

## GPMS vLive Transcript, January 22, 2025

**Burnett, Lauren S - ETA CTR 0:03**

For seamless experience, for everyone, should you have any questions, please don't hesitate to raise your hand or type your question in chat. So without further delay, office hours are open. Back to you, Michi.

**McNeace, Meche - ETA CTR 0:16**

Office hours are open. Welcome, everybody.

Welcome to our January 22<sup>nd</sup> GPMS Virtual Office Hours. I believe this is our last office hours for the month of January. Can't believe we're going into February all of a sudden, but very soon. But welcome all. I would like to ask if anybody who had just joined us, please mute your microphone. I don't wanna call anybody out, but there's somebody we keep muting you and you keep unmuting yourself, so could you please keep yourself muted please? We would appreciate it. Thank you very much.

So with that being said, we don't have any release notes to cover today or demonstrate any kind of new functionalities that may have rolled out. So what we're gonna do as we normally do when we don't have anything specific that we want to share and go over, we're going to go ahead and leave it open to those of you who may have brought some questions or you know any kind of challenges that you're experiencing that you want to share with us today that we're going to open it up to everybody, to the audience, to the participants on this call to see if anybody has anything that they want to talk about today.

**Barcley, Joyce M - ETA CTR 1:40**

Funny, you should mention that.

**McNeace, Meche - ETA CTR 1:40**

You can.

Funny, I should mention that.

**Barcley, Joyce M - ETA CTR 1:44**

Yeah, 'cause. Jesse, put something into the chat that says just wanting to toss it out there.

**McNeace, Meche - ETA CTR 1:48**

Well.

There are.

**Barcley, Joyce M - ETA CTR 1:51**

Is there somewhere I can reach out to? I was able to log into GPMS once. Now it doesn't ever send the authentication code to my phone. Hope this is OK for him to toss this out onto. Gee, does that sound familiar or what?

**McNeace, Meche - ETA CTR 2:09**

Well, you know what, Jesse? I want to say that I think you should kind of have an off the line conversation with Joyce because Joyce seems to be experiencing that as well.

So what we would ask that you do is if it's the authentication code that is through login.gov, correct. It's not theoretically GPMS, but I would do this. I would start sending a Zendesk ticket and explaining what you just did with us and see what guidance they give you. But there's also, if you wanted to kind of go and do a double check is when you go into login.gov there is a help desk button there that you can send a request for help desk and you can reach out to them as well. Correct login.gov. So, everybody has to have a login.gov account that you guys signed up for to get your access to GPMS. And Pat has put that into the chat.

**Barcley, Joyce M - ETA CTR 3:23**

Just if you haven't tried it yet, too, Jesse, there is an alternative authentication method in your login screen where normally it would go like when you're going to login and you're waiting for the code, nothing's coming through. There's another alternate authentication, and you can actually have a have a telephone call sent instead of a text code, so I don't know what you're getting a call or code, but for me I always got the text code and then all of a sudden it went away and now I have to use the telephone to get a voice code. So try doing that too, if that's any help. And OK, so we got that one and let's see. Someone's asking, Elizabeth's asking how do you clear notifications?

**McNeace, Meche - ETA CTR 4:11**

Easy. Who can show their screen real quick and show them how to dismiss those pesky notifications, right?

Someone. Anyone.

**Wilkins, Patricia A - ETA CTR 4:28**

I can. Let me share my screen.

**Barcley, Joyce M - ETA CTR 4:33**

Yeah.

Screen is showing.

**Wilkins, Patricia A - ETA CTR 4:38**

OK.

So I'm getting some feedback still, can you guys remember to mute your lines?

So here we are, notifications. It's gonna look a little different. You can, couple of things.

I know you didn't ask about this, but just to let you guys know, you can expand out your notifications here, just easier for you to see and read through them and you look at the notification and you literally just click the X, and it'll ask you to dismiss yes or no, and you select yes, and it will go away forever.

**McNeace, Meche - ETA CTR 5:16**

Forever. Are you sure?

Forever. It won't come back.

**Wilkins, Patricia A - ETA CTR 5:18**

And we'll see.

But I just find it easier.

**Barcley, Joyce M - ETA CTR 5:21**

In theory anyway.

**Wilkins, Patricia A - ETA CTR 5:23**

Easier to expand it to dismiss it.

Oh, that's, you know, how it's done.

**McNeace, Meche - ETA CTR 5:28**

Thank you, Pat.

**Barcley, Joyce M - ETA CTR 5:30**

Now we have Debra asking.

Hello everyone and happy New Year.

Still having issues with registration and activation with new folks for GPMS.

**McNeace, Meche - ETA CTR 5:36**

Thank you.

**Barcley, Joyce M - ETA CTR 5:40**

Will we get to a point where upon this won't take so long? Thanks as always.

**McNeace, Meche - ETA CTR 5:47**

When you said you're still having issues with, is it that when you go to register them with login.gov and once that is done, then you submit your new user request to the Zendesk? Miss Carter.

**Debra Carter 6:07**

Yeah, we're doing all of that. And we did find that some folks weren't going through the proper steps. But for those who did, it still is taking a couple of weeks.

**McNeace, Meche - ETA CTR 6:21**

OK. Gotcha.

So what happens is it's like 3 steps.

So what happens? You gotta do your login.gov and once that is activated, then you, you know, submit your request to Zendesk. Now what Zendesk has to do is submit all of those new user requests to the National Office, who approves them before they activate them. So sometimes there is a delay in that. So if it's something that you guys need and you're like, hey, I need these people activated ASAP, right, put that in your request so and hopefully they will elevate that, and you know before they send it to get approval. So that's probably about the best suggestion I would give. 'Cause what? You know, they're getting requests from 76 grantees, and I don't even know how many users, so there is a backup period. But if you need it right away and you're like, OK, time's ticking, then maybe just add that extra little caveat to your request and say, can we get this done as soon as possible?

**Debra Carter 7:27**

OK.

Thank you, ma'am.

**McNeace, Meche - ETA CTR 7:30**

You're welcome and happy New Year to you as well.

**Debra Carter 7:34**

Thank you.

**Barcley, Joyce M - ETA CTR 7:37**

Great. Now Andrea is asking how do you remove previous users?

**McNeace, Meche - ETA CTR 7:44**

Yeah, well, you can't literally kind of.

You can remove them, or they can't deactivate them anymore, right, Pat?

But so they would need to do what Miss. Patricia.

**Wilkins, Patricia A - ETA CTR 7:56**

Again, they would have to open up a Zendesk ticket to ask for that user to be deactivated.

**McNeace, Meche - ETA CTR 8:05**

And can somebody, is there a Zendesk link in the chat?

We can put that in there.

So.

**Barcley, Joyce M - ETA CTR 8:22**

While Pat's doing that.

We have.

Let's see.

My tasks. My notifications include individuals from other subgrantees. Grantees is this a known issue?

**McNeace, Meche - ETA CTR 8:38**

I thought it was a while back.

**Barcley, Joyce M - ETA CTR 8:43**

Yeah, I thought it was corrected.

**McNeace, Meche - ETA CTR 8:47**

Kathy, I would submit a Zendesk ticket and take a screenshot of those participants or you know, give them the PID that are showing up that don't belong to you and send that into Zendesk. But we do know it was a known issue.

So.

**Kathy Eichhorst 9:02**

OK, will do. Thank you.

**McNeace, Meche - ETA CTR 9:05**

You're welcome.

**Barcley, Joyce M - ETA CTR 9:08**

And that is all I see in the questions, and I don't have any hands raised.

**McNeace, Meche - ETA CTR 9:14**

OK.

So Jesse is saying that, you know the what you told them to try and do that, the chance to call.

**Barcley, Joyce M - ETA CTR 9:19**

Yeah, I'm trying to get a screenshot.

I'm trying to get a screenshot for him.

**McNeace, Meche - ETA CTR 9:25**

All right, so Joyce is trying to get a screenshot for you.

She's been going through this for quite some time, so we matter of fact, before we started this, opened up the doors to virtual office hours, we were teasing Joyce about her getting her phone call going.

**Barcley, Joyce M - ETA CTR 9:31**

Months and months and months.

**McNeace, Meche - ETA CTR 9:42**

A blast to the past. We're going to get her one of those old fashion dial up phones. So when they call when she has to get a phone call to get access. So you're not the only one. So we do have another question, right?

**Barcley, Joyce M - ETA CTR 9:58**

Another yeah. From Elizabeth.

Yeah. How do you reassign a participant to a different case manager?

**McNeace, Meche - ETA CTR 10:06**

Oh, that's easy.

Who wants to show her?

Remember my user role.

**Burnett, Lauren S - ETA CTR 10:11**

I would, but I got a lovely.

**McNeace, Meche - ETA CTR 10:13**

I don't have that access.

**Burnett, Lauren S - ETA CTR 10:15**

I would, but I got a lovely error message just now.

**Barcley, Joyce M - ETA CTR 10:19**

Oh no.

**Wilkins, Patricia A - ETA CTR 10:23**

Yeah, I got kicked out.

I'm logging back in, sorry.

Give me a SEC.

**Barcley, Joyce M - ETA CTR 10:28**

I'm getting a screenshot.

Give me a SEC.

**McNeace, Meche - ETA CTR 10:30**

The wonders of technology.

**Wilkins, Patricia A - ETA CTR 10:39**

So Elizabeth, what user role are you in GPMS?

You know, if you're a grant administrator or sub grantee administrator.

**McNeace, Meche - ETA CTR 11:03**

Put it in the chat.

**Barcley, Joyce M - ETA CTR 11:06**

So feel free to unmute yourself and chat aloud.

**McNeace, Meche - ETA CTR 11:09**

Is the background noise.

**Barcley, Joyce M - ETA CTR 11:23**

SGA Sub Grantee Administrator.

**Wilkins, Patricia A - ETA CTR 11:30**

OK.

So give me a second, if there's another question, I'm gonna try to log in as GA instead of a PA right now.

**Barcley, Joyce M - ETA CTR 11:38**

OK.

Next question is this one is from our pal Heaven, and we haven't heard from you like in ages. Anyway, is there a way to generate a report that will bring up specific participants that have characteristics such as participants that are veterans or disabled?

**McNeace, Meche - ETA CTR 12:00**

A way to generate a report that would bring up specific participants that have characteristics such as participants that are veterans or disabled. I do not believe there is a specific report for that. The only thing I have always suggested when you want to have specifics is to either run a participant extract report or participant current and exit report. And since it is exported into an excel then you can filter it.

**Barcley, Joyce M - ETA CTR 12:34**

I don't think the current participant report has the characteristics I think you can only get that from the extract.

**McNeace, Meche - ETA CTR 12:40**

No.

**Heaven Gordon 12:42**

Yeah, I've tried many different ways of trying to pull information that will give specific characteristics, but I'd never like I haven't been able to flag that down. I actually was asking for like we were trying to find what is it the veterans like all of our participants who are you know, entered as veterans? Yeah, couldn't find anything, so I just didn't know if maybe there was something I was missing or if there's just not one.

**McNeace, Meche - ETA CTR 13:23**

Try the most in need factor action report and say show all current participants.

**Heaven Gordon 13:30**

I have, but it doesn't specify it.

Oh.

**McNeace, Meche - ETA CTR 13:43**

Because I know there's not a, I don't even think there was a previous report under SPARQ that did that. I don't recall. I don't think so.

**Barcley, Joyce M - ETA CTR 13:50**

Don't remember? Yeah.

OK.

**Heaven Gordon 13:56**

I believe SPARQ did have one, but it did not have that specific one. I know you could run one that would give a little bit more characteristics, but not that specific.

**McNeace, Meche - ETA CTR 14:11**

Yeah, I didn't think it did, but.

Well, sorry.

**Barcley, Joyce M - ETA CTR 14:18**

Before we move on.

**Heaven Gordon 14:22**

All good.

**Barcley, Joyce M - ETA CTR 14:25**

Pat, did you have the?

They were able to get in OK. Great. For Elizabeth's question about reassigning participants as a sub grantee.

**Wilkins, Patricia A - ETA CTR 14:36**

Let me share my screen.

You guys are seeing my screen OK.

OK.

So if you are a grantee or a sub grantee administrator and I'm currently logged in as a sub grantee administrator, you find the participant that you want to reassign. You would

click the box in front of their name and then you'll select an action here and you'll see reassign, you select that. And please, please don't give me an error message and then you click on submit. And then if you're assigning it to a new case manager within your sub guarantee that case manager should be listed here. You would select them. And select reassign. There's that error message. Normally you would get something that says OK, but we're in a test environment, so I'm just getting an error message right now, but that's the process to reassign a participant.

**Barcley, Joyce M - ETA CTR 15:43**

Thanks.

And before we go on to our next chat question, Deborah has her hand raised.

Would you like to unmute yourself and ask a question?

Deborah, would you like to mute? OK.

**Deborah Campbell 16:00**

Yes. Do you hear me OK.

**Barcley, Joyce M - ETA CTR 16:01**

Great. Yes, I do.

Thank you.

**Deborah Campbell 16:04**

And I'm the same way.

I don't know if this is the right place to ask the question, but you guys are so knowledgeable I just. My question regard is with income, OK. I have a participant that, well, she's not a participant yet. I haven't enrolled her because I think she's over the income level. Well, what's throwing her over is she has two adopted children, two adopted girls, and they get Social Security for those two adopted girls. And I am taking that money into consideration. Then I read where it's talking about what I take into account and what I don't, and in that it says I cannot take any form of child support. So should I be counting those Social Security checks or not?

**McNeace, Meche - ETA CTR 17:07**

Social Security isn't child support, so it's.

**Deborah Campbell 17:10**

But they're only getting it because they're children.

**McNeace, Meche - ETA CTR** 17:14

Yeah, but it's still considered Social Security, and it's paid through Social Security, not through child.

**Deborah Campbell** 17:18

OK.

**Barcley, Joyce M - ETA CTR** 17:23

Welfare, right? Yeah.

**McNeace, Meche - ETA CTR** 17:23

Enforcement or yeah. So with that being said though, Social Security, if they're getting Social Security monies and the requirement for Social Security is the 25, 75% rule.

**Deborah Campbell** 17:42

Yes, yes. And I am doing that.

**McNeace, Meche - ETA CTR** 17:43

So you're counting.

OK.

**Deborah Campbell** 17:46

You know, and I don't take her money into account because she's on disability.

And how I'm understanding it, that's a 0.

**McNeace, Meche - ETA CTR** 17:58

Is correct.

**Deborah Campbell** 17:59

OK.

But I didn't.

I wasn't for sure since the only reason why that couple gets those Social Security checks is because they're minor children.

**McNeace, Meche - ETA CTR** 18:02

That is correct.

OK.

**Deborah Campbell 18:11**

And that and to me, that's a form of child support.

**McNeace, Meche - ETA CTR 18:15**

Yeah, unfortunately it's not the way it is with how it's written in 12 06.

So it would be separate.

**Deborah Campbell 18:21**

OK, OK.

Well, thank you, 'cause. That's what I was wanting to find out about.

**McNeace, Meche - ETA CTR 18:27**

Oh, you're always welcome.

We're here to help.

**Deborah Campbell 18:29**

I appreciate you guys.

Thank you very much.

**McNeace, Meche - ETA CTR 18:32**

You're welcome.

**Barcley, Joyce M - ETA CTR 18:35**

Next, in our chat is a question from Scott saying that I just joined SCSEP team in Massachusetts.

Welcome.

My role is to help improve their current data collection process by applying technology available to SCSEP Mass. Olga asked me to join the call today to learn more about Gpms and determine the correct method for setting me up as a user.

Is there a document that shows the exact process for adding new users?

**McNeace, Meche - ETA CTR 19:05**

You can go in two different locations to get that new user documentation. You can go to workforce GPS to the Older Workers Community of Practice and click on the GPMS or grantee performance management system tab up top and within there you will see the new user's request form. And I believe that link is in the chat somewhere to workforce GPS. If not, we'll put it there. Or you can always go to the SCSEP help website, and they

too have the new users documentation located there as well too.

And we'll put that in the chat as well. So, to determine, as for Olga, we'll need to determine what role you will have in GPMS. It's based on your role, is what you will be able to access and do in the system.

**Newcombe, Arthur S (EHS) 20:09**

Excellent. If you can put those in the chat, that would be great.

**McNeace, Meche - ETA CTR 20:13**

No, you're most welcome. We'll do that.

**Newcombe, Arthur S (EHS) 20:16**

OK.

**McNeace, Meche - ETA CTR 20:18**

And also Arthur, if you when you go to the workforce GPS, there's also 2023 GPMS older training modules and they take you step by step too based on any of the roles that you may have. So you might while you're, if you go into workforce GPS and you access the older workers community, go look at those training modules as well too. And there's a user's guide as well.

**Newcombe, Arthur S (EHS) 20:45**

Cool. Thank you very much.

I did have one other question.

Could I add another one or put it in the chat?

I don't know your protocol.

**McNeace, Meche - ETA CTR 20:50**

Sure. I don't think we have a limit on questions, do we?

**Newcombe, Arthur S (EHS) 20:53**

OK, well I.

Am I correct?

There is no way to.

There are ways to export data from GPMS, but there's no way other than regular data entry to put a data into GPMS, correct?

There's no way I can build a file, and it will upload OK.

I just wanted to double check.

**McNeace, Meche - ETA CTR 21:14**

Correct.

Oh, good question.

**Barcley, Joyce M - ETA CTR 21:18**

Great. And now we have Kathy with her hand raised.

Would you like to unmute yourself and ask your question?

**Kathy Eichhorst 21:24**

Yes, I would actually like to go back to the question that somebody asked around the Social Security received by adopted children. If I heard that individual correct, she stated that that person's individual income was disability. Therefore it was not included. Was that what I heard?

**McNeace, Meche - ETA CTR 21:47**

I did hear the statement about disability but didn't.

**Kathy Eichhorst 21:48**

OK.

**McNeace, Meche - ETA CTR 21:49**

It's focused just on it when they were receiving Social Security.

**Kathy Eichhorst 21:52**

Right, so I.

**McNeace, Meche - ETA CTR 21:53**

So our response was based on Social Security and not disability.

**Kathy Eichhorst 21:59**

Right. So what I wanted to mention then is if the participant or the applicant is the one with disability income, would that not allow her to be a family of one? Therefore the other income from other family members would not be included anyway.

**McNeace, Meche - ETA CTR 22:17**

That is correct.

**Kathy Eichhorst 22:21**

So I just wanted to throw that out there.

**Barcley, Joyce M - ETA CTR 22:25**

Good throw.

**McNeace, Meche - ETA CTR 22:28**

I got it.

**Barcley, Joyce M - ETA CTR 22:32**

Great. Thanks, Kathy.

And now we have Nikki with her hand raised.

Please unmute yourself to ask your question.

**Nikki Baures 22:39**

Hey, can you hear me?

And it's the same question. I just we've kind of gone back and forth there in the chat a little bit and I just I know sometimes we have conversations, and we say things that can be misconstrued a little bit. So I wanted to just jump in and say even though she could be with receiving disability, we could consider her a family size of one.

**McNeace, Meche - ETA CTR 22:55**

Mm hmm.

**Nikki Baures 23:06**

But if she's receiving Social Security checks in her name for the two adopted children, that is still part of her individual income, correct? Even if the income was received to support somebody else in the household, if the payments were made to her name, that is still part of her individual income. In my opinion. Which is generally the case if you have guardianship of somebody. Those checks don't go to the children. Those checks go to you. So you would still have to record that 75%, which kind of sounds like the person that originally had that question had done, which is what put them over income.

**McNeace, Meche - ETA CTR 23:47**

So it was Deborah that had that question out there. So I guess in order for us to be able to get clarification on this is Deborah, you mentioned that. So my question to you is, is your applicant receiving disability?

**Deborah Campbell** 24:06

Yes, she gets disability and then she gets those two checks for the children. And you're right. Her name's on the check along with the kids name, you know. So I went ahead and counted that. And then her husband's got Social Security too. So I had to take his check, and you know into account. Do I do that? Even though she's on disability.

**McNeace, Meche - ETA CTR** 24:36

So the Social Security check goes to her and her husband or just to her.

**Deborah Campbell** 24:37

Well, when I look at the.

Here I got one here.

Hers is definitely says disability and then on the children. Her husband is his, the children is. It says her name and then it has the word four and then the child's name.

**Barcley, Joyce M - ETA CTR** 25:08

She has to get the money. 'cause. They're minors. They can't get the money.

**Deborah Campbell** 25:11

Right.

**McNeace, Meche - ETA CTR** 25:11

Yeah, we get that.

Well, I'm just saying there's a husband too, so.

**Barcley, Joyce M - ETA CTR** 25:14

Yeah, but if she's on disability, it doesn't matter.

**Deborah Campbell** 25:15

Yeah, but his name is not.

Yeah, it says her name and then it says for.

**McNeace, Meche - ETA CTR** 25:18

Yeah.

**Deborah Campbell** 25:21

And which child that check is for?

**McNeace, Meche - ETA CTR 25:28**

So technically, the way the rule reads is that anybody who's receiving disability payment is now considered a family of one. So the other family members are no longer there, they're in their income. Whatever monies they receive is no longer counted. So as you're talking, I'm just trying to find the regulatory answer to this question.

**Deborah Campbell 25:51**

So I can.

I always like to have my back covered.

**McNeace, Meche - ETA CTR 25:59**

Yeah. So, we can move on and I'm going to find the regulatory answer to you to everybody's question here.

Okey Dokey.

**Deborah Campbell 26:08**

OK, OK.

**Barcley, Joyce M - ETA CTR 26:10**

And one of the things to clarify too is there seems to be is, are these minor children?

**Deborah Campbell 26:10**

Thank you.

**Barcley, Joyce M - ETA CTR 26:17**

It seems somebody's putting the woman, is acting as a guardian. If they're adopted.

She's not the guardian. She is their legal parent.

So it's not a guardianship question in that case.

**Deborah Campbell 26:26**

What?

I see.

And they are adopted.

They have her last name.

**McNeace, Meche - ETA CTR 26:35**

OK.

**Barcley, Joyce M - ETA CTR 26:41**

And with that, while Michi's looking up more information, I don't see any more questions in the chat and there are no hands raised.

At 2:31.

**McNeace, Meche - ETA CTR 26:53**

What? That's it.

**Barcley, Joyce M - ETA CTR 26:55**

I know that half hour went by.

**McNeace, Meche - ETA CTR 26:55**

It's only.

It's only two.

**Barcley, Joyce M - ETA CTR 26:56**

It went by so fast.

**McNeace, Meche - ETA CTR 26:58**

Only 2:32. Oh, we have one more. Something came through.

**Barcley, Joyce M - ETA CTR 27:02**

Yes, but SCSEP generally makes people more eligible, not less eligible.

It's a good point, Cindy.

It's usually what's most in favor for the participant.

**McNeace, Meche - ETA CTR 27:12**

That's true, but there's also the rules that apply that sometimes it's not in favor of the of the applicant too. So.

**Barcley, Joyce M - ETA CTR 27:14**

Yeah.

Rules.

**McNeace, Meche - ETA CTR 27:19**

Unfortunately.

So is that it?

**Barcley, Joyce M - ETA CTR 27:29**

That's it.

**McNeace, Meche - ETA CTR 27:33**

Oh, wow, do we close up shop or do we go all? We just go home and call it a day because you know, it's like a freezing. I don't know how many, we were in single digit temperatures this morning.

Or there's a new message.

Is there a new message?

**Barcley, Joyce M - ETA CTR 27:50**

Nope, people are still popping into the lobby.

**McNeace, Meche - ETA CTR 27:51**

No, nothing else.

Oh, OK.

You did well at 2:33, since there are no further questions or anything else that we can hopefully try to answer for you. All we do have something.

**Barcley, Joyce M - ETA CTR 28:10**

Oops, oops.

**McNeace, Meche - ETA CTR 28:10**

That we can do.

Oops. See, there's always that.

**Barcley, Joyce M - ETA CTR 28:13**

Run.

**McNeace, Meche - ETA CTR 28:14**

It's just, it's kind of kind of generates those questions.

**Barcley, Joyce M - ETA CTR 28:18**

And she says, please. So Laverne asked.

Can you clear the issue that was on the table? So I'm guessing that's still about the children.

**McNeace, Meche - ETA CTR 28:29**

Whether those Social Security payments will count even though the applicant is a, can be considered as a family of one. My first instinct is gonna say no. The Social Security payment would not count because she now becomes a family of one and it's her income. And so there and we don't count her income. So she's a family of one. Her children, her husband, all of them are not counted in the equation. So that would be my first response.

That's just Michi and her 900 years of SCSEP. You know, I don't know if Joyce agrees or disagrees. She's got 900 years too.

No. Maybe she's got 850.

**Barcley, Joyce M - ETA CTR 29:13**

632.

**McNeace, Meche - ETA CTR 29:14**

OK 632.

Pat's got 642. So combined, what are your thoughts?

Real quick, we're just taking a quick poll.

Right or wrong?

No, they're not. They're not gonna.

**Wilkins, Patricia A - ETA CTR 29:32**

Hey.

**McNeace, Meche - ETA CTR 29:33**

They're not gonna put it.

They're not gonna jump out there like I did.

**Barcley, Joyce M - ETA CTR 29:35**

Well, I already jumped.

**McNeace, Meche - ETA CTR 29:35**

See how they left me hanging.

**Barcley, Joyce M - ETA CTR 29:36**

I already gave my comment my opinion.

**Wilkins, Patricia A - ETA CTR 29:41**

I agree.

I think she's a family of one, so it doesn't. That income wouldn't be included. It would be excluded.

**McNeace, Meche - ETA CTR 29:48**

Yeah, it doesn't matter what other additional income she's getting for who, what, when and where. That's the way it is, how we would interpret it. But I'm gonna go and search to see if there's anything that says otherwise.

Cindy agrees with this too.

**Wilkins, Patricia A - ETA CTR 30:06**

Ok.

**Barcley, Joyce M - ETA CTR 30:06**

With her with her 497 years of experience.

**McNeace, Meche - ETA CTR 30:07**

So.

Yes. And then somebody wants to know how to generate a leave of absence approved break report.

**Wilkins, Patricia A - ETA CTR 30:11**

Yeah.

**Barcley, Joyce M - ETA CTR 30:16**

Report.

**McNeace, Meche - ETA CTR 30:18**

Somebody can show Elizabeth.

**Wilkins, Patricia A - ETA CTR 30:19**

Hi.

Still in here.

Oops, let me just take it back out to the admin console.

You can do that through an extract.

And you select your grantee.

You can select multiple sub grantees here, but you have to have at least one sub and just click on it. If you've got a couple that you wanna check and then the extract type is going to be a break extract.

**Wilkins, Patricia A - ETA CTR 30:56**

Export. Are you sure you wanna leave?

Yes, it's an odd question that pops up, but that's the way this processes and then you just click on this refresh button. Wow, that came up quick and then you'll see your break extract here to download that report into Excel. Bear in mind we're in a test site again, so we may not have a lot of cases, but this is what it's going to look like. It'll give you the grantee assignment, the case ID, the PID, and then the participants that are currently or previously on leave.

Is that what you needed, Elizabeth?

If not, let us know.

**McNeace, Meche - ETA CTR 31:55**

She's like thanks.

You could have all the questions you want, Elizabeth.

There is no limits in Gpms virtual office hours.

No boundaries, no limits to anything.

Alright.

**Barcley, Joyce M - ETA CTR 32:15**

I don't know.

We do have another question from Jeff.

**Barcley, Joyce M - ETA CTR 32:20**

Would you like to unmute yourself, Jeff, and ask a question?

**Jeff Hughes 32:23**

If I may or must.

I think Michi helped me with this the other day, but I just wanted to verify that this was right. So like when our internal audit staff goes out and looks at files, a lot of times they'll ask us for a participant list, but they want to know like who were active participants within a date range. There's not a way to do that without the report you sent me the other day, right Michi? That pretty much just gives you everything like there's not a perimeter.

**McNeace, Meche - ETA CTR 32:55**

Current and exited report.

**Jeff Hughes 32:59**

But like if I need to know who's active or current during a particular date range.

Is there?

There's not a way to do that.

**McNeace, Meche - ETA CTR 33:08**

But when you go in there to pull the report, you can put a date range in there.

Did we show you that last time?

Can Pat?

**Jeff Hughes 33:17**

No.

**McNeace, Meche - ETA CTR 33:18**

Can you pop it up again?

Current and exit. She's like, why is it only just me?

**Wilkins, Patricia A - ETA CTR 33:24**

Oh no, I'm just trying to get my computer to cooperate here. It's been doing its own thing today.

Alright, here we go.

Let me put a couple in here.

Let me share my screen.

**McNeace, Meche - ETA CTR 33:34**

This is only her system that's working.

**Jeff Hughes 33:37**

I guess my question with that though, when you say current, if you put the date range that's gonna show you anybody that was current in that date range, not anybody that was potentially a participant in that date range, but no longer current, correct?

**McNeace, Meche - ETA CTR 33:53**

No. So yeah, you can pick.

You can either go with and unfortunately, it's either pick current or exited right.

**Jeff Hughes 34:01**

Yeah, I mean, I know.

Yeah, I understand how to do this. So I mean, that's, yeah, it'd be nice if there was a way that could run. You had to show like anybody that was.

**McNeace, Meche - ETA CTR 34:03**

So yeah, yeah.

Unless yeah.

**Jeff Hughes 34:12**

Without having to do both of those, but.

**McNeace, Meche - ETA CTR 34:13**

During a full active, unless you pull the participant extract report and then kind of again filter.

**Jeff Hughes 34:19**

And then you'd have to go in. Yeah, right.

Try to make sure on your filter ranges or yeah.

OK.

I think that's what I did the other day was I ran this and just did it.

Yeah, like you said both ways, which I only had one exited during the time frame they needed but was curious if the other was a different way of obtaining this. OK.

**Wilkins, Patricia A - ETA CTR 34:40**

But that's one of those things that, you know, might be nice to have, that they're looking at, you know, down the road, maybe adding something like that.

**McNeace, Meche - ETA CTR 34:41**

Sorry.

**Wilkins, Patricia A - ETA CTR 34:49**

So send it up to Zendesk, yeah.

**Jeff Hughes 34:49**

There were.

There's a lot of things that would be nice to have, but.

**Wilkins, Patricia A - ETA CTR** 34:53

Send those up to Zendesk.

They do take a look at them to see, you know, if there's something they can do or yeah.

**Jeff Hughes** 34:56

OK.

Right.

OK.

**Wilkins, Patricia A - ETA CTR** 35:00

OK.

**McNeace, Meche - ETA CTR** 35:03

Yep, Yep.

**Barcley, Joyce M - ETA CTR** 35:05

I have another question from Arthur who I think is Scott.

Sorry, one more question.

Am I correct?

I will need a login.gov account first before getting into GPMS.

**McNeace, Meche - ETA CTR** 35:17

Yes.

**Newcombe, Arthur S (EHS)** 35:19

But, now how is that put into the account when I put it in that may or may not be my e-mail address correct?

'Cause that and do I need a?

Do I need a Gov account?

My question would be, I now have a Mass Gov e-mail address.

I'm assuming that's what I should be using for everything. Do I also go up and go to?

I already have a login.gov under my personal e-mail address and stuff. I would be go creating a separate one up there.

**McNeace, Meche - ETA CTR** 35:49

Yeah. So you need to create a login.gov with your Mass e-mail account' cause that's what's gonna get you access into GPMS.

**Newcombe, Arthur S (EHS) 35:56**

OK, awesome.

**McNeace, Meche - ETA CTR 35:57**

And you'll use the same e-mail for GPMS.

**Newcombe, Arthur S (EHS) 36:01**

Wanted to make sure I wasn't confusing. Thank you.

**McNeace, Meche - ETA CTR 36:04**

Oh, I think I have like 4 login.gov accounts.

But only my one I have for DOL gives me the GPMS access.

Okie dokie.

**Barcley, Joyce M - ETA CTR 36:23**

OK, Cindy says.

I have QPR questions please, please!

**McNeace, Meche - ETA CTR 36:25**

Who would have a QPR question? Who?

Cindy who?

**Barcley, Joyce M - ETA CTR 36:32**

She's pleading.

**McNeace, Meche - ETA CTR 36:38**

OK, Cindy.

**Cindy L. Lehmann 36:43**

So I just unmuted.

So we're pulling our hair out trying to, and to be fair, we're looking at a QPR that isn't frozen yet. So I'm wondering if GPMS just doesn't put all of the pieces together until it goes through that process of freezing. I don't know but. So, like determining who's in the cohort, especially for Q2 and Q4 Employment like we count up all the people who exited and the people who we think should be counting and it doesn't jibe with what we're seeing. So wondering like is there a trigger we're missing somewhere, and we may have to like do an offline look at it? But those are my questions in general.

**McNeace, Meche - ETA CTR** 37:44

OK so.

Go ahead, Joyce.

**Barcley, Joyce M - ETA CTR** 37:49

No, no, no.

I was just going to say somebody who was unmuted could mute themselves.

**McNeace, Meche - ETA CTR** 37:54

So if you're looking at a QPR that isn't frozen, I guess the next question would be, are you sure that if you're looking at your, I guess you're looking at your own system, your own data, right as well to, see?

**Cindy L. Lehmann** 38:07

Right.

**McNeace, Meche - ETA CTR** 38:08

So the question with my first question would be, Are you sure that everybody across your entire grant has put all of that data into the system, up to the point in time that you're looking at your QPR? So, has the data been entered into the system? All of it. And then go from there as well too, because if it's not frozen and you're right and I think Joyce can kind if you need the explanation about frozen QPR's, Joyce has a tendency to eloquently describe what that is.

Yeah, 'cause, I'm just gonna say it's frozen.

**Cindy L. Lehmann** 38:46

So is.

**McNeace, Meche - ETA CTR** 38:47

It's not frozen, you know, but yes.

**Cindy L. Lehmann** 38:49

Yeah, assuming that we have all of the data in there correctly then our count should match what we're seeing there, right?

Or not until it's frozen.

**McNeace, Meche - ETA CTR** 39:04

I honestly would wait until it's frozen.

I don't know about anybody else.

Joyce agrees too.

**Barcley, Joyce M - ETA CTR 39:10**

Yeah, you can keep entering data in until the QPR is frozen you can still. You can still enter data after the QPR is frozen for the frozen quarters, if it's in the same program year and it'll show up, it'll be calculated in your final QPR for the year, but once that QPR is frozen it just means that the data will never change.

So the data that's for that quarter, right?

**McNeace, Meche - ETA CTR 39:34**

For that quarter?

**Barcley, Joyce M - ETA CTR 39:36**

So once that is frozen, think of it, it's frozen.

It's not gonna change.

You can't thaw it out.

It's just not changing.

**McNeace, Meche - ETA CTR 39:43**

Yeah, you can, Joyce.

**Cindy L. Lehmann 39:45**

What's your final result?

**Barcley, Joyce M - ETA CTR 39:46**

Yes, in the same program year, yeah.

**McNeace, Meche - ETA CTR 39:47**

You can, yes.

**Cindy L. Lehmann 39:51**

OK.

I think maybe we need to make an appointment to kinda show you what we're looking at and like why we are confused about. Why certain things aren't showing up, but probably not a good exercise for this forum.

**McNeace, Meche - ETA CTR** 40:09

OK.

Well, we can do that as well too.

So you just reach out, send an e-mail to [SCSEPtechnicalassistance@dol.gov](mailto:SCSEPtechnicalassistance@dol.gov).

**Cindy L. Lehmann** 40:18

OK.

**McNeace, Meche - ETA CTR** 40:19

[SCSEPtechnicalassistance@dol.gov](mailto:SCSEPtechnicalassistance@dol.gov) and we can schedule time to meet with you offline.

Cool beans.

**Burnett, Lauren S - ETA CTR** 40:31

Did we overlook Nikki?

She had a question about extensions.

**Barcley, Joyce M - ETA CTR** 40:37

Oh, missed it.

So Nikki wrote that it's extremely slow today.

**Nikki Baures** 40:41

OK.

**Barcley, Joyce M - ETA CTR** 40:43

Oh yeah, there you go.

So, Nikki, why don't you unmute yourself and ask your question?

**Nikki Baures** 40:48

I was just sitting here crying, thinking you guys forgot about me. Just kidding.

So extensions, I haven't been doing this long enough to really. I know there's just certain things, I think. OK, I know what I'm doing. And then I look at something and think maybe I don't, and I have somebody that I would like to consider for an extension past the 48 months, but I don't have a plan in place with you guys and I was looking at TEGLs and Workforce GPS trainings and I can see where a couple of years ago, grantees were asked to submit something, saying whether they were doing extensions. If they were not doing extensions, or if they were doing extensions for certain situations, and as far as I

know as a grantee, we do not have anything in place for that. So I guess my question is, am I allowed to consider extensions without having a policy in place with you guys?

**McNeace, Meche - ETA CTR** 41:51

Who's your grantee, Nikki?

**Nikki Baures** 41:53

We're Wyoming state for the state grantee.

**McNeace, Meche - ETA CTR** 41:55

OK.

So there is a policy in place.

It could be old, and it's never been changed.

**Nikki Baures** 42:05

OK.

**McNeace, Meche - ETA CTR** 42:06

So there is a policy. There's no way that Wyoming would have gone this long without a policy. So what would happen is if you haven't changed it, it's just if you submitted it back in 2014, it's the policy. So whatever that policy is, so you do have a durational limit policy.

**Nikki Baures** 42:19

OK.

**McNeace, Meche - ETA CTR** 42:23

So the question is, what does that policy state?

**Nikki Baures** 42:27

Yeah.

**McNeace, Meche - ETA CTR** 42:29

So we would need to find out what policy is in place now.

And if you want to change the policy then you would need to submit a change in your IDL policy to your FPO and the program office and they would have to review, and you would have to get approval before you implement it. And if you go to a more restricted policy. So if you were offering waivers currently and you'd say we don't want to offer

waivers anymore, then once that's approved, you can't implement it for 120 days from the date of approval so.

**Nikki Baures 43:05**

OK.

**McNeace, Meche - ETA CTR 43:07**

My advice, Nikki is to find out what is your current policy.

There is one in place and it's in the system. It's in GPMS.

**Barcley, Joyce M - ETA CTR 43:13**

I was just gonna say that, yeah.

**McNeace, Meche - ETA CTR 43:14**

So where would she find?

**Nikki Baures 43:15**

Oh, really? OK.

**McNeace, Meche - ETA CTR 43:15**

Yeah, it's in GPMS.

So where would she find it in GPMS ladies?

Under manage your grantee.

**Wilkins, Patricia A - ETA CTR 43:25**

Yeah, it's under manage grants and I would.

I would have to.

I don't know what Joyce or Lauren, if you guys are logged in, but I'm in as an SGA.

So I wouldn't be able to see it.

If one of you guys are in as a GA or PA.

**Barcley, Joyce M - ETA CTR 43:36**

I mean.

Well, I'm in read only and I went into.

**Burnett, Lauren S - ETA CTR 43:41**

I'm in as a CM and SGA.

**Barcley, Joyce M - ETA CTR** 43:43

As I went into read only so I can see Wyoming and they do have option 3.  
Allow a subset of waiver factors.

**McNeace, Meche - ETA CTR** 43:53

So you do offer waiver factors under option 3.

**Nikki Baures** 43:58

Perfect. Well, thank you guys.

**Barcley, Joyce M - ETA CTR** 44:01

But also know that you can't select participants for waiver factors.  
They get waiver factors if you have the policy, and they meet the criteria.

**Nikki Baures** 44:11

OK.

**Barcley, Joyce M - ETA CTR** 44:12

So there just has to be applied equally across consistently across the board.

**Nikki Baures** 44:16

OK and as long as I offer the waiver to everybody consistently. So all participants are eligible for waivers as long as they meet their requirements.

**Barcley, Joyce M - ETA CTR** 44:29

Yep.

**Nikki Baures** 44:30

OK, awesome.  
Well, that helps a bunch. Thank you, guys.

**Barcley, Joyce M - ETA CTR** 44:34

Oh.

**McNeace, Meche - ETA CTR** 44:35

You're welcome.

**Barcley, Joyce M - ETA CTR 44:37**

So now we have a question from Ross in the chat saying we have ongoing issues with QPR reflecting the correct information.

A response from Zendesk and this is from Zendesk.

Yes, I see your section B employment ratios are all broken.

I'll create a ticket for this.

This is supposed to have been fixed in release 3.0.1, and he says we also had several issues with urban rural issues.

None of which would have been identified unless we caught it internally.

And then he says. Cindy, let me know if you want to chat.

**Ross Farnsworth 45:12**

Yeah. So that that wasn't so much a question.

It was just reaching out to Cindy, so that's fine. Thank you though.

**Barcley, Joyce M - ETA CTR 45:21**

So you are good, Russ?

**Ross Farnsworth 45:25**

I'm all set.

**Barcley, Joyce M - ETA CTR 45:26**

Cool, cool, cool, cool.

And then we have. Let's see.

So Michi put in the chat, information about those Social Security payments we were talking about.

**McNeace, Meche - ETA CTR 45:38**

Yeah, but Gabby had said that she thought that payment to a child from Social Security is, I thought, SSA payments made for the minor would be considered child support. So, all I did was just add what is in TEGL 12 06 as what is child support and what is Social Security, and I don't see anything connecting the two. So, but we are going to, again, we're going to you know what now that you got the curiosity peaked here, I don't know about anybody else for me you do. So, I'm gonna go do some more research and then we will send out what we find.

Cool beans.

**Barcley, Joyce M - ETA CTR 46:32**

Cool beans.

**McNeace, Meche - ETA CTR 46:34**

Cool beans.

**Barcley, Joyce M - ETA CTR 46:36**

And with that, I don't see unless I missed someone. And I apologize if I do.

I don't see any other questions in the chat and there are no hands raised.

**McNeace, Meche - ETA CTR 46:48**

And is there, did we miss anybody?

That's so.

**Barcley, Joyce M - ETA CTR 46:53**

Feel free to unmute yourself and say you missed me.

**McNeace, Meche - ETA CTR 46:56**

Oh.

**Barcley, Joyce M - ETA CTR 47:02**

Debra's got her hand raised.

Come on, Debra, unmute yourself.

**Debra Carter 47:08**

It's just a quick question.

How comfortable are you all with the accuracy of where we are with the QPR's now?

**McNeace, Meche - ETA CTR 47:18**

I can neither confirm nor deny that.

**Debra Carter 47:23**

Yeah.

**Wilkins, Patricia A - ETA CTR 47:24**

We all like looking straight ahead and not blinking at all.

**Debra Carter** 47:27

Thank you for making my day.

**McNeace, Meche - ETA CTR** 47:27

I was like.

**Debra Carter** 47:32

Alright Michi, I love you.

**McNeace, Meche - ETA CTR** 47:34

I love you back.

But I'm serious if I say that to say.

**Barcley, Joyce M - ETA CTR** 47:38

The.

**Debra Carter** 47:39

I'm just gonna go ahead on and leave that alone for right now.

**McNeace, Meche - ETA CTR** 47:42

No, I'm gonna justify my answer.

I say that to say we are not actively in running QPR's and then our training, you know where we practice and you know we do what we do for training, our QPR's are not accurate because it's a training site, so you know not being able to run a real QPR and looking at the data kind of puts us into that position where we don't know, we can't, we can't really answer that. But we do know if you are having you know there's still going to be some hiccups here and there, but if you are having and you got questions about the accuracy of your QPR, you know, we're going to always say, you know, send that up to Zendesk because you just never know.

**Debra Carter** 48:27

OK will do.

**McNeace, Meche - ETA CTR** 48:29

You just never know.

They don't know until you guys report it sometime.

Most of the time, right?

**Debra Carter** 48:32

Yeah, we're still off for sure.

And I just.

**McNeace, Meche - ETA CTR** 48:36

OK.

**Debra Carter** 48:38

I wanted to make sure before I spoke that, you know, I was not the only one.

Or maybe I'm off, but it's been off for a bit now, so I'll hit the Zendesk up and see what's up. Thank you, ma'am.

**McNeace, Meche - ETA CTR** 48:52

Yes, yes, please do. You're very welcome.

**Debra Carter** 48:55

Alright.

**McNeace, Meche - ETA CTR** 48:57

Man, I had to clean that one up real quick, huh?

**Barcley, Joyce M - ETA CTR** 48:57

And Kathy put in the chat a citation from the GPMS data Collection Handbook, which does say that the exclusion.

So basically it says that.

Income, all forms for child support, including payments made by the government, so forth. The inclusion also applies to Social Security payments that an applicant receives for the benefit of a child for whom he or she serves as legal guardian.

All such payments are considered for the benefit of the children, not the applicant, so those are for Social Security for someone, for a child, for whom they're the legal guardian, but when you have an adoption, it's not a legal guardian connection.

I mean it is. Yeah, the legal guardian, but they're the parent.

But the point I think is covered there, that it doesn't apply.

**McNeace, Meche - ETA CTR** 49:48

Yes.

**Barcley, Joyce M - ETA CTR 49:53**

So cool.

Thank you for that.

Kathy.

**McNeace, Meche - ETA CTR 49:56**

So I saw the same thing that pulled out the DCM over here, got all these documents up too.

So she's right.

I saw that too.

**Barcley, Joyce M - ETA CTR 50:03**

Cool.

**Deborah Campbell 50:05**

So it's me again, Debbie.

So we think that I can use just disability and do an applicant of one in the family and 0 for income, correct?

Right.

**McNeace, Meche - ETA CTR 50:19**

Family of one, 0 income.

Yep, that's what we all.

**Deborah Campbell 50:22**

And go ahead and sign her up.

**McNeace, Meche - ETA CTR 50:24**

That's what we all say that, you know, we agree on that 'cause that your applicant is the person that's receiving is a person with a disability. So that applicant is considered now a family of one with 0 income.

**Deborah Campbell 50:35**

Correct.

OK, perfect.

Well, thank you very much.

I appreciate all of you for the conversation over this.

**McNeace, Meche - ETA CTR 50:50**

And if we are wrong and we find out we're wrong, we didn't say this, Deborah. So we don't know you. And we're gonna deny anything that was said, and we're gonna wipe this out of the records. Now, if we are absolutely dead wrong, we will contact you immediately. But I don't. I'm gonna kind of put.

**Deborah Campbell 51:08**

Well, you know, it sure makes sense to me.

Thanks again ladies.

**McNeace, Meche - ETA CTR 51:14**

In everything I'm reading, I'm not seeing where we could be wrong on this one.

**Barcley, Joyce M - ETA CTR 51:23**

And if you want to be safe, just put a comment into GPMS about how you determined that you know that she is a family of one because of the disability. Consequently, the other family members incomes have no bearing on her eligibility.

**McNeace, Meche - ETA CTR 51:34**

Good idea.

**Deborah Campbell 51:39**

OK. OK. Perfect. Thank you.

**McNeace, Meche - ETA CTR 51:41**

Good idea.

**Wilkins, Patricia A - ETA CTR 51:43**

Right.

**Barcley, Joyce M - ETA CTR 51:44**

Because if you forget.

It's like why? Yeah.

**McNeace, Meche - ETA CTR 51:47**

Or if somebody else comes in or you get monitored and.

**Deborah Campbell 51:47**

And you know, we will.

I mean, I have a pretty good memory, but what happens if it's two years down the road?

You're lying, you know.

And something comes up. I'm not gonna remember.

You're right.

**Barcley, Joyce M - ETA CTR 52:01**

And with that, we have no more comments or no more questions in the chat and no hands are raised.

**McNeace, Meche - ETA CTR 52:07**

That's what you said earlier and earlier and earlier.

**Wilkins, Patricia A - ETA CTR 52:08**

I know like an hour ago.

**Barcley, Joyce M - ETA CTR 52:09**

I know, I know. Well, you know.

Everybody's having so much fun.

**McNeace, Meche - ETA CTR 52:15**

Was there anything else?

I mean, it's good that you know I like.

I love these questions, so thank you.

So is that it?

Did we forget anybody?

Did we bypass the question in the chat?

Nothing alright you guys.

So for the last 30 minutes, I'm going to going to hand this over to.

Lauren.

**Barcley, Joyce M - ETA CTR 52:44**

That's Stephanie.

**McNeace, Meche - ETA CTR 52:46**

Well, I'm gonna hand it over to Lauren.  
And.

**Burnett, Lauren S - ETA CTR 52:50**

Thanks Michi  
So first.

**McNeace, Meche - ETA CTR 52:52**

Or. Yeah, and Lauren's gonna, hold on.

**Burnett, Lauren S - ETA CTR 52:53**

We need.  
Yeah.

**McNeace, Meche - ETA CTR 52:55**

There's a message.  
Hold on, Lauren.  
See what I mean?

**Barcley, Joyce M - ETA CTR 52:58**

Thank you, ladies for all you do.  
I know you can get some hard questions from us. See you next time.  
Fine.

**McNeace, Meche - ETA CTR 53:05**

See you next time.

**Barcley, Joyce M - ETA CTR 53:05**

You're welcome.

**McNeace, Meche - ETA CTR 53:06**

You're leaving now Ross.  
You shouldn't leave. You really shouldn't leave.

**Barcley, Joyce M - ETA CTR 53:09**

Efficiently. Don't leave me alone, Ross.  
Don't leave unless you have to. Don't leave.

**McNeace, Meche - ETA CTR 53:14**

Alright, Lauren, who do you have?

You have a guest with you today.

**Burnett, Lauren S - ETA CTR 53:20**

Hold on. Hold on.

I do.

Today we have.

**McNeace, Meche - ETA CTR 53:27**

Oh, OK. Please.

**Burnett, Lauren S - ETA CTR 53:29**

Stephanie Harvey joining us today.

**McNeace, Meche - ETA CTR 53:33**

Stephanie Harvey alright.

**Burnett, Lauren S - ETA CTR 53:34**

And before we begin, we need some participants.

So with a show of hands, could we have 10 participants?

So 5 for each team. So if you'd like to participate, yes please.

**McNeace, Meche - ETA CTR 53:46**

So 10 volunteers.

**Burnett, Lauren S - ETA CTR 53:49**

10 volunteers 5 and 5.

**Barcley, Joyce M - ETA CTR 53:52**

For a game, for a game.

**McNeace, Meche - ETA CTR 53:52**

You want them to just raise their hands, the first 10.

**Burnett, Lauren S - ETA CTR 53:56**

Yes.

**McNeace, Meche - ETA CTR 53:58**

Come on. I don't see any hands.

1 no, not you. You don't count.

**Barcley, Joyce M - ETA CTR 54:01**

Oh God.

Bradley.

**Burnett, Lauren S - ETA CTR 54:03**

Bradley, put your hand down.

**Bronson, Bradley K - ETA CTR 54:06**

It was waiting on me, so there we go.

**Wilkins, Patricia A - ETA CTR 54:06**

But we do.

**Barcley, Joyce M - ETA CTR 54:09**

We got Cindy, Beverly, Nikki.

**Wilkins, Patricia A - ETA CTR 54:11**

Oh, nice.

**Burnett, Lauren S - ETA CTR 54:14**

OK.

**Barcley, Joyce M - ETA CTR 54:15**

Lowering Bradley's hand.

**Wilkins, Patricia A - ETA CTR 54:18**

And we need a few more.

**McNeace, Meche - ETA CTR 54:18**

Come on. We need seven more.

You're gonna love it.

**Burnett, Lauren S - ETA CTR 54:20**

Pat, do you wanna take note for me?

**McNeace, Meche - ETA CTR 54:24**

Seven more. Let's get seven more.

Jeff, some everybody who asks questions should be volunteering today.

**Wilkins, Patricia A - ETA CTR 54:32**

It's fine.

**Barcley, Joyce M - ETA CTR 54:32**

Well, Jeff had to leave.

**McNeace, Meche - ETA CTR 54:35**

Diane, OK.

**Barcley, Joyce M - ETA CTR 54:37**

Oh good. Yay.

**Wilkins, Patricia A - ETA CTR 54:40**

It'll be fun guys.

**McNeace, Meche - ETA CTR 54:43**

Come on. We need seven more volunteers, do we?

No. Do we need six more?

We got four. Can we get?

**Wilkins, Patricia A - ETA CTR 54:51**

Yeah.

**Barcley, Joyce M - ETA CTR 54:53**

Cindy says she's expecting fabulous prizes.

**Wilkins, Patricia A - ETA CTR 54:56**

Family's back.

**McNeace, Meche - ETA CTR 54:57**

Yes, OK. Bradley, put your hand down.

**Wilkins, Patricia A - ETA CTR 55:02**

Well, we got Karen. So we need five more.

**Barcley, Joyce M - ETA CTR 55:03**

Like Karen.

Yeah, Karen.

**Bronson, Bradley K - ETA CTR 55:05**

Who's with me?

**Wilkins, Patricia A - ETA CTR 55:05**

Thank you guys.

**Burnett, Lauren S - ETA CTR 55:05**

We have 5.

**Barcley, Joyce M - ETA CTR 55:07**

It's gonna be painless. Heaven. Yes. OK.

**Wilkins, Patricia A - ETA CTR 55:11**

Right.

**McNeace, Meche - ETA CTR 55:11**

Yay, 6. Four more.

We need four more.

**Bronson, Bradley K - ETA CTR 55:16**

Won't buy her.

**McNeace, Meche - ETA CTR 55:16**

Can we get 4?

Can we get? Can we get #7?

We need at least minimally two more.

Two more.

**Barcley, Joyce M - ETA CTR 55:25**

Yeah.

**McNeace, Meche - ETA CTR 55:26**

Can we get two more?

**Burnett, Lauren S - ETA CTR 55:30**

We have 6.

**McNeace, Meche - ETA CTR 55:30**

I know y'all aren't shy.

**Burnett, Lauren S - ETA CTR 55:31**

We could work with six, but it would be nice to have four more contestants.

**Wilkins, Patricia A - ETA CTR 55:36**

Oh, thank you, Deborah.

**Barcley, Joyce M - ETA CTR 55:37**

Hey, Deborah.

**McNeace, Meche - ETA CTR 55:38**

Deborah, one more person.

**Burnett, Lauren S - ETA CTR 55:39**

OK.

Maybe one more.

**McNeace, Meche - ETA CTR 55:42**

One just one more.

**Barcley, Joyce M - ETA CTR 55:44**

One more brave person.

**Bronson, Bradley K - ETA CTR 55:50**

Maybe play the theme song for them.

**Wilkins, Patricia A - ETA CTR 55:53**

Oh, that's a good idea. So then I know that you're getting into.

**McNeace, Meche - ETA CTR 55:54**

Yeah, I'm playing.

**Burnett, Lauren S - ETA CTR 55:55**

Are you?

Not yet.

Not yet, it does its own thing.

**Barcley, Joyce M - ETA CTR 55:59**

It's all part of this, yeah.

**McNeace, Meche - ETA CTR 56:02**

So DJ Kevlar can kick it in there.

One more.

**Burnett, Lauren S - ETA CTR 56:08**

Remember, it plays on the.

**Mauro, Kevin M - ETA CTR 56:12**

Hold on one second.

**Burnett, Lauren S - ETA CTR 56:12**

Presentation.

**McNeace, Meche - ETA CTR 56:13**

Dance.

**Wilkins, Patricia A - ETA CTR 56:14**

Just one more guy.

Or we're gonna have to let Bradley play.

**McNeace, Meche - ETA CTR 56:21**

Hey, if you guys want Bradley on your team.

**Burnett, Lauren S - ETA CTR 56:25**

Bradley.

**Barcley, Joyce M - ETA CTR 56:27**

He's just wanting to play.

**McNeace, Meche - ETA CTR 56:29**

Hold on, Kevin.

Did we get one more? One more?

We're gonna go 30 seconds and then we gotta go with.

**Barcley, Joyce M - ETA CTR 56:42**

Deborah says she's scared.

**Burnett, Lauren S - ETA CTR 56:43**

This is fun.

**McNeace, Meche - ETA CTR 56:44**

Deborah, what do you mean you're scared?

Or it's like all right, can we?

Who's logged in on here?

**Bronson, Bradley K - ETA CTR 56:52**

Call somebody out, invite.

**McNeace, Meche - ETA CTR 56:53**

I know. Let's just call somebody out.

**Bronson, Bradley K - ETA CTR 56:58**

Come on down.

**McNeace, Meche - ETA CTR 57:00**

Who'd that be? Who has?

Who has participated with us in the past?

**Wilkins, Patricia A - ETA CTR 57:07**

Gabby Black on here.

**McNeace, Meche - ETA CTR 57:09**

She was earlier.

She probably was like, oh, she's called my name. I'm hopping off.

**Bronson, Bradley K - ETA CTR 57:13**

But what about Jeff?

**Wilkins, Patricia A - ETA CTR 57:13**

I know, right? Come on, Gabby.

**Barcley, Joyce M - ETA CTR 57:15**

No, I don't see them listed.

**Bronson, Bradley K - ETA CTR 57:15**

Jeff, who had the most questions?

What about Jeff?

**McNeace, Meche - ETA CTR 57:19**

Yeah.

**Burnett, Lauren S - ETA CTR 57:19**

Yeah. Did Jeff have his hands raised?

This would be a nice reprieve from his PhD. Come on, Jeff.

**Wilkins, Patricia A - ETA CTR 57:26**

No.

**McNeace, Meche - ETA CTR 57:29**

Jeff, Jeff.

**Bronson, Bradley K - ETA CTR 57:30**

A few.

**Jeff Hughes 57:30**

OK, OK.

**McNeace, Meche - ETA CTR 57:33**

Yay.

**Jeff Hughes 57:33**

I don't know what I just signed up for, but what we'll see.

**Burnett, Lauren S - ETA CTR 57:37**

OK.

**McNeace, Meche - ETA CTR 57:37**

You should trust us.

You should trust us.

Look at look at our innocent faces.

Don't you guys trust us?

That laugh. I don't even know what to say.

**Barcley, Joyce M - ETA CTR 57:45**

We're having too much fun.

**Bronson, Bradley K - ETA CTR 57:48**

About it.

**McNeace, Meche - ETA CTR 57:49**

Alright, you've got eight people, Lauren.

**Burnett, Lauren S - ETA CTR 57:52**

OK.

So now who's making the teams?

**McNeace, Meche - ETA CTR 57:57**

Let me see.

Let me give you the so let's just go with the 1st four will go to team one and the last four would go to team two, alright.

**Barcley, Joyce M - ETA CTR 58:10**

Cindy Beverly. Nikki. Diane.

**Burnett, Lauren S - ETA CTR 58:11**

OK so.

And Deborah, Nikki and Diane, those are the 1st 4.

**Barcley, Joyce M - ETA CTR 58:20**

And Beverly, Nikki and Diane.

**McNeace, Meche - ETA CTR 58:21**

Cindy, Beverly, Nikki, Diane.

**Wilkins, Patricia A - ETA CTR 58:25**

Yeah.

**Barcley, Joyce M - ETA CTR 58:26**

Karen and Heaven and Deborah and Jeff.

**Burnett, Lauren S - ETA CTR 58:33**

OK, so you heard the teams guys.

Please remember what team you're on.

**McNeace, Meche - ETA CTR 58:36**

You guys know who your team is, so teammate is gonna be called what?

**Erica Hansberry 58:40**

Go to.

**Burnett, Lauren S - ETA CTR 58:43**

Admins, like the Admin console.

**McNeace, Meche - ETA CTR 58:44**

Admin. Team A is Admin.

And Team B is.

**Burnett, Lauren S - ETA CTR 58:51**

Is Cases.

**Wilkins, Patricia A - ETA CTR 58:55**

And you guys can all lower your hands now.

**McNeace, Meche - ETA CTR 58:55**

So it's.

**Wilkins, Patricia A - ETA CTR 58:57**

You'll have to raise them in just a bit, but for now you can all lower your hands.

**Burnett, Lauren S - ETA CTR 59:02**

Okie dokie, let's get this started.

**Wilkins, Patricia A - ETA CTR 59:03**

Thank you.

**McNeace, Meche - ETA CTR 59:05**

So there's admin team and then there's cases team.

So you guys are, you know, which team you're on?

**Burnett, Lauren S - ETA CTR 59:16**

Alright, let's get this show started.

**Barcley, Joyce M - ETA CTR 59:27**

And says, let's go.

**Wilkins, Patricia A - ETA CTR 59:30**

And now they're like, what the heck? Well, do we volunteer for?

**Burnett, Lauren S - ETA CTR 59:34**

Actually, let's start. Let's start here.

So as you can see, we are playing GPMS Feud everyone and the objective for today is to have the most points at the end of the game by matching the most popular survey answers. So the answers are provided by a 100-person survey. Look at my quotes, survey panel. Contestants are challenged to come up with the most popular answers for each question. So, these will all be GPMS related. Placed on the game board and revealed as teams provide them. Since the answers are provided by surveys, this is where the line survey says comes from. The game starts with one member from each team facing off in the first question. So you guys will raise your hands the minute the question is read. The contestant who raises their hand first gets to provide the first answer. If that answer is the number one survey response, they get control of the question. If not, the opposing contestant gets to try and provide a higher response to earn control of their team. The team who wins control of the question then provides more responses, one at a time. According to the family few rules, they are not permitted

to consult with one another during this part of the game. So no cheating guys. If a given answer is not one of the most popular, the team gets a strike. If the team can guess all the most popular answers on the board before getting three strikes, they win the round. If a team ends up with three strikes, control of the round goes to the opposing team. The team then has one chance to come up with one of the remaining responses on the board to win the round. If they fail, the other team gets the point, so hopefully it's pretty clear if you played family feud, it follows the same concept. So is everyone ready to go?

**McNeace, Meche - ETA CTR 1:01:31**

Oh.

**Burnett, Lauren S - ETA CTR 1:01:45**

Hey, we're ready to play.

OK.

First question.

Name 6 commonly used SCSEP acronyms.

6 commonly used SCSEP acronyms.

So first we have.

**Wilkins, Patricia A - ETA CTR 1:02:11**

Heaven's out there first.

**Burnett, Lauren S - ETA CTR 1:02:13**

We have Heaven, OK? And Heaven, feel free to unmute.

**Heaven Gordon 1:02:18**

GPMS.

**Burnett, Lauren S - ETA CTR 1:02:21**

Hmm.

No, that was a good one.

**Heaven Gordon 1:02:25**

What?

**Burnett, Lauren S - ETA CTR 1:02:28**

But unfortunately not in the top 100.

Who do we have next?

**McNeace, Meche - ETA CTR** 1:02:33

So how do you know who's on the 2nd?

**Burnett, Lauren S - ETA CTR** 1:02:35

Who's next?

**McNeace, Meche - ETA CTR** 1:02:36

Is Cindy on the first team on admin on?

**Wilkins, Patricia A - ETA CTR** 1:02:37

On the second team.

**McNeace, Meche - ETA CTR** 1:02:41

It's not on Heaven's team, is she?

**Cindy L. Lehmann** 1:02:43

I'm on admin team.

**Wilkins, Patricia A - ETA CTR** 1:02:43

She's got the opposing team. Mm hmm.

**McNeace, Meche - ETA CTR** 1:02:45

OK, cool.

**Wilkins, Patricia A - ETA CTR** 1:02:49

Right, Cindy.

**Heaven Gordon** 1:02:49

Ouch.

**Burnett, Lauren S - ETA CTR** 1:02:49

OK.

**Cindy L. Lehmann** 1:02:50

QPR.

**Mauro, Kevin M - ETA CTR 1:02:59**

#1 answer.

**Burnett, Lauren S - ETA CTR 1:03:00**

Good answer #1 answer.

So would you like to pass or play?

**Cindy L. Lehmann 1:03:07**

I do get to consult with my team on this one, right?

**Burnett, Lauren S - ETA CTR 1:03:11**

Yes.

That you do.

**Cindy L. Lehmann 1:03:16**

Do we want to play guys?

I think we want to play.

**Wilkins, Patricia A - ETA CTR 1:03:23**

So you got Cindy, Beverly, Nikki and Diane.

**McNeace, Meche - ETA CTR 1:03:23**

Hi.

**Burnett, Lauren S - ETA CTR 1:03:27**

OK.

Cindy, Beverly, Diane.

Let's show the question again.

Commonly used SCSEP acronyms.

What do you guys have next?

**McNeace, Meche - ETA CTR 1:03:49**

Who, on your team's gonna answer that?

**Wilkins, Patricia A - ETA CTR 1:03:53**

Nikki.

**Burnett, Lauren S - ETA CTR 1:03:55**

OK.

**Nikki Baures 1:03:57**

Can I go?

**Burnett, Lauren S - ETA CTR 1:03:58**

Yes, ma'am.

**Nikki Baures 1:04:01**

MIN.

**Burnett, Lauren S - ETA CTR 1:04:02**

Oh, let's see.

You got it! Most in need. You guys are on a roll. OK.

Who's next on the team?

Next up, commonly used acronym.

**Wilkins, Patricia A - ETA CTR 1:04:20**

Yeah. Beverly or Diane. You guys got a couple of seconds to raise your hand and answer.

**McNeace, Meche - ETA CTR 1:04:31**

You can do it.

**Burnett, Lauren S - ETA CTR 1:04:34**

Guys, I don't wanna give you an X.

**McNeace, Meche - ETA CTR 1:04:36**

Beverly.

**Burnett, Lauren S - ETA CTR 1:04:37**

Oh, there we go. OK.

**Wilkins, Patricia A - ETA CTR 1:04:37**

Yes, Beverlyly.

**Burnett, Lauren S - ETA CTR** 1:04:41

What do we have?

**Barcley, Joyce M - ETA CTR** 1:04:46

Unmute yourself, Beverly.

**Beverly Williams (Guest)** 1:04:54

OK. Can you hear me?

**Burnett, Lauren S - ETA CTR** 1:04:56

Yes, ma'am.

**Barcley, Joyce M - ETA CTR** 1:04:56

Yes.

**Beverly Williams (Guest)** 1:04:57

Is it SESEP?

**Burnett, Lauren S - ETA CTR** 1:05:05

No, no.

**Beverly Williams (Guest)** 1:05:05

Oh.

**Burnett, Lauren S - ETA CTR** 1:05:09

A good one, but not in this top six.

**Beverly Williams (Guest)** 1:05:13

Thank you.

**Burnett, Lauren S - ETA CTR** 1:05:15

OK.

**McNeace, Meche - ETA CTR** 1:05:18

Oh, it's so sad, man.

**Burnett, Lauren S - ETA CTR** 1:05:18

OK.

**Wilkins, Patricia A - ETA CTR 1:05:20**

No, no, it should be Diane.

**Burnett, Lauren S - ETA CTR 1:05:22**

Next.

And what you got?

**McNeace, Meche - ETA CTR 1:05:33**

Throw it out there.

**Burnett, Lauren S - ETA CTR 1:05:35**

Commonly used SCSEP acronyms.

**Wilkins, Patricia A - ETA CTR 1:05:40**

Beverly has her hand up, but Diane has to answer one of these.

**Burnett, Lauren S - ETA CTR 1:05:44**

Yeah, Diane.

**Beverly Williams (Guest) 1:05:44**

Can I say it?

Can I play again?

**Burnett, Lauren S - ETA CTR 1:05:47**

Not yet.

Diane needs to go.

**Beverly Williams (Guest) 1:05:48**

OK, alright.

**Wilkins, Patricia A - ETA CTR 1:05:50**

Here we go.

Diane's got her hand up.

**Burnett, Lauren S - ETA CTR 1:05:57**

Diane.

**Barcley, Joyce M - ETA CTR** 1:05:59

You have to unmute yourself, Diane.

**Diane C. Bloomquist** 1:06:01

OK.

I did it.

Sorry about that, I'm fumbling. I'm excited.

I wanted to say SCSEP as well, but that's already been wrong, the wrong answer.

Acronym in SCSEP is SCSEP.

**Burnett, Lauren S - ETA CTR** 1:06:21

K.

So your answer was SCSEP?.

Is that it? Did I miss that?

**Barcley, Joyce M - ETA CTR** 1:06:31

What was the answer again, Diane?

**Diane C. Bloomquist** 1:06:33

Yeah. Oh, I'm sorry.

My answer was the acronym for SCSEP is SCSEP, one of the acronyms.

But that was already, somebody else already said that, and it was wrong.

**Barcley, Joyce M - ETA CTR** 1:06:51

You can do another one.

**Burnett, Lauren S - ETA CTR** 1:06:51

But do you have another one?

**Diane C. Bloomquist** 1:06:58

Easter Seals.

**Burnett, Lauren S - ETA CTR** 1:07:01

No, I'm sorry.

Who's next?

**Diane C. Bloomquist** 1:07:04

I'm sorry.

**Burnett, Lauren S - ETA CTR 1:07:05**

Pat.

it's OK.

**Wilkins, Patricia A - ETA CTR 1:07:07**

Back at the top with Cindy.

**Burnett, Lauren S - ETA CTR 1:07:10**

OK. Cindy, what you got?

**Cindy L. Lehmann 1:07:11**

About UE for unsubsidized employment.

**Burnett, Lauren S - ETA CTR 1:07:17**

Unfortunately, no.

Next team.

**Wilkins, Patricia A - ETA CTR 1:07:25**

Over to team two to see if they can get any.

**Mauro, Kevin M - ETA CTR 1:07:29**

What's the steal?

**Burnett, Lauren S - ETA CTR 1:07:30**

Chance to steal who's on Team 2.

**McNeace, Meche - ETA CTR 1:07:31**

Yeah.

**Burnett, Lauren S - ETA CTR 1:07:38**

I see Jeff.

**Wilkins, Patricia A - ETA CTR 1:07:38**

Yeah, Jeff.

Yep, Jeff can answer it.

**Burnett, Lauren S - ETA CTR 1:07:42**

Hey, Jeff, what you got?

**Jeff Hughes 1:07:45**

I wasn't sure how this worked since we didn't like, you know, on the real show you all get to holler out answers and the person at the front, it's like, yes, that's the one I'm going for.

**Burnett, Lauren S - ETA CTR 1:07:47**

Mm hmm.

**Jeff Hughes 1:07:54**

This is for just for SCSEP terminology, right?  
I'm gonna go with. So we said QPR, I'm gonna go with.  
OWU.

**McNeace, Meche - ETA CTR 1:08:15**

Oh, older workers unit.

**Burnett, Lauren S - ETA CTR 1:08:20**

Hey so admin they get the points. So let's go through everything.  
You have most in need that we had.  
Ed, for equitable distribution.  
HA for host agency.  
Idl. Individual durational limit.  
CSA, community service assignment and we had QPR.  
All right guys.  
Next question.

**Wilkins, Patricia A - ETA CTR 1:08:49**

Good game  
Everybody can lower their hands again and get ready for question #2.

**Burnett, Lauren S - ETA CTR 1:08:55**

K.  
Let's start over.  
Alright.  
Name 5 items to look for on a break extract.  
Report 5 items to look for on a break extract report.

**Wilkins, Patricia A - ETA CTR 1:09:15**

I have to go with Karen because Beverly never lowered her hands.  
Gonna have to go with Karen.

**Burnett, Lauren S - ETA CTR 1:09:21**

OK.

What we what do we have?

**Karen Sowsy 1:09:24**

Start date.

**Burnett, Lauren S - ETA CTR 1:09:31**

OK. Well on the other team, do they have a higher answer?

**Barcley, Joyce M - ETA CTR 1:09:31**

Oh.

**Burnett, Lauren S - ETA CTR 1:09:35**

Anyone.

**Wilkins, Patricia A - ETA CTR 1:09:37**

Thank you.

**Nikki Baures 1:09:41**

Expected end date.

**Burnett, Lauren S - ETA CTR 1:09:46**

No. So we're gonna go with was that Karen first?

OK.

Would you guys like to pass or play?

**Karen Sowsy 1:10:00**

Play.

**Burnett, Lauren S - ETA CTR 1:10:03**

Okie dokie.

**Wilkins, Patricia A - ETA CTR 1:10:06**

You can Jeff, Deborah or Heaven.

**Burnett, Lauren S - ETA CTR 1:10:07**

Name.

**Wilkins, Patricia A - ETA CTR 1:10:08**

Either one of you guys are free to answer.

**Burnett, Lauren S - ETA CTR 1:10:11**

OK. Five items to look for on a break extract report.

**Wilkins, Patricia A - ETA CTR 1:10:22**

Deborah.

**Burnett, Lauren S - ETA CTR 1:10:23**

I.

**Deborah Campbell 1:10:23**

OK, I'm gonna give it a shot and say type of leave.

No, like it's administrative or not.

Yep, that's it.

**Barcley, Joyce M - ETA CTR 1:10:36**

Oh.

**Burnett, Lauren S - ETA CTR 1:10:36**

We'll take that for break reason, OK.

**Wilkins, Patricia A - ETA CTR 1:10:37**

Right.

**Burnett, Lauren S - ETA CTR 1:10:41**

So who's next?

**Wilkins, Patricia A - ETA CTR 1:10:44**

Either Heaven or Deborah.

Come on.

I know you two guys know this.

**Burnett, Lauren S - ETA CTR 1:11:00**

Anyone.

**Wilkins, Patricia A - ETA CTR 1:11:03**

Then Deborah.

**Burnett, Lauren S - ETA CTR 1:11:03**

Up one more seconds.

3,2.

**Barcley, Joyce M - ETA CTR 1:11:07**

Hi.

**Burnett, Lauren S - ETA CTR 1:11:10**

1 all right.

**Karen Sowsy 1:11:18**

OK.

I have two.

I don't know which one to go with.

How about actual date of return?

**Burnett, Lauren S - ETA CTR 1:11:30**

Nope.

**Karen Sowsy 1:11:32**

Should've gone with the other one.

**Burnett, Lauren S - ETA CTR 1:11:37**

Alright, you guys have one more chance before the other team gets a chance to steal.

Who's next?

**Barcley, Joyce M - ETA CTR 1:11:46**

We ought to sit around clapping now. Good answer. Good answer.

**Wilkins, Patricia A - ETA CTR** 1:11:51

I know, right?

**Karen Sowsy** 1:11:52

I get my other one.

**Wilkins, Patricia A - ETA CTR** 1:11:55

How about heaven?

**Burnett, Lauren S - ETA CTR** 1:11:58

The answer?

Just a few more seconds before we go to the next team.

3, 2.

What happen?

OK, next team gets a chance to steal.

**Barcley, Joyce M - ETA CTR** 1:12:22

Oh, boom.

**Wilkins, Patricia A - ETA CTR** 1:12:26

Beverly's got our hand up right away.

**Burnett, Lauren S - ETA CTR** 1:12:29

Hey, Beverly, what do we have?

**Beverly Williams (Guest)** 1:12:32

Participant signature.

Aw man.

**Burnett, Lauren S - ETA CTR** 1:12:43

Alright Pat so.

**Cindy L. Lehmann** 1:12:46

Can, I guess?

**Burnett, Lauren S - ETA CTR** 1:12:47

The other.

We're out of guesses for this round.  
So it's the other team.

**Wilkins, Patricia A - ETA CTR** 1:12:52  
You can.

**Cindy L. Lehmann** 1:12:52  
Are you going to show us the answers PID.

**Wilkins, Patricia A - ETA CTR** 1:12:54  
Uh.

**Burnett, Lauren S - ETA CTR** 1:12:54  
Yeah.  
It was. But Pat, which one gets the?

**Wilkins, Patricia A - ETA CTR** 1:13:00  
Yeah, the other answers.

**Burnett, Lauren S - ETA CTR** 1:13:02  
I am but I wanna give the points, award the points first.  
So is that for cases?

**Wilkins, Patricia A - ETA CTR** 1:13:06  
Me too, OK.

**Burnett, Lauren S - ETA CTR** 1:13:07  
It'll be cases OK.

**Karen Sowsy** 1:13:08  
Yes, yes.

**Burnett, Lauren S - ETA CTR** 1:13:11  
Oh no, put the wrong.

**Cindy L. Lehmann** 1:13:15  
Oh no.

**Burnett, Lauren S - ETA CTR 1:13:18**

Excuse me guys, I clicked the wrong button.  
Hold on a second.

**Heaven Gordon 1:13:25**

I was getting excited.

**Burnett, Lauren S - ETA CTR 1:13:26**

I meant to work.

**Wilkins, Patricia A - ETA CTR 1:13:26**

A very tight game.

**Burnett, Lauren S - ETA CTR 1:13:28**

Right. I meant to award you guys the points.  
And I ended the game.

**Wilkins, Patricia A - ETA CTR 1:13:39**

38, 40.

**Burnett, Lauren S - ETA CTR 1:13:42**

No, shame on me.

**Wilkins, Patricia A - ETA CTR 1:13:45**

It should be 38 for admin and 40 for cases.

**Burnett, Lauren S - ETA CTR 1:13:50**

Yes.

**Cindy L. Lehmann 1:13:53**

I can take EM.

**Karen Sowsy 1:13:58**

Take the win.

**Burnett, Lauren S - ETA CTR 1:14:06**

But I think we have.

Thank you guys.

Had the first one come on this one, what was it?

**Karen Sowsy 1:14:13**

Now.

**Burnett, Lauren S - ETA CTR 1:14:13**

Maybe doesn't.

**Cindy L. Lehmann 1:14:14**

We had MIN, in this most in need.

**Burnett, Lauren S - ETA CTR 1:14:16**

At min right.

**Cindy L. Lehmann 1:14:20**

It's OK.

**Burnett, Lauren S - ETA CTR 1:14:20**

We'll just, we'll just, we'll just hand them over.

**Cindy L. Lehmann 1:14:23**

Put us in the lead.

It's all good.

**Burnett, Lauren S - ETA CTR 1:14:26**

And then.

This one was.

**Cindy L. Lehmann 1:14:33**

3/4.

5.

**Burnett, Lauren S - ETA CTR 1:14:38**

Alright, OK.

So the other ones I skipped over.

But the first one was PID and the second was first and last name. So first name or last name. OK, so I think we have enough time to try and get through this third question, so

let's see. Name the top six data elements to look for in a QPR.

See, we just were speaking about QPR, so let's see.

**Barcley, Joyce M - ETA CTR 1:15:11**

Hello.

**Wilkins, Patricia A - ETA CTR 1:15:14**

That's Cindy.

**Cindy L. Lehmann 1:15:18**

Service level.

**Burnett, Lauren S - ETA CTR 1:15:18**

OK.

After this one.

**Barcley, Joyce M - ETA CTR 1:15:32**

Oh.

**Burnett, Lauren S - ETA CTR 1:15:34**

I know.

Anyone else within the other team?

**Wilkins, Patricia A - ETA CTR 1:15:37**

Thank you.

I have Jeff, Deborah, Heaven or Karen.

**Burnett, Lauren S - ETA CTR 1:15:48**

Anybody.

**Wilkins, Patricia A - ETA CTR 1:15:50**

Deborah.

**Deborah Campbell 1:15:52**

Yeah, I'll give it a shot and say.

**Wilkins, Patricia A - ETA CTR 1:15:54**

I got it.

**Deborah Campbell 1:15:56**

Number of current participants.

**Barcley, Joyce M - ETA CTR 1:15:56**

She's so happy.

**Burnett, Lauren S - ETA CTR 1:16:02**

Let's see.

Think we can do this one?

Placements.

So you guys wanna pass or play?

**Wilkins, Patricia A - ETA CTR 1:16:17**

To you guys play or pass?

**Karen Sowsy 1:16:19**

You can play.

**Burnett, Lauren S - ETA CTR 1:16:20**

OK.

**Wilkins, Patricia A - ETA CTR 1:16:20**

Alright, so Heaven's ready. Heaven is ready.

**Burnett, Lauren S - ETA CTR 1:16:21**

So who's up next?

OK.

**Heaven Gordon 1:16:28**

Ed.

**Burnett, Lauren S - ETA CTR 1:16:38**

Not on this one.

Who's next?

**Karen Sowsy 1:16:41**

About min, min, most in need.

**Burnett, Lauren S - ETA CTR 1:16:49**

Got that one. Who's next?

What else are we looking for? Top six data elements to look for in a QPR?

**Jeff Hughes** 1:16:56

Which team is entering?

**Wilkins, Patricia A - ETA CTR** 1:16:59

Your team, Jeff. Yep, cases.

**Karen Sowsy** 1:17:00

Cases.

**Jeff Hughes** 1:17:01

OK.

I heard my name let me raise my hand. So what was the question again?

I'm sorry, I know you just said it, one more time.

**Burnett, Lauren S - ETA CTR** 1:17:08

Top six data elements to look for in a QPR.

**Jeff Hughes** 1:17:11

Participant survey.

**Burnett, Lauren S - ETA CTR** 1:17:21

You.

**Wilkins, Patricia A - ETA CTR** 1:17:22

Thank you.

**Burnett, Lauren S - ETA CTR** 1:17:24

Hey, guys get one more chance?

Well, you have one more X available, but.

What else are we looking for?

Data elements to look for in a QPR.

That's two so far.

**Wilkins, Patricia A - ETA CTR** 1:17:45

Deborah, it's on you. Go ahead.

**Deborah Campbell 1:17:50**

Me, right?

I wanna say.

Veterans.

**Burnett, Lauren S - ETA CTR 1:18:00**

No.

**Wilkins, Patricia A - ETA CTR 1:18:04**

All right. So team one, admin.

You guys have a chance to guess, and Nikki's got her hand up.

**Burnett, Lauren S - ETA CTR 1:18:10**

OK.

**Nikki Baures 1:18:11**

Age of enrollment.

**Burnett, Lauren S - ETA CTR 1:18:15**

Repeat that.

**Nikki Baures 1:18:19**

Can you hear me?

**Burnett, Lauren S - ETA CTR 1:18:20**

No. Repeat that.

**Nikki Baures 1:18:22**

Age of enrollment.

**Burnett, Lauren S - ETA CTR 1:18:25**

Age of enrollment.

OK.

**Wilkins, Patricia A - ETA CTR 1:18:38**

Those ones that go to cases.

**Burnett, Lauren S - ETA CTR 1:18:38**

Which one?

OK.

Make sure I click it right this time.

OK.

So we have performance average project duration.

Most the need characteristics, ethnicity and race.

Enrollments and exits, placements.

OK, we still have time go to a next question.

OK.

Name the top five filters that can be used to narrow a participant's search. Should have everyone's hands up.

**Wilkins, Patricia A - ETA CTR 1:19:22**

Karen's up first.

**Burnett, Lauren S - ETA CTR 1:19:24**

Ok Karen.

**Karen Sowsy 1:19:27**

Active.

**Burnett, Lauren S - ETA CTR 1:19:32**

We can do that.

Status OK.

The other team, you guys have two chances to get a higher answer, OK.

**Wilkins, Patricia A - ETA CTR 1:19:41**

Nikki's got her hand up.

I think she's ready.

**Burnett, Lauren S - ETA CTR 1:19:48**

Nikki.

**Nikki Baures 1:19:50**

Tell my team to put my hand up.

**Wilkins, Patricia A - ETA CTR 1:19:53**

Nope, you're good.

**Nikki Baures** 1:19:54

Good. OK.

**Burnett, Lauren S - ETA CTR** 1:19:56

Mm hmm.

**Nikki Baures** 1:19:58

Grantee.

**Burnett, Lauren S - ETA CTR** 1:19:58

Five filters. You said grantee? OK.

**Nikki Baures** 1:20:02

Yeah.

**Burnett, Lauren S - ETA CTR** 1:20:04

That's the fourth answer, so the other team gets to pass or play.

**Karen Sowsy** 1:20:14

Let's play.

**Burnett, Lauren S - ETA CTR** 1:20:15

OK.

So top five filters that can be used to narrow a participant's search.

**Wilkins, Patricia A - ETA CTR** 1:20:27

Diane. But Diane is. Wait a minute.

To answer those who got the highest points, I'm sorry for status. Who was that?

**Burnett, Lauren S - ETA CTR** 1:20:37

Whoever answers. Karen.

**Karen Sowsy** 1:20:37

Karen.

I did. I answered the first one.

**Burnett, Lauren S - ETA CTR** 1:20:45

So their team gets to go.

**Wilkins, Patricia A - ETA CTR** 1:20:48

Diana's on the opposing team.

So.

**Burnett, Lauren S - ETA CTR** 1:20:52

OK so.

**Diane C. Bloomquist** 1:20:53

Oops, sorry.

**Wilkins, Patricia A - ETA CTR** 1:20:55

Oh, no problem, no problem.

So we would need either Jeff, Deborah or Heaven.

**Heaven Gordon** 1:21:01

Oh.

**Wilkins, Patricia A - ETA CTR** 1:21:04

Alright, Heaven.

**Heaven Gordon** 1:21:06

Participant ID, the PID.

**Burnett, Lauren S - ETA CTR** 1:21:13

You got it, participant ID.

**Wilkins, Patricia A - ETA CTR** 1:21:14

Hey.

**Heaven Gordon** 1:21:14

Sorry, PID meant yeah.

**Burnett, Lauren S - ETA CTR** 1:21:18

OK. You got two more.

**Wilkins, Patricia A - ETA CTR 1:21:18**

Alright, that.

**Burnett, Lauren S - ETA CTR 1:21:23**

Filters that can be used to narrow a search, who's next.

**Jeff Hughes 1:21:27**

You said me, right?

**Barcley, Joyce M - ETA CTR 1:21:28**

It's Jeff. Yeah.

**Burnett, Lauren S - ETA CTR 1:21:29**

Yep.

**Wilkins, Patricia A - ETA CTR 1:21:30**

Yeah.

**Jeff Hughes 1:21:30**

Let's try case ID.

**Burnett, Lauren S - ETA CTR 1:21:34**

Bam, number 1 answer.

**Wilkins, Patricia A - ETA CTR 1:21:35**

Right.

**Burnett, Lauren S - ETA CTR 1:21:37**

All right. We're looking for one more.

Let's see if you guys can get a sweep.

One more answer.

**Karen Sowsy 1:21:48**

Manager.

**Wilkins, Patricia A - ETA CTR 1:21:50**

Who was that, I'm sorry.

**Karen Sowsy** 1:21:51

Who the case is assigned to.  
OK.

**Deborah Campbell** 1:22:00

So who was playing cases or admins?

**Wilkins, Patricia A - ETA CTR** 1:22:04

So this would be on Deborah has her hand up now.

**Deborah Campbell** 1:22:08

Oh, I'm sorry, OK?  
Well, I was gonna say.  
The case managers.

**Karen Sowsy** 1:22:17

That's what I just said.

**Deborah Campbell** 1:22:18

Or oh you did.

**Karen Sowsy** 1:22:19

Who the case is assigned to. Yeah, yeah.

**Burnett, Lauren S - ETA CTR** 1:22:27

OK one last chance guys.

**Wilkins, Patricia A - ETA CTR** 1:22:31

It's ready.  
Jeff has his hand up.

**Jeff Hughes** 1:22:34

Oh great.  
This is like, you know, you got three strikes, 2 balls.  
It's the bottom of the ninth.

**Wilkins, Patricia A - ETA CTR** 1:22:39

Hey.

Yep, you're up to bat.

**Barcley, Joyce M - ETA CTR** 1:22:40

No pressure.

**Jeff Hughes** 1:22:41

I know, right? There's two.

**Burnett, Lauren S - ETA CTR** 1:22:41

Well, think.

Think it over.

We have case.

**Jeff Hughes** 1:22:43

There's two.

There's 2 answers, but I wanna go with.

I wanted to say sub-grantees. What? What I'm gonna choose?

**Burnett, Lauren S - ETA CTR** 1:22:50

And you got it.

**Jeff Hughes** 1:22:51

Yay.

**Karen Sowsy** 1:22:51

Woo Hoo, woo Hoo.

**Burnett, Lauren S - ETA CTR** 1:22:54

OK, who gets the points, Pat?

**Wilkins, Patricia A - ETA CTR** 1:22:57

That would be cases.

**Burnett, Lauren S - ETA CTR** 1:22:59

Yay.

**Karen Sowsy 1:23:00**

Yeah.

**Burnett, Lauren S - ETA CTR 1:23:02**

Alright you guys are in the lead right now.

**Wilkins, Patricia A - ETA CTR 1:23:02**

This is kind of clean sweep on that one.

**Burnett, Lauren S - ETA CTR 1:23:06**

Alright, let's see. We can get in one more question.

Alright.

**Cindy L. Lehmann 1:23:13**

Ooh, points are doubled.

**Burnett, Lauren S - ETA CTR 1:23:16**

Name the three actions a case supervisor can take, once a participant has been selected from the cases landing page.

So think about the cases landing page.

Think once you select the participant, that little box in the left-hand corner besides the name and think of the three actions that a Case Supervisor can take.

**Wilkins, Patricia A - ETA CTR 1:23:43**

Right. So first we have Nikki from admin.

**Burnett, Lauren S - ETA CTR 1:23:47**

K.

What we what do we have, Nikki?

**Nikki Baures 1:23:50**

This is a lot of pressure.

**Wilkins, Patricia A - ETA CTR 1:23:53**

You got it, Nikki.

We believe in you.

**Nikki Baures** 1:23:55

I'm gonna go with reassign.

**Burnett, Lauren S - ETA CTR** 1:24:00

OK.

That's number two.

**Wilkins, Patricia A - ETA CTR** 1:24:01

Hi.

**Burnett, Lauren S - ETA CTR** 1:24:01

Second answer. The other team gets a chance.

See if they can get the number one.

**Wilkins, Patricia A - ETA CTR** 1:24:06

Jeff has his hand up from Cases's from Team 2. My gracious.

**Burnett, Lauren S - ETA CTR** 1:24:10

K.

**Jeff Hughes** 1:24:13

Alright, I'm gonna go with recertify.

**Burnett, Lauren S - ETA CTR** 1:24:16

Oh, Jeff is doing it.

**Wilkins, Patricia A - ETA CTR** 1:24:17

Come by Jeff is on fire.

**Heaven Gordon** 1:24:20

Hot dog.

**Burnett, Lauren S - ETA CTR** 1:24:23

Alright guys, you gonna pass or play?

**Jeff Hughes** 1:24:26

I mean, I think we got three chances, guys.

**Karen Sowsy 1:24:28**

Let's play.

**Jeff Hughes 1:24:29**

Let's play it.

**Karen Sowsy 1:24:29**

Let's play. Let's play.

**Burnett, Lauren S - ETA CTR 1:24:31**

Alright.

**Karen Sowsy 1:24:34**

I wanna do this, withdraw.

**Wilkins, Patricia A - ETA CTR 1:24:34**

Alright.

**Burnett, Lauren S - ETA CTR 1:24:39**

Bam.

Oh wait.

Alright guys, so with that.

**McNeace, Meche - ETA CTR 1:24:50**

OK this is.

**Burnett, Lauren S - ETA CTR 1:24:52**

At 3:29, we are gonna end right here.

And for this first wonderful round of Gpms feud.

Congratulations Cases.

**Karen Sowsy 1:25:13**

Thanks team.

**McNeace, Meche - ETA CTR 1:25:14**

Oh, yay. So what did y'all think about Gpms feud?

**Beverly Williams (Guest)** 1:25:22

It was fun. It was fun.

**Karen Sowsy** 1:25:23

It's fun.

**Heaven Gordon** 1:25:23

Yeah, that was I.

**Deborah Campbell** 1:25:23

What did we win?

**Karen Sowsy** 1:25:24

That was a lot of fun, yeah.

**Jeff Hughes** 1:25:25

I can't wait to get the prize in the office.

**McNeace, Meche - ETA CTR** 1:25:28

I know it's in the mail. It's in the mail.

**Deborah Campbell** 1:25:28

You know, determine whether or not we wanna do it again.

**Karen Sowsy** 1:25:30

Same here.

**McNeace, Meche - ETA CTR** 1:25:32

So yeah, it's in the mail.

So it's coming.

So there was like, you know, some kinks that we have to work out. But this was the first time out.

So we thank you guys for volunteering.

We hope the next time, we won't take so long for volunteers. Cause look, Jeff, who was reluctant to jump out there.

**Heaven Gordon** 1:25:49

I'm sorry.

**Burnett, Lauren S - ETA CTR 1:25:52**

Right.

**McNeace, Meche - ETA CTR 1:25:52**

Look what he did for his team.

**Barcley, Joyce M - ETA CTR 1:25:55**

Jeff wants to give you his mailing address.

**McNeace, Meche - ETA CTR 1:25:55**

So.

E-mail me your mailing address.

**Karen Sowsy 1:25:59**

OK. Just.

**McNeace, Meche - ETA CTR 1:26:00**

You know what?

I got your office mailing address, Jeff.

Don't worry, we got it.

**Jeff Hughes 1:26:03**

Hey, we can swap out if you're just if you're doing one of my article reviews for PhD.

Hey, we're good.

**Barcley, Joyce M - ETA CTR 1:26:12**

Mm hmm.

**McNeace, Meche - ETA CTR 1:26:13**

But we want to say thank you guys for participating.

We'll fine tune these. We find that these, you know, these learning game sessions kind of helps you guys. You know, in learning more about GPMS too.

And then just even just for yourself to gain where your knowledge level is.

So you guys are doing great.

So we appreciate you joining us and you know participating so.

Just know that jeopardy hasn't gone away.

We just wanted to kind of change it up a bit.

And so we came up with Gpms feud.

So the next time around we will have some more questions and hopefully come with 10 volunteers, all right.

So with that being said, we're gonna say thank you guys all very, very much.

**Burnett, Lauren S - ETA CTR 1:26:56**

Yep.

**McNeace, Meche - ETA CTR 1:27:01**

Always remember, remember to do what hit that reset button in the filters, login to GPMS at least once within the 30-day period.

And what's my last one?

There's always a third one, if they're what is that?

Go to workforce GPS if you want to look up GPMS resources or to SCSEP help.

Did I miss anything? Anybody.

No, we're good.

**Wilkins, Patricia A - ETA CTR 1:27:32**

You're good.

**Barcley, Joyce M - ETA CTR 1:27:33**

I think so.

**McNeace, Meche - ETA CTR 1:27:34**

Alright. Well thank you all.

**Karen Sowsy 1:27:35**

Alright.

**McNeace, Meche - ETA CTR 1:27:36**

We appreciate you guys.

Anybody out there in the cold?

Stay warm and we will see you. When is our next GPMS office hours? February something or other, right?

**Karen Sowsy 1:27:42**

Yeah.

**McNeace, Meche - ETA CTR 1:27:48**

February 12th, same time, same bat channel.

**Barcley, Joyce M - ETA CTR 1:27:50**

There you go.

**McNeace, Meche - ETA CTR 1:27:55**

I'll see you guys in a couple of weeks.

**Bronson, Bradley K - ETA CTR** stopped transcription