

Date: July 25, 2023

Moderator(s): Tim Theberge

Speaker(s): Judy Pelletier, Kate Fahey, Danielle

McKinnon, Robert Klaiber, and Dave Wurm

Judy Pelletier, Kate Fahey, Danielle McKinnon and Robert Klaiber from the State of Maine, and Dave Wurm from Goodwill Northern New England share their experiences and lessons learned in serving a large group of multi-language laid off workers in Maine. They provide best practices, challenges faced and share key takeaways from their perspective.

Judy begins by speaking about Rapid Response and gets into the specifics of the workers that Maine assisted, which include the challenges it faced, such as culture differences.

Kate follows with her section about the Peer Navigator Project, which is made up community-based organizations that support Mainers in their economic security. Connecting and supporting members as well as raising awareness to benefits are included.

Danielle then dives into unemployment compensation and how Maine shifted from the standard processes when it comes to layoffs to a new comprehensive and intimate approach. She provides the takeaways, such as the need for website updates.

Dave adds to Maine's presentation by discussing WIOA Title 1B Provider and, like Kate's section, talks about how Maine shifted from the usual operating procedure to a more comprehensive tactic. He provides highlights and takeaways

Robert anchors Maine's webinar by discuss its CareerCenter, including it's design, how they shifted processes, and the takeaways. He also adds how partnerships with other organizations helped facilitate the new demands of the CareerCenter

Run of Show

Objectives	2:39
Rapid Response	4:10
• Key Takeaways	10:44
• Q & A	13:20
Peer Workforce Navigator	14:20
• Overview	14:55
• Three Stages of Navigator	25:38
• Best Practices	36:40
• Challenges	42:24
• Q & A	46:53
Unemployment Compensation	52:30
• Highlights	54:42
• Key Takeaways	55:28
• Q & A	56:09
WIOA Title IB Provider	60:00
• Highlights	1:05:36
• Key Takeaways	1:07:58
• Q & A	1:09:55
Career Center	1:14:36
Presenter Contact Information	1:31:31