

### PARTICIPANT SUPPORT CONTINUUM

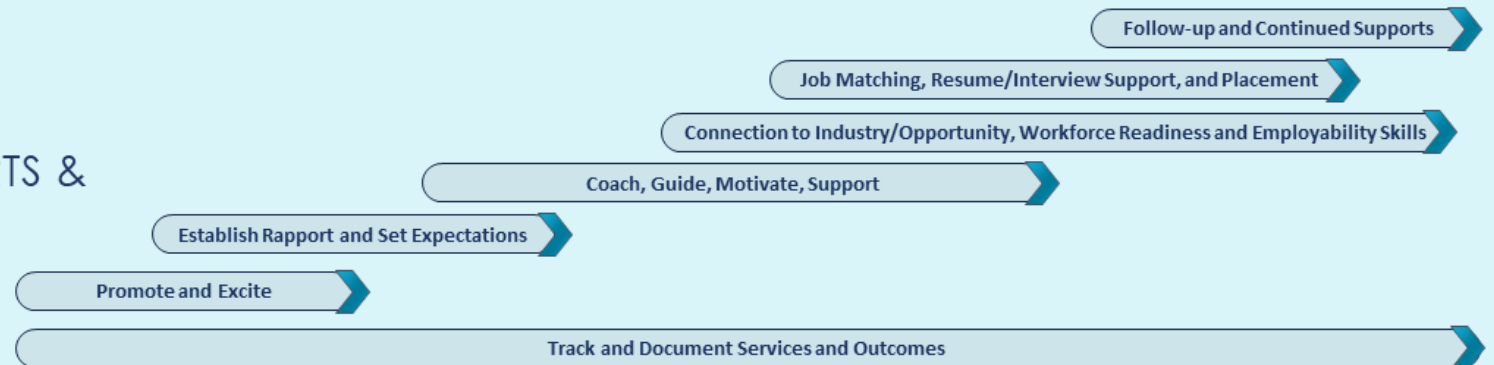
#### PARTICIPANT ACTIONS



#### PARTICIPANT LIFECYCLE



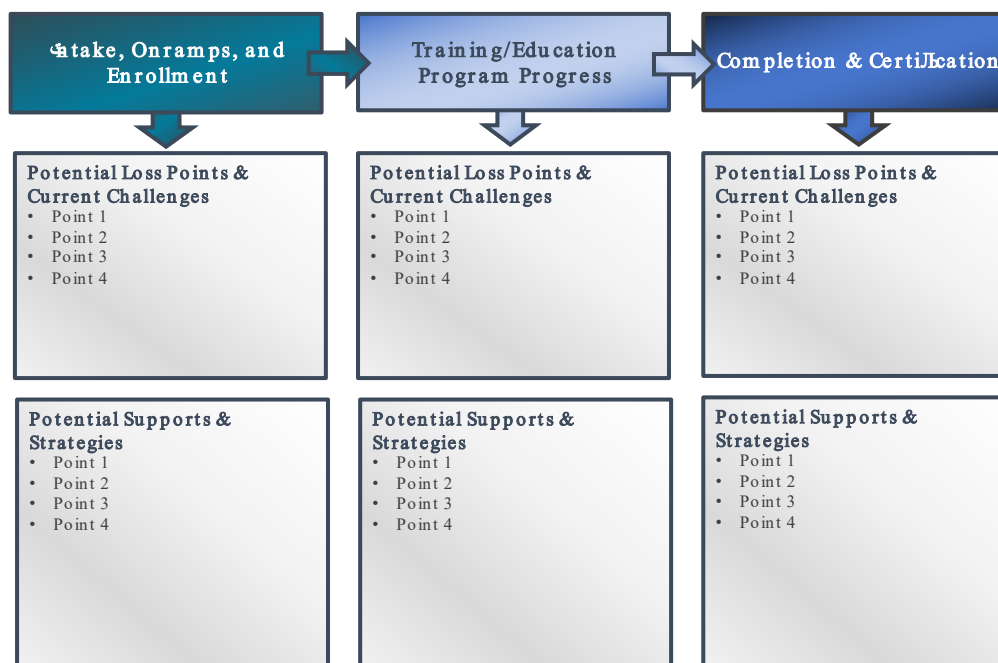
#### SYSTEM SUPPORTS & ACTIONS



## Note Taking and Team Discussion Resource

# LOSS POINTS, ROOT CAUSES, AND SOLUTIONS

- 1) When/where do we tend to experience participant retention issues during these stages?
- 2) What are the root causes of these “loss points?”
- 3) What solutions are working to prevent them?
- 4) What else *might* we do to prevent attrition and increase completion?



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## Resources

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- [Strategies and Resources to Improve Participant Retention](#)  
How can grantees increase program retention outcomes for unemployed and underemployed workers? These resources emphasize the importance of providing support skills training and supportive services for these individuals to increase program retention and successful program completion.
- [Participant Employment and Placement Resources](#)  
What strategies can grantees utilize to achieve employment and placement of job seekers? These resources include specific strategies such as networking, resume development, effective interview techniques and application of credentials and lifelong learning outcomes to the job search process.
- [Understanding the Student Experience: Loss & Momentum Framework](#)<sup>ii</sup>  
This report discusses longitudinal data of students as they navigate the four stages of their postsecondary journey-connection, entry, progress, and completion. The Loss Momentum Framework aims to identify where students become sidetracked, and will help institutions identify where additional resources can be used to ensure program completion.
- [Peer-to-Peer Session: Participant Outreach and Recruitment Strategies Tips and Best Practices](#)  
Peer-shared tips and best practices for participant outreach, recruitment, and engagement strategies that are used to attract, train, and employ a diverse workforce in middle- to high-skilled H-1B occupations.
- [Peer-to-Peer Session: Performance Reporting and Data Management Tips and Best Practices](#)  
Peer-shared tips and best practices for working with proprietary case management systems, coordinating with partners to obtain participant data, and getting follow-up information on employment from participants.
- [Peer-to-Peer Session: Partnership Development Tips and Best Practices](#)  
Peer-shared tips and best practices for developing, strengthening, and maintaining strong grant partnerships— with organizations such as employers, education and training providers, workforce development boards, and more.

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<sup>i</sup> U.S. Department of Labor Employment and Training Administration, ETA/ASTD Regional Technical Assistance Forums (2015), “Integrated Case Management: Understanding the Big Picture” presentation, Terri Lonowski and Winston Thompe.

<sup>ii</sup> <sup>ii</sup> Participant Support Continuum graphic inspired by concepts from: Completion by Design (2014), “Understanding the Student Experience: Loss and Momentum Framework”.