

Transcript for vLive, January 8, 2025

Burnett, Lauren S - ETA CTR 0:03

For a seamless experience for everyone, as always, should you have any questions, don't hesitate to raise your hand or type your question in the chat. So without further delay, office hours are officially open. Back to you, Michi.

McNeace, Meche - ETA CTR 0:17

Thank you.

Happy New Years everyone.

Happy 2025. We hope that everyone had a fabulous holiday season and that you're back with us with smiles on your face and your first day back to work, the first thing you did was jump into GPMS with no issues, everything worked fabulously. So, I just wanted to ask this question.

You can put your answers in the chat.

How many out there actually owns a pair of blue suede shoes?

You could just raise your hand.

I do.

Does anybody else?

Yeah.

Wilkins, Patricia A - ETA CTR 1:03

Blue suede boots.

McNeace, Meche - ETA CTR 1:05

OK, Miss Patricia.

I think blue suede shoes are awesome.

So today, to get us started, we have the release notes that went out on, I believe the ladies told me December 20th.

So we're gonna go through those release notes and there are a handful of things in the release notes that I do believe that we'll be able to demonstrate this afternoon, correct.

And OK and wonderful.

And we had hoped that we would be prepared to roll out a new GPMS learning game today, but it got a little bit more complicated than what we thought. You

know, we're always looking to what can be the next one and the next one.
So with that being said, unfortunately we won't be doing any GPMS learning games today, but we hope to have a great surprise for you guys in the next vLive.
So with that being said, after we go through the release notes and we do the demonstration, if anybody has, you know, anything that they want to share or go over please, you know, let us know and we're here for you all.
So with that being said, I'm gonna go ahead and pass the mic on to Pat.

Wilkins, Patricia A - ETA CTR 2:33

Yep. Thank you, Michi.

Good afternoon, everybody.

I am going to share my screen with you guys.

Can somebody let me know if you're seeing it OK?

Barcley, Joyce M - ETA CTR 2:46

Yes, ma'am.

Wilkins, Patricia A - ETA CTR 2:47

All right, I am going to turn my camera off 'cause I'm reading from another screen and so you guys to be looking at a side or back view of me.

So, as Michi mentioned, the release notes, this is version 3.1.1 and they were distributed on December 20th, 2024.

This release addresses new features, enhancements, including the WIPS QPR's and bug fixes discovered during the previous release.

Some new features, the WIPS reporting features are now visible in GPMS.

The QPR's can be sent to WIPS via the generate WIPS QPR addendum.

Generate WIPS QPR cards on the admin console and please know only program analysts and grantee administrators will have access to these cards, so everyone may not be seeing these on your admin console. But if you are a grantee administrator you should be seeing these and have access to them.

Wilkins, Patricia A - ETA CTR 3:48

Enhancements in this release note. When a participant's break starts on the first date of one quarter, and ends on the last day of the quarter, only the paid sick leave and PRA activity hours are enabled and manage paid hours or in the individual's

participants paid hours. On the assignment page, and that is something we are going to demonstrate in just a few minutes. Fixes, all participants within the state of Connecticut that were active during program year 2024, having a planning region in the county of residence field on the intake page. The Connecticut legacy counties have been removed from the drop down.

Wilkins, Patricia A - ETA CTR 4:33

Is there anyone on from Connecticut today?

If you or if you can raise your hand, we'll demo that, if not. Michi raised her hand. Joyce, you could raise your hand.

Wilkins, Patricia A - ETA CTR 4:46

So.

If there are, we'll demo that.

If not, just know that and update it to display correctly and also in Connecticut the planning regions that were active in PY 2024, Q one, are now reflected in the ED reports at the grantee and state level from PY 2024 Q2. On all Connecticut enrollments will now be associated with planning regions, not the legacy counties. Another fix was no duplicate records will be sent to WIPS. Roles above supervisor are now able to view the approved recertification button on the participants summary and approve Recertifications. Users will be able to export the participant action report to excel successfully, and that's something we're going to demo with you guys also and users will not be able to enter an assignment end date until an open break is closed. The system will display the following message if the user attempts to enter an assignment end date, when there's an open break. So if you try to do that, what you should be seeing is participant currently has an open.

Wilkins, Patricia A - ETA CTR 5:57

Break for this assignment. An assignment end date cannot be entered until the open break has been closed.

Wilkins, Patricia A - ETA CTR 6:04

And then another fix, the assignment by host agency report now reflects the correct information in the county of residence field. And known issues for this release, there are none at this time, so short releases and short features and enhancements for

December 20th.

Any questions about any of that?

Barcley, Joyce M - ETA CTR 6:30

Pat, there is one question in the chat saying can you please explain what the WIPS QPR relates to?

McNeace, Meche - ETA CTR 6:41

Let me jump in here. So the WIPS QPR, for those that are unfamiliar with WIPS. WIPS is the workforce integrated performance system and so WIPS was created by the Department of Labor and what it is used for primarily is that it allows for all these grantees to submit their data through the WIPS program, so that ETA can collect your data. And then they can do the analyzing and know of your data and the aggregate. So we all share common performance measures with other programs under WIOA, which is your inter employment, Q2 Q4 median earnings?

So that is the data that is collected. And so now that we have GPMS in place, the next step is that all grantees are going to be required to upload their QPR into the WIPS program into the WIPS system. So that will be coming.

Barcley, Joyce M - ETA CTR 7:53

You got a thumbs up from Kathy.

Wilkins, Patricia A - ETA CTR 7:58

Thanks, Michi.

Barcley, Joyce M - ETA CTR 8:05

That's it Pat, for questions.

Wilkins, Patricia A - ETA CTR 8:05

It just OK, awesome.

So as I mentioned, we're going to demo a couple of things for you guys.

Let me share my screen again with the system.

Barcley, Joyce M - ETA CTR 8:26

Can we see your screen?

Wilkins, Patricia A - ETA CTR 8:28

Awesome. OK, so the first thing that I'm going to demonstrate was from the release note, is the ability for the approved break.

That's OK, I got it here. So what I'm going to demonstrate is this enhancement when a participant's break starts on the first day of a quarter and ends on the last day of the quarter, only the paid sick leave and the PRA activity hours are enabled and manage paid hours.

So I have my participant here, Samantha Edelson. And what I would do is to go to assignments and look at approved breaks. And we'll see that Samantha has a break that started on 7/1/2024 and ended on 9/30/2024. So that's the start of Q1. And if I go into paid hours, you'll see the PRA activities for Q1. Oops, sorry, gotta click on edit. And you'll see only the PRA activities and the paid sick leave are the only two areas where I can enter any data. I cannot enter any paid training hours, remote or any of that, because if she was on a break during all of this time, you should not be able to enter any information.

Alright. So the next thing I'm going to look at is the participant action report.

I'm gonna go on to reports here, and I'm going to select. Let's go with Alaska.

And I don't need to search to input a sub grantee if I want to pull in all of the sub grantees for the grantee. So the participant actions report going to select that.

And I'm going to go with the IEP and the recertifications. I want to see if those are up to date or what's going on with those. Right now I don't have to put in any dates.

Those are optional and select search. And you'll see the information is here. But the issue before was the ability to export this information successfully into Excel. So if I'm selecting export. You'll see I have this information here. And download. And it may take just a second for it to come up. Can you guys see the report on the screen?

And you'll remember that there are two tabs here, the summary that gives the overall information on the numbers of past due or pending items for our selections, which were the IEP and the recerts. And then if you go to details, it will give you all of that information with the participant, the recert date, the IEP dates and that information, so that is working correctly for us.

OK.

Lauren is going to demonstrate for you guys, the host agency report information.

So I am going to stop sharing and turn that over to Lauren.

Burnett, Lauren S - ETA CTR 12:15

Thanks Pat.

Let me share my screen.

Can everyone see my screen, ok?

Barcley, Joyce M - ETA CTR 12:26

Yes, ma'am.

Burnett, Lauren S - ETA CTR 12:27

OK.

So we have the report screen, I'm going to select the grantee and a sub grantee and hit search. Select assignment by host agency report. Down here in organization summary, select here on the left-hand side, and it's going to pull up the details for the report. And right here you will see the county of residence. And you see the correct county is displayed for this sub grantee.

Wilkins, Patricia A - ETA CTR 13:15

Awesome.

Burnett, Lauren S - ETA CTR 13:16

That's it.

Wilkins, Patricia A - ETA CTR 13:24

Cool. Thank you, Lauren.

So those are the items that we have to demo for today based on the release notes.

Burnett, Lauren S - ETA CTR 13:26

You're welcome.

Wilkins, Patricia A - ETA CTR 13:32

So now, I'll turn it back to Michi and see if there are any questions or any folks out there want us to demo anything else.

McNeace, Meche - ETA CTR 13:42

I thank you both for that, you know, demonstration on what you can do in the

release notes. So at this point in time, are there any questions or there anything that we can walk through with each of you or any of you 'cause, we don't really have an agenda to cover outside of what we just did on the release notes. And then we do have a hand up.

Barcley, Joyce M - ETA CTR 14:03

Yep. So Bill, would you like to unmute yourself and ask your question?

Bill - Operation ABLE Boston 14:09

Yes, I put the question which is quite volumes in the chat. It's a question about the GPMS data collection Module 1, entering case details. In section 8.4, we check off the race. If it's Asian, Hawaiian, Native Pacific Islander. If one of those are selected, section 8.5 appears with a drop-down list of nationality. I would like a copy of those nationalities and also if you check off Alaska Native or American Indian again section 8.5 appears with a drop-down list of tribes. I would like a copy of those native tribes from the drop-down list. Also section 14.14 about primary language. I would like to get a drop-down list of what the primary languages are and are acceptable to GPMS data entry. You also asked for if they speak a dialect of, say for instance Spanish. Where do I get that information? Where do I enter that information? There's no field for comments like that.

McNeace, Meche - ETA CTR 15:40

So, OK, that would be under the intake form.

Bill - Operation ABLE Boston 15:40

I'm finished.

McNeace, Meche - ETA CTR 15:47

So can somebody pull up an intake in GPMS?

So I don't believe even when you go through the DC handbook, all it does is the screenshot, but it doesn't give you that specific list, right? So.

Bill - Operation ABLE Boston 16:01

Right, that's correct.

McNeace, Meche - ETA CTR 16:05

Outside of, you know, pulling down, clicking on the drop down, and screenshotting the list, you know in sections as you can, outside of doing that, we don't have a list of those, but there's going to be a, but let us go and ask if there's a way to get it all right. No guarantees, but we're going to go ahead and ask, but.

Bill - Operation ABLE Boston 16:25

OK.

McNeace, Meche - ETA CTR 16:29

Lauren, Pat Joyce. Anybody got a?

Bill - Operation ABLE Boston 16:30

I was.

Barcley, Joyce M - ETA CTR 16:33

Yep, we do have.

I know that the list is available.

It will be available when the forms are made available.

All of those.

All of those characteristics will be identified and right now though, the only way they can, anybody can get that, if you want it before the official forms are available, is to do what Michi just said, and that is to go in and make a screenshot of those drop downs to get those data fields.

Bill - Operation ABLE Boston 17:09

OK.

Thank you.

Barcley, Joyce M - ETA CTR 17:12

You're welcome.

So next we have Carrie, would you like to unmute yourself and ask your question?

Carrie Hern 17:23

Can you guys hear me?

Barcley, Joyce M - ETA CTR 17:25

Yes, ma'am.

Carrie Hern 17:26

OK, how are y'all doing?

Ok, so I am working on a recert for one of my participants and he initially, out of I guess fear or not knowing much about the program, did not disclose that he was formally incarcerated. So within a couple weeks, 30 days or less, I did an IEP with him and that's when he said, oh, I have been incarcerated, so I had already done his, you know waiver factors and all that. So it will not of course let you go back in a previous year and edit those waiver factors and informally incarcerated is grayed out to no, when the answer is actually yes. So my information is not going to match or, it's just going to be inaccurate. So is there a way to edit a previous year waiver factors?

McNeace, Meche - ETA CTR 18:20

Previous year? I guess that's the operative one previous year.

Carrie Hern 18:23

Right, right.

It's for 23, yeah.

Wilkins, Patricia A - ETA CTR 18:26

Let's see.

Let me see.

Barcley, Joyce M - ETA CTR 18:28

It's already been frozen.

The QPR is already frozen for 2023.

Carrie Hern 18:34

Yeah, it is.

It is.

Barcley, Joyce M - ETA CTR 18:36

So it's not gonna make a difference, I mean.

Wilkins, Patricia A - ETA CTR 18:36

Yeah.

Carrie Hern 18:40

So should I have it match like what it says in the file then? I guess is my only recourse.

Barcley, Joyce M - ETA CTR 18:47

You can go into the notes, the comments section and make a comment in GPMS that it wasn't disclosed until after the program year's data was frozen and could not be updated.

Carrie Hern 19:00

OK, OK.

Wilkins, Patricia A - ETA CTR 19:02

Yeah. I just wanted to just piggyback in on what Joyce was saying probably when you went in and you pulled up program 2023, you can't enter any information like Joyce was saying, it was frozen.

Carrie Hern 19:02

OK.

Yeah.

Right. It looks just like that.

Wilkins, Patricia A - ETA CTR 19:17

Yeah, yeah.

Wilkins, Patricia A - ETA CTR 19:18

So yeah, we're on to 2024.

Carrie Hern 19:18

Yeah, yeah.

Wilkins, Patricia A - ETA CTR 19:21

So unfortunately, like Joyce said, just make a case note about that.

Carrie Hern 19:24

OK.

I'll just make a yeah, I'll make a case note about it, OK?

Thank you, ladies.

Wilkins, Patricia A - ETA CTR 19:29

OK.

McNeace, Meche - ETA CTR 19:30

For sakes of giggles, can you change it in 2024?

Wilkins, Patricia A - ETA CTR 19:38

You should be able.

Carrie Hern 19:38

No, no. It's along with over age 75. I guess once you put that answer in and they determine that's forever. So it is grayed out, just like the 75 or older question is you just cannot change it.

Wilkins, Patricia A - ETA CTR 19:57

That was a change that was made not too long ago in terms of how you update this information. Yeah, so yeah.

Carrie Hern 20:02

Right.

But I mean it could change though.

'Cause I mean they could be formally incarcerated from the time we did their intake to a recert you know. So that should probably be a question that should be left, you know, ungrayed out there.

Just my opinion but.
About the creator of Gpms.
But it would probably be helpful.

Barcley, Joyce M - ETA CTR 20:31

The characteristic is prior to enrollment is what you're capturing.
It's not when they're enrolled. So when you're enrolling someone is, that's when you have to have that information after they're enrolled. If they're incarcerated, it doesn't count 'cause they're not formally incarcerated at time of enrollment, right?

Carrie Hern 20:46

I understand.
So it's not part of their intake enrollment.
I got you.
OK. OK. Gotcha.
All right.
Thank you.

Barcley, Joyce M - ETA CTR 20:58

You're welcome.

McNeace, Meche - ETA CTR 20:59

So this is the same situation we addressed last time. If they were incarcerated, post enrollment. Is this the situation?

Carrie Hern 21:09

But no, no.

Barcley, Joyce M - ETA CTR 21:09

Her situation was prior that, she just found out after enrollment.

Carrie Hern 21:11

It was prior.
Yeah, he just did not disclose that.

McNeace, Meche - ETA CTR 21:14

So they were formerly incarcerated five years prior to enrollment within.

Carrie Hern 21:20

Right, right.

And he just did not disclose that initially until I started, you know, kind of digging into his job history and things like that. And he's like, oh, yeah, you know, I don't really have a job history because I was, you know, incarcerated for 15 years. But I thought it would disqualify me from the program, so I didn't put it on my application so.

McNeace, Meche - ETA CTR 21:44

So this is the situation, yeah, that we talked about last time, ladies, where the other situation was, she found out this participant had been incarcerated after enrollment. So you cannot go back and change it. However, the DC handbook clearly says that if you fail to detect that a participant was formally incarcerated at the time before enrollment or at the time of enrollment that you didn't enter it as a priority of service that you can actually go back there and change it so. I'm reading it from the DC handbook.

Barcley, Joyce M - ETA CTR 22:22

Yeah.

McNeace, Meche - ETA CTR 22:22

That you drafted Joyce.

So I'm just wondering if that's the case.

Barcley, Joyce M - ETA CTR 22:24

They changed it.

McNeace, Meche - ETA CTR 22:32

Even though PY 23 is over with, right?

So we're saying that even in PY 24 they can't even, and they found out now they can't go back and change it.

Carrie Hern 22:35

Right.

No, it's grayed out like the 75 or older.

Very same situation. You cannot change it.

McNeace, Meche - ETA CTR 22:52

Ask the question, because now I'm curious.

I don't know about Joyce and Pat.

Carrie Hern 22:55

OK.

McNeace, Meche - ETA CTR 22:56

I'm curious now.

Carrie Hern 22:58

OK.

Thank you.

McNeace, Meche - ETA CTR 23:00

No, you're welcome.

So some things you throw at us, and if it makes my brains pop, I'm like, OK, I need an explanation.

Carrie Hern 23:07

That's why I love you, Michi.

McNeace, Meche - ETA CTR 23:10

'Cause the brain starts popping.

Like what?

Why can't they?

Carrie Hern 23:13

Right. OK.

McNeace, Meche - ETA CTR 23:14

I mean, they're. I'm sure there's gonna be an explanation, but let us find out what that is, too. You're welcome.

Carrie Hern 23:18

OK.

Thank you. Thank you.

Barcley, Joyce M - ETA CTR 23:23

Great. Our next question comes from Kraig.

Would you like to unmute yourself and ask a question?

Kraig Sullivan 23:33

Hi there, I inadvertently hit my button, I'm sorry.

I'll take it down.

Barcley, Joyce M - ETA CTR 23:37

That's OK.

So then Deborah, we're up to you.

McNeace, Meche - ETA CTR 23:40

Oh, he doesn't wanna talk to us.

Barcley, Joyce M - ETA CTR 23:45

Deborah, would you like to unmute yourself and ask your question?

Deborah Campbell 23:51

Hello, can you hear me?

Barcley, Joyce M - ETA CTR 23:53

Yes, ma'am.

Deborah Campbell 23:54

OK.

I'm new to this grant.

I've worked other grants but not Title 5 and I'm new to Gpms too and I'm not sure. Maybe it's me, I'm not perfect, I know, but I'm having an issue with, when, for instance, I have a participant that is on and she's been on the program, matter of fact, she's due to go off the program in April, and I'm changing her host agency and it's a brand new host agency that I've built in GPMS. And when I go to the admin console, I can locate that new host that I built. But when I try to attach that new host to the participant, it's telling me there is nobody there available, so to attach, it's not bringing it up. So I contacted my field engineer Larry, and he tried at his level, and he can't find that new host agency at all. So, he sent it on to the help desk and they gave me this, saying that I needed to add the grant and the sub grantee in Additional Details. So is, but all I can find is a search box in additional details. Am I missing something?

Wilkins, Patricia A - ETA CTR 25:37

Excuse me. Let me share my screen.

Sorry guys. So like when you go here, is this where you're doing your search to find the host agency that you added?

Deborah Campbell 25:47

Yes, and it will.

And it comes up.

Wilkins, Patricia A - ETA CTR 25:52

Let's go with Alaska.

Deborah Campbell 25:55

Man, you should even bring em up if you want to. I'm in Oklahoma.

Wilkins, Patricia A - ETA CTR 25:59

OK.

Let's try that.

Deborah Campbell 26:06

So Oklahoma and the city, the city is Fairview.

Wilkins, Patricia A - ETA CTR 26:06

In what city?

Bear with me.

I'm not in production, so it may or may not show up, but let's see what's the name of the organization.

Deborah Campbell 26:14

OK.

Fairview Senior Citizen Center.

Yep, that's it. Now it's not.

That's the Chamber of Commerce.

Wilkins, Patricia A - ETA CTR 26:36

So what I'm gonna show you, because again, I'm not in production.

So all of your host agencies may not be in in here, but if I select this first one.

Deborah Campbell 26:40

OK.

OK.

Wilkins, Patricia A - ETA CTR 26:49

And I go into it, and sure enough, it's here.

But if I don't identify it, first of all here, as either not-for-profit or government entity.

Deborah Campbell 27:00

OK.

Wilkins, Patricia A - ETA CTR 27:01

And then you, also the additional details that they were referencing.

Deborah Campbell 27:06

Yes.

Wilkins, Patricia A - ETA CTR 27:06

Once you're in that organization, you need to go, and let's just say let's do Oklahoma. If there's a sub grantee you can identify it or you can leave that blank.

Deborah Campbell 27:24

OK.

Wilkins, Patricia A - ETA CTR 27:27

It's also making me put a sub.

Hold on.

Deborah Campbell 27:30

I'm yeah, I'm OETA. If you wanted to put them.

Wilkins, Patricia A - ETA CTR 27:37

I'm gonna go with what's on the screen cuz again I may not have the same info as you and I click on search.

Deborah Campbell 27:43

OK.

Wilkins, Patricia A - ETA CTR 27:45

That organization may be found, but it may only be found as an employer, it may be a service organization, it may not be identified here as a host agency.

Deborah Campbell 27:58

Oh, OK.

Wilkins, Patricia A - ETA CTR 28:00

So you have to make sure that it is a host agency, you know when you're originally setting it up. I sometimes recommend if it's gonna be a host agency, an employer and a service provider that at that time you go ahead and identify it as all three. So then that way when you're doing a search, it will come up for all three of those.

Deborah Campbell 28:22

What was the three again? Host agency, employer and what else?

Wilkins, Patricia A - ETA CTR 28:27

Service provider.

Deborah Campbell 28:28

A service provider, OK.

Wilkins, Patricia A - ETA CTR 28:32

Oh yeah, you just wanna make sure under those details that first of all, your grantee is listed there and then what type of organization or the function you have it set up as.

Deborah Campbell 28:45

OK 'cause when I put it, so you do go under where it says filters and put in Oklahoma and the OEDA and then I hit search, and I bring it up and then I then I just go into it.

Wilkins, Patricia A - ETA CTR 29:01

Are you able to share your screen?

You wanna share your screen with us and we can just walk you through it.

Deborah Campbell 29:08

Let me see. I'm not sure.

How to share my screen? I'm sorry.

Wilkins, Patricia A - ETA CTR 29:16

No worries, no worries.

Are you working on one screen or two screens?

Deborah Campbell 29:20

This one.

Wilkins, Patricia A - ETA CTR 29:22

This is Joyce's expertise. I'm spoiled by two screens.

Barcley, Joyce M - ETA CTR 29:27

OK so.

Deborah Campbell 29:28

I mean, I'm not even inside GPMS right now.

Wilkins, Patricia A - ETA CTR 29:32

OK.

Deborah Campbell 29:33

So I'd have to log in and everything 'cause. I came to this meeting.

Barcley, Joyce M - ETA CTR 29:38

Maybe show her how to add the new.

Wilkins, Patricia A - ETA CTR 29:42

OK.

So I'm here, and again, as an employer and a host agency, and you also want to make sure you put if they're available or not for continued use.

Deborah Campbell 29:53

I remember. Yes, OK.

Wilkins, Patricia A - ETA CTR 29:55

So you click here for add new and then you'll see the drop down and you'll see host, agency, employer and service provider.

So since this one is already an employer and a host agency, I'm going to add them as a service provider also. And I'm just going to click available. And since we're not doing it as a host agency or any of that information, then I don't have to put that in. But when you're doing a host agency, make sure you put in that host agency agreement date and the monitoring visit date as well. And then you wanna go down to the bottom and save that information.

Deborah Campbell 30:36

OK.

OK.

Maybe that's it.

Maybe I didn't add him as a host agency.

Wilkins, Patricia A - ETA CTR 30:42

OK. And if you didn't and if you still have issues you know, reach out to us again and we can walk you through it?

Deborah Campbell 30:49

How do I reach out to you guys?

Wilkins, Patricia A - ETA CTR 30:54

Somebody wants to put the, go ahead, in the chat.

McNeace, Meche - ETA CTR 30:54

Through the SCSEP technical assistance, we'll put it in the chat where you can e-mail us and if you need to, we can always schedule an offline call with you and go through the system with you.

Deborah Campbell 31:07

Oh, thank you. Thank you very much.

McNeace, Meche - ETA CTR 31:09

Oh, you're very welcome.

Barcley, Joyce M - ETA CTR 31:14

And we have another question and this one no.

Yeah. First, I see it, then I don't see it.

This one comes from Max.

Would you like to unmute yourself and ask your question?

Maximillian Zielinski 31:29

I would love to unmute myself.

How are you ladies?

Happy New year.

Barcley, Joyce M - ETA CTR 31:33

Happy New year.

McNeace, Meche - ETA CTR 31:33

Happy New year.

Wilkins, Patricia A - ETA CTR 31:33

Happy New Year, Maxi.

Maximillian Zielinski 31:36

Quick question, I know you mentioned the forms.

Do you have any time frame as to when those might be coming?

I would love to circle my calendar.

Or is it a tbd? Tbd.

McNeace, Meche - ETA CTR 31:51

Just pop up a calendar and just circle a random month and date on there.

Maximillian Zielinski 31:53

Should we just pick a month?

We'll go with what.

Whatever month is your birth month for you ladies so.

McNeace, Meche - ETA CTR 32:03

We're all over the place.

I mean, whose birthday's coming? OK.

So Max, we do know that those forms, the forms that have been drafted and sent in that it does have to go through what they call a PRA package, which means of approval.

Deborah Campbell 32:18

Yeah.

McNeace, Meche - ETA CTR 32:21

So it has to go through OMB approval.

So that has already been, I believe submitted. So it's got, you know, once that is cleared approval, and goes through that entire process, then the department can release it. But they cannot do it until they get that final approval, so it's in the works. It's in the works, so we don't have a timeline for that unfortunately.

Maximillian Zielinski 32:43

OK.

McNeace, Meche - ETA CTR 32:48

Coming though.

Maximillian Zielinski 32:48

And OK, I'm not gonna hold my breath because it'll probably be next year, but.

McNeace, Meche - ETA CTR 32:49

It's coming.

Maximillian Zielinski 32:56

So and with that, OK, I'll just go.

McNeace, Meche - ETA CTR 32:56

We'll just kind of hold maybe one nostril, just kind of close one.

Maximillian Zielinski 32:59

I'll just go. I'll just mask up again. So it's a and then with that, do you think they'll have like the list of all the variables that way we could do like some mapping with variables and all of that? And then I was just in the Admin Console, and I was running some QPR's, this first quarter not available.

Barcley, Joyce M - ETA CTR 33:15

Yes.

Maximillian Zielinski 33:23

Is it not in there?

I saw second quarter.

McNeace, Meche - ETA CTR 33:26

Yours.

Maximillian Zielinski 33:28

Yeah, I could generate a second quarter one, but it didn't have July 1st through September 30th.

McNeace, Meche - ETA CTR 33:37

I haven't been in there in a while so.

Let us check real quick.

Let us check through Q1.

So we just heard Q1 is frozen.

So you need to go to the frozen card in GPMS, all right.

Maximillian Zielinski 33:50

OK.

Well, then there you go.

McNeace, Meche - ETA CTR 33:52

All right.

Maximillian Zielinski 33:54

Alright. Well, that's all I've got. So but it's good to see everybody in the new year, so.

McNeace, Meche - ETA CTR 33:55

Would be frozen.

Maximillian Zielinski 34:03

And then I know the WIPS trainings coming up correct.

McNeace, Meche - ETA CTR 34:10

That's the fabulous Alli.

We're doing that training.

Maximillian Zielinski 34:14

That'll be good. So.

McNeace, Meche - ETA CTR 34:15

Yeah.

Maximillian Zielinski 34:17

Alright, I'll wear my Indiana Jones hat for the WIPS part of that so.

McNeace, Meche - ETA CTR 34:24

You know what? We're gonna hold you to it, Max.

Barcley, Joyce M - ETA CTR 34:24

No snakes.

McNeace, Meche - ETA CTR 34:26

We're gonna hold you to it.

Maximillian Zielinski 34:27

OK.

You know, I can pull one out, but very good. Well, thank you. And I, once you know about the forms, please let us know. We're waiting and would love to see them.

Any word on when we can download data into GPMS?

McNeace, Meche - ETA CTR 34:41

Well.

Maximillian Zielinski 34:48

I mean, I'm obligated every time to ask that I guess.

McNeace, Meche - ETA CTR 34:53

For your system to, OK.

Maximillian Zielinski 34:55

Now, like if Gpms had like a like a comma separated value file then we could just dump that into GPMS.

McNeace, Meche - ETA CTR 35:10

Yeah.

Just keep asking.

Maximillian Zielinski 35:12

Yeah.

I will keep asking.

I know Kraig was.

That was one of the things Kraig wanted to ask, but he got this, he got all, he was all excited that he was number one in line, and it was just like crazy.

McNeace, Meche - ETA CTR 35:19

Is that like Kraig was like? I'm.

Maximillian Zielinski 35:27

And so it's.

I'm just joking with knows me, so it's good stuff so.

Oh wait, what? Is there any game or do I need to stay on for a game of? Is there gonna be like match game or Hollywood squares or?

McNeace, Meche - ETA CTR 35:46

Not today.

Not today.

Maximillian Zielinski 35:48

No, no wheel of fortune.

McNeace, Meche - ETA CTR 35:49

We had hope to.

We no, we want.

We were hoping that we can roll out a new one today, but like I said earlier on, you

know it, we had a little snag, you know complications and you know, so next virtual office hours come prepared, come ready.

Maximillian Zielinski 36:04

OK.

OK, I will. I will.

McNeace, Meche - ETA CTR 36:09

'Cause, we're all right.

Maximillian Zielinski 36:10

Alright, now I will.

I will yield the time to more important questions. So I think Carrie Hearn is next up so.

I will.

Barcley, Joyce M - ETA CTR 36:20

Thanks for that intro, Max.

Maximillian Zielinski 36:21

I will see you guys.

Hey, any anything for you ladies?

So it's good seeing you so.

McNeace, Meche - ETA CTR 36:27

Thanks. Thanks Max.

Carrie Hern 36:29

Thank you, Max.

OK.

I had a question. Ladies, when you're just showing the organization tab.

I don't have all of those fancy nice options that match the community service assignment form like the availability date of agreement. Is that a permissions thing or should everyone be able to see that?

Wilkins, Patricia A - ETA CTR 36:56

Everyone should be able to see it.

Hey, Lauren, are you in training as a case manager, right?

Can you go out to yours 'cause, I'm in as a PA.

So can you go out to yours and just double check that everyone can still see that?

Thank you, ma'am.

Barcley, Joyce M - ETA CTR 37:26

Kevin posted Indiana Jones in the chat. If anybody liked to see Max's appearance for the training session.

Mauro, Kevin M - ETA CTR 37:36

So it's what he'll put the hat on. That's what it'll look like.

Barcley, Joyce M - ETA CTR 37:40

There you go.

Personally, I wanted to see where he pulled out the whip.

Burnett, Lauren S - ETA CTR 37:47

And what were we checking Pat?

Wilkins, Patricia A - ETA CTR 37:49

Manage organizations and contacts.

Carrie Hern 37:50

The organizations, yeah.

Wilkins, Patricia A - ETA CTR 37:52

Oops, I'm sorry.

Go ahead.

So just pull up one of your existing ones, Lauren.

Burnett, Lauren S - ETA CTR 38:21

Sorry guys.

McNeace, Meche - ETA CTR 38:25

Oh alright.

Wilkins, Patricia A - ETA CTR 38:26

No.

Burnett, Lauren S - ETA CTR 38:30

Maybe Joyce can try.

Carrie Hern 38:35

I'll be glad to share my screen y'all if you and I'm from Arkansas, so I say y'all a lot.

I will be glad to share my screen and I can show you what it looks like on my end if I can figure out how to do this.

Hold on one second.

Wilkins, Patricia A - ETA CTR 38:49

OK, great.

Carrie Hern 38:52

Oh gosh, I don't.

McNeace, Meche - ETA CTR 38:53

Perfecto.

Carrie Hern 38:55

Have.

OK.

So can you all see that?

Wilkins, Patricia A - ETA CTR 39:00

It's coming. Here we go.

McNeace, Meche - ETA CTR 39:00

It's coming there it.

Barcley, Joyce M - ETA CTR 39:01

Yep.

Carrie Hern 39:01

OK.

So when I click on one of mine, this is all that I have.

Wilkins, Patricia A - ETA CTR 39:03

Yep.

OK.

Carrie Hern 39:12

I don't have all the information and we've been talking about that. Like, why is there no information? You know that matches the CSA form? No, I'm guessing it's probably because we can't see it.

Wilkins, Patricia A - ETA CTR 39:23

Let me see what's different.

Let me pull mine up.

Give me one sec.

Carrie Hern 39:29

OK.

Barcley, Joyce M - ETA CTR 39:31

While Pat's pulling that up, do you want to?

You have Arkansas and AR118 and as a sub grantee in the filters. Oops.

Carrie Hern 39:40

Yes, yes. I was just gonna try to find like, another one maybe.

Barcley, Joyce M - ETA CTR 39:41

We lost you, OK?

Carrie Hern 39:46

Let's see.

Trying to just think of some off the top of my head.

OK.

There's another one.

Yeah, see, it doesn't.

I mean, we don't have that option on any.

Barcley, Joyce M - ETA CTR 40:10

If you go to your filters and now you add your grantee and your subgrantee.

Carrie Hern 40:13

Yeah, yeah. Now I.

Barcley, Joyce M - ETA CTR 40:18

You click search.

Carrie Hern 40:18

Yeah, I tried that too. Nope.

Barcley, Joyce M - ETA CTR 40:21

Huh. There it is.

Wilkins, Patricia A - ETA CTR 40:23

Ave.

Barcley, Joyce M - ETA CTR 40:25

Yeah, you've got them as an employer now, if you want them as a host agency.

Carrie Hern 40:27

Oh, OK.

Barcley, Joyce M - ETA CTR 40:29

Yeah, that's what Pat demoed before.

Carrie Hern 40:33

OK.

Barcley, Joyce M - ETA CTR 40:35

So click add new to add a new type of organization.

Carrie Hern 40:41

Oh, there it is. OK, OK.

Gotcha. Never mind.

We just weren't going all the way through, OK?

So that answers my question.

Barcley, Joyce M - ETA CTR 40:51

Perfect.

Carrie Hern 40:53

Thank you all.

Barcley, Joyce M - ETA CTR 40:55

Fabulous.

McNeace, Meche - ETA CTR 40:55

Hey.

Barcley, Joyce M - ETA CTR 40:57

Let's see, there is a question from Katie in the chat.

Could you please let us know whether we will continue using the old SCSEP Community Service form that we have on file?

McNeace, Meche - ETA CTR 41:12

For now, just you can continue to use the existing forms that are there. The current existing approved forms and then once the new forms come out then you can transition over to the new forms and you know the unfortunate part is we know that the old forms was created around the old system SPARQ, but there's still the relatively necessary information that you still need to capture and keep track of so,

hope that helps.

You're welcome.

Barcley, Joyce M - ETA CTR 41:49

With that, I don't see any more questions in chat and there are no hands raised.

McNeace, Meche - ETA CTR 41:55

No, that's it.

We're only 44 minutes in.

Oh, we got a hand raised.

Barcley, Joyce M - ETA CTR 41:59

I spoke too soon.

Go ahead, Daniel.

Unmute yourself and ask your question.

Daniel Caldera 42:06

I was doing the managed paid hours, and I have a few people that they were on a break. Some of them were. They overlapped at the beginning of the quarter, or they were somewhere just within the quarter, but there it was, like on the release that you read about, are only the two options, the PRA activities and I forget what the other one was, but I have paid hours to enter but I can't because I only have those two cells in order to enter.

Barcley, Joyce M - ETA CTR 42:31

The.

Daniel Caldera 42:44

For the enhancements.

Wilkins, Patricia A - ETA CTR 42:47

So it's back up on the screen.

So this is specifically if their break starts on the first day of one quarter and it ends on the last day of the quarter, then only the paid.

Daniel Caldera 43:00

Right.

Wilkins, Patricia A - ETA CTR 43:01

But you're saying?

Daniel Caldera 43:03

I have.

Wilkins, Patricia A - ETA CTR 43:03

It.

Daniel Caldera 43:04

I have like a handful of people across a couple sub grantees that I can't enter the manage paid hours. That's the only thing that I can think of why they would.

Wilkins, Patricia A - ETA CTR 43:15

Right. If they were on a break during that time, you wouldn't be able to enter any paid out.

Daniel Caldera 43:20

But it's not for the whole quarter though.

Wilkins, Patricia A - ETA CTR 43:25

Can you show us?

Daniel Caldera 43:30

Give me a second here.

Wilkins, Patricia A - ETA CTR 43:32

Stop my share.

Daniel Caldera 43:45

OK so.

For this, for this person, for the assignment, the second assignment here I only have

those two options.

She has paid training, and the format's like off on all of them.

I don't know if that matters, but then for her, her break was 10/1 to 12/2.

McNeace, Meche - ETA CTR 44:34

And you're entering hours for.

Wilkins, Patricia A - ETA CTR 44:34

Okay, dates after 12/2.

Daniel Caldera 44:39

Quarter 2.

McNeace, Meche - ETA CTR 44:43

Two is October through December 31st.

So quarter 2.

It was like 3/4 of quarter 2.

Daniel Caldera 44:54

Yeah, she came.

She came back from.

Yeah, she came back from break.

McNeace, Meche - ETA CTR 45:04

Just Gabby put in the chat that the worker what?

Daniel Caldera 45:08

No, I take that back.

I take that back.

She was.

She was exited.

She exited, but I have.

McNeace, Meche - ETA CTR 45:13

Oh.

Daniel Caldera 45:19

This is a bad example I have somebody that.

Hold on.

Let me find.

I have an example, I promise.

This one's active.

So this person changed host agencies in the middle of the quarter.

I believe this was the one with the leave of absence.

Yeah, 11/15 to 11/29, for this circle of care and then started aging ahead 11/30 but then there were hours at the beginning of the quarter.

McNeace, Meche - ETA CTR 46:27

October so.

Daniel Caldera 46:29

Yeah. And it's hard to tell 'cause the format is off on this.

I don't know why it's all messed up.

But I can't do the circle ahead hours.

I was able to do.

McNeace, Meche - ETA CTR 46:48

So you're not able to put in hours for quarter 2?

Daniel Caldera 46:52

No, because it doesn't give me the option.

There's no square there.

Barcley, Joyce M - ETA CTR 47:05

Yeah, 'cause if she split between two host agencies, yeah.

McNeace, Meche - ETA CTR 47:05

Yeah, I see only for.

Barcley, Joyce M - ETA CTR 47:12

Well, actually there is.

So if you look at circle of care and you go to quarter two after the first gray line in that bigger section, you do have paid training remote.

It's only training.

McNeace, Meche - ETA CTR 47:28

The activity.

Barcley, Joyce M - ETA CTR 47:29

Yeah, it's only training.

McNeace, Meche - ETA CTR 47:29

Yeah, there's no CSA hours that you could put in.

Barcley, Joyce M - ETA CTR 47:30

Yeah, it's not.

Yeah, yeah.

Daniel Caldera 47:33

Yeah.

Barcley, Joyce M - ETA CTR 47:36

CSA hours are available for the 2nd host agency and see if you go after the second gray line.

But you have the hours entered there for the second quarter.

Daniel Caldera 47:46

Yeah, yeah.

Barcley, Joyce M - ETA CTR 47:50

Probably a ticket.

Daniel Caldera 47:53

OK.

Wilkins, Patricia A - ETA CTR 47:53

Yeah.

Daniel Caldera 47:54

Just didn't know if that was something across the board for, for others or.
Just me.

Nguy, Eric 48:01

Hey Daniel, I had the same issue too.

Daniel Caldera 48:03

Yes.

Nguy, Eric 48:07

This is a glitch on this part, but if you go to the admin console and manage paid hours there, it would and you go to that participant, you'll be able to have it clearly delineate between those two CSA's.

Daniel Caldera 48:26

So that's how I enter the hours.
I do them through manage paid.
And it.

Carrie Hern 48:34

Hey, Daniel, this is Carrie.
I do them that way.

We actually do them at the end of every quarter versus every tab of every participant.
We actually go down what you're looking at right now and we keep a spreadsheet and compare timesheets, and all of the blanks should be available via that.

Daniel Caldera 48:47

Yeah.

Carrie Hern 48:55

What he was just saying, that's what we found to be easier to do it versus. Yeah.

Daniel Caldera 48:57

Yeah, they're not, though.

That's I do.

I do it the same way.

Carrie Hern 49:01

OK. Gotcha.

Daniel Caldera 49:03

Here I'm pulling it up because it'll show it.

The way that it'll make sense for everybody.

So see, here's circle of care.

I should be able to put the hours right here and it's not.

Carrie Hern 49:19

Well, you still don't have it, yeah.

Daniel Caldera 49:21

Yeah, yeah, because this is how I enter in every quarter.

I'll go ahead and put a ticket in.

Wilkins, Patricia A - ETA CTR 49:37

Yeah, sounds like that would be the best solution here.

McNeace, Meche - ETA CTR 49:40

Yeah.

Gabrielle Black 49:41

Is there a break on that record?

Because the problems we're having were due to the breaks.

Daniel Caldera 49:49

Yeah, there's a break from 11/15 to 11/29.

I thought about possibly deleting the break, but I have a feeling.

Gabrielle Black 49:54

Yeah.

They told us.

They told us as a workaround, just move it one day earlier.

Daniel Caldera 49:58

But I have a feeling that if I.

Gabrielle Black 50:03

So 11/28 fix it and then go back and change it to 11/29.

Daniel Caldera 50:10

I only has.

My only reservation is that it'll go back to this once I enter it and then put the break back in, and I don't wanna have to do double work.

I shouldn't have to do a work around at all.

I should just be able to put the hours in.

Wilkins, Patricia A - ETA CTR 50:27

Alright, it should only be preventing you from entering those hours if it was at the end of one quarter, and that's not even at the end of the quarter.

Gabrielle Black 50:27

Yeah.

Daniel Caldera 50:36

Exactly. Exactly.

McNeace, Meche - ETA CTR 50:37

Exactly.

Wilkins, Patricia A - ETA CTR 50:37

Yeah.

So I would definitely open a ticket for it.

Daniel Caldera 50:40

OK.

Thank you. I appreciate it.

Wilkins, Patricia A - ETA CTR 50:43

You're welcome.

McNeace, Meche - ETA CTR 50:43

I think we're gonna go back and play with it too if we can kind of replicate this and what happens if we delete the break and put it in the hours and then put the break back in and then what? You know what I mean? Like Gabby suggested, moving the date around so.

Wilkins, Patricia A - ETA CTR 50:56

Yeah.

McNeace, Meche - ETA CTR 50:58

Yeah.

Barcley, Joyce M - ETA CTR 51:03

We have nothing in the oops.

Take it back.

Let's see.

This is from Eric.

I am follow an earlier question about formally incarcerated. Do we need to update the participants priority of services as yes? If we found after the fact?

McNeace, Meche - ETA CTR 51:24

We are going to check into this because I'm being told that what's in the DC

handbook may be outdated, but we're not 100% on that. So let us go back and revisit this on our end and then we'll provide you an update, Eric and Carrie.

Carrie Hern 51:44

OK.

Thank you so much.

McNeace, Meche - ETA CTR 51:46

You're very welcome, 'cause you know, I'm going by what's written.

Carrie Hern 51:51

Right, right.

McNeace, Meche - ETA CTR 51:57

We will check it out for sure.

Carrie Hern 52:01

OK.

Thank you, ladies.

When is the next one?

McNeace, Meche - ETA CTR 52:06

The next vLive office hours, the 22nd.

Carrie Hern 52:08

Yes.

Wilkins, Patricia A - ETA CTR 52:08

The 22nd, I think.

McNeace, Meche - ETA CTR 52:10

Yep, the 22nd.

Carrie Hern 52:13

January. OK.

McNeace, Meche - ETA CTR 52:14

This month, yes, two weeks.

Carrie Hern 52:16

All right, got it down.

Thank you, ladies.

Wilkins, Patricia A - ETA CTR 52:20

You're welcome.

McNeace, Meche - ETA CTR 52:29

Anything.

Barcley, Joyce M - ETA CTR 52:30

And with that, I don't see anything in the chat or hands raised.

McNeace, Meche - ETA CTR 52:36

What? That's it.

It's not even 3:00 yet.

Barcley, Joyce M - ETA CTR 52:40

For now.

McNeace, Meche - ETA CTR 1:00:01

No other questions.

Anything that y'all wanna bring up?

Now that for now.

Beverly Williams (Guest) 1:00:10

I do have a question.

I came in on the meeting a little late, so I don't know if this may have been something that you guys discussed earlier, but in my task box I'm getting names in there that don't belong to me.

McNeace, Meche - ETA CTR 1:00:12

Great.

Beverly Williams (Guest) 1:00:26

Is that happening?

Is that the, you know, the norm lately?

McNeace, Meche - ETA CTR 1:00:32

We've heard it happen before. I mean it's not a, you know, a unique anomaly here, but what user role do you have?

Beverly Williams (Guest) 1:00:43

What user role do I?

Oh, I'm just.

A SCSEP specialist.

McNeace, Meche - ETA CTR 1:00:50

OK so.

Beverly Williams (Guest) 1:00:50

You know.

And.

McNeace, Meche - ETA CTR 1:00:54

I'm sorry. Go ahead, Beverly.

Beverly Williams (Guest) 1:00:55

Oh no, that's it.

So it never happened before, but then all of a sudden names are popping in there that don't even belong to me.

McNeace, Meche - ETA CTR 1:00:57

OK.

Beverly Williams (Guest) 1:01:03

So I don't know if someone else is missing out.

McNeace, Meche - ETA CTR 1:01:07

OK.

Well, we know that we just told that there is a known issue.

So they are working on it.

Beverly Williams (Guest) 1:01:13

Alright, thank you.

McNeace, Meche - ETA CTR 1:01:14

Hang tight.

Beverly Williams (Guest) 1:01:17

Oh no problem.

Barcley, Joyce M - ETA CTR 1:01:17

Janet does say they turned in a ticket. So.

Beverly Williams (Guest) 1:01:18

I mean, if it doesn't belong to me, I can't do anything for him.

So it doesn't hurt my feelings, but I just wanna make sure I didn't get some donations nobody told me about.

McNeace, Meche - ETA CTR 1:01:32

That's true.

Barcley, Joyce M - ETA CTR 1:01:33

You have some of your.

McNeace, Meche - ETA CTR 1:01:34

So hang in there. The same thing for Jeff. Just as he's saying that is happening with one of the sub grantees. So they are working on it.

Beverly Williams (Guest) 1:01:41

OK.

Barcley, Joyce M - ETA CTR 1:01:41

Kulani and Janet.

So you have a lot of people that have the same issue.

Beverly Williams (Guest) 1:01:47

OK.

Barcley, Joyce M - ETA CTR 1:01:47

You are not alone.

Beverly Williams (Guest) 1:01:49

Oh, thank God. I thought I was special.

Now I know I'm not.

Thank you.

McNeace, Meche - ETA CTR 1:01:57

You're welcome.

Alright. Anything else?

Barcley, Joyce M - ETA CTR 1:02:09

Not yet.

Not for the moment.

Caldwell, Sherri 1:02:11

I have a SCSEP question.

It's not really centered around GPMS, but I do have a question.

Can I ask it now? Should I wait?

Of course. OK, so host agencies. If there's a host agency that has like multiple sites and they have a SCSEP participant who operates at site A, but she's missing out on hours because site A is only open Monday, Wednesday and Friday, can she go to site B on Tuesday and Thursday with the supervisor to make sure she gets hours?

McNeace, Meche - ETA CTR 1:02:55

When you say site A and site B, is it the same host agency, but they have two different sites?

Caldwell, Sherri 1:03:01

They have multiple sites, but it's one agency.

It's like the parks and rec.

McNeace, Meche - ETA CTR 1:03:05

OK.

So she's at site A those days with supervisor and then to ensure she gets all her hours, she'll go with the supervisor to a different site. Do her training assignment duties change?

Caldwell, Sherri 1:03:19

Nope, it's the same. It's at a Senior Center, but it's just one on Monday, Wednesday, Friday and then it's one on Tuesday, Thursday. Her location is closed on Monday, Wednesday. You know, on Tuesday and Thursday.

McNeace, Meche - ETA CTR 1:03:33

No. Yeah.

Caldwell, Sherri 1:03:35

OK.

McNeace, Meche - ETA CTR 1:03:42

No problem.

Caldwell, Sherri 1:03:44

And if you want to give me some examples of tangible examples of supported services.

McNeace, Meche - ETA CTR 1:03:55

Transportation passes. Bus passes.

Help purchasing, you know, like work boots if they're still in the community service

assignment, they need to wear some sort of uniform. And you know if the host agency isn't paying for it, you can pay for it from supportive services. Offsets them, if they need to get some sort of, I'm just throwing this out there, not to be funny, but you know, help with maybe getting hearing aids, things like that. So in the federal regs, it kind of gives a little laundry list of kind of an idea like transportation, gas cards, things like that.

Caldwell, Sherri 1:04:48

OK. Someone requested training.

McNeace, Meche - ETA CTR 1:04:51

As long as you're not buying a house for them or buying them a new car, you know.

Caldwell, Sherri 1:04:56

The agency requested a training that a SCSEP participant be allowed to go to a training.

McNeace, Meche - ETA CTR 1:04:58

That is definitely. They can still earn their wages going through an external training outside of their community service assignment. It is strongly encouraged, so any additional training outside of the Community Service, they could do both.

Caldwell, Sherri 1:05:20

OK, cool.

McNeace, Meche - ETA CTR 1:05:24

They can do the community service and the training at the same time and still earn the hours, and you must pay them if there's a fee for this training. If it's skills training that's gonna help them, you know, with the skill sets they need to move into unsubsidized employment, the program pays for that training costs too. You should never ask a participant to pay for their own training costs.

Caldwell, Sherri 1:05:50

Thank you.

Wilkins, Patricia A - ETA CTR 1:05:52

And I put up on the screen, if you are, you know adding a supportive service when you're in GPMS, if you select supportive services as a category, it will give, you know, some examples.

McNeace, Meche - ETA CTR 1:05:52

Oh, you're very welcome.

Wilkins, Patricia A - ETA CTR 1:06:09

Of different types of supportive services that you can provide. Or you can input.

McNeace, Meche - ETA CTR 1:06:15

Cool.

Wilkins, Patricia A - ETA CTR 1:06:18

And you if it's not there, just select other and then you can put in exactly what that service is you're gonna provide.

McNeace, Meche - ETA CTR 1:06:32

Jeff has his hand up.

Barcley, Joyce M - ETA CTR 1:06:34

Yep.

Jeff Hughes 1:06:35

I don't have a question, but I was just going to follow up to Sherry 'cause before I posted this in the chat. What I've told my sub grantees, is the local workforce board for where I live, they have a really good supportive services policy that Title 1 uses, and so I've used that as an example for you know, what I would think would be acceptable things for SCSEP because obviously it mirrors what's in the WIOA language. But I can, I'll put their link in here just as an example policy. You know, I've got in here like, disregard the dollar amounts because that's, you know, for WIOA dollars and what they use, but it goes exactly along the lines of what you were just showing Pat, you know in your drop downs and what you were just talking about is examples there, you know about transportation, uniform cost. I know that sometimes

they'll use things like if maybe they've got a flat tire, they've got like a limit, you know, how much they'll help to pay to get a tire replaced, you know, things like that, that are, you know, gets them back and forth to the training site or the work site. So, but I was just going to share that as an example, in the chat there.

Barcley, Joyce M - ETA CTR 1:07:43

That's great.

So if anybody's.

Jeff Hughes 1:07:45

Before SCSEP, my background was WIOA before SCSEP, so I have that WIOA background and try to mirror some of that into the SCSEP world as well so.

Barcley, Joyce M - ETA CTR 1:07:58

And then Byron also posted that 20 CFR 641.545 describes what supportive services are include but not limited to. So he's got it there and you can also look it up on the regs yourself if you'd like, for SCSEP also.

But going back earlier, Cheryl posted in the chat asking should everyone with that same issue submit a ticket and I am presuming I could be wrong, that is the hours issue.

McNeace, Meche - ETA CTR 1:08:29

It is the people getting the wrong participants.

Barcley, Joyce M - ETA CTR 1:08:35

OK.

So should everyone that has that issue submit a ticket?

McNeace, Meche - ETA CTR 1:08:41

I would say you can submit a ticket, but since you it is a known issue and they are working on it, you can maybe hold off and see if it's you know that it resolve itself that they get it fixed.

So give it a couple days or so. But if you feel more comfortable submitting a ticket, please do so.

Barcley, Joyce M - ETA CTR 1:09:10

And I see no questions in the chat or hands raised at this moment at 3:11.

McNeace, Meche - ETA CTR 1:09:20

Anything else?

Alright, well.

You know, we're not gonna not say what we always say when we get to this point in vLive, right?

Uh oh, what did he say?

He started his 9th PhD class Tuesday if everyone wants to be me next week. You know what, Jeff, I'm sending you virtual hugs.

Jeff Hughes 1:09:52

Any takers?

McNeace, Meche - ETA CTR 1:09:58

Are you gonna say Jeff?

Jeff Hughes 1:10:01

I said I can't believe I can't get any takers.

McNeace, Meche - ETA CTR 1:10:06

Anybody. Somebody.

Raise your hand.

Wilkins, Patricia A - ETA CTR 1:10:09

Give you a thumbs up. That's it.

McNeace, Meche - ETA CTR 1:10:11

I know.

Wilkins, Patricia A - ETA CTR 1:10:14

Good luck down.

McNeace, Meche - ETA CTR 1:10:15

Your cheerleaders, Jeff, we're proud of you.
We're here to cheer you on.

Jeff Hughes 1:10:21

I'm getting it in public policy and administration, Sherry. So I'm doing it through Tennessee State University in Nashville. Yeah, I don't know what I was thinking.

McNeace, Meche - ETA CTR 1:10:35

You can do it.
Where's Lauren?
Here comes Lauren with me.
Good luck.
Crystal.

Barcley, Joyce M - ETA CTR 1:10:54

Her alma mater.

McNeace, Meche - ETA CTR 1:10:58

We're here to support you, Jeff.
If you feel like.

Barcley, Joyce M - ETA CTR 1:11:03

And Sherry's saying prayers.

McNeace, Meche - ETA CTR 1:11:03

If you ever need encouragement, just come to the vLive and we're here for you, OK?

Jeff Hughes 1:11:09

That's it.
That's it.
Something to break the monotony.

McNeace, Meche - ETA CTR 1:11:12

There you go.

Congratulations on just getting that started.

Jeff Hughes 1:11:23

Yeah, till I get to the dissertation. Then I'll be like, OK, I'm about face.

Now, on a serious note though, hopefully everybody stays safe through this weather.

Like she said earlier, we don't fare well in snow in Tennessee.

People just don't know how to act or drive.

They go crazy.

McNeace, Meche - ETA CTR 1:11:49

Yeah.

Barcley, Joyce M - ETA CTR 1:15:20

3:17, no questions and nothing in the chat.

Except Joey.

I just ran an assignment by host agency. Happy to see the CSA title. The position titles in there. Yay.

McNeace, Meche - ETA CTR 1:15:43

Oh cool.

So just so that everybody remembers, always remember.

To log into GPMS, at least minimally, once within a 30-day period so that your password doesn't, you know, lock you out. And also when you're searching for a participant, no matter what, always hit that reset, reset, reset.

And any other reminders that we should share?

Wilkins, Patricia A - ETA CTR 1:16:35

Hmm.

McNeace, Meche - ETA CTR 1:16:36

Now there are submitting their Zendesk ticket when they have issues which is great.

Barcley, Joyce M - ETA CTR 1:16:36

So the two biggies.

McNeace, Meche - ETA CTR 1:16:48

We're going to go back and check on the.

Barcley, Joyce M - ETA CTR 1:16:49

And put up the resource slide.

McNeace, Meche - ETA CTR 1:16:56

Whether they can change waiver factor formally incarcerated.

Barcley, Joyce M - ETA CTR 1:17:00

Formally incarcerated.

Wilkins, Patricia A - ETA CTR 1:17:00

Break out.

Barcley, Joyce M - ETA CTR 1:17:05

And also the quarter over?

Wilkins, Patricia A - ETA CTR 1:17:05

And play around with the approved breaks.

McNeace, Meche - ETA CTR 1:17:05

Versus what's in the DC handbook and what has changed? We're going to go back and get clear guidance on that. Anything else?

Wilkins, Patricia A - ETA CTR 1:17:18

Just the approved break dates, said Gabby had mentioned going in, changing those and seeing if you do that.

McNeace, Meche - ETA CTR 1:17:23

We're gonna go play with that too.

Wilkins, Patricia A - ETA CTR 1:17:27

Yep.

McNeace, Meche - ETA CTR 1:17:34

Lauren posted in the chat.

To stay up to date, all of the vLive office hours are posted on the COP.

She's absolutely correct.

Burnett, Lauren S - ETA CTR 1:17:54

All the resources for anyone that's new.

McNeace, Meche - ETA CTR 1:18:20

And then our next vLive, as we said is January 22nd.

We got 10 more minutes.

We'll stay here until 3:30, but if anybody needs to leave us, please feel free to.

But we'll be back on the 22nd.

Hopefully with the new game, a learning of Gpms game.

We appreciate all of you. Thank you.

Yes, stay warm.

Burnett, Lauren S - ETA CTR 1:19:20

Be safe.

Bronson, Bradley K - ETA CTR stopped transcription