

Transcript for vLive, February 12, 2025

Bronson, Bradley K - ETA CTR started transcription

Burnett, Lauren S - ETA CTR 0:06

I can't believe we're already in February, but at the same time, January always feels like a year.

I don't know if anyone else feels like that.

So today I know you guys love Michi so much, but I will be leading out this afternoon, so I hope you guys don't shed too many tears because I know she is so loved. So, we will start with some release notes for you all today. Pat will be going through them and there will be a couple listed that she will be able to demo. If you have any questions, please don't hesitate to add them to the chat or raise your hand and we'll be sure to get to them. So, we're gonna start with those release notes.

Pat.

Wilkins, Patricia A - ETA CTR 0:57

Thank you very much.

Good afternoon, everybody.

I am going to share my screen and then as usual I'm going to step off camera so I'm not looking sideways at you guys. We do have three sets of release notes that I'm going to be going through today, so let me get started here. Alright, so the first one is release notes version 3.2 and this was released on January 24th, 2025. With this release, it's going to address new features, enhancements and fixes discovered during the previous release. So, to start with, for the new features, selected grantees are participating in a pilot program. These grantees will select yes for the field sector demonstration participant of the pilot program enrollment section on the intake page. When validating records for participants who are included in the pilot program, the system will display a pilot program enrollment section on the intake page. Validate the hours for occupational skills training or OST and on the job training OJT negative numbers cannot be entered in these fields and the maximum number of hours allowed is 560 per quarter. Another thing that under the new features is displaying 2 new types. The demo on the job OJT and demo occupational Skills Training OST. When the education and training category is selected on the add new service page display an additional fields screen. When the type of demo on the job training or OJT is selected on the add new service page, users will also be able to edit the data on the add new service page. The date fields must be entered in the format month, month, date, date, year, year, year, otherwise an error message will be issued stating that the date format is incorrect.

The wage fields only accept numeric values. Entries that are less than \$7.25 will result in an error message stating that these wages cannot be below \$7.25 per hour. The provider field is mandatory in the training and service section for participants in the pilot program. If the option 7 exited, demonstration remains in SCSEP. Other reason is selected when exiting the pilot program. The mandatory free form text field reason for exit other will become available for input once you enter exited from the program. Exiting cases will default no at the sector demonstration participant field on the intake. So, for everyone when you first go in, you're going to see that no is defaulted for the pilot program. But please note, grantees who do not have a demonstration grant should always select no at the sector demonstration participant field on the intake page for new cases. Demonstration grantees will receive guidance via a separate e-mail for now, they should select no in the sector demonstration, participate field also.

This training will take place in late February, so just to clarify for now, everyone is going to be selecting no and when this field in the training becomes available for those in the pilot program, you'll be given instructions as to what to do with that. And we will do a short demo on that later in just a few minutes. Grantee administrators can now submit their quarterly progress report, the QPRs to workforce integrator performance system, also known as WIPS, when instructed, however.

Let me scroll down here.

They will not be able to download the raw Participant Individual Record Layout or PIRL files during the WIPS submission. Existing tasks with the case status of withdrawn are now being deleted from the back end. I know there were a couple of grantees that were asking that previously if cases withdrawn, why were there existing tasks that were associated to them? So that has been cleared up, the entries made on the Add New Service screen can be edited after the original entry is saved when.

A case is withdrawn.

The exit related data will be updated accordingly and again, that's all gonna be on the back end. When the participant safety consultation date is deleted, the deleted information will no longer appear in the UI, so those are quite a few new features that have been added to GPMS.

So let's take a look at the enhancements. The navigational path for the Admin Console management grantee, subgrantee, has been removed from the GPMS. Sub grantee information can be obtained from the grantee module. So, you'll see if you're a GA, you'll have that grantee navigation tab at the top of your screen, and that's where you'll now go to manage your sub grantee information.

Fixes. Users can now enter dashes in the fax number field on the organization details page. GPMS now accepts commas in the organization name field on the organization details page. The right of return or ROR in GPMS is now permitted if the date is exactly

the 90th date after exit. The added restriction on the date first active field in the subgrantee status section has been removed along users to enter any date in this field. This field is no longer linked to the application date of participants within a subgroup. When cases are transferred, all assignments are successfully transferred to the recipient grantee GPMS will not accept an applicant's signature date if it is earlier than the application date. The due date of next recertification and date of recertification is now correct in the participant action or PRA report. Cases will be locked if an exit date is not entered in GPMS seven or more days after the durational limit date or the DLD date. Known issues as of this release, there were none. Quite a few things going on in the releases this month, so our next release that we had is.

Barcley, Joyce M - ETA CTR 7:54

Excuse me, Pat, before you go to the next one, Crystal's asking if there are dates for the training that you mentioned. I believe it's for the pilots too, I guess get the data entry training.

Wilkins, Patricia A - ETA CTR 8:06

As of now, the release notes just show late February, but we can put that as a question to ask and follow up on. But that's the only information we have for now.

Barcley, Joyce M - ETA CTR 8:18

Thank you.

Wilkins, Patricia A - ETA CTR 8:18

All right, good to go.

Barcley, Joyce M - ETA CTR 8:20

Good to go.

Wilkins, Patricia A - ETA CTR 8:21

All right, so release notes version 3.21 that came out on January 30 of 2025. The 2025 poverty guidelines deployed in GPMS released 3.21. So that is the new feature that's being discussed here. The poverty guidelines are now in GPMS. Please be aware when the system is calculating the poverty guideline, the results may be rounded upwards. The family income at or below 100% of the poverty level is based on the state for which eligibility was calculated. The option yes, no, will be automatically populated. Based on

the state and the resident state section of the intake page. If there's no entry in the state field in residence state, then the option selected is based on the state in the mailing address section of the intake page. Now you can also these 2025 poverty guidelines are also on the CoP. So, I'll ask if Kevin can put that in the chat for you guys to access that as well. Known issues, there were none for this release. And then lastly gotta move this out of my way here.

The last release of version 3.2.2 and this release date was February 6, 2025. With this release, large files can now be submitted to WIPS. Grantees with large files can now submit their QPR data to WIPS successfully. I think this was something that was happening with the larger grantees that were having problems uploading, but that has now been addressed. And that is a very lengthy list of releases for January and February. So, I'm going to give this back to Lauren.

Barcley, Joyce M - ETA CTR 10:15

But before you do that, we have a question in the chat.

Wilkins, Patricia A - ETA CTR 10:16

OK.

All right.

Barcley, Joyce M - ETA CTR 10:20

And Kelly is asking.

Is it not 125% of the poverty level? I think it goes back to the prior release note.

Wilkins, Patricia A - ETA CTR 10:28

Yeah.

So for the poverty guidelines, the family income at or below 100% of the poverty level is based on the state. So, I think the 125% you may be referring to for CSA, this is just the poverty guidelines in general. If that answers the question.

Barcley, Joyce M - ETA CTR 10:50

Ross, you good with that?

And Kelly?

You got a thanks.

Wilkins, Patricia A - ETA CTR 10:59

OK.

Awesome. OK, is that it or is there anything else?

Barcley, Joyce M - ETA CTR 11:03

That's it.

Wilkins, Patricia A - ETA CTR 11:04

Alright, I'm gonna stop sharing my screen and throw it back to Lauren.

Burnett, Lauren S - ETA CTR 11:09

Hey, thank you so much, Pat.

So does anyone have any questions regarding the release notes or any questions in general that you would like us to assist you with?

Feel free to raise your hand or throw them in the chat.

Barcley, Joyce M - ETA CTR 11:30

I don't see anything in the chat and there are no hands raised.

Burnett, Lauren S - ETA CTR 11:37

Pat, if you'd like to demo those few that you mentioned before.

Wilkins, Patricia A - ETA CTR 11:45

Alrighty, let me share my screen with you guys again.

Bear with me one second.

Here we go.

OK. Can you guys see my screen, ok?

Burnett, Lauren S - ETA CTR 12:09

Yes.

Barcley, Joyce M - ETA CTR 12:09

Yes, ma'am.

Wilkins, Patricia A - ETA CTR 12:10

OK.

So guys, things may look a little different.

With what you're seeing in production, this is actually the pre-production, so that's why you may see additional information that will be coming soon a GPMS near you.

Let me find, let me go and reset.

Yeah. OK.

OK.

I'm just going to randomly pick a case because it should be in here for all of the participants and this address is the issue regarding the pilot program and what you're going to see now has been added to the intake screen.

So you'll see the pilot program enrollment for this is since it is an existing case, it has defaulted to no. But if you are a pilot program, in the future, this is where you would go to update that information. But for now, for all grantees, you're going to select no.

And then when you save it, that's what you will see. The system is kind of slow today and you'll see it's now. If you are again, if you are in the pilot program, you'll select yes in the future after you've been given that additional training in February. But for now, everyone should be selecting now until further notice.

So that is my really easy demo for today.

Burnett, Lauren S - ETA CTR 13:59

Thanks Pat.

Wilkins, Patricia A - ETA CTR 14:00

You're welcome.

Burnett, Lauren S - ETA CTR 14:04

So is everyone shy today?

I see no questions.

Everyone must be GPMS pros at this point because everyone's quiet today.

Jennifer Mencos 14:20

I have a question.

Barcley, Joyce M - ETA CTR 14:20

It's a good sign. Everybody's doing well and there aren't any questions.

Burnett, Lauren S - ETA CTR 14:22

Did it.

That is, but I think I heard Jennifer just now.

Barcley, Joyce M - ETA CTR 14:28

That.

Jennifer Mencos 14:30

Yes, hi. I had a question. So, I have a hosting site that has several subsites.

If an agency has different subsidies, they should only have one profile in GPMS. So that was something that we didn't know our agency. You know, it's one agency, but in different subsites we created individual profiles in GPMS. So how can I go about directing that so that I can have only one profile and the websites in the system versus having all these?

Barcley, Joyce M - ETA CTR 15:17

Can everybody hear Jennifer?

I know I was having a hard time hearing her.

Wilkins, Patricia A - ETA CTR 15:21

I'm glad you said that.

I was as well.

It was going in and out.

Burnett, Lauren S - ETA CTR 15:24

Struggling just a little bit.

Barcley, Joyce M - ETA CTR 15:27

So Jennifer, if we heard you correctly. Did you say that you have users with multiple profiles in GPMS and you want to rectify that?

Jennifer Mencos 15:36

So I have an agency that has several different subsites.

But it's all one agent, so I wanted to.

Barcley, Joyce M - ETA CTR 15:47

Oh, you're talking about host agencies.

Jennifer Mencos 15:48

Yeah.

Barcley, Joyce M - ETA CTR 15:50

OK, I thought you meant users.

OK.

If multiple sites were created, they're probably associated with different participants, which means that they can't be merged. But going forward, if you let your staff know

which host agency ID number they should use for that organization and all of its programs going forward. That should get rectified.

Jennifer Mencos 16:20

Gotcha. OK. I just wasn't sure how to proceed and that was definitely another I had just 'cause there is several different that are attached to. I wanted to make sure that I followed proper protocol but also to keep as organized as possible.

Barcley, Joyce M - ETA CTR 16:42

And you're absolutely right.

Jennifer Mencos 16:42

Thank you.

Barcley, Joyce M - ETA CTR 16:43

And that's great.

So going forward, now you know, but we do now have. Lauren, you spoke, and your request was answered. So now we have some questions and chat.

Burnett, Lauren S - ETA CTR 16:52

Yay.

Barcley, Joyce M - ETA CTR 16:55

The first one is from Alicia.

How do we correct a blank family size in GPMS?

Wilkins, Patricia A - ETA CTR 17:03

I guess my first question is, how are we a blank family size?

I don't even know how you could have a blank family size in GPMS. You would have to either enter like a family of one or zero.

So, Alicia, if you can kind of expand on that.

Barcley, Joyce M - ETA CTR 17:24

Could you unmute yourself, Alicia?

Halle, Alicia 17:24

Yes, yes it was.

I guess it was left off when they were entered. The system allowed it to go forward so

nothing was put in there when we did the WIPs we were trying to do our report for, we got that as an error. And so, when we tried to go back in and correct it 'cause, it's blank and we tried to put it into one, we can't find anywhere. I can't edit and correct that. So, it's not editable. So how do we correct the error?

Wilkins, Patricia A - ETA CTR 17:51

OK.

Halle, Alicia 17:51

Like, how do we do that?

I'm the grant administrator.

I couldn't figure out how to do that.

Wilkins, Patricia A - ETA CTR 17:56

And I believe for that you would have to open up a Zendesk ticket because it, like you were saying, it's blank and that's not something that I was aware since it's a required field, how it could have been blank. But since it is you're going to have to open up a Zendesk ticket for that.

Halle, Alicia 18:15

That's what you were talking about, the wage.

That was my first thought is well, if this is a required field, why isn't there an error message that says no? You have to put it and then we wouldn't have an error.

Wilkins, Patricia A - ETA CTR 18:23

Yeah, absolutely.

Halle, Alicia 18:24

Yep.

OK, I will put in that ticket. Thank you.

Wilkins, Patricia A - ETA CTR 18:28

You're welcome.

Barcley, Joyce M - ETA CTR 18:31

Great.

Let's see.

So Jeff says we've been WIPs focused.
I think that was an answer to your question, Lauren.

Burnett, Lauren S - ETA CTR 18:40

Yes.

Barcley, Joyce M - ETA CTR 18:40

Where are the GPMS questions?
Because everybody's focused on WIPs.

Burnett, Lauren S - ETA CTR 18:44

I know.

Barcley, Joyce M - ETA CTR 18:46

Let's see, I'm just scrolling down.
OK, Kathy's asking could that be updated in the most recent recertification?
I think she's referring back to Alicia's question about correcting the family size and GPMS.

Wilkins, Patricia A - ETA CTR 19:07

They could certainly give it a try.
My understanding still would be though, if there was nothing there, I heard Alicia say they have tried editing it and doing other things. I'm not sure, Alicia, if you guys have tried doing it through recert. If you want to give that a shot or my suggestion still that would be to open up a WIP up.
WIPs is on the brain with me. Today would be to open up a Zendesk ticket.

Halle, Alicia 19:35

Yeah. If I go into recertification, it just says there's nothing currently.

Halle, Alicia 19:39

No recertifications to display and then when I go, I can see the field, but it's not an editable field like some of the other things.

Wilkins, Patricia A - ETA CTR 19:47

OK.
Yep, just do a screenshot and send that off to Zendesk.

Halle, Alicia 19:51

OK.

Barcley, Joyce M - ETA CTR 19:54

And with that, I see nothing more in chat or any hands up.

Burnett, Lauren S - ETA CTR 20:00

Oh boy.

At 2:24, where's the love? Isn't a love holiday coming up?

Where is the love? Everyone.

No, Alicia, of course you can.

Halle, Alicia 20:07

Can I ask another question?

Since nobody else, so, and I'm wondering if it's an issue on and. I did submit Zendesk already but under my tasks. When I went in there, I had 34 tasks listed and I had to go into each one of them separately and it ended up being only three for our state. We had other notifications. There was a bunch for California, for Ohio, for Wyoming, for South Dakota, there are a lot of other states listed. I don't understand why I'm getting so I can see them.

Wilkins, Patricia A - ETA CTR 20:45

Mm hmm.

Halle, Alicia 20:47

I can go in.

I can do that person's information. That's how I was able to figure out the states that they were. There were a few of them, maybe four or five, that I only had to participate ID if I clicked it said that they had been removed. So, I just don't understand why notifications for all these other states are showing up under my account when I go in and look at that.

Burnett, Lauren S - ETA CTR 21:08

So I can jump in here and tell you, Alicia, that you are not the only one experiencing this issue. It is a known issue, and they are working on it. You can continue to send in a Zendesk ticket if you haven't done so already, so they can have a log of all of the users who are continuously experiencing this issue, but it's definitely a known issue right now and they are working on addressing it.

Halle, Alicia 21:35

Should I just go in and X them out? Or just leave them alone.

I just didn't know what I should be doing on my side for all those that I know are not ours.

Burnett, Lauren S - ETA CTR 21:46

What do you think, ladies?

Barcley, Joyce M - ETA CTR 21:47

Notifications. So, you can definitely X them out.

Halle, Alicia 21:51

OK.

Burnett, Lauren S - ETA CTR 21:52

But make sure you get the screenshot first.

Barcley, Joyce M - ETA CTR 21:59

And speaking of nine, oops.

Halle, Alicia 21:59

I wrote them all down separately because right now my screen thing is not working on my computer. So, I did put all of the participant names and I you know, all that information to where they came back and wanted it. I can provide all that too.

Burnett, Lauren S - ETA CTR 22:11

OK.

Good. That's good.

Barcley, Joyce M - ETA CTR 22:16

And I was just gonna say Kathy expanded and on the question about updating the most recent recertification to edit the family number. And she says that's a known issue. I had the same thing and told me they were working on it, so that's good news.

Kathy Eichhorst 22:34

No, Joyce, I'm sorry. That was related to the My task thing. Yeah. Sorry.

Barcley, Joyce M - ETA CTR 22:39

Oh, it fell under the recertification chat.

Burnett, Lauren S - ETA CTR 22:40

Yeah.

Barcley, Joyce M - ETA CTR 22:47

But good.

Thank you.

OK.

So let's see now Kraig has a question.

Will the yes no for the pilot restrict yes, assignments to participants who have more than 12 months remaining further requirements.

Wilkins, Patricia A - ETA CTR 23:04

And that's a question that we unfortunately cannot answer. I would save that question for sure until after the training later in February. Make sure to bring that up so that you can find out how that is going to occur or what the process will be.

Kraig Sullivan 23:21

Perfect. Thanks.

Wilkins, Patricia A - ETA CTR 23:23

You are welcome.

Burnett, Lauren S - ETA CTR 23:23

So we actually just got further clarification for that, Kraig.

Wilkins, Patricia A - ETA CTR 23:27

Mm hmm.

Burnett, Lauren S - ETA CTR 23:28

It will not.

That is up to the demo grantees to determine when they are evaluating the participants fit in the demo.

Kraig Sullivan 23:36

OK, OK.

Burnett, Lauren S - ETA CTR 23:38

OK.

Wilkins, Patricia A - ETA CTR 23:39

Awesome. Thank you, Lauren.

Kraig Sullivan 23:39

That's helpful.

Thank you.

Burnett, Lauren S - ETA CTR 23:41

You're very welcome.

Barcley, Joyce M - ETA CTR 23:46

And with that, I don't see any additional questions and there are no hands raised.

Burnett, Lauren S - ETA CTR 23:52

2:28, OK.

I'm wondering do we move on to our little?

Barcley, Joyce M - ETA CTR 24:01

Sure, let's shake it up a little bit.

Burnett, Lauren S - ETA CTR 24:01

Surprise for everyone.

OK.

Barcley, Joyce M - ETA CTR 24:07

Stacee, go ahead, unmute yourself and ask your question.

Keller, Stacee 24:13

We just have a question as to when should participants be entered into GPMS.

Do we need to wait until they have a host site, or can we enter them before?

What's the right protocol on how to do that?

Wilkins, Patricia A - ETA CTR 24:30

I'm sorry, can you repeat that again?

Keller, Stacey 24:32

When should participants be entered into GPMS?

Do we wait to enter them until they have a host site, or can we enter them before they have a host site?

Wilkins, Patricia A - ETA CTR 24:44

I would advise that that's kind of your internal processes for your grantee.

Keller, Stacey 24:50

OK.

Wilkins, Patricia A - ETA CTR 24:51

You certainly can enter them in the GPMS, and they would remain in a pending status until you have assigned them. But depending on what your internal processes and procedures are, I would follow that.

Keller, Stacey 25:03

OK, OK.

Thank you.

Wilkins, Patricia A - ETA CTR 25:05

You're welcome.

Barcley, Joyce M - ETA CTR 25:08

And now Chip has a really great lead into his question, and he says, this is more of a heads up in case anyone else is thinking they're crazy like I did. Job codes change for all our participants past and present. It's reported to the help desk. First time I heard that. So if anybody stays at the job codes for their participants have changed. Apparently, something there may be something you need to identify with grantees. So just submit a ticket. And that will be taken care of, I'm sure. And with that, I see no more questions in the chat, and I don't see any hands up.

Burnett, Lauren S - ETA CTR 25:53

Feel like every time we say that, then we get one more.

Wilkins, Patricia A - ETA CTR 25:57

Yep.

Barcley, Joyce M - ETA CTR 25:58

Up, up, up, up. Hi, Rita.

Gray, Rita (DOL) 26:03

Hi.

Barcley, Joyce M - ETA CTR 26:03

Reader says in the workers comp section, the job codes change daily.

Gray, Rita (DOL) 26:09

Yeah. So, if you opened up any of your assignments and look under the workers comp code, which we need to pay workers comp, the codes change. And so, it's besides you that you can't pull the report for it. You can't trust the data in that field. So, you can look at any of your people and you would see it.

Barcley, Joyce M - ETA CTR 26:29

Irene, I have a question.

The job codes.

Do you manually data enter those?

Gray, Rita (DOL) 26:35

It's a pull down, yes.

Barcley, Joyce M - ETA CTR 26:37

OK.

And you've notified Zendesk of that.

Gray, Rita (DOL) 26:43

Well, I was just thinking it was part of this WIPS conversion because I hadn't really been paying attention too much to workers comp 'cause my report's not due till June, but I'm noting it now because I'm going in cleaning up everybody's errors that they haven't been able to clean up their own errors and I'm noting that now so I'll put in a ticket.

Barcley, Joyce M - ETA CTR 27:02

Thank you.

'Cause you have a couple of shocked icons underneath your comment there.

Gray, Rita (DOL) 27:10

Yeah. Thank you.

Burnett, Lauren S - ETA CTR 27:14

Thanks Rita.

So should we give a few more minutes?

Barcley, Joyce M - ETA CTR 27:17

So, Lauren. Yeah, no, go ahead.

Burnett, Lauren S - ETA CTR 27:21

OK.

Barcley, Joyce M - ETA CTR 27:22

Oops.

Most of our change to military specific occupations for some reason.

Wilkins, Patricia A - ETA CTR 27:25

Hmm.

That's interesting.

Barcley, Joyce M - ETA CTR 27:32

So that's an FYI, yeah.

Gray, Rita (DOL) 27:35

For management, for some reason it keeps going to the M's.

Barcley, Joyce M - ETA CTR 27:41

Well, that's something good to include in your ticket that you noticed that they're kind of faulting.

Yeah, Chip agrees.

Wilkins, Patricia A - ETA CTR 27:41

Some.

Barcley, Joyce M - ETA CTR 27:47

Yes, management too.

That it seems to be going to the miss.

Chip, did you happen to submit a ticket for that?

Detailed? OK.

Great, good.

So then they're aware of it, and if others, you know if, like Rita and others also note that they're experiencing the same thing, that's a good.

I mean, it's good that everyone does so that the developers know that it's a consistent challenge.

Burnett, Lauren S - ETA CTR 28:31

Here.

Barcley, Joyce M - ETA CTR 28:33

And I that seems to oops. Let's see what we get.

Wilkins, Patricia A - ETA CTR 28:35

Yeah.

Barcley, Joyce M - ETA CTR 28:36

Beverly has her hand raised, so go ahead, Beverly.

Feel free to unmute.

Beverly Williams (Guest) 28:51

Can you hear me?

Barcley, Joyce M - ETA CTR 28:53

Yes, we can.

Burnett, Lauren S - ETA CTR 28:53

Yes.

Beverly Williams (Guest) 28:54

I just wanted to see if my hand worked. Thank you.

I had to have something to say.

Burnett, Lauren S - ETA CTR 29:04

Well, thanks Beverly.

Barcley, Joyce M - ETA CTR 29:06

That was fun.

Beverly Williams (Guest) 29:06

You.

Burnett, Lauren S - ETA CTR 29:09

OK.

So now we will start a new activity with you all.

So hope you guys are ready.

We put something together and we will use the hand raising action, which Beverly so politely displayed. And if you don't want to raise your hand, you could put your answer in the chat. But we want to make this engaging with everyone and see what you guys know, OK.

So I will share my screen.

And we have GPMS trivia for you all.

So, let's get started.

How often should you log into your GPMS account to prevent it from being deactivated?

Let's see.

Barcley, Joyce M - ETA CTR 30:14

Go ahead.

Cheryl had her hand up first.

Burnett, Lauren S - ETA CTR 30:16

Alright, Cheryl.

Young, Cheryl 30:21

There. Can you hear me now?

Burnett, Lauren S - ETA CTR 30:23

Yes.

Barcley, Joyce M - ETA CTR 30:23

Yes.

Young, Cheryl 30:24

At least once a month.

Burnett, Lauren S - ETA CTR 30:29

Let's see.

Young, Cheryl 30:35

For every 30 days.

Burnett, Lauren S - ETA CTR 30:37

Oh, there we go.

Barcley, Joyce M - ETA CTR 30:37

Here you go.

Burnett, Lauren S - ETA CTR 30:39

At least once within 30. Alright, someone's been listening to Michi's rules.

Young, Cheryl 30:39

Ah there, OK.

Burnett, Lauren S - ETA CTR 30:46

Every vLive.

Young, Cheryl 30:48

Reset, reset, please log in at least every 30. Oh yeah.

Burnett, Lauren S - ETA CTR 30:52

Look at that.

See. See, there we go.

Alright, let's go to the next.

Barcley, Joyce M - ETA CTR 30:57

And we did have some comments in the chat as well and it was all over the place.

But the good news is they were all within 30 days, so that's great.

Burnett, Lauren S - ETA CTR 31:06

Oh, that's good. That's good.

Barcley, Joyce M - ETA CTR 31:08

Except one was a little over 30 days, but yep, great.

Burnett, Lauren S - ETA CTR 31:11

OK. Next one, if an applicant changes their mind during the enrollment process, should you process an exit or do you withdraw them?

What do we do guys?

What do we do?

Do we process or do we withdraw? Hey, Beverly.

Barcley, Joyce M - ETA CTR 31:30

Beverly's got her hand up.

Beverly Williams (Guest) 31:33

I would think that you would withdraw because if you had to exit them, wouldn't they have had to have an assignment that you had to end in order to exit them?

Burnett, Lauren S - ETA CTR 31:43

Well, Beverly, you sound like a pro.

Beverly Williams (Guest) 31:45

Thank you.

Am I right?

Burnett, Lauren S - ETA CTR 31:47

You sound like.

Of course you are.

We are withdrawing, and I see everyone in the chat.

I withdraw as well.

Beverly Williams (Guest) 31:57

OK.

Burnett, Lauren S - ETA CTR 31:59

OK.

So the next one.

Barcley, Joyce M - ETA CTR 32:00

Isn't it nice and great minds think alike.

Burnett, Lauren S - ETA CTR 32:03

I know, right?

This report contains all the information entered for a participant and is sometimes called a data dump.

What do we have? Everyone sometimes called a data dump.

What report is this?

Anyone. No hands? No takers?

Barcley, Joyce M - ETA CTR 32:27

Oh, we have a hand like. I mean, we have a chat.

Burnett, Lauren S - ETA CTR 32:32

We do.

Barcley, Joyce M - ETA CTR 32:32

So Rita's saying an extract.

Burnett, Lauren S - ETA CTR 32:35

OK.

Let's see.

Here we go. Participant extract, go Rita.

Barcley, Joyce M - ETA CTR 32:39

Yeah.

Burnett, Lauren S - ETA CTR 32:47

Let's go to the next one.

Where would you find the poverty guidelines?

Anyone, anyone. Where would we find the poverty guidelines?

Oh, we have Beverly again.

Barcley, Joyce M - ETA CTR 33:02

And Beverly's hand is up again.

Beverly Williams (Guest) 33:05

Well, I find it on my application.

It's on the second page of the application that I do.

Burnett, Lauren S - ETA CTR 33:12

That's a good one. So, you're not wrong.

Beverly Williams (Guest) 33:14

OK.

Burnett, Lauren S - ETA CTR 33:16

Anyone else?

Barcley, Joyce M - ETA CTR 33:17

Yeah.

And in the chat, Julie put older workers.

Burnett, Lauren S - ETA CTR 33:23

Hmm.

That's another good one.

Barcley, Joyce M - ETA CTR 33:28

And actually, Kevin did put the link in the chat.

Burnett, Lauren S - ETA CTR 33:33

Yes, the resource on the CoP.

And also we have SCSEP help.com and then SCSEP resources.

So these are all places that you would be able to find the poverty guidelines.

You can all make note of that.

There's not just one way to find out.

So, the next one, where would you find the number of participants enrolled as of today?

Where would we find that?

Barcley, Joyce M - ETA CTR 34:09

No, Beverly again with her hand up.

Burnett, Lauren S - ETA CTR 34:11

OK.

Beverly Williams (Guest) 34:12

Would you find it in your cases when you sign into GPMS, it shows you how many cases you have active.

Burnett, Lauren S - ETA CTR 34:22

The answer, that is a good answer.

Barcley, Joyce M - ETA CTR 34:24

And Helene has the same thing typed into the chat.

Burnett, Lauren S - ETA CTR 34:28

Cases any of.

Barcley, Joyce M - ETA CTR 34:29

Another option was the internal QPR.

Burnett, Lauren S - ETA CTR 34:33

OK.

Wilkins, Patricia A - ETA CTR 34:35

I think the keyword there is enrolled. The number of participants enrolled as of today.

Barcley, Joyce M - ETA CTR 34:44

And Jeff has the current participant report.

And then there's also current active report, current enroll.

Burnett, Lauren S - ETA CTR 34:52

OK.

Let's review.

Reports and participant current/exit.

That will let you know all of the current enrolled participants right now.

Barcley, Joyce M - ETA CTR 35:11

Pitch out.

So everybody kind of got that.

Burnett, Lauren S - ETA CTR 35:21

Yeah, so, Helene said.

Where are those reports?

Oh, she just reminded herself.

Barcley, Joyce M - ETA CTR 35:27

Oh yeah.

Burnett, Lauren S - ETA CTR 35:32

OK.

The next one.

How can a case manager determine which participants are coming due for recert?

How can a case manager determine that?

Any hands raised?

Oh, Beverly, you seem to know everything. Is there anyone else?

Barcley, Joyce M - ETA CTR 35:53

We have Beverly again.

Beverly Williams (Guest) 35:59

OK.

I withdraw.

Barcley, Joyce M - ETA CTR 36:04

Well, you're the only hand, Beverly.

Burnett, Lauren S - ETA CTR 36:04

We appreciate your enthusiasm.

Barcley, Joyce M - ETA CTR 36:06

You're the only show.

Burnett, Lauren S - ETA CTR 36:08

I know. Is everyone else scared?

Beverly Williams (Guest) 36:08

OK, it's.

It's based on when they started, it's a yearly report.

Burnett, Lauren S - ETA CTR 36:19

Is there a specific report for that?

Barcley, Joyce M - ETA CTR 36:19

OK.

Beverly Williams (Guest) 36:20

For recertification.

Yeah.

Burnett, Lauren S - ETA CTR 36:23

There's a specific report for that.

Barcley, Joyce M - ETA CTR 36:28

Let's see in the chat.

We've got, go to reports and choose participant actions and then actions pending.

Beverly Williams (Guest) 36:35

Mm hmm.

Burnett, Lauren S - ETA CTR 36:38

OK, Debra's got it. Reports, participants actions report. That is the specific one that you will be able to select recertifications and you'll get to see all of the recerts that are coming due.

All right, let's go to the next one.

What should be done in GPMS when learning a participant was absent from their assignment more than three days.

What should be done, when learning a participant was absent from their assignment more than three days.

Barcley, Joyce M - ETA CTR 37:16

OK. We have Robin with her hand up.

Burnett, Lauren S - ETA CTR 37:22

Hey, Robin.

Robin Jutz 37:24

You should put them on an LOA.

Barcley, Joyce M - ETA CTR 37:28

Which is.

Robin Jutz 37:29

Leave of absence.

Barcley, Joyce M - ETA CTR 37:31

There you go.

Burnett, Lauren S - ETA CTR 37:33

In other words, enter a break.

Robin Jutz 37:36

Yep.

Barcley, Joyce M - ETA CTR 37:36

And that's what we have in the chat.

Everybody is doing great.

Burnett, Lauren S - ETA CTR 37:41

Yes, thanks, Robin.

I see Jeff and Cheryl.

Barcley, Joyce M - ETA CTR 37:45

And Helene.

Burnett, Lauren S - ETA CTR 37:47

Yes.

Alright.

Next one.

What user role can do the following?

Approve eligibility, transfer a participant, add/link a user to their program, distribute authorized and modified positions for their program.

Barcley, Joyce M - ETA CTR 38:11

Oh, here's Max.

Burnett, Lauren S - ETA CTR 38:13

Hey, Max.

Oh, you're.

Maximillian Zielinski 38:18

Well, hello ladies.

Happy Valentine's Day early.

You can tell me Happy Valentine's Day early 'cause I commented about there's a love holiday coming, so just sharing the love, that would be me.

Wilkins, Patricia A - ETA CTR 38:23

Oh.

Burnett, Lauren S - ETA CTR 38:31

Thanks Max.

Maximillian Zielinski 38:32

Grant the administrator.

That's the answer to this question.

So, that's good, but yes, but thank you so.

Burnett, Lauren S - ETA CTR 38:36

I think, think, think.

You got it.

Thanks Max.

Barcley, Joyce M - ETA CTR 38:45

And Cheryl in the chat agrees with you. So yeah.

Burnett, Lauren S - ETA CTR 38:50

OK.

Alright, what's the next one?

Where would I find orientation, offer a physical exam, participant safety consultation, assessment and reassessment/IEP and annual program overview information.

Where would I find these things?

Barcley, Joyce M - ETA CTR 39:13

And we have. I'm gonna kill your name.

I'm sorry, Shatyra, Shatyra.

Burnett, Lauren S - ETA CTR 39:18

Shatyra.

Hopefully we got it.

Barcley, Joyce M - ETA CTR 39:24

You can unmute yourself and let us know the answer.

Shatyra Chism 39:27

It's Shatyra.

Burnett, Lauren S - ETA CTR 39:29

OK, Joyce had it right. I'm sorry.

Barcley, Joyce M - ETA CTR 39:29

Thank you.

Thank you.

Shatyra Chism 39:31

And I'm very, very new at GPMS, but I'm gonna try and say is it under the tab, participant required actions?

Burnett, Lauren S - ETA CTR 39:41

Well, for someone who's very new, you got it right.

Barcley, Joyce M - ETA CTR 39:44

Beautiful. Congratulations and welcome.

Shatyra Chism 39:45

Oh yay.

Thank you all. Thank you, ladies.

Burnett, Lauren S - ETA CTR 39:49

Yes, welcome.

Hey.

Barcley, Joyce M - ETA CTR 39:56

And she's representing Tennessee. Terrific. Yeah.

Burnett, Lauren S - ETA CTR 39:57

And I.

Yes, I see.

Hey.

Next one. Ex offender, greatest social need, other significant barriers to employment, displaced homemaker, low-income status at program entry and family income at or below 100% of poverty level are required. Fields that can be updated where? Where can these be updated?

Barcley, Joyce M - ETA CTR 40:31

And Beverly has her hand up.

Beverly Williams (Guest) 40:34

Would it be on the intake page?

Burnett, Lauren S - ETA CTR 40:39

You're close.

Beverly Williams (Guest) 40:39

When?

Burnett, Lauren S - ETA CTR 40:40

You're close.

Barcley, Joyce M - ETA CTR 40:40

And in our chat, we have most in need.

Beverly Williams (Guest) 40:41

You're.

Barcley, Joyce M - ETA CTR 40:45

We have characteristics.

Characteristics-most in need.

We have a not sure. Please advise.

Burnett, Lauren S - ETA CTR 40:58

OK.

Barcley, Joyce M - ETA CTR 40:59

And we have.

Let's see Beverly with her hand up.

Burnett, Lauren S - ETA CTR 41:02

And we had the, Beverly just answered.

And now we have Cheryl.

Barcley, Joyce M - ETA CTR 41:05

Oh, OK.

Burnett, Lauren S - ETA CTR 41:05

Cheryl had her hand up.

Do you think, Cheryl?

Young, Cheryl 41:08

I was going to say the characteristics.

Wilkins, Patricia A - ETA CTR 41:14

That's close.

Well, it is correct.

It's a little more detail.

Barcley, Joyce M - ETA CTR 41:17

It is.

Burnett, Lauren S - ETA CTR 41:18

It is.

It is.

And then just more in detail, it'll be the.

Young, Cheryl 41:22

Oh, the most in need. Yeah, your barriers.

Burnett, Lauren S - ETA CTR 41:25

Other barriers to employment.

But everybody was on the right track.

Whoever said characteristics, you are on the right track.

Barcley, Joyce M - ETA CTR 41:32

Yep.

Burnett, Lauren S - ETA CTR 41:33

So everyone, give yourselves credit for that.

OK.

Helene has her hand raised.

Barcley, Joyce M - ETA CTR 41:40

Hello. Yeah. Yeah. Unmute yourself.

Or was that a pocket hand raise?

Like a pocket dial.

Helene Rookard 41:53

Yes, yes, I'm sorry.

Burnett, Lauren S - ETA CTR 41:55

It's OK.

Barcley, Joyce M - ETA CTR 41:55

That's OK.

Burnett, Lauren S - ETA CTR 41:57

OK.

Helene Rookard 41:57

Replay.

Barcley, Joyce M - ETA CTR 41:58

That's waving high.

Helene Rookard 42:00

Oh yeah.

Burnett, Lauren S - ETA CTR 42:03

OK.

So let's go to the next one.

My tasks is showing participant task to be completed for participants who are not in my

grant.

How do I resolve this issue?

Wilkins, Patricia A - ETA CTR 42:14

Mm hmm.

Burnett, Lauren S - ETA CTR 42:15

This sounds awfully familiar.

Does it sound familiar? Joyce and Pat.

Wilkins, Patricia A - ETA CTR 42:21

Sounds like we just talked about it.

Barcley, Joyce M - ETA CTR 42:21

Sure does.

Yeah.

And Cheryl's got her hand raised.

Burnett, Lauren S - ETA CTR 42:26

Hey, Cheryl.

Young, Cheryl 42:28

Hello again.

Make sure you contact the Zendesk. Make a ticket.

Burnett, Lauren S - ETA CTR 42:34

Let's see, you got it.

That's right.

See, everybody knows what to do.

Barcley, Joyce M - ETA CTR 42:39

And in the chat we have WIPS.

But I think that's just because we have WIPS on the brain.

Burnett, Lauren S - ETA CTR 42:46

I think so.

Barcley, Joyce M - ETA CTR 42:47

Oh, I think we should.

That's what we should have played for music coming in, was whip it.

Burnett, Lauren S - ETA CTR 42:56

Let's not get in trouble, Joyce.

OK.

Let's go to the next one.

I am unable to exit a participant for unsubsidized employment.

What is preventing this?

So what could be the issue?

Why I cannot exit a participant?

Barcley, Joyce M - ETA CTR 43:19

And Beverly has her hand raised.

Beverly Williams (Guest) 43:23

Their last assignment might not, but not may not have been closed out.

Barcley, Joyce M - ETA CTR 43:29

And in the chat we have end the assignment first.

Burnett, Lauren S - ETA CTR 43:34

Yep.

Barcley, Joyce M - ETA CTR 43:34

And then under assignment date. Great. Fantastic.

Burnett, Lauren S - ETA CTR 43:37

Yep, so Beverly and Jeff, they got it.

Barcley, Joyce M - ETA CTR 43:41

And Chip and Rita.

Or service Chip. That's a good point.

Burnett, Lauren S - ETA CTR 43:45

Hmm.

Barcley, Joyce M - ETA CTR 43:47

Or service needs an end date.

Burnett, Lauren S - ETA CTR 43:48

That is correct.

Barcley, Joyce M - ETA CTR 43:51

Fantastic.

Burnett, Lauren S - ETA CTR 43:56

I have new hires.

Where can I find GPMS training for them?

Let's see.

Anyone, any takers? Anyone? Anyone. Anyone, anyone?

Barcley, Joyce M - ETA CTR 44:16

So Jeff's saying that older workers Cop, Julie saying recordings on the older worker.

Burnett, Lauren S - ETA CTR 44:24

Mm hmm, all good answers.

Alright, let's see.

Yep, community of practice or CoP.

Barcley, Joyce M - ETA CTR 44:31

Yeah.

Excellent.

Wilkins, Patricia A - ETA CTR 44:39

And if we can ask Kevin. Kevin, can you put that link in the chat for the GPMS training from the CoP?

Mauro, Kevin M - ETA CTR 44:47

Sure.

Wilkins, Patricia A - ETA CTR 44:48

Thank you much.

Burnett, Lauren S - ETA CTR 44:50

Thank. Thank you.

And Jeff added, BCT site has manuals as well. That is correct.

Barcley, Joyce M - ETA CTR 45:01

Yep.

Burnett, Lauren S - ETA CTR 45:05

Alright, I think you guys got them all.

Thank you all for playing.

That was good.

It was engaging.

You guys knew a lot more and continue to show as much as you do know in GPMS. So that's always great. Even you know, Shatyra, she mentioned that she's new and she got the answer right away. So, I think it's safe to say that you guys should give yourselves more credit and not be as nervous and as scared, because you guys know a lot more so, cheers to you all.

So how did you guys feel about this this activity?

Barcley, Joyce M - ETA CTR 45:53

Use your reaction for a thumbs up or a, let's say, thumbs up or thumbs down.

Oh, we love the love.

Wilkins, Patricia A - ETA CTR 46:02

Well, we don't.

Barcley, Joyce M - ETA CTR 46:02

We love the love. That's great.

Wilkins, Patricia A - ETA CTR 46:04

We don't want a thumbs down choice.

Barcley, Joyce M - ETA CTR 46:05

We don't have it.

Burnett, Lauren S - ETA CTR 46:06

Yeah, no thumbs down.

Barcley, Joyce M - ETA CTR 46:06

You have no choice.

There's no negative.

Well, I guess you could do the open mouth like the, you know, in shock, icon.

Burnett, Lauren S - ETA CTR 46:20

Ok, we have.

Barcley, Joyce M - ETA CTR 46:20

Oh.

And in the chat, we have fun.

Wilkins, Patricia A - ETA CTR 46:23

Yeah.

Barcley, Joyce M - ETA CTR 46:25

We have jazzy hands.

Good game, great job.

Thank you. Super.

Wilkins, Patricia A - ETA CTR 46:32

I think I like the jazzy hands. That's pretty cool.

Barcley, Joyce M - ETA CTR 46:34

I do too. Thanks, Lamont.

Burnett, Lauren S - ETA CTR 46:36

Alright.

Barcley, Joyce M - ETA CTR 46:40

I haven't seen Jazzy hands in mine. That's.

Burnett, Lauren S - ETA CTR 46:46

OK.

So we'll continue to create these type of activities for you guys.

So it's more engaging, more thought provoking, makes you think about the system a little more deeper. And yeah, continue to mix it up for you guys.

So it is 2:51.

Barcley, Joyce M - ETA CTR 47:11

And we're going to be here until 3:30. So you're welcome to hang out with us.

Or if all your questions have been answered, we've got nothing new to add. So, you feel free to get some more time back to your day. But if you want to hang out with us, you're free to do that as well.

Burnett, Lauren S - ETA CTR 47:29

Again, any questions?

Don't hesitate to come off of mute and ask.

We're all here to help. Drop it in the chat. Let us know.

Barcley, Joyce M - ETA CTR 47:43

Or if you leave, feel free to come back before 3:30.

We'll still be here.

Keller, Stacey 47:50

I have a question.

Barcley, Joyce M - ETA CTR 47:51

And we have.

I was just gonna say we have hands up. Go ahead.

Keller, Stacey 47:57

I'm new at this.

Where, when are the community or practice meetings at?

Barcley, Joyce M - ETA CTR 48:06

OK, there are no Community of Practice meetings.

These are GPMS office hours where we talk everything GPMS.

Keller, Stacey 48:11

OK.

So OK.

OK.

Barcley, Joyce M - ETA CTR 48:16

But we often refer to the Community of Practice frequently because that's where all of

your resources are in in the Community of practice, as up on the resources listed shows all the different dating training information, the data collection handbook, the user's guide, and also the E-newsletter

Keller, Stacee 48:26

OK.

Barcley, Joyce M - ETA CTR 48:36

So you can find everything GPMS there.

Keller, Stacee 48:39

Thank you.

Barcley, Joyce M - ETA CTR 48:41

You're welcome.

Burnett, Lauren S - ETA CTR 48:42

Would you mind?

Just pulling it up for a second so she can see briefly what it looks like.

There we go.

Mauro, Kevin M - ETA CTR 48:53

The GPMS tab.

It is and.

We have added the new WIPS section as well. If you haven't popped by in a while, that might look new to you, but everything that has to do with your performance WIPS program, we've got all the links here for you, including a link to the recorded event, as you can see here. So, you can actually sit through that whole training again or have one of someone who didn't see it the first time around can go back and review.

Oh.

Burnett, Lauren S - ETA CTR 49:36

So much Kev.

And we have Max has his hand up.

Maximillian Zielinski 49:45

Yes, back for another one. But quick question, is there any idea on when GPMS forms may be available?

Wilkins, Patricia A - ETA CTR 49:57

Oh, we're so surprised to hear that question, Max.

Maximillian Zielinski 49:59

I know, I know.

That's a surprising one.

Wilkins, Patricia A - ETA CTR 50:05

I'm gonna throw that to Joyce since she was working with the forms before.

Maximillian Zielinski 50:07

But late spring, early summer.

OK.

Barcley, Joyce M - ETA CTR 50:17

So depending how quickly OMB moves on them, and we know that there's already maybe some changes to some of the data field names.

Maximillian Zielinski 50:28

OK.

Barcley, Joyce M - ETA CTR 50:28

And you know, coming up like, especially when it comes to as we just found out, when it comes to removing some of the data fields replacing it with current language that's being required.

So, but yeah, soon. Did you know that?

Maximillian Zielinski 50:44

OK, is there gonna be a guide with all the different data points and different things that we collect or do I just have to scrape through all the different modules to kind of get that information.

Barcley, Joyce M - ETA CTR 50:59

Do you mean like the data collection handbook?

Maximillian Zielinski 51:01

Yeah, but something like said each data element and described what it was in all-in-one document or one resource.

Barcley, Joyce M - ETA CTR 51:12

That is, that would be the data collection handbook which has the three. I think it's 4 modules.

Maximillian Zielinski 51:14

OK.

Barcley, Joyce M - ETA CTR 51:19

Maybe five, I'm not sure, but it's really considered one. You know, it's just for each different activity.

Maximillian Zielinski 51:24

OK.

Barcley, Joyce M - ETA CTR 51:25

Yeah, the forms are gonna be just forms that you know if you printed them out, you're just filling in the blanks.

Maximillian Zielinski 51:25

OK.

Are they going to kind of sync up with how GPMS is laid out?

Barcley, Joyce M - ETA CTR 51:39

The forms were created a number of months ago, and of course they've been going through the review process, and we know that there have been changes in GPMS. So, I can't answer that question.

Maximillian Zielinski 51:43

OK.

OK.

Barcley, Joyce M - ETA CTR 51:53

But we will, we will.

Maximillian Zielinski 51:54

That's all right.

Barcley, Joyce M - ETA CTR 51:54

We'll mark that down along with when our GPMS forms are going to be available.

Maximillian Zielinski 51:59

That's OK.

No, no biggie.

I did like your musical choice. I was gonna say you are a diva, but that was Devo.

So there, there you go, Joyce. So.

Wilkins, Patricia A - ETA CTR 52:09

Oh God.

Mauro, Kevin M - ETA CTR 52:10

Thank you.

Barcley, Joyce M - ETA CTR 52:13

And that's thanks to Kevin, DJ.

Maximillian Zielinski 52:14

Alright.

Barcley, Joyce M - ETA CTR 52:15

Kevin, DJ Kev.

Maximillian Zielinski 52:17

Yes.

Burnett, Lauren S - ETA CTR 52:19

Right.

Barcley, Joyce M - ETA CTR 52:22

And let's see in the chat.

Let's see.

Going back up.

So Cindy has, what is the demonstration grant that is now appearing in the intake screen?

Wilkins, Patricia A - ETA CTR 52:37

So that is the pilot program that we demoed just a little bit ago, Cindy. And if you are part of that pilot program, you will be getting additional instructions later this month on how you address this situation.

For now, though, all grantees Oh no.

Sad face.

It's OK.

It takes about two seconds.

I can go back through it for now.

All grantees are going to be entering no until further information.

But let me share my screen.

You guys see my screen.

Barcley, Joyce M - ETA CTR 53:16

Yes, ma'am.

Burnett, Lauren S - ETA CTR 53:16

Yes.

Wilkins, Patricia A - ETA CTR 53:18

So for now, for existing grantees.

Existing participants rather, when you go in and you're on the intake screen and the system is moving a little slow in a pre-prod today you're gonna see this pilot program enrollment. Everyone is to enter no for now. There's something here where you can click on the additional instructions or information that talks about the pilot program. By the end of February, like I said, they'll be additional instructions on how to address it. If you are a part of the pilot program. If you're not, you're always going to select no, and you will see this now when you're creating new cases.

So just go ahead and select no.

Barcley, Joyce M - ETA CTR 54:05

Cindy thanks you.

Wilkins, Patricia A - ETA CTR 54:06

Alright.

Alright.

Burnett, Lauren S - ETA CTR 54:16

Anything else in the chat?

No hands raised.

Barcley, Joyce M - ETA CTR 54:19

I don't see anything.

Burnett, Lauren S - ETA CTR 54:21

Everyone's out buying flowers, getting chocolate, getting a massage.

Barcley, Joyce M - ETA CTR 54:25

Did you hear?

I heard that the national average cost for a dozen red roses this year is \$99.

Burnett, Lauren S - ETA CTR 54:33

Oh wow.

Wilkins, Patricia A - ETA CTR 54:33

Oh wow.

Look, Lauren and I like, OK, we're worth it.

Mauro, Kevin M - ETA CTR 54:39

I'm gonna check Costco and see what they got there.

Wilkins, Patricia A - ETA CTR 54:40

We're all worth it.

Burnett, Lauren S - ETA CTR 54:41

Right.

Wilkins, Patricia A - ETA CTR 54:43

Maybe they'll be in vault. Kevin, you'll get like, two dozen instead of a dozen at Costco.

Barcley, Joyce M - ETA CTR 54:52

Yeah, really.

Yeah, I don't see anything in the chat at 2:59 and there are no hands raised.

Burnett, Lauren S - ETA CTR 55:11

I think everyone misses Michi.

I think that's what it is.

Barcley, Joyce M - ETA CTR 55:14

I know, yeah.

Wilkins, Patricia A - ETA CTR 55:19

Speaking of Michi, do you guys want to give the updates in terms of? I saw the resource screen was up previously and then the date for our next vLive just two weeks from today.

Burnett, Lauren S - ETA CTR 55:33

Yes, that is on Wednesday, February 26th, 2025.

And as always, GPMS vLive is 2 times out of the month. The second and fourth Wednesday of each month.

As Kev showed earlier, workforce GPS, the older workers Community of Practice. There we have our training modules, the data collection handbook, the new user's guide that was deployed, I believe last month, right, ladies?

The GPMS E-newsletter and of course technical assistance we have Zendesk and SCSEP help and we are going to go with Michi's 3 golden rules.

What are her 3 golden rules?

Reset, reset, reset, reset.

Before you do any search in GPMS, don't forget to hit that reset button.

And everyone should log into GPMS at least once within a 30 day period, and the very last one. If you have any questions or concerns, please never hesitate to e-mail SCSEPtechnical@dol.gov. Did I miss anything, ladies?

Wilkins, Patricia A - ETA CTR 56:57

Nope, I think you covered it all.

Barcley, Joyce M - ETA CTR 57:00

Yeah. And for technical help, contact Zendesk.

Burnett, Lauren S - ETA CTR 57:04

Okey dokey.

And like we said, we are here until 3:30. Should any new questions arise, feel free to type them in the chat.

Raise your hand.

Come off mute.

We're here.

If you wanna put something back on.

Something low.

Barcley, Joyce M - ETA CTR 57:41

And we can probably stop the recording now.

Burnett, Lauren S - ETA CTR 57:45

Yeah.

Thanks Jeff.

Bronson, Bradley K - ETA CTR stopped transcription