

Transcript for vLive July 9, 2025

Burnett, Lauren S - ETA CTR 0:03

So we currently ask that you keep your microphones muted throughout today's meeting to ensure a seamless experience for everyone, and of course, should you have any questions, please don't hesitate to raise your hand or type your question in the chat.

So without further delay, office hours are officially open. Back to you, Michi.

McNeace, Meche - ETA CTR 0:23

It worked.

Yay. OK, Lauren.

Wilkins, Patricia A - ETA CTR 0:25

OK.

McNeace, Meche - ETA CTR 0:26

Maybe it was your soothing voice that had the magic touch that was like, OK, Teams is like we're gonna cooperate with the recording.

So thank you. Welcome everybody.

And once again, please forgive us for the little technical difficulty in the beginning.

We don't know what was going on and like Kevin mentioned that it had to be a Teams thing.

It wasn't us thing.

Right. So, but we're all here now. So welcome to our first July virtual office hours.

And so today, we don't have any release notes or anything of that nature to kick off today's session with. But we do have, we're going to go ahead and just start with we have a few questions that we're going to do for GPMS trivia and part of that we're going to also demonstrate some of the, I guess, questions and responses in GPMS as well too.

So with that being said, I'm going to just stop talking and go ahead and pass it over to Lauren to get us going.

Burnett, Lauren S - ETA CTR 1:39

Thanks, Michi.

Good afternoon again everyone.

Let's make sure that you guys can see my screen.

Can you all see?

McNeace, Meche - ETA CTR 1:50

Yes, we can.

Barcley, Joyce M - ETA CTR 1:51

Yes.

Burnett, Lauren S - ETA CTR 1:53

Good. So as you can see, we have another session of GPMS trivia.

But this won't be a little more interactive to see how you guys are handling, you know, maneuvering through the system.

So let's get started.

How many waiver factors are most in need?

Waiver factors that are considered most in need.

How many of them are there and what are they?

Any hands?

McNeace, Meche - ETA CTR 2:40

Oh, that's easy.

Burnett, Lauren S - ETA CTR 2:43

Not you, Michi.

McNeace, Meche - ETA CTR 2:46

You know what?

I'm gonna keep trying.

You keep telling me that every time but.

Burnett, Lauren S - ETA CTR 2:47

Hmm.

McNeace, Meche - ETA CTR 2:53

I'm gonna go ahead and keep trying.

Barcley, Joyce M - ETA CTR 2:54

Remember to raise your hands or enter it in the chat.

However you please.

Burnett, Lauren S - ETA CTR 3:02

One maybe you know.

Two, maybe you know all.

McNeace, Meche - ETA CTR 3:07

That's an easy, breezy one.

Barcley, Joyce M - ETA CTR 3:12

We have in the chat we have Joe saying frail.

Burnett, Lauren S - ETA CTR 3:16

That is one.

Barcley, Joyce M - ETA CTR 3:22

And he says, I know there are more.

Gary says homelessness.

McNeace, Meche - ETA CTR 3:32

Yeah.

Barcley, Joyce M - ETA CTR 3:40

Keep going.

Susan says low literacy.

Robin says older than 75.

Gary says older than 75.

Jeff Sang formerly incarcerated.

Lewis says frail. Ashley has her hand up.
Go ahead, Ashley, unmute yourself.

Bradley, Ashley@CDA 4:08

Hi everyone I think I don't know if it's just me.
I think that chat is turned off for this meeting.

McNeace, Meche - ETA CTR 4:14

No, it's working.

Barcley, Joyce M - ETA CTR 4:16

Yeah, we have people chatting.

Bradley, Ashley@CDA 4:16

Now it's me, I'm the problem.

Barcley, Joyce M - ETA CTR 4:22

It no, it's teams, it's teams.

McNeace, Meche - ETA CTR 4:24

You don't need to chat.

Barcley, Joyce M - ETA CTR 4:24

It's not you.

It's not you.

Bradley, Ashley@CDA 4:29

OK.

Well, I do have an answer if you if you'd like me to answer as well, I'm on here.

Barcley, Joyce M - ETA CTR 4:36

Sure.

McNeace, Meche - ETA CTR 4:36

Please do.

Burnett, Lauren S - ETA CTR 4:37

Of course.

Bradley, Ashley@CDA 4:38

All right. So, I believe we have.

I think we have 8, so it's severe disability, frail, old enough not receiving social security title II, severely limited employment prospects, limited English proficiency, low literacy skills, 75 or older, or formerly incarcerated.

Burnett, Lauren S - ETA CTR 5:05

Yes ma'am.

So thank you for your answer and for all of the wonderful answers in the chat.

You guys are all correct.

There are eight most in need favor factors as Ashley just lovely stated.

Well, thank you everyone.

Ok.

Let's go to the next one.

McNeace, Meche - ETA CTR 5:26

It sounded like you're like, thank you, everyone. We're gonna say bye now.

Wilkins, Patricia A - ETA CTR 5:27

Hey, Lauren.

Burnett, Lauren S - ETA CTR 5:29

Yes.

McNeace, Meche - ETA CTR 5:32

Have a good day.

That was the only thing we had for today.

Burnett, Lauren S - ETA CTR 5:36

Imagine that.

That would be hilarious. Not just yet.

Wilkins, Patricia A - ETA CTR 5:38

Hey, Lauren. Before you move forward, just to you know, in case anybody is wondering where they can find these waiver factors.

You can look under characteristics, but we also know you can't edit them here. If you try to edit, you're gonna get that you know error message that you have to do it through related actions.

So if you go through related actions and you select manage waiver factors, it'll list them all out there for you to update them.

Burnett, Lauren S - ETA CTR 6:12

Thanks Pat.

Wilkins, Patricia A - ETA CTR 6:14

You're welcome, ma'am.

Burnett, Lauren S - ETA CTR 6:15

Did anybody have any questions before Pat leaves this page or are we ok to move forward?

McNeace, Meche - ETA CTR 6:23

I have a question.

Burnett, Lauren S - ETA CTR 6:24

Not you, Michi.

Wilkins, Patricia A - ETA CTR 6:25

Goodness gracious, what is the question?

Barcley, Joyce M - ETA CTR 6:26

But Kathy has a question.

McNeace, Meche - ETA CTR 6:29

You know, I'm starting to feel some kind of way.

Burnett, Lauren S - ETA CTR 6:30

Kathy.

Hi Kathy, you can unmute.

Barcley, Joyce M - ETA CTR 6:33

Good, Kathy.

Kathy Eichhorst 6:34

Yeah, I would just suggest if you could show folks this is a good time of year to go back and check if you haven't updated them for PY 24?

And I don't know if you all want to show them. I'm not.

I can't think of where I'm trying to think where you find that. I think it might be on the admin console, but where you can pull up the list of individuals and they'll either have a green check or a red mark showing that they haven't been updated for a program year.

Wilkins, Patricia A - ETA CTR 7:07

Awesome Yep.

And you are correct.

McNeace, Meche - ETA CTR 7:09

Thank you, Kathy. Because I was going to have this almost the same question that would lead to this point too.

So she and I are connected here.

Barcley, Joyce M - ETA CTR 7:19

On the same wavelength, yeah.

McNeace, Meche - ETA CTR 7:21

Yes. Thanks Kathy.

Wilkins, Patricia A - ETA CTR 7:23

Very cool.

Thanks, Kathy.

So Yep, here we are on the admin console participants waiver factor.

And let's see, we're in Puerto Rico right now.

The grantees select then submit and it will, like you said, it will generate a list of waiver participants with waiver factors.

The red mark will indicate that it needs to be updated.

Agreeing means that sorry.

Already done and just to let you guys know, we are in a test system, so you're not seeing accurate data.

So that may be why you're seeing all red here. So, but that's what would happen if they're not updated.

Kathy Eichhorst 8:07

Actually, you're in PY 2025.

I don't know if you go to PY 24.

Barcley, Joyce M - ETA CTR 8:14

Good point.

Wilkins, Patricia A - ETA CTR 8:14

I see.

McNeace, Meche - ETA CTR 8:18

Don't you love it when the when the users, the audience becomes the teacher?

Wilkins, Patricia A - ETA CTR 8:23

Hey.

I do.

I do.

And good job.

Now you'll see that these are majority have been updated, and you'll see the green checks and then the red. So, thank you Kathy.

Barcley, Joyce M - ETA CTR 8:35

You want to click on that one to show how you update it.

Wilkins, Patricia A - ETA CTR 8:40

I can, yeah.

So once you click on that participant, you'll see that their information opens for you to update it, and once you've updated, let's just go through and do it now.

Do today's date.

Oops 7/12/24.

Oh again.

And I copy and paste this just to make it easier as I'm going along.

Yeah.

Yes, event.

Oops.

And you'll see again since I selected limited English proficiency that low literacy is automatically, it defaults to no.

You'll also notice that formally incarcerated is updated during characteristics and 75 and older is automatically populated based on the birth date. So, once I put that information in there and select save.

Barcley, Joyce M - ETA CTR 10:04

It went back to 2025. It's back, yeah.

Wilkins, Patricia A - ETA CTR 10:07

Now.

That.

You'll see now that it's been updated and it's a green check mark.

Any questions?

McNeace, Meche - ETA CTR 10:19

Very cool.

Wilkins, Patricia A - ETA CTR 10:23

All right, so now I'm gonna close it out and give it back to Lauren.

McNeace, Meche - ETA CTR 10:26

So like Pat said, that formally incarcerated in 75 and older does not require any updating.

Wilkins, Patricia A - ETA CTR 10:40

Back to you, Lauren.

McNeace, Meche - ETA CTR 10:41

So I'm going to respond to Adelia in the chat.

Even you know what the Adelia we're not in your actual live system.

We're in our pre prod test system so the data that you guys have within your own system is carried over in our pre prod.

So what you see that we're using is not necessarily what is happening in your live system.

So no worries about the participant, even though they're bilingual.

All right.

Burnett, Lauren S - ETA CTR 11:18

Thanks.

Pat.

Wilkins, Patricia A - ETA CTR 11:21

You are welcome.

Burnett, Lauren S - ETA CTR 11:22

OK.

Next question, what kind of information do you get from the QPR?

So we have another demo for you.

So I will stop sharing.

And let someone else pop up their screen to share with you all.

Barcley, Joyce M - ETA CTR 11:40

Are we going to let folks give some answers 1st?

McNeace, Meche - ETA CTR 11:41

Yeah, answer.

Burnett, Lauren S - ETA CTR 11:44

OK.

McNeace, Meche - ETA CTR 11:51

I'm not gonna raise my hand 'cause you wouldn't let me answer anyways.

Barcley, Joyce M - ETA CTR 11:51

So what?

What kind of information can you get out of your QPR and Kathy says performance measures?

It's a piece of it.

McNeace, Meche - ETA CTR 12:13

What else can you get from the QPR?

Rodriguez, Luis 12:20

Excuse me when I click on the chat, it's giving me an error message.

Barcley, Joyce M - ETA CTR 12:21

Spence.

Rodriguez, Luis 12:24

Maybe that's what people were talking about earlier. It says chat isn't available right now.

Barcley, Joyce M - ETA CTR 12:26

Huh.

Rodriguez, Luis 12:29

You don't appear to have permissions to access the chat, but I just want to say employment rate.

Wilkins, Patricia A - ETA CTR 12:34

Thank you.

McNeace, Meche - ETA CTR 12:37

That'll be great. Raise your hand.

So you can unmute yourself 'cause if the chat's not working. I think it has to do with when we couldn't even let you guys in earlier.

Something's going on.

Burnett, Lauren S - ETA CTR 12:47

Teams is giving everybody an issue today.

McNeace, Meche - ETA CTR 12:50

You know it's not being.

Wilkins, Patricia A - ETA CTR 12:51

Things like it now.

McNeace, Meche - ETA CTR 12:52

It's not being really teams, right?

We're not team working here with teams.

Barcley, Joyce M - ETA CTR 12:59

And in the chat we have Enock and Sherri both saying demographics and we have Kathy again saying placement information. And Spence, you want to unmute yourself.

McNeace, Meche - ETA CTR 13:13

Did he go away?

Lamont Spence 13:16

OK. Can you hear me now?

Barcley, Joyce M - ETA CTR 13:17

Yeah.

Lamont Spence 13:18

OK.

Yeah, I was doing the same thing.

Demographics of your job participants, their ages, ethnic groups, and things of that nature, as well as the placement information.

McNeace, Meche - ETA CTR 13:31

OK.

Barcley, Joyce M - ETA CTR 13:32

And Sherri, in the chats says, exits.

Burnett, Lauren S - ETA CTR 13:32

These are all good answers.

Barcley, Joyce M - ETA CTR 13:36

Sounds great. So.

McNeace, Meche - ETA CTR 13:39

Most in need.

Barcley, Joyce M - ETA CTR 13:40

Whoops.

Will pop the up the QPR and this is just an old QPR that we have.

I happen to have open.

Are you seeing the QPR?

This is PY 23 quarter 4.

McNeace, Meche - ETA CTR 13:52

Yeah.

Wilkins, Patricia A - ETA CTR 13:53

Yeah.

Barcley, Joyce M - ETA CTR 13:55

Super, yeah.

So you have a whole bunch of information like your grant overview, like your authorized positions, and you have your modified positions and then you get down into your information about your about your participants. As somebody was saying demographics where you see all the. I'm sorry.

Burnett, Lauren S - ETA CTR 14:12

Pardon me, Joyce, would you mind making it a little bit bigger?
It's a little small.

Barcley, Joyce M - ETA CTR 14:16

Sure here.

We'll just focus then on the column, the row headings. How's that?

Burnett, Lauren S - ETA CTR 14:26

Thank you.

Wilkins, Patricia A - ETA CTR 14:26

Good.

Barcley, Joyce M - ETA CTR 14:27

Sure. So just going back to the top, we have the grant overview, and we have your authorized positions, modified positions, your grant number and we also have the average project duration and then we have in the next section where it has participant summary information.

This is all the demographic stuff people were referring to before, and your most in need characteristics are also in here and your other characteristics that have been entered to the system. Then we get down, as somebody said into the performance measures for our core measures and you can see the information we got the headings, our goals, your current quarter, your year to date and your last four quarters. And as it says, December Measures.

And then as we continue to go down now, we have participant level information.

You have your enrollments and your exits.

And it shows who was carried over, not who, but the number carried over from the prior year those that are new this year and then the total exitors and the participants served.

So it gives you lots of great information in here.

Also, if you have other reasons for exit besides unsubsidized employment, you can get an idea of the numbers which will translate into your performance, core performance measures, and exclusions.

And then you have some definitions.

So lots of great information.

Let's see. This one got cut off.

So in here, if you have people in training the numbers who are in placement and if they had any kind of oje and your community service information.

So that's all the information you get from your QPR. Tons of stuff.

And back to you, Lauren.

I don't see any questions in the chat or hands raised.

Burnett, Lauren S - ETA CTR 16:22

Thank you.

Don't let it go too far, 'cause our next question.

Barcley, Joyce M - ETA CTR 16:27

Whoops, but we'll let them answer it first.

Burnett, Lauren S - ETA CTR 16:28

Is, you know, follows up, yes.

OK.

Our next question, where do you find your average project duration in GPMS?

I believe Joyce just said this.

McNeace, Meche - ETA CTR 16:47

OK.

That's an easy one then.

Barcley, Joyce M - ETA CTR 16:49

See who is paying attention.

OK, we have who has a hand raised?

Nope, nobody thought I saw my hand come up.

McNeace, Meche - ETA CTR 16:58

I know you guys know this answer.

Barcley, Joyce M - ETA CTR 17:01

Yeah, we just this.

McNeace, Meche - ETA CTR 17:01

I know you know the answer.

Barcley, Joyce M - ETA CTR 17:02

This is like an open book test.

Burnett, Lauren S - ETA CTR 17:04

OK.

McNeace, Meche - ETA CTR 17:10

Where do you find your average project duration?

Let's clear that out.

Where do you monitor your average project duration?

How do you know what your average project duration is?

Barcley, Joyce M - ETA CTR 17:27

Nicky's got it in the chat. She says the QPR.

Burnett, Lauren S - ETA CTR 17:32

Do you know where in the QPR?

McNeace, Meche - ETA CTR 17:36

Somewhere.

Barcley, Joyce M - ETA CTR 17:38

Over the rainbow.

The top right.

Burnett, Lauren S - ETA CTR 17:40

Is it at the top?

Barcley, Joyce M - ETA CTR 17:43

She's right.

It's the top.

Love it.

McNeace, Meche - ETA CTR 17:45

Top right. There you go, Nikki.

Burnett, Lauren S - ETA CTR 17:46

She said the top right.

Barcley, Joyce M - ETA CTR 17:47

Love it.

McNeace, Meche - ETA CTR 17:50

So Joyce could pop up that QPR again.

Burnett, Lauren S - ETA CTR 17:51

Thanks Nikki.

McNeace, Meche - ETA CTR 17:55

And go to the top right.

Barcley, Joyce M - ETA CTR 17:57

Here we are.

We're at the top, but because my screen is big, yeah, I gotta just.

McNeace, Meche - ETA CTR 18:00

Can you open that up? Doesn't that?

Barcley, Joyce M - ETA CTR 18:04

Here we go.

We have our average project duration at the top. Yay.

McNeace, Meche - ETA CTR 18:11

So it'll give you your average project duration for that quarter and for the last nine quarters as well.

Burnett, Lauren S - ETA CTR 18:11

Funny.

Barcley, Joyce M - ETA CTR 18:16

And the less.

McNeace, Meche - ETA CTR 18:21

Does anybody know what the average project duration should be?

No more than we got a hand up.

Barcley, Joyce M - ETA CTR 18:31

Oh, Kelly, go ahead, unmute yourself.

Oh, we have Jeff saying 27.

Nikki saying 27, Gary saying, 48.

Johnson, Kelly, c 18:43

27 months.

Barcley, Joyce M - ETA CTR 18:44

And was that, Kelly?

Johnson, Kelly, c 18:46

27 months.

Barcley, Joyce M - ETA CTR 18:47

Very good.

Thank you.

So do you like the answers, Michi?

McNeace, Meche - ETA CTR 18:58

I do.

I do like the answer, and I think we're gonna cover Gary's response right somewhere in here.

Barcley, Joyce M - ETA CTR 19:12

Kinda sort of.

Not specifically, not specifically, but kinda sort of.

McNeace, Meche - ETA CTR 19:13

Find the sword, OK?

Louise says something.

Which is good.

Barcley, Joyce M - ETA CTR 19:21

Yes, he did.

McNeace, Meche - ETA CTR 19:22

You said average is 27 months and 48 is the limit.

That's correct.

Barcley, Joyce M - ETA CTR 19:30

With the caveat.

McNeace, Meche - ETA CTR 19:30

48 is the individual durational limit.

Cool beans.

Barcley, Joyce M - ETA CTR 19:43

After you, Lauren.

Burnett, Lauren S - ETA CTR 19:45

Thank you, ladies.

Our next question, what report can you run to see if you're on track with your

community service hours?

What report?

Barcley, Joyce M - ETA CTR 20:08

Kathy will come back to your question in just a minute.

And Vicky's saying the QPR for tracking your community service hours.

McNeace, Meche - ETA CTR 20:18

But look at these.

Burnett, Lauren S - ETA CTR 20:19

That's Nikki's favorite answer right now.

McNeace, Meche - ETA CTR 20:23

The emoji too, right? It's like.

Anybody else?

So what report can you run to see if you're on track with your community service hours?

Anybody. Somebody.

Nikki is right in her own right. You're right, Nikki.

There's, but there's also another report.

Who's gonna show them their other that other report?

Barcley, Joyce M - ETA CTR 21:16

Lauren had the answer written.

Burnett, Lauren S - ETA CTR 21:16

I do the reveal the answer.

McNeace, Meche - ETA CTR 21:20

Yeah, just show them the other report.

Burnett, Lauren S - ETA CTR 21:26

The report we're referring to is the participant hours report.

McNeace, Meche - ETA CTR 21:35

There you go.

Burnett, Lauren S - ETA CTR 21:39

Natisha has her hand raised.

Barcley, Joyce M - ETA CTR 21:44

Yes. Natisha, did you want to unmute yourself?

Burnett, Lauren S - ETA CTR 21:51

Natisha or Natisha?

McNeace, Meche - ETA CTR 21:52

Natisha.

Barcley, Joyce M - ETA CTR 21:53

Natisha. Sorry.

McNeace, Meche - ETA CTR 22:03

No, not right now.

Burnett, Lauren S - ETA CTR 22:04

Maybe she can't.

Natisha Wise 22:05

OK.

Good afternoon. I finally got it.

Good, good afternoon, everybody.

Would it?

Am I too late for trying to answer it?

McNeace, Meche - ETA CTR 22:12

No.

Burnett, Lauren S - ETA CTR 22:12

Oh.

Barcley, Joyce M - ETA CTR 22:12

No, no.

Natisha Wise 22:13

Oh, OK. Manage paid hours.

Barcley, Joyce M - ETA CTR 22:20

Well, it's not a report.

Natisha Wise 22:22

Oh, it's not a report.

Oh, OK, I'm sorry.

Barcley, Joyce M - ETA CTR 22:25

That's OK, but, but you're right.

McNeace, Meche - ETA CTR 22:25

No, that's OK.

Barcley, Joyce M - ETA CTR 22:26

You can look and manage paid hours, and you can see who's been entered and not been entered.

Natisha Wise 22:32

OK.

Right. Thank you.

McNeace, Meche - ETA CTR 22:35

So is one of you guys gonna pop up the reports and show them the participant hours report?

Barcley, Joyce M - ETA CTR 22:36

No.

I can do it.

McNeace, Meche - ETA CTR 22:45

Real quick like.

Barcley, Joyce M - ETA CTR 22:49

Just bear with me a SEC.

And OK, I'm in pre prod and I'm in as a grantee administrator.

And as I'm going in here.

And this is where you would go in and you can see like for your quarters 1st through 4th, you can see the hours that have been entered and by individual participant you can go in individually.

Scroll down to look alphabetically.

Last name first.

You can also scroll through the alphabet by clicking on the.

By clicking on the letters.

So it's a couple ways of looking at your report, but this is the report we were referring to as the participant hours report.

And they do see questions in the chat, and none of them are about hours.

So if we're all set with hours, maybe I'll stop sharing my screen and we can refer them to the questions going back up to Kathy's.

She's asking does each grantee have their own average they are supposed to meet.

Now we're talking about the average duration they're supposed to meet.

Or is this the same across the board?

McNeace, Meche - ETA CTR 24:05

It's the same across the board.

It's 27 month in the aggregate across the board for all grantees.

Barcley, Joyce M - ETA CTR 24:13

Great. Thanks. We got a thumbs up and Sherri has a question asking the difference between authorized and modified positions.

McNeace, Meche - ETA CTR 24:22

One starts with the A, the other one starts with an N.

I'm not sure you can.

You can hit me later, OK?

So authorized positions, that is, the total number of authorized positions that is allocated for each grantee.

That is basically drives the funding, so the funding is based on your authorized position. Now the modified positions are there for those grantees that are in states that have a higher minimum wage.

So the modified position offsets the higher minimum wage in the states that you operate in, so it reduces the number of positions that you need to serve.

So what happens is the modified position drives your performance measures.

So all your performance measures will be based off of the modified positions in some cases. If you don't have a higher minimum wage, then your authorized position in your modified positions will be the same.

So I hope that helps.

Barcley, Joyce M - ETA CTR 25:28

Super and.

McNeace, Meche - ETA CTR 25:29

And Luis is getting very technical right there, right.

Barcley, Joyce M - ETA CTR 25:31

I was gonna say he has a good.

He has a good explanation in the chat.

McNeace, Meche - ETA CTR 25:34

Yes.

Barcley, Joyce M - ETA CTR 25:37

And Sherri's got a lovely emoji.

And let's see. OK.

I don't see any hands raised.

So Lauren, back to you.

Burnett, Lauren S - ETA CTR 25:55

Thank you.

OK.

What are the priorities of service?

So we tackled the most in need waiver factors.

So now what are the priorities of service?

McNeace, Meche - ETA CTR 26:26

Oh, you're being sneaky.

You kind of start it with one and then you got another.

Barcley, Joyce M - ETA CTR 26:34

And we've got Alicia and Larry both saying vets and Nikki, would you like to unmute yourself?

Nikki Baures 26:44

Sure. I was gonna say veterans, eligible spouse of veteran and then 65 and older.

Burnett, Lauren S - ETA CTR 26:53

Those are two good ones.

Thank you, Nikki.

Nikki Baures 26:56

Yep.

Barcley, Joyce M - ETA CTR 26:56

And Cindy says disability and homelessness and Deborah go ahead on meet yourself.

Deborah Campbell 27:07

Yes, she just said it.

I was going to say homelessness.

Burnett, Lauren S - ETA CTR 27:10

That's so good. You're still right.

Barcley, Joyce M - ETA CTR 27:11

Oh.

And Luis says low employment prospects.

McNeace, Meche - ETA CTR 27:17

Yeah.

Burnett, Lauren S - ETA CTR 27:20

I feel like we're on family feud. Good answer. Good answer.

They're all good answers.

Barcley, Joyce M - ETA CTR 27:33

So we have 1234 now we have.

McNeace, Meche - ETA CTR 27:33

Anybody else?

Barcley, Joyce M - ETA CTR 27:38

Who is Steve Harvey is from Byron.

Burnett, Lauren S - ETA CTR 27:43

Byron, you'd have to jump in for us 'cause, we don't have a mustache.

McNeace, Meche - ETA CTR 27:48

We can pretend like we.

Barcley, Joyce M - ETA CTR 27:51

And Adelia says formerly incarcerated.

Burnett, Lauren S - ETA CTR 27:55

Good.

Barcley, Joyce M - ETA CTR 27:55

Terrific.

McNeace, Meche - ETA CTR 27:56

Yeah.

Barcley, Joyce M - ETA CTR 27:58

So I'm just trying to count them. How many we have with 12345 Deborah veterans.

McNeace, Meche - ETA CTR 28:01

We have 9.

9.

Barcley, Joyce M - ETA CTR 28:06

I'm counting how many answers.

McNeace, Meche - ETA CTR 28:07

Oh.

Barcley, Joyce M - ETA CTR 28:09

Good one, Luis.

65 and oh, this is from Alicia, 65 and older.

Disabled Nikki saying rural.

Let's see 12345.

Burnett, Lauren S - ETA CTR 28:25

I think we almost got all of them right, Joyce.

Barcley, Joyce M - ETA CTR 28:31

6-7 I think there's two more, but which two? They are it's like OK.

McNeace, Meche - ETA CTR 28:37

They're the ones that are missing. Is the failed to find employment after using WIOA

title one.

And urban and rural. I didn't see that.

Burnett, Lauren S - ETA CTR 28:47

No, someone said rural.

McNeace, Meche - ETA CTR 28:48

Did they OK.

Barcley, Joyce M - ETA CTR 28:49

Yeah. That was Nikki. Yeah.

Burnett, Lauren S - ETA CTR 28:50

Yes.

McNeace, Meche - ETA CTR 28:51

Then low literacy, limited English.

Burnett, Lauren S - ETA CTR 28:56

Yeah, I think we might have been missing those two.

Barcley, Joyce M - ETA CTR 28:59

We had one of them. I thought we have low.

Oh no, it's low employment prospects.

Yeah, we missed low lit and.

Burnett, Lauren S - ETA CTR 29:08

Vicky has her hand up. Hey, Nikki.

Nikki Baures 29:11

Hey, so while we're on the discussion of the failed to find employment after using title One, I have seen that worded differently.

I can't remember at the moment where the wording is different, but I've always understood that it is failed to find employment specifically after using WIOA, but there are areas where it's worded as just one stop services.

Which makes it sound like you could be just a Wagner Peyser participant as opposed to actually being enrolled in WIOA.

McNeace, Meche - ETA CTR 29:47

Honestly, Nikki for SCSEP, I've never seen it where it says one stop services.

It's either been WIA, the old WIA, and then of course now WIOA.

Now there is a requirement for participants in the regulations that the participants be enrolled in like Wagner Peyser receiving, you know, direct service be, you know registered at the one stop system.

Nikki Baures 30:13

And that's what I thought maybe it was like a maybe just something that had been copied and pasted in a document somewhere that I randomly found.

McNeace, Meche - ETA CTR 30:18

Yeah.

Nikki Baures 30:19

But I was just really thought that was odd, but I just wanted to confirm and make sure it is definitely title one.

McNeace, Meche - ETA CTR 30:25

Yeah. So, it's twofold.

So this is for the priority of service and the other one is just being registered at the local one stops center for your participants.

Nikki Baures 30:35

Perfect.

Thank you.

McNeace, Meche - ETA CTR 30:37

No, you're welcome.

Barcley, Joyce M - ETA CTR 30:39

And Kathy has her hand raised.
Would you like to unmute yourself?

Kathy Eichhorst 30:43

Sure. I would love to know if anyone's actually been able to get verification of failed defined employment after using WIOA title one from a job center because I have been told in my state by job centers that they're never really considered failed. So they're really not going to be able to give us anything that says they failed to find employment through WIOA and if we are supposed to get that, what exactly is that supposed to look like?

McNeace, Meche - ETA CTR 31:19

I'm going to look in the validation for that.
But don't wait on me.
I'm gonna get it and then I'll jump back in there.

Barcley, Joyce M - ETA CTR 31:35

While Michi is looking that up.
Ashley, would you like to unmute yourself?
Ashley, did you have a question?

Bradley, Ashley@CDA 31:56

Hi, can you hear me?

Barcley, Joyce M - ETA CTR 31:57

Yep, can hear you now. Yep.

Bradley, Ashley@CDA 31:57

OK, OK, good. It's these headphones I have to like, plug them in and plug them out. But wouldn't that be kind of just going back to that last question? Wouldn't it be like just being able to verify that the participant is active with the job center, so like having kind of like proof of them being a member of a job center like an ID card. Because if I recall, there wasn't.
Maybe something in the past, but I know Michi's looking that up.
But as long as there is validation that they're in a job center.

Barcley, Joyce M - ETA CTR 32:37

Well, if Michi had said that's part of all, all of the participants in SCSEP are supposed to be registered at a one stop, which would be WIOA services, however, tile one is actually being enrolled in WIOA training services which is different and for the job center I can, I understand where they're coming from. Not wanting to say somebody failed after completing training.

Bradley, Ashley@CDA 32:55

Hmm.

Barcley, Joyce M - ETA CTR 33:02

But if they had completed training and it's months later and they still haven't found employment they should be able to verify that the person did participate in training and has not yet found employment. I mean, they don't have to say they failed, but they haven't found employment.

So it's, it's like Michi said, it's twofold.

One is just across the board. SCSEP participants are supposed to be enrolled in the American job centers for their job search activity.

But the specific priority of service is for those who have gone through paid training through WIOA and have not found employment.

McNeace, Meche - ETA CTR 33:43

Yes, perfect.

So to validate if WIOA, if the local one stop centers are not providing you that information, there are different ways to validate it.

You can get that official documentation from them or as the data validation handbook states you can use detailed case notes to establish whether or not that participant was unable to find employment while enrolled in title one or assign attestation that to establish no employment at the time of application, participant signs a self-attestation.

And so the note is WIOA enrollment cannot be confirmed by self-attestation.

It must be documented by an official documentation, so if they give you documentation that they were enrolled in WIOA title one and said I did not get

employment and things of that nature, then that is the self-attestation you can use. I hope that helps but it is on page 55 of the still helpful data validation handbook.

Barcley, Joyce M - ETA CTR 34:56

And Nikki says that's strange because that's a performance indicator for WIOA if they're not employed. Second and fourth quarters after exit, then I would say they failed to find employment.

McNeace, Meche - ETA CTR 35:09

And then it's a second case for us too.

Barcley, Joyce M - ETA CTR 35:10

And.

McNeace, Meche - ETA CTR 35:11

We have the same core measures. So, you're right, Nikki.

Barcley, Joyce M - ETA CTR 35:12

OK.

And then Adelia followed that up, saying she's right.

But what do I have them showed?

What I do is have them show documentation that they are registered and I give the participant a self-attestation form.

So Yep, that works too.

And going back, I didn't want to.

I didn't want to miss this one. I thought it was a good one.

What are the priorities of service and Adelia wrote in threatened federal employees.

Didn't wanna pass that by.

Good one Adelia.

McNeace, Meche - ETA CTR 35:53

Oh, you know, I think we have to say you guys bring the humor to our virtual office hours and we love it.

We're here for it.

OK.

Are we good?

Burnett, Lauren S - ETA CTR 36:10

Any more questions?

Barcley, Joyce M - ETA CTR 36:11

Think so?

Burnett, Lauren S - ETA CTR 36:13

OK.

So let's move on.

Can you change a host agency's name or FEIN number in GPMS?

Barcley, Joyce M - ETA CTR 36:35

Feel free to raise your hand or respond in the chat.

Go ahead, Ashley.

Are you unplugging yourself and plugging yourself back in?

McNeace, Meche - ETA CTR 36:51

Poor Ashley.

Bradley, Ashley@CDA 36:52

Yes, hear me OK again.

Barcley, Joyce M - ETA CTR 36:52

I know.

Bradley, Ashley@CDA 36:58

The answer would be no. We were not able to change that.

Burnett, Lauren S - ETA CTR 37:03

Correct. And I saw someone put it in the chat.

Barcley, Joyce M - ETA CTR 37:04

And Yep, Yep, Luis says.

Yep, nope. You have to submit a help request. You got it.

Burnett, Lauren S - ETA CTR 37:12

Both are correct. Thank you.

OK. The organization is a host agency but does not appear in the employer's search.

What is the process for host agencies to also be listed as employers?

Does anyone know?

Not you, Michi.

Gray, Rita (DOL) 37:36

Hi, this is Rita.

You update it in or manage organizations.

Barcley, Joyce M - ETA CTR 37:46

Cool.

McNeace, Meche - ETA CTR 37:50

Rita pops in and then she pops out.

Burnett, Lauren S - ETA CTR 37:50

I see Deborah hand is raised.

McNeace, Meche - ETA CTR 37:55

Somebody else had their hand up and they took it down.

Barcley, Joyce M - ETA CTR 37:55

Hit and run.

Burnett, Lauren S - ETA CTR 37:58

Deborah.

McNeace, Meche - ETA CTR 37:59

Deborah.

Deborah Campbell 38:01

This has been one that has stumped me many times.

And when you build the host agency in GPMS.

There's three checks, one for host agency, one for an employer and something else.

But you gotta check those check boxes or it ain't gonna work, right? Right.

McNeace, Meche - ETA CTR 38:26

Right.

Burnett, Lauren S - ETA CTR 38:26

Deborah you're in luck today.

Because we are going to demo that for you, and we're gonna.

Deborah Campbell 38:30

Oh, good. And by the way, my chat says it's been turned off for the meeting.

Burnett, Lauren S - ETA CTR 38:35

I think it's just.

Barcley, Joyce M - ETA CTR 38:35

Huh.

Deborah Campbell 38:38

Just different people are getting in and some aren't.

Burnett, Lauren S - ETA CTR 38:38

The.

McNeace, Meche - ETA CTR 38:39

Do not.

Burnett, Lauren S - ETA CTR 38:40

Yeah, teams is acting up today.

Rodriguez, Luis 38:42

Excuse me, I figured out how to get in. If you know when you're watching the presentation. If somebody posts a chat like, you'll see that little window pop up that somebody made a comment. If you click on the window, it takes you to the chat. But.

McNeace, Meche - ETA CTR 38:43

Change.

Rodriguez, Luis 38:56

The only way to get to the chat directly.

Barcley, Joyce M - ETA CTR 38:57

Wow.

Burnett, Lauren S - ETA CTR 38:58

And you shouldn't have to do that.

Rodriguez, Luis 38:59

Is that's the I don't. I agree. But I'm saying that you know.

Barcley, Joyce M - ETA CTR 39:00

I know.

Burnett, Lauren S - ETA CTR 39:01

But thanks, but thanks for the work around.

Rodriguez, Luis 39:04

Yes.

Burnett, Lauren S - ETA CTR 39:06

OK.

There you go.

So if somebody types in a message, click on that, pop that pop up just like Kevin just put in.

Barcley, Joyce M - ETA CTR 39:14

Enter the chat.

Cool. Now we know.

Burnett, Lauren S - ETA CTR 39:18

Are we now? Until teams can get their act together?

McNeace, Meche - ETA CTR 39:23

Teams is not being very team friendly today.

Barcley, Joyce M - ETA CTR 39:23

Set.

No.

Burnett, Lauren S - ETA CTR 39:29

OK.

So I'll stop sharing and we will have the next demo for you guys.

McNeace, Meche - ETA CTR 39:37

Who's demoing?

Pat, Joyce. Lauren.

Wilkins, Patricia A - ETA CTR 39:42

I can grab.

Alright. Can you guys see my screen?

Barcley, Joyce M - ETA CTR 39:51

Yep.

McNeace, Meche - ETA CTR 39:51

Yuppers.

Wilkins, Patricia A - ETA CTR 39:53

Alright, so you know when you're initially creating a case and you're assigning a

participant. And as ever mentioned, you can go in and either select 1, 2 or 3. They can be a not-for-profit. They can be an employer, or it could be a service provider. If you do not do that initially, you can still go back in, do manage organizations and contacts.

And let's see.

How she's Indiana.

You know, you gotta select your state then your city.

And if you don't know the whole organization name, you can use like any alphabet. Kind of like to do a wild card search.

So, there we go.

And then you'll get the list of active organizations for that particular city and state.

So I'm gonna pick. Let's pick this first one.

So we're in and we're looking at Thrive Market, District Center and we'll see the organization type that has been put in for this as a for-profit organization.

Now suppose you find out.

Oh, this person, this organization is also an employer.

So first of all you want to yes.

McNeace, Meche - ETA CTR 41:23

Well, Pat, they would have to be an employer for a for profit.

So we've got to kind of be careful.

Wilkins, Patricia A - ETA CTR 41:32

That's what I said. If they're an employer.

McNeace, Meche - ETA CTR 41:33

No, you said if we're, if we find out that there are for, that they're an employer, right?

So would they be in there either?

Wilkins, Patricia A - ETA CTR 41:38

Right. Make it all. They could also be a service provider also, then yeah, yeah, definitely. They couldn't be a host agency because they would have to be a not-for-profit.

McNeace, Meche - ETA CTR 41:43

A yeah.

Exactly.

Wilkins, Patricia A - ETA CTR 41:51

So this is weird. OK.

I'm at the grantee that's popping up is Puerto Rico.

But again, we're in a test site, so our information will look a look a little different.

So suppose now this organization is going to be used by another grantee.

You can go in here and identify that grantee the sub grantee and you can do a search and you'll see that the organization is not showing up here.

You simply would click on add new and the organization function. For this, we're going to say they're an employer.

He was selected employer.

Continue availability. That just speaks to if they are open to hiring or bringing other participants on board or working with your organization.

So we're going to say yes, it's available and then you could go through, and you would add the address information is going to put some numbers here.

And.

But.

McNeace, Meche - ETA CTR 43:00

Mm-hmm.

Wilkins, Patricia A - ETA CTR 43:01

Just send one.

Puerto Rico.

I'm not sure of a zip code, so I'm gonna put that in.

And then we will click on save.

Moving kind of slow.

All right. What I don't like is that it pops back out to the main screen.

But if we go back in here once again.

We're gonna look for that organization.

All right.

Again, we're in a test site, so it may not show up, so let me go back to when it was

Indiana and see if I can find it that way.

But that is the way that you will add it as another type of provider in the system.

McNeace, Meche - ETA CTR 44:14

Did she laugh?

Wilkins, Patricia A - ETA CTR 44:18

Fun times.

Fun times.

I'm glad we have the test system to, you know, show just what the process is to do this. OK, so with strive market district center.

And it didn't save it. But we see that the information is listed here. And again, we're in a test site, so it may not always save, but that is the way that you would go through, and you would add another type of organization, be it like we said, either an employer or service provider, or if they were a not-for-profit then you could list it as a host agency also.

Is that good?

Burnett, Lauren S - ETA CTR 45:03

Thanks, Lamont has had his hand raised.

Barcley, Joyce M - ETA CTR 45:04

We.

Wilkins, Patricia A - ETA CTR 45:06

OK.

Lamont Spence 45:10

Hi I didn't see the agenda. So, I don't know if there's gonna be time for issues that we're having, or can I bring this up now 'cause it has nothing to do with what we just talked about.

Wilkins, Patricia A - ETA CTR 45:20

I think we got a couple of more, maybe one or two more questions to go through and then we'll open it up for other questions.

Lamont Spence 45:24

OK.

OK.

Thank you.

Barcley, Joyce M - ETA CTR 45:28

Because we also have Sherri, who asks for a demonstration on how to use the wait list.

Wilkins, Patricia A - ETA CTR 45:28

You're welcome.

Barcley, Joyce M - ETA CTR 45:34

So we should have time for that. But Olga has a related question to organizations and names.

Wilkins, Patricia A - ETA CTR 45:36

OK.

Barcley, Joyce M - ETA CTR 45:40

Olga, do you want to unmute yourself?

Wilkins, Patricia A - ETA CTR 45:43

Hi, Olga.

Yulikova, Olga (ELD) 45:44

Hi, guys.

Thank you so much.

I'm just jumping in to ask the following, our agency, the grantee changed.

It officially changed the name.

How do we change our name for the grantee in the system?

What do we need to do?

Wilkins, Patricia A - ETA CTR 46:07

Umm.

McNeace, Meche - ETA CTR 46:08

They need to, yeah.

Wilkins, Patricia A - ETA CTR 46:08

Yeah, totally different.

McNeace, Meche - ETA CTR 46:11

First, you gotta make sure you send that name change through your FPO as an official amendment to your grant that is required. OK.

Yulikova, Olga (ELD) 46:16

OK.

OK, wait, hold on. Hold on.

What do you mean amendment to the grant?

McNeace, Meche - ETA CTR 46:25

What they're gonna do is amend the grant 'cause it's currently under the current name, and then if you're gonna change it. Matter of fact, if you haven't submitted, you could do that. You know, in the beginning of a program year.

Yulikova, Olga (ELD) 46:29

Oh.

McNeace, Meche - ETA CTR 46:37

So you do need to send that through the official channels, which goes through, you know, the grant office and things of that nature.

So once that is done, in order for it to be changed in the system, then that would have to go through HRM.

You have to put in a ticket for that.

You can't.

I don't think you can do it yourself. I don't.

I'm pretty sure you can't do it yourself.
It has to be on the back end.

Yulikova, Olga (ELD) 47:06

OK. All right.

McNeace, Meche - ETA CTR 47:08

OK.

Yulikova, Olga (ELD) 47:10

Okey dokey. And is there OK last related thing. So, we have three former subgrantees
Is there like a way to like just to delete them because put them on them there.

McNeace, Meche - ETA CTR 47:21

No. They're gonna always show as retired.

Yulikova, Olga (ELD) 47:24

Oh, OK.

Thanks. Thank you.

McNeace, Meche - ETA CTR 47:27

You're welcome.

Barcley, Joyce M - ETA CTR 47:31

Back to the other unrelated questions and a few minutes.
So Lauren, back to you.

Burnett, Lauren S - ETA CTR 47:36

Thank you.

OK.

The participant is assigned to the incorrect case manager.
How can you change the case manager assigned to a participant?
What is the process to do this? Does anyone know?
Not. Does anyone besides Michi know.

McNeace, Meche - ETA CTR 48:06

I'm feeling like I'm being like left out on the cold.

Burnett, Lauren S - ETA CTR 48:09

Does anyone besides our team of Pat, Michi and Joyce?

McNeace, Meche - ETA CTR 48:16

I feel like Lauren is very hard.

And mean.

Gray, Rita (DOL) 48:24

Cases.

And then you pull down a sign and you can change the name of the person that's assigned to.

Or you can go to edit, and you know what the real issue is? Just so you guys know, is we're all working on our grants, and we're being distracted.

Burnett, Lauren S - ETA CTR 48:37

On the right track Rita.

Gray, Rita (DOL) 48:44

So we're listening in case there's some new thing that you're going to show us, but we're really not listening.

So that's the issue we're all facing right now. Just to be true.

McNeace, Meche - ETA CTR 48:53

No, we understand, Rita.

But you're right, she's right.

And so why does Pat get to have her hand up?

Burnett, Lauren S - ETA CTR 49:05

I was ignoring Pat's hand too.

McNeace, Meche - ETA CTR 49:06

Oh, OK. I was just making sure.

I was just making sure.

Burnett, Lauren S - ETA CTR 49:10

Pat was getting ignored just like you, so no discrimination.

McNeace, Meche - ETA CTR 49:15

I just say it.

Barcley, Joyce M - ETA CTR 49:17

But Deborah has her hand up.

And Nikki says that she's that she thinks a supervisor and above can change it from the main cases page.

Burnett, Lauren S - ETA CTR 49:25

That is correct.

Deborah Campbell 49:27

And boy, see, I'm raising my hand right when people are answering 'cause. I was like, you gotta be at a certain level to be able to change that case manager assigned to a participant.

Barcley, Joyce M - ETA CTR 49:28

And Deborah?

Deborah Campbell 49:40

So.

McNeace, Meche - ETA CTR 49:40

Deborah, I'm gonna give you a hint.

Barcley, Joyce M - ETA CTR 49:41

Excellent.

McNeace, Meche - ETA CTR 49:42

Just unmute yourself and throw your answer out there.

Jeez, just jump out there, Deborah.

Deborah Campbell 49:46

OK.

So I can beat him.

Barcley, Joyce M - ETA CTR 49:51

Yeah, we're not real formal.

Burnett, Lauren S - ETA CTR 49:55

Where you are absolutely correct with everyone else. So as you can see from the cases page, we will select a participant.

And I'm signed in as a GA and as mentioned, only a supervisor and up can do this.

A case manager cannot reassign someone, so we select participant and they were from the selected action and we're gonna select reassign.

And hit submit here.

And now this section says case assigned to select the case manager.

I'm gonna select Joyce.

And then we're gonna click reassign.

Action completed so as you can see, Vicky Axem has now been reassigned to Joyce Barcley.

Easy peasy.

McNeace, Meche - ETA CTR 51:03

Lemon squeezy.

Burnett, Lauren S - ETA CTR 51:07

Any questions anyone?

Barcley, Joyce M - ETA CTR 51:10

I don't see anything in the chat or hands raised, so we're good.

Burnett, Lauren S - ETA CTR 51:15

Sounds good. OK.

What is the primary purpose of waiver factors?

Oh, I saw Adelia say to do it again.

Barcley, Joyce M - ETA CTR 51:36

We'll have to wait till after this question is answered.

Burnett, Lauren S - ETA CTR 51:40

So I still have it up. I can.

Barcley, Joyce M - ETA CTR 51:43

Good, good, good.

Burnett, Lauren S - ETA CTR 51:44

OK.

I'll pop it right back up.

Barcley, Joyce M - ETA CTR 51:46

So we have Rita saying to serve those most in need.

We have Nikki saying to determine how many most in need people are granted serving.

We have Kathy saying allow for an extension.

Burnett, Lauren S - ETA CTR 52:05

OK, so while these answers.

Barcley, Joyce M - ETA CTR 52:07

Did you leave the PowerPoint? We're in the middle of a question.

Burnett, Lauren S - ETA CTR 52:11

Oh, I'm saying because I still had it up, that I could just, you know, review it really quickly for Adelia and then we can jump right back in.

Barcley, Joyce M - ETA CTR 52:20

Gotcha. Sorry.

Burnett, Lauren S - ETA CTR 52:21

It's OK. So, I'll take the same participant we have here.

Select reassign.

Gonna hit submit again.

And then I'll reassign it to Leila.

Click reassign it says action completed at the top here.

And let me resume the cases page. Vicky Axum has been reassigned to Leila Lynch.

Barcley, Joyce M - ETA CTR 53:02

And Adelia says gracias, right.

Burnett, Lauren S - ETA CTR 53:03

You're very welcome, Adelia.

Barcley, Joyce M - ETA CTR 53:06

And Deborah says, thank you.

Burnett, Lauren S - ETA CTR 53:08

Very welcome.

So back to the question.

I believe we're getting some good answers, Joyce.

Barcley, Joyce M - ETA CTR 53:13

Yeah, to serve those most in need to determine how many most in need people are granted serving, allow for an extension.

McNeace, Meche - ETA CTR 53:24

Those are all great answers.

Barcley, Joyce M - ETA CTR 53:28

Good answer.

McNeace, Meche - ETA CTR 53:28

And they're all right, actually.

Barcley, Joyce M - ETA CTR 53:28

Good answer.

Burnett, Lauren S - ETA CTR 53:31

The primary purpose of waiver factors is to support an extension of the individual participants. Durational limit. A waiver factor must be in existence and must be updated in GPMS in the program year in which the participant reaches the durational limit or in the three months prior to the start of that program year, if the durational limit falls within the first quarter of the program year.

McNeace, Meche - ETA CTR 54:00

Yes.

Burnett, Lauren S - ETA CTR 54:00

Any questions with that?

Barcley, Joyce M - ETA CTR 54:03

Not see anything in the chat or any hands raised, so I think everybody's got it.

Burnett, Lauren S - ETA CTR 54:13

The last one, what steps are needed to ensure employment outcomes are documented in GPMS?

What steps do we take everyone?

Barcley, Joyce M - ETA CTR 54:35

Kathy says follow-ups.

Burnett, Lauren S - ETA CTR 54:38

Good answer.

Good answer.

Barcley, Joyce M - ETA CTR 54:42

And we have a thumbs up. Cindy says complete follow-ups.

Nikki. Correct. Exit category.

Burnett, Lauren S - ETA CTR 54:55

These are all really good answers.

I will stop sharing and we will have another demo for you all.

Barcley, Joyce M - ETA CTR 55:04

OK, I'm gonna share my screen.

Are you seeing the screen?

Burnett, Lauren S - ETA CTR 55:09

Yes, ma'am.

Barcley, Joyce M - ETA CTR 55:11

OK.

So we have a participant and we see that they are in exit and follow up and we're going to go to their placements and follow up because we're dealing with placements and as everyone has said, we go into the placement by clicking on its ID, we click on edit.

And then we go into the placement details and here we have the follow-ups. We have follow-ups 1,2 and three.

And this is where you would enter. Whoops, sorry.

I actually edited the wrong thing.

I didn't realize there were two separate things. There we go.

The follow-ups have a separate edit button.

So now we go into the follow up.

So we click that and edit button.

Excuse me while I get rid of my cat off my desk.

And we have the dates and it shows you follow-ups, it shows you the date. You can begin doing the follow up and the last date.

You can do the follow up or you can enter the follow up I should say and then the same thing for the 2nd.

It gives you the beginning date of when that follow up can be conducted and the last date it could be entered and the same for follow up three and that would be the date that it would begin and the date the last date that it could be entered and you'll notice that follow up three starts. These are all follow-ups one and two are in PY 24

because they're between July 1, 24 and June 30th of 25, but the third one begins July 25, so it actually goes into the next program year, PY 26 So you have until PY 26 to get that entered.

And.

I see in the chat, Adelia says document file of information for follow up.

Yes. And you do have to document the file with the information for follow up.

That's a good point, Adelia. Thank you.

So when you do enter the information, whichever the date might be, and you say that they do have wages for a second quarter, you can put in a note in here and it's highly recommended because this really is a data validation requirement is that you identify if you're getting the where you're getting the information, so it's obtained employment info from Supervisor M Jones.

And then that would be that information and now we're going to just put the same date. It was the 9th.

And we're going to say they made \$2800.

And we can put the same note here. Supervisor confirmed.

Order earnings.

And the last one also we can do that on the same date too. Anyway, just for the fourth quarter, yes. And then we just do the same again.

And then we click save.

And what was once blank is now completed.

And that's how you would do it the follow up.

And Adelia says Michi taught me that.

So for the yes, needing to have the documentation excellent Adelia.

And that's it.

I don't see anything else in the chat and I don't see any hands raised.

Burnett, Lauren S - ETA CTR 58:51

Thanks Joyce.

Well, we are done with our trivia.

And now I guess we can go to the other questions that we have.

Barcley, Joyce M - ETA CTR 59:02

Yeah. So we have Sherri, who asks for a demonstration on how to use the wait list.

Whoops, you know what?

I didn't realize my screen was still shared here, so you know what?
Let's go back into cases and we can just do a quick one.
By clicking reset up here.
And I'm just going to look for somebody who is in who is eligible.

McNeace, Meche - ETA CTR 59:32

While Joyce is doing that, we got to tell them who can be wait listed.

Barcley, Joyce M - ETA CTR 59:43

Did you want to do that?
Did you want me to do that?

McNeace, Meche - ETA CTR 59:45

Oh, I was wonder if you were talking.
You can just tell him who can be wait listed.

Barcley, Joyce M - ETA CTR 59:50

Sure. So, anybody who has been determined eligible but does not have a community service assignment.
So you have to not be enrolled to be able to be put on the wait list.
I'm just trying to see if this person opened.
Yes, they did. So as we can see, this person is eligible.
All of their intake checklist information is complete.
And now I'm gonna go into assignments.
We don't have an assignment for this person.
It's not going to be available for a little while, so I'm going to add this person to the wait list because their information is already in GPMS and you just get a confirmation that you sure you want to add this person to the wait list and you would say yes, and this is Enrique Lopez.
And now we'll see this person is on the wait list.
And it's as simple as that.
And once you get an assignment for Enrique 'cause, that's the whole idea. As you keep them on the wait list until they get assignment, and they can be enrolled.

Wilkins, Patricia A - ETA CTR 1:00:42

Thank you.

Barcley, Joyce M - ETA CTR 1:00:50

The characteristics for some reason disappeared.

You'd have to enter the characteristics. Then you can go ahead, and you can enter an assignment for that individual right from here.

Wilkins, Patricia A - ETA CTR 1:00:59

Hey, Joyce, can you also show from the admin console where you can see a list of participants who are on the wait list for a specific grantee?

Barcley, Joyce M - ETA CTR 1:01:12

I can try.

Wilkins, Patricia A - ETA CTR 1:01:15

You can do it.

Barcley, Joyce M - ETA CTR 1:01:17

Participant wait list is over here.

And I'm not going to select a sub grantee and then we can click search and here's Enrique now on this wait list.

Thank you for that, Pat.

Wilkins, Patricia A - ETA CTR 1:01:34

You're welcome.

Barcley, Joyce M - ETA CTR 1:01:37

Mm-hmm.

I don't see any questions.

Oops, just scroll down.

OK.

I don't see any questions.

I'm going to stop sharing and I know that someone.

Burnett, Lauren S - ETA CTR 1:01:45

Now we can jump to Lamont.

Barcley, Joyce M - ETA CTR 1:01:48

Yeah, I was just going to say somebody had a question.

Burnett, Lauren S - ETA CTR 1:01:52

I've got your back, Joyce. It was Lamont.

Barcley, Joyce M - ETA CTR 1:01:55

OK, Lamont, unmute yourself. Let's go.

Lamont Spence 1:01:57

OK.

Thank you for that.

I'm not sure if anyone else is having this issue, but a few of my Affiliates are unable to enter job placements now and I was wondering if what was, there an issue happening with that, but then also on the participant active report we're having a list of duplicates on that report for one of the Affiliates as well.

Barcley, Joyce M - ETA CTR 1:02:28

Kathy, saying that they had to submit a help desk ticket and Kathy did that resolve your issue?

Kathy Eichhorst 1:02:35

I don't know yet.

I mean, they responded that they saw that there was an error, and they were looking into it and that was it.

And then that's in regard to trying to do a placement.

Lamont Spence 1:02:48

OK.

Yeah. We submitted a ticket with help desk as well, OK.

McNeace, Meche - ETA CTR 1:02:52

OK.

That's what we would suggest to do as well too.

Lamont Spence 1:02:58

OK.

All right.

Thank you so much.

McNeace, Meche - ETA CTR 1:03:03

Sorry we didn't give you a different answer.

Lamont Spence 1:03:07

No worries.

Barcley, Joyce M - ETA CTR 1:03:11

With that, I don't see any other questions in the chat or hands raised.

McNeace, Meche - ETA CTR 1:03:24

Is that it?

Barcley, Joyce M - ETA CTR 1:03:25

I'm scrolling back up to make sure I didn't miss anything and if anyone was interested, Michi did put in the chat the notes about the WIOA title one services being required for the priority of service for the waiver factor.

McNeace, Meche - ETA CTR 1:03:44

Oh yeah, I pulled that out of the data validation handbook. If you guys didn't want to go in there. But it's in the chat.

Barcley, Joyce M - ETA CTR 1:03:52

Yeah, it's at the time stamp 2:48.

And with that, I don't see any questions or hands raised.

McNeace, Meche - ETA CTR 1:04:10

What? Well, I mean, we did pretty good.

It's 31;6 PM.

Barcley, Joyce M - ETA CTR 1:04:17

I did get a number of emails in Outlook asking if we were still having office hours because people couldn't get in, so hopefully some of those did make it in.

McNeace, Meche - ETA CTR 1:04:30

Yes, we apologize.

We were sitting here trying to let you guys in and it was saying admitting and admitting and admit, you know that kind of that spin that you just see where it's just constant.

So we thought, oh, well, let us all jump off and, you know, come back in. So even for me, coming back in, I had to try three times.

Barcley, Joyce M - ETA CTR 1:04:52

Yeah.

McNeace, Meche - ETA CTR 1:04:53

So it's.

Burnett, Lauren S - ETA CTR 1:04:53

It was discriminated on us as well.

McNeace, Meche - ETA CTR 1:04:55

What? I guess so.

So Lauren's right is a team's thing, but we were planning to continue to have our office hours, so the next office hours is scheduled for July. Something or other, July 23rd.

Same time same channel with no hiccups hopefully.

That we will be back on the 23rd and in between time if there's any questions that you guys have that comes up, you know, between now and the 23rd, please feel free to send those over to SCSEPTechnicalassistance@DOL.Gov and if you having some

systems issues and things of that nature, please put those tickets in using the help request module HRM in GPMS.

So there you go.

Adelia says that.

Yep, we're lucky that we got them.

We are lucky that you guys made it here and we are very grateful that you all came back and joined us today.

On July 9th, in the middle of a heat wave in some areas of the world, right.

Barcley, Joyce M - ETA CTR 1:06:14

But before we go any further, Larry had a question about any idea when minority report will be uploaded for the new TEGl.

McNeace, Meche - ETA CTR 1:06:23

They are looking into that, so it's in the approval process.

So as for timeline, we don't have that.

Barcley, Joyce M - ETA CTR 1:06:33

And then I do it.

McNeace, Meche - ETA CTR 1:06:34

But I think, but I think in the TEGl, if they read the TEGl they there's also a portion in that TEGl that statement about the minority report that also refers you to use I think GPMS.

There's a statement in there where when it says use GPMS and it's reporting about your services to, you know, the minority groups, you can use your QPR.

To kind of sense where if you have improved services to certain you know groups and you can compare that to your QPR for program year 24, your fourth quarter QPRS third quarter, second quarter, first quarter, you can compare it to the first quarter of this program year.

Or even the fourth quarter of PY 23 and kind of come up with some of those numbers so that you can use that for your TEGl submission.

Barcley, Joyce M - ETA CTR 1:07:28

And Byron said they expect the latest minority report to be released soon.

McNeace, Meche - ETA CTR 1:07:33

Yes.

Barcley, Joyce M - ETA CTR 1:07:36

And Adelia was asking about screw ups and grants. Gov.

McNeace, Meche - ETA CTR 1:07:41

We can't answer that.

We don't know nothing about no grants.gov, sorry.

Don't know nothing.

Barcley, Joyce M - ETA CTR 1:07:52

And Lamont, your hand is still raised.

Did you have another question?

Lamont Spence 1:07:55

Oh yeah, we're talking about the TEGL.

Any idea when they will include the national grantees on an updated TEGL?

McNeace, Meche - ETA CTR 1:08:03

We have no information whatsoever. Sorry, Lamont.

Lamont Spence 1:08:09

OK.

Thank you. Thought I'd ask.

McNeace, Meche - ETA CTR 1:08:19

Anything else?

Nada.

Barcley, Joyce M - ETA CTR 1:08:26

Nada.

McNeace, Meche - ETA CTR 1:08:29

Well, we're gonna hang out here for 10 more minutes regardless.
So we're gonna be here.

Barcley, Joyce M - ETA CTR 1:08:40

Thanks, Rita, she says.
Bless you all.
Thank you.

McNeace, Meche - ETA CTR 1:08:44

And we thank you too, Rita.

Barcley, Joyce M - ETA CTR 1:08:47

And Byron continued.
We have no new information on the nationals TEGL.
We still expect it to be released soon in quotation marks because do you know soon
as a four-letter word now.

McNeace, Meche - ETA CTR 1:08:58

Yeah.

Barcley, Joyce M - ETA CTR 1:08:59

Let's see.
And Deborah, thanks for all the information.

McNeace, Meche - ETA CTR 1:09:04

Oh.
Cool beans.

Barcley, Joyce M - ETA CTR 1:09:15

Did you want to end the recording?

McNeace, Meche - ETA CTR 1:09:19

Sure.

Barcley, Joyce M - ETA CTR stopped transcription