answer someone answered false correct Joyce.

Barcley, Joyce M - ETA CTR 29:05

The answer for this is false, yes.

Davis, Chanel T - ETA CTR 29:08

Yes. So no, that's not, it's actually true.

Barcley, Joyce M - ETA CTR 29:15

OK.

So it's when you're adding supportive services, you don't have to add a provider, but when you're adding education and training, you must now add a provider.

Wilkins, Patricia A - ETA CTR 29:19

That is optional.

It.

Barcley, Joyce M - ETA CTR 29:28

And you're right Rita, it's a lot more information.

Gray, Rita (DOL) 29:32

Yeah. So that's probably why Alaska chose not to pick training and only use it for supportive services for our waiver.

Davis, Chanel T - ETA CTR 29:44

Next one, is it true or false that users with a different grantee are no longer able to create a new case when the participant already has a case in locked status?

Barcley, Joyce M - ETA CTR 30:04

And let's see, we have Ashley saying that it's true.

Davis, Chanel T - ETA CTR 30:10

That is true. That is correct, Ashley.

Gray, Rita (DOL) 30:14

Yep, this is Rita.

Can we ask another question?

McNeace, Meche - ETA CTR 30:18

Sure.

Gray, Rita (DOL) 30:20

So I thought we only locked records for a durational limit.

What else would we lock a record for?

McNeace, Meche - ETA CTR 30:26

That's it.

Records locked for directional limit.

Gray, Rita (DOL) 30:27

OK.

So then we wouldn't be able to create a new record. But thank you.

McNeace, Meche - ETA CTR 30:34

Yeah. So in this scenario is if you had a participant case that was locked, right, and that person left and went to another grantee, and a grantee needs to do their due diligence and see if that participant has, you know, enrolled in another grantee or something of that nature.

So if that record is locked and it remained locked and for some reason never got unlocked, and that participant left and tried to enroll in another grantee, that grantee will not be able to create a new case the same way they couldn't create a new case if they found that the participant exist and they're still open services and or they're active with another grantee.

So it's one of those kind of convoluted, quite true or false questions.

Gray, Rita (DOL) 31:32

But thank you.

That really helped us look at the bigger picture of GPMS.

McNeace, Meche - ETA CTR 31:36

Yeah.

Gray, Rita (DOL) 31:37

Thank you.

McNeace, Meche - ETA CTR 31:39

No, you're welcome.

I guess we ask it because we've seen records locked.

That's been locked for months.

Oh, alrighty. Next one. Next trick question.

Davis, Chanel T - ETA CTR 31:56

True or false?

The participant current exit detail report provides a list of all active host agencies.

This true or false?

McNeace, Meche - ETA CTR 32:16

Hmm.

Gray, Rita (DOL) 32:20

Action.

McNeace, Meche - ETA CTR 32:22

The participant current exit detail report provides a list of all active host agents.

Barcley, Joyce M - ETA CTR 32:31

So Rita says it's false and Cindy says it's yes, it's true.

Or is that yes, it's false?

I don't know.

I'm presuming that the yes means it's true.

Davis, Chanel T - ETA CTR 32:45

This one is actually false.

Does anyone know which report provides the list of all active host agencies?

We have to hand.

Barcley, Joyce M - ETA CTR 33:00

We do have a hand, Cindy.

Go ahead, unmute yourself.

Cindy L. Lehmann 33:06

I would argue that that's true.

You can isolate.

Right, like you download the excel and then you can isolate the list of host agencies and they're all gonna be active. If you pull a current participant list.

So, you can get to it.

There's probably a host agency detail tab as well.

Barcley, Joyce M - ETA CTR 33:37

You're absolutely right about that, that you can get.

Yeah, it's a good work around. Yep.

Gray, Rita (DOL) 33:41

But the other problem, if there's not a participant assigned at that host site, that host site's not on your list.

Barcley, Joyce M - ETA CTR 33:49

Another good point.

Cindy L. Lehmann 33:49

That wouldn't be on this list, correct?

Davis, Chanel T - ETA CTR 33:50

True.

Gray, Rita (DOL) 33:53

Well, I would really like to find that list.

So if you guys are going to show us the admin Console of how you can pull up all your host sites, that would be great because the way you're forcing us to do it now is knowing the city and then going alphabetically trying to find host sites that might have been put in wrongly by other people, so I'm looking forward to this demo.

Davis, Chanel T - ETA CTR 34:21

OK, great. So, I'm gonna give the answer and then we can pull that up.

Do we wanna switch or just revisit it at the end of the game?

McNeace, Meche - ETA CTR 34:28

No. You can pull it up right when you give the answer.

Davis, Chanel T - ETA CTR 34:32

Right. So, the answer is false.

It's the assignment by host agency report, so I'm gonna go ahead and swap screens.

McNeace, Meche - ETA CTR 34:45

Just pulling it up.

Davis, Chanel T - ETA CTR 34:48

Yeah.

Barcley, Joyce M - ETA CTR 34:49

Chanel is.

McNeace, Meche - ETA CTR 34:51

So the question is participant exit has a list of all active assignments, right?

Is the question.

But the participant, are you?

Who's, Chanel showing her screen?

Barcley, Joyce M - ETA CTR 35:12

Mm-hmm.

Davis, Chanel T - ETA CTR 35:13

But it clicked out too fast, yes.

McNeace, Meche - ETA CTR 35:17

But the.

Participant current and exit report.

Barcley, Joyce M - ETA CTR 35:33

You can.

Gray, Rita (DOL) 35:38

But that one only shows you where people are.

Wilkins, Patricia A - ETA CTR 35:39

Active host agencies.

Gray, Rita (DOL) 35:41

It doesn't show you all your available host sites.

McNeace, Meche - ETA CTR 35:44

No, it only show, it'll show you the assignment date, assignment end date and who the host agency is, and all the host agency information.

So it wouldn't necessarily say this is all your active host agency because it's the participant current and exited report.

Gray, Rita (DOL) 36:05

So that's the report we're looking for, the one that can show us the whole sites that are available that we that we should be able to go see if they're willing to take another participant or be reactivated again with us.

And that's the thing that's really bad about this different than GPMS and SPARQ is we're unable to get to our host sites easily, without having to put in the state, the city, the name of the organization, there should be a big global one for us.

We don't have that many host sites independently each.

Wilkins, Patricia A - ETA CTR 36:43

So if on the assignment by host agency Chanel, if you.

Gray, Rita (DOL) 36:48

Yeah, just a. But isn't there one that we could say something like host agencies by each state?

Wilkins, Patricia A - ETA CTR 36:57

So what I was gonna say.

McNeace, Meche - ETA CTR 36:57

Now, if there is not a, there is not a full-blown host agency report that shows all active, inactive, just the whole list of just all. If we pulled up Alaska, what are all of Alaska's host agencies regardless?

Wilkins, Patricia A - ETA CTR 36:59

Hold on.

Gray, Rita (DOL) 37:14

So just so you're aware, the way we have to do it is we have to go in by the state, the city and then alphabetically A and then B and then C and go through the list to try to find old whole sites.

Wilkins, Patricia A - ETA CTR 37:28

If you click off a display active host agencies only and you do a search.

Gray, Rita (DOL) 37:35

Oh, you don't have to have either one of those boxes hit all the displays. Oh, thank you.

Wilkins, Patricia A - ETA CTR 37:39

No you don't.

No.

Gray, Rita (DOL) 37:42

That's perfect.

Wilkins, Patricia A - ETA CTR 37:47

Well then it will list, and I can't say if this is all I'm assuming it is, but I'm not that familiar with Pennsylvania to say yay or nay.

Gray, Rita (DOL) 37:50

Ah.

Wilkins, Patricia A - ETA CTR 37:57

But since you didn't select active, this should be the host agencies for this particular subgrantee.

Gray, Rita (DOL) 38:05

Oh cool.

McNeace, Meche - ETA CTR 38:05

Oh, you mean for Puerto Rico, right?

So if you go back up.

Davis, Chanel T - ETA CTR 38:07

Yeah, this is.

Wilkins, Patricia A - ETA CTR 38:08

No, I'm in Pennsylvania right now.

McNeace, Meche - ETA CTR 38:09

I see all of Puerto Rico down there.

Davis, Chanel T - ETA CTR 38:11

Yeah, cause, I'm sharing my screen pet.
Did you wanna switch over? You wanna?

Wilkins, Patricia A - ETA CTR 38:13

Oh, I'm sorry.

McNeace, Meche - ETA CTR 38:13

Oh.

Wilkins, Patricia A - ETA CTR 38:15

I was in Pennsylvania. I'm sorry.

McNeace, Meche - ETA CTR 38:15

I'm just like, I'm like somebody help Patricia cause you know the p's, the p's are.

Wilkins, Patricia A - ETA CTR 38:21

Yeah, on my screen I'm looking at Pennsylvania. So, OK.

Barcley, Joyce M - ETA CTR 38:25

You want, Chanel, can you?

McNeace, Meche - ETA CTR 38:26

So for Puerto Rico?

Barcley, Joyce M - ETA CTR 38:27

Can you scroll down again? Chanel said.

Notice in the number of active participants, it shows 0 for the first one and then it shows inactive 1.

So presumably it's showing all of the host agencies, those with participants and those without.

Wilkins, Patricia A - ETA CTR 38:41

Mm-h.

Gray, Rita (DOL) 38:44

Yeah.

Barcley, Joyce M - ETA CTR 38:44

So like Pat said, we can't guarantee that this is a complete list, but it's.

Wilkins, Patricia A - ETA CTR 38:49

Yeah. If you look in, yeah.

McNeace, Meche - ETA CTR 38:50

But it looks like it's a total of 77 host agencies, 37 active host agencies, so Pat's right.

Wilkins, Patricia A - ETA CTR 38:55

Seven active all right.

McNeace, Meche - ETA CTR 38:57

So if you go back up Chanel and click on the export button.

Refresh, refresh, refresh, refresh.

And then you can find there's and click on org summary the tabs on the bottom.

There you go.

There's all your host agencies.

Can we see if it's whatever that big number was?

87 or so go all the way down.

Davis, Chanel T - ETA CTR 39:38

77.

Wilkins, Patricia A - ETA CTR 39:38

77.

Davis, Chanel T - ETA CTR 39:39

Yeah.

McNeace, Meche - ETA CTR 39:41

So 78.

Davis, Chanel T - ETA CTR 39:44

That's the title on.

McNeace, Meche - ETA CTR 39:44

And I think it said.

And I think it said it had 37 active.

Gray, Rita (DOL) 39:56

Thanks a million.

That's a good report. Now, instead of just having 77, I now have 470. That's great.

Wilkins, Patricia A - ETA CTR 40:02

Oh, yay. OK good.

Gray, Rita (DOL) 40:04

Yeah, that's. Thank you.

McNeace, Meche - ETA CTR 40:05

Excited. Are you excited, Rita?

Gray, Rita (DOL) 40:05

Yeah. Yeah, I'm very excited.

McNeace, Meche - ETA CTR 40:07

What's 470?

Gray, Rita (DOL) 40:09

Thank you for playing the true false game.

McNeace, Meche - ETA CTR 40:15

We tricked ourselves. What do you mean?

Gray, Rita (DOL) 40:19

This is great.

Davis, Chanel T - ETA CTR 40:25

Alright, next statement. True or false?

The participant current exit detail were Oh no, we just did that one, sorry.

McNeace, Meche - ETA CTR 40:33

Let's we've moved on from that one.

Davis, Chanel T - ETA CTR 40:34

Moving on, moving on.

So under manage organizations, users cannot edit the organization's name, title of organization, address or FEIN. Is this true or false?

McNeace, Meche - ETA CTR 40:54

I don't know.

Barcley, Joyce M - ETA CTR 40:56

Ashley says it's true.

Davis, Chanel T - ETA CTR 40:59

Ashley is correct.

Barcley, Joyce M - ETA CTR 41:01

And Rita says it's false.

Gray, Rita (DOL) 41:02

Oh.

Barcley, Joyce M - ETA CTR 41:03

FEIN and Cindy says it's true.

Davis, Chanel T - ETA CTR 41:09

This is true.

You cannot edit the organization's name, type of organization, or address, but you can add them as an employer or service provider.

Wilkins, Patricia A - ETA CTR 41:23

You can add an additional address so to yeah that was the one.

Davis, Chanel T - ETA CTR 41:23

This statement is true and yes.

Thanks Pat.

Wilkins, Patricia A - ETA CTR 41:28

We kind of just shared it with Sherri a little bit ago when we went through what you can and cannot change on the organization.

Davis, Chanel T - ETA CTR 41:29

OK.

Wilkins, Patricia A - ETA CTR 41:36

So Yep, that is true.

Davis, Chanel T - ETA CTR 41:38

Contact information I believe too, right?

Wilkins, Patricia A - ETA CTR 41:41

Yep you can.

You can add new information, yeah.

Add a new content.

Davis, Chanel T - ETA CTR 41:46

Right.

McNeace, Meche - ETA CTR 41:46

What we'd.

Davis, Chanel T - ETA CTR 41:50

Next statement, to re-enroll a participant, you would take the same steps as enrolling a new participant.

Start on the cases tab by clicking add new case.

Is this true or false?

Barcley, Joyce M - ETA CTR 42:13

Cindy's again saying true.

And Rita's saying true.

Davis, Chanel T - ETA CTR 42:21

All right. You are both correct.

You would take the same steps as though you are adding a new participant.

True or false? The participant actions report can be used to identify participants that need any of their waiver factors updated.

Is this true or false?

Any takers?

Barcley, Joyce M - ETA CTR 42:57

I can picture people going in there and see, Joie says.

Davis, Chanel T - ETA CTR 42:59

And look it.

Barcley, Joyce M - ETA CTR 43:01

Joie, I don't understand your response.

Rita says it's true.

Cindy says it's false.

Davis, Chanel T - ETA CTR 43:11

Cindy is correct, this is false.

Cindy, do you know which report can be used to identify which participants need their waiver factors updated?

Barcley, Joyce M - ETA CTR 43:21

Ashley's written in the comments, she said this would be the most in need report.

And then Cindy says Ashley answered it.

Davis, Chanel T - ETA CTR 43:35

Though the report, yes, it's false.

It's the waiver of durational limit report that provides this information.

McNeace, Meche - ETA CTR 43:43

Waiver of durational limit most in need subset.

Davis, Chanel T - ETA CTR 43:48

We know what you meant.

McNeace, Meche - ETA CTR 43:49

Give Ashley and Cindy their flowers on this one, right?

Barcley, Joyce M - ETA CTR 43:54

Yeah.

McNeace, Meche - ETA CTR 43:56

Yeah.

Davis, Chanel T - ETA CTR 43:59

Next one true or false. The right of return is used for any participant who exits and wants to return to the program.

Barcley, Joyce M - ETA CTR 44:12

Oh, I gotta laugh.

McNeace, Meche - ETA CTR 44:13

What? What's with the laugh, Cindy?

Barcley, Joyce M - ETA CTR 44:16

Cindy says.

Nope, Rita says false.

McNeace, Meche - ETA CTR 44:23

And for some reason, Byron's going to decide whether or not who gets flowers and who doesn't.

Davis, Chanel T - ETA CTR 44:24

OK.

So yes, this is false.

So it's not any participant, they have to have lost their job within 30 days through no fault of their own.

Alright, next one.

True or false?

There are only two required employment follow-ups.

Barcley, Joyce M - ETA CTR 44:58

Rita says 90 days.

Cindy says false.

Davis, Chanel T - ETA CTR 45:06

I think the 90 days was in reference to the right of return, yeah.

Barcley, Joyce M - ETA CTR 45:08

Yeah, I think you're right, yeah.

Davis, Chanel T - ETA CTR 45:11

Yes, this is false.

And what are the required employment follow-ups?

Barcley, Joyce M - ETA CTR 45:25

Rita says false, 3. Cindy says second quarter post exit second quarter wages.

And Rita says 24 and 90 days. Cindy says fourth quarter post.

Gray, Rita (DOL) 45:44

It's really hard typing that quickly.

Davis, Chanel T - ETA CTR 45:44

So we.

Barcley, Joyce M - ETA CTR 45:45

If you put them all together.

Gray, Rita (DOL) 45:46

We're playing a game, sorry.

Davis, Chanel T - ETA CTR 45:47

Yeah.

But we didn't get. They were in there.

Gray, Rita (DOL) 45:51

First.

Davis, Chanel T - ETA CTR 45:52

They were scattered.

So yes, this is false.

There are three second quarter after exit.

I'm getting tongue tied, median earnings and fourth quarter after exit.

All right. True or false, the number of days on current break is available in the

participant current exit detail report.

Is this true or false?

Barcley, Joyce M - ETA CTR 46:29

Cindy says she's going with true.

Davis, Chanel T - ETA CTR 46:34

Yes, this is true.

You can find this information in the participant current exit detail report.

True or false? You can find GPMS resources at your local library.

True or false?

Barcley, Joyce M - ETA CTR 46:57

Rita says false.

Davis, Chanel T - ETA CTR 47:03

Yes, that is false.

Do you know where you can find GPMS resources?

Barcley, Joyce M - ETA CTR 47:09

Cindy says.

Not my local library.

Rita's community.

Gray, Rita (DOL) 47:18

Yeah, that community, our older worker Community page.

Barcley, Joyce M - ETA CTR 47:22

Ah, Community of practice, you mean.

Davis, Chanel T - ETA CTR 47:26

Yes. So GPMS resources are available on workforce GPS's, older workers, community of practice.

True or false? GPMS stands for great people make sense.

Makes sense to me.

McNeace, Meche - ETA CTR 47:50

That is true, because look at all the great people that are here with us.

Davis, Chanel T - ETA CTR 47:54

Mm-hmm.

Barcley, Joyce M - ETA CTR 47:57

Rita says false.

McNeace, Meche - ETA CTR 48:00

Rita.

Davis, Chanel T - ETA CTR 48:05

And so what is the acronym?

What does GPMS stand for?

Barcley, Joyce M - ETA CTR 48:11

Grant Performance management system.

Wilkins, Patricia A - ETA CTR 48:14

I like Byron's.

Barcley, Joyce M - ETA CTR 48:15

Byron says.

Great people make sandwiches.

Davis, Chanel T - ETA CTR 48:19

Yeah.

McNeace, Meche - ETA CTR 48:19

That too.

Davis, Chanel T - ETA CTR 48:21

They do.

Yeah. So GPMS stands for grantee performance management system.

McNeace, Meche - ETA CTR 48:33

People make sense and sandwiches.

Wilkins, Patricia A - ETA CTR 48:38

You're a little hungry, huh?

McNeace, Meche - ETA CTR 48:40

Yeah.

All of the above.

Davis, Chanel T - ETA CTR 48:43

Great. And that concludes our true or false game today.

McNeace, Meche - ETA CTR 48:48

And Cindy says and salad exactly.

Davis, Chanel T - ETA CTR 48:52

That too.

McNeace, Meche - ETA CTR 48:58

Alrighty. So, we did some little teasers there.

Anybody did it?

Did it read?

Did it like spark any questions?

Anything that you want us to demonstrate? Was there anything on in there that we should demonstrate?

That you thought maybe would be helpful.

Thanks, Rita, she says.

We make plain fun.

We make GPMS fun.

See, just imagine where we started from way back when and where we are today.

For those of you who were with us from the first day of rollout.

Barcley, Joyce M - ETA CTR 49:53

The more you know, that's right.

McNeace, Meche - ETA CTR 49:53

I don't know.

I don't know. The more you know might be dangerous, might be dangerous.

Might be a little scary.

Barcley, Joyce M - ETA CTR 50:11

Good one, Kevin.

McNeace, Meche - ETA CTR 50:12

Like for us to demonstrate or show you all.

Nothing.

I don't see.

All right.

Well, even though I teased and said we would end early if we didn't have anything, but we're not, we're gonna kind of hang out here like we normally do. Until 3:30, just in case there are questions or if you guys want us to show you anything.

Or it says something pops up that, we'll be here to do so.

Oh, there's some CSA hour questions.

For transferred participants, well bring it on Cindy.

Bring it on.

What you got?

Cindy L. Lehmann 51:15

So we were unable.

Let me see if I'm phrasing this right.

We were unable to enter CSA hours for the assignment for participants that left the grantee.

So let's say, how do I?

How do I, not the donor?

McNeace, Meche - ETA CTR 51:41

Donor.

Cindy L. Lehmann 51:42

Maybe it was the donor, right?

Like so, the donor grantee still has participant and the way the date of the transfer there would have been hours during the quarter for the assignment, but the area is grayed out.

But the participant ended the quarter in a different grantee.

Does that make sense?

So maybe, GPMS says wherever you are at the end of the quarter is where we're gonna let you enter the hours.

McNeace, Meche - ETA CTR 52:20

Got it.

Cindy L. Lehmann 52:20

See what I'm saying?

McNeace, Meche - ETA CTR 52:21

So Yep.

So you're saying that donor grantee transferred participant to the recipient grantee, so the transfer happened.

They went over to the recipient grantee and said the recipient grantee now has those participants but.

Cindy L. Lehmann 52:33

Yep.

McNeace, Meche - ETA CTR 52:39

There were hours that were earned and paid under the donor grantee.

Cindy L. Lehmann 52:48

Correct.

McNeace, Meche - ETA CTR 52:49

But you're not allowed to.

McNeace, Meche - ETA CTR 52:51

You're not allowed to.

Cindy L. Lehmann 52:53

Yeah.

McNeace, Meche - ETA CTR 52:54

Enter those hours because they're no longer your grantees. That's why.

Cindy L. Lehmann 53:00

So we just won't be able to.

McNeace, Meche - ETA CTR 53:00

And their donor hours.

No, there's got to be a way that you can.

Cindy L. Lehmann 53:04

OK.

McNeace, Meche - ETA CTR 53:07

Enter those hours under the.

Cindy L. Lehmann 53:11

You can't because their assignment belongs to the donor, right? So.

McNeace, Meche - ETA CTR 53:11

Those.

How many?

How many of them are there?

Cindy L. Lehmann 53:18

I think there are at least three that we encountered that with.

McNeace, Meche - ETA CTR 53:27

Cause, we're dealing with some transfer.

Barcley, Joyce M - ETA CTR 53:27

Sounds like a ticket.

McNeace, Meche - ETA CTR 53:29

Yeah, we're dealing with some transfers now. So yeah, it does sound like a ticket.

So what might happen is that you might, they might. When did the transfer occur?

Cindy L. Lehmann 53:40

Sometime during June.

So the majority of the hours were trained under the donor, right? So.

McNeace, Meche - ETA CTR 53:48

No, we got it.

So what might happen?

Yeah, submit a ticket through HRM.

Cindy L. Lehmann 53:54

OK.

McNeace, Meche - ETA CTR 53:55

So what might happen is that they might need to reverse the transfer, right?

Cindy L. Lehmann 53:55

OK.

Oh boy.

McNeace, Meche - ETA CTR 54:03

I know, I know.

Reverse the transfer and then you would have to go in there and put the hours in and then once that is completed then the donor you, if you're the donor grantee then the GA.

McNeace, Meche - ETA CTR 54:18

Needs to reinitiate the transfers again and then the recipients need to accept it, and then it has to go through that whole transfer process again, I'm thinking but submit a ticket for the three and provide the case ID. Specifically case ID, we learned is important in this and then PID and the names and kind of the explanation and then you know kind of the time period as to when those hours.

Cindy L. Lehmann 54:35

OK.

McNeace, Meche - ETA CTR 54:48

Needed to be entered for those 3 participants.

Cindy L. Lehmann 54:52

OK.

McNeace, Meche - ETA CTR 54:53

Cool beans?

Cindy L. Lehmann 54:53

Thank you.

McNeace, Meche - ETA CTR 54:55

No, you're welcome.

Cindy L. Lehmann 54:55

Cool beans.

Barcley, Joyce M - ETA CTR 54:57

Since you're providing all that information in the ticket, include the hours too that need to be put into the donor grantees hours because they might be able to do it through the back end without like having to.

Cindy L. Lehmann 55:05

OK.

Wilkins, Patricia A - ETA CTR 55:08

Mm-hmm.

McNeace, Meche - ETA CTR 55:10

A lot of times they don't want to do that, joy.

So they might if they reverse the transfer, they're gonna request that the grantee does put in the hours.

So if they say, hey, we'll do it for you, then you give them the hours. I wouldn't give it.

Barcley, Joyce M - ETA CTR 55:26

OK.

McNeace, Meche - ETA CTR 55:26

And the reason I say that is because, you know, Byron and Michi has been playing transfer tag this week.

So we've kind of like, yeah, understand kind of how that little process works, so.

I would do it that way.

Barcley, Joyce M - ETA CTR 55:44

Tag, you're it.

Cindy L. Lehmann 55:46

Yep. Thank you.

McNeace, Meche - ETA CTR 55:48

You're welcome.

Joie.

Oh well, that's a good work around, Joie.

Joie says in their case they sent the hours to the recipient grantee and asked them to enter the hours.

Barcley, Joyce M - ETA CTR 56:13

Except they would go to them. Their hours for community service than if they're entering it under their grantee, and they're not going to get the community service hours. And then the yeah.

Cindy L. Lehmann 56:25

And then.

Barcley, Joyce M - ETA CTR 56:26

If you pay, if you paid them, the hours aren't going to match.

So if an auditor goes and looks, it's not going to match.

Like you say, you paid me 100 hours, but fifty of those hours got entered by a different grantee.

So your records only show in in the system that 50 hours were worked at that host agency and the auditor is going to say but you paid them for 100.

Joie Bentrez 56:51

The usual, usually.

McNeace, Meche - ETA CTR 56:51

Yeah, but the payroll won't show that, Joyce.

Their payroll records wouldn't show it.

Joie Bentrez 56:57

Usually the host agency is still the same, so the dates there I guess they'll consider that they were here at a certain point, and I don't know.

Barcley, Joyce M - ETA CTR 57:11

It's just so if it's not a payroll issue, then just think of your community service hours.

Joie Bentrez 57:11

They're gone.

We don't care.

Barcley, Joyce M - ETA CTR 57:18

Who's gonna get credit for those community service hours?

Joie Bentrez 57:21

Hmm.

McNeace, Meche - ETA CTR 57:22

Well, if the transfer took place 6/1, in June.

Barcley, Joyce M - ETA CTR 57:27

In June, that's most of the quarter.

Yeah, that's most of the quarter that that's in the old and the donor.

McNeace, Meche - ETA CTR 57:33

Let's just say middle of June and they've got 10 days.

Let's just take 10 days of community service hours that belong to the donor, and if they put that in my question would be is could they even put it in the 1st of June when they didn't have the participant, so it kind of gets that kind of muddy water there. You know that gray area? Yeah.

Barcley, Joyce M - ETA CTR 57:45

Well, no.

That's the, but that's the 4th.

Don't forget that's the fourth quarter, the last month of the fourth quarter.

McNeace, Meche - ETA CTR 58:00

Yeah.

Barcley, Joyce M - ETA CTR 58:01

So the donor actually has probably 75% of those hours and the recipient grantee only

has the two weeks the remaining couple weeks of June.

So that, yeah, whoever has well, it's always the donor going to the recipient, but anyway it still will reduce the number of community service hours for the.

McNeace, Meche - ETA CTR 58:22

OK.

So Cindy just put in a ticket like we said.

Because if we listen to Joyce anymore, we're all gonna be confused.

Just put in a ticket.

Cindy L. Lehmann 58:39

Yep.

McNeace, Meche - ETA CTR 58:40

Cause Joyce has a very valid point and let's just go from there. I guess the preference would be is that the donor put in your hours. If that's the case.

Barcley, Joyce M - ETA CTR 58:45

OK.

McNeace, Meche - ETA CTR 58:52

All righty.

Barcley, Joyce M - ETA CTR 58:53

And now that they're putting in a ticket, Brazjae has a question.

Joie Bentrez 58:57

OK.

Barcley, Joyce M - ETA CTR 58:57

Go ahead, unmute yourself and ask your question.

Wilright, Brazjae@CDA 59:01

Hello everyone.

So my situation is a little bit different.

There is a national participant who is looking to transfer to one of our local SCSEP programs, however, so I reached out to the national partners to let them know to initiate the discretionary transfer, because I cannot.

I'm only able to see the participants information, but I can't take any action.
Unfortunately, the national partners are on furlough.

Wilkins, Patricia A - ETA CTR 59:41

Mm-hmm.

Wilright, Brazjae@CDA 59:44

So I've reached out to two people already, and it's only been a week.

But my question is, should I allow more time before I submit a ticket?

Is there?

Are you all able to initiate the transfer on their behalf?

Or should I just wait to see if someone get back to me?

McNeace, Meche - ETA CTR 1:00:06

Yes, cause the. If you're gonna utilize the discretionary transfer, it does have to go like we were just talking donor to recipients.

So it's the grantee.

Wilright, Brazjae@CDA 1:00:16

OK.

McNeace, Meche - ETA CTR 1:00:17

Administrators are the only ones that can do that.

Wilright, Brazjae@CDA 1:00:20

That's what I thought, OK.

McNeace, Meche - ETA CTR 1:00:21

So whoever that grantee administrator is, and if they're furloughed, the other problem is, even if you did a whole new enrollment, if they have an open case with the national grantee like just say they're active on break, it's still open.

You could not enroll them anyways cause they're gonna show an open case with national grantee over here.

Wilright, Brazjae@CDA 1:00:45

OK. OK. OK.

McNeace, Meche - ETA CTR 1:00:46

So.

Wilright, Brazjae@CDA 1:00:47

Well, I guess it's a waiting game. I did tell the participant to allow at least 30 days in this situation, but we'll see.

Hopefully I can get in contact with someone.

McNeace, Meche - ETA CTR 1:01:00

OK.

Wilright, Brazjae@CDA 1:01:01

Thank you.

McNeace, Meche - ETA CTR 1:01:01

Yeah. And like you said, you know, if you can get in contact with whoever the GA is and just see if they'll do that. But in the meanwhile, unfortunately, we might have to just wait.

Wilright, Brazjae@CDA 1:01:12

OK.

Thank you.

McNeace, Meche - ETA CTR 1:01:17

You're welcome.

Barcley, Joyce M - ETA CTR 1:01:23

And Alicia says, sorry, that brings up a question for me that just came in. If our national grantee is out of funding and the participant wants to change to the state program, what's the process?

McNeace, Meche - ETA CTR 1:01:37

It's the process that we just talked about, Alicia.

It has to be if the national grantee has put all their participants on active on break, they're still active.

And so the system will not allow you to enroll them in your state grant because they'll show that they're active with national grantee over here.

So either way, if you are able to get a hold of the national grantee and ask them to do a transfer of this participant to you. Then that would be the option that you would take, and then you'll be able to have them in your program. Or if you get the national grantee to exit that participant, then you'll be able to enroll them.

But as long as for anybody, if there are grantees out there that have furloughed or put all of their participants on break they are still considered active.

They're just on break.

So there is no way for another grantee to come on and enroll them when they're in that status, active status, active or active on break.

And the only way you're going to be able to enroll them in your program is like we just described.

Either you get the GA from the other grantee to transfer them over, or you get a case manager to exit them and then you re-enroll and then you enroll them in your grant, is the only way that you can do that for now.

It's unfortunate, but this is how it works.

Yeah, we get it, Cindy.

They do want to, you know, transfer to a grant that is still operating.

And so we understand.

Like I said, unless you can get a hold of somebody to either transfer or exit those participants, it's gonna be the only way for you to enroll them right now.

Sorry, I'm sure it's not the answer they wanted to hear, huh?

OK, Sherri says, thanks for sharing the information. She was wondering about that.

Alrighty.

Barcley, Joyce M - ETA CTR 1:04:21

And Cindy says state Grant can't accommodate all the participants, that's true, from nationals. Yeah.

McNeace, Meche - ETA CTR 1:04:25

That's true.

So true.

And then state grants, you know.

Not all participants resides in the counties that are operated by the state as well too.

So, it's not like you can enroll participant that lives in other counties that are not within your jurisdiction.

So always remember that too, those participants have to reside in the counties that you serve.

Anything else?

Anything.

None of y'all to come up with something that was during that true or false that could be demonstrated.

No.

Nada. OK.

Well, like I said a few minutes ago, we're gonna still be here until 3:30 PM regardless.

So, if there's anything that comes to mind or something that you wanna see or any other questions, we are here for you.

Mauro, Kevin M - ETA CTR 1:05:58

And I will go ahead and stop the recording.

McNeace, Meche - ETA CTR 1:06:01

Thank you, Kevin.

Mauro, Kevin M - ETA CTR stopped transcription