

Transcript for vLive June 25, 2025

Burnett, Lauren S - ETA CTR 0:03

Meeting so that it's seamless for us all and should you have any questions, never hesitate to raise your hand or type your question in the chat.

So without further delay, office hours are officially open.

Back to you, Michi.

McNeace, Meche - ETA CTR 0:17

Thank you.

Welcome everybody.

It feels like we haven't been together in such a long time that I, you know, I had to remind myself that we were together a couple of weeks ago, but it still seems like a very long time.

But once again, I want to say welcome to GPMS Virtual Office Hours on June 25th.

And today we actually got some things to cover with you guys to get started, so first on our agenda is that we have been asked if we can go ahead and just do a reminder and go through the process on how do you set up your new account. If you're new to GPMS, new to your grantees and you need to get access to GPMS for the first time, what are those steps to do. So, what we are going to do is demonstrate that and Pat and Chanel will be the ones going through that process.

Pat's going to go through and have Chanel set up an account from the beginning and hopefully as far as we can get to the end. OK, so we have Chanel showing her screen and then we have Pat, who's going to walk her through it.

And we will put in the chat where you can have access to the step-by-step instructions on how to set up a new account with GPMS.

Cool beans Miss Patricia.

Wilkins, Patricia A - ETA CTR 1:48

Cool beans.

So good afternoon, everybody.

So if you guys see on Chanel's screen, she's at the login.gov.

Make sure when you're at the login.gov that you're at the right URL. That's going to be attached to GPMS.

So if you'll see up top Chanel's got.

Well, first of all, you're gonna create an account.

Alright, so we're gonna create an account, and that account has to be attached to an e-mail address.

So Chanel's put her e-mail address in there, and she's gonna scroll down and select her language preference, which she has as English.

Then she has to read and accept the login rules of use, and she has to check that and then she'll select submit.

Once she selects submit, login.gov is going to send an e-mail to the e-mail address that she had listed to confirm that this is indeed her e-mail address.

And once she clicks that, it will take her back out and let her know that she's confirmed it.

She's now ready to set up her account using a password.

A strong password and then confirming that password.

You can click on show password if you want.

Or you can keep it hidden.

It's totally up to you, I think for this Chanel is gonna choose keeper password hidden.

And then it'll tell you.

Yeah, it's a good, good, great or weak password. In this case, it's great. So, she can click on continue.

Now you have to set up an authentication method.

Your choices are you can use an app, you can use text or voice message.

You can use a security key.

If you're a DOL or government employee, you can use that ID, or you can use a backup codes. What is strongly recommended is that you use text or voice message, preferably text.

So she's gonna set that up.

Select continue.

Put in the mobile phone that she wants to attach to this account.

And she can choose if she wants text or a phone call.

And again, text is the preferred method.

When she does that, she'll select send code.

Cindy is asking is it frozen?

Is it frozen for anyone else while we're going through?

I'm seeing it just fine.

Barcley, Joyce M - ETA CTR 4:37

Yeah.

McNeace, Meche - ETA CTR 4:39

It's not frozen for me.

Wilkins, Patricia A - ETA CTR 4:41

OK.

So Cindy, you may need to refresh.

Chanel has received the code and she's entering that code that was text to her.

And she's gonna select submit.

All right.

Thank you, Gary.

So she's added the first authentication method.

Add a second method as a backup.

Now you can add another method if you like and what we've.

When we select a second method, we are using backup codes.

For now, we're going. Oops, go ahead.

So if you select the backup codes and what the backup codes are and it tells you right, there is a list of codes that you can use to sign into login.gov. And it strongly suggests that you save or print these and put them somewhere safe. Because once you download these codes, they will not show them to you again in login.gov.

So go ahead Chanel.

You can download them.

And save them to a file.

McNeace, Meche - ETA CTR 5:53

So Pat.

Wilkins, Patricia A - ETA CTR 5:54

Oops, go ahead.

McNeace, Meche - ETA CTR 5:56

So on this one you have to, like the note says that you have to use each code once.

So, once you go through all 10 then that's when you would have to get a new set, correct?

Wilkins, Patricia A - ETA CTR 6:02

Yes.

That's correct.

So what's suggested again is that you download these. And as Michi had mentioned, you can only use them once, so wherever you download them, when you get ready to use it, either delete the ones that you have used or draw a line through it. And you know it's done. And when you get through all 10, you can again request new ones. Now it's going to make you say that I put my backup codes in a safe place because again, it only generates it for you once.

And once you do that, you can select continue.

Alright, so now she has two authentication methods that she can use when accessing login.gov for GPMS.

So now it says they're gonna share this information in the DOL case management platform.

Again, agree and continue with this information to be shared.

Now it's going to take you to the Department of Labor. This home screen, which is the rules of behavior.

You'll read through these rules of behavior and then again abiding by these after you've read it, you'll agree and continue.

And once you've done that, you're going to update your profile.

So this is where you would enter your first name.

Your last name.

And submit, yeah.

And once you do that, you'll see a list of applications that are managed through this platform.

For us, we're looking for SCSEP. So, you'll see the SCSEP logo for submittal and you'll select enroll.

Wilkins, Patricia A - ETA CTR 8:10

And as you select enroll you'll see your username and your basic information.

You'll skip down to the user details where it's gonna ask you what is your relationship to SCSEP.

So there's a drop down selection there where you would either select contract or employee other or participant staff and we're gonna select contractor and it's gonna ask you for the name of the contractor organization.

Yep.

Now this is where you're gonna select the user role data validator, which is something that I don't think we're currently using.

Are you a grant administrator?

Are you a case manager?

Are you gonna have read only access?

Are you a grant supervisor or you're a sub grantee administrator?

So for this role Chanel, we're going to put you in as a grant administrator.

McNeace, Meche - ETA CTR 9:07

No, no, no, no, no, no.

No, Grant read only restricted.

Wilkins, Patricia A - ETA CTR 9:12

No. OK.

And for this grant read only restricted is just what it is.

We would only, she would only have read only rights and GPMS.

She can see information but not edit or do anything with it.

She's gonna have to select the grantee.

And for this, we're going to select.

McNeace, Meche - ETA CTR 9:36

Puerto Rico.

Wilkins, Patricia A - ETA CTR 9:36

Puerto Rico.

McNeace, Meche - ETA CTR 9:40

Yeah.

Wilkins, Patricia A - ETA CTR 9:45

Then it's going to come up with the sub grantee.

And instead of giving you two options, but that's OK.

OK, we're gonna leave that sub grantee that's been pre populated and then select submit.

Success and after you've done those success, your request was successfully submitted.

An approver will review your submission to verify required access to the requested SCSEP user role and select a grantee and that is all you have to do. If you are a grantee then this information will be going to your grantee administrator, and they will let you know when your ID has been created and ready for use in GPMS.

And that is all you have to do.

Is as simple as that.

McNeace, Meche - ETA CTR 10:38

Excellente, Patricia and Chanel.

Anybody have any questions about that?

So far, no.

McNeace, Meche - ETA CTR 10:50

OK.

So I also put the link to the production access guidance.

McNeace, Meche - ETA CTR 10:56

It's in the chat as well.

McNeace, Meche - ETA CTR 11:00

And so.

McNeace, Meche - ETA CTR 11:06

With that being said, if we don't have any more questions, what we're gonna do is we're going to move.

Oh, we have a question.

Mr. Max.

Maximillian Zielinski 11:19

Well hello Michi.

McNeace, Meche - ETA CTR 11:21

Hello.

Maximillian Zielinski 11:21

I do have a question and hello Pat, good to see you too.

Chanel, nice to see you as well.

My question is we have a GPMS user, and she has a new phone number.

Wilkins, Patricia A - ETA CTR 11:28

Hey. Hey.

Maximillian Zielinski 11:34

How does she update her phone number on login.gov so that she can get the text to get in?

Wilkins, Patricia A - ETA CTR 11:45

Chanel, do you? Do you still have login.gov?

And available you wanna share your screen again.

Just type on that line login.gov or if you've got it saved either way.

OK.

So oops, you're in the right place.

McNeace, Meche - ETA CTR 12:24

Gotta log in, yeah.

Wilkins, Patricia A - ETA CTR 12:26

OK.

So if you look along those, the left-hand side, you'll see your account add e-mail address, edit password, add phone number, add authentication apps. This is where you can update your information that you originally entered for login.gov.

McNeace, Meche - ETA CTR 12:32

Mhmm.

So you would go in there and add phone number.

Maximillian Zielinski 12:49

2.

Wilkins, Patricia A - ETA CTR 12:52

Yeah.

And add a phone number and if you Yep.

McNeace, Meche - ETA CTR 13:00

And then change put the new phone number and make it the default phone number, yeah.

Maximillian Zielinski 13:03

It's called phone number OK.

All right.

Thank you very much.

Wilkins, Patricia A - ETA CTR 13:09

And then someone was asking about the e-mail.

That's the same process or something there said change your e-mail.

So this is where you would update your account information.

Barcley, Joyce M - ETA CTR 13:20

Emmanuel's asking about their e-mail address and GPMS.

McNeace, Meche - ETA CTR 13:26

So the e-mail address that is used to access GPMS has to be the same e-mail address as login.gov.

Hi, Emmanuel.

He's got his hand raised.

Emmanuel Miller 13:39

Alright, just join in for context.

So I had the staff member add a second e-mail to my login.gov account.

Could I?

Would I then have to put in a ticket into Zendesk to have the e-mail address updated to that second e-mail address. If they wanted to use that as their login e-mail address in GPMS?

Wilkins, Patricia A - ETA CTR 14:06

Yes, because whatever you originally you know when you created the account, that's the e-mail address that is gonna be active and it's going to be used.

Emmanuel Miller 14:08

OK.

Wilkins, Patricia A - ETA CTR 14:16

So yeah, if you're gonna change that, then you would have to open a ticket for that.

Emmanuel Miller 14:23

OK.

Thank you so much.

Wilkins, Patricia A - ETA CTR 14:24

You're welcome so much.

Emmanuel Miller 14:26

Also, I just want to clarify something 'cause it's been a while since I've heard you guys amazing voices and got your tips but is the only way tickets are being responded to currently through GPMS? Does Zendesk no longer?

OK.

McNeace, Meche - ETA CTR 14:43

Yeah, Zendesk is no longer functional.

So everything has to go through the help request module within GPMS the HRM.

Emmanuel Miller 14:52

OK.

And then I also do have a bug.

Or at least what I think is a bug.

I did the median.

I'm looking at my QPR and I'm looking at median earnings.

The amount on my QPR does not match any of the amounts in the successful follow-ups.

So I put in the ticket about that.

I haven't heard back and I'm a bit confused about why that could happen.

McNeace, Meche - ETA CTR 15:24

The problem with the QPR data or the response?

Emmanuel Miller 15:28

The problem with the QPR data?

McNeace, Meche - ETA CTR 15:30

OK.

I mean, you know there, there, there could be some glitches still in the QPR.

Emmanuel Miller 15:35

Mm hmm.

McNeace, Meche - ETA CTR 15:36

So you did the right thing by sending that through the help desk or the help request module.

That's what you used, right?

Emmanuel Miller 15:45

Yes.

McNeace, Meche - ETA CTR 15:46

All right. So, with that being said, how long ago has it been?

Emmanuel Miller 15:52

Maybe a few weeks.

Maybe a little longer, I can't recall.

McNeace, Meche - ETA CTR 15:57

All right. So, in GPMS, if you go into your HRM, you can track your requests.
Have you done that?

Emmanuel Miller 16:06

I haven't yet.
I knew we had this call, so I just wanted to ask.

McNeace, Meche - ETA CTR 16:08

Oh, OK.
Yeah, yeah, yeah.
So 'cause instead of, you know with Zendesk.
Remember, it's like, oh, go ahead and resend your. Go ahead and contact them. But
you know don't resend the ticket but still use Zendesk. In this case for HRM.

Emmanuel Miller 16:15

Mm.

McNeace, Meche - ETA CTR 16:21

The beauty of it is you can go in there and track it and see where it's at, and so if it's
kind of, if you feel like it's kind of stuck somewhere, you can send an e-mail through,
you know, using HRM to follow up on your.

Emmanuel Miller 16:26

OK.
Thank you.
OK.

McNeace, Meche - ETA CTR 16:36

Request and I would suggest that.
You would probably just follow up on your request.

Emmanuel Miller 16:42

OK.

Thank you so much.

McNeace, Meche - ETA CTR 16:43

No problem, Emmanuel.

And so if you feel like it's kind of still stuck there also, feel free to e-mail
SCSEPtechnicalassistance@DOL.Gov and we'll double check for you as well too.

Cool beans?

And excuse the background noise, sorry.

I have security.

Barcley, Joyce M - ETA CTR 17:06

Kathy, with her hand up.

Kathy, you want to unmute and ask your question.

Kathy, would you like to unmute?

Or I should guess I should ask. Can you unmute?

Kathy Eichhorst 17:33

OK.

Let's try that.

Sorry, can you hear me now?

Barcley, Joyce M - ETA CTR 17:35

There you go.

Kathy Eichhorst 17:37

OK.

Barcley, Joyce M - ETA CTR 17:37

Yeah.

Kathy Eichhorst 17:37

Thank you.

I've noticed for the last couple of weeks on the website that it says there's a note that says GPMS help desk services are currently limited to continue to submit tickets.

Responses will be provided as soon as possible.

Do we know why that's constantly up there?

Is there a problem?

Is this why it's taking so long to get responses?

The things.

McNeace, Meche - ETA CTR 18:10

Maybe if I unmute myself, right.

I think, yeah.

So it is up there.

So there is.

This is a slight delay, but I'm just know that they're going through the requests as they come in.

So your request will get responded to it's just.

Kathy Eichhorst 18:30

OK.

McNeace, Meche - ETA CTR 18:30

It's just taking a little bit longer.

Kathy Eichhorst 18:32

All right.

OK.

Great. Thank you.

McNeace, Meche - ETA CTR 18:37

No, no, you're welcome.

But like I said, you can always track your submissions in HRM as well too.

Kathy Eichhorst 18:44

Can you do that if the original request was before the?

McNeace, Meche - ETA CTR 18:50

Oh where you use Zendesk.

Kathy Eichhorst 18:52

Yeah, yeah.

McNeace, Meche - ETA CTR 18:53

No, no, no, no, no. So, if it's, if you use Zendesk and it spins and if you feel like it's been there, OK, maybe they're going to yell at me for saying this, but all right, I'll just.

Kathy Eichhorst 18:55

OK.

McNeace, Meche - ETA CTR 19:03

I'll just take it, if you feel like it's been sitting there quite a for some time, right then perhaps put that request through the HRM.

Now.

Resubmit it but.

Kathy Eichhorst 19:18

OK.

McNeace, Meche - ETA CTR 19:19

Through. Hrm.

Kathy Eichhorst 19:23

OK.

McNeace, Meche - ETA CTR 19:23

That does that makes sense?

Kathy Eichhorst 19:23

Thank you.

Oh yeah.

McNeace, Meche - ETA CTR 19:26

OK, OK, cool.

Kathy Eichhorst 19:28

Thank you.

Barcley, Joyce M - ETA CTR 19:32

I don't see any other questions in the chat, or any hands raised.

McNeace, Meche - ETA CTR 19:40

No more questions.

Barcley, Joyce M - ETA CTR 19:40

No.

Not yet.

McNeace, Meche - ETA CTR 19:43

Oh my God. Then we're gonna end the live at 2:23 today, huh?

Oh, no, no.

Anyhow, we do have, like I said, we did have.

We have a couple things on our agenda. So, we went through how to ensure that you know the full process on getting a new account set up for GPMS.

So we're gonna move to the second item on our agenda and I'm going to be Miss Lauren. And yes, we have GPMS trivia back again today.

So Lauren's gonna go through that and we feel that this trivia has a little bit of A twist to it.

We think some of the questions might be a bit challenging, but hey, we know you guys, you guys are gonna know the answers, right? So, Lauren?

Burnett, Lauren S - ETA CTR 20:42

Thanks, Michi.

McNeace, Meche - ETA CTR 20:44

You're welcome.

Burnett, Lauren S - ETA CTR 20:45

So I hope you guys all remember well if you didn't attend our last meeting, we

reviewed release note 3.5 and I hope that even if you weren't able to attend our meeting last couple of weeks ago, that you were able to at least get a chance to review the release notes because that is what our game today.

Release the note.

Will be.

Can everybody see my screen?

McNeace, Meche - ETA CTR 21:25

Yes.

Barcley, Joyce M - ETA CTR 21:25

Yes.

Burnett, Lauren S - ETA CTR 21:27

OK so Pat went through the notes last week.

She read all 50 pages of them.

And we were able to demo a few of them. So, today's game will consist of questions that are geared solely around those release notes.

So if you wanna, you know, take a few seconds to go grab your release notes, pull them up somewhere there so you can have a little bit of an advantage.

If not, then we'll get started shortly.

Barcley, Joyce M - ETA CTR 22:07

The release notes link is in the chat for those who need to find it, find them.

Burnett, Lauren S - ETA CTR 22:13

Thanks, Joyce.

Barcley, Joyce M - ETA CTR 22:15

Sure.

Burnett, Lauren S - ETA CTR 22:18

Alright.

So let's get started.

What section has been newly added to the intake page?

Barcley, Joyce M - ETA CTR 22:37

Raise your hands or put in the chat if you don't and we got Jeff.

Go ahead, Jeff.

Unmute yourself.

Burnett, Lauren S - ETA CTR 22:43

Hey, Jeff.

Jeff Hughes 22:45

Hello. Hello.

The participant summary section.

Burnett, Lauren S - ETA CTR 22:50

Ding, Ding, Ding, Ding, Ding.

McNeace, Meche - ETA CTR 22:52

What?

Burnett, Lauren S - ETA CTR 22:55

So we're off to a great start.

Barcley, Joyce M - ETA CTR 22:57

Somebody has the release notes up it seems.

Burnett, Lauren S - ETA CTR 22:58

The.

McNeace, Meche - ETA CTR 23:01

No, Jeff paid attention.

Jeff Hughes 23:03

Hi.

McNeace, Meche - ETA CTR 23:03

He's got a good memory.

Jeff Hughes 23:06

All the above, but you're not a college student without your cliff notes.

Barcley, Joyce M - ETA CTR 23:11

Perfect.

Burnett, Lauren S - ETA CTR 23:13

OK.

So let's go to the next one.

When a participant is transferred, what two things are you no longer able to do regarding breaks?

What two things are you no longer allowed to do regarding breaks?

Barcley, Joyce M - ETA CTR 23:39

Looks like you stumped them.

Burnett, Lauren S - ETA CTR 23:47

When a participant is transferred, think of a transfer.

McNeace, Meche - ETA CTR 23:48

OK.

Barcley, Joyce M - ETA CTR 23:53

Jeff's saying it's on page three of the notes.

Burnett, Lauren S - ETA CTR 23:57

I will say that even with open book tests, unless you paid attention and read, sometimes it's still hard to find what you're looking for.

Let's see.

OK.

I'll give a few more seconds.

McNeace, Meche - ETA CTR 24:22

Maybe Jeff will answer it.

It's OK.

Jeff Hughes 24:34

Find my buttons.

Well, I was hoping somebody else would, you know, chime in especially with that. But it says the recipient grantees can no longer add breaks to assignments with start dates prior to the transfer and approved breaks entered by the donor grantee prior to the transfer can no longer be edited or deleted.

Burnett, Lauren S - ETA CTR 24:53

That's right.

Thank you so much, Jeff.

So I hope everyone else doesn't want Jeff to answer every single question.

McNeace, Meche - ETA CTR 25:03

Yeah, we do.

Burnett, Lauren S - ETA CTR 25:03

I know.

I know there are others out there that are ready, so let's see.

True or false, users can now enter an exit date that is after the durational limit or DL date for any exit reason.

True or false?

I can enter any date after the DL date, and I'll be just fine.

McNeace, Meche - ETA CTR 25:38

People watch my eyes.

Do my watch my head.

Barcley, Joyce M - ETA CTR 25:51

That would be a big fat no, says Jeff.

Deborah says false.

Burnett, Lauren S - ETA CTR 25:57

Both. OK.

Barcley, Joyce M - ETA CTR 25:59

Jane says false, Lewis says false.

Burnett, Lauren S - ETA CTR 26:04

Thanks guys.

Barcley, Joyce M - ETA CTR 26:05

And Pat made a good point.

Burnett, Lauren S - ETA CTR 26:06

And they are correct.

Barcley, Joyce M - ETA CTR 26:06

Come on, it's a 50/50 question.

Burnett, Lauren S - ETA CTR 26:11

And it is false.

You can no longer enter an exit date that is after the DL date for any exit reason. If you try to do so, an error message will display saying exit record cannot be saved since the exit date entered exceeds the participants durational limit of and you see the date.

So good job everyone.

Using what module can users tag other users when adding comments to tickets and also add watchers to tickets?

This is an easy one.

I should see 1000 hands raised.

McNeace, Meche - ETA CTR 27:02

I was just talking about it.

Burnett, Lauren S - ETA CTR 27:05

And no Jeff.

McNeace, Meche - ETA CTR 27:09

Too late.

Wilkins, Patricia A - ETA CTR 27:13

I like that Jeff is giving. Yeah.

Barcley, Joyce M - ETA CTR 27:13

Good hint, Jeff.

Jeff Hughes 27:14

I just gave.

I just gave a hint.

I didn't give the answer.

Wilkins, Patricia A - ETA CTR 27:17

He's giving hints in the chat.

Barcley, Joyce M - ETA CTR 27:17

OK, Jeff says he replaced Zendesk.

Wilkins, Patricia A - ETA CTR 27:19

Come on guys.

McNeace, Meche - ETA CTR 27:22

And I said I was just talking about it.

You know I don't.

Barcley, Joyce M - ETA CTR 27:29

Oh yay, Max has it. Hrm.

Burnett, Lauren S - ETA CTR 27:32

Thanks Max.

McNeace, Meche - ETA CTR 27:34

I didn't know how to make an H.

Burnett, Lauren S - ETA CTR 27:35

The help request module.

Thanks, cheerleader Michi and thank you Max. The help request module or HRM. OK.

McNeace, Meche - ETA CTR 27:43

I tried.

Burnett, Lauren S - ETA CTR 27:52

What happened when you try to edit the urban/rural fields on the characteristics page?

There's something that happens when you now try to edit the urban and rural field.

Anyone.

Anybody.

This is making me sad guys.

I want you guys to interact and talk to me.

This is making me think that we're not looking at these release notes.

Barcley, Joyce M - ETA CTR 28:40

Yeah.

Burnett, Lauren S - ETA CTR 28:41

And I know that's not true.

McNeace, Meche - ETA CTR 28:53

Well, I think that kind of has a like is a little, isn't it?

A little tricky though, but.

Burnett, Lauren S - ETA CTR 29:02

This question is tricky.

Barcley, Joyce M - ETA CTR 29:05

OK, we have Ashley who responded urban rural designation cannot be determined at this time.

Please update urban rural on the characteristics page.

Burnett, Lauren S - ETA CTR 29:16

But that is incorrect.

And you see Deborah with her hand raised. Hi, Deborah.

You can unmute yourself.

Deborah Campbell 29:32

I think, yeah, I think I'm kind of confused by your question, cuz I'm reading the notes.

Barcley, Joyce M - ETA CTR 29:32

Thank.

Burnett, Lauren S - ETA CTR 29:38

Mm hmm.

Barcley, Joyce M - ETA CTR 29:43

Unmute yourself, Deborah?

Burnett, Lauren S - ETA CTR 29:47

It was just unmuted.

Deborah Campbell 29:50

Oh, I was muted.

I guess it muted back. I'm sorry.

I guess I'm just confused because I'm seeing where the comment that's in the, you know chat is in the notes.

How is the message?

Barcley, Joyce M - ETA CTR 30:06

Well, Emmanuel did follow up with another response in the chat that says it asks for a reason for change and Nikki says it is now auto determined based on ZIP code.

Deborah Campbell 30:19

Right.

Burnett, Lauren S - ETA CTR 30:20

All of the above are correct.

And what we were looking for today when you try to edit is that the reason for change comment box will appear. So prior to this update you weren't able to edit the urban/rural field.

It would auto populate based on the ZIP code as someone said.

And you weren't able to edit it.

It still updates automatically based on ZIP code.

But now if you try to go in and change it for whatever reason, a reason for change comment box will pop up and you will have to type in the reason that you'd like to change from urban to rural, rural to urban.

Any questions anyone?

McNeace, Meche - ETA CTR 31:10

They're like, oh, now I get it. I said it was a bit tricky.

Barcley, Joyce M - ETA CTR 31:11

And that.

McNeace, Meche - ETA CTR 31:18

But just thank goodness they can update the urban rules, especially when it was the bane of existence when they were trying to upload their QPR for quarter three.

Burnett, Lauren S - ETA CTR 31:30

OK.

OK.

Sorry to trip you up guys.

The next one, give the three involuntary exit reasons where a termination letter date is required.

What 3 involuntary exit reasons.

You can give all three. You can give one.

What are those?

McNeace, Meche - ETA CTR 32:03

See.

Barcley, Joyce M - ETA CTR 32:03

Nikki's got her hand raised ahead. Nikki and unmute yourself.

Nikki Baures 32:10

For cause.

Burnett, Lauren S - ETA CTR 32:11

You got it.

Thank you, Nikki. We have two more.

Barcley, Joyce M - ETA CTR 32:22

And we have Bridget saying, DL.

Burnett, Lauren S - ETA CTR 32:25

Thank you.

Barcley, Joyce M - ETA CTR 32:27

And Max being the overachiever that he is, says durational limit, for cause and ineligible at recert due to income.

Burnett, Lauren S - ETA CTR 32:35

Thank you everyone.

And those are all correct.

Durational limit, for cause and eligible at recert due to income.

Thank you.

Thank you.

The program introduction section has been added to what page?
It used to be at the very end and now where is it? Hi Emmanuel.

Emmanuel Miller 33:03

Is it the participant required actions?

Burnett, Lauren S - ETA CTR 33:07

No.

Can someone help Emmanuel out? Where is the program introduction section now?

McNeace, Meche - ETA CTR 33:22

So she said it was used to be at the very end when you were putting in your data, but it's been moved.

Burnett, Lauren S - ETA CTR 33:37

Michi, the cheerleader, is helping you guys out.

Barcley, Joyce M - ETA CTR 33:41

Jeff says the intake page and Deborah says intake page.

Nikki is saying intake Brad and Ashley is saying the program introduction section has been moved to the intake page now located below the demographics section and

Max says the intake page.

I guess that must be the answer.

Burnett, Lauren S - ETA CTR 34:03

I think so.

Thank you all very much.

It has been moved to the intake page.

McNeace, Meche - ETA CTR 34:09

Ashley has joined Max in the overachievers box.

That's a good thing.

Burnett, Lauren S - ETA CTR 34:18

Thank you guys.

OK.

What filters have been added to the participant waiver factors page?

McNeace, Meche - ETA CTR 34:29

Purify filter.

Burnett, Lauren S - ETA CTR 34:32

We're not talking about water, Michi.

McNeace, Meche - ETA CTR 34:34

Oh, OK.

Barcley, Joyce M - ETA CTR 34:35

It's not Britta.

McNeace, Meche - ETA CTR 34:39

Just saying.

Barcley, Joyce M - ETA CTR 34:41

And.

Burnett, Lauren S - ETA CTR 34:42

What filters?

Give a hint. There are three.

Three new additions that have been added. What are they?

Barcley, Joyce M - ETA CTR 34:54

Deborah says program year.

Burnett, Lauren S - ETA CTR 34:57

That's one.

Thank you, Deborah.

Barcley, Joyce M - ETA CTR 35:02

And Jeff says status.

Burnett, Lauren S - ETA CTR 35:06

That is another thank you, Jeff. We have one more.

Barcley, Joyce M - ETA CTR 35:11

And then we have. I'm gonna skip Max.

He's the overachiever. Program year, participant, name and status.

Wilkins, Patricia A - ETA CTR 35:16

Oh.

Burnett, Lauren S - ETA CTR 35:21

You that is correct.

Barcley, Joyce M - ETA CTR 35:23

Yeah.

McNeace, Meche - ETA CTR 35:23

Max, I don't.

I don't find skipping you was right.

So yes.

Barcley, Joyce M - ETA CTR 35:27

I didn't.

I didn't skip him. I read his answer.

McNeace, Meche - ETA CTR 35:29

What?

Maximillian Zielinski 35:29

Obviously, Joyce is a big fan, so it's OK.

Barcley, Joyce M - ETA CTR 35:32

Wait, wait, wait. Wait. Wait, wait, wait, wait.

Here it is.

Where the fan, OK? Where the fan at?

Maximillian Zielinski 35:39

There you go.

McNeace, Meche - ETA CTR 35:41

Here's the fan.

Burnett, Lauren S - ETA CTR 35:46

Thank you, Max. Thank you everyone.

Program year, participant name and status are three filters that have been added to the participant waiver factors page.

McNeace, Meche - ETA CTR 35:57

I think at that time that's when DJ Kevlar was supposed to cue the music real quick. Like for you know that 5 seconds of music.

Burnett, Lauren S - ETA CTR 36:10

OK. When completing follow up one, two and three, are you required to complete the follow up date and the corresponding wages or earnings question?

If so, why?

Barcley, Joyce M - ETA CTR 36:31

I can hear those mouses cutting and pasting as we as we listen.

Mouses why not mice?

Deborah says wages are only entered at follow up two.

Burnett, Lauren S - ETA CTR 36:51

Good answer.

Barcley, Joyce M - ETA CTR 36:54

Emmanuel has his hand up.

Go ahead, Emmanuel.

Emmanuel Miller 36:56

All right, I'm gonna hope I get this one right.

So you have to answer whether or not there are earnings for follow up one and three and you course you have to put in the wages for follow up two only if the follow-ups were completed and successful follow up.

Burnett, Lauren S - ETA CTR 36:59

Hey, Emmanuel.

Emmanuel Miller 37:13

Not successful but positive follow-ups.

Burnett, Lauren S - ETA CTR 37:17

You are correct.

So I feel like this may have tripped people up a little bit.

But everyone is correct that has answered.

So yes, they are required and the new update is if the follow up date is completed, the wages and earnings question becomes a required field.

So prior to doing any of that, there won't be an asterisk next to either. But the minute you enter a follow up date for one, then the asterisk pops up for the wages and earnings question.

Does everybody follow, or do we need a demo to show that again?

Can anyone let me know how they feel about that one?

McNeace, Meche - ETA CTR 38:13

We're also demoing at this time too. If you need it.

Burnett, Lauren S - ETA CTR 38:17

Yeah.

McNeace, Meche - ETA CTR 38:18

We're being overachievers today, too.

Burnett, Lauren S - ETA CTR 38:21

So if that trips anyone up.
Just let us know.

Barcley, Joyce M - ETA CTR 38:30

Marie has her hand raised.
Go ahead, Marie.

Marie Flores 38:33

Could you please redo the demo?
Sorry to ask that.

Burnett, Lauren S - ETA CTR 38:37

OK.
OK will do.
Is anyone able to pull it up?

Barcley, Joyce M - ETA CTR 38:46

I think I can.

Burnett, Lauren S - ETA CTR 38:48

OK.

Barcley, Joyce M - ETA CTR 38:49

Give me a second to find somebody and follow up.

Burnett, Lauren S - ETA CTR 38:49

So let's.

OK.

So give us a few seconds so Joyce can pull this up. 'cause I don't want to confuse anyone.

And like I said, Emmanuel's answer was correct and so was whoever wrote it in the chat.

But this is just the minor update that once you complete the follow up date once the date has been entered then the asterisk pops up for the wages and the earnings

question and then vice versa if you enter the wages and earnings answer then you must enter the follow up date.

Barcley, Joyce M - ETA CTR 39:27

Hey, this one unfortunately has all of the follow-ups completed.
Let me find another one.

Wilkins, Patricia A - ETA CTR 39:35

Yeah.

Barcley, Joyce M - ETA CTR 39:37

We hate it when the case managers do their job really well.

Wilkins, Patricia A - ETA CTR 39:37

Hang on.

Barcley, Joyce M - ETA CTR 39:40

You know, they get all the information entered and then you can't demo it.

Wilkins, Patricia A - ETA CTR 39:45

I have one. I can share my screen.

Barcley, Joyce M - ETA CTR 39:47

Great. Thanks Pat.

Burnett, Lauren S - ETA CTR 39:49

Thanks Pat.

Wilkins, Patricia A - ETA CTR 39:49

Yep, you're welcome.

Alright, you guys are seeing my screen.

Barcley, Joyce M - ETA CTR 39:56

Yes, ma'am.

Burnett, Lauren S - ETA CTR 39:57

Yes.

McNeace, Meche - ETA CTR 39:57

OK.

Wilkins, Patricia A - ETA CTR 39:59

Hopefully it's gonna let me do it.

No, it's not.

I'm sorry the date for follow up on. It's not until 10/1. So let me go back Joyce, if you have one.

Barcley, Joyce M - ETA CTR 40:10

Yeah.

Wilkins, Patricia A - ETA CTR 40:13

Go ahead, but I'll go back and see.

Barcley, Joyce M - ETA CTR 40:13

Yeah, mine's 10/1 as well.

I'm just trying to find another one.

Wilkins, Patricia A - ETA CTR 40:17

Yeah.

Let's see here.

McNeace, Meche - ETA CTR 40:25

You might be able to find one in pre prod.

Wilkins, Patricia A - ETA CTR 40:33

OK.

Burnett, Lauren S - ETA CTR 40:43

Hi, Marie.

Marie Flores 40:44

That's OK.

I can figure it out.

Burnett, Lauren S - ETA CTR 40:47

No, it's OK, it's OK.

McNeace, Meche - ETA CTR 40:48

Thank you.

Wilkins, Patricia A - ETA CTR 40:48

Oh no, that's fine.

Marie Flores 40:50

Oh, OK.

McNeace, Meche - ETA CTR 40:50

We just need a fine one? That's all.

We are here for you, Marie.

Barcley, Joyce M - ETA CTR 40:58

Well, we.

Wilkins, Patricia A - ETA CTR 41:15

Alright. Bingo. I got one.

Barcley, Joyce M - ETA CTR 41:17

Super.

Wilkins, Patricia A - ETA CTR 41:24

Can you see my screen?

Burnett, Lauren S - ETA CTR 41:26

Yes.

Barcley, Joyce M - ETA CTR 41:26

Yes, ma'am.

Wilkins, Patricia A - ETA CTR 41:29

Alright, so you guys tell me what you wanna, what dates and all that information you want me to populate this with?

Barcley, Joyce M - ETA CTR 41:36

Look, we're gonna be looking for the asterisks.
So if you put in a.

Burnett, Lauren S - ETA CTR 41:39

Oh yeah, can you zoom in a little bit, Pat, please?

Wilkins, Patricia A - ETA CTR 41:44

Yes, ma'am.
That better.

Burnett, Lauren S - ETA CTR 41:49

A little bit more.

Barcley, Joyce M - ETA CTR 41:49

There you go. That's better.
So if you put in any date and follow up one.
You can put today's date, it's OK.

Wilkins, Patricia A - ETA CTR 42:04

Oops, I'm putting periods.

Barcley, Joyce M - ETA CTR 42:13

And then you see how when she put the date in, now there's an asterisk after any wages entered.
So X out of the date.
I don't know if it'll take the asterisks away.

McNeace, Meche - ETA CTR 42:26

Yeah.

Burnett, Lauren S - ETA CTR 42:26

It did.

Barcley, Joyce M - ETA CTR 42:26

Yes it did.

Now just now notice her no asterisks.

Now if you click yes or no for any wages in the second quarter.

Now there is an.

There is an asterisk for the date.

So that's where they're saying and Lauren had said vice versa, if you enter one of the two, either the date or the yes, no answer, it'll make the other one a required field.

And the same thing will happen with the follow up two which isn't, oh follow up two should be open.

I don't know why it's OK.

Wilkins, Patricia A - ETA CTR 42:59

I think it'll open once the data's here.

Barcley, Joyce M - ETA CTR 43:03

Thank you.

Wilkins, Patricia A - ETA CTR 43:03

Nope, it didn't. There you go.

Barcley, Joyce M - ETA CTR 43:04

You're right.

We'll do this and do the same thing.

So for follow up too, there aren't any asterisks, but if you stick a date in.

Wilkins, Patricia A - ETA CTR 43:14

Hmm.

Barcley, Joyce M - ETA CTR 43:16

Any date it doesn't matter.

You see that now there's an asterisk for the earnings field.

Burnett, Lauren S - ETA CTR 43:24

Hi Emmanuel.

Emmanuel Miller 43:27

Oh, I have a completely separate question.

So what?

I just wanted to raise my hand now.

Burnett, Lauren S - ETA CTR 43:32

Oh, OK.

Barcley, Joyce M - ETA CTR 43:34

So that's the demonstration.

Did that work for you?

Burnett, Lauren S - ETA CTR 43:39

Marie?

McNeace, Meche - ETA CTR 43:39

Marie. Marie.

Barcley, Joyce M - ETA CTR 43:40

For Marie?

Marie Flores 43:42

Thank you.

Miller, Brigitte 43:43

Could you go ahead and save that and see if it saves for me, please?

I had an issue with this earlier today.

Barcley, Joyce M - ETA CTR 43:51

OK.

So stick in some earnings, Pat for the second quarter.

And then if you could save it.

Miller, Brigitte 43:58

Thank you.

Barcley, Joyce M - ETA CTR 44:00

Welcome.

And it did save.

Miller, Brigitte 44:05

OK.

OK.

Thank you.

Barcley, Joyce M - ETA CTR 44:12

So Emmanuel, did you want to ask your question?

Emmanuel Miller 44:16

Yes. So, I just want to know if I wanna add a FEIN number to an existing host agency in GPMS that has to be a ticket, correct?

There's no way to do that myself?

Barcley, Joyce M - ETA CTR 44:31

What were you doing?

What are you trying to do?

Emmanuel Miller 44:33

Add a FEIN number.

The federal item, yeah.

Barcley, Joyce M - ETA CTR 44:35

Are you trying to add it?

I think you should be able to do that from the admin console right?

Pat or Lauren manage organizations in context.

McNeace, Meche - ETA CTR 44:45

Manage organization.

Emmanuel Miller 44:47

'Cause when I tried, I couldn't edit that field.

Barcley, Joyce M - ETA CTR 44:47

Here.

Wilkins, Patricia A - ETA CTR 44:50

Well, let's give it a try. Let's see what happens.

McNeace, Meche - ETA CTR 44:56

What are you logged in as Pat case manager?

Wilkins, Patricia A - ETA CTR 44:58

I am logged in as a case supervisor.

McNeace, Meche - ETA CTR 45:01

Oh, OK.

Wilkins, Patricia A - ETA CTR 45:12

Have a FEIN.

Barcley, Joyce M - ETA CTR 45:18

No, it doesn't look like you can do it.

Wilkins, Patricia A - ETA CTR 45:23

So that would require a ticket.

McNeace, Meche - ETA CTR 45:28

Hmm.

Wilkins, Patricia A - ETA CTR 45:29

Yep, go right there to help request on, that's what you would have to do, Emmanuel.

Emmanuel Miller 45:34

Yep, I'll do that.

But I know that we can kind of put in a request for things we would like to see in GPMS.

So that would just help a little bit to correct some data and.

Data errors if we could add those numbers in ourselves.

Wilkins, Patricia A - ETA CTR 45:48

So.

OK, OK.

McNeace, Meche - ETA CTR 45:52

Yep, that would make sense.

Barcley, Joyce M - ETA CTR 45:56

I think there's actually Pat's already in the HRM right there.

I think there's if you have a new one, I think there's a field a reason for topic called proactive.

And I think that might be where those types of suggestions go.

See if under topic Pat.

Wilkins, Patricia A - ETA CTR 46:21

Mm hmm.

Barcley, Joyce M - ETA CTR 46:22

There's some. There's proactive, yeah.

Wilkins, Patricia A - ETA CTR 46:24

There we go.

Barcley, Joyce M - ETA CTR 46:27

So I think that's where you would enter that 'cause we were trying to figure out how you would make a suggestion because it's not really an issue.

Yeah.

McNeace, Meche - ETA CTR 46:37

Yeah.

Barcley, Joyce M - ETA CTR 46:41

So I don't see any other questions in the chat or hands raised, so I don't know if, Lauren, you want to continue with the trivia.

Burnett, Lauren S - ETA CTR 46:48

Yes, ma'am.

Thank you so much.

Thank you, Joyce, and thank you Pat for the demo.

Wilkins, Patricia A - ETA CTR 46:56

You're welcome, ma'am.

Burnett, Lauren S - ETA CTR 46:58

OK.

An exit date cannot be less than how many days from the termination letter date.

Barcley, Joyce M - ETA CTR 47:15

Oh, we have Lalena.

You want to unmute yourself.

Burnett, Lauren S - ETA CTR 47:27

Hi.

Barcley, Joyce M - ETA CTR 47:28

In the meantime, we do have a bunch of.

Answers in the chat, but we'll give Lalena a minute to unmute. It's OK.

Marsigliano, Lalena (DLT) 47:35

Sorry, I clicked on the wrong button.

30 days.

Is it?

That's what I thought I listed in there chat, but maybe not.

Barcley, Joyce M - ETA CTR 47:45

Ding, Ding, Ding, Ding, Ding, Ding.

Burnett, Lauren S - ETA CTR 47:46

You are correct.

Marsigliano, Lalena (DLT) 47:46

Oh great.

I'm new, I'm new.

I'm new to the SCSEP program, so there's a lot to learn.

Burnett, Lauren S - ETA CTR 47:54

Oh well, that's even better that you're new and you got the answer correct.

McNeace, Meche - ETA CTR 47:55

Oh.

Burnett, Lauren S - ETA CTR 47:57

So give yourself a pat on the back Lalena.

Marsigliano, Lalena (DLT) 47:59

Oh, thank.

Thank you.

I was just working on this the other this week, so I knew this answer, but a lot of the other ones I did not know.

Burnett, Lauren S - ETA CTR 48:10

It's OK.

Give yourself some grace, but thank you so much and welcome to SCSEP.

Marsigliano, Lalena (DLT) 48:13

OK, thing likewise. Thank you.

Burnett, Lauren S - ETA CTR 48:19

Right.

Head to the next one.

What fields of the demographic section of the intake page was changed and what was the change?

So this same section was changed and then they changed it back.

What section is that and what was the change?

Think the intake page all the way at the bottom in the demographic section.

Barcley, Joyce M - ETA CTR 49:02

Oh, there we go.

Jeff has it in the chat.

And it looks like gender and sex is what he wrote.

And Deborah says gender, Gary says gender.

Burnett, Lauren S - ETA CTR 49:14

Mm hmm.

So what was the actual change, the gender field.

Barcley, Joyce M - ETA CTR 49:19

Well, Jeff put gender. Sex. Yeah.

Burnett, Lauren S - ETA CTR 49:22

OK.

So it said sex before then changed to gender and the gender field is now relabeled back to sex.

Barcley, Joyce M - ETA CTR 49:27

That's it.

Burnett, Lauren S - ETA CTR 49:34

Thank you everyone.

In which report can you find participant earnings?

We added.

Barcley, Joyce M - ETA CTR 49:55

Oh, Emmanuel says the follow up report.

Burnett, Lauren S - ETA CTR 50:01

You got it. Emmanuel, thank you.

The follow up report you can now find participant earnings.

Users can no longer enter an open what for cases exited and closed.

Well, can you no longer enter an open for cases that are in exited and closed.

Barcley, Joyce M - ETA CTR 50:39

And end date Cindy's asking an end date.

Burnett, Lauren S - ETA CTR 50:43

Close, but no.

Enter an open blank.

Emmanuel Miller 51:05

Is it break?

Barcley, Joyce M - ETA CTR 51:05

Amended.

Burnett, Lauren S - ETA CTR 51:08

What was that, Emmanuel?

Emmanuel Miller 51:10

Is it?

Is it? It's either assignment or a break because I remember reading this one.

Burnett, Lauren S - ETA CTR 51:18

No good answer, but no.

Emmanuel Miller 51:19

No.

Barcley, Joyce M - ETA CTR 51:22

And Ashley also said assignment.

And Jeff says training and service.

Burnett, Lauren S - ETA CTR 51:32

Thank you, Jeff.

Training and services can no longer be added for cases that are exited and closed.

Training and services with an end date prior to the exit date can still be added.

Any questions on that?

Was anyone tripped up about that, confused?

McNeace, Meche - ETA CTR 51:54

No, ma'am.

Oh, you weren't asking me, huh?

OK.

Burnett, Lauren S - ETA CTR 52:01

But thanks Michi.

McNeace, Meche - ETA CTR 52:02

You're welcome.

Burnett, Lauren S - ETA CTR 52:07

I think that everyone is good.

Cases will no longer be stuck in the eligibility process for more than how many minutes.

Barcley, Joyce M - ETA CTR 52:23

And this is good news.

Burnett, Lauren S - ETA CTR 52:25

Mm hmm.

Barcley, Joyce M - ETA CTR 52:26

So you don't have to wonder how long is it gonna take my supervisor to be able to make this eligible?

Burnett, Lauren S - ETA CTR 52:48

How many minutes?

Barcley, Joyce M - ETA CTR 52:58

967.

McNeace, Meche - ETA CTR 53:03

No more like 1010.

Burnett, Lauren S - ETA CTR 53:13

So close.

Barcley, Joyce M - ETA CTR 53:14

Go ahead, Deborah, I need yourself.

McNeace, Meche - ETA CTR 53:25

Deborah, did Deborah go away?

Deborah Campbell 53:28

I forgot to take off the mute.

I think it's.

I think it's 30 minutes.

Burnett, Lauren S - ETA CTR 53:34

You got it Deborah.

Barcley, Joyce M - ETA CTR 53:36

And I like Jeff's answer no more than 1/3 of the total time allocated to today's meeting.

Burnett, Lauren S - ETA CTR 53:45

That was a good one.

Barcley, Joyce M - ETA CTR 53:45

Oh.

Burnett, Lauren S - ETA CTR 53:47

That was a good one.

Thank you, Deborah, and thank you, Jeff.

30 minutes.

Barcley, Joyce M - ETA CTR 53:56

I thought he was going to say no more than 1/3 of the time it takes for them to be in SCSEP.

Burnett, Lauren S - ETA CTR 54:03

True or false, users will not be allowed to add an assignment until all required fields on the characteristics page are completed.

Barcley, Joyce M - ETA CTR 54:15

Deborah has her hand up.

I don't know if that's for this question or if it was for the last one.

Deborah Campbell 54:22

No, it actually looks for the last one, but I'm gonna answer true.

Burnett, Lauren S - ETA CTR 54:28

And you got it, Deborah.

Barcley, Joyce M - ETA CTR 54:30

Yay.

Burnett, Lauren S - ETA CTR 54:32

Absolutely, it's true.

McNeace, Meche - ETA CTR 54:32

Finally, thank goodness.

Burnett, Lauren S - ETA CTR 54:38

On the characteristics page, you cannot add an assignment until all required fields are completed.

How are waiver factors that are not updated within the program year indicated on the participant waiver factors page from the admin console?

So think of the participant waiver factors page that you can access through the admin console.

And if you see waiver factors that are not updated?

What do you see?

No, cheating Michi.

McNeace, Meche - ETA CTR 55:26

Stop.

You didn't see that?

Wilkins, Patricia A - ETA CTR 55:28

That was priceless.

Barcley, Joyce M - ETA CTR 55:37

Deborah says red X.

Chet says X, red X.

Oh, he actually made his X red.
So Deborah said red X she just put the T in there. Yeah.

McNeace, Meche - ETA CTR 55:47

Deborah said red, too.

Burnett, Lauren S - ETA CTR 55:47

And they are both correct.

Barcley, Joyce M - ETA CTR 55:50

Gotcha, Deborah. Excellent.

Burnett, Lauren S - ETA CTR 55:53

They are both correct.

They are marked with a red X on the waiver factor page.

Our follow up, what waiver factor is auto populated and won't display this mark?

Hmm.

Barcley, Joyce M - ETA CTR 56:20

Ashley says the 75-year-old or older waiver factor.

Burnett, Lauren S - ETA CTR 56:25

Thank you, Ashley. You are absolutely correct.

75 years old.

The waiver factor is auto populated so it will not display that red X.

Thanks for playing everyone till next time.

Barcley, Joyce M - ETA CTR 56:43

Scrolling all the way to.

McNeace, Meche - ETA CTR 56:43

God, those were a lot. We got through them, huh?

Barcley, Joyce M - ETA CTR 56:46

I know.

And we actually had a question come in just as we were starting from Bethany, who says I have participants that are assigned to me in GPMS that should not be. We have a sub grantee that does the case management. Can I just reassign them to the sub grantee or is there another process I need to follow?

McNeace, Meche - ETA CTR 57:12

I gotta read the question.
What? What was it again?

Barcley, Joyce M - ETA CTR 57:15

It says OK, so there. There are participants assigned to her that shouldn't be because they should be assigned to a sub grantee.

McNeace, Meche - ETA CTR 57:15

I'm slow today.

Barcley, Joyce M - ETA CTR 57:24

Can she just reassign them herself to the sub grantee? Or is there another process that she needs to follow?

McNeace, Meche - ETA CTR 57:30

Oh, wouldn't the answer Joyce because, what?
What is your first question and what is their user role?
It's based on user role, right? To reassign to another sub.

Barcley, Joyce M - ETA CTR 57:38

Correct.

McNeace, Meche - ETA CTR 57:39

Yeah. So, what would be our question to you would be what is your user role?

Barcley, Joyce M - ETA CTR 57:41

Yep.
Would you like to mute yourself Bethany and join the chat the conversation?

McNeace, Meche - ETA CTR 57:59

Bethany.

Barcley, Joyce M - ETA CTR 58:03

She may not be able to, some people, new message.

She says she's the grantee.

So you're the. You're the grantee administrator.

Is that correct, Bethany?

Yes, OK.

So she can just reassign.

McNeace, Meche - ETA CTR 58:17

Yes, reassign them to the proper sub grantee and then the sub grantee administrator could assign them to the case manager. Or Bethany can do that as well, right, Joyce?
OK.

Barcley, Joyce M - ETA CTR 58:29

Yep.

McNeace, Meche - ETA CTR 58:31

GA's can do everything.

Barcley, Joyce M - ETA CTR 58:34

Almost they can't change a FEIN.

McNeace, Meche - ETA CTR 58:35

You almost everything. Well, that's true.

That's true.

Barcley, Joyce M - ETA CTR 58:43

And right now that looks like that's it for the chat and there are no hands raised.

I take it back, Jeff, would you like to unmute yourself?

Jeff Hughes 58:53

Yeah. So quick question.

If I know we can't talk about the elephant in the room, but since we are on a training call.

If there's not anything that comes out before June 30th for those of us that may still be able to do certain things or need to do certain things, how does that affect GPMS access? Access to the training team, or any of those things?

McNeace, Meche - ETA CTR 59:19

GPMS will still be up and going.

We haven't heard anything different.

Jeff Hughes 59:26

OK.

McNeace, Meche - ETA CTR 59:27

And if you mean access to us, we're gonna.

We haven't heard anything different, but we'll be up and going too.

Jeff Hughes 59:35

OK. So I mean I just know in Tennessee.

I know that many of my so grantees and the participants will all be furloughed, so I know there'll be things that filter up through me.

So if I have questions or whatever, I just wanna kinda curious if there'd be any, you know, any changes that we need to be aware of?

But it doesn't sound like at the moment there are so.

McNeace, Meche - ETA CTR 59:57

So I mean you can send any kind of like questions through

SCSEPtechnicalassistance@dol.gov and of course HRM for GPMS system issues and then of course your FPO and all of that are still intact as far as we know.

Jeff Hughes 1:00:04

Sure.

Perfect.

OK. Yeah.

OK.

I just wasn't for sure.

Yeah. Was there not being any anything?

Any previous reach, if that, would impact any of those services?

So that's good to know.

McNeace, Meche - ETA CTR 1:00:27

Aware of as of now.

Jeff Hughes 1:00:29

All right.

Thank you.

McNeace, Meche - ETA CTR 1:00:30

You're welcome.

Barcley, Joyce M - ETA CTR 1:00:33

And Deborah, would you like to unmute and ask your question?

Deborah Campbell 1:00:36

Yeah, just kind of following the lines of the last question. I've been told to put all my participants on a 30-day administrative leave.

So should I do that June 30th or July 1st?

McNeace, Meche - ETA CTR 1:00:57

I'm gonna say this just because this is the kind of the guidance we've given to.

So if this is the direction that anybody feels that they need to do, then that should go into effect July 1 because everybody is funded through.

The grantees are funded through June 30th for program year 24.

Deborah Campbell 1:01:14

OK.

OK. So that yes, that answers my question.

I agree.

It should be July 1st.

McNeace, Meche - ETA CTR 1:01:21

OK.

Deborah Campbell 1:01:21

OK.

Thank you.

McNeace, Meche - ETA CTR 1:01:22

No, you're welcome.

Barcley, Joyce M - ETA CTR 1:01:31

And I don't see any other questions in the chat, nor do I see hands raised.

At 3:05.

Marsigliano, Lalena (DLT) 1:01:52

Hi. I'm sorry. Can you hear me?

Barcley, Joyce M - ETA CTR 1:01:55

Yes, go ahead Lalena.

Marsigliano, Lalena (DLT) 1:01:57

Hi I had to take my headphones out for a moment, so I missed the last. I heard part of the last sentence about the funding.

Is it ending June 30th for all the states?

McNeace, Meche - ETA CTR 1:02:16

I'm not.

I'm not sure about your question.

So I mean the program year, the period of performance for any given program year goes from July 1 through June 30th. So, for program year 24 that we're currently in that went into effect July 1 of 2024 and.

It goes through July 30th of 2025.

And then program year 25 goes into effect July 1 of 2025 through June 30th of 2026.

So that's how the program year runs.

Marsigliano, Lalena (DLT) 1:02:58

Right. So, somebody added in the chat that they're still waiting for the funding TEGl to be issued for program year 2025.

And we're in the same boat. So, I was just wondering, so after June 30th, I'm assuming participants can no longer be in the program.

McNeace, Meche - ETA CTR 1:03:23

I yeah, I guess for this situation that you know that you guys are talking about the best advice we can give you because this is something that we would not handle would be for you or your you know direct to contact your FPO and get guidance from them, they're going to be your best source to connect with for any guidance regarding the funding and what to do and what to do next?

Marsigliano, Lalena (DLT) 1:03:55

OK.

Thank you.

McNeace, Meche - ETA CTR 1:03:56

No, you're very welcome.

Kline, Byron - ETA 1:04:05

So Michi.

McNeace, Meche - ETA CTR 1:04:06

Mm hmm.

Kline, Byron - ETA 1:04:08

Can I just add something?

McNeace, Meche - ETA CTR 1:04:10

Oh, thank you. Yes, please do.

Kline, Byron - ETA 1:04:13

And you know, we have sent out some correspondence to support what I'm about to

say.

You know as was mentioned, historically the TEGL's come out in the early summer. Sometimes in the spring and they start on July 1st.

And we are still hopeful that that will be, you know, coming out soon.

But we can't tell you when it will be released.

We understand that there are issues and challenges that each of the grantees, as organizations have to make and not only do you as organizations, but also host agencies, sub recipients.

Unfortunately, we can't provide, you know, any time estimate beyond saying that we expect that the PY 25 TEGL will be released soon.

Again, we recognize that there are challenges that you all have, but we don't have any additional information.

And I want to stress that, you know, as soon as we know more and we have a definitive time on when the TEGL will be released, we will let you know.

But at this point we do not know.

So.

McNeace, Meche - ETA CTR 1:05:49

And for those who don't recognize the voice, that would be Mr. Byron Kline.

Kline, Byron - ETA 1:05:53

Oh, I'm sorry.

McNeace, Meche - ETA CTR 1:05:54

He's with.

Kline, Byron - ETA 1:05:55

It would have been good if I had introduced myself.

McNeace, Meche - ETA CTR 1:05:55

He's with a, that's OK Byron.

Kline, Byron - ETA 1:05:57

I'm sorry, but I'm with the SCSEP National office team and I just wanted to share.

Our unit chief, Toni Wilson, has said much more eloquently than me what I just said.

But again, we don't have additional information.
Not now.

McNeace, Meche - ETA CTR 1:06:22

Thank you, Byron.

Kline, Byron - ETA 1:06:24

OK.

McNeace, Meche - ETA CTR 1:06:28

Joyce anymore and we have any other questions?

Barclay, Joyce M - ETA CTR 1:06:31

Nope. We have a thank you from Jeff and we have Emmanuel with his hand raised.
Go ahead, Emmanuel.

Emmanuel Miller 1:06:36

So first of all, thank you for the explanation again.

My question isn't in regard to what was just discussed.

I'm going through the patch notes again and I see that hours per week and planned hours, those are moved for the demo. Occupational Skills training was something put in its place.

I'm just catching up on things I missed.

McNeace, Meche - ETA CTR 1:07:04

Also, the planned hours, the demo, for the demo grant, right?

Emmanuel Miller 1:07:10

Yes.

McNeace, Meche - ETA CTR 1:07:11

So we did remember during our training some of those kind of categories were supposed to be removed.

Can one of y'all bring up the system and see if we go to the pilot program and see is

that what you wanted to know?

Emmanuel, OK.

Emmanuel Miller 1:07:27

Yes.

Barcley, Joyce M - ETA CTR 1:07:29

I can just tell you that, Michi, they have been removed.

McNeace, Meche - ETA CTR 1:07:32

OK, cool.

Barcley, Joyce M - ETA CTR 1:07:33

Yeah. We demonstrated that when we did the release notes at the last office hours.

So those data fields should not have been included and we were told they were going to be removed and then they just finally removed them.

So they weren't replaced by anything, they were just removed.

McNeace, Meche - ETA CTR 1:07:45

All right, so.

Yeah, hours per week and planned hours.

So the only thing that you need to put in is just what those fills are.

And I know we said that during training too, right?

OK, cool beans.

Does that answer it, Emmanuel?

Emmanuel Miller 1:08:01

Thank you.

Yes, it does. Thank you so much.

McNeace, Meche - ETA CTR 1:08:03

OK, alrighty.

All right, 3:12 PM.

Barcley, Joyce M - ETA CTR 1:08:09

Yeah.

McNeace, Meche - ETA CTR 1:08:11

Any other questions?

Barcley, Joyce M - ETA CTR 1:08:13

I don't see anything in chat, and I don't see any hands raised.

McNeace, Meche - ETA CTR 1:08:18

Alrighty.

Barcley, Joyce M - ETA CTR 1:08:19

But that doesn't mean there won't be.

McNeace, Meche - ETA CTR 1:08:20

Any that's true.

We're here until 3:30.

Anything anybody wanna share what's going on?

Anybody got any plans for the summer?

Is it too hot where you are?

It's too hot where we are.

Mauro, Kevin M - ETA CTR stopped transcription