SCSEP Monthly All Grantee Call (AGC), January 21, 2026

Slaughter, Alison S - ETA 0:10
Thank you so much, Lauren, and welcome again everyone to our January SCSEP All Grantee Call. I hope you all had a wonderful holiday season.
It's great to see you again.
It's getting chilly here in DC I know a lot of folks are getting some snow and cold weather this weekend, so I hope everyone stays safe.
We have some updates for you all and some chances for Q&A later, but we will get started with introductions. My name is Ali Slaughter.
I'll be your moderator for today and I work with SCSEP performance and reporting.
I will start with our unit chief and then the rest of the SCSEP program office team.

Wilson, Toni K - SCSEP 0:49
Happy New Year, SCSEP.
I am Toni Wilson, and I am the unit chief for our older workers unit.
And I will pass it over to Byron.

Kline, Byron - ETA 0:59
Thank you, Toni. Hi everyone.
Byron Klein, National Office liaison for regions 3-4 and 6, and I will pass it over to Shawnte.

Mcgee, Shawnte T - ETA 1:12
Hi everyone.
I'm the National Office Liaison of Regions 1-2 and 5, and I'll pass it back to Ali.

Slaughter, Alison S - ETA 1:21
Thank you so much. And if I can have the TwoTech team introduce themselves, please.

Barcley, Joyce M - ETA CTR 1:27
Starting in alphabetical order, Joyce Barcley with TwoTech.

Burnett, Lauren S - ETA CTR 1:37
Lauren Burnett, with TwoTech.

Byrd, Jada M - ETA CTR 1:43
I was muted. Good afternoon, everyone.

Davis, Chanel T - ETA CTR 1:45
Hmm.

Byrd, Jada M - ETA CTR 1:45
It's Jada Byrd with TwoTech.

Davis, Chanel T - ETA CTR 1:48
Hello. It's Chanel Davis with TwoTech.

Mauro, Kevin M - ETA CTR 1:52
Hi everybody.
This is Kevin Mauro with TwoTech.

McNeace, Meche - ETA CTR 1:56
Hi everyone.
This is Michi McNeace with TwoTech as well.

Wilkins, Patricia A - ETA CTR 2:01
And hi everybody.
This is Pat Wilkins with TwoTech, and I'll throw it back to you, Ali.

Slaughter, Alison S - ETA 2:07
Thank you so much TwoTech.
And now if I can have folks from our end touch BCT strategies team introduce themselves.

Denise Thompson 2:16
Hi everyone.
I'm Denise Thompson.
I am the project lead for SCSEP.
I'm the BCT side.

Laurin Carter 2:26
Hi, I'm Laurin Carter.
I'm part of the help desk at BCT.

Joshua Wadsworth 2:35
Josh Wadsworth with the BCT help desk.
It's great to see everybody.

Tina Ward 2:46
Good afternoon, everyone.
This is Tina Ward with BCT.

Wendy Xiong 2:51
Good afternoon, everyone.
This is Wendy Xiong with BCT.

Denise Thompson 3:00
I'll pass it back to you, Ali. That's our team.

Wendy Xiong 3:02
Thank you.

Slaughter, Alison S - ETA 3:03
And then I think we have Ron on the line as well.
You want to introduce yourself.

Ron Schack 3:05
Yes. Hi, I'm Ron Schack from the Charter Oak Group. Part of the BCT.

Slaughter, Alison S - ETA 3:11
Awesome. Thank you, Ron.
I know it's great to be able to put a face to some of the names that you all are working with through the help desk, so thank you BCT for hopping on camera today.
All righty.
We will jump right into our agenda with a few announcements. We are going to be hosting a data validation workforce GPS webinar that's going to be scheduled for Thursday, February 12th from 2:00 to 3:30 PM Eastern Time.
We are getting ready to send that invite out, but we wanted to make sure you all had that date on your calendar and if you aren't able to attend, this will be recorded and you can view it after the after the fact on GPS.
This webinar is really targeted for grant administrators and folks within the grantee that work with data and maybe doing your data validation within your organization.
This call is not for subgrantees.
We'll talk a lot about the framework for data validation under the updated guidance, but the target audience is really focused towards our grantees.
So please make sure you know leaders of each grant that you know, determine someone that can try and attend, or watch the webinar afterwards. And if you have other data folks on the call, you can forward them the invitation.
I believe we'll be only sending it out to those grantee contacts and then they can disseminate it to the staff that will need to attend.
So we're really excited about that. I know there's been lots of questions that guidance was published back in early December. So, we have some slides for you, and we also have some

tools that will hopefully help us get started on this new framework.
The other big announcement that just happened I believe on last maybe last Friday, the 2026 annual poverty guidelines have been updated and published in the Federal Register. I've added the chat the link.
In the chat there we are working on updating GPMS. Hopefully by the end of the month and you'll receive notice when that is reflected in the system so that any enrollments after 1/15/2026 will follow these guidelines.
All right, moving right along to our grants management updates for our demonstration grants.
We didn't have a call in December, but we did update our meeting cadence. So, you should see an updated invite on your calendar for mid-February. We will be holding those monthly.
They'll be Thursday after the All-Grantee Call (AGC).
So next month you should see one on your calendar for, I believe, Thursday the 19th. If you don't have that on your calendar, definitely reach out to your FPO or your National Office Liaison and we can make sure you're on the list.
In the meantime, Urban Institute should be reaching out to grantees and having conversations about where you're at and you know when you can start enrolling, working with the random assignment tool. If you haven't heard from the research team, definitely let your FPO and NOL know.
We want to make sure that they're working with you again.
And we'll have hopefully more updates for you all in February.
And for our last grants management updates, I am gonna turn this over to Toni.

Wilson, Toni K - SCSEP 6:32
Thank you so much, Ali.
Appreciate you.
Hello everyone.
All right, so before I jump into the recruitment thing, I saw that there were some questions around the state plan.
So I just wanted to note that they're finalizing the dates and we'll be sending that out by e-mail, just letting you know in reference to dates and guidance.
You should be getting that before our next meeting, so just wanted to flag. I know there's some questions around that, but they're still just at that finalizing stage.
I also wanted to flag here in reference to recruitment.
I've definitely been hearing both through our FPOs and our grantees, the challenges that many of you are experiencing.
Both in just recruiting new people, but also trying to bring back participants that have not that were in the program and then have not returned under the 25 grant, so we want to see if we can help support in any way in that.
So we're part of our topic for our peer-to-peer will be on that that will be scheduled for our March peer-to-peer, it will be in place of or in addition to our regular call. So usually we do like a three to four, so we might do like a you know something a little beforehand, but you'll be getting

an invite on that shortly.
We are also just finalizing and getting cleared our events for the year and then we'll send that list for the remaining of the year, so that people are able to plan accordingly.
So all of those should be out before our next meeting and we'll send those by e-mail.
But I just wanted to flag that recruitment one because I know that's probably one of the bigger priorities.
I'm also aware that that brings up a lot of questions in the sense of spin rate being able to meet the 75% wage also being able to our performance areas.
So currently I don't have like any official guidance that's going to be going out on that. But I do want you to know that we're aware we're taking all of that under consideration and we're meeting with leadership in ways that you know that can be addressed.
But currently there isn't any official guidance on how that will be handled at this moment.
But definitely it is on our radar.
So I wanted to just note that piece also. So I will stop there.
I know we'll have Q&A.
So if you have some questions on that, you can put it in the chat or you can just kind of hold it for a minute and we'll loop back around.
So I'm gonna pass it back over to Ali. Thanks, Ali.

Slaughter, Alison S - ETA 9:27
Thank you much.
Thank you so much, Toni.
All right, moving on to our next section, communications outreach training and technical assistance.
I will pass this on to TwoTech.

Mauro, Kevin M - ETA CTR 9:39
Thanks, Ali, and thank you everyone for joining us today.
I'm going to keep things quick as I like to do and just let everyone know that you know, we are making sure that the COP is reflecting where you are in your grant lifecycle and we're keeping all of those materials up to date and new materials are being added as they become available.
One thing we did want to stress was that if you have new staff coming on or if there is staff that can't find anything that they need to find on the community of practice. Reach out to us at SCSEPtechnicalassistance@DOL.gov.
We're happy to work with you to both find the materials that you need and to show you where there might be some training that is already provided on the COP for you know newer staff or people who are just coming on board.
But that's all I wanted to tell you in January.
I will say, Happy New Year and I will pass it along for our GPMS vLive update.

McNeace, Meche - ETA CTR 10:43

Thanks Kevin.
I'm gonna echo Kevin on the happy New Year. We did have our 1st 2026 virtual office hours last week on Wednesday, January 14th and our attendance was around 65, which is awesome. This shows that the end user still find our GPMS virtual office hours still very helpful for them, so we want to continue to encourage you all to stop by the bimonthly GPMS virtual office hours, and especially for those new users, please encourage them to stop by GPMS vLive as well. User who attend continue to learn and learn from each other as a matter of fact.
So if anyone needs us to resend or send the team's invite to them, just have them e-mail us at SCSEPtechnicalassistance@DOL.gov.
And our next virtual office hours vLive will be on January 28th same time 2:00 PM to 3:30 PM Eastern Time. And that's all I have for our GPMS vLive updates.
So I'm going to give it back to Ali.

Slaughter, Alison S - ETA 12:01
Thank you so much.
Thank you so much, Michi and Kevin. All right.
And moving to our last update section, performance items, I wanted to start by reminding folks that PY 25 quarter 2 reports and WIPS are due on Sunday, February 15th.

Slaughter, Alison S - ETA 12:20
Remember that those reports are always due on the 15th or 45 days after the quarter end date and that doesn't change even if that date is a weekend.
And so notice that this one is on a Sunday.
We will not be available after Friday to assist with that, so I want to encourage folks to go into the system now, generate their addendum and their QPR files, make sure they have no errors or if they do that, they'll have plenty of time to update that and send in any help request tickets if needed. This is gonna be, I think our third quarter reporting into WIPS. So, I wanted to check in with folks if we have any.

Slaughter, Alison S - ETA 13:01
Grant administrators on the call.
Do we feel like office hours are still helpful? Or does WIPS feel like old news now?
No more office hours needed. Can I get some sort of like raise hands or reaction if office hours still feel helpful for making sure your WIPS reports are getting in the system?
All right, I'm seeing some thumbs up, OK?
Wonderful. We'll plan to schedule something.
Probably the week of or the week before.
But again, I encourage you to go in and generate a report and see what kind of errors you might have and that the 15th is also for QNRs. Your quarterly narrative report.
All right.
With that, I will pass things over to Denise to talk about some more detailed GPMS updates.

Denise Thompson 13:53
Awesome. Thank you so much, Ali, and good afternoon everyone.
We have a couple of items we want to share with you today in terms of GPMS updates released, 25.4 was deployed to production on December 19th. This release included new features in my task and paid hours and also some enhancements that were made to the participant required actions report.
The release notes were sent to the grantees detailing all the changes that were made. If you have any questions at all, please contact us using the HRM module in GPMS.
Version 1.9 of the user guide will be sent to the grantees today.
Version 1.9 includes all updates that were implemented in the systems since May of last year.
The PY25 quarter one QPRS were frozen on January 2nd. As most of you know, all frozen QPRS can be accessed from the frozen QPR module in GPMS.
In terms of technical assistance update, we have recently encountered some issues with setting up first time users in GPMS and would like to remind the grantee administrators to submit all new requests by the help request module.
The new the new user template is located on a SCSEP help website. We will paste it in the chat for those who need it.
New users must complete all steps outlined in the GPMS production access document.
That document is also link located on the help website.
As a reminder, timing is very important when adding new users.
The grantee administrator should submit the new user request via GPMS and the new user should create their login.Gov account as quickly as possible.
If there's a time lag between these steps, it creates a delay in us activating and creating new accounts.
For the customer service satisfaction survey process, we sent grantees a list of participants and host agencies to help identify correct cell phone numbers for participants and e-mail addresses for host agencies. I want to say thank you to all of the grantees who have already responded, provided, updated, inform.
We are still waiting to hear from a few grantees.
If possible, please return your file by the end of the day today. Even partial updates are helpful. As some records are better than no records at all.
As a reminder, please make the corresponding updates the updates that you made in your Excel file in GPMS.
Doing so will significantly reduce cleanup efforts during the next customer satisfaction survey cycle to the cleaner the data, the less records you'll need to review.
Ron will be discussing the new customer satisfaction survey process and the changes that will be implemented this year.
For the tip of the month, this month's tip focuses on uploading, supporting documents to the help desk to help request tickets.

Denise Thompson 17:19
Supporting documents can be added to a ticket in two different ways.
You can use a document tab by selecting managed document or the related actions menu by also selecting managed documents, adding documentation at the time you submit your request helps to speed up the review and resolution.
Grantees can reference the grantee help request module user guide, which is also located on the SCSEP of help website. Thanks everyone.
I'm going to pass it over to Ron.

Ron Schack 17:53
Thanks, Denise.
So as you know, we're conducting both the host agency and participant survey digitally this year for PY24 and the next step with that is for us to centrally send out a pre survey notification to all those who are eligible to be surveyed that would be done.
In very early February and the surveys will be in the field immediately.
Following that, the surveys will be in the field for approximately a month.
What's nice about the digital survey is that we don't have to wait so long in between waves of the survey, right when we had paper surveys, we had to wait to send the paper out, get any surveys that were returned back, and reverify addresses and send an updated address list, all of that stuff. We can do that digitally. Now a lot more quickly, which is good because we need the survey responses in order to calculate the ACSI scores to be rolled into the grantee performance assessment, which we're working on now for PY 24 the assessment will include these ACSI scores.
Along with Q2 employment, Q4 employment, median earnings, and most in need. The community service rate and the service level rate will not be included for the PY 24 aggregate measure of performance. So as soon as we get those surveys in, we'll calculate the ACSI rates and roll them into the overall rate for each grantee and we'll issue the grantee performance assessment final results for PY24 later in March.
Also, as part of that process, we're rerunning the statistical adjustment model.
So we're, adjusting your goals using that model?
Model to account for economic and changes in customer characteristics over the course of PY 24.
That's all I have.

Slaughter, Alison S - ETA 20:24
Great. Thank you so much, Ron.
I see we have a question from Adelia.
Adelia do you wanna unmute yourself and ask your question?
All right.

Adelia Aponte Parsi Puerto Rico 20:46
It was really something that Ron just answered.
So sorry about that.

Slaughter, Alison S - ETA 20:51
OK.
No worries.
Glad he was able to answer it.
Good to see you, Adelia.

Adelia Aponte Parsi Puerto Rico 20:55
Same here.

Slaughter, Alison S - ETA 20:57
Alright, so those are all of our updates today.
We do want to open up the floor for any questions or comments, and you can either raise your hand or add something in the chat and we will work to respond.
I see a hand from Julie.

Cortright, Julie (DHHS) 21:19
Hi Ali. I had a question and this is probably for Ron.
So when we're transitioning to the electronic customer satisfaction survey, who will that go out under historically, for us, it went out from our Bureau director and I'm getting questions from my leadership.
Would this change?
Will it still list him as a contact or will it be like more generic?
I'm not sure if we have any indications of who it's going to go out from.

Ron Schack 21:50
Yeah, I believe it's going to be a more generic notification that will go out centrally.
To all those eligible for the survey.
So it's not going to come from the grantee, it'll come from the National office more centrally.

Cortright, Julie (DHHS) 22:12
OK.
Great. Thank you.

Slaughter, Alison S - ETA 22:14
Thanks Ron.

Thanks, Julie.
And I see a question from Christine.

Christine Garland 22:23
Hi. Excuse me. I just want to follow up with Ron.
Can you let us know when you know who the sender will be so we can let our sub grantees know like and we can let job seekers know like you will?
You should get a survey from this address, blah blah blah.

Ron Schack 22:40
Absolutely.

Christine Garland 22:41
Thank you.

Slaughter, Alison S - ETA 22:44
Thank you both.
What other questions comments do we have also?
I would love to hear open up the floor for any success stories or things that have been working well for you all lately.
Hi, Dan.

Hogan, Daniel (AGING) 23:06
Have you guys heard any information about the SCSEP being in the next budget?

Slaughter, Alison S - ETA 23:16
Toni, can I throw this one to you?

Wilson, Toni K - SCSEP 23:17
Hi, Dan.
Yeah, sorry. Just trying to get off. Get back on camera.
Hi, Dan.
Yeah, that's a very good question. We don't have you know, any different information than what's currently out there.
So just like you guys, we are waiting.
We are still just working under, you know, the current budget as you know.
There, the CR is coming to an end next week and we'll see if it continues or if things change and you know we're all just keeping our eyes on it.

Hogan, Daniel (AGING) 23:52
Are you feeling any positive vibes?

Wilson, Toni K - SCSEP 23:55
I'm definitely hopeful, definitely hopeful, but I really don't have any kind of inside insight.

Hogan, Daniel (AGING) 23:59
All right.

Wilson, Toni K - SCSEP 24:02
So there isn't like an inside baseball going on here and I'm just holding it.
We really know what you guys know. And so with ETA under the budget, the President's budget, you know, it's been suggested that it zeroed out.
I've seen in the press that the Senate has only.
Has appropriated and only reduced it by 10 million.
In so it I'm optimistic that there's at least some type of negotiation that's happening, but that's about and that's just my observation.

Hogan, Daniel (AGING) 24:35
OK.
Thank you.

Slaughter, Alison S - ETA 24:38
Thanks Toni.
Thanks Dan.
We are getting a few questions in the chat.
I see another question about the state plan.
Are there any instructions being composed for midterm updates for those of us who submitted a standalone 4-year state plan?

Wilson, Toni K - SCSEP 24:56
So yes, that's what they are working on and will be will be sending out guidance on that.
I don't have that confirmed guidance at this time.
And if we get any you know, hopefully we'll have something before our next meeting.
Well, and if we do, we'll send that by e-mail and then you know, and then eventually there will be a standalone tee goal, which will you'll be able to work from.
So I wish I could provide more details, but those things are being finalized at this time. As you can imagine with the shutdown, everything was behind a bit. And so, it's not just SCSEP where I'd get this a standalone, but we have to work and Al.
With the other states.
State planning issues. Thank you.

Slaughter, Alison S - ETA 25:42

Thanks Toni.
We have a comment from Jeff about suggesting to go online and look up the new bill language that was released this week.
Thank you for that, Jeff.
And then I have another question for Ron. Will the surveys be sent by e-mail and text or one or the other?

Ron Schack 26:01
Now the plan is to send the participant survey by text message and the host agency survey by e-mail.
Where this is the first time we are doing the participant survey digitally.
So we're going to see how that goes and if we need in the future to use both cell phones and emails, we will do that.

Slaughter, Alison S - ETA 26:35
Thanks, Ron. And I'll just add that we're certainly aware, right, that we all get lots of spam messages these days via text.
And so we want to make sure that you know, participants don't think that that is what the message is.
So I think that underlines what Christine asked earlier.
We'll make sure to communicate when these will be going out, what it will look like so that you can help inform your participants that they can expect this coming to their phone.
So we can have as many responses as possible.
Great questions.
Anything else?

Wilson, Toni K - SCSEP 27:08
Before we do potentially wrap up early and give people some time back as we had mentioned earlier, we're going to be working on the doing the recruitment peer-to-peer and we are working with your FPOs to identify programs that might have a success story to share in that space.
So if that's something that you feel your program has as a best practice in that particular area to share, it doesn't necessarily mean that all of its working, but maybe you have it at least a piece to share.
We would love to talk to you so we can help incorporate that in our peer-to-peer.
So just flagging that so people can be thinking about that?

Slaughter, Alison S - ETA 27:55
Thanks Toni.
And yeah, definitely reach out if that's you to your FPO and your NOL and we'll work to incorporate that in our peer-to-peer. Thank you.

Wilson, Toni K - SCSEP 28:03
Thanks Ali.

Slaughter, Alison S - ETA 28:04
All right. I see a couple more hands.
Hi, Lisa.

Gerrard, Lisa 28:11
No, this isn't pertaining to everyone on this call, but I don't seem to be getting an answer on our national slot allocation here in New Hampshire.
I am now getting legislative inquiries on the issue, so I would like to get an update on what is going on with our national slots.

Slaughter, Alison S - ETA 28:34
Thanks Lisa, for bringing that up.
Toni, I don't know if it's something you want to answer in the call, or we can communicate via e-mail afterwards.

Wilson, Toni K - SCSEP 28:41
Yeah, we can communicate afterwards.
I definitely understand your concern.
We were just working with, you know, our leadership in reference to getting that finalized, but we can talk offline.

Slaughter, Alison S - ETA 28:52
Great. Thank you. Thanks Lisa and Susan.

Susan Bradley 29:01
I was wondering how we'll get information on the data validation webinar.

Slaughter, Alison S - ETA 29:14
Susan, I heard you say the data validation webinar.
Can you repeat the first part?

Susan Bradley 29:19
How will we get that information?

Slaughter, Alison S - ETA 29:22
Yep. So it will come to you as you'll get an e-mail to register for the webinar.
And once you register, you'll be able to join the day of the actual webinar.

And again, if you aren't able to attend all of that information will be posted on the COP.
So you can go back and review the recording look at the PowerPoint slides and the tool will be located there as well.

Susan Bradley 29:48
OK.
Thank you.

Slaughter, Alison S - ETA 29:50
Yep. Thank you.
Anyone else?
Yeah. Hi, Cheryl.

Young, Cheryl 30:06
Hi I must miss part about the talking about the research team.
Can you go back over that again?

Slaughter, Alison S - ETA 30:14
Yes. And Cheryl, can you remind me what grantee you're with?

Young, Cheryl 30:19
State of North Dakota.

Slaughter, Alison S - ETA 30:20
OK, this is for our demonstration grants, which are nine of our nonprofits that are doing a side project.

Young, Cheryl 30:25
OK.

Slaughter, Alison S - ETA 30:30
So we kind of mixed it in with this regular meeting, but nothing on your end that we need from you.

Young, Cheryl 30:35
OK.
I just wanted to make sure. Thank you.

Slaughter, Alison S - ETA 30:38
I appreciate it. Thank you so much.
All right.

Anyone else?
Well, if there's anything else, you can feel free to put in the chat while I'm waiting.
I just wanna share that our next call will be Wednesday, February 18th and we also have linked on our agenda here a reminder to go into our Community practice on workforce GPS.
We have a whole resource hub.
We have a whole GPMS page.
We have WIPS resources. If you need help, get started.
We have a whole page for our sector-based demonstration project. Definitely encourage making sure you're signed up for the COP.
And seeing no other questions or hands, wanna thank you all so much for attending today.
It was wonderful to see you all and we look forward to our next call in February.
Have a great rest of your week.

Mauro, Kevin M - ETA CTR stopped transcription