

GPMS Office Hours (4th Wednesday)- 20260826_140428-Meeting Recording

August 26, 2026, 6:04PM

1h 10m 6s

S **Sierra-sanchez, Orlis A - ETA CTR** 0:10

If you have unmuted your mic, we kindly ask you that you remute your mic now.

CS **Cynthia Sullivan** 0:15

Absolutely.

S **Sierra-sanchez, Orlis A - ETA CTR** 0:15

Also, please keep your microphones muted throughout the session to ensure a seamless experience for everyone.

Should you have any questions, please don't hesitate to type your questions in the chat back to you, Michi.

M **Mcneace, Meche A - ETA CTR** 0:28

Thank you, Orlis.

Once again, welcome everybody happy.

What is today?

Happy Wednesday, right?

It's hump day.

So glad that you guys came back to join us again.

Today will be our last GPMS G-live for the month of August. But we'll be back next month,

We are going to kick off our virtual office hours, with our GPMS version.
of Jeopardy.

So we're going to kick it off, and yes, I saw in the chat that, you know, we say farewell to Dolly Parton. One of the greats passed away yesterday, and I believe Luis said that someone else passed away yesterday as well at 80. Who was that?

Tim Curry, passed away as well.

With that being said, I'm going to go ahead and have Orlis. I mean, pass this on to your game show host and that will be Joyce.

B **Barcley, Joyce M1 - ETA CTR** 1:47

Thanks, Michi.

Is everyone seeing the screen?

M **Mcneace, Meche A - ETA CTR** 1:50

Yes.

B **Barcley, Joyce M1 - ETA CTR** 1:52

Alrighty.

Would you like to introduce our show today?

M **Mcneace, Meche A - ETA CTR** 1:59

Thank you!

I you would go back to the first slide.

As I said, we're going to have GPMS Jeopardy today is a time for each of you to unleash your inner GPMS genius.

So let's go to the next slide, are you guys all ready to test your GPMS inner genius?

We hope so.

As in Jeopardy, each slide has a clue.

For each of you to buzz in.

All you have to do is either unmute yourself and then give us your answer, or, as always, you can type your answer in the chat.

You don't need to raise your hand. Just unmute yourself and just throw out your answer there.

And don't forget, when you do provide your answer, don't forget to phrase your answer as a question as you do in Jeopardy.

Which is what is my GPMS inner genius.

We're ready to go.

It's kind of a free for all.

So with that being said, let's get playing.

B **Barcley, Joyce M1 - ETA CTR** 3:09

This should be interesting. OK.

Our first clue.

Don't forget to form your answer in the form of a question.

In GPMS you must enter the dates for this document, which is the living road map for the participant's training and career goals.

GI Gary Tanksley II 3:31

Is an initial IEP.

B Barclay, Joyce M1 - ETA CTR 3:35

And what is the IEP?

Yes, you got that right.

Ding, Ding, Ding, Ding, Ding. OK.

Our next clue.

This specific date in GPMS triggers the system to start counting a participant's durational limit.

DM Deborah J. Matiska 3:52

What is the enrollment date?

B Barclay, Joyce M1 - ETA CTR 3:54

Ooh, these guys going good, OK.

That's close.

It is the enrollment date, but what is the enrollment date in GPMS?

GI Gary Tanksley II 4:09

Date of first the assignment.

B Barclay, Joyce M1 - ETA CTR 4:12

The date of the assignment.

Ding, Ding, Ding, Ding, Ding, Ding, Ding. We need a bell.

I want a bell.

M Mcneace, Meche A - ETA CTR 4:17

You. I'll be your bell, Joyce. OK.

B Barclay, Joyce M1 - ETA CTR 4:19

I don't know.

Yeah. OK. Because we have music for the answer giving, but we have nothing for the correct answer. Cool.

M **Mcneace, Meche A - ETA CTR** 4:21

I'll be your bell.

Alright, I'll do that.

What is it?

Dig, dig, dig. Dig, dig.

B **Barcley, Joyce M1 - ETA CTR** 4:31

Yeah, there you go. OK.

M **Mcneace, Meche A - ETA CTR** 4:33

OK.

B **Barcley, Joyce M1 - ETA CTR** 4:33

Next question next.

Whoops; sorry wrong button. Getting button happy here.

OK, we already did this one.

OK, the next clue this can be done to a participant's case in GPMS.

If they do not enroll within 30 days of eligibility determination.

CM **Cindy Murker** 4:53

What is get exited?

CL **Cindy L. Lehmann** 4:55

What is withdrawal?

B **Barcley, Joyce M1 - ETA CTR** 4:58

Good answers, but not the one we're looking for.

JK **Jody Kalafat** 5:06

Come on in. LOA admin, LOA?

B **Barcley, Joyce M1 - ETA CTR** 5:11

Close.

They're not enrolled yet.

OK, whoops, wrong one. My mouse is doing funny things today.

It is what is placed on the wait list.

A lot of good answers though, but this is the one we were going for.

So our next clue is this type of organization is strictly ineligible to be a SSCSEP host agency.

CM **Cindy Murker** 5:41

What is for profit?

B **Barcley, Joyce M1 - ETA CTR** 5:42

Woohoo, Michi.

M **Mcneace, Meche A - ETA CTR** 5:45

Ding, Ding, Ding, Ding, Ding.

B **Barcley, Joyce M1 - ETA CTR** 5:49

There you go; all right.

OK, our next clue.

The section in GPMS that details the participants, job code, community service tasks, their schedule and training supervisor, among other things.

M **Mcneace, Meche A - ETA CTR** 6:06

Can you repeat that again?

B **Barcley, Joyce M1 - ETA CTR** 6:08

Sure.

CL **Cindy L. Lehmann** 6:10

US participant required action.

WP Wanda Payne 6:14
Host Agency.

B Barclay, Joyce M1 - ETA CTR 6:17
Close.

WP Wanda Payne 6:17
What is a host agency report?

B Barclay, Joyce M1 - ETA CTR 6:20
Getting warmer.
The section the yeah. The section in GPMS that details the participants, job code, community service tasks, schedule, training supervisor, and other things.

M Mcneace, Meche A - ETA CTR 6:23
Repeat the clue again.

B Barclay, Joyce M1 - ETA CTR 6:35
So this is a section in GPMS.

CL Cindy L. Lehmann 6:40
What is assignment?

B Barclay, Joyce M1 - ETA CTR 6:44
Michi.

M Mcneace, Meche A - ETA CTR 6:47
Ding, Ding, Ding, Ding, Ding.

B Barclay, Joyce M1 - ETA CTR 6:49
Assignments details you got to get that bell going baby; oK.

M Mcneace, Meche A - ETA CTR 6:53

So, Joyce, can you slow it down?
Just a tad bit.

B **Barcley, Joyce M1 - ETA CTR** 6:58
Sure. I'm just so excited to do this.

M **Mcneace, Meche A - ETA CTR** 6:59
A tad bit, I know, I know.

B **Barcley, Joyce M1 - ETA CTR** 7:01
It's so you know it's exciting, especially when we have the music.
Anyway, OK, I'll curb my enthusiasm.
OK, the next clue, this is where you enter the most, the host agency agreement and host agency monitoring dates.
Any takers on that question where you enter the host agency agreement and host agency monitoring dates?
We've taken a look at this a couple of times in the last few office hours.

M **Mcneace, Meche A - ETA CTR** 7:52
We have.
We have an answer in the chat.

B **Barcley, Joyce M1 - ETA CTR** 7:56
Woo.

M **Mcneace, Meche A - ETA CTR** 7:59
So it was Cindy.
Cindy, you have to answer in the form of a question.

CL **Cindy L. Lehmann** 8:09
Whoops.

M **Mcneace, Meche A - ETA CTR** 8:10
Well, you see one of your one of your colleagues is calling you out too. Check him out.

CL **Cindy L. Lehmann** 8:16

What is?

What is organizations in the ADMIN CONSOLE?

Console.

Why is that word so hard to say?

M **Mcneace, Meche A - ETA CTR** 8:27

'Cause it's Wednesday.

Umm.

B **Barcley, Joyce M1 - ETA CTR** 8:31

Oops. Oops. Oops, she's right.

She's got most of it.

M **Mcneace, Meche A - ETA CTR** 8:35

Ding, Ding, Ding, Ding, Ding, Ding, Ding.

We're going to give it to her, Cindy.

B **Barcley, Joyce M1 - ETA CTR** 8:37

Yep, managing organizations and contacts.

And they have that separate section that's called the additional details and that's where you would enter that information.

M **Mcneace, Meche A - ETA CTR** 8:50

And before she goes on to the next later on, if that's something you want us to show you, Chanel will be more than happy to demo that, OK.

B **Barcley, Joyce M1 - ETA CTR** 9:04

Sounds good.

I had to pull up the chat because I couldn't see anybody. I couldn't see in the chat.

Alright, our next clue is.

So in preparation for the electronic delivery of host agency customer satisfaction surveys, which we know are coming, these fields under the host agency contact screen need to be populated.

CM **Cindy Murker** 9:30

What is address and e-mail?

B **Barcley, Joyce M1 - ETA CTR** 9:34

For whom?

CM **Cindy Murker** 9:36

The participant.

B **Barcley, Joyce M1 - ETA CTR** 9:38

This is for the host agency customer satisfaction survey?

CM **Cindy Murker** 9:42

Oh, but then for the host agency, the nonprofit to.

B **Barcley, Joyce M1 - ETA CTR** 9:47

And we're looking for the let's see these fields.

CM **Cindy Murker** 9:51

His supervisor.

B **Barcley, Joyce M1 - ETA CTR** 9:56

Michi?

M **Mcneace, Meche A - ETA CTR** 9:57

We're going to give her a Ding Ding.

CM **Cindy Murker** 10:01

Hey, I fought for that one.

B **Barcley, Joyce M1 - ETA CTR** 10:03

You did.

M **Mcneace, Meche A - ETA CTR** 10:03
I know did we give you a Ding Ding.

B **Barcley, Joyce M1 - ETA CTR** 10:04
You did a good job.
I think we're getting a little dingy here, OK?

M **Mcneace, Meche A - ETA CTR** 10:12
But it was there.

B **Barcley, Joyce M1 - ETA CTR** 10:15
That was there.
Great.
OK, our next clue. Where in GPMS can you temporarily pause a participant's training for more than three days?

CM **Cindy Murker** 10:31
What is leave of absence?

B **Barcley, Joyce M1 - ETA CTR** 10:33
Woo.
We're just.

M **Mcneace, Meche A - ETA CTR** 10:36
Mm-hmm.

B **Barcley, Joyce M1 - ETA CTR** 10:37
We're just.

M **Mcneace, Meche A - ETA CTR** 10:39
So.

B **Barcley, Joyce M1 - ETA CTR** 10:41
Well, I screwed up.

We're in GPMS. Yes, you're right.

It is.

It is a break.

But where is it in GPMS?

Where do you put that?

WP **Wanda Payne** 10:58

What is participant assignment?

B **Barcley, Joyce M1 - ETA CTR** 11:02

It's connected to the assignment.

CM **Cindy Murker** 11:04

What is at a break?

M **Mcneace, Meche A - ETA CTR** 11:08

So we're going to Ding, Ding, Ding, Ding, Ding Ding Ding.

B **Barcley, Joyce M1 - ETA CTR** 11:13

And then the cases and you can do it from the assignment section or under related actions and the related actions link.

OK, our next clue.

This is the specific screen now specific screen where you can view your participants durational limit extension.

CM **Cindy Murker** 11:40

What is summary?

B **Barcley, Joyce M1 - ETA CTR** 11:45

Good try.

GI **Gary Tanksley II** 11:48

What is participant search?

B **Barcley, Joyce M1 - ETA CTR** 11:51
Another good try.

M **Mcneace, Meche A - ETA CTR** 12:05
Loop all right.

B **Barcley, Joyce M1 - ETA CTR** 12:07
Ran out of time.
The extensions link in the participant's case.

M **Mcneace, Meche A - ETA CTR** 12:15
We're going to show you guys that link, you know, after we're done too.

B **Barcley, Joyce M1 - ETA CTR** 12:15
So again, like yeah.
Yeah, we'll scroll through and go through.

M **Mcneace, Meche A - ETA CTR** 12:22
Oh well, Cindy had it. She put it in the chat. What is extension fill?
So Ding, Ding, Ding, Ding, Ding for Cindy.

B **Barcley, Joyce M1 - ETA CTR** 12:35
Yay.
OK, our next clue is.
This entry documents when the participant was sent the required notice, which must occur 30 days before termination.
Oh, I lost my music.

M **Mcneace, Meche A - ETA CTR** 12:56
Ding, Ding, Ding, Ding.

B **Barcley, Joyce M1 - ETA CTR** 12:59
You did very well, Michi.

JK Jody Kalafat 13:02

What is the 30-day duration limit letter?

Yeah, but where?

What is the entry to oh oh.

I don't. Oh, sorry.

B Barclay, Joyce M1 - ETA CTR 13:16

Are we still?

M Mcneace, Meche A - ETA CTR 13:21

I thought I heard the answer.

B Barclay, Joyce M1 - ETA CTR 13:23

I thought I did.

Not positive but.

GI Gary Tanksley II 13:27

What is a 30-day duration or termination letter?

M Mcneace, Meche A - ETA CTR 13:28

Ding, Ding, Ding, Ding.

B Barclay, Joyce M1 - ETA CTR 13:29

Let's.

You got it. The termination letter date.

Yeah, let's let's go back to the question. The clue.

This entry, which is the date documents when the participant was sent that required document which is the letter which is the termination letter date.

So there you go.

And I keep forgetting to even listen for the sound of the question or the form of the question.

So I got to get better at this

Next clue in GPMS.

This is where you can find active participant durational limit information.

Where can you find the DL information for a participant?

Oops. Music.

GI **Gary Tanksley II** 14:17

What is participant search?

Oh.

B **Barcley, Joyce M1 - ETA CTR** 14:22

Might be in there too. Good answer.

These reports.

M **Mcneace, Meche A - ETA CTR** 14:29

Cindy says what is report.

GI **Gary Tanksley II** 14:29

What is participant case?

B **Barcley, Joyce M1 - ETA CTR** 14:32

We've got a lot of.

Go ahead, Michi. You.

M **Mcneace, Meche A - ETA CTR** 14:35

We have what is a summary.

What is the summary section?

Yes, game show host.

Stick to game show hosting and I'll do the chat.

What is summary section?

What is recert?

So we haven't.

We haven't gotten it yet.

Keep playing that little, Ding, Ding, Ding, Ding.

Give him.

Give him 15 more seconds.

B **Barcley, Joyce M1 - ETA CTR** 15:00
Well; it's almost over, so we're going to get the wind down.

M **Mcneace, Meche A - ETA CTR** 15:03
OK.
Yeah.

B **Barcley, Joyce M1 - ETA CTR** 15:07
Yeah.

CL **Cindy L. Lehmann** 15:09
What is waiver of durational limit report?

M **Mcneace, Meche A - ETA CTR** 15:08
Ding, Ding, Ding, Ding. Ding. Ding.

B **Barcley, Joyce M1 - ETA CTR** 15:09
There; oK.
Woo!
Yeah!
Very good; alright.
There are a lot of good answers, and just because the answer that you gave may have that information but wasn't the answer we were looking for.
So, oK to count as a successful unsubsidized placement, a participant must be employed during this quarter after the exit quarter.

GI **Gary Tanksley II** 15:52
What is the third quarter?

B **Barcley, Joyce M1 - ETA CTR** 15:55
getting there!

GI **Gary Tanksley II** 15:58

What is the fourth quarter?

Maybe the second or first?

B **Barcley, Joyce M1 - ETA CTR** 16:08

That was good. I like that.

M **Mcneace, Meche A - ETA CTR** 16:09

I'm going to give it to him.

Ding, Ding, Ding, Ding, Ding, Ding, Ding, Ding, Ding.

GI **Gary Tanksley II** 16:14

I only had four shots, so.

B **Barcley, Joyce M1 - ETA CTR** 16:15

That was it did.

That was, I really liked that.

That was really commitment to the answer.

That was good.

Alrighty, are we ready for the next one?

This is so exciting.

This is the status when no placement follow-up was entered.

This is the status when no placement follow-up was entered during the second and fourth quarters of the prior program year.

So we're looking for the status.

When no follow up was entered in the prior program year.

Does anyone know oops music?

What is expired? Oh, sorry, Michi.

I watched the chat.

M **Mcneace, Meche A - ETA CTR** 17:13

Ding, Ding, Ding, Ding, Ding, Ding, Ding, Ding, Ding.

B **Barcley, Joyce M1 - ETA CTR** 17:17

Oh Cindy, I'm impressed.

I thought for sure that was going to be a toughy.

M **Mcneace, Meche A - ETA CTR** 17:23
That's right, Cindy.

B **Barcley, Joyce M1 - ETA CTR** 17:24
OK.

Yoohoo, OK, our next clue, this SSCSEP performance measure evaluates satisfaction among participants, host agencies, and employers.

CM **Cindy Murker** 17:41
What is satisfaction survey?

M **Mcneace, Meche A - ETA CTR** 17:49
Ding, Ding, Ding, Ding, Ding, Ding, Ding, Ding, Ding, Ding, Ding.

B **Barcley, Joyce M1 - ETA CTR** 17:55
Customer satisfaction survey, yeah!

M **Mcneace, Meche A - ETA CTR** 17:58
It was close enough.

B **Barcley, Joyce M1 - ETA CTR** 18:00
It was close enough. That was good;
ok.

M **Mcneace, Meche A - ETA CTR** 18:04
Luis put in the chat.
What is engagement survey?

B **Barcley, Joyce M1 - ETA CTR** 18:09
Hmm.

M **Mcneace, Meche A - ETA CTR** 18:10
It's kind of the same thing if you think about it.

B **Barcley, Joyce M1 - ETA CTR** 18:13

Yeah, it is.

M **Mcneace, Meche A - ETA CTR** 18:13

Kind of like engagement survey. Better than customer satisfaction.

We should send that up to change it.

Thanks Luis.

B **Barcley, Joyce M1 - ETA CTR** 18:26

They have to change the QP.

Oh, I think.

I think it's just a survey.

I'm trying to think of what the QPR says.

Anyway, I digress.

OK, our next clue, this date must be entered for participants within 12 months of their durational limit date.

Music please.

Oops.

This date must be entered for participants within 12 months of their durational limit.

Hmm, what could that be?

GI **Gary Tanksley II** 19:02

12-month durational limit letter what is?

B **Barcley, Joyce M1 - ETA CTR** 19:06

Nope, it's a date we're looking for.

We're looking for the name of the date that has to get entered for durational limit.

Ooh, do you think we stumped folks?

M **Mcneace, Meche A - ETA CTR** 19:27

Could be could be.

B **Barcley, Joyce M1 - ETA CTR** 19:29

OK!

So this is the date. This date must be entered for participants within 12 months of their durational limit, and what is the transition planning date?

Remember, that's that funky one that's in the.

That's the required actions that is required when the participant; It's not a required date until the participant is within 12 months in GPMS.

So are that was.

M **Mcneace, Meche A - ETA CTR** 19:58

Within 12 months of their durational limit, right?

B **Barcley, Joyce M1 - ETA CTR** 20:01

The duration limit.

And I just surprised myself because that was the last clue.

Thank you all for playing.

It was a thrill, being your host today and I'll turn it back to Michi and relinquish my hosting.

M **Mcneace, Meche A - ETA CTR** 20:19

Thank you, Joyce.

D **Davis, Chanel T1 - ETA CTR** 20:20

Yeah.

M **Mcneace, Meche A - ETA CTR** 20:22

Thank you.

We appreciate you.

So before we kind of open it up for, free for all. I'm going to have pass it over to Chanel and she is going to demo a couple functions in GPMS

One being, which one was it?

D **Davis, Chanel T1 - ETA CTR** 20:44

The durational limit extension.

M **Mcneace, Meche A - ETA CTR** 20:46

Yes.

D Davis, Chanel T1 - ETA CTR 20:48

All right, I am going to share my screen one second.
Are you all seeing in the system?

B Barcley, Joyce M1 - ETA CTR 20:56

Yes.

D Davis, Chanel T1 - ETA CTR 20:58

OK, great.

So when you're in your participant's case, the first landing page will be the summary, to see that duration extension, you want to go to the extensions link like in the answer.

M Mcneace, Meche A - ETA CTR 20:58

Yes.

D Davis, Chanel T1 - ETA CTR 21:10

And if they did have durational limit extension, it would be here and if it was uploaded for the participant.

M Mcneace, Meche A - ETA CTR 21:18

You need to put in the year.

D Davis, Chanel T1 - ETA CTR 21:21

Oh sorry, put in a year.

And then if they had one, it would be here.

And that's where you would find that.

M Mcneace, Meche A - ETA CTR 21:32

We have a hand up by Gary.

GI Gary Tanksley II 21:36

Quick question, how would you get an extension?

M **Mcneace, Meche A - ETA CTR** 21:40

Ooh, an extension.

So for durational limit, an extension is offered when the grantee themselves has decided to provide an extension to the participants.

So there's three durational limit policies.

There's the first one that grantees provide, no extensions whatsoever, then. Then there's a second one where the grantee will provide an extension and an extension is one year. If they meet any of the waiver factors.

They can get an extension for one year or longer, can be multiple years.

So the grantee has to write their policy and the third one is a subset – where the grantee has required that a participant meets 2 more waiver factors, such as 75 and older and severe disability, then they offer the extension for the year.

So it's with your grantee. If they provide an extension that would be in their policy and the policy is uploaded into GPMS.

DM **Deborah J. Matiska** 22:41

And we have no extensions in Montana, Gary for federal or state.

M **Mcneace, Meche A - ETA CTR** 22:48

So if you did have one, the grantee administrators are the only ones who can actually extend the extension in GPMS.

To do so. The GA would go through the admin console. If you click on admin console.

And go to manage project durational limit policy there.

That is where we would show if you your extension policy. Also, you would use the DL Waiver report to see who will be reaching their durational limit. So if you go to reports. Waiver of durational limit report.

D **Davis, Chanel T1 - ETA CTR** 23:53

Yes, go and give it a second.

M **Mcneace, Meche A - ETA CTR** 24:04

And then you have your report shows you which participants are about to reach their durational limit by different days and months.

So it'll give you an idea.

And this is especially important for those who do not provide extension and for those who do. And how to manage those participants who are reaching their DL. So you can monitor that through this report.

B **Barcley, Joyce M1 - ETA CTR** 24:29

And just to add to that, if you click on the number that's a blue hyperlink.

GI **Gary Tanksley II** 24:29

Thank you.

B **Barcley, Joyce M1 - ETA CTR** 24:35

And then Scroll down, you'll get the participants listed. Who fall into that category.

M **Mcneace, Meche A - ETA CTR** 24:42

The details.

B **Barcley, Joyce M1 - ETA CTR** 24:42

And then if you yeah, if you click on any of the hamburgers in front of their names, the icons in front of their names and then Scroll down, you'll get the details for that individual for their waiver factors.

M **Mcneace, Meche A - ETA CTR** 24:57

And remember, waiver factors have to be updated.

Within that program, year for you to be able to ensure that the waiver factors are still valid for extensions and also to continue to get credit for MIN performance.

Cool beans.

GI **Gary Tanksley II** 25:16

Thank you.

M **Mcneace, Meche A - ETA CTR** 25:17

Oh, you're very welcome.

D **Davis, Chanel T1 - ETA CTR** 25:21

Did they all want to see the transitional plan date?

I know that question stumped them all, right, so I'm going to go back to a;

M **Mcneace, Meche A - ETA CTR** 25:24

Yes.

D **Davis, Chanel T1 - ETA CTR** 25:29

I'm just going to pick a.

We'll do a case right here.

Let's say we go to summary.

So we'll go into this person's case and then to find that transition plan date, you go to the required actions link.

You go to the assessment reassessment.

And as you can see, if there were dates.

They will be here.

Transitional Planning Date gives you information and if you need to add 1 you go to add new and this is where you would enter this information.

Any question?

Any questions on that?

M **Mcneace, Meche A - ETA CTR** 26:12

Wanda, she wanted us to demonstrate it; so are we good?

I fine, we're good.

B **Barcley, Joyce M1 - ETA CTR** 26:21

Oh, I'd like that. Woo. Yeah.

WP **Wanda Payne** 26:23

We're good.

D **Davis, Chanel T1 - ETA CTR** 26:24

Good to go.

M **Mcneace, Meche A - ETA CTR** 26:26

Was there anything else you wanted to show them that may have popped up

during?
Jeopardy.

D Davis, Chanel T1 - ETA CTR 26:33

We did have a question about IEP, so that's found in the same section as well. So we could point that out.

M Mcneace, Meche A - ETA CTR 26:41

The IEP.

D Davis, Chanel T1 - ETA CTR 26:41

Joyce was there.

Anything. What other questions thump them.

B Barcley, Joyce M1 - ETA CTR 26:47

Going through.

D Davis, Chanel T1 - ETA CTR 26:49

OK.

B Barcley, Joyce M1 - ETA CTR 26:49

We did the IEP.

We did the one.

Wait list.

For profits can't be host agencies.

The assignment details show the participants, job code, etc.

The host agency agreement.

A host agency monitoring dates. Did you want to show that?

D Davis, Chanel T1 - ETA CTR 27:20

Sure. So yep, you will go to the admin console for that.

Then you will go to manage organizations and contacts here.

Put in your state, City.

Go ahead and type in the first few letters of your organization, click search.

Wanna click an organization?

Pick the hyperlink here,
and then over in additional details is where you'll find it.
So first you want to link it to a grantee.
So we're going to type that in.
Sub grantee and then once that's entered you'll get the option to add new where
you'll choose their organization function.
We're going to say host agency.
And that's where you get these fields.
Those will pop up here where you can put the agreement date and the monitoring
date, but you don't see those until you link the agency to the grantee and sub
grantee.
Any questions on that?

M **Mcneace, Meche A - ETA CTR** 28:32
OK.

D **Davis, Chanel T1 - ETA CTR** 28:33
Good to go.

M **Mcneace, Meche A - ETA CTR** 28:35
Why don't we go back to the one question where the answer was withdraw
participant and the clue was what the clue was, Joyce?

B **Barcley, Joyce M1 - ETA CTR** 28:48
That was wait list, it was.

D **Davis, Chanel T1 - ETA CTR** 28:49
Wait list, yeah.

M **Mcneace, Meche A - ETA CTR** 28:49
Yes.

D **Davis, Chanel T1 - ETA CTR** 28:51
OK.

B **Barcley, Joyce M1 - ETA CTR** 28:51

What you can do with the with the person who's 30 days away from eligibility and not yet assigned.

D **Davis, Chanel T1 - ETA CTR** 29:01

OK.

So I'm gonna. I'm here on the cases page.

I'm gonna choose a participant.

That's eligible.

Like that example.

I wanna go here.

Wanna go into their case and to put them on a wait list? You wanna go to related actions?

And then you'll see right here you have add to wait list.

You click there.

Wanna confirm this is the person you're looking for and it's gonna ask if you'd like to confirm and you would click yes.

M **Mcneace, Meche A - ETA CTR** 29:29

And so if you have deemed a participant eligible but you don't have a host agency at that given moment.

M **Mcneace, Meche A - ETA CTR** 29:40

And you're not really sure when you're gonna have a host agency.

We would always hope that when you go through the whole process that there is a Community service assignment waiting for them and that there's no long period of time to wait for one, but in reality we know that sometimes that it happens.

But if this happens, you don't wanna withdraw so.

He has said withdrawal.

I just wanna make sure you don't withdraw the participant. You the best case scenario is to put them on a wait list so, but if they're on a wait list for a long period of time and I'm saying, you know, maybe 30 days or longer and then you.

Like oh, I have a community service assignment.

For them it is highly advisable that you may check their income status again to ensure that they're still eligible.

But the wait list is your friend.

And Cindy has her hand up.

CM **Cindy Murker** 30:34

So do they not have to be associated with a community service assignment like all the time?

M **Mcneace, Meche A - ETA CTR** 30:42

Not to be.

Not in this case.

They've been deemed eligible.

They are not active.

There's they don't become active until you give them in the community service assignment date so, but you don't have one to give them.

CM **Cindy Murker** 30:50

Oh, OK. OK. Sorry.

M **Mcneace, Meche A - ETA CTR** 30:56

So you can't assign them anywhere.

So in this case you just want to make sure that you want to keep them in the system.

You're not withdrawing them.

Just put them on the wait list.

And then how did they take them off a wait list, Chanel?

CM **Cindy Murker** 31:06

Understood.

D **Davis, Chanel T1 - ETA CTR** 31:10

To remove from wait list.

I'm not sure.

I thought it was a removed from wait list button typically.
Am I looking in the wrong place listing?

B **Barcley, Joyce M1 - ETA CTR** 31:21

No, you're in the right place.
Don't forget they're on the wait list because they don't have a community service assignment.

D **Davis, Chanel T1 - ETA CTR** 31:26

Oh, you were added you and add an assignment.
And that will make them active.

B **Barcley, Joyce M1 - ETA CTR** 31:33

You could go back and go back into your related actions.

D **Davis, Chanel T1 - ETA CTR** 31:38

Mm-h.

B **Barcley, Joyce M1 - ETA CTR** 31:39

And now they decided they've been on the wait list a little while.
They don't want to be in the program anymore.
You can also withdraw them.

D **Davis, Chanel T1 - ETA CTR** 31:48

So you have those two options.

M **Mcneace, Meche A - ETA CTR** 31:52

So I'm gonna ask a question.
My jeopardy question is, when can you literally withdraw a case?
Who can be withdrawn from the system?
This is a Kelly Johnson, Kelly.

B **Barcley, Joyce M1 - ETA CTR** 32:08

Oh.
When my boss says so.

M **Mcneace, Meche A - ETA CTR** 32:12

Do do, do do do.

JC **Johnson, kelly, c** 32:18

So they can be withdrawn before an assignment is made. Once you're making a host agency assignment, they cannot be withdrawn.

M **Mcneace, Meche A - ETA CTR** 32:25

That is correct. So they.

If they are eligible, pending, eligible or wait listed, they can be withdrawn.

Thank you.

Is there anything else we wanted to show them?

That comes to mind. Anything anybody wants us to show you guys.

No.

B **Barcley, Joyce M1 - ETA CTR** 32:56

Do we know a way of selecting the numbers for the winning Powerball?

I'd like to know that.

D **Davis, Chanel T1 - ETA CTR** 33:05

I was gonna say if someone could show me.

M **Mcneace, Meche A - ETA CTR** 33:05

It's it.

All right.

Any questions?

So Luis said something in the chat. What did he write?

B **Barcley, Joyce M1 - ETA CTR** 33:30

Used to work for lottery.

I don't know.

RL **Rodriguez, Luis** 33:35

I used to be the case.

The claims manager for the Illinois Lottery.

So I've made all the payments, even the big billion-dollar payments I was in charge of that, and trust me, every single day somebody would go. Can you give me the lottery winning numbers?

D **Davis, Chanel T1 - ETA CTR** 33:39
Sounds good.

M **Mcneace, Meche A - ETA CTR** 33:39
Oh.

B **Barcley, Joyce M1 - ETA CTR** 33:42
Oh wow.

RL **Rodriguez, Luis** 33:50
And I can tell you from experience 'cause I was involved in reviewing and monitoring how they pull the numbers. Nobody knows the numbers.
We are even.

B **Barcley, Joyce M1 - ETA CTR** 34:00
Wow.

RL **Rodriguez, Luis** 34:00
We are even at sometimes.
Very. You don't know this because you don't see it, but the lottery.
The Illinois Lottery has had times where the director is in tears because more than once, winning numbers come out more often than we want them to.
So the state is actually losing money.

D **Davis, Chanel T1 - ETA CTR** 34:18
Hmm.

M **Mcneace, Meche A - ETA CTR** 34:18
OK.

B **Barcley, Joyce M1 - ETA CTR** 34:18

Wow.

RL **Rodriguez, Luis** 34:18

There, there was a period in 20. Oh, it was back in 2020 that.

For every.

Dollar that we took in, we put out \$14.00 for about a two-week period 'cause all these numbers kept coming up and there were big winning numbers.

B **Barcley, Joyce M1 - ETA CTR** 34:34

Oh my.

Oh my.

RL **Rodriguez, Luis** 34:39

So. So, the lottery was just having a panic attack about it.

D **Davis, Chanel T1 - ETA CTR** 34:43

Oh my gosh.

RL **Rodriguez, Luis** 34:43

I mean, it's funny now, but back then, everyone was really, really, really.

B **Barcley, Joyce M1 - ETA CTR** 34:44

Was.

D **Davis, Chanel T1 - ETA CTR** 34:47

Yeah.

RL **Rodriguez, Luis** 34:48

Freaking out.

So it's not.

I mean I I'm making it sound worse than it is.

The House always wins. The lottery is money making for any state is a huge moneymaking machine.

I mean it's we, we're out there printing money.

But there are times where those numbers are as random as you think they are.

They really are random.

B **Barcley, Joyce M1 - ETA CTR** 35:11

House.

RL **Rodriguez, Luis** 35:11

There's no conspiracy.

There's no you know, how come only old people win, or how come people?

Live in the country.

What was funny is when I lived in the city, I was always saying how come only people that are living farm, you know, towns live when and how come it's always older people. And then when I started working at the lottery, I saw that there was all kinds.

Of people and the people in the country say, how come only the city people win?

So it's always greener on the other side, but it's very, very random.

D **Davis, Chanel T1 - ETA CTR** 35:36

No.

RL **Rodriguez, Luis** 35:41

I've seen every type of person.

Win and it's as random as you can imagine.

A lady that won \$738 million onetime had never, ever played the lottery.

D **Davis, Chanel T1 - ETA CTR** 35:48

Yes.

RL **Rodriguez, Luis** 35:53

Her husband played it all the time and she was on her way.

I'm an old person, so I could I could say old people.

She had.

She had.

She was on her way to go pick up to her grandkids for the weekend, so she stopped at gas station, got some rotisserie chicken and had \$6 left. They said go ahead and

give me some tickets.

And it was the Mega Millions. And she didn't even realize that her husband was at work and the news came out that someone and I think it was Chicago Heights.

B **Barcley, Joyce M1 - ETA CTR** 36:18

Oh.

RL **Rodriguez, Luis** 36:23

Yeah, that someone in Chicago Heights had won 738, which at which at that time was the largest win in Illinois.

RL **Rodriguez, Luis** 36:32

And and she didn't know it was her, but the husband kind of remembered the ticket that he saw in her hand.

So he called her from work.

RL **Rodriguez, Luis** 36:39

He says I need you to take this ticket.

Tell me what the numbers that you have on your ticket.

And she called him up.

He just says I gotta let you go.

He hung up.

He went to see his boss, the boss.

I need a couple of days off and he ran home to see the ticket to double check it and then he started making calls and then he realized, yeah, our life changed completely and it sure did. It sure did. Yeah, so.

D **Davis, Chanel T1 - ETA CTR** 37:02

Well.

B **Barcley, Joyce M1 - ETA CTR** 37:02

Wow. Wow.

M **Mcneace, Meche A - ETA CTR** 37:04
Well, like that.

B **Barcley, Joyce M1 - ETA CTR** 37:06
139 million.

M **Mcneace, Meche A - ETA CTR** 37:06
Luis.

D **Davis, Chanel T1 - ETA CTR** 37:07
Yeah.

RL **Rodriguez, Luis** 37:09
Yes, ma'am.

M **Mcneace, Meche A - ETA CTR** 37:10
Luis. Mr. Rodriguez, I would like to know where is my lottery check. OK, I bought a lottery back in the day in 2020 and I feel like I was a winner and I would like to know, why didn't you get send me my check?

RL **Rodriguez, Luis** 37:12
Yes, ma'am.

B **Barcley, Joyce M1 - ETA CTR** 37:16
Yes.

RL **Rodriguez, Luis** 37:25
I I because I was the States claims manager.
Everyone eventually there my name came up for everyone that filed a complaint.

M **Mcneace, Meche A - ETA CTR** 37:33
Sorry.

RL **Rodriguez, Luis** 37:35

So I had about five or six people who were mentally ill that were looking for me all over the state and they had to be banned from the lottery centers because they were in their mind, they thought they won. There was.

B **Barcley, Joyce M1 - ETA CTR** 37:37

Oh.

No.

D **Davis, Chanel T1 - ETA CTR** 37:49

So.

RL **Rodriguez, Luis** 37:50

This there was this gentleman who saw a sign at the gas station where he. Played before that said \$100 winner here and he was sure that it was him. And he would.

B **Barcley, Joyce M1 - ETA CTR** 38:00

Oh.

RL **Rodriguez, Luis** 38:00

And for four years that I worked there, he would write the lottery.

He would write the lottery.

He was in Chicago, but he drove to Springfield a couple of times and and he drive all over trying to get cash but never had to tuck it with him.

And he was so frustrated because when he was in Chicago, he complained to me in person.

And then he wrote a big giant letter.

And he put 26 different stamps on the on the envelope.

I mean, I'm telling you, this is this was.

That's how far gone he was.

And then he when he moved to Springfield, when I got promoted and became the claims manager. And I moved to Springfield and he showed up at the headquarters.

I'm gonna talk to the big boss and it was me, he said.

What are you doing here? I said.

I'm the big boss now.

He said no, no, he ran out of the store.

It was.

It was really, it was very there were people who, I mean, unfortunately.

Were convinced they won and they didn't.

A gentleman showed up with his whole family.

He had thought he'd won 7,777,000.

It was just one game. They had all sevens and all he won was \$77.

D **Davis, Chanel T1 - ETA CTR** 39:13

So.

RL **Rodriguez, Luis** 39:13

Yeah, yeah, we get a lot of that.

Anyway, I'm still glad I don't work anymore because that was a lot of stress.

D **Davis, Chanel T1 - ETA CTR** 39:17

Oh.

M **Mcneace, Meche A - ETA CTR** 39:23

All right.

Well, you know, I wasn't the only, you know, Byron puts in the chat that in his mind, he thinks he wins too.

So you see, there you go.

RL **Rodriguez, Luis** 39:32

Yeah, well, now that I don't work there, I can play. So, I play all the time.

M **Mcneace, Meche A - ETA CTR** 39:35

It's the.

RL **Rodriguez, Luis** 39:36

Cause they don't let you play while you work there. You're not allowed to play at no one.

D **Davis, Chanel T1 - ETA CTR** 39:39

Yeah.

M **Mcneace, Meche A - ETA CTR** 39:39

I don't like them.

It's just like it's just like those workers.

RL **Rodriguez, Luis** 39:41

No, no one in my household is allowed to play.

So my wife can't play. No one that lives with you.

Yeah, yeah, it's like it's like you can't partake. But now that I work there, I play all the time.

M **Mcneace, Meche A - ETA CTR** 39:48

Yeah.

RL **Rodriguez, Luis** 39:54

'Cause I know what to do if I win.

M **Mcneace, Meche A - ETA CTR** 39:56

Wells like the ones that work in casinos, they can't play in their own casinos and neither can their family, relatives or anybody.

RL **Rodriguez, Luis** 40:03

That's right. No one in your household can play.

It's just like a casino.

M **Mcneace, Meche A - ETA CTR** 40:07

Not even in your household.

Family members can't even go.

RL **Rodriguez, Luis** 40:11

I know I keep waiting for a moment.

That's how you know I won because I won't show up. Go live.

Where's Louis?

Oh, we don't know what happened here.

I'll be in the Bahamas, you know.

M **Mcneace, Meche A - ETA CTR** 40:24

Hello.

You know what?

If I win, I will show up and I will show up.

I will show up and yes, I will.

RL **Rodriguez, Luis** 40:35

No you won't.

M **Mcneace, Meche A - ETA CTR** 40:38

Yes, I will.

RL **Rodriguez, Luis** 40:39

No, you won't. No, you won't.

M **Mcneace, Meche A - ETA CTR** 40:41

I will show up and just show up.

RL **Rodriguez, Luis** 40:41

No you won't.

M **Mcneace, Meche A - ETA CTR** 40:44

I won't even brag.

I'm gonna show up just because I can.

D **Davis, Chanel T1 - ETA CTR** 40:48

Let's say laced and diamonds.

There'll be signs.

RL **Rodriguez, Luis** 40:51

Everyone says that.

M **Mcneace, Meche A - ETA CTR** 40:52
Stretching.

RL **Rodriguez, Luis** 40:53
Everyone says, oh, you know, I'll show up to work.
I'll keep working. No, you won't.

M **Mcneace, Meche A - ETA CTR** 40:57
Oh, I didn't say I was gonna show up for work and keep working. I said I was gonna show up for G live regardless.

RL **Rodriguez, Luis** 40:59
You're like.
Oh for G life.
So for G life with a fur coat and diamond rings.

D **Davis, Chanel T1 - ETA CTR** 41:08
Exactly.

M **Mcneace, Meche A - ETA CTR** 41:08
In the middle, in the middle of hot July with my fur coat on.
I don't like fur coats, but I'll be drenching in gems.
Just gems.
Bling bling bling you guys.

RL **Rodriguez, Luis** 41:17
Oh my gosh.

M **Mcneace, Meche A - ETA CTR** 41:18
It'll be so blingy you couldn't even see me.
I'll blind everybody.

RL **Rodriguez, Luis** 41:21

And that background that you all have would be like a real background, you'd be in in the Bahamas?

D **Davis, Chanel T1 - ETA CTR** 41:25
Yeah.

M **Mcneace, Meche A - ETA CTR** 41:25
Exactly.

RL **Rodriguez, Luis** 41:26
Yes, yes, me too.

M **Mcneace, Meche A - ETA CTR** 41:27
Cause, the whole team will literally we will be on the beach doing V line.

RL **Rodriguez, Luis** 41:32
Oh yeah, I know, I know.

M **Mcneace, Meche A - ETA CTR** 41:38
Now, how do we take this conversation about the lottery and apply it to GPMS?
Anybody have any ideas about that?
Any suggestions?
Since we oh OK.

B **Barcley, Joyce M1 - ETA CTR** 41:53
I do, but I can't say them.

M **Mcneace, Meche A - ETA CTR** 41:55
Since we come completely with completely off topic, we are only 246 into our virtual office hours and we're here until 3:30.
Is there anything that any of you has experienced along since our last office hours that you guys want to share with us that you want us to help you get through?
Show you undo redo.
Nothing.

CL **Cindy L. Lehmann** 42:26

We this is Cindy in Utah.

M **Mcneace, Meche A - ETA CTR** 42:27

OK.

Yeah. Yes.

CL **Cindy L. Lehmann** 42:31

So we have a durational limit glitch.

And I I have been going back and forth with the help desk, but I think I think GPMS is not functioning correctly on this case.

So.

It the guy I don't even know how to say it.

He's on leave of absence, so therefore he shouldn't have a durational limit date.

Right it there shouldn't be one generated.

And he is durational.

But when we take when we end date, the leave of absence, it gives us a durational limit.

Date. That's a few days prior to the end date of the durational or of the leave and therefore we can't. We can't exit him for durational limit because.

He's on leave.

M **Mcneace, Meche A - ETA CTR** 43:28

It's not 30 days.

CL **Cindy L. Lehmann** 43:30

No.

No. So the example is.

His leave should have been end dated on August 11th.

M **Mcneace, Meche A - ETA CTR** 43:41

Mm-hmm.

CL **Cindy L. Lehmann** 43:41

So I don't know what GPMS is doing, but it should have extended his duration limit date by the number of days he was on leave.

M **Mcneace, Meche A - ETA CTR** 43:51

Exactly.

CL **Cindy L. Lehmann** 43:51

But when we end date, the leave on August 11th, it tells us his duration will limit date is August 8. So we can't then.

Sit him on August 8th because he has an open durational limit.

We can't end date the assignment before the.

We can't end date the assignment before the leave is ended.

Does that make sense? It's convoluted, but.

M **Mcneace, Meche A - ETA CTR** 44:15

I think so. So technically.

So when?

So when he went on break, when you put him on break, which would have stopped his durational limit clock from go continuing, how many days did he have left prior to the break?

CL **Cindy L. Lehmann** 44:30

That is a good. That's a good question.

M **Mcneace, Meche A - ETA CTR** 44:30

That's what's the first question.

CL **Cindy L. Lehmann** 44:35

I believe he would have had time left.

M **Mcneace, Meche A - ETA CTR** 44:39

Because it could have been two days, 3 days, three months. You know, whatever that time is.

CL **Cindy L. Lehmann** 44:40

But.

If.

M **Mcneace, Meche A - ETA CTR** 44:45

So if it's like say, if it's like only a couple of days and he went on break when you close the break those couple of days will still be his durational limit date.

So he would have to go back and see how many days did he have before the break.

CL **Cindy L. Lehmann** 44:58

How do we fix?

M **Mcneace, Meche A - ETA CTR** 45:04

And then if it's like 2 days before you're having all these issues, and if it's not a system glitch.

Which the help desk will be able to help you kind of navigate getting him exited.

And closing out his assignment and so on and so forth.

So that could be one thing.

Or it could be a system glitch.

But just remember, when you put up. Yeah. When you put a person on break in there. And if you kind of know they might be, you know, close to their durational limit check that date.

CL **Cindy L. Lehmann** 45:35

So that's interesting.

M **Mcneace, Meche A - ETA CTR** 45:44

So when they do come off break, it's gonna start back on what was left prior to the break.

And then I'll start accumulating. If you know their durational limits a lot longer, of course they get a longer period of time then the dates will change.

CL **Cindy L. Lehmann** 45:54

So.

Yep.

So I'm looking at it right now, it looks like.

M **Mcneace, Meche A - ETA CTR** 46:04
No.

CL **Cindy L. Lehmann** 46:07
Now the DL is fixed.

M **Mcneace, Meche A - ETA CTR** 46:12
Good.

CL **Cindy L. Lehmann** 46:15
We have an assignment end date in there and we have a break date, end date in there.
But there are no related actions, so I still can't.
I still can't the related action screen says no actions available.
So this one.

M **Mcneace, Meche A - ETA CTR** 46:35
And so when's that? When's that?
When's his durational limit date in the system now, is it?
You're saying it's fixed?

CL **Cindy L. Lehmann** 46:41
August 11th.

M **Mcneace, Meche A - ETA CTR** 46:44
So if it's August 11th, record should be.

CL **Cindy L. Lehmann** 46:48
It should be locked, but it's not.

M **Mcneace, Meche A - ETA CTR** 46:49
Locked unless they're unless they're still on.

CL **Cindy L. Lehmann** 46:50

I'm poking around in it.

M **Mcneace, Meche A - ETA CTR** 46:53

Break if they're still on break, it's gonna stay on break and not lock.

CL **Cindy L. Lehmann** 46:57

He's not.

Not on break. The assignment is ended.

M **Mcneace, Meche A - ETA CTR** 47:01

Oh.

CL **Cindy L. Lehmann** 47:06

And the break is ended. Has an actual end date.

M **Mcneace, Meche A - ETA CTR** 47:09

You're trying to exit, right?

CL **Cindy L. Lehmann** 47:14

Yes, should be exited.

M **Mcneace, Meche A - ETA CTR** 47:15

And it won't let you exit because the 30-day termination letter date is that what's causing the exit?

CL **Cindy L. Lehmann** 47:21

But.

M **Mcneace, Meche A - ETA CTR** 47:25

Cause the 30 day termination letter date has to be 30 days before the termination letter.

I mean before the exit date.

So you'll need to. Unfortunately, you need to back date that letter.

CL **Cindy L. Lehmann** 47:32

For.

Right. We well, we can't get to the field because that field is gonna be on the exit in the related actions and the related, there are no related actions.

So I'll go back to the help desk with this line, but.

M **Mcneace, Meche A - ETA CTR** 47:53

And if you want Cindy, if you want to stay on when we come to a close, if you still want to hang out with us, and then we can have you show your screen and see what we can see.

CL **Cindy L. Lehmann** 48:03

OK. Yep.

M **Mcneace, Meche A - ETA CTR** 48:04

Collectively, we can just be crazy together. How's that?

CL **Cindy L. Lehmann** 48:08

It's his summary says he has -15 days left in the program. So.

M **Mcneace, Meche A - ETA CTR** 48:09

Some.

Yeah, yeah.

So in theory it would have been the record locked, but they're on break, so we have to remove the break and the break and the assignment and everything and then exit. Backdate the 30 day letter, all of that stuff and then exit.

CL **Cindy L. Lehmann** 48:15

So something's weird.

M **Mcneace, Meche A - ETA CTR** 48:27

So if you want to stay on, let's see what if.

Yeah. Let's see what we can.

CL **Cindy L. Lehmann** 48:32

OK.

OK.

Thank you.

M **Mcneace, Meche A - ETA CTR** 48:36

Hope maybe figure out something.

CL **Cindy L. Lehmann** 48:37

Maybe we can fix it. Thank you.

M **Mcneace, Meche A - ETA CTR** 48:39

Maybe you never know.

It's like taking your car to a mechanic and the mechanic's saying there's nothing wrong with it and you're like hearing your engine's falling out on the drive to the mechanic's office, right?

CL **Cindy L. Lehmann** 48:55

Well, it's not. It's not that bad.

M **Mcneace, Meche A - ETA CTR** 48:55

OK.

All right, my analogy then.

Just not falling out.

Well, one, see 'cause. We wanna see too.

I don't know.

I don't know about my. You know, we're a little nosy in our own right.

So we wanna see too what's happening so.

To stay on with us.

B **Barcley, Joyce M1 - ETA CTR** 49:21

Not nosy, Michi. Curious, inquisitive.

M **Mcneace, Meche A - ETA CTR** 49:23

Curious. Oh, we're inquisitive, OK?
We're. We're inquisitive. Cindy. We're inquisitive.
So we need to get, you know, our curiosity taken care of.
Miss Wanda.

WP **Wanda Payne** 49:40

Hello I look forward to meeting with you guys. You bring so much energy to my day.

M **Mcneace, Meche A - ETA CTR** 49:40

Hi.

WP **Wanda Payne** 49:46

Thank you so very much.

M **Mcneace, Meche A - ETA CTR** 49:48

Oh, that's so wonderfully nice of you. We thank you too.

WP **Wanda Payne** 49:51

Yeah.

It really lifts our spirits at NCBA.

M **Mcneace, Meche A - ETA CTR** 49:55

You.

That is so sweet.

You're gonna make me tear up here.

Seriously, you know, but you guys don't know that you bring joy to us.

You know, twice a month, this is one of the things ever so and we watch, OK, we're gonna. We're gonna go.

WP **Wanda Payne** 50:08

Oh, thank you.

Thank you.

M **Mcneace, Meche A - ETA CTR** 50:15

I'm gonna air out a little dirty little secret here.

So when we log in, we get prepared.

We're on early, right?

So we're getting ready for you guys and we literally watched the waiting room to see how many people are joining and if we don't see a good number, we get a little you know, we're like, Oh my God, there's only like 5 people there.

WP Wanda Payne 50:22

Yep.

M Mcneace, Meche A - ETA CTR 50:36

We start stressing like are they not coming?

WP Wanda Payne 50:41

Oh yeah.

M Mcneace, Meche A - ETA CTR 50:41

But, you know you guys show up and show out every time.

And we love it.

WP Wanda Payne 50:47

Thank you so much.

I do have a question though, one of one of our states in particular is having a problem and maybe it was already mentioned and I didn't hear it, but.

M Mcneace, Meche A - ETA CTR 50:51

Yes.

WP Wanda Payne 51:01

When putting in the job code, it seems as though they have to put it in a second time, and oftentimes the job codes will change on their own.

Without any data entry from their end.

Is that common or are we the only ones that are seem to be getting this era?

M Mcneace, Meche A - ETA CTR 51:27

I haven't heard of that.

Joyce, you're shaking.

Is it a no?

B **Barcley, Joyce M1 - ETA CTR** 51:31

Yeah, that's bizarre.

M **Mcneace, Meche A - ETA CTR** 51:34

And the end the times that we're in there, you know, creating cases, we haven't seen that happen.

I don't think maybe we're not even paying attention. Honestly, I don't.

But did you submit a ticket?

Of course you did.

WP **Wanda Payne** 51:47

Yes, yes, we have.

Miss Juanita Green is on the call and I hate to call her out, but I know she is the one that is experiencing this.

Miss Green that I address your concern correctly.

Maybe she's off the call, but we do look for, you know. I'm sorry, Miss Green. OK all right.

M **Mcneace, Meche A - ETA CTR** 52:10

Yeah.

JG **Juanita Green** 52:11

Yep. Yes, ma'am, you did.

M **Mcneace, Meche A - ETA CTR** 52:18

Yeah, I mean, that sounds like it's a glitch.

WP **Wanda Payne** 52:19

And that's important.

Yeah, it's important because we wanna make sure that the job codes are aligning with the CSA titles.

You know what I mean?

M **Mcneace, Meche A - ETA CTR** 52:31

Yes.

WP **Wanda Payne** 52:31

And so when I look at the job codes and the CSA from time to time, her explanation is I had it in there is for some reason it's changing.

M **Mcneace, Meche A - ETA CTR** 52:50

And they responded to your ticket.

WP **Wanda Payne** 52:52

Not yet.

M **Mcneace, Meche A - ETA CTR** 52:54

So normally, sometimes it'll take them a little longer. They'll do what we would do is go in there and start trying to test it to see if they can replicate that issue.

WP **Wanda Payne** 53:04

OK.

M **Mcneace, Meche A - ETA CTR** 53:04

And then if they can replicate it then, then that's where they can go and see what what's going on and what's the fix is. But I'm sure they'll get back to you.

WP **Wanda Payne** 53:12

OK.

M **Mcneace, Meche A - ETA CTR** 53:13

But when we go in to do our little creating of cases and stuff like that too, I mean we should watch for that and see if it does change for us too.

WP **Wanda Payne** 53:25

OK.

Thank you so much.

M **Mcneace, Meche A - ETA CTR** 53:27

Oh, no. You're welcome.

And if you get a response and they fix the issue, I mean the next time you jump on G live, just share that with us.

WP **Wanda Payne** 53:36

I'll be happy to.

M **Mcneace, Meche A - ETA CTR** 53:38

Oh, thank you.

Or either that or, you know, we've just got to go burn some sage around the around the computer and get the little GPMS gremlins out of there.

So maybe that would work.

Any adult?

Any other questions?

Comments. Anything else, any. Any kind of anomalies happening? Anything happening with your system?

So right now it's only 2:58.

So as always, you know that we will stay on here until 3:30 should anyone have any questions or if they wanna share anybody going on a last minute summer vacation.

Before the summer comes to an end and fall kicks in or a fall vacation.

Anything you all want to share.

No.

I don't even know if any of us are going on vacation taking a trip.

Look at look at the sad face on Chanel.

She's like the closest I'm getting to the beach is what you see back there.

Well, OK.

Well, we're gonna be here.

But while we're waiting, there's two things we always say as a reminder, and that is.

When you're gonna go search for participants in GPMS, you gotta hit that reset button first. Always.

And 2nd is for those who don't log into GPMS on a regular, please log in at least a couple of times within a 30 day period to avoid your account from being deactivated, and should for some reason your account does become deactivated and you get that

401 error code when signing in.

If you don't have a colleague that has access to GPMS that can submit an HRM ticket for you on your behalf, we will be more than happy to do so by just simply. Just e-

mail us at SCSEPtechnicalassistance@dol.gov and we will submit a

Ticket on your behalf to have your account reactivated for you.

Okie Dokie, but in the meanwhile we're gonna hang out here.

And wait and see if anybody has any.

Questions or anything they want to share with us.

We're gonna be here for the next 30 minutes.

And Joyce put in the chat our next virtual office hours is when Joyce.

You're on mute.

B **Barcley, Joyce M1 - ETA CTR** 56:34
September 9th

M **Mcneace, Meche A - ETA CTR** 56:36
Oh.
September 9th from 2:00 to 3:30.

B **Barcley, Joyce M1 - ETA CTR** 56:39
September,

M **Mcneace, Meche A - ETA CTR** 56:42
September.

B **Barcley, Joyce M1 - ETA CTR** 56:43
We're almost in fall like two weeks before fall.

D **Davis, Chanel T1 - ETA CTR** 56:47
Again.

M **Mcneace, Meche A - ETA CTR** 56:48
And then pretty soon, it'll be Halloween.
Oh wow.
No wonder they're flooding everything with Halloween.

just everything is Halloween.
Pretty soon it's gonna be Christmas.

D **Davis, Chanel T1 - ETA CTR** 57:00
It's crazy.

M **Mcneace, Meche A - ETA CTR** 57:05
Yes.

B **Barcley, Joyce M1 - ETA CTR** 57:06
My son already came home with autumn Reese's cups that are pumpkin flavored.

D **Davis, Chanel T1 - ETA CTR** 57:14
Well, that's new.

M **Mcneace, Meche A - ETA CTR** 57:15
Pumpkin spice. Oh, I saw those advertised. Pumpkin, Pumpkin, pumpkin spice Reese cups.

B **Barcley, Joyce M1 - ETA CTR** 57:15
Yeah.

D **Davis, Chanel T1 - ETA CTR** 57:22
Yeah.

M **Mcneace, Meche A - ETA CTR** 57:24
I don't like Reese Cups that much, nor do I care for pumpkin spice like that.

D **Davis, Chanel T1 - ETA CTR** 57:30
I'm like pumpkin spice I do.

M **Mcneace, Meche A - ETA CTR** 57:34
Are you one of those crazy? Get in the line to go get pumpkin spice lattes at Starbucks.

D **Davis, Chanel T1 - ETA CTR** 57:41

Yes.

M **Mcneace, Meche A - ETA CTR** 57:43

Huh.

D **Davis, Chanel T1 - ETA CTR** 57:43

Yeah. Wherever the good ones are, I'll try them.

M **Mcneace, Meche A - ETA CTR** 57:47

I bought the pumpkin spice Creamer, Starbucks Creamer it. It went to waste.

D **Davis, Chanel T1 - ETA CTR** 57:51

Mm-hmm.

M **Mcneace, Meche A - ETA CTR** 57:55

I didn't like it.

B **Barclay, Joyce M1 - ETA CTR** 57:57

You're too sweet. Yeah.

D **Davis, Chanel T1 - ETA CTR** 58:00

I like it.

I like it.

M **Mcneace, Meche A - ETA CTR** 58:02

No, I guess I just don't like flavored coffee. So maybe I should have just knew better.

But I tried it anyways and.

No, didn't like it.

D **Davis, Chanel T1 - ETA CTR** 58:14

I have a question from Stephanie.

Hi, Stephanie.

SP **Stephanie Perkins** 58:21

Good afternoon.

I was hoping that I could catch you guys with a little bit less people on here because we are the new, the newest of the grantees, and I had a question that's probably no one else has.

So we we've been running like our internal QPR and our WIPS and I did a really like a deeper dive into everything and I.

I cannot.

I don't know if it's GPMS.

I don't know if it's WIPS.

I cannot get my denominators to match up with our exit reports.

And I sent something to the help desk and the help desk was like read through the QPR handbook and if you have any additional questions please let us know.

And I read through the handbook and I tried everything that it said in the handbook.

To do and I just can't get them to add up, so I was hoping someone could help me with that.

I don't know if it's because it's the end of the year and maybe I'm looking at something differently.

And I've been with SCSEP in the past and I know how to determine like the quarters and the quarters after exit. I just cannot get my denominators to match up.

M **Mcneace, Meche A - ETA CTR** 59:43

Region 9. Stephanie.

SP **Stephanie Perkins** 59:44

Yes, please.

M **Mcneace, Meche A - ETA CTR** 59:46

OK.

SP **Stephanie Perkins** 59:51

Maybe I'm doing something wrong?

M **Mcneace, Meche A - ETA CTR** 59:51

And it's the denominator number.
It's a denominators, right that you're saying?

SP Stephanie Perkins 59:55

Yeah. It's so my denominators.
For my denominators for Q2 after exit and Q4 after exit.
So when I run my report.
My my internal QPR gives me 49 as the denominator for Q2.
I have no idea how it comes up with 49 and then my denominator for Q4 is 10 and again I'm.
I'm trying every which way and I cannot get those numbers to match.
I know we had 54 exits in PY 25.
So I didn't know how it got from 54 to 49.
I even looked at the different quarters to try to match up the quarters.
Those numbers don't add up either, so I think it might be something on my part, but I want to make sure.

M Mcneace, Meche A - ETA CTR 1:00:53

No, I don't. I don't blame you.

B Barclay, Joyce M1 - ETA CTR 1:00:57

Are you remembering to subtract your excluded exits?

SP Stephanie Perkins 1:01:02

Like our, our unsubsidized employment exits.

B Barclay, Joyce M1 - ETA CTR 1:01:06

No. So if you're.

M Mcneace, Meche A - ETA CTR 1:01:07

No excludables.

B Barclay, Joyce M1 - ETA CTR 1:01:09

So if somebody.
Lack of a better example dies or somebody has somebody leaves for medical that

can't continue.

Somebody's incarcerated for more than X number of days.

Those exits are considered excluded from your denominator.

So when you take the universe for that quarter 'cause you always work with that quarter when you're dealing with your follow-ups, the only denominator?

Inclusions would be those falling in that cohort for that quarter who exited that quarter with the people who did get employment and from that denominator you would remove anybody who had an excludable exit.

SP **Stephanie Perkins** 1:01:53

So the only exits I'm finding on my report are admin voluntary and unsubsidized employment.

B **Barcley, Joyce M1 - ETA CTR** 1:02:02

Yep, that's none of them are excludable. Yeah.

M **Mcneace, Meche A - ETA CTR** 1:02:04

Admin yeah.

SP **Stephanie Perkins** 1:02:06

And my other thing is.

M **Mcneace, Meche A - ETA CTR** 1:02:07

And also.

If you find somebody ineligible during recertification is now also excludable.

B **Barcley, Joyce M1 - ETA CTR** 1:02:14

Hmm.

SP **Stephanie Perkins** 1:02:15

OK. My other thing is when I run my WIPS reports my denominators on that are different from my internal QPR which I figured would be different.

But they're all 0.

Like I know that's not right either.

B **Barcley, Joyce M1 - ETA CTR** 1:02:38
Hmm.

SP **Stephanie Perkins** 1:02:38
So I was I have.

M **Mcneace, Meche A - ETA CTR** 1:02:39
That's interesting.

SP **Stephanie Perkins** 1:02:40
I have the question sent to our FPO. I put in the ticket and will asked the help desk again, so I'm gonna probably respond and see if they can walk me through some things we also have.
Other grantees that have been kind enough to kind of help us with it.
So our meeting with them also, I just I couldn't figure it out.

M **Mcneace, Meche A - ETA CTR** 1:03:03
Hello.
OK.

SP **Stephanie Perkins** 1:03:08
And I I wanna be able to figure it out.
So I know exactly what to do moving forward.

M **Mcneace, Meche A - ETA CTR** 1:03:13
Oh, I don't blame you.
It's one of those just kind of like, OK, I know I'm not crazy.
So what is it 'cause? Even when I pull their frozen QPR I'm like OK.

SP **Stephanie Perkins** 1:03:31
See, I ran one this morning just to kind of see and it's all sticking and it's PY 25.
It's for the whole year. It's been sticking with that 49 number and I'm like, I know I've run our exit report a million times.

M **Mcneace, Meche A - ETA CTR** 1:03:37
Yeah.

SP **Stephanie Perkins** 1:03:44
There's 54.

I don't know where the subtraction of five is because I don't have any neutral exits and then I'm trying to figure out like my Q4.

And it comes down to a different number. And I'm just like I.

I gotta be doing something incorrect on this.

M **Mcneace, Meche A - ETA CTR** 1:04:06
Hmm.

Interesting.

I, outside of what Joyce had suggested, I'm kind of stumped too.

SP **Stephanie Perkins** 1:04:16
OK.

Well, I will send back.

I'll send another message to the help desk 'cause. They said if I couldn't figure it out after getting the handbook, then to message them back and maybe we can schedule some time.

M **Mcneace, Meche A - ETA CTR** 1:04:23
Yes.
That'll be good.

SP **Stephanie Perkins** 1:04:33
I appreciate it.

M **Mcneace, Meche A - ETA CTR** 1:04:35
No, I mean we appreciate you for sharing that too.
So I mean it's kind of.
A crazy so I'm seeing there.
Looking at it, which one did I pull there Q4?

Q4, QPR and GPMS and so your entered employment.

I do see your denominator is 49 and year to date 49 and last four quarters.

That's right.

And you said you went by quarter by quarter to see the denominators?

Did it go up?

Was it going down 'cause for Q4? It showed the denominator for the quarter was 19.

What was in it for Q3 Q2?

SP **Stephanie Perkins** 1:05:18

Yeah, I went through.

I went through everything and I cannot.

I can't get them to add up.

And that is whoever put that in the chat.

That's a great question.

I will definitely ask.

I'll definitely ask our sub grantee to see because I definitely could see that as a possibility seeing.

The furlough.

M **Mcneace, Meche A - ETA CTR** 1:05:42

Oh, so the people exit then reenrolled.

In this case, people exited and had a return to service too, so the exit was reversed.

SP **Stephanie Perkins** 1:05:50

Yep.

M **Mcneace, Meche A - ETA CTR** 1:05:52

I wonder if that's kind of causing glitchiness that return to service or any exits now, right?

B **Barclay, Joyce M1 - ETA CTR** 1:06:05

Forgot about return to service.

M **Mcneace, Meche A - ETA CTR** 1:06:07

Rita just is like, oh, there's that return to service too.

When you talk, if you get a chance to talk with the help desk, ask them about could the return to service if there was any. If would that do anything to kind of make it all wonky 'cause your total Exeter's year to date was 54 and.

SP **Stephanie Perkins** 1:06:24
Right.

M **Mcneace, Meche A - ETA CTR** 1:06:30
You're saying that is maybe not correct.

SP **Stephanie Perkins** 1:06:34
It's showing 49 then it's showing 54 on the exit report and 49 on my QPR.

M **Mcneace, Meche A - ETA CTR** 1:06:43
So on your QPR in section C where it says participant level information for the enrollment.
It'll show your carryover new participant, but it also won't see as total exiters for the year to date. I see 54.
And then it says exit due to unsubsidized year to date is 17 other reasons for exit was 37 no exclusions.
So if you go to go down to section C.

SP **Stephanie Perkins** 1:07:21
Sections.

M **Mcneace, Meche A - ETA CTR** 1:07:22
Yeah.

SP **Stephanie Perkins** 1:07:22
I just printed one this morning, so I will definitely look at that.

M **Mcneace, Meche A - ETA CTR** 1:07:27
Look at those numbers too.
Transferred out of training placements.

And the number of records without credit in second quarter. Check out section C and D. OK.

SP **Stephanie Perkins** 1:07:51

I appreciate it. Thank you so much.

M **Mcneace, Meche A - ETA CTR** 1:07:53

No, you're welcome.

OK.

Anybody have anything?

Thing else to share to talk about.

We have 17 more minutes to go.

We're gonna hang in there.

It's become very obvious Luis is not going to write me a check for my Lotto winning, so I gotta keep working y'all.

Alrighty, well, for anybody who has to leave us, we before you go, we wanna say thank you.

Thank you.

Thank you again for joining us today.

We'll be back on September 9th and those that want to hang in with us will be here for, you know, until 3:30. And if any, you know, all of a sudden, there's a question that pops up, we'll be hanging out here.

And at 3:30 we will be.

Slowly closing our virtual office hours, doors and kicking people out.

Out and then because we have to virtually clean the office, right?

And then until then, we would say we wish you all a wonderful rest of the day and a wonderful rest of the week and the upcoming weekend.

Because before we know it, it's gonna be the weekend.

● **Barclay, Joyce M1 - ETA CTR** stopped transcription