

National TAA Work-based Learning Community: RESTORING FUTURES

Numbers that Matter & Lessons Learned



Agenda

- Introductions
- Description of ICF
- Restoring Futures
- Learning, Employment and Economic Development for Information Technology (LEAD4IT)
- Questions and Answers

RESTORING FUTURES

Focuses on helping job seekers who lost their job through no fault of their own and seeking to reconnect to the workforce.



OVERVIEW

Nearly **\$5 million** Trade and Economic Transition National Dislocated Worker Grant awarded by the U.S. Department of Labor to ICF.

Partners:

- USVI Department of Labor
- USVI Workforce Development Board
- USVI Economic Development Authority

Period of Performance:

- 3 Years
(10/1/2018 to 9/30/2021)

Performance Outcome

- Serve 337 eligible Dislocated Workers

Goals

- 1) Create a national laboratory for workforce innovation, disaster recovery and inclusive economic transformation in the USVI
- 2) Establish a state-of-the-art, work-based learning solutions in the Territory
- 3) Transfer knowledge and capabilities to the public workforce system in the Territory and beyond

323

PARTICIPANTS

(mid-June 2021)

Restoring Futures helped over two hundred dislocated workers return to the workforce in the U.S. Virgin Islands with:

- 272 receiving on-the-job training
- 4 getting customized training



Restoring Futures supported 31 employers
rebuild their workforce by supporting

166,70

0

TRAINING HOURS

Of all workers that received training,
65% of workers placed in 4 months of training.

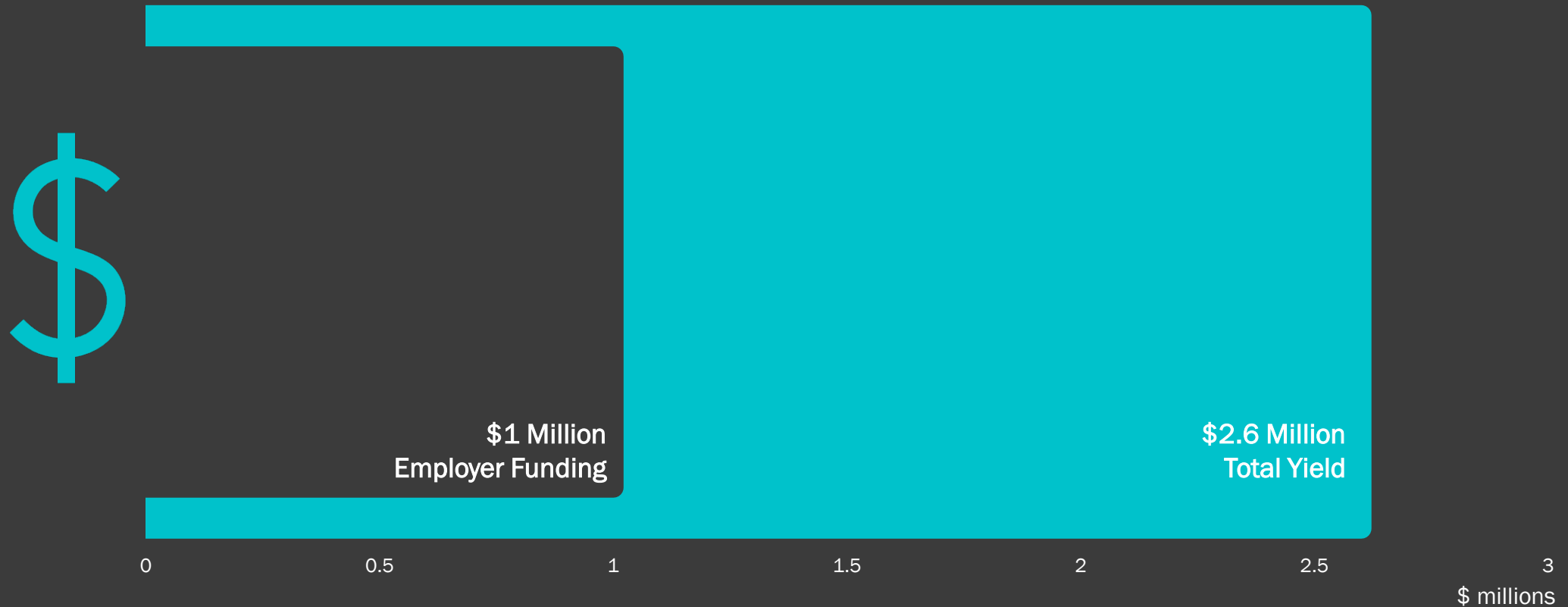


RESTORING FUTURES CREATES SUCCESS!

81%

of the 323 Dislocated
Workers served,
showed measurable
skill gains.

Restoring Futures leveraged \$1 million in employer funding, yielding a total of investment of **\$2.6 million** into the U.S. Virgin Islands economy.



72%

of the 323 Dislocated Workers placed into employment joined the hospitality and food service industry in the U.S. Virgin Islands.





323 Dislocated Workers served
have entered full-time
employment in the U.S. Virgin
Islands.

31 ACTIVATED EMPLOYER CONTRACTS

Restoring Futures supported the efforts of small and large employers in multiple industries to rebuild their workforce in the U.S. Virgin Islands.



33%

Hospitality &
Food Services



25%

Infrastructure
Services



16%

Logistic
Services



12%

Construction



12%

Healthcare

FIVE LESSONS LEARNED



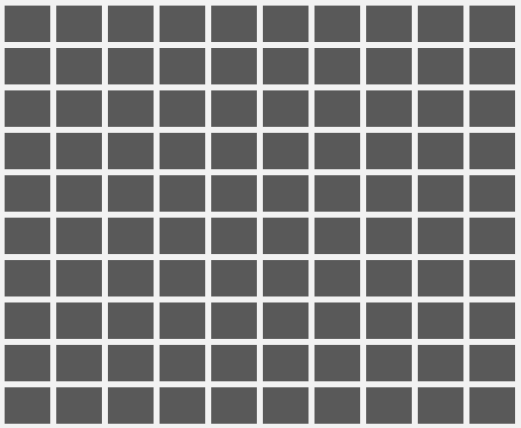
Employers **must** be in driver's seat:

- There is no WORK-based training without the work
- Establish your program as a recruiting strategy for employer

2

It is a NUMBERS GAME

OUTREACH to CONTRACTS CONVERSIONS



1,108

Employer Outreach



171

Real Contacts



37

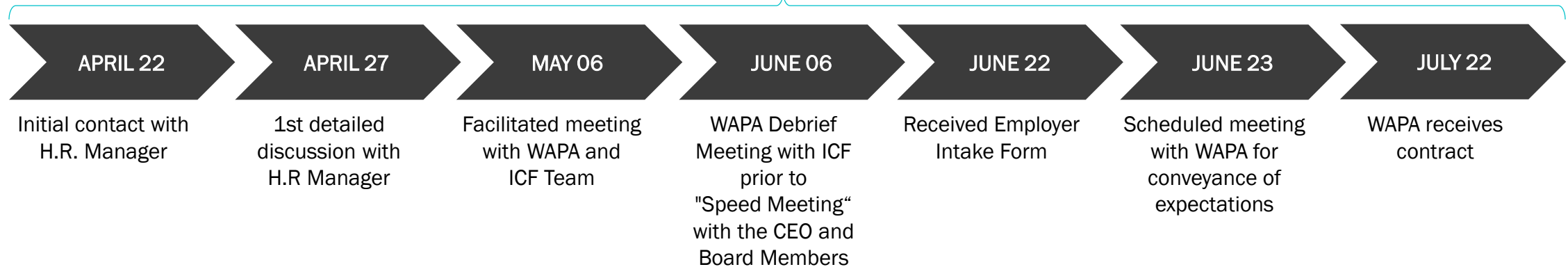
Contracts

3

Relationships Matter — Be Patient

V.I. Water and Power Authority

2020



4 Use the Language of Business



Free HOSPITALITY
OPPORTUNITY
PROGRAM EVENT
June 25, 2019

GREAT NEWS:
The Ritz-Carlton, St. Thomas is reopening in late October 2019. To meet the projected employment demand, they will be hosting a **FREE Hospitality Opportunity Program**. This is not a hiring event, but instead the start of a long-term strategic commitment to recruitment, customized training, hiring, on-boarding and comprehensive on-the-job training.

WHAT TO EXPECT:
During the **Hospital Opportunity Program**, Ritz-Carlton professionals will be providing information on the array of employment opportunities available when the hotel reopens this fall. Available positions include accounting, banquet services, employee cafe, engineering, front office, guest services, housekeeping, kitchen, laundry, maintenance, marketing, recreation services, reservations, retail shop, restaurant service, room service, sales, spa, and stewarding.

WHO SHOULD ATTEND:
Everyone interested in a meaningful career at the Ritz-Carlton, St. Thomas is encouraged to attend this no cost event. *Individuals, who are currently unemployed or lost their job as a result of Hurricanes Irma and Maria*, are especially encouraged to attend the **Hospitality Opportunity Program** and learn more about career opportunities at the Ritz-Carlton, St. Thomas.





FREE TO ATTEND
June 25, 2019 from 8:00 a.m. – 8:00 p.m.
University of the Virgin Islands – St. Thomas – Sports & Fitness Center
Register to attend at www.workforce180.com/USVI



HIRING EVENTS • JANUARY 10 & 13 2020 • 10:00 AM – 2:00 PM

605 STRAND STREET, FREDERIKSTED, ST. CROIX, 00840

EVENT DETAILS:

- The hotel also needs a Front Desk Agent, Maintenance person, and Licensed Massage Therapist.
- Two Hiring Events - Friday, January 10th and Monday, January 13th from 10 am-2 pm.
- Fill out our job application at www.JobsWithFred.com or stop by the front desk of the hotel (open from 8 am-8 pm 7 days a week) **IMPORTANT---** MAKE SURE TO INCLUDE AN ACCURATE EMAIL ADDRESS and PHONE NUMBER!
- Don't miss the opportunity to meet/interview with one of Fred's owners, HR Manager, Food and Beverage Manager, and our Executive Chef!

POSITIONS AVAILABLE:

- Massage Therapist (The Fred) ***must be certified
- Maintenance (The Fred) **experience required
- Front Desk Agent (The Fred) **will train the right person/experience not required
- Dishwasher (Eat With Fred) **will train the right person/exp. not required
- Line Cook (Eat With Fred) **experience required
- Host/Hostess (Eat With Fred) **will train the right person/experience not required
- Server (Eat With Fred) ** experience required
- Food Runner (Eat With Fred) ***will train the right person/experience not required
- Bartender (Eat With Fred) **experience required
- Barback (Eat With Fred) **will train the right person/experience not required
- Busser (Eat With Fred) **will train the right person/experience not required

APPLY TODAY: WWW.JOBSWITHFRED.COM



The Ritz-Carlton “CHOP”



Build On
Your Success

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